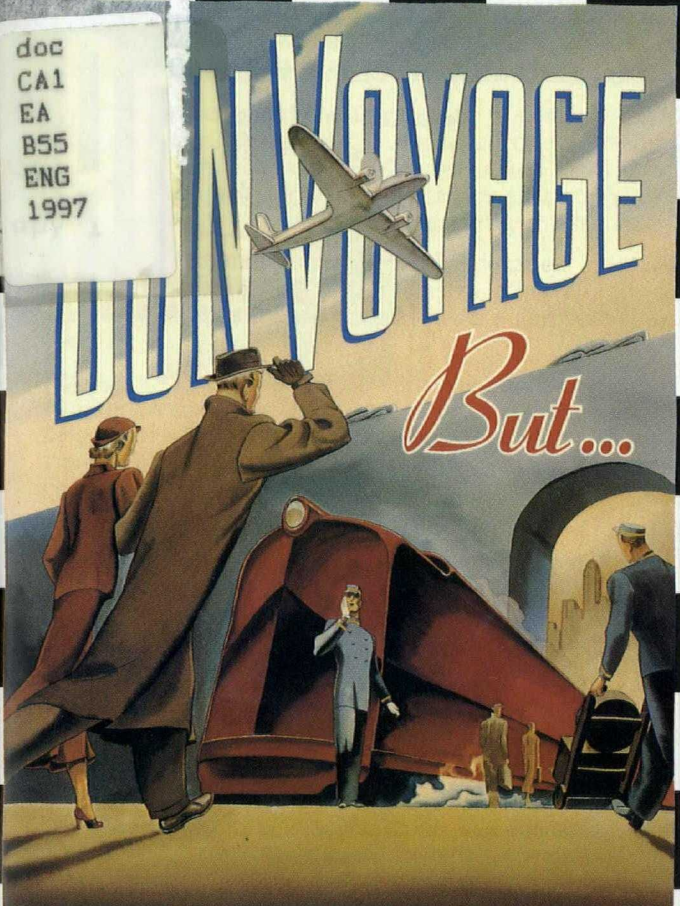


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# DOWN VOYAGE



*But...*

**TIPS FOR CANADIANS  
TRAVELLING ABROAD**



Department of Foreign Affairs  
and International Trade

Ministère des Affaires étrangères  
et du Commerce international

Canada 

# Using a foreign telephone operator to call home can be a headache.

So take two of these.



Or get one of these.

Call 1-800-561-8868 before you leave Canada to get a handy wallet card listing all the *Canada Direct*\* access numbers. Or find the access numbers listed throughout *Bon Voyage, But...*



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## BON VOYAGE, BUT...

1

### DEPARTMENT OF FOREIGN AFFAIRS AND INTERNATIONAL TRADE

The Consular Service of the Department of Foreign Affairs and International Trade (DFAIT) is committed to providing effective and efficient services throughout the world to all Canadians. Our pledge is to provide service characterized by sensitivity, empathy, courtesy, speed, accuracy and fairness.

Our services are available through our headquarters in Ottawa and through our network of offices in other countries. Emergency services are available 24 hours a day, seven days a week.

Nothing can ruin a trip more than running into unexpected problems, especially those that could have been easily avoided. The *Bon Voyage, But...* booklet contains valuable information and advice for Canadian travellers. To obtain more information or additional free copies of this booklet, visit your nearest Passport Office or write to:

InfoCentre  
Department of Foreign Affairs and International Trade  
125 Sussex Drive  
Ottawa, Ontario  
K1A 0G2  
tel.: 1-800-267-8376 (in Canada)  
(613) 944-4000

We are on the Internet. Our World Wide Web address is:  
<http://www.dfait-maeci.gc.ca>

We'd like to hear your comments on this booklet. Was it helpful? Write to the above address and let us know what you think.

**Note:** *The information contained in this booklet is subject to change. Please check with the appropriate government departments and organizations mentioned within to ensure you have the most current information.*



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- MasterCard International
- The Rider Group
- Royal Bank
- SmithKline Beecham Vaccines
- Telfer International Inc. (International Insurance Consultants)
- TravelGold™ providing comprehensive travel insurance and assistance to the world for over 30 years.

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## BON VOYAGE, BUT...

Canadians love to travel. Each year we make more than 90 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips don't come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties can occur when you're travelling.

Most problems are minor and you can usually solve them yourself. But if you run into more serious obstacles, our Canadian missions are there to assist you.

If you're sick, in trouble or have lost your passport, our missions will do all they can to smooth your way.

*Bon Voyage, But...* will help you plan ahead. Read it before you book your next business trip or vacation abroad. And pack it in your luggage — it's a handy reference book of travel tips, important phone numbers and addresses of Canadian missions around the world. A companion publication, *Crossing the 49th*, gives Canadian travellers specific information about travel to the United States. For more information on ordering this **free booklet**, turn to page 30.

## PART ONE: BEFORE YOU GO

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize your chances of something going wrong.

---

**Learn about Your Destination**


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Before you board that airplane or train, take the time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

When you're travelling, the laws of the country you're visiting apply to you too. **Never** assume that because you're a Canadian citizen you're immune to foreign laws.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous for foreigners. Check with the Department of Foreign Affairs and International Trade before you leave:

- ❖ Call the Department's Consular Operations and Emergency Services Division in Ottawa at **1-800-267-6788** (in Canada only), or **(613) 944-6788** (if you're in Ottawa or abroad) for travel information reports. These reports will give you background information on security and political conditions, health conditions and entry requirements (e.g. if you need a visa) for foreign countries. Information is no further than your fingertips seven days a week, 24 hours a day, 365 days a year. If you would like to receive information by fax, dial **1-800-575-2500** and follow the instructions. In Ottawa call **(613) 944-2500**.
- ❖ You can also find this information on the Internet. Our World Wide Web address is: <http://www.dfait-maeci.gc.ca>
- ❖ If you're abroad, contact the nearest Canadian mission. Addresses and telephone numbers are listed at the end of this booklet.

- ❖ To reduce your long distance costs when travelling, you may wish to use *Canada Direct\**, an operator-assisted long distance service that allows you to place calls to Canada or to other countries via a bilingual Canadian operator. For a list of all the *Canada Direct* access numbers, call **1-800-561-8868** (toll-free in Canada). They are also available on page 62 of this booklet.

While you are abroad, tune in to Radio Canada International (RCI) for the latest news. RCI also broadcasts messages from the Canadian government during emergency situations. A schedule of times and frequency of broadcasts to different parts of the world can be obtained by calling the Canadian Broadcasting Corporation at **(416) 205-3311** in Toronto. Ask to be connected to RCI. In Montreal, call **(514) 597-7555**.

---

### Make Sure Your Passport Is in Order

Your passport is the best proof of your Canadian citizenship. You and all family members should have a valid passport if you plan to travel outside Canada. If you have any questions about passports call **1-800-567-6868**. Locally you can call: in Toronto, **(416) 973-3251**; in Ottawa-Hull, **(613) 994-3500**; in Vancouver, **(604) 775-6250**; or in Montreal, **(514) 283-2152**.

Applications for Canadian passports may be obtained at passport offices, Canadian missions, travel agencies, and at the nearest Northern Store in northern communities. Allow at least three weeks for delivery.

If your passport is due to expire within the next six months, check with your destination's embassy or consulate in Canada for their rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is close to expiring.

**Before you leave on your trip, be sure to complete the "Who to notify in case of emergency/next of kin" section.** This will help us quickly notify your family or friends if an emergency situation arises.

**Make a photocopy of your passport's identification page and keep it separate from the original when you travel. For added security, leave a photocopy with a friend or a relative at home. These simple steps may speed the replacement process if you lose your passport.**

If your passport is lost or stolen while you are travelling, contact the nearest Canadian mission immediately for a replacement **after** reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce written evidence of your Canadian citizenship (e.g. a birth or citizenship certificate), produce a copy of the police report or report number, present new photographs and pay the required fee.

---

### Do You Need a Visa?

You need a visa to travel to certain countries. Check with your travel agent or with the country's embassy or consulate in Canada to determine the requirements. You can also call DFAIT's Consular Operations division at **1-800-267-6788** (toll-free in Canada) or **(613) 944-6788**.

### Apply for visas well in advance of your trip.

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will only allow you to enter if you can prove you will be leaving — be prepared to show your return or onward ticket or any visas that demonstrate you plan to visit another country.

---

### Charter Flights

Before you book a charter flight to your destination, check out both the travel agency's and the charter company's

credentials with either the Better Business Bureau or a local consumer advisory organization.

### Check If You Have Dual Nationality

To avoid unpleasant surprises, find out whether you, your spouse, or any other family member are citizens of another country. If you are considered a "national," you may be compelled to do military service or pay special taxes. Your child custody arrangements in Canada may not be recognized. In extreme cases, you or your child may not be allowed to leave. Check your status with the country's embassy or consular mission in Canada before you travel. In regard to custody questions, contact DFAIT's Consular Operations Division at **1-800-267-6788** (in Canada) or **(613) 944-6788**.

If you do run into problems because of your dual nationality, contact the nearest Canadian mission immediately.

### Access for People with Special Needs

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. Contact your local access organization or talk to others who have travelled to your destination in the past. There are also several guides published about international travel and people with special needs. Check your local public library or bookstore.

### Get Medical Advice before You Go Away

Your family physician or a travel medical clinic are good sources of medical advice. If you are being treated for an illness or are taking medication, ask your doctor before you leave if there are any special precautions you should take during your trip.

For a list of travel medical clinics in Canada, call the Canadian Society for International Health at **(613) 230-2654**.



**One night we're on the Ginza in Tokyo, and my wife says, I'm hungry, let's eat here. We go in, and order, we're not sure what. It comes and**

**SHE'S ABOUT TO EAT**  
**SOME RED THING**  
**ON HER PLATE,**  
**AND IT'S MOVING.**

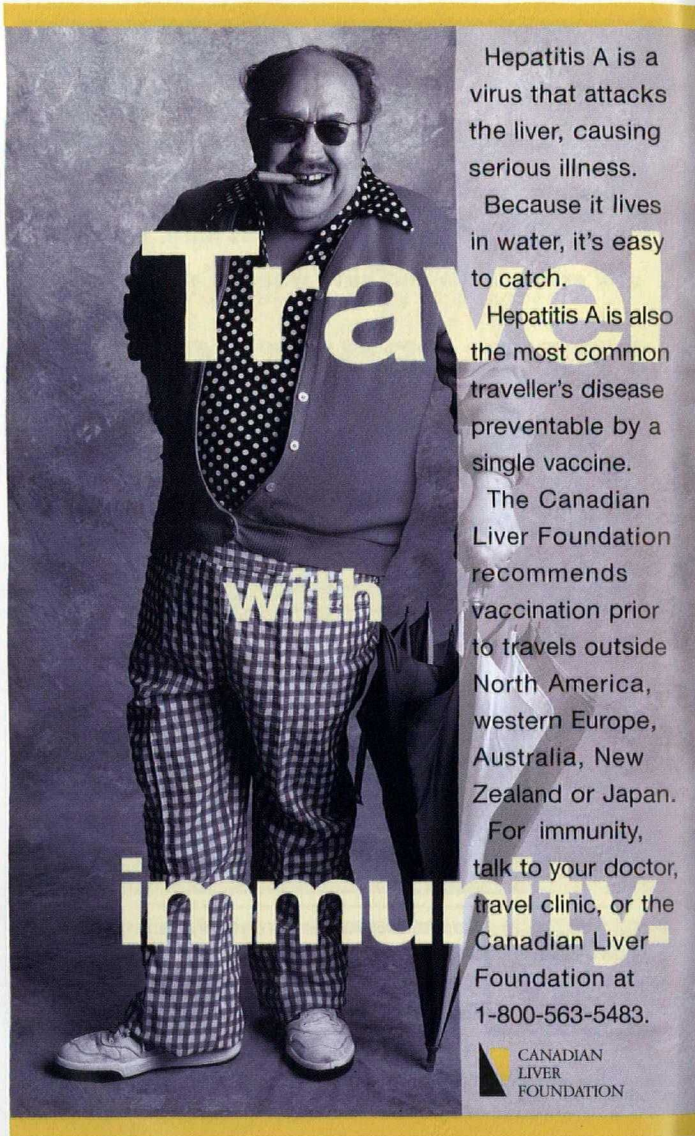
**Well, the waiter said it was a local delicacy and that everything would be OK, but it got me thinking, hey, what if one of us gets sick here?**



**NO MATTER WHERE YOU GO OR WHAT YOU DO, WE'RE THERE FOR YOU.**  
**WITH 24-HOUR-A-DAY CUSTOMER ASSISTANCE.**  
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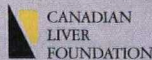
Hepatitis A is a virus that attacks the liver, causing serious illness.

Because it lives in water, it's easy to catch.

Hepatitis A is also the most common traveller's disease preventable by a single vaccine.

The Canadian Liver Foundation recommends vaccination prior to travels outside North America, western Europe, Australia, New Zealand or Japan.

For immunity, talk to your doctor, travel clinic, or the Canadian Liver Foundation at 1-800-563-5483.



You can also call the Quarantine Health Services of Health Canada at (613) 957-8739 for general information. More detailed information can be obtained 24 hours a day via the FAXLINK System by calling (613) 941-3900 from the handset of your fax machine and following the instructions.

### Vaccinations

If you are travelling to exotic destinations, find out **well in advance of your trip** if you need any special vaccinations or preventive medications for such illnesses as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis or malaria. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual *Hajj*. And an International Certificate of Vaccination for yellow fever may be a legal requirement to enter certain countries. DFAIT's Consular Operations Division can provide you with this information. Call 1-800-267-6788 (in Canada only) or (613) 944-6788.

Start your vaccination shots **at least three months before** you leave. In some cases, you may need several inoculations with waiting periods between each injection.

Make sure that your **routine immunizations are up to date**. If you weren't exposed to certain diseases as a child, or weren't immunized, you could be at an increased risk of acquiring diseases such as tetanus, diphtheria, polio, measles, mumps or rubella (German measles). All adults should ensure they're protected from tetanus and diphtheria by receiving a booster shot every 10 years.

**If you're travelling with infants or small children**, you may need to arrange an alternate or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medical clinic.

### AIDS

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results **before** you travel. Call Health Canada at (613) 957-8739 to find out if the country you plan to visit requires this



paperwork. You can also receive information by fax by dialling **(613) 941-3900** from the handset of your fax machine and following the instructions.

When travelling, take all the same precautions you do at home. Do not assume that condoms will be readily available. Even if they are, they may not meet the safety standards set by the World Health Organization.

Remember: Using intravenous drugs is not only illegal but extremely risky — especially if you share needles.

### **Medication**

If you take medication, be sure to pack an extra supply just in case you're away for longer than expected. Carrying a duplicate of your original prescription is highly recommended — especially when travelling to countries that are particularly sensitive about drugs. Also, carry an extra prescription that lists both the generic and trade names of the drug, just in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses — having an extra prescription makes them easier to replace.

**Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid problems.**

Find out whether your medication is sold in the country you are visiting. Also check to see that it is legal — some over-the-counter medications in Canada are illegal in other countries or require a prescription. Obtaining a note from your doctor that states the medical reasons for your prescription and recommended dosage as required is also encouraged.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

### **Pregnancy**

If you are pregnant, talk to your doctor if you plan to travel abroad. Some vaccinations may not be recommended. Also,

check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

### **Upon Your Return**

If you have been ill while abroad or become ill upon return, contact your doctor immediately. Be able to provide your physician with the specifics of any treatment you received while you were away.

If you have a fever or a flu-like illness upon your return see your physician as soon as possible, especially if you've just returned from an area where malaria is common. You can help your doctor by telling him/her the countries you visited.

---

### **Supplemental Health Insurance Is Crucial**

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**Don't rely on your provincial health plan to pick up the tab if you get sick or are injured while you're abroad.** At best, your health plan will cover only a portion of the bill. **It's your responsibility to obtain and understand the terms of your supplementary insurance policies.** Some credit cards offer their holders health and travel insurance. Don't assume it provides adequate coverage by itself.

Be sure to ask whether or not your policy:

- ❖ Has an in-house worldwide emergency hotline you can call if you're in trouble. Check to see if it is open 24 hours a day, seven days a week; whether the operators are multilingual; and if nurses or physicians are on-staff.
- ❖ Pays foreign hospital and related medical costs, and if so, whether it pays "up front" or expects you to pay and be reimbursed later.
- ❖ Provides for your medical evacuation to Canada.
- ❖ Pays for any required medical escort (doctor/nurse) to accompany you back to Canada.
- ❖ Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get

an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing conditions clause.

- ❖ Covers premature births and related neonatal care.
- ❖ Allows for cash advances if a hospital accepts only cash in advance.
- ❖ Pays for the preparation and return to Canada of your remains should you die while travelling.

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or relative at home and your travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away.

Remember to always **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

---

### Consider Purchasing Other Insurance

Lost luggage, theft of your purse or wallet, or flight cancellations can happen to you. These annoyances can cause major disruptions when they take place in a foreign country. Think about purchasing a travel insurance package that will compensate you for these inconveniences.

---

### Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driver's license or additional insurance. Be sure to learn the local rules of the road before you get behind the wheel. In some countries, the driver may be detained and questioned by the police even though only material damages (such as a fender-bender) have occurred. Country-specific insurance

must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings.

---

### Money Matters

Canadian currency and travellers' cheques in Canadian dollars are not always widely accepted. Before you leave Canada, consult a bank or a foreign currency agent to find out the most appropriate currency to carry. Travellers' cheques in the appropriate currency or in U.S. dollars are often the safest and most convenient option. It's a good idea to have a small amount of the local money on hand when you first arrive — unless, of course, the importation of local currency is a crime. There may be restrictions on taking money in and out of the country. Check with the foreign embassies or consulates in Canada or with your travel agent about currency regulations in countries you plan to visit.

Don't rely exclusively on banking machine cards or credit cards. They won't necessarily be honoured universally.

---

### Women Travelling Solo

Unfortunately, a woman travelling alone can face some unwanted problems, including sexual overtures. If you're travelling by yourself, either for business or pleasure, keep in mind the following precautions:

- ❖ Women are often targeted for street crime. Be extra-vigilant when you're out by yourself. Stay in well-lit, safe areas where there are other people.
- ❖ Dress appropriately and don't wear expensive jewellery or flash large sums of money.
- ❖ Make sure your hotel is sensitive to your needs. Ensure that no secondary room key will be given to **anyone**, even if they say they're travelling with you. If possible, ask for a room close to the elevator and ask the bellhop to check your room before you enter. Ensure that the locks on your windows and doors are working properly and that the

lighting in your room and in the hallway is adequate. More and more hotels are recognizing the importance and clout of women travellers. Try to stay at hotels that are known for looking after your concerns.

- ❖ When out and about, be aware of your surroundings and situation at all times.

There are books that cover the concerns of women travellers and that offer helpful travelling tips. Check with your local bookstore or library before you go.

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### Travelling with Children

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If you're travelling to another country with your child and there is a possibility of a custody dispute developing while you're away, you should talk to a lawyer before leaving home. A special publication, *International Child Abductions (A Manual For Parents)* is available from DFAIT's InfoCentre. Please refer to page 30 for details on how to order this publication.

If a person younger than 18 is travelling alone or with only one parent or another adult, notarized documentation certifying that the trip is permitted by both parents should be carried.

---

### Have a Great Trip! But Before You Go...

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- ❖ Do your research. Learn about the country you plan to visit. Learn a few phrases in the local language.
- ❖ Get supplementary health insurance and travel insurance.
- ❖ Carry proof of insurance coverage, and give a copy to someone at home.
- ❖ Draw up a flexible itinerary and budget. Keep a copy at home.
- ❖ Make sure your passport hasn't expired. Photocopy the identification page, and keep it separate from your passport. Leave another copy with somebody at home.
- ❖ Make sure you have any visas you need.

- ❖ Find out whether or not you or any members of your family are considered nationals of any of the countries you plan to visit.
- ❖ Get all the required vaccinations. If you need to take medication with you, make sure you keep it in its original container. Carry a doctor's prescription for any controlled drugs, and if you use syringes, carry a medical certificate. Leave copies at home as well.
- ❖ Keep the original receipts for any purchases you make, including your hotel bill, rental car agreement and receipts for medical services.
- ❖ If you're a woman, take extra precautions to ensure your safety.
- ❖ Make sure you review all child custody arrangements if you're travelling with a child. If your child is travelling alone, have him/her carry documentation that states that the trip is permitted by both parents.
- ❖ Be sure plant and animal products you are planning to bring back are acceptable to Canada. Travelling pets may require shots and special permits (at a fee). See page 27 for more information and check with a local office of Agriculture and Agri-Food Canada.
- ❖ Don't forget to pack this booklet. It could help you more than you could imagine.

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## PART TWO: ASSISTANCE IS AVAILABLE

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### Register at the Canadian Mission

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If your stay is longer than three months in one country, it is recommended that you formally register at the nearest Canadian mission. This will help us contact you in case of an emergency or crisis. Registration is not usually available in the countries of Western Europe, Japan, Australia, New Zealand and the United States.

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For instance, Canada has a formal reciprocal agreement with Australia.

### Consular Assistance

Canada's missions abroad are ready to help you in case of emergency. In some instances, there may be a fee for services.

What can we do for you?

- ❖ We can contact, at your request, your relatives or friends and ask them to send you emergency funds.
- ❖ We can help you during emergencies such as natural disasters and civil and military uprisings.
- ❖ We can direct you to sources of information about local laws, regulations, cultural customs and how to obtain visas.
- ❖ We can assist with medical emergencies.
- ❖ If you are arrested, we can try to ensure equitable treatment under local laws. At your request, we can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country. However, we cannot set aside local laws if you are charged with an offence or intervene in the judicial process of a foreign country. We cannot post bail, pay for a lawyer or pay your fines.
- ❖ If you wish, we can notify your next of kin regarding accidents or deaths and let them know whether, and how, they can help.

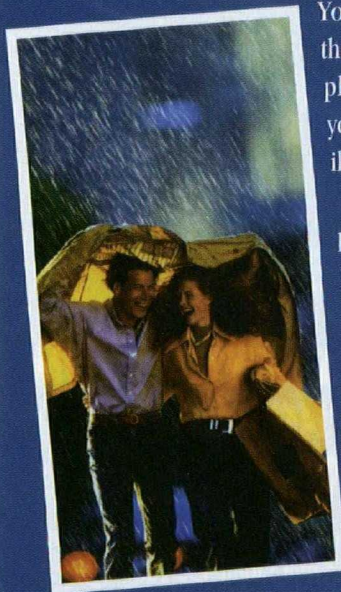
**Check the listings at the end of this booklet for information about the Canadian missions in the countries you plan to visit.**

### Emergency Consular Services

Canadian missions offer 24-hour assistance. During non-office hours, an answering machine will take your message or

# The perfect travel plan:

## No worries. No surprises.



You can't do anything about the weather. But there's plenty you *can* do to protect yourself from unexpected illness while travelling.

As soon as you start planning your trip, consult your local travel clinic or public health unit for advice on disease prevention, immunization and travel safety.

**CONNAUGHT**  
A PASTEUR MERIEUX COMPANY

Excellence in Biologicals for a Healthier World



**No surprise — the perfect travel plan is a healthy one.**

# ROOM WITH A VIEW



## YOUR TRAVEL DESTINATION SHOULD NOT LOOK LIKE THIS

Carrying drugs across a border can get you a prison sentence — or worse. Don't join the more than 450 Canadians currently serving drug-related sentences abroad.

**Drugs: a one-way trip.**



Department of Foreign Affairs  
and International Trade

Ministère des Affaires étrangères  
et du Commerce international

Canada

your call will be directed to a consular officer in Ottawa, depending upon local arrangements. The machines are monitored by a duty officer. It is essential that you leave a clear and detailed message, including a telephone number where you can be reached. Duty officers worldwide as well as consular officers in Ottawa are remarkably successful at providing emergency assistance.

In an emergency, you can also make a collect call to DFAIT in Ottawa at **(613) 996-8885**. Use the Canada Direct service if it is available.

In some areas where Canada doesn't have a fully established mission, you may obtain emergency consular assistance from the Australian or British missions. Though not equipped to provide you with the same range of services as fully established Canadian missions, they can assist you in an emergency.

---

### Consular Assistance around the Globe

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A list identifying where you may seek consular assistance abroad is provided at the back of this book.

Please remember that addresses and telephone numbers may change. Should you fail to reach a mission through the number listed in this booklet, call the local operator for the new number.

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## PART THREE: WHILE TRAVELLING

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### Respect Foreign Laws and Customs

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When you're travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Though you may not personally agree with some of their beliefs, remember that you are a visitor.

In many countries, appropriate attire — for both sexes — is very important. In some countries, there are laws governing what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of these areas are off-limits to foreigners or people who are not members of that faith. Ask permission first if you would like to take photographs of religious artifacts or buildings.

Not everybody likes to have his or her picture taken. Local people may resent you for taking their photograph or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and could even come under suspicion of espionage.

---

### Take Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals — in many countries they are specifically targeted. Do not wander into unknown areas — find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked — **never take anything, even an envelope, across a border for someone else.**

Do not flash large amounts of money or expensive jewellery in public. Use money belts and cases with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so that they can contact you in case of an emergency. Phone home occasionally, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together. If you do so, you risk being left with no identification or funds.**

Use the safety deposit box at your hotel. Never leave valuables in your room.

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### Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for possession and trafficking.

In some countries, possession of even small amounts of drugs carries the death penalty.

**Never transport any parcel that isn't yours across a border.**

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Though you may not be carrying anything illegal, your companions may be.

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### Crime and Punishment

More than 1,200 Canadians are currently imprisoned abroad for various offenses — 60 per cent of those are in the United States.

The laws and customs of countries around the world can be very different from those in Canada. Ignorance of laws is no defence.

**While in a foreign country, you are subject to its laws and regulations. Your Canadian citizenship offers no immunity.** Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you find a lawyer, contact your family and friends, and ensure you receive fair treatment **according to the standards of that country.** However, they cannot pull any strings to reduce your sentence or fine.

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### Judicial Process

Never assume that the legal system of the country you're visiting is the same as at home. "Innocent until proven guilty" isn't a universally recognized idea. In some countries,

you may not even have the right to legal representation or a trial in your mother tongue.

Some countries don't recognize or respect religious freedom, freedom of association, speech or the press, or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you're an innocent bystander at a demonstration or riot you may be considered a participant and rounded up with those involved. **Your Canadian citizenship does not grant you immunity.**

**If you do find yourself in legal trouble, contact the nearest Canadian mission immediately. If you cannot do so yourself, have someone else do it for you.**

### Mail

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office box or, where possible, to the nearest Canadian mission. In the latter case, the mission will hold on to letter-size mail (not parcels) for you to pick up **in person**. This mail cannot be forwarded to another address.

### Travel to the United States

Because of our close relationship with our neighbours to the south, we sometimes forget that we're visiting a foreign country. The same preparations should be made for visiting the United States as for travelling to any foreign country. And it should be remembered that their laws and customs are different from ours at home.

**Always carry your Canadian passport, citizenship or birth certificate when you're travelling to the United States. A driver's licence is not valid proof of citizenship.**

When travelling to the United States, keep in mind that:

- ❖ As soon as you stop at the U.S. border, you are subject to U.S. law. Immigration laws in the United States refuse entry to, among others, people with a criminal record.
- ❖ What you say in answer to the immigration or customs officer can be used against you if you are considered to be, for any reason, inadmissible.
- ❖ When a person is refused entry, the information is entered in the computer and if another entry is attempted, the person is again subject to fines and/or vehicle seizure.

For more detailed information about travel to the United States, please refer to the booklet *Crossing the 49th*. Please see page 30 for details on how to order this booklet.

## PART FOUR: RETURNING TO CANADA

### Departure Tax

Some countries impose a departure tax at the airport or point of departure. Prior to leaving such a country, make sure you set aside enough money, in local funds, to pay this tax.

### Agriculture and Agri-Food Canada: Be Aware and Declare

A single sausage illegally brought into Canada caused foot and mouth disease, destroying cattle and costing Canadians more than \$1 billion. Every year, thousands of travellers fail to declare things like cheese, meat, animal hides, live birds, plants and fruit. These products may carry pests and diseases, and pose a risk to human health.

Foreign pests and diseases could destroy Canada's crops and forests, and wipe out our livestock. This would threaten our ability to produce food and a multi-billion dollar export trade critical to Canada's economic well-being.

We need to protect our country. Canadian law says you **must** declare all plant and animal products you bring back. It restricts and prohibits entry of products that could harm

Canada's agriculture and forestry. To enforce these laws, we have Canadian inspectors with dogs trained to sniff out plant and animal products. Before you leave, call a local office of Agriculture and Agri-Food Canada for more information.

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### Canada Customs and Import Controls

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You must declare everything acquired abroad, whether purchases for yourself or gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

If you've been away from Canada for 24 hours, you may claim C\$50 worth of goods, excluding alcohol and tobacco, duty-free. After 48 hours, you may claim C\$200. You can now claim the C\$500 exemption any time you have been away from Canada for seven days or longer.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, weapons, plants, vehicles, or exotic animals or products made from their skins or feathers, please contact Canada Customs beforehand for guidance.

Obscene materials, hate propaganda, most weapons including firearms, and goods harmful to the environment are prohibited from entering Canada.

**If you have any questions about what you can bring home, call your local Canada Customs office. Someone is available 24 hours a day, year-round, to answer your questions. If you're calling in Canada, dial 1-800-461-9999 to reach the Automated Customs Information System. Outside Canada or from Ottawa, call (613) 993-0534.**

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### Illegal Souvenirs

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While travelling outside Canada, you may decide to purchase souvenirs. Unfortunately, many attractive items sold in foreign countries are made from endangered plants or animals.

Crocodile skin briefcases and wallets, python skin boots, ivory bracelets and carvings, coral earrings, cactus rainsticks,

tortoise shells, orchids and parrots are some of the more common items illegally brought back to Canada. These items are included in the more than 40,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). Under Canada's new **Wild Animal and Plant Protection and Regulation of International and Interprovincial Trade Act (WAPPRIITA)**, a violation of CITES could lead to seizure of your purchase, as well as stiff penalties of up to \$150,000 and/or prison terms of up to five years.

The same rules apply if you already own an item made from a controlled wild animal or plant and you wish to take it out of Canada. Since other countries also have strict laws, it's safer to leave these items at home.

To determine what you can and cannot legally bring back into Canada please call **Environment Canada** at **(819) 997-1840** or fax them at **(819) 953-6283**.

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### After Residing Abroad

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After a stay abroad of more than a year, there are special import provisions for household items and personal belongings when you move back to Canada. Information is contained in the brochure *Moving Back to Canada?*, available from Canadian missions abroad, your local customs office or from the Communications Branch, Revenue Canada, Customs and Excise, Ottawa, Ontario, K1A 0L5, telephone **(613) 993-0534** or **1-800-461-9999** (within Canada).

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## PART FIVE: PUBLICATIONS OF INTEREST

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### International Relations

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- Diplomatic, Consular and Other Representatives in Canada*

This publication may be obtained for approximately \$15.00 each plus GST and shipping by writing to: Canada



Communication Group — Publishing, Ottawa, Ontario, K1A 0S9; or by calling (613) 956-4800.

- A Guide For Canadians Imprisoned Abroad*
- Crossing the 49th (Canadians Travelling to the USA)*
- International Child Abductions (A Manual For Parents)*
- Mexico: Tips for Business and Travel*
- A Guide for Canadian Performing Artists Entering the USA*

These are available through DFAIT's InfoCentre. The address is InfoCentre, Department of Foreign Affairs and International Trade, 125 Sussex Drive, Ottawa, Ontario, K1A 0G2. The telephone number is 1-800-267-8376 (in Canada), or (613) 944-4000.

This information may also be accessed via the Internet. The World Wide Web address is: <http://dfait-maeci.gc.ca>

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### Customs

- I Declare*
- Moving Back to Canada?*
- Importing a Motor Vehicle into Canada*
- Importing a Firearm into Canada*

These publications may be obtained by writing to: Communications Branch, Revenue Canada, Customs and Excise, Ottawa, Ontario, K1A 0L5; or by calling 1-800-461-9999; (613) 993-0534 in Ottawa.

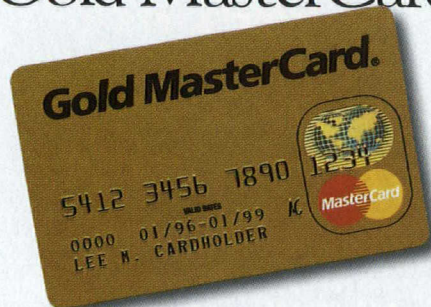
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### Food Products

- Don't Bring It Back*

This publication may be obtained by writing to: Agriculture and Agri-Food Canada, Communications Branch, Publication Distribution, 930 Carling Avenue, Room 118, Ottawa, Ontario, K1A 0C5; or by calling (613) 759-1000. Ask for the publications branch.

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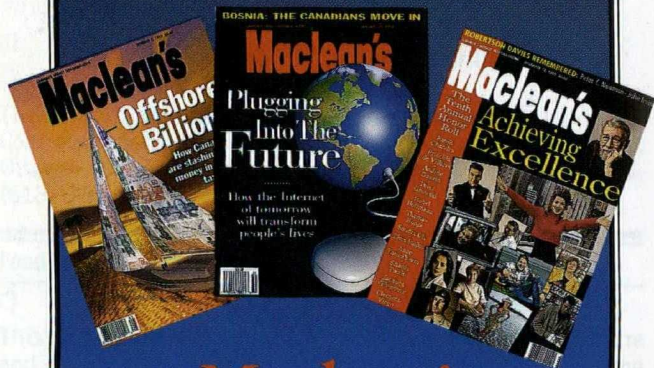
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WHAT MATTERS TO CANADIANS

# ATTENTION

Working anywhere  
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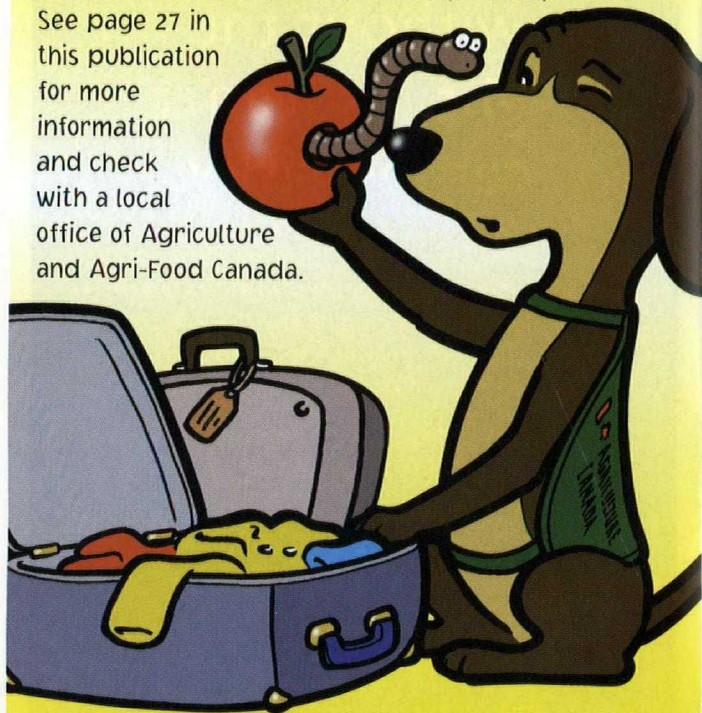
**TELFER**

Our protection goes a long way

# PROTECT CANADA

Be sure plant and animal products you are planning to bring back won't harm Canada. Travelling pets may require shots and special permits (at a fee).

See page 27 in this publication for more information and check with a local office of Agriculture and Agri-Food Canada.



Agriculture and  
Agri-Food Canada

Agriculture et  
Agroalimentaire Canada

## Health Issues

- International Travel and Health*  
(Published by the World Health Association)

This book is available for approximately \$15.00, plus GST and shipping costs. It may be obtained by writing to: The Canadian Public Health Association (attention: World Health Organization Department), 1565 Carling Avenue, Suite 400, Ottawa, Ontario, K1Z 8R1; or by calling them at (613) 725-3769, extension 190.

- Don't Drink The Water: The Complete Travellers' Guide to Staying Healthy in Warm Climates*

This book costs \$14.95 plus GST and shipping costs. It is also available from the Canadian Public Health Association at the address and phone number listed above.

- Health Information for Canadian Travellers*

To obtain a copy, write to: The Canadian Society for International Health, 170 Laurier Avenue West, Suite 902, Ottawa, Ontario, K1P 5V5; call them at (613) 230-2654, or e-mail them at [csih@fox.nstn.ca](mailto:csih@fox.nstn.ca)

- Basic Facts About AIDS*

For this booklet, write to: The National AIDS Clearinghouse, 1565 Carling Avenue, Suite 400, Ottawa, Ontario, K1Z 8R1; or call them at (613) 725-3434.

## Citizenship

- How to Prove you are a Canadian Citizen*
- Dual Citizenship*

These publications may be obtained from the Publications Branch of the Public Affairs Department, Citizenship and Immigration Canada. Until May 1, 1996, the address is 200 Promenade du Portage, Level II, Hull, Quebec, K1A 0J9, telephone (819) 953-5118. After May 1, 1996, the address will be 365 Laurier Avenue West, 19th Floor, Ottawa, Ontario, K1A 0J9, telephone (613) 953-5118.

### Canadian Embassies, High Commissions and Consulates Abroad

The following list identifies where you may seek consular assistance in each country. If in an emergency you are unable to contact a Canadian mission, please call collect (via *Canada Direct* where possible) (613) 996-8885.

The *Canada Direct* service is offered by the **Stentor** telephone companies in collaboration with **Teleglobe Canada**. On its international network, **Teleglobe** carries calls from more than 120 countries where *Canada Direct* service is available.

In the telephone numbers on the following pages, a + sign precedes the country code and parentheses ( ) surround the area code, or the country code where there is no area code.

A ★ indicates that *Canada Direct* is available from that country. See page 62 for the *Canada Direct* access numbers.

**AFGHANISTAN** — See Pakistan, Islamabad

**ALBANIA** — See Hungary

**ALGERIA** Canadian Embassy, 27 bis, rue des Frères Benhafid (formerly Rue d'Anjou), Hydra, Algeria; Postal Address: P.O. Box 48, Alger-Gare, 1600 Alger, Algeria; Tel.: + 213 (2) 69 16 11; Fax: + 213 (2) 69 39 20, 69 17 34

**ANDORRA** — See France

**ANGOLA** Consulate of Canada, Rua Rei Katyavala 113, Luanda, Angola; Tel.: + 244 (2) 348-371; Fax: + 244 (2) 393-445

**ANGUILLA** — See Barbados

**ANTIGUA AND BARBUDA** ★ — See Barbados

**ARGENTINA** ★ Canadian Embassy, 2828 Tagle, 1425 Buenos Aires, Argentina; Postal Address: P.O. Box 1598, 1000 Correo Central, Buenos Aires, Argentina; Tel.: + 54 (1) 805-3032; Fax: + 54 (1) 806-1209

**ARMENIA** — See Russia, Moscow

**ARUBA** — See Netherlands Antilles

**AUSTRALIA** ★

**CANBERRA** Canadian High Commission, Commonwealth Avenue, Canberra ACT 2600, Australia; Tel.: + 61 (6) 273-3844; Fax: + 61 (6) 270-4081

**MELBOURNE** Consulate of Canada, 123 Camberwell Road, Hawthorn East, Victoria 3123, Australia; Tel.: + 61 (3) 9811 9999; Fax: + 61 (3) 9811 9969

**PERTH** Consulate of Canada, 267 St. George's Terrace, Perth, Western Australia 6000, Australia; Tel.: + 61 (9) 322-7930; Fax: + 61 (9) 261-7700

**SYDNEY** Consulate General of Canada, Level 5, Quay West, 111 Harrington Street, Sydney, New South Wales 2000, Australia; Tel.: + 61 (2) 364-3000; Fax: + 61 (2) 364-3098

**AUSTRIA** ★ Canadian Embassy, Laurenzerberg 2, A-1010 Vienna, Austria; Tel.: + 43 (1) 531-38-3000; Fax: + 43 (1) 531-38-3321

**AZERBAIJAN** — See Turkey, Ankara

**BAHAMAS (THE)** ★ Consulate of Canada, Shirley Street Shopping Plaza, Shirley Street, Nassau, The Bahamas; Postal Address: P.O. Box SS-6371, Nassau, The Bahamas; Tel.: (809) 393-4271; Fax: (809) 393-1305

**BAHRAIN** ★ — See Kuwait

**BANGLADESH** Canadian High Commission, House CWN 16/A, Road 48, Gulshan, Dhaka, Bangladesh; Postal Address: G.P.O. Box 569, Dhaka 1000, Bangladesh; Tel.: + 880 (2) 88 36 39, 60 70 71; Fax: + 880 (2) 88 30 43

**BARBADOS** ★ Canadian High Commission, Bishop's Court Hill, St. Michael, Barbados; Postal Address: P.O. Box 404, Bridgetown, Barbados; Tel.: (809) 429-3550; Fax: (809) 429-3780

**BELGIUM** ★ Canadian Embassy, 2, avenue de Tervuren, 1040 Brussels, Belgium; Tel.: + 32 (02) 741-0611; Fax: + 32 (02) 741-0619

**BELIZE** ★ Consulate of Canada, 85 Front Street, Belize City, Belize; Postal Address: P.O. Box 610, Belize City, Belize; Tel.: + 501 (2) 33-722; Fax: + 501 (2) 30-060

**BENIN** — See Nigeria, Lagos

**BERMUDA** ★ — See United States of America, New York

**BHUTAN** Canadian Cooperation Office, P.O. Box 201, Thimphu, Bhutan; Tel.: (3) 22109; Fax: (3) 22109

**BOLIVIA** ★ Consulate of Canada, Avenida 20 de Octubre 2475, Plaza Avaroa Sopocachi, La Paz, Bolivia; Postal Address: P.O. Box 10345, La Paz, Bolivia; Tel.: + 591 (2) 37 52 24; Fax: + 591 (2) 432 330

**BOSNIA-HERZEGOVINA** — See Croatia

**BOTSWANA** Consulate of Canada, Vision Hire Building, Queens Road, Plot 182, Gaborone, Botswana; Postal Address: P.O. Box 1009, Gaborone, Botswana; Tel: + 267 30-44-11; Fax: + 267 30-44-11

**BRAZIL ★**

**BRASILIA** Canadian Embassy, Setor de Embaixadas Sul, Avenida das Nações lote 16, 70410-900 Brasília D.F., Brazil; Postal Address: P.O. Box 00961, 70359-900 Brasília D.F., Brazil; Tel.: + 55 (61) 321-2171; Fax: + 55 (61) 321-4529

**SÃO PAULO** Consulate General of Canada, Edifício Top Center, Avenida Paulista 854, 5th Floor, 01310-913 São Paulo, Brazil; Postal Address: P.O. Box 62693, 01214-970 São Paulo, Brazil; Tel.: + 55 (11) 287-2122, -2234, -2213; Fax: + 55 (11) 251-5057

**RIO DE JANEIRO** Consulate of Canada, Rua Lauro Muller, 116, Room 2707, Torre Rio Sul-Bofafogo, 22290-160 Rio de Janeiro, Brazil; Tel.: + 55 (21) 542-7593, 275-2039; Fax: + 55 (21) 275-2195

**BRITISH VIRGIN ISLANDS ★** — See Barbados

**BRUNEI DARUSSALAM** Canadian High Commission, Sheraton Utama Hotel, Suite 219, Box 2808, Jalan Tasek, Bandar Seri Begawan 1928, Brunei Darussalam; Tel.: + 673 (2) 22-00-43; Fax: + 673 (2) 22-00-40

**BULGARIA** — see Romania

**BURKINA FASO** Canadian Embassy, Agostino Néto Street, Ouagadougou, Burkina Faso; Postal Address: 01 P.O. Box 548, Ouagadougou 01, Kadiogo Province, Burkina Faso; Tel.: + 226 31-18-94, 31-18-95; Fax: + 226 31-19-00

**BURMA** — See Myanmar

**BURUNDI** — Consulate of Canada, Avenue de France, Bujumbura, Burundi; Tel.: + 257 221-682, 221-632; Fax: + 257 221-627

**BYELORUSSIA** — See Russia, Moscow

**CAMBODIA** Australian Embassy, Villa II, R.V. Senei Vannavaut Dum (Street 254), Daun Penh District, Phnom Penh City, Cambodia; Tel.: + 855 (23) 426 000/1; Fax: + 855 (23) 426 003

**CAMEROON** Canadian Embassy, Stamatiades Building, Place de l'Hôtel de Ville, Yaoundé, Cameroon; Postal Address: P.O. Box 572, Yaoundé, Cameroon; Tel.: + 237 23-02-03, 23-23-11; Fax: + 237 22-10-90

**CAPE VERDE** — See Senegal

**CAYMAN ISLANDS ★** — See Jamaica

**CENTRAL AFRICAN REPUBLIC** Liaison Office, Bangui, Central African Republic; Post Address: P.O. Box 973, Bangui, Central African Republic; Tel.: + 236 61.12.70, 61.09.73; Fax: + 236 61.40.74

**CHAD** — See Cameroon, Yaoundé

**CHILE ★**

**SANTIAGO** Canadian Embassy, Ahumada 11, 10th Floor, Santiago, Chile; Postal Address: P.O. Box 427, Santiago, Chile; Tel.: + 56 (2) 696-2256, -7, -8, -9; Fax: + 56 (2) 696-2424

**CONCEPCION** Consulate of Canada, c/o ABN AMRO Bank, Concepcion, Postal Address: P.O. Box 425, Concepcion, Chile; Tel: + 56 (41) 228-811, Fax: + 56 (41) 232-131

**CHINA ★**

**BEIJING** Canadian Embassy, 19 Dong Zhi Men Wai Street, Chao Yang District, Beijing 100600, People's Republic of China; Tel.: + 86 (10) 6532-3536; Fax: + 86 (10) 6532-4311

**SHANGHAI** Consulate General of Canada, American International Centre, West Tower, Suite 604, 1376 Nanjing Xi Lu, Shanghai 200040, People's Republic of China; Tel.: + 86 (21) 6279-8400; Fax: + 86 (21) 6279-8401

**GUANGZHOU** Consulate of Canada, China Hotel Office Tower, Suite 1563-4, Liu Hua Lu, Guangzhou 510015, People's Republic of China; Tel.: + 86 (20) 666-0569; Fax: + 86 (20) 667-2401

**COLOMBIA ★**

**BOGOTÁ** Canadian Embassy, Calle 76 No. 11-52, Bogotá, Colombia; Postal Address: (Airmail) P.O. Box 53531, Bogotá 2, Colombia; Tel.: + 57 (1) 313-1355; Fax: + 57 (1) 313-3071

**CARTAGENA** Consulate of Canada, Calle de la Inquisición Con Santo Domingo esquina, No. 33-08, Cartagena, Bolívar, Colombia; Tel. and Fax: + 57 (5) 664-7393

**COMOROS ISLANDS (THE)** — See Kenya

**CONGO** — See Gabon

**COOK ISLANDS** — See New Zealand

**COSTA RICA ★** Canadian Embassy, La Sabana Executive Business Centre, Building No. 5, 3rd Floor, beside the Contraloría General de la República, San José, Costa Rica; Postal Address: P.O. Box 351-1007, San José, Costa Rica; Tel.: + 506 296-4149; Fax: + 506 296-4270

**CROATIA** ★ Canadian Embassy, Hotel Esplanade, Mihanovićevo 1, 10000 Zagreb, Croatia; Tel.: + 385 (1) 457-7905; Fax: + 385 (1) 457-7913

**CUBA**

**HAVANA** Canadian Embassy, Calle 30, No. 518 Esquina a7a, Miramar, Havana, Cuba; Tel.: + 53 (7) 33 25 16; Fax: + 53 (7) 33 20 44

**VARADERO** Consulate of Canada, Calle 7, No. 223, Kawama, Varadero, Cuba; Tel.: + 53 (5) 2078; Fax: + 53 (5) 66-7395

**CYPRUS** ★ Consulate of Canada, 15 Themistocles Dervis Street, Margarita House, Suite 403, Nicosia, Cyprus; Postal Address: P.O. Box 2125, Nicosia, Cyprus; Tel.: + 357 (2) 451-630; Fax: + 357 (2) 459-096

**CZECH REPUBLIC** ★ Canadian Embassy, Mickiewiczova 6, 125 33 Prague 6, Czech Republic; Tel.: + 42 (2) 2431-1108/9/10/11/12; Fax: + 42 (2) 2431-0294

**DENMARK** ★ Canadian Embassy, Kr. Bernikowsgade 1, 1105 Copenhagen K, Denmark; Tel.: + 45 (33) 12 22 99; Fax: + 45 (33) 14 05 85

**NUUK**, (Greenland) Consulate of Canada, Groenlandsfly A/S, 3900 Nuuk, Greenland; Postal Address: P.O. Box 1012, 3900 Nuuk, Greenland; Tel.: + 299 28888; Fax: + 299 27288

**DJIBOUTI** Consulate of Canada, c/o SNC-Lavalin, P.O. 1914, House No. 233, Kampala Street, Djibouti; Tel.: + 253 35-11-59, Fax: + 253 35-44-23

**DOMINICA** ★ — See Barbados

**DOMINICAN REPUBLIC** ★

**SANTO DOMINGO** Canadian Embassy, Fimaca Building, Maximo Gomez 30, Corner Juan Sanchez Ramirez, Santo Domingo, Dominican Republic; Postal Address: P.O. Box 2054, Santo Domingo 1, Dominican Republic; Tel.: (809) 685-1136/37/38/39; Fax: (809) 682-2691

**PUERTO PLATA** Consulate of Canada, Calle San Felipe 29, Puerto Plata, Dominican Republic; Tel.: (809) 586-5761, 586-3305; Fax: (809) 586-5762

**ECUADOR** ★

**QUITO** Canadian Embassy, Avenida 6 Diciembre No. 2816 and James Orton, Josueh Gonzalez Building, 4th Floor, Quito, Ecuador; Postal Address: P.O. Box 17-11-6512 (CC1), Quito, Ecuador; Tel.: + 593 (2) 564-795, 506-163, 543-214; Fax: + 593 (2) 503-108

**GUAYAQUIL** Consulate of Canada, General Cordova No. 800 and Victor Manuel Rendon, 21st Floor, Office 6, Edificio Torres de la Merced, Guayaquil, Ecuador; Tel.: + 593 (4) 566-747; Fax: + 593 (4) 314-562

**EGYPT** ★

**CAIRO** Canadian Embassy, 5 El Saraya El Kobra Square, African Bank Building, Garden City, Cairo, Egypt; Postal Address: P.O. Box 1667, Cairo, Egypt; Tel.: + 20 (2) 354-3110; Fax: + 20 (2) 356-3548

**ALEXANDRIA** Consulate of Canada, Arab Express Shipping Co., 59 El Horria Street, Alexandria, Egypt; Tel.: + 20 (3) 493-9142, 492-9706, Fax.: + 20 (3) 490-9696

**EL SALVADOR** Office of the Canadian Embassy, Avenida Las Palmas No. 111, Colonia San Benito, San Salvador, El Salvador; Postal Address: P.O. Box 3078, Centro de Gobierno, San Salvador, El Salvador; Tel.: + 503 279-4655 Fax: + 503 279-0765

**EQUATORIAL GUINEA** — See Gabon

**ERITREA** — See Ethiopia

**ESTONIA** Office of the Canadian Embassy, Toom Kooli 13, 2nd Floor, 0100 Tallinn, Estonia; Tel.: + 372 631-3570; Fax: + 372 631-3573

**ETHIOPIA** Canadian Embassy, Old Airport Area, Higher 23, Kebele 12, House Number 122, Addis Ababa, Ethiopia; Postal Address: P.O. Box 1130, Addis Ababa, Ethiopia; Tel.: + 251 (1) 71 30 22; Fax: + 251 (1) 71 30 33

**FIJI** ★ Consulate of Canada, L.I.C.I. Building, 7th Floor, Butt Street, Suva, Fiji; Postal Address: P.O. Box 10690, Government Building, Suva, Fiji; Tel.: + 679 30 05 89; Fax: + 679 30 02 96

**FINLAND** ★ Canadian Embassy, Pohjoisesplanadi 25B, 00100 Helsinki, Finland; Postal Address: P.O. Box 779, 00101 Helsinki, Finland; Tel.: + 358 (0) 17 11 41; Fax: + 358 (0) 60 10 60

**FRANCE** ★

**PARIS** Canadian Embassy, 35 Montaigne Avenue, 75008 Paris, France; Tel.: + 33 (1) 44 43 29 00; Fax: + 33 (1) 44 43 29 99

**LYON** Consulate of Canada, Bonnel Part-Dieu Building, Corner Bonnel and Garibaldi, 74 de Bonnel Street, 3rd Floor, 69428 Lyon, Cedex 03, France; Tel.: + 33 72 61 15 25; Fax: + 33 78 62 09 36

**NICE** Consulate of Canada c/o French Med Tours, 64, avenue Jean-Médecin, 06000, Nice; Tel: + 33-1 93-92-93-22, Fax: + 33-1 93-92-55-51

**SAINT-PIERRE ET MIQUELON** ★ Consulate of Canada, Institut Frecher, C.P. 4370 Saint-Pierre, Saint-Pierre et Miquelon, F-97500; Tel: + 011 (508) 41-55-10; Fax: + 011 (508) 41-55-10

**STRASBOURG** Consulate of Canada, Polysar France, rue du Ried, La Wantzenau, France; Postal Address: Polysar France, P.O. Box 7, 67610 La Wantzenau, France; Tel.: + 33 88 96 65 02; Fax: + 33 88 96 25 17

**TOULOUSE** Consulate of Canada, 30 Strasbourg Boulevard, 31014 Toulouse, France; Postal Address: P.O. Box 138, Toulouse, France; Tel.: + 33 61 99 30 16; Fax: + 33 61 63 43 37

**FRENCH GUIANA** — See Guyana

**GABON** Canadian Embassy, Sci. du Stade, Pasteur Boulevard; Postal Address: P.O. Box 4037, Libreville, Gabon; Tel.: + 241 74 34 64, 74 34 65; Fax: + 241 74 34 66

**GAMBIA (THE)** — See Senegal

**GEORGIA** — See Turkey, Ankara

**GERMANY** ★

**BONN** Canadian Embassy, Godesberger Allee 119, 53175 Bonn, Germany; Tel.: + 49 (228) 812-4001; Fax: + 49 (228) 812-3459

**BERLIN** Canadian Embassy, Berlin Office, 23rd Floor, Internationales Handelszentrum, Friedrichstrasse 95, 10117 Berlin, Germany; Tel.: + 49 (30) 261-1161; Fax: + 49 (30) 262-9206

**DÜSSELDORF** Consulate of Canada, Prinz-Georg-Strasse 126, 40479 Düsseldorf, Germany; Tel.: + 49 (211) 17 21 70; Fax: + 49 (211) 35 91 65

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**MUNICH** Consulate of Canada, Tal 29, 80331 Munich, Germany; Tel.: + 49 (89) 21-99-57-0; Fax: + 49 (89) 21-99-57-199

**GHANA** ★ Canadian High Commission, 42 Independence Avenue, Accra, Ghana; Postal Address: P.O. Box 1639, Accra, Ghana; Tel.: + 233 (21) 77 37 91, 22 85 55, 22 85 66, 22 85 62; Fax: + 233 (21) 77 37 92

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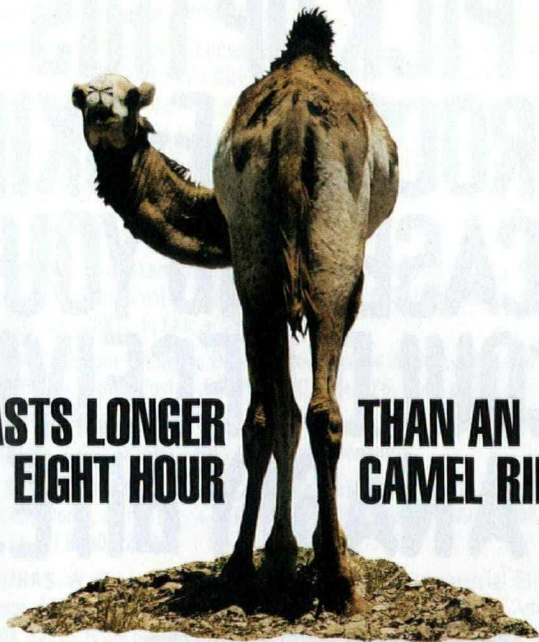
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**HUNGARY ★** Canadian Embassy, Budakeszi Ut 32, 1121 Budapest, Hungary; Tel.: + 36 (1) 275-1200; Fax: + 36 (1) 275-1210

**ICELAND ★** Consulate General of Canada, Suöurlandsbraut 10, 108 Reykjavik, Iceland; Postal Address: P.O. Box 8094, 128 Reykjavik, Iceland; Tel.: + 354 (5) 68-0820; Fax: + 354 (5) 68-0899

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**IRELAND** ★ Canadian Embassy, 65 St. Stephen's Green, Dublin 2, Ireland; Tel.: + 353 (1) 478-1988 Outside office hours: 478-1476; Fax: + 353 (1) 478-1285

**ISRAEL** ★ Canadian Embassy, 220 Rehov Hayarkon, Tel Aviv 63405, Israel; Postal Address: P.O. Box 6410, Tel Aviv 61063, Israel; Tel.: + 972 (3) 527-2929, 546-5810; Fax: + 972 (3) 544-5685, 527-2333

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**MILAN** (Consular Section open 9:00 AM to 12:00 PM) Consulate General of Canada, Via Vittor Pisani 19, Milan 20124, Italy; Tel.: + 39 (2) 6758.1; Fax: + 39 (2) 6758.3900

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**LIBYA** Embassy of the Netherlands, 20 Sh. Gelal Bayar, P.O. Box 2801, Tripoli, Libya; Tel.: + 218 (21) 44-41550, 44-41549; Fax: + 218 (21) 44-40386

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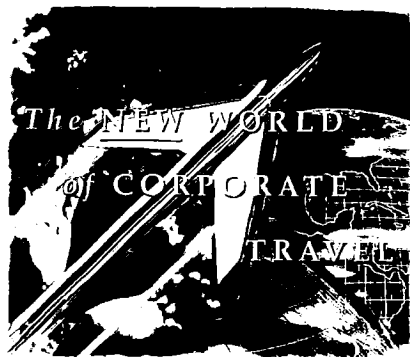
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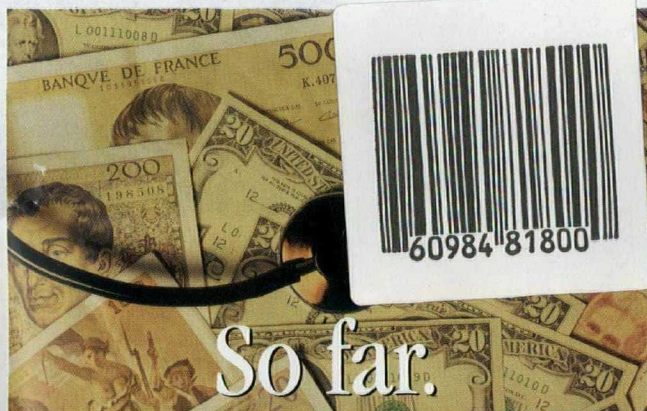
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Argentina	001 800 222 1111 (from major cities)	Croatia	99 385 0101 (service not available from pay phones)
Australia	1 800 551 177 1 800 881 150	Cyprus ▲	080 900 12
Austria ▲	022 903 013	Czech Republic	00 42 000151
Azores	05 017 1 226	Denmark ▲	80 01 00 11
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(Mogilev, Gromel)	8 ◆ 10-800-111	Fiji	004 890 1005
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Slovakia	00 42 000151
South Africa	0800990014
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Sri Lanka (Metropolitan Colombo)	01 430077 430077
St-Pierre et Miquelon	see France
Sweden ▲	020 799015
Switzerland ▲	1558330
Syria	0811 (service not available from pay phones)
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Thailand	001 999 15 1000
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United Arab Emirates	800 141
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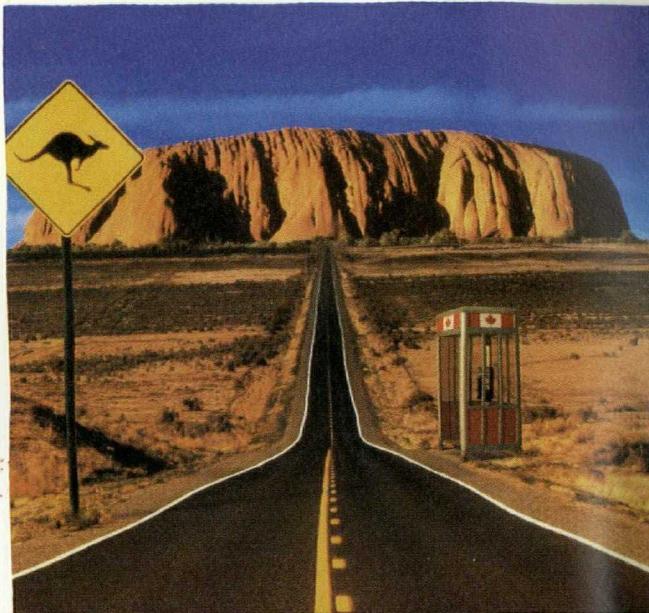
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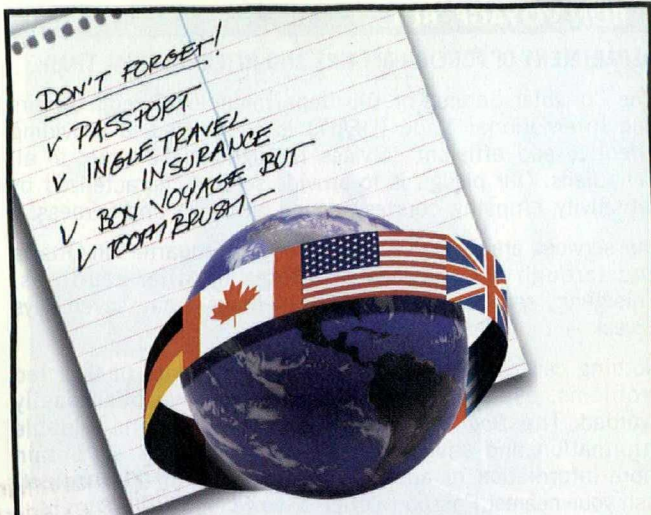
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## BON VOYAGE, BUT...

Canadians love to travel. Each year we make more than 90 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips don't come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties do occur.

Most problems are minor and you can usually solve them yourself. But if you run into more serious obstacles, our Canadian missions are there to assist you.

If you're sick, in trouble or have lost your passport, our missions will do all they can to smooth your way.

*Bon Voyage, But...* will help you plan ahead. Read it before you book your next business trip or vacation abroad. And pack it in your luggage — it's a handy reference book of travel tips, important phone numbers and addresses of Canadian missions around the world. A companion publication, *Crossing the 49th*, gives Canadian travellers specific information about travel to the United States. For more information on ordering this **free booklet** and others, turn to page 31.

## PART ONE: BEFORE YOU GO

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize your chances of something going wrong.

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**Learn About Your Destination**


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Before you board that airplane or train, take the time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

When you're travelling, the laws of the country you're visiting apply to you too. **Never** assume that because you're a Canadian citizen you're immune to foreign laws.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Check with the Department of Foreign Affairs and International Trade before you leave:

- ❖ Call the Department's Consular Affairs Bureau in Ottawa at **1-800-267-6788** (in Canada only) or **(613) 944-6788** (if you're in Ottawa or abroad) for travel information reports. These reports will give you background information on security and political conditions, health conditions and entry requirements (e.g. if you need a visa) for foreign countries. Information is no further than your fingertips seven days a week, 24 hours a day, 365 days a year. If you would like to receive information by fax, dial **1-800-575-2500** and follow the instructions. In Ottawa, call **(613) 944-2500**.
- ❖ You can also find this information on the Internet. Our World Wide Web address is: <http://www.dfait-maeci.gc.ca>
- ❖ If you're abroad, contact the nearest Canadian mission. Addresses and telephone numbers are listed at the end of this booklet.



- ❖ To reduce your long distance costs when travelling, you may wish to use *Canada Direct*, an operator-assisted long distance service that allows you to place calls to Canada or to other countries via a bilingual Canadian operator. For a list of all the *Canada Direct* access numbers, call **1-800-561-8868** (toll-free in Canada). They are also available on page 62 of this booklet.

While you are abroad, tune in to Radio Canada International (RCI) for the latest news. RCI also broadcasts messages from the Canadian government during emergency situations. A schedule of times and frequency of broadcasts to different parts of the world can be obtained by calling the Canadian Broadcasting Corporation at **(416) 205-3311** in Toronto. Ask to be connected to RCI. In Montreal, call **(514) 597-7555**.

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#### Make Sure Your Passport Is in Order

Your passport is the best proof of your Canadian citizenship. You and all family members should have a valid passport if you plan to travel outside Canada. If you have any questions about passports, call **1-800-567-6868**. Locally you can call: in Toronto, **(416) 973-3251**; in Ottawa-Hull, **(613) 994-3500**; in Vancouver, **(604) 775-6250**; or in Montreal, **(514) 283-2152**.

Applications for Canadian passports may be obtained at passport offices, Canadian missions, travel agencies, and at the nearest Northern Store in northern communities. Allow at least three weeks for delivery.

If your passport is due to expire within the next six months, check with your destination's embassy or consulate in Canada for their rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is within six months of expiring.

**Before you leave on your trip, be sure to complete the "In case of accident or death notify" section in your passport.** This will help us quickly notify your family or friends if an emergency situation arises.

**Make a photocopy of your passport's identification page and keep it separate from the original when you travel. For added security, leave a photocopy with a friend or relative at home. These simple steps may speed the replacement process if you lose your passport.**

If your passport is lost or stolen while you are travelling, contact the nearest Canadian mission immediately for a replacement **after** reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce written evidence of your Canadian citizenship (e.g. a birth or citizenship certificate), produce a copy of the police report or report number, present new photographs and pay the required fee.

---

#### Do You Need a Visa?

You need a visa to travel to certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements. You can also call Foreign Affairs' Emergency Services at **1-800-267-6788** (toll-free in Canada) or **(613) 944-6788** for travel information and reports.

#### Apply for visas well in advance of your trip.

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will only allow you to enter if you can prove you will be leaving — be prepared to show your return or onward ticket or any visas that demonstrate you plan to visit another country.

#### Schengen Convention Countries

Visitors to Belgium, Spain, France, Germany, The Netherlands, Luxembourg and Portugal (Schengen Convention countries)

should obtain an official entry stamp in their passports either when they first arrive or within 72 hours. This entry stamp allows you to stay for longer than three days or visit the other Schengen countries. Failure to register with the proper authorities may result in fines and/or deportation. If you would like further information about the entry requirements for Schengen countries, contact their embassies or consulates in Canada **before** you depart.

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### Charter Flights

Before you book a charter flight to your destination, check out both the travel agency's and the charter company's credentials with either the Better Business Bureau or a local consumer advisory organization.

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### Dual Nationality

To avoid unpleasant surprises, find out whether you, your spouse, or any other family member are citizens of another country. If you are considered a "national," you may be compelled to do military service or pay special taxes. Your child custody arrangements in Canada may not be recognized. In extreme cases, you or your child may not be allowed to leave. Check your status with the country's embassy or consular mission in Canada before you travel. In regard to custody questions, contact Foreign Affairs' Consular Case Management division at **1-800-267-6788** (in Canada) or **(613) 944-6788**.

If you do run into problems because of your dual nationality, contact the nearest Canadian mission immediately.

---

### People with Special Needs

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. Contact your local access organization or talk to others who have travelled to your destination in the past. There are also several guides

published about international travel and people with special needs. Check your local library or bookstore.

---

### Medical Advice is Important

Your family physician or a travel medical clinic are good sources of medical advice. If you are being treated for an illness or are taking medication, ask your doctor before you leave if there are any special precautions you should take during your trip.

For a list of travel medical clinics in Canada, call the Canadian Society for International Health at **(613) 230-2654**.

Health Canada's Laboratory Centre for Disease Control (LCDC) provides travel health information through the Internet (<http://www.hwc.ca/hpb/lcdc>) and through a fax retrieval system, FAXlink. To access FAXlink, call **(613) 941-3900** using the handset of your fax machine and follow the instructions.

### Vaccinations

Before travelling to any destination, find out **well in advance of your trip** if you need any special vaccinations or preventive medications for such illnesses as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis or malaria. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual *Hajj*. And an International Certificate of Vaccination for yellow fever may be a legal requirement to enter certain countries. Your doctor, local office of the Canadian Society for International Health, LCDC FAXlink service, **(613) 941-3900** or LCDC Web site, <http://www.hwc.ca/hpb/lcdc> can provide you with this information.

Start your vaccination shots **at least three months before** you leave. In some cases, you may need several inoculations with waiting periods between each injection.

Make sure that your **routine immunizations are up to date**. If you weren't exposed to certain diseases as a child, or weren't immunized, you could be at an increased risk of acquiring



# Travel with immunity.

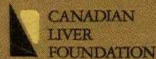
Hepatitis A is the most common traveller's disease. It attacks the liver causing vomiting, diarrhea and abdominal pain.

It's easy to catch from contaminated food and water and 20% of victims need hospitalization.

Yet, hepatitis A is the most common traveller's disease preventable by a vaccine.

The Canadian Liver Foundation recommends vaccination before travel outside North America, western Europe, Australia, New Zealand or Japan.

For immunity, talk to your doctor or the Canadian Liver Foundation at 1-800-563-5483.



diseases such as tetanus, diphtheria, polio, measles, mumps or rubella (German measles). All adults should ensure they're protected from tetanus and diphtheria by receiving a booster shot every 10 years.

**If you're travelling with infants or small children**, you may need to arrange an alternate or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medical clinic.

### **AIDS**

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results **before** you travel. Call Health Canada at **(613) 957-8739** to find out if the country you plan to visit requires this documentation.

When travelling, take all the same precautions you do at home. Do not assume that condoms will be readily available. Even if they are, they may not meet the safety standards set by the World Health Organization.

Remember: Using intravenous drugs is not only illegal but extremely risky — especially if you share needles.

### **Medication**

If you take medication, be sure to pack an extra supply just in case you're away for longer than expected. Carrying a duplicate of your original prescription is highly recommended — especially when travelling to countries that are particularly sensitive about drugs. Also, carry an extra prescription that lists both the generic and trade names of the drug, just in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses — having the prescription makes it easier to replace them.

**Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid problems.**

Find out whether your medication is sold in the country you are visiting. Also check to see that it is legal. Some over-the-counter medications in Canada are illegal in other countries or

require a prescription. Obtaining a note from your doctor that states the medical reasons for your prescription and recommended dosage as required is also encouraged.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

If you have a pre-existing medical condition that could present a problem while you're travelling, it's wise to wear a Medic Alert bracelet. Through their Foundation, your vital medical facts become part of a database that can be accessed 24 hours a day from anywhere in the world. Call **1-800-825-3785** for membership information.

### ***Pregnancy***

If you are pregnant, talk to your doctor if you plan to travel abroad. Some vaccinations may not be recommended. Also, check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

### ***Upon Your Return***

If you have been ill while abroad or become ill upon return, contact your doctor immediately. Be able to provide your physician with the specifics of any treatment you received while you were away, as well as where you were travelling.

If you have a fever or a flu-like illness upon your return see your physician as soon as possible, especially if you've just returned from an area where malaria is common. You can help your doctor by telling him/her the countries you visited.

---

### **Supplemental Health Insurance**

**Don't rely on your provincial health plan to pick up the tab if you get sick or are injured while you're abroad.** At best, your health plan will cover only a portion of the bill. **It's your responsibility to obtain and understand the terms of your supplementary insurance policies.** Some credit cards offer their holders

health and travel insurance. Don't assume the card alone provides adequate coverage.

Be sure to ask whether or not your policy:

- ❖ Has an in-house worldwide emergency hotline you can call if you're in trouble. Check to see if it is open 24 hours a day, seven days a week; whether the operators are multilingual; and if nurses or physicians are on-staff.
- ❖ Pays foreign hospital and related medical costs, and if so, whether it pays "up front" or expects you to pay and be reimbursed later.
- ❖ Provides for your medical evacuation to Canada.
- ❖ Pays for any required medical escort (doctor/nurse) to accompany you back to Canada.
- ❖ Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- ❖ Covers premature births and related neonatal care.
- ❖ Allows for cash advances if a hospital accepts only such payment.
- ❖ Pays for the preparation and return to Canada of your remains should you die while travelling.

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or relative at home and your travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away.

Remember to always **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

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### Other Insurance

Lost luggage, theft of your purse or wallet, or flight cancellations can happen to you. These annoyances can cause major disruptions when they take place in a foreign country. Think about purchasing a travel insurance package that will compensate you for such inconveniences.

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### Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driver's licence or additional insurance. Be sure to learn the local rules of the road before you get behind the wheel. In some countries, the driver may be detained and questioned by the police even though only material damages (such as a fender-bender) have occurred. Country-specific insurance must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings. For specific information on driving in the United States, consult *Crossing the 49th* (see page 31 for details on ordering this booklet).

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### Money Matters

Canadian currency and traveller's cheques in Canadian dollars are not always widely accepted. Before you leave Canada, consult a bank or a foreign currency agent to find out the most appropriate currency to carry. Traveller's cheques in the appropriate currency or in U.S. dollars are often the safest and most convenient option. It's a good idea to have a small amount of the local money on hand when you first arrive, unless the importation of local currency is a crime. There may be restrictions on taking money in and out of the country. Check with the foreign embassies or consulates in Canada or with your travel agent about currency regulations in the countries you plan to visit.

Don't rely exclusively on banking machine cards or credit cards. They are not necessarily honoured internationally.

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### Women Travelling Solo

Unfortunately, a woman travelling alone can face additional problems, including sexual overtures. If you're travelling by yourself, either for business or pleasure, keep in mind the following precautions:

- ❖ Because women are often a target for street crime, be extra vigilant when you're out alone. Stay in well-lit, safe areas where there are other people.
- ❖ Dress appropriately and don't wear expensive jewellery or flash large sums of money.
- ❖ Make sure your hotel is sensitive to your needs. Ensure that no secondary room key will be given to **anyone**, even if they say they're travelling with you. If possible, book a room close to the elevator and ask the bellhop to check your room before you enter. Ensure that the locks on your windows and doors are working properly and that the lighting in your room and in the hallway is adequate. More and more hotels are recognizing the importance and clout of women travellers. Try to stay at hotels that are known for looking after your concerns.
- ❖ When out and about, be aware of your surroundings and situation at all times.

*Her Own Way: Practical Tips & Advice for the Canadian Woman Traveller* provides information for women travellers. See page 31 for how to order this booklet. There are also other books that cover the concerns of women travellers and that offer helpful travel tips. Check with your local bookstore or library **before** you go.

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### Travelling with Children

If you're travelling to another country with your child and there is a possibility of a custody dispute developing while you're away, you should talk to a lawyer before leaving home. A special publication, *International Child Abductions: A Manual*

for *Parents* is available from Foreign Affairs. See page 31 for details on how to order this publication.

If a person younger than 18 is travelling alone or with only one parent or another adult, notarized documentation certifying that the trip is permitted by both parents should be carried.

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### **Have a Great Trip, But Before You Go...**

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- ❖ Do your research. Learn about the country you plan to visit. Learn a few phrases in the local language.
- ❖ Arrange supplementary health insurance and travel insurance.
- ❖ Carry proof of insurance coverage, and give a copy to someone at home.
- ❖ Draw up a flexible itinerary and budget. Leave a copy at home.
- ❖ Make sure your passport hasn't expired and is valid for six months beyond the time of your trip. Photocopy the identification page and keep it separate from your passport. Leave another copy with somebody at home. Fill out the "In case of accident or death notify" section in your passport.
- ❖ Make sure you have any visas you need.
- ❖ Find out whether or not you or any members of your family are considered nationals of any of the countries you plan to visit.
- ❖ Have any vaccinations required. If you are taking medication with you, make sure you keep it in its original container. Carry a doctor's prescription for any controlled drugs, and if you use syringes, carry a medical certificate. Leave copies at home as well.
- ❖ Keep the original receipts for any purchases you make, as well as your hotel bill, rental car agreement and medical service bills.

- ❖ If you are female and travelling alone, take extra precautions to ensure your safety.
- ❖ Review all child custody arrangements if you're travelling with a child. If your child is travelling alone, have him/her carry documentation stating that the trip is permitted by both parents.
- ❖ Ensure that any plant and animal products you plan to bring back are acceptable to Canada. Travelling pets may require shots and special permits (at a fee). See page 26 for more information and check with a local office of the Canadian Food Inspection Agency.
- ❖ Don't forget to pack this booklet. It could help you more than you can imagine.

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## **PART TWO: ASSISTANCE IS AVAILABLE**

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### **Register at the Canadian Mission**

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If your stay is longer than three months in one country, it is recommended that you formally register at the nearest Canadian mission. This will help us contact you in case of an emergency or crisis. Registration is voluntary and the information you provide is not shared with any other part of the Canadian government. Registration is not usually available in the countries of Western Europe, Japan, Australia, New Zealand and the United States.

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For instance, Canada has a formal reciprocal agreement with Australia.

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### **Consular Assistance**

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Canada's missions abroad are ready to help you in case of an emergency. In some instances, there may be a fee for services.

What can we do for you?

- ❖ We can contact, at your request, your relatives or friends and ask them to send you emergency funds.
- ❖ We can help you during emergencies such as natural disasters and civil and military uprisings.
- ❖ We can direct you to sources of information about local laws, regulations, cultural customs and how to obtain visas.
- ❖ We can assist with medical emergencies.
- ❖ If you are arrested, we can try to ensure equitable treatment under local laws. At your request, we can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country. However, we cannot set aside local laws if you are charged with an offence, nor intervene in the judicial process of a foreign country. We cannot post bail, pay for a lawyer or pay your fines.
- ❖ If you wish, we can notify your next of kin regarding accidents or deaths and let them know whether, and how, they can help.

**Check the listings at the end of this booklet for information about the Canadian missions in the countries you plan to visit.**

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### Emergency Consular Services

Canadian missions offer 24-hour assistance. During non-office hours, an answering machine will take your message or your call will be directed to a consular officer in Ottawa, depending upon local arrangements. The machines are monitored by a duty officer. It is essential that you leave a clear and detailed message, including a telephone number where you can be reached. Duty officers worldwide as well as consular officers in Ottawa are remarkably successful at providing emergency assistance.

In an emergency, you can also make a collect call to Foreign Affairs in Ottawa at **(613) 996-8885**. Use the *Canada Direct* service if it is available.

In some areas where Canada doesn't have a fully established mission, you may obtain emergency consular assistance from the Australian or British missions. Though not equipped to provide you with the same range of services as fully established Canadian missions, they can assist you in an emergency.

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### Consular Assistance Around the Globe

A list identifying where you may seek consular assistance abroad is provided at the back of this book.

Please remember that addresses and telephone numbers may change. Should you fail to reach a mission through the number listed in this booklet, call the local operator for the new number.

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## PART THREE: WHILE TRAVELLING

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### Foreign Laws and Customs

When you're travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Though you may not personally agree with some of their beliefs, remember that you are a visitor.

In many countries, appropriate attire — for both sexes — is very important. In some countries, laws govern what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of these areas are off-limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts or buildings.

Not everybody likes to have his or her picture taken. Local people may resent you for taking their photograph or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and could even come under suspicion of espionage.

### Take Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries foreigners are specifically targeted. Do not wander into unknown areas. Find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked — **never take anything, even an envelope, across a border for someone else.**

Do not flash large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so that they can contact you in case of an emergency. Phone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together. If you do so, you risk being left with no identification or funds.**

Use the safety deposit box at your hotel. Never leave valuables in your room.

### Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for possession and trafficking.

# ROOM WITH A VIEW



## YOUR NEXT TRAVEL DESTINATION SHOULD NOT LOOK LIKE THIS

Carrying drugs across a border can get you a prison sentence, or worse. Don't join the hundreds of Canadians currently serving drug-related sentences abroad.

For more information, visit our Web site at:  
[www.dfait-maeci.gc.ca/english/travel/adip-pia/](http://www.dfait-maeci.gc.ca/english/travel/adip-pia/)

**Drugs: a one-way trip.**





In some countries, possession of even small amounts of drugs carries the death penalty.

**Never transport any parcel that isn't yours across a border.**

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Though you may not be carrying anything illegal, your companions may be.

**Sexual Exploitation of Children**

The Government of Canada has proposed amendments to the Criminal Code of Canada that would permit the arrest and prosecution of Canadians in Canada for the sexual exploitation of children in other countries. At the time of publication of this booklet, the changes to the Criminal Code were still before Parliament. Most countries are now enacting legislation, or more vigorously enforcing existing laws, concerning the sexual exploitation of children. The penalties are severe.

**Crime and Punishment**

More than 1,400 Canadians are currently imprisoned abroad for various offences — 60 per cent of those are in the United States.

The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

**While in a foreign country, you are subject to its laws and regulations. Your Canadian citizenship offers no immunity.** Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you find a lawyer, contact your family and friends, and ensure that you receive fair treatment **according to the standards of that country.** However, they cannot pull any strings to reduce your sentence or fine.

*You'd never know that during their trip this couple had over \$10,000 in medical expenses.*



**travelEASE™**

*Emergency Health Insurance  
for Travellers*

**Ensure your peace of mind. →**

*Trust **travelEASE** from Liberty Health to ensure your peace of mind.*

When you travel outside Canada, you want to enjoy your trip — without having to worry about paying for emergency medical expenses.

Since government health insurance pays only a fraction of any medical expenses incurred outside the country, it's wise to obtain supplemental health insurance — like TravelEase Emergency Health Insurance for Travellers from Liberty Health. It's the best way to ensure your peace of mind!

*Here's what's covered.*

**TravelEase Emergency Health Insurance for Travellers includes:**

- \$1,000,000 maximum overall coverage per person
- Hospital accommodation
- Incidental hospital expenses
- Doctor's bills
- Prescriptions
- Medical appliances (crutches, canes, etc.)
- Ambulance service, including air ambulance
- Paramedical services
- Diagnostic services
- Accidental dental
- Relief of dental pain
- Meals and accommodations
- Emergency vehicle return
- Return of deceased
- Automatic extension of coverage

## Affordable, flexible coverage.

Whether you travel occasionally or frequently during the year, you can choose the TravelEase Emergency Health Insurance plan that suits your needs.

## Which TravelEase Plan Should I Purchase?

### TravelEase Emergency Health Insurance for Travellers – Annual Plan

- suitable for frequent travellers whether you're travelling abroad or across the border
- offers blanket coverage for a year; covering all trips taken within that year providing the trip does not exceed a certain number of days
- convenient, one-time enrolment
- top-up of coverage available if your trip exceeds the number of days provided

*Or*

### TravelEase Emergency Health Insurance for Travellers – Per Trip Plan

- suitable for providing coverage for that one unique trip
- suitable for long duration trips

## 24<sup>hr</sup> Emergency Assistance Centre

Peace of mind means more than just financial security. It means having around-the-clock access—wherever you are—to healthcare professionals and trained staff to assist you in time of need.

Your TravelEase Emergency Health Insurance for Travellers policy provides you with a **24-hour Emergency Assistance Centre**, which provides up front payment and multi-lingual assistance with such tasks as locating local doctors and hospitals, helping your spouse or family if you're ill, and handling a lost or stolen passport. It's the perfect travel companion!

This is NOT a contract. A written contract containing benefits, together with exclusions and limitations will be sent to you upon enrolment or upon request.

# LIBERTY HEALTH™ *A leader in emergency health coverage.*

You can trust Liberty Health to ensure your peace of mind when travelling outside Canada.

Recognized worldwide, our travel policies have been protecting people for over 20 years, covering over 1.5 million Canadian travellers. Fact is, we're one of Canada's largest health benefit management companies.

Liberty Health is a member of the Liberty Canada group and part of the Liberty Mutual Group of Companies with assets (including assests under management) exceeding \$60 billion worldwide.

So, before you leave Canada, sign up for TravelEase Emergency Health Insurance for Travellers (and remember to bring your passport!)

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*Or Visit* **[www.cover-me.com](http://www.cover-me.com)**

*for all the details about TravelEase  
Emergency Health Insurance for Travellers.*

*You can apply on-line and receive immediate coverage.*

# traveLEASE™

**Ensure your peace of mind.**

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TE-100.4/97

## Judicial Process

Never assume that the legal system of the country you're visiting is the same as at home. "Innocent until proven guilty" isn't a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your mother tongue.

Some countries don't recognize or respect religious freedom, freedom of association, speech or the press, or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you're an innocent bystander at a demonstration or riot you may be considered a participant and rounded up with those involved. **Your Canadian citizenship does not grant you immunity.**

**If you do find yourself in legal trouble, contact the nearest Canadian mission immediately. If you cannot do so yourself, have someone else do it for you.**

## Mail

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office box or, where possible, to the nearest Canadian mission. In the latter case, the mission will hold on to letter-size mail (not parcels) for you to pick up **in person**. This mail cannot be forwarded to another address.

## Travel to the United States

Because of our close relationship with our neighbours to the south, we sometimes forget that we're visiting a foreign country. The same preparations should be made for visiting the United States as for travelling to any other country. And it should be remembered that U.S. laws and customs are different from ours at home.

**Always carry your Canadian passport, citizenship or birth certificate when you're travelling to the United States. A driver's licence is not valid proof of citizenship.**

When travelling to the United States, keep in mind that:

- ❖ As soon as you stop at the U.S. border, you are subject to U.S. law. Immigration laws in the United States refuse entry to people with a criminal record, among others.
- ❖ What you say in answer to the immigration or customs officer can be used against you if you are considered to be, for any reason, inadmissible.
- ❖ When a person is refused entry, the information is entered in a computer; if another entry is attempted, the person may be subject to fines and/or vehicle seizure.

For more detailed information about travel to the United States, please refer to the booklet *Crossing the 49th*. See page 31 for details on how to order this booklet.

## PART FOUR: RETURNING TO CANADA

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Prior to leaving such a country, make sure you set aside enough money, in local funds, to pay this tax.

### Canadian Food Inspection Agency: Be Aware and Declare

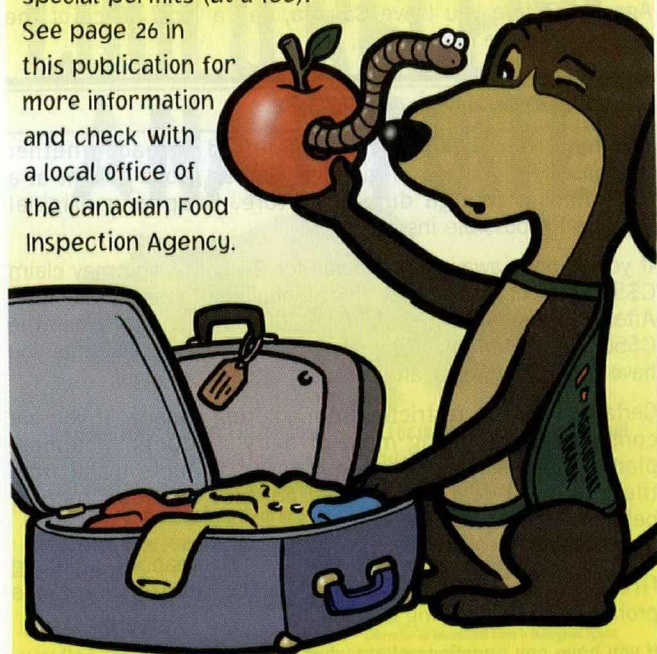
A single sausage illegally brought into Canada caused foot-and-mouth disease, destroying cattle and costing Canadians more than \$1 billion. Every year, thousands of travellers fail to declare things like cheese, meat, animal hides, live birds, plants and fruit. These items may carry pests and diseases, and pose a risk to human health.

Foreign pests and diseases could destroy Canada's crops and forests, and wipe out our livestock, thus threatening our

# PROTECT CANADA

Be sure plant and animal products you are planning to bring back won't harm Canada. Travelling pets may require shots and special permits (at a fee).

See page 26 in this publication for more information and check with a local office of the Canadian Food Inspection Agency.



Canadian Food  
Inspection Agency

Agence canadienne  
d'inspection des aliments

ability to produce food and a multi-billion dollar export trade critical to Canada's economic well-being.

We need to protect our country. Canadian law says you **must** declare all plant and animal products you bring back. It restricts and prohibits entry of products that could harm Canada's agriculture and forestry or pose a danger to human health and safety. To enforce these laws, we have Canadian inspectors with dogs trained to sniff out plant and animal products.

As of April 1, 1997, all federally mandated food inspection and quarantine services will be consolidated in a single government agency, called the Canadian Food Inspection Agency. Before you leave Canada, call a local office of the Agency for more information.

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#### Canada Customs and Import Controls

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You must declare everything acquired abroad, whether purchases for yourself or gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

If you've been away from Canada for 24 hours, you may claim C\$50 worth of goods, excluding alcohol and tobacco, duty-free. After 48 hours, you may claim C\$200. You can now claim the C\$500 exemption including alcohol and tobacco, any time you have been away from Canada for seven days or longer.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, weapons, plants, vehicles, or exotic animals or products made from their skins or feathers, please contact Canada Customs beforehand for guidance.

Obscene materials, hate propaganda, most weapons including firearms, and goods harmful to the environment are prohibited from entering Canada.

**If you have any questions about what you can bring home, call your local Canada Customs office. Someone is available 24 hours a day,**

# PICK UP THIS CROCODILE-SKIN CASE AND YOU COULD RECEIVE A NASTY BITE.



In co-operation with over 130 countries, Canada is committed to protecting some 40,000 plant and animal species. Before bringing any item made from them into Canada (even if you owned it before leaving), know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

For more information on current legislation see page 30 or contact:

CITES\* Administrator  
Environment Canada  
Ottawa, Ontario K1A 0H3  
Tel.: (819) 997-1840  
Fax: (819) 953-6283

\*Convention on International Trade in Endangered Species of Wild Fauna and Flora



Environment  
Canada

Environnement  
Canada

Canada

year-round, to answer your questions. If you're calling in Canada, dial 1-800-461-9999 to reach the Automated Customs Information System. Outside Canada or from Ottawa, call (613) 993-0534.

The booklet *I Declare* describes what you can and cannot bring back to Canada if you have been away for less than a year. For information on how to order this booklet, turn to page 32.

### Illegal Souvenirs

While travelling outside Canada, you may decide to purchase souvenirs. Unfortunately, many attractive items sold in foreign countries are made from endangered plants or animals.

Crocodile-skin briefcases and wallets, python-skin boots, ivory bracelets and carvings, coral earrings, cactus rainsticks, tortoise shells, orchids and parrots are some of the more common items illegally brought back to Canada. These items are included in the more than 40,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). Under Canada's **Wild Animal and Plant Protection and Regulation of International and Interprovincial Trade Act (WAPPRIITA)**, a violation of CITES could lead to seizure of your purchase, as well as stiff penalties of up to \$150,000 and/or prison terms of up to five years.

The same rules apply if you already own an item made from a controlled wild animal or plant and you wish to take it out of Canada. Since other countries also have strict laws, it's safer to leave these items at home.

To determine what you can and cannot legally bring back into Canada, please call **Environment Canada** at (819) 997-1840 or fax them at (819) 953-6283.

### After Residing Abroad

After a stay abroad of more than a year, there are special import provisions for household items and personal belongings when you move back to Canada. Information is contained in the

brochure *Moving Back to Canada?*, available from Canadian missions abroad, your local customs office or from the Communications Branch, Revenue Canada, Customs and Excise, Ottawa, Ontario, K1A 0L5, telephone (613) 993-0534 or 1-800-461-9999 (within Canada).

## PART FIVE: PUBLICATIONS OF INTEREST

### International Relations

- Diplomatic, Consular and Other Representatives in Canada*

This publication may be obtained for approximately \$15.00 plus GST and shipping by writing to: Canada Communication Group — Publishing, Ottawa, Ontario, K1A 0S9 or by calling (613) 956-4800.

- Her Own Way: Practical Tips & Advice for the Canadian Woman Traveller*
- A Guide for Canadians Imprisoned Abroad*
- Crossing the 49th: A Compendium of the Bumps on the Road for Canadians Going South*
- International Child Abductions: A Manual for Parents*
- Mexico: Tips for Business & Travel*
- Hong Kong: A Guide for Visiting and Resident Canadians*
- A Guide for Canadian Performing Artists Entering the U.S.A.*

These are available through Foreign Affairs' InfoCentre. The address is InfoCentre, Department of Foreign Affairs and International Trade, 125 Sussex Drive, Ottawa, Ontario, K1A 0G2. The telephone number is 1-800-267-8376 (in Canada), or (613) 944-4000.

This information may also be accessed via the Internet. The World Wide Web address is: <http://www.dfait-maeci.gc.ca>

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**Customs**


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- I Declare*
- Moving Back to Canada?*
- Importing a Motor Vehicle into Canada*
- Importing a Firearm into Canada*

These publications may be obtained by writing to: Communications Branch, Revenue Canada, Customs and Excise, Ottawa, Ontario, K1A 0L5; or by calling 1-800-461-9999, or (613) 993-0534 in Ottawa or from abroad; or by contacting your local customs office.

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**Food Products**


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- Don't Bring It Back*

This publication may be obtained by writing to: The Canadian Food Inspection Agency, Communications Branch, Publication Distribution, 930 Carling Avenue, Room 118, Ottawa, Ontario, K1A 0C5 or by calling (613) 759-1000. Ask for the publications branch.

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**Health Issues**


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- International Travel and Health*  
(published by the World Health Organization)

This book is available for approximately \$17.00, plus GST and shipping costs. It may be obtained by writing to: The Canadian Public Health Association (attention: World Health Organization Department), 1565 Carling Avenue, Suite 400, Ottawa, Ontario, K1Z 8R1; or by calling (613) 725-3769, extension 190.

- Don't Drink the Water: The Complete Travellers' Guide to Staying Healthy in Warm Climates*

This book costs \$14.95 plus GST and shipping costs. It is also available from the Canadian Public Health Association at the address and phone number listed above.

# ATTENTION

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*Health Information for Canadian Travellers*

To obtain a copy, write to: The Canadian Society for International Health, 170 Laurier Avenue West, Suite 902, Ottawa, Ontario, K1P 5V5; call (613) 230-2654; or e-mail csih@fox.nstn.ca

*Basic Facts About AIDS*

For this booklet, write to: The National AIDS Clearinghouse, 1565 Carling Avenue, Suite 400, Ottawa, Ontario, K1Z 8R1 or call (613) 725-3434.

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### Citizenship

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*How to Prove You Are a Canadian Citizen*

*Dual Citizenship*

These publications may be obtained from the Publications Branch of the Public Affairs Department, Citizenship and Immigration Canada, 365 Laurier Avenue West, 19th Floor, Ottawa, Ontario, K1A 1L1, telephone (613) 954-9019.

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### Canadian Embassies, High Commissions and Consulates Abroad

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The following list identifies where you may seek consular assistance in each country. If in an emergency you are unable to contact a Canadian mission, please call collect (via *Canada Direct* where possible) (613) 996-8885.

Hours and days of operation of Canadian missions may vary from country to country. Call the mission concerned to check its office hours.

The *Canada Direct* service is offered by the **Stentor** telephone companies in collaboration with **Teleglobe Canada**. On its international network, **Teleglobe** carries calls from more than 120 countries where *Canada Direct* service is available.

In the telephone numbers on the following pages, a + sign precedes the country code and parentheses ( ) surround the area code.

A ★ indicates that *Canada Direct* is available from that country. See page 62 for the *Canada Direct* access numbers.

**AFGHANISTAN** — See Pakistan, Islamabad

**ALBANIA** — See Hungary

**ALGERIA** Canadian Embassy, 27 bis, rue des Frères Benhafid (formerly Rue d'Anjou), Hydra, Algeria; Postal Address: P.O. Box 48, Alger-Gare, 1600 Alger, Algeria; Tel.: + 213 (2) 69 16 11; Fax: + 213 (2) 69 39 20, 69 17 34

**ANDORRA** — See France

**ANGOLA** Consulate of Canada, Rua Rei Katyavala 113, Luanda, Angola; Tel.: + 244 (2) 348-371; Fax: + 244 (2) 393-445

**ANGUILLA** — See Barbados

**ANTIGUA AND BARBUDA** ★ — See Barbados

**ARGENTINA** ★ Canadian Embassy, 2828 Tagle, 1425 Buenos Aires, Argentina; Postal Address: P.O. Box 1598, 1000 Correo Central, Buenos Aires, Argentina; Tel.: + 54 (1) 805-3032; Fax: + 54 (1) 806-1209

**ARMENIA** — See Russia, Moscow

**ARUBA** — See Netherlands Antilles

**AUSTRALIA ★**

**CANBERRA** Canadian High Commission, Commonwealth Avenue, Canberra ACT 2600, Australia; Tel.: + 61 (6) 273-3844 (after August 1997 + 61 (2) 6273-3844); Fax: + 61 (6) 270-4081 (after August 1997 + 61 (2) 6270-4081)

**MELBOURNE** Consulate of Canada, 123 Camberwell Road, Hawthorn East, Victoria 3123, Australia; Tel.: + 61 (3) 9811 9999; Fax: + 61 (3) 9811 9969

**PERTH** Consulate of Canada, 267 St. George's Terrace, Perth, Western Australia 6000, Australia; Tel.: + 61 (9) 322-7930; Fax: + 61 (9) 261-7700

**SYDNEY** Consulate General of Canada, Level 5, Quay West, 111 Harrington Street, Sydney, New South Wales 2000, Australia; Tel.: + 61 (2) 364-3000; Fax: + 61 (2) 364-3098

**AUSTRIA ★** Canadian Embassy, Laurenzerberg 2, A-1010 Vienna, Austria; Tel.: + 43 (1) 531-38-3000; Fax: + 43 (1) 531-38-3321

**AZERBAIJAN** — See Turkey, Ankara

**BAHAMAS (THE) ★** Consulate of Canada, Shirley Street Shopping Plaza, Shirley Street, Nassau, The Bahamas; Postal Address: P.O. Box SS-6371, Nassau, The Bahamas; Tel.: (809) 393-4271; Fax: (809) 393-1305

**BAHRAIN ★** — See Kuwait

**BANGLADESH** Canadian High Commission, House CWN 16/A, Road 48, Gulshan, Dhaka, Bangladesh; Postal Address: G.P.O. Box 569, Dhaka 1000, Bangladesh; Tel.: + 880 (2) 88 36 39, 60 70 71; Fax: + 880 (2) 88 30 43

**BARBADOS ★** Canadian High Commission, Bishop's Court Hill, St. Michael, Barbados; Postal Address: P.O. Box 404, Bridgetown, Barbados; Tel.: (809) 429-3550; Fax: (809) 429-3780

**BELGIUM ★** Canadian Embassy, 2, avenue de Tervuren, 1040 Brussels, Belgium; Tel.: + 32 (2) 741-0611; Fax: + 32 (2) 741-0619

**BELIZE ★** Consulate of Canada, 85 Front Street, Belize City, Belize; Postal Address: P.O. Box 610, Belize City, Belize; Tel.: + 501 (2) 33-722; Fax: + 501 (2) 30-060

**BENIN** Fonds canadien d'initiatives locales, P.O. Box 04-1124, Cotonou, Benin; Tel.: + 229 304-949; Fax: + 229 300-532

**BERMUDA ★** — See United States of America, New York

**BHUTAN** Canadian Cooperation Office, P.O. Box 201, Thimphu, Bhutan; Tel.: (3) 22109; Fax: (3) 22109

**BOLIVIA ★** Consulate of Canada, Avenida 20 de Octubre 2475, Plaza Avaroa Sopocachi, La Paz, Bolivia; Postal Address: P.O. Box 10345, La Paz, Bolivia; Tel.: + 591 (2) 431-215; Fax: + 591 (2) 432-330

**BOSNIA-HERZEGOVINA** Canadian Embassy, Logavina 7, 71000 Sarajevo, Bosnia-Herzegovina; Tel.: + 387 (71) 447-900; Fax: + 387 (71) 447-901

**BOTSWANA** Consulate of Canada, Vision Hire Building, Queens Road, Plot 182, Gaborone, Botswana; Postal Address: P.O. Box 1009, Gaborone, Botswana; Tel: + 267 30-44-11; Fax: + 267 30-44-11

**BRAZIL ★**

**BRASILIA** Canadian Embassy, Setor de Embaixadas Sul, Avenida das Nações lote 16, 70410-900 Brasilia D.F., Brazil; Postal Address: P.O. Box 00961, 70359-900 Brasilia D.F., Brazil; Tel.: + 55 (61) 321-2171; Fax: + 55 (61) 321-4529

**SÃO PAULO** Consulate General of Canada, Edifício Top Center, Avenida Paulista 854, 5th Floor, 01310-913 São Paulo, Brazil; Postal Address: P.O. Box 62693, 01214-970 São Paulo, Brazil; Tel.: + 55 (11) 287-2122, -2234, -2213; Fax: + 55 (11) 251-5057

**RIO DE JANEIRO** Consulate of Canada, Rua Lauro Muller 116, Room 2707, Torre Rio Sul-Botafogo, 22290-160 Rio de Janeiro, Brazil; Tel.: + 55 (21) 542-7593, 275-2039; Fax: + 55 (21) 275-2195

**BRITISH VIRGIN ISLANDS ★** — See Barbados

**BRUNEI DARUSSALAM** Canadian High Commission, Britannia House, Suite 51-52, Jalan Cator, Bandar Seri Begawan 2058, Brunei Darussalam; Tel.: + 673 (2) 22-00-43; Fax: + 673 (2) 22-00-40

**BULGARIA ★** — see Romania

**BURKINA FASO** Canadian Embassy, Agostino Néto Street, Ouagadougou, Burkina Faso; Postal Address: P.O. Box 548, Ouagadougou 01, Kadiogo Province, Burkina Faso; Tel.: + 226 31-18-94, 31-18-95; Fax: + 226 31-19-00

**BURMA** — See Myanmar

**BURUNDI** Consulate of Canada, Avenue de France, Bujumbura, Burundi; Tel.: + 257 221-682, 221-632, Fax: + 257 221-627

**BYELORUSSIA** — See Russia, Moscow

**CAMBODIA** Australian Embassy, Villa II, R.V. Senei Vannavaut Dum (Street 254), Daun Penh District, Phnom Penh City, Cambodia; Tel.: + 855 (23) 426 000/1; Fax: + 855 (23) 426 003



**CAMEROON**

**YAOUNDÉ** Canadian Embassy, Stamatiades Building, Place de l'Hôtel de Ville, Yaoundé, Cameroon; Postal Address: P.O. Box 572, Yaoundé, Cameroon; Tel.: + 237 23-23-11; Fax: + 237 22-10-90

**DOUALA** Canadian Consulate, 1726 Charles de Gaulle Avenue, Douala, Cameroon; Postal Address: P.O. Box 2373, Douala, Cameroon; Tel.: + 237 43 29 34; Fax: + 237 42 31 09

**CAPE VERDE** — See Senegal

**CAYMAN ISLANDS** ★ — See Jamaica

**CENTRAL AFRICAN REPUBLIC** Canadian Consulate, Sissongo District, Bangui, Central African Republic; Postal Address: P.O. Box 973, Bangui, Central African Republic; Tel.: + 236 61 09 73; Fax: + 236 61 40 74

**CHAD** — See Cameroon, Yaoundé

**CHILE** ★

**SANTIAGO** Canadian Embassy, Nueva Tajamar 481, Torre Norte, Piso 12, Las Condes, Santiago, Chile; Postal Address: 139, Correo 10, Santiago, Chile; Tel.: + 56 (2) 362-9660; Fax: + 56 (2) 362-9393

**CONCEPCIÓN** Consulate of Canada, c/o Isapre Más Vida, Caupolicán 111, Concepción, Chile; Postal Address: P.O. Box 425, Concepción, Chile; Tel.: + 56 (41) 235-650; Fax: + 56 (41) 232-439

**CHINA** ★

**BEIJING** Canadian Embassy, 19 Dong Zhi Men Wai Street, Chao Yang District, Beijing 100600, People's Republic of China; Tel.: + 86 (10) 6532-3536; Fax: + 86 (10) 6532-4311

**SHANGHAI** Consulate General of Canada, American International Centre, West Tower, Suite 604, 1376 Nanjing Xi Lu, Shanghai 200040, People's Republic of China; Tel.: + 86 (21) 6279-8400; Fax: + 86 (21) 6279-8401

**GUANGZHOU** Consulate of Canada, China Hotel Office Tower, Suite 1563-4, Liu Hua Lu, Guangzhou 510015, People's Republic of China; Tel.: + 86 (20) 8666-0569; Fax: + 86 (20) 8667-2401

**COLOMBIA** ★

**BOGOTA** Canadian Embassy, Calle 76, No. 11-52, Bogota, Colombia; Postal Address: (Airmail) P.O. Box 53531, Bogota 2, Colombia; Tel.: + 57 (1) 313-1355; Fax: + 57 (1) 313-3071

**CARTAGENA** Consulate of Canada, Calle de la Inquisicion Con Santo Domingo esquina, No. 33-08, Cartagena, Bolivar, Colombia; Tel/Fax: + 57 (5) 664-7393

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You can't do anything about the weather.  
But there's plenty you *can* do to protect yourself  
from unexpected illness while travelling.



*As soon as you start  
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consult your local  
travel clinic or public  
health unit for advice  
on disease prevention,  
immunization and  
travel safety.*

**No surprise —  
the perfect  
travel plan is  
a healthy one.**

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**COMOROS ISLANDS (THE)** — See Kenya

**CONGO** — See Gabon

**COOK ISLANDS** — See New Zealand

**COSTA RICA** ★ Canadian Embassy, La Sabana Executive Business Centre, Building No. 5, 3rd Floor, beside the Contraloría General de la República, San José, Costa Rica; Postal Address: P.O. Box 351-1007, San José, Costa Rica; Tel.: + 506 296-4149; Fax: + 506 296-4270

**CROATIA** ★ Canadian Embassy, Hotel Esplanade, Mihanovi'ceva 1, 10000 Zagreb, Croatia; Tel.: + 385 (1) 457-7905; Fax: + 385 (1) 457-7913

#### CUBA

**HAVANA** Canadian Embassy, Calle 30, No. 518 Esquina a7a, Miramar, Havana, Cuba; Tel.: + 53 (7) 24 25 16; Fax: + 53 (7) 24 20 44

**VARADERO** Consulate of Canada, Calle 7, No. 223, Kawama, Varadero, Cuba; Tel.: + 53 (5) 2078; Fax: + 53 (5) 66-7395

**CYPRUS** ★ Consulate of Canada, 15 Themistocles Dervis Street, Margarita House, Suite 403, Nicosia, Cyprus; Postal Address: P.O. Box 2125, Nicosia, Cyprus; Tel.: + 357 (2) 451-630; Fax: + 357 (2) 459-096

**CZECH REPUBLIC** ★ Canadian Embassy, Mickiewiczova 6, 125 33 Prague 6, Czech Republic; Tel.: + 420 (2) 2431-1108/9/10/11/12; Fax: + 420 (2) 2431-0294

**DENMARK** ★ Canadian Embassy, Kr. Bernikowsgade 1, 1105 Copenhagen K, Denmark; Tel.: + 45 (33) 12 22 99; Fax: + 45 (33) 14 05 85

**NUUK** (Greenland) Consulate of Canada, Groenlandsfly A/S, 3900 Nuuk, Greenland; Postal Address: P.O. Box 1012, 3900 Nuuk, Greenland; Tel/Fax: + 299 28888; night line: + 299 20088, press 418.

**DJIBOUTI** — See Ethiopia, Addis Ababa

**DOMINICA** ★ — See Barbados

#### DOMINICAN REPUBLIC ★

**SANTO DOMINGO** Canadian Embassy, Fimaca Building, Maximo Gomez 30, Corner Juan Sanchez Ramirez, Santo Domingo, Dominican Republic; Postal Address: P.O. Box 2054, Santo Domingo 1, Dominican Republic; Tel.: (809) 685-1136/37/38/39; Fax: (809) 682-2691

**PUERTO PLATA** Consulate of Canada, Calle San Felipe 29, Puerto Plata, Dominican Republic; Tel.: (809) 586-5761; Fax: (809) 586-5762

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3 279-4655;

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1130, Addis  
3

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Fiji; Postal  
14, 722-400,

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Tel.: + 358

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**CUBA**  
**HAVANA** Can  
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 Cyprus; Tel.: -  
**CZECH REPI**  
 Czech Reput  
 2431-0294  
**DENMARK**  
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*Bring this card with  
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 outside Canada!*

Policy  
 Number: /

## 24<sup>hr</sup> Emergency Assistance Centre

In case of emergency while travelling  
 (call collect if necessary):

North America.....	1-800-698-5688
Australia & Tasmania.....	1-800-127-907
Austria.....	0-660-5810
Belgium.....	0800-1-7759
France & Monaco.....	0590-8505
Germany.....	0130-81-1401
Hong Kong.....	800-4421
Indonesia.....	001-800-1471-0621
Italy, Vatican City, San Marino.....	1678-77204
Japan.....	0031-11-4065
Mexico.....	95-800-010-0061
Netherlands.....	06-022-8662
Portugal.....	0505-44-8266
Singapore.....	800-1100-452
South Africa.....	0800-9-92379
Spain & Majorca.....	900-98-4467
Switzerland.....	155-6029
Thailand.....	001-800-11-471-0661
Turkey.....	99-800-4491-4834
UK, Northern Ireland, Isle of Jersey, Isle of Man.....	0800-252-074
All other countries, call collect.....	(410) 453-6337

### ECUADOR ★

**QUITO** Canadian Embassy, Avenida 6 de diciembre, no. 2816, y James Orton, Josueth Gonzalez Building, 4th Floor, Quito, Ecuador; Postal Address: P.O. Box 17-11-6512 (CC1), Quito, Ecuador; Tel.: + 593 (2) 564-795, 506-162; Fax: + 593 (2) 503-108

**GUAYAQUIL** Consulate of Canada, General Cordova No. 800 and Victor Manuel Rendon, 21st Floor, Office 6, Edificio Torres de la Merced, Guayaquil, Ecuador; Tel.: + 593 (4) 566-747; Fax: + 593 (4) 314-562

### EGYPT ★

**CAIRO** Canadian Embassy, 5 El Saraya El Kobra Square, African Bank Building, Garden City, Cairo, Egypt; Postal Address: P.O. Box 1667, Cairo, Egypt; Tel.: + 20 (2) 354-3110; Fax: + 20 (2) 356-3548

**ALEXANDRIA** Consulate of Canada, Arab Express Shipping Co., 59 El Horria Street, Alexandria, Egypt; Tel.: + 20 (3) 493-9142, 492-9706, 490-9595; Fax.: + 20 (3) 490-9696

**EL SALVADOR** Office of the Canadian Embassy, Avenida Las Palmas No. 111, Colonia San Benito, San Salvador, El Salvador; Tel.: + 503 279-4655; Fax: + 503 279-0765

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**ERITREA** — See Ethiopia

**ESTONIA** Office of the Canadian Embassy, Toom Kooli 13, 2nd Floor, 0100 Tallinn, Estonia; Tel.: + 372 631-3570; Fax: + 372 631-3573

**ETHIOPIA** Canadian Embassy, Old Airport Area, Higher 23, Kebele 12, House Number 122, Addis Ababa, Ethiopia; Postal Address: P.O. Box 1130, Addis Ababa, Ethiopia; Tel.: + 251 (1) 71 30 22; Fax: + 251 (1) 71 30 33

**FIJI ★** Consulate of Canada, c/o Canadian Airlines, 50 Thomson Street, Suva, or c/o Canadian Airlines, Arrivals Concourse, Nadi Airport, Fiji; Postal Address: P.O. Box 10690, Nadi Airport, Fiji; Tel.: + 679 311-844, 722-400, Tel./Fax: + 679 721-936

**FINLAND ★** Canadian Embassy, Pohjoisesplanadi 25B, 00100 Helsinki, Finland; Postal Address: P.O. Box 779, 00101 Helsinki, Finland; Tel.: + 358 (9) 17 11 41; Fax: + 358 (9) 60 10 60

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**PARIS** Canadian Embassy, 35 Montaigne Avenue, 75008 Paris, France; Tel.: + 33 (1) 44 43 29 00; Fax: + 33 (1) 44 43 29 99

**LYON** Consulate of Canada, 21 Bourgelat Road, 69002 Lyon, France; Tel.: + 33 (4) 72 77 64 07; Fax: + 33 (4) 72 77 65 09

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**TOULOUSE** Consulate of Canada, 30 Strasbourg Boulevard, 31014 Toulouse, France; Postal Address: P.O. Box 138, Toulouse, France; Tel.: + 33 (5) 61 99 30 16; Fax: + 33 (5) 62 73 52 99

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**GABON** Canadian Embassy, Sci. du Stade, Pasteur Boulevard; Postal Address: P.O. Box 4037, Libreville, Gabon; Tel.: + 241 74 34 64, 74 34 65; Fax: + 241 74 34 66

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**BONN** Canadian Embassy, Godesberger Allee 119, 53175 Bonn, Germany; Tel.: + 49 (228) 812-4001; Fax: + 49 (228) 812-3459

**BERLIN** Canadian Embassy, Berlin Office, 23rd Floor, Internationales Handelszentrum, Friedrichstrasse 95, 10117 Berlin, Germany; Tel.: + 49 (30) 261-1161; Fax: + 49 (30) 262-9206

**DÜSSELDORF** Consulate of Canada, Prinz-Georg-Strasse 126, 40479 Düsseldorf, Germany; Tel.: + 49 (211) 17 21 70; Fax: + 49 (211) 35 91 65

**HAMBURG** Consulate of Canada, ABC Str. 45, 20534 Hamburg, Germany; Tel.: + 49 (40) 35556-295; Fax: + 49 (40) 35556-294

**MUNICH** Consulate of Canada, Tal 29, 80331 Munich, Germany; Tel.: + 49 (89) 21-99-57-0; Fax: + 49 (89) 21-99-57-57

**GHANA** ★ Canadian High Commission, 42 Independence Avenue, Accra, Ghana; Postal Address: P.O. Box 1639, Accra, Ghana; Tel.: + 233 (21) 77 37 91, 22 85 55, 22 85 66, 22 85 62; Fax: + 233 (21) 77 37 92

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**THESSALONIKI** Consulate of Canada, c/o Bank of Nova Scotia 17, Tsimiski Street, 546 24 Thessaloniki, Greece; Tel.: + 30 (31) 256-350; Fax: + 30 (31) 256-351

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**GRENADA** ★ — See Barbados

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**GUATEMALA** ★ Canadian Embassy, Edyma Plaza Building, 8th Floor, 13 Calle 8-44, Zone 10, Guatemala City, Guatemala; Postal Address: P.O. Box 400, Guatemala City, Guatemala; Tel.: + 502 333-6102, 333-6104; Fax: + 502 333-6189

**GUINEA** Canadian Embassy, Corniche Sud, P.O. Box 99, Conakry, Guinea; Tel.: + 224 41 23 95, 41 44 48, Cellular (212) 479-4684; Fax: + 224 41 42 36; Cellular Fax (212) 479-4956

**GUINEA-BISSAU** — See Senegal

**GUYANA** ★ Canadian High Commission, High and Young Streets, Georgetown, Guyana; Postal Address: P.O. Box 10880, Georgetown, Guyana; Tel.: + 592 (2) 72081, -5; Fax: + 592 (2) 58380

**HAITI** ★ Canadian Embassy, Bank of Nova Scotia Building, Delmas Road, Port-au-Prince, Haiti; Postal Address: P.O. Box 826, Port-au-Prince, Haiti; Tel.: + 509 23 23 58; Fax: + 509 23 87 20

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**HONDURAS** ★ Consulate of Canada, Los Castaños Commercial Building, 6th Floor, Morazan Boulevard, Tegucigalpa, Honduras; Postal Address: P.O. Box 3552, Tegucigalpa, Honduras; Tel.: + 504 32 68 03, 32 45 41; Fax: + 504 32 87 67

**HONG KONG** ★ Office of the Commission for Canada (Consulate General after July 1, 1997), 11th, 12th, 13th and 14th Floors, One Exchange Square, 8 Connaught Place, Hong Kong; Postal Address: G.P.O. Box 11142, Hong Kong; Tel.: + 852 2810-4321; Fax: + 852 2810-6736

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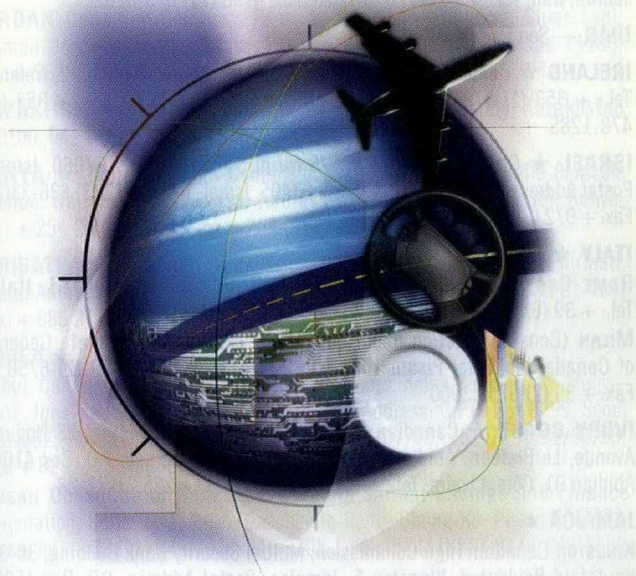
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**IRELAND** ★ Canadian Embassy, 65 St. Stephen's Green, Dublin 2, Ireland; Tel.: + 353 (1) 478-1988, Outside office hours: 478-1476; Fax: + 353 (1) 478-1285

**ISRAEL** ★ Canadian Embassy, 3/5 Nirim Street, Tel Aviv 67060, Israel; Postal Address: P.O. Box 6410, Tel Aviv 63405, Israel; Tel.: + 972 (3) 636-3300; Fax: + 972 (3) 636-3380

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**MILAN** (Consular Section open 9:00 AM to 12:00 PM) Consulate General of Canada, Via Vittor Pisani 19, Milan 20124, Italy; Tel.: + 39 (2) 6758.1; Fax: + 39 (2) 6758.3900

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**KAZAKHSTAN** Canadian Embassy, 34 Vimogradov, Almaty, Kazakhstan 480100; Tel.: + 7 (3272) 50-11-51; Fax: + 7 (3272) 50-93-80

**KENYA** ★ Canadian High Commission, Comcraft House, Hailé Sélassie Avenue, Nairobi, Kenya; Postal Address: P.O. Box 30481, Nairobi, Kenya; Tel.: + 254 (2) 21 48 04; Fax: + 254 (2) 22 69 87

**KIRIBATI** Australian High Commission, Bairiki, Tarawa, Republic of Kiribati; Postal Address: P.O. Box 77, Tarawa, Republic of Kiribati; Tel.: + 686 21-184; Fax: + 686 21-440

#### KOREA ★ South Korea Only

**SEOUL** Canadian Embassy, 10th and 11th Floors, Kolon Building, 45 Mugyo-Dong, Jung-Ku, Seoul 100-170, Korea; Postal Address: C.P.O. Box 6299, Seoul 100-662, Korea; Tel.: + 82 (2) 753-2605/06/07/08, 753-7290/91/92/93; Fax: + 82 (2) 755-0686

**PUSAN** Consulate of Canada, c/o Bumin Mutual Savings and Finance Corporation, Suite 32-1, 2-GA, Daecheung-Dong, Chung-Ku, Pusan 600-092, Korea; Tel.: + 82 (51) 246-7024, 246-3205; Fax: + 82 (51) 247-8443, 246-5658

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**KUWAIT** Canadian Embassy, Block 4, 24 Al-Mutawakel Street, Da'ayah District, Kuwait City, Kuwait; Postal Address: P.O. Box 25281, Safat 13113, Kuwait City, Kuwait; Tel.: + 965 256-3025; Fax: + 965 256-4167

**LAOS** Australian Embassy, J. Nehru Street, Phone Xay District, Vientiane, Laos; Tel.: + 856 (21) 413-6020; Fax: + 856 (21) 413-613

**LATVIA** Canadian Embassy, Doma laukums 4, 4th Floor, Riga LV-1977, Latvia; Tel.: + 371 783-0141, 782-1161; Fax: + 371 783-0140

**LEBANON** Canadian Embassy, 434 Autostrade Jal-el-Dib, 1st Floor, Coolrite Building, Jal-el-Dib, Lebanon; Postal Address: P.O. Box 60163, Beirut, Lebanon; Tel.: + 961 (1) 521-163/4/5; Fax: + 961 (1) 521-167

**LESOTHO** Consulate of Canada, 1st Floor, Maseru Book Centre Kingsway, Box 1165, Maseru, Lesotho; Tel.: + 266 311-256; Fax: + 266 310-462

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**LIBYA** Embassy of The Netherlands, 20 Sh. Gelal Bayar, P.O. Box 2801, Tripoli, Libya; Tel.: + 218 (21) 44-41550, 44-41549; Fax: + 218 (21) 44-40386

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**MADAGASCAR** Consulate of Canada, c/o QIT-Madagascar Minerals Ltd., Lot II-M-62 C, Villa Paule Androhibe, Antananarivo 101, Madagascar; Postal Address: P.O. Box 4003, Antananarivo 101, Madagascar; Tel.: + 261 (2) 425-59; Fax: + 261 (2) 425-06

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**MALI** Canadian Embassy, Quartier Hippodrome, Route de Koulikoro, Bamako, Mali; Postal Address: P.O. Box 198, Bamako, Mali; Tel.: + 223 22 22 36; Fax: + 223 22 43 62

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**MAURITIUS** ★ Consulate of Canada, 18 Jules Koenij Street, Port Louis, Mauritius; Postal Address: P.O. Box 209, Port Louis, Mauritius; Tel.: + 230 208-0821; Fax: + 230 208-3391

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**AJIJIC** Consulate of Canada, Hotel Real de Chapala, Paseo del Prado 20, Ajijic, Jalisco, Mexico; Tel.: + 52 (376) 62-288; Fax: + 52 (376) 62-420

**CANCUN** Consulate of Canada, Plaza Mexico Commercial Centre, Room 312, 200 Avenida Tulum, at the corner of Agua, 77500 Cancun, Quintana Roo, Mexico; Tel.: + 52 (98) 84-37-16; Fax: + 52 (98) 87-67-16

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**PAPUA NEW GUINEA ★** Consulate of Canada, 2nd Floor, The Lodge, Bampton Street, Port Moresby, NCD, Papua New Guinea; Postal Address: P.O. Box 851, Port Moresby, NCD, Papua New Guinea; Tel.: + 675 321-3599; Fax: + 675 322-4824

**PARAGUAY ★** Consulate of Canada, El Paraguayo Independiente 995, Offices 1 and 2, Asunción, Paraguay; Postal Address: P.O. Box 883, Asunción, Paraguay; Tel.: + 595 (21) 44 95 05; Fax: + 595 (21) 44 95 06

**PERU ★** Canadian Embassy, Calle Federico Gerdes 130, Miraflores, Lima, Peru; Postal Address: P.O. Box 18-1126, Miraflores Post Office, Lima, Peru; Tel.: + 51 (1) 444-4015; Fax: + 51 (1) 242-4050

**PHILIPPINES (THE) ★** Canadian Embassy, 9th and 11th Floors, Allied Bank Centre, 6754 Ayala Avenue, Makati, Metro Manila, Philippines; Postal Address: P.O. Box 2168, Makati Central Post Office, 1299 Makati, Metro Manila, Philippines; Tel.: + 63 (2) 867-0001; Fax: + 63 (2) 810-4299

**POLAND ★** Canadian Embassy, Ulica Matejki 1/5, 00-481 Warsaw, Poland; Tel.: + 48 (22) 629 8051; Fax: + 48 (22) 629-6457

**PORTUGAL ★**

**LISBON** Canadian Embassy, Avenida da Liberdade 144/156, 4th Floor, P-1250 Lisbon, Portugal; Tel.: + 351 (1) 347-4892; Fax: + 351 (1) 347-6466

**FARO** Consulate of Canada, Rua Frei Lourenço de Santa Maria No. 1, 1st Floor, P-8000 Faro, Portugal; Postal Address: P.O. Box 79, P-8001 Faro, Portugal; Tel.: + 351 (89) 80 37 57; Fax: + 351 (89) 80 47 77

**PUERTO RICO ★** — See United States of America

**QATAR ★** — See Kuwait

**ROMANIA ★** Canadian Embassy, 36 Nicolae Iorga, 71118 Bucharest, Romania; Postal Address: Post Office No. 22, Box 2966, Bucharest, Romania; Tel.: + 40 (1) 222-9845; Fax: + 40 (1) 312-0366

**RUSSIA ★**

**MOSCOW** Canadian Embassy, 23 Starokonyushenny Pereulok, Moscow, 121002 Russia; Tel.: + 7 (095) 956-6666; Fax: + 7 (095) 956-1577

**ST. PETERSBURG** Consulate General of Canada, 32 Malodetskosselski Prospekt, St. Petersburg, 198013 Russia; Tel.: + 7 (812) 325-8448; Fax: + 7 (812) 325-8393

**RWANDA** Office of the Canadian Embassy, Parcel 1534, Akagera Street, Kigali, Rwanda; Postal Address: P.O. Box 1177, Kigali, Rwanda; Tel.: + 250 732120, 73787; Fax: + 250 72719

**SAINT CHRISTOPHER AND NEVIS ★** — See Barbados

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**SAUDI ARABIA**

**RIYADH** Canadian Embassy, Diplomatic Quarter, Riyadh, Saudi Arabia; Postal Address: P.O. Box 94321, Riyadh 11693, Saudi Arabia; Tel.: + 966 (1) 488-2288; Fax: + 966 (1) 488-1997

**JEDDAH** Consulate of Canada, Headquarters Building, Zahid Corporate Group, Jeddah 21492, Saudi Arabia; Postal Address: P.O. Box 8928, Jeddah 21492, Saudi Arabia; Tel./Fax: + 966 (2) 669-4811

**SENEGAL ★** Canadian Embassy, 45 avenue de la République, Dakar, Senegal; Postal Address: P.O. Box 3373, Dakar, Senegal; Tel.: + 221 23 92 90; Fax: + 221 23 87 49

**SEYCHELLES** — See Tanzania

**SIERRA LEONE** — See Ghana

**SINGAPORE ★** Canadian High Commission, IBM Towers, 80 Anson Road, 14th and 15th Floors, Singapore 079907; Postal Address: Robinson Road, P.O. Box 845, Singapore 901645, Singapore; Tel.: + 65 325-3200; Fax: + 65 325-3297

**SLOVAKIA ★** Consulate of Canada, Kolarska 4, 811 06 Bratislava, Slovak Republic; Tel.: + 421 (7) 361-277; Fax: + 421 (7) 361-220

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**SOLOMON ISLANDS** Australian High Commission, corner Hibiscus Avenue and Mud Alley, Honiara, Solomon Islands; Tel.: + 677 21561/2/3; Fax: + 677 23691

**SOMALIA** — See Kenya

**SOUTH AFRICA ★**

**PRETORIA** Canadian High Commission, 1103 Arcadia Street, Hatfield, Pretoria 0083, South Africa; Postal Address: Private Bag X13, Hatfield, Pretoria 0028, South Africa; Tel.: + 27 (12) 422-3000; Fax: + 27 (12) 422-3052

**CAPE TOWN** Canadian High Commission, 19th Floor, Reserve Bank Building, 30 Hout Street, Cape Town 8001, South Africa; Postal Address: P.O. Box 683, Cape Town 8000, South Africa; Tel.: + 27 (21) 23-5240; Fax: + 27 (21) 23-4893

**DURBAN** Consulate of Canada, Old Mill Site, Canelands 4341, KwaZulu Natal, South Africa; Postal Address: P.O. Box 5448, Durban 4000, KwaZulu Natal, South Africa; Tel.: + 27 (322) 301-197, Fax: + 27 (322) 301-024

**JOHANNESBURG** Canadian High Commission Trade Office, 10 Arnold Street, Rosebank, Johannesburg 2196, South Africa; Postal Address: P.O. Box 1394, Parklands 2121, Johannesburg, South Africa; Tel.: + 27 (11) 442-3130; Fax: + 27 (11) 442-3325

**SPAIN ★**

**MADRID** Canadian Embassy, Goya Building, 35 Nunez de Balboa Street, 28001 Madrid, Spain; Postal Address: P.O. Box 587, 28080 Madrid, Spain; Tel.: + 34 (1) 431-4300; Fax: + 34 (1) 431-2367

**BARCELONA** Consulate of Canada, Paseo de Gracia 77, 3rd Floor, Barcelona 08008, Spain; Tel.: + 34 (3) 215-0704; Fax: + 34 (3) 487-9117

**BILBAO** Consulate of Canada, c/o Basetrans S.A., Avda. Juan Antonio Zunzunegui, 2-1, 48013 Bilbao, Spain; Tel.: + 34 (4) 427-6922; Fax: + 34 (4) 427-1578

**MALAGA** Consulate of Canada, Horizonte Building, Plaza de la Malagueta 3, 1st Floor, 29016 Malaga, Spain; Postal Address: P.O. Box 99, 29080 Malaga, Spain; Tel.: + 34 (5) 222-3346; Fax: + 34 (5) 222-4023

**SEVILLE** Consulate of Canada, 30 Constitución Avenue, 2nd Floor, Room 4, 41001 Seville, Spain; Tel./Fax: + 34 (5) 422-9413

**SRI LANKA ★** Canadian High Commission, 6 Gregory's Road, Cinnamon Gardens, Colombo 7, Sri Lanka; Postal Address: P.O. Box 1006, Colombo 7, Sri Lanka; Tel.: + 94 (1) 69 58 41, 69 58 42; Fax: + 94 (1) 68 70 49

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**SURINAME** Consulate of Canada, Waterkant 90-94, Paramaribo, Suriname; Postal Address: P.O. Box 1849-1850, Paramaribo, Suriname; Tel.: + 597 471-222; Fax: + 597 475-718

**SWAZILAND** — See South Africa

**SWEDEN ★**

**STOCKHOLM** Canadian Embassy, Tegelbacken 4, 7th Floor, Stockholm, Sweden; Postal Address: P.O. Box 16129, S-10323 Stockholm, Sweden; Tel.: + 46 (8) 453-3000; Fax: + 46 (8) 24 24 91

**GOTHENBURG** Consulate of Canada, c/o Atlantic Container Line Sweden AB, Sydlatanten, Skandiahallen, 403 36 Gothenburg, Sweden; Tel.: + 46 (31) 64 55 80; Fax: + 46 (31) 64 55 75

**SWITZERLAND ★**

**BERNE** Canadian Embassy, Kirchenfeldstrasse 88, 3005 Berne, Switzerland; Postal Address: P.O. Box 3000, Berne 6, Switzerland; Tel.: + 41 (31) 352 63 81; Fax: + 41 (31) 352 73 15

**GENEVA** Permanent Mission of Canada to the Office of the United Nations, Consular Section, 1 Pré-de-la-Bichette Street, 1202 Geneva, Switzerland; Tel.: + 41 (22) 919-9200; Fax: + 41 (22) 919-9233

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**TAHITI** — See New Zealand, Wellington

**TAIWAN ★** Canadian Trade Office in Taipei, 13th Floor, 365 Fu Hsing North Road, Taipei, Taiwan; Tel.: + 886 (2) 547-9500; Fax: + 886 (2) 712-7244

**TAJKISTAN** — See Kazakhstan

**TANZANIA** Canadian High Commission, 38 Mirambo Street, Corner Garden Avenue, Dar es Salaam, Tanzania; Postal Address: P.O. Box 1022, Dar es Salaam, Tanzania; Tel.: + 255 51 46000/1/2/3/4; Fax: + 255 51 46005, 51 46009 (24 hours)

**THAILAND ★**

**BANGKOK** Canadian Embassy, Boonmitr Building, 11th Floor, 138 Silom Road, Bangkok 10500, Thailand; Postal Address: P.O. Box 2090, Bangkok 10500, Thailand (after December 1, 1997: Abdul Rahim Place, 15th Floor, 990 Rama IV Road, Bangkok 10500); Tel.: + 66 (2) 237-4125, Duty Officer: (1) 815-5748; Fax: + 66 (2) 236-6463, 267-5295

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**TOGO** — See Ghana

**TONGA** Australian High Commission, Salote Road, Nuku'Alofa, Tonga; Tel.: + 676 23-244; Fax: + 676 23-243

**TRINIDAD AND TOBAGO** ★ Canadian High Commission, Maple House, Tatil Centre, 3-3A Sweet Briar Road, Port of Spain, Trinidad and Tobago; Postal Address: P.O. Box 1246, Port of Spain, Trinidad and Tobago; Tel.: (809) 622-6232; Fax: (809) 628-2581

**TUNISIA** Canadian Embassy, 3 rue du Sénégal, Place d'Afrique, Tunis, Tunisia; Postal Address: P.O. Box 31, Belvédère, 1002 Tunis, Tunisia; Tel.: + 216 (1) 796-577, Outside office hours: 798-004; Fax: + 216 (1) 792-371

**TURKEY** ★

**ANKARA** Canadian Embassy, Nenehatun Caddesi No. 75, Gaziosmanpasa 06700, Ankara, Turkey; Tel.: + 90 (312) 436-1275; Fax: + 90 (312) 446-4437

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**TURKMENISTAN** — See Kazakhstan

**TURKS AND CAICOS ISLANDS** ★ — See Jamaica

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**UGANDA** Consulate of Canada, 4 Ternan Avenue (off Sezibwa Road), Nakasero, Kampala, Uganda; Postal Address: P.O. Box 20115, Kampala, Uganda; Tel.: + 256 (41) 258-141; Fax: + 256 (41) 234-518

**UKRAINE** ★ Canadian Embassy, 31 Yaroslaviv Val Street, Kiev 252034, Ukraine; Tel.: + 380 (44) 212-2112, 212-0212, 212-2235; Fax: + 380 (44) 225-1305, 212-2339

**UNITED ARAB EMIRATES** ★ Consulate of Canada, Juma Al Majid Building, Suite 708, Khalid Ibn Al Waleed Street, Bur Dubai, United Arab Emirates; Postal Address: P.O. Box 52472, Dubai, United Arab Emirates; Tel.: + 971 (4) 52 17 17; Fax: + 971 (4) 51 77 22

**UNITED KINGDOM** ★

**LONDON** Canadian High Commission, Macdonald House, 1 Grosvenor Square, London, W1X 0AB, England, U.K.; Tel.: + 44 (171) 258-6600, Consular Services: 258-6316, Passports: 258-6356; Fax: + 44 (171) 258-6533

**BELFAST** Consulate of Canada, Postal Address: P.O. Box 405, Belfast, Northern Ireland, BT9 5BL; Tel.: + 1232 660-212

**BIRMINGHAM** Consulate of Canada, 55 Colmore Row, Birmingham, B3 2AS, U.K.; Tel.: + 44 (121) 236-6474; Fax: + 44 (121) 214-1099

**EDINBURGH** Consulate of Canada, Standard Life House, 30 Lothian Road, Edinburgh, EH1 2DH, Scotland, U.K.; Tel.: + 44 (131) 220-4333

**UNITED STATES OF AMERICA** ★

**WASHINGTON** Canadian Embassy, 501 Pennsylvania Avenue, North West, Washington, D.C. 20001, U.S.A.; Tel.: (202) 682-1740; Fax: (202) 682-7726

**ATLANTA** Consulate General of Canada, 1175 Peachtree Street N.E., 100 Colony Square, Suite 1700, Atlanta, Georgia 30361-6205, U.S.A.; Tel.: (404) 532-2000; Fax: (404) 532-2050

**BOSTON** Consulate General of Canada, 3 Copley Place, Suite 400, Boston, Massachusetts 02116, U.S.A.; Tel.: (617) 262-3760; Fax: (617) 262-3415

**BUFFALO** Consulate General of Canada, 1 Marine Midland Center, Suite 3000, Buffalo, New York 14203-2884, U.S.A.; Tel.: (716) 858-9500; Fax: (716) 852-4340

**CHICAGO** Consulate General of Canada, Two Prudential Plaza, 180 North Stetson Avenue, Suite 2400, Chicago, Illinois 60601, U.S.A.; Tel.: (312) 616-1860; Fax: (312) 616-1877

**DALLAS** Consulate General of Canada, St. Paul Place, 750 North St. Paul Street, Suite 1700, Dallas, Texas 75201-3247, U.S.A.; Tel.: (214) 922-9806; Fax: (214) 922-9815

**DETROIT** Consulate General of Canada, 600 Renaissance Center, Suite 1100, Detroit, Michigan 48243-1798, U.S.A.; Tel.: (313) 567-2340; Fax: (313) 567-2164

**HONOLULU** Australian Consulate General, Penthouse Suite, 1000 Bishop Street, Honolulu, Hawaii 96813-4299, U.S.A.; Tel.: (808) 524-5050, 524-5054; Fax: (808) 531-5142

**LOS ANGELES** Consulate General of Canada, 550 South Hope Street, 9th Floor, Los Angeles, California 90071-2627, U.S.A.; Tel.: (213) 346-2700; Fax: (213) 620-8827

**MIAMI** Consulate of Canada, 200 South Biscayne Boulevard, Suite 1600, Miami, Florida 33131, U.S.A.; Tel.: (305) 579-1600; Fax: (305) 374-6674

**MINNEAPOLIS** Consulate General of Canada, 701 Fourth Avenue South, Suite 900, Minneapolis, Minnesota 55415-1899, U.S.A.; Tel.: (612) 333-4641; Fax: (612) 332-4061

**NEW YORK** Consulate General of Canada, 1251 Avenue of the Americas, 16th Floor, New York, New York 10020-1175, U.S.A.; Tel.: (212) 596-1600; Fax: (212) 596-1790

**PUERTO RICO** ★ Consulate of Canada, 107 Cereipo Street, Alt. De Sta. Maria, Guaynabo, Puerto Rico 00969; Tel.: (809) 790-2210; Fax: (809) 790-2205

**SEATTLE** Consulate General of Canada, 412 Plaza 600, Sixth Avenue and Stewart Street, Seattle, Washington 98101-1286, U.S.A.; Tel.: (206) 443-1777; Fax: (206) 443-1782

**URUGUAY** ★ Canadian Embassy, Torre Libertad, Plaza Cagancha 1335, Office 1105, 11100 Montevideo, Uruguay; Tel.: + 598 (2) 92 20 30; Fax: + 598 (2) 92 20 29

**UZBEKISTAN** — See Kazakhstan

**VANUATU** Australian High Commission, KPMG House, Port Vila, Vanuata; Tel.: + 678 22-777; Fax: + 678 23-948

#### **VENEZUELA** ★

**CARACAS** Canadian Embassy, Edificio Torre Europa, 7th Floor, Avenida Francisco de Miranda, Caracas, Venezuela; Postal Address: P.O. Box 62302, Caracas 1060-A, Venezuela; Tel.: + 58 (2) 951-6166; Fax: + 58 (2) 951-4950

**MARGARITA** Consulate of Canada, c/o Oficina Mosquito Coast C.A., Final Avenida Santiago Marino cruce con Paseo Guaraguao, Porlamar, Isla de Margarita, Venezuela; Tel.: + 58 (95) 613-475, 640-086; Fax: + 58 (95) 634-818

#### **VIET NAM** ★

**HANOI** Canadian Embassy, 31 Hung Vuong Street, Hanoi, Viet Nam; Tel.: + 84 (4) 823-5500; Fax: + 84 (4) 823-5333

**HO CHI MINH CITY** Consulate of Canada, Suite 102-203, Dong Khoi Street, District 1, Ho Chi Minh City, Viet Nam; Tel.: + 84 (8) 824-2000; Fax: + 84 (8) 829-4528

**WESTERN SAMOA** Australian High Commission, Fen Gai Ma Leata Building, Beach Road, Tamaligi, Apia, Western Samoa; Postal Address: P.O. Box 704, Apia, Western Samoa; Tel.: + 68 (5) 234-11, 236-13, 252-32; Fax: + 68 (5) 231-59

**WEST INDIES ASSOCIATED STATES** — See Barbados

**YEMEN** Consulate of Canada, Yemen Computer Co. Ltd., Building 4, 11th Street off Haddah Street, Sanaa, Yemen; Postal Address: P.O. Box 340, Sanaa, Yemen; Tel.: + 967 (1) 20 88 14; Fax: + 967 (1) 20 95 23

**YUGOSLAVIA, FEDERATED REPUBLIC OF (SERBIA and MONTENEGRO)** Canadian Embassy, Kneza Milosa 75, 11000 Belgrade, Yugoslavia; Tel.: + 381 (11) 64 46 66, Outside office hours: 64 45 47; Fax: + 381 (11) 64 14 80

**ZAIRE** The Canadian Office, Embassy of the United States of America, 310 avenue des Aviateurs, Kinshasa, Zaire; Tel.: + 243 (12) 21 532, 21 913, 21 910, 21 737 ext. 2314; Fax MCI Operator: + 243 (12) 43 805

**ZAMBIA** Canadian High Commission, 5199 United Nations Avenue, Lusaka, Zambia; Postal Address: P.O. Box 31313, Lusaka, Zambia; Tel.: + 260 (1) 25 08 33; Fax: + 260 (1) 25 41 76

**ZIMBABWE** ★ Canadian High Commission, 45 Baines Avenue, Harare, Zimbabwe; Postal Address: P.O. Box 1430, Harare, Zimbabwe; Tel.: + 263 (4) 73 38 81; Fax: + 263 (4) 73 29 17

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Vatican City ▲	172-1001
Venezuela ▲	800-11100
Vietnam △ (Hanoi, Ho Chi Minh)	1201-1010
Virgin Islands (US)	1-800-496-0008
(British) ■	1-800-744-2580
Wales	0-800-89-0016
Zambia	00-883
Zimbabwe	110897

## Other publications include:

*Crossing the 49th:*

*A Compendium of the Bumps on the Road  
for Canadians Going South*

*International Child Abductions: A Manual for Parents*

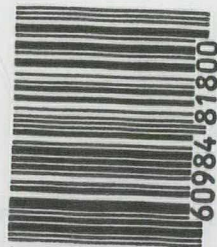
*A Guide for Canadians Imprisoned Abroad*

*Mexico: Tips for Business & Travel*

*A Guide for Canadian Performing Artists  
Entering the U.S.A.*

*Hong Kong: A Guide for Visiting and  
Resident Canadians*

*Her Own Way: Practical Tips & Advice for the  
Canadian Woman Traveller*



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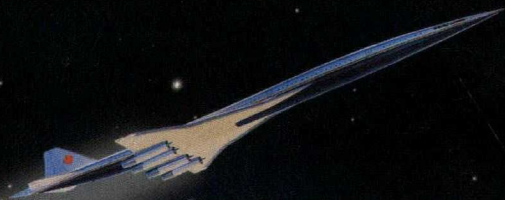
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# DON VOYAGE

*But...*



INFORMATION FOR THE  
CANADIAN TRAVELLER  
1999



Department of Foreign Affairs  
and International Trade

Ministère des Affaires étrangères  
et du Commerce international

Canada

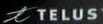


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# BON VOYAGE

## *But...*

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1999

Dept. of External Affairs  
des Affaires extérieures  
**OTTAWA**

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The Consular Service of the Department of Foreign Affairs and International Trade (DFAIT) is committed to providing effective and efficient services throughout the world to all Canadians. Our pledge is to provide service characterized by sensitivity, empathy, courtesy, speed, accuracy and fairness.

Our services are available through our headquarters in Ottawa and through our network of offices in other countries. Emergency services are available 24 hours a day, seven days a week.

Nothing can ruin a trip more than running into unexpected problems, especially those that could easily have been avoided. The *Bon Voyage, But...* booklet contains valuable information and advice for Canadian travellers. To obtain more information or additional free copies of this booklet, visit your nearest passport office or write to:

#### Enquiries Service

Department of Foreign Affairs  
and International Trade  
125 Sussex Drive  
Ottawa, ON K1A 0G2

Tel.: 1-800-267-8376  
(in Canada) or  
(613) 944-4000

We would like to hear your comments on this booklet. Was it helpful? Write to us at the address given on this page and let us know what you think.

We are also on the Internet in the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>).



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This publication is available in alternative formats upon request.

Ce document est aussi disponible en français.

**Note:** *The information contained in this booklet is subject to change. Please check with DFAIT's Web site or the appropriate government departments and organizations mentioned inside to ensure you have the most current information.*

The Department of Foreign Affairs and International Trade would like to thank the following companies and organizations for their assistance in publishing this booklet:

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- AT&T Canada
- *Canada Direct*\*
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- Gravel (Carter-Horner Inc.)
- Ingle Life & Health Assurance Company
- Liberty Health
- Royal Bank
- SmithKline Beecham Pharma
- Telfer International Inc. (International Insurance Consultants)

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## Bon Voyage, But...

Canadians love to travel. Each year we make more than 100 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips do not come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties do occur.

Most problems are minor and you can usually solve them yourself. But if you run into more serious

obstacles, our Canadian missions are there to assist you.

If you are sick, in trouble or have lost your passport, our missions will do all they can to smooth your way.

*Bon Voyage, But...* will help you plan ahead. Read it before you book your next business trip or vacation abroad. And pack it in your luggage – it is a handy reference book of travel tips, important telephone numbers and addresses of Canadian missions around the world.

## Before You Go

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize the chances of something going wrong.

### *Be Prepared*

Before you board that airplane or train, take the time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

When you are travelling, the laws of the country you are visiting apply to you too. **Never** assume that, because you are a Canadian citizen, you are immune to foreign laws.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Check with the Department of Foreign Affairs and International Trade (DFAIT) before you leave.

Travel reports providing information on safety and security conditions, health issues and entry and visa requirements for over 210 travel destinations can be accessed from the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>), or by phone at **1-800-267-6788** (in Canada) or **(613) 944-6788**, or by fax at **1-800-575-2500** (in Canada) or **(613) 944-2500**. This information is available 24 hours a day, 365 days a year.

If you are abroad, contact the nearest Canadian mission. Addresses and telephone numbers are listed at the end of this booklet.

When travelling abroad, you may wish to use *Canada Direct*, an automated long-distance access service that allows you to call home to Canada or to other countries using the Canadian telecommunications network. Simply dial the access number for the country you are in and follow the voice prompts. If required, a bilingual Canadian operator is always available to assist you. For a list of *Canada Direct* access numbers, call **1-800-561-8868** (in Canada). The numbers are also listed on page 62 of this booklet.

While you are abroad, tune in to Radio Canada International (RCI) for the latest news. You can also receive RCI broadcasts via the Internet (<http://www.rcinet.ca>). RCI also broadcasts messages from the Canadian government during emergency situations. You can obtain a schedule of times and frequency of broadcasts to different parts of the world from the RCI Web site or by calling the Canadian Broadcasting Corporation at **(514) 597-7555**.

### *Is Your Passport in Order?*

Your passport is the best proof of your Canadian citizenship. You and all family members should have a valid passport if you plan to travel outside Canada. If you have any questions about passports, you can access the Passport Office in the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>) or call **1-800-567-6868**. Locally you can call **(514) 283-2152** in Montreal; **(819) 994-3500** in Ottawa-Hull; **(416) 973-3251** in Toronto; or **(604) 775-6250** in Vancouver.

Passport applications are available at passport offices, post offices and Canadian diplomatic and consular missions abroad. Allow at least three weeks for delivery of your new passport.

If your passport is due to expire within the next six months, check with your country of destination's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is within six months of expiry.

**Before you leave on your trip, be sure to complete the "In case of accident or death notify" section in your passport.** This will help us quickly notify your family or friends if an emergency arises.

**Make a photocopy of your passport's identification page and keep it separate from the original when you travel. For added security, leave a photocopy with a friend or relative at home. These simple steps may speed the replacement process if you lose your passport.**

If your passport is lost or stolen while you are travelling, contact the nearest Canadian mission immediately for a replacement

A Canadian passport remains at all times the property of the Government of Canada and may be used only by the person to whom it has been issued. Selling a passport or permitting any other individual or agency to use the passport may lead to criminal prosecution and is cause for **revocation** of the passport and **refusal** of future passport services.

**after** reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce written evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), provide a copy of the police report or report number, present new photographs and pay the required fee.

We also recommend that you carry a birth certificate or naturalization certificate confirming your identity in addition to your Canadian passport.

#### **Do You Need a Visa?**

You need a visa to travel to certain countries. Your travel agent or the country's embassy or

# DON'T PLAY RISK.



**Planning a trip?** Don't forget about your health! Hepatitis, malaria and other diseases are out there. Getting sick while travelling can ruin a well-planned vacation or business trip. Learn about vaccines, water precautions and other ways to travel healthy in this supplement and by visiting either a travel clinic or your physician before you go.

**Avoid The Risk. Travel Healthy.**

**Travel.** Everything about it is appealing. Except getting sick. Becoming ill while away from home can not only ruin a long-planned trip, but dealing with foreign countries and their health systems can be difficult at best, and next to impossible at worst. The best part is that a few precautions can help ensure that you stay healthy whenever you travel.

If you are planning to travel, especially if you will be visiting any developing country outside of western Europe, the United States, Australia, New Zealand or Japan, you should see your doctor or a travel clinic for health advice (this includes travellers to Mexico and the Caribbean!) Important health topics for travellers include:

#### ● **Vaccinations**

Depending upon your destination, the risk of disease, and the length of your stay, your doctor may recommend one, or more, of the following vaccines: cholera, hepatitis A, hepatitis B, influenza, Japanese encephalitis, meningococcal, polio, typhoid fever, or rabies. For instance, Hepatitis A, the most frequently-occurring, vaccine-preventable disease among travellers, is usually contracted from contaminated food or water. Hepatitis B, which can lead to a chronic, long-term infection, is spread by contact with bodily fluids of an infected person. Both of these serious liver infections are easily prevented by simply being vaccinated.

#### ● **Acclimatization**

Tips to prevent heat illness, sunburn, altitude sickness, motion sickness and jet lag.

#### ● **Insects**

Several types of insects can transmit diseases. Your health care professional can provide advice on vaccinations, medications and avoiding insect bites.

#### ● **Soil and Fresh Water Swimming Precautions**

Find out how protective footwear helps to prevent injuries, insect and snake bites, bacteria and/or parasite infection. In addition, swimming in slow-moving fresh water in certain developing countries can lead to a parasite infection – learn how to avoid it.

## ● Drinking the Water

Unless you have been assured by your travel health advisor that the water is safe to drink, there are precautions you should take, such as brushing your teeth using water that is purified or bottled, and drinking only commercially bottled beverages.

## ● Should I Avoid Foreign Foods?

Consuming the local cuisine is a great part of the appeal of travelling. However, you may want to take precautions. Among them: eat food that is piping hot and well-cooked; eat uncooked vegetables and fruits only if washed in purified water or peeled yourself.

## ● Other Things to Know

Certain activities could put you at higher risk for contracting an illness when abroad and should be avoided. For example, receiving injections, having skin-piercing procedures (tattooing or acupuncture) or unprotected sex, accepting blood products for non-life-threatening situations and swimming in fresh water.

Upon your return, if you have any health problems (such as fever or persistent diarrhea), you should see your doctor. And, if you develop flu-like symptoms within one year of returning home, see your doctor and request a blood test to rule out malaria.

Whether travelling for business or pleasure, be sure to include health precautions as part of your pre-travel planning! Staying healthy while travelling will help ensure a successful trip.

## ● Sources of information:

Canadian Society for International Health  
1 (613) 241-5785

Health Canada Web Site  
<http://www.hwc.ca/hpb/lcdc>

Health Canada FAXlink  
1 (613) 941-3900  
(using handset of a fax machine)

Department of Foreign Affairs and  
International Trade  
1 (800) 267-8376 or their Web Site at  
<http://www.dfait-maeci.gc.ca>

*The following is a list of major travel clinics that you may wish to contact for more information on healthy travel.*

### Clinique Santé-Voyage

CLSC Samuel-de-Champlain  
2499, rue Saint-Georges  
Bureau 200  
Lemoyne, Québec J4R 2T4  
Tel: (450) 466-6084  
Fax: (450) 466-2283

### Centre de Médecine de Voyage du Québec

1001, rue Saint-Denis, 6e étage  
Montréal, Québec H2X 3H9  
Tel: (514) 281-3295  
Fax: (514) 281-3296  
tesd@generation.net

### Clinique du Voyageur

3200 Tashereau,  
Greenfield Park, Québec  
Tel: (450) 672-6728  
Fax: (450) 671-5523

1374 Mont-Royal est,  
Montréal, Québec  
Tel: (514) 521-0630  
Fax: (514) 521-0951

40 Place du Commerce  
Île des Soeurs, Québec  
Tel: (514) 769-1099  
Fax: (514) 769-2873

### Clinique Santé Voyage de Montréal

Pavillon Rosemont  
5689, boul. Rosemont  
Montréal, Québec H1T 2H1  
Tel: (514) 252-3890  
Fax: (514) 252-3854

### Clinique Santé-Voyage de Laval

300, boul. de la Concorde Est  
Laval, Québec H7G 2E6  
Tel: (450) 629-1120  
csvl@clinsantevoyagelav.qc.ca

### Capital Health Travellers' Health Services

10320 - 100 Street  
Edmonton, Alberta T5J 0R3  
Tel: (780) 413-5745  
Fax: (780) 420-0483  
[www.cha.ab.ca/travellers](http://www.cha.ab.ca/travellers)

2 Brower Drive  
Sherwood Park, Alberta T8H 1V4  
Tel: (780) 467-5571

4210 - 48 Street  
Leduc, Alberta T9E 5Z3  
Tel: (780) 980-4644

### Foothills Hospital International Travel Clinic

3330 Hospital Drive N.W.  
Calgary, Alberta T2N 4N1  
Tel: (403) 670-4450  
Fax: (403) 270-7307

consulate in Canada can advise you of the requirements. You can also check the Travel Reports for the countries you intend to visit in the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>) or call DFAIT's Consular Affairs Bureau at 1-800-267-6788 (in Canada) or (613) 944-6788.

**Apply for visas well in advance of your trip.**

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will allow you to enter only if you can prove you will be leaving. Be prepared to show your return or onward ticket or any visas that demonstrate you plan to visit another country.

### Schengen Convention Countries

Austria, Belgium, France, Germany, Greece, Italy, Luxembourg, the Netherlands, Portugal and Spain have implemented the Schengen Convention, which abolishes permanent border controls between

them, except in the case of Greece, and sets out rules governing the movement of foreigners within their territory. Denmark, Finland, Iceland, Norway and Sweden have also signed the Schengen Convention, but have not yet implemented it. If you would like information about the entry requirements for Schengen countries, please contact their embassies or consulates in Canada **before** your departure.

### Charter Flights

Before you book a charter flight to your destination, check the credentials of both the travel agency and the charter company with either the Better Business Bureau or a local consumer advisory organization.

### Dual Nationality

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country. If you are considered a national, you may be compelled to do military service or pay special taxes.

If you do run into problems because of your dual nationality, contact the nearest Canadian mission immediately.

## People with Special Needs

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. Contact your local access organization or talk to others who have travelled to your destination in the past. There are also several guides published about international travel and people with special needs. Check your local library or bookstore or the Canadian Transportation Agency Web site (<http://www.cta-otc.gc.ca>).

## Getting Medical Advice

Health Canada strongly recommends an individual risk assessment by your own family doctor or a travel medicine provider prior to travelling. Based on your health risks, vaccinations and any special precautions to take during your trip can be determined. Health Canada's Laboratory Centre for Disease Control (LCDC) provides travel health information through the Internet ([http://www.hc-sc.gc.ca/hpb/lcdc/osh/tmp\\_e.html](http://www.hc-sc.gc.ca/hpb/lcdc/osh/tmp_e.html)) and through a fax retrieval system, FAXlink. To access FAXlink, call (613) 941-3900 using the handset of your fax machine and follow the instructions.

When planning to travel, it is recommended that you visit a travel clinic well before your departure. The travel clinics listed in the fold-out will ensure that you receive the most current advice, as well as any vaccinations and medications that are necessary to avoid health problems while abroad. A list of travel clinics in your area can also be obtained through Health Canada's Travel Medicine Program at (613) 957-8739, through the Internet (<http://www.hc-sc.gc.ca>) or from the Canadian Society for International Health at (613) 241-5785.

## Vaccinations

Before travelling to any destination, find out **well in advance of your trip** if you need any special vaccinations or preventive medications for such illnesses as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis or malaria. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual hajj; and an International Certificate of Vaccination for yellow fever is a legal requirement to enter certain countries.

You may need to start receiving your vaccination shots or taking medication **six to eight weeks**

**before you leave.** Also ensure that your routine immunizations – diphtheria, whooping cough (pertussis), tetanus, polio, measles, mumps and rubella – are up-to-date. Other immunization requirements for travel will vary according to your age, existing medical conditions and the nature and duration of your travel.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medicine clinic.

## AIDS

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results **before you travel.** Call Health Canada at (613) 957-8739 to find out if the country you plan to visit requires this documentation. When travelling, take the same precautions you do at home. Do not assume that condoms will be readily available. Even if they are, they may not meet the safety standards set by the World Health Organization.

Remember: Using intravenous drugs is not only illegal but also extremely risky – especially if you share needles.

## Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carrying a duplicate of your original prescription is highly recommended – especially when travelling to a country that is particularly sensitive about drugs. Also, carry an extra prescription that lists both the generic and the trade names of the drug, in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses – having the prescription makes it easier to replace them.

**Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid problems.**

Find out whether your medication is sold in the country you are visiting. Also check to see that it is legal. Some over-the-counter medications in Canada are illegal in other countries or require a prescription. Obtaining a note from your doctor that states



the medical reasons for your prescription and the recommended dosage is also encouraged.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

If you have a pre-existing medical condition that could present a problem while you are travelling, it is wise to wear a MedicAlert® bracelet. Through the MedicAlert® Foundation, your vital medical facts become part of a database that can be accessed 24 hours a day from anywhere in the world. Call 1-800-825-3785 for membership information or visit the MedicAlert® Web site (<http://www.medicalert.ca>).

### Pregnancy

If you are pregnant and plan to travel abroad, talk to your doctor. Some vaccinations may not be recommended. Also, check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

### On Your Return

If you should become sick or feel unwell on entering Canada, see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where. Likewise, if you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.

If you have been in a malarial area and develop fever during the first year after your return (especially in the first two months), see your doctor immediately and remind him/her that:

- antimalarial pills do not guarantee protection against malaria; and
- malaria must be ruled out by one or more thick and thin blood film examinations.

### Supplemental Health Insurance

**Do not rely on your provincial health plan to cover the total cost if you get sick or are injured while you are abroad.** At best, your health plan will cover only a portion of the bill. **It is your responsibility to obtain and**



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8 hours of Graval relief. For more information call 1-800-268-3186 (from anywhere in Canada). Graval® is a registered trademark of Carter-Horner Inc.



understand the terms of your supplementary insurance policies. Some credit cards offer their holders health and travel insurance. Do not assume the card alone provides adequate coverage.

Be sure to ask whether your policy:

- Has an in-house worldwide emergency hotline you can call if you are in trouble. Check to see whether it is open 24 hours a day, seven days a week; whether the operators are multilingual; and whether nurses or physicians are on staff.
- Pays foreign hospital and related medical costs and, if so, whether it pays "up front" or expects you to pay and be reimbursed later.
- Provides for your medical evacuation to Canada.
- Pays for any required medical escort (doctor/nurse) to accompany you back to Canada.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null

and void" under a pre-existing condition clause.

- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling.

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or relative at home and your travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember to always **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

Ingle Life & Health Assurance offers a broad selection of products and services. You may wish to refer to their advertisement on the inside

back cover or call them at 1-800-387-4770 for more details.

### Other Insurance

Individual personal medical insurance for those working outside Canada, with both occupational and non-occupational coverage, is available. These plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. There is no requirement to maintain a government health insurance plan. Coverage is available to both the contracted person and his/her dependants. You may wish to refer to the advertisement from Telfer International Inc. on page 17 for further information on this type of insurance coverage (e-mail address: [info@telferinsurance.com](mailto:info@telferinsurance.com)).

Lost luggage, theft of your purse or wallet, or flight cancellations can happen to you. These annoyances can cause major disruptions when they take place in a foreign country. Consider purchasing a travel insurance package that will compensate you for such inconveniences.

### Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driver's licence or additional insurance. Be sure to learn the local rules of the road before you get behind the wheel. In some countries, the driver may be detained and questioned by the police even though only a minor collision (such as a "fender-bender") has occurred. Country-specific insurance must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings. For specific information on driving in the United States or Mexico, consult DFAIT's booklets *Crossing the 49th or México: ¿Qué pasa?* (see page 30 for details on how to order these publications).

### Money Matters

Canadian currency and traveller's cheques in Canadian dollars are not always widely accepted. Before you leave Canada, consult a bank or a foreign-currency agent to find out the most appropriate currency to carry. Traveller's cheques in the appropriate currency or in U.S. dollars are often the safest and most convenient option. It is a good idea to have a small

amount of the local money on hand when you first arrive, unless the importation of local currency is a crime. There may be restrictions on taking money in and out of the country. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit.

Do not rely exclusively on bank machine cards or credit cards. They are not necessarily honoured internationally.

### ***Canadian Taxation Status***

If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for taxation purposes. However, there may be other factors involved, so you should review your situation with Revenue Canada before you leave in order to avoid surprises. The Revenue Canada publication *Canadian Residents Abroad* provides excellent information for individuals. See page 31 for details on how to order this publication.

Revenue Canada's International Tax Services Office processes income tax returns for non-

residents and deemed residents of Canada, including Canadians posted overseas. It also provides general assistance by telephone, correspondence and counter service, and looks after all non-resident tax withholding accounts. You can contact the office at 2204 Walkley Road, Ottawa, ON K1A 1A8, or by fax at (613) 941-2505. You can also telephone the office (collect calls are accepted) at the following numbers:

Non-Resident Withholding Accounts: (613) 952-2344  
 Problem Resolution Program: (613) 952-3502  
 General Enquiries: (613) 952-3741

Also, if you have access to the Internet, you can get general information about Revenue Canada, as well as many of its publications and forms (<http://www.rc.gc.ca>).

### ***Avoiding Difficulties at Canada Customs***

Before travelling abroad with valuable items, you can take advantage of a free identification procedure at any Customs office. This service is available for items that have serial numbers or other unique markings. Alternatively, if

# ATTENTION

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 outside Canada  
 without the  
 right insurance  
 can be risky.

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 email: [info@telferinsurance.com](mailto:info@telferinsurance.com)



## TELFER

Our protection goes a long way

you request it, Customs can apply a sticker to any item to give it a serial number.

Jewellery often has significant value and can be difficult to identify. To make it easier to re-enter the country with jewellery, you should contact your nearest Customs office to find out the steps to take before your departure.

### Women Travelling Solo

*Her Own Way: Advice for the Woman Traveller* provides information specifically for women travellers. See page 30 for details on how to order this DFAIT publication. There are also books that cover the concerns of women travellers and offer helpful travel tips. Check with your local bookstore or library before you go or click onto *Journeywoman Online*, a magazine published on the Internet for women who love to travel (<http://www.journeywoman.com>).

### Travelling with Children

If you are travelling to another country with your child and there is a possibility of a custody dispute developing while you are away, you should talk to a lawyer before leaving home. A special publication, *International Child*

*Abductions: A Manual for Parents*, is available from DFAIT. See page 30 for details on how to order this publication.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave. Check your status with the country's embassy or consulate in Canada **before** you travel. In regard to custody questions, contact DFAIT's Consular Case Management division at **1-800-387-3124** (in Canada) or **(613) 943-1055**.

If a person younger than 18 is travelling alone or with only one parent or another adult, notarized documentation certifying that the trip is permitted by both parents should be carried.

## Before You Go... A Traveller's Checklist

- Do your research. Learn about the country you plan to visit. Learn a few phrases in the local language.
  - Arrange supplementary health insurance and travel insurance.
  - Carry proof of insurance coverage, and give a copy to someone at home.
  - Draw up a flexible itinerary and budget. Leave a copy at home.
  - Make sure your passport has not expired and is valid for six months beyond the time of your trip. Photocopy the identification page and keep it separate from your passport.
  - Leave another copy with someone at home. Fill out the "In case of accident or death notify" section in your passport.
  - Make sure you have any visas you need.
  - Find out whether you or any members of your family are considered nationals of the country you plan to visit.
  - Have any vaccinations required. If you are taking medication with you, make sure you keep it in its original container.
  - Carry a doctor's prescription for any controlled drugs, and if you use syringes, carry a medical certificate. Leave copies at home as well.
  - Keep the original receipts for any purchases you make, as well as your hotel bill, rental car agreement and medical service bills.
  - If you are female and travelling alone, take extra precautions to ensure your safety.
  - Review all child custody arrangements if you are travelling with a child. If your child is travelling alone, have him/her carry documentation stating that the trip is permitted by both parents.
  - Ensure that any plant or animal products you plan to bring back are acceptable to Canada. Travelling pets may require shots and special permits (at a fee). See page 25 for more information and check with a local office of the Canadian Food Inspection Agency.
- Do not forget to pack this booklet. It could help you more than you can imagine.**

## Seeking Assistance

### Registering at a Canadian Mission

If your stay is longer than three months in one country, it is recommended that you formally register at the nearest Canadian mission. This will help us contact you in case of an emergency or crisis. Registration is voluntary and the information you provide is not shared with any other Canadian government department. Registration is not usually available in the countries of Western Europe, Australia, New Zealand and the United States.

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For instance, Canada has a formal reciprocal agreement with Australia.

### Consular Assistance

Canada's 250 service points worldwide are ready to help you if needed. In some instances, there may be a fee for services.

What can we do for you?

- We can contact, at your request, your relatives or friends and ask them to send you emergency funds.
- We can help you during emergencies such as natural disasters and civil and military uprisings.
- We can direct you to sources of information about local laws, regulations, cultural customs and how to obtain visas.
- We can assist with medical emergencies.
- We can replace passports. However, not all missions are authorized to issue regular passports.
- If you are arrested, we can try to ensure equitable treatment under local laws. At your request, we can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country. However, we cannot set aside local laws if you are

charged with an offence, nor intervene in the judicial process of a foreign country. We cannot post bail, pay for a lawyer or pay your fines.

- If you wish, we can notify your next of kin regarding accidents or deaths and let them know whether, and how, they can help.

**Check the list of countries at the end of this booklet for information on the address(es) of the Canadian mission(s) in the country you plan to visit.**

### Emergency Consular Services

Canadian missions offer 24-hour assistance. During non-office hours, a telephone call you make

to a mission will be automatically transferred to a consular officer in Ottawa or you will be asked to leave a message on an answering machine. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear, and that you leave a telephone number or a full contact address. In addition, you can make a collect call to DFAIT in Ottawa, 24 hours a day, seven days a week, at (613) 996-8885. You may wish to use the *Canada Direct* or AT&T Canada services if they are available.

In some locations, where Canada does not have a resident mission, the Australian and British missions will provide emergency services or contact the nearest Canadian mission on your behalf.

## On the Road

### Foreign Laws and Customs

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not personally agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire – for both sexes – is very important. In some countries, laws govern what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious

sites. Many of these areas are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts or buildings.

Not everybody likes to have his/her picture taken. Local people may resent you for taking their photograph or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and could even come under suspicion of espionage.

### *Taking Precautions*

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Do not wander into unknown areas; find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so that they can contact you in case of an emergency. Telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

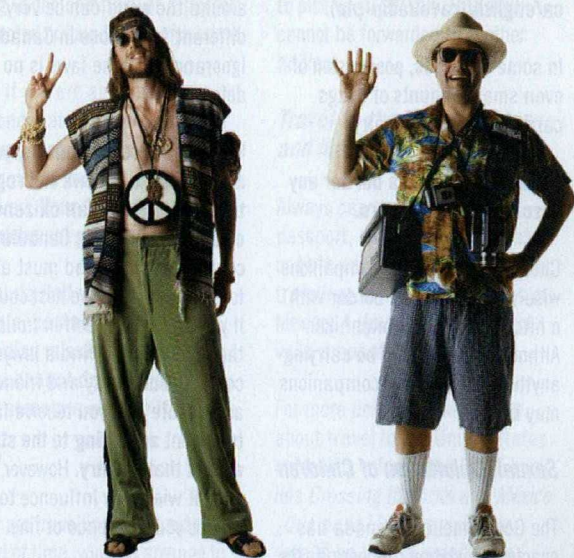
Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together. If you do so, you risk being left with no identification or funds.**

Use the safety deposit box at your hotel. Never leave valuables in your room.

### *Illegal Drugs*

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for

## Guess who was detained at the border for drugs?



**Prescription drugs and even some over-the-counter medications can be closely scrutinized by customs officials.**

When travelling outside of Canada, take along a copy of your prescription and ensure you carry all medicines in their original containers. If you use syringes, bring along a doctor's certificate proving they're for medical use.

For more information, visit our Web site at:  
[www.dfait-maeci.gc.ca/antidrug/](http://www.dfait-maeci.gc.ca/antidrug/)



possession and trafficking. For more information, visit DFAIT's Anti-Drug Information Program Web site (<http://www.dfait-maeci.gc.ca/english/travel/adip-pia>).

In some countries, possession of even small amounts of drugs carries the death penalty.

**Never take across a border any parcel that is not yours.**

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be.

### **Sexual Exploitation of Children**

The Government of Canada has enacted legislation that permits the arrest and prosecution of Canadians in Canada for the sexual exploitation of children in other countries. Most countries are now enacting legislation, or more vigorously enforcing existing laws, concerning the sexual exploitation of children. Those convicted face a penalty of up to 14 years' imprisonment.

### **Crime and Punishment**

More than 2,200 Canadians are currently imprisoned abroad for

various offences; 60 per cent of those are in the United States.

The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

**While in a foreign country, you are subject to its laws and regulations. Your Canadian citizenship offers no immunity.** Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you find a lawyer, contact your family and friends, and ensure that you receive fair treatment according to the standards of that country. However, they cannot wield any influence to reduce your sentence or fine.

### **Judicial Process**

Never assume that the legal system of the country you are visiting is the same as at home. "Innocent until proven guilty" is not a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your mother tongue.

Some countries do not recognize or respect religious freedom, freedom of association, speech or the press,

or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a demonstration or riot, you may be considered a participant and rounded up with those involved. **Your Canadian citizenship does not grant you immunity.**

**If you do find yourself in legal trouble, contact the nearest Canadian mission immediately. If you cannot do so yourself, have someone else do it for you.**

### **Mail**

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office

box or, where possible, to the nearest Canadian mission. In the latter case, the mission will hold on to letter-size mail (not parcels) for you to pick up **in person**. This mail cannot be forwarded to another address.

### **Travel to the United States and Mexico**

Always carry your Canadian passport, citizenship certificate or birth certificate when you are travelling to the United States or Mexico. A driver's licence is not valid proof of citizenship.

For more detailed information about travel to the United States or Mexico, refer to the DFAIT booklets *Crossing the 49th and México: ¿Qué pasa?* (see page 30 for details on how to order these publications).

## **When You Return**

### **Departure Tax**

Some countries impose a departure tax or service fee at the airport or point of departure. Prior to leaving such a country, make sure you set aside enough money, in local funds, to pay this tax.

### **Canadian Food Inspection Agency: Be Aware and Declare**

A single sausage illegally brought into Canada caused foot-and-mouth disease, destroying cattle and costing Canadians more than \$1 billion. Every year, thousands of travellers fail to declare things

like cheese, meat, animal hides, live birds, plants and fruit. These items may carry pests and diseases, and pose a risk to human health.

Foreign pests and diseases could destroy Canada's crops and forests and wipe out our livestock, thus threatening our ability to produce food and a multi-billion-dollar export trade critical to Canada's economic well-being.

We need to protect our country. Canadian law says you must declare all plant and animal products you bring back. It restricts and prohibits the entry of products that could harm Canada's agriculture and forestry or pose a danger to human health and safety. To enforce these laws, we have Canadian inspectors with dogs trained to sniff out plant and animal products.

Before you leave Canada, visit the Canadian Food Inspection Agency's Web site (<http://www.cfia-acia.agr.ca>) or call one of its Import Service Centres (ISC) for more information:

Eastern ISC — 1-888-246-3889

Central ISC — 1-800-835-4486

Western ISC — 1-888-732-6222

## Canada Customs and Import Controls

You must declare everything acquired abroad, whether purchases for yourself or gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$500 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below. In calculating the number of days you are absent, do not include the date you leave Canada, but include the date you return.



Canadian Food  
Inspection Agency

Agence canadienne  
d'inspection des aliments

**CFIA**  
**ACIA**

Protect Canada's fish,  
forests and agriculture  
**DON'T BRING  
IT BACK**

P0005E-98

Canada



If you have been away from Canada for 48 hours or more, you may bring back up to 40 ounces (1.14 litres) of liquor or wine, or a case of 24 bottles/cans of beer, each containing 12 ounces (355 ml). You may also bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco. Provincial age restrictions apply to liquor and tobacco products.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, plants, weapons, vehicles, or exotic animals or products made from their skins or feathers, contact Canada Customs beforehand for guidance.

Obscene materials, hate propaganda, most weapons, including firearms, and goods harmful to the environment are prohibited from entering Canada.

If you have any questions about what you can bring home, visit the Revenue Canada Web site (<http://www.rc.gc.ca>) or call your local Customs border services. To reach the Automated Customs Information Service, call **1-800-461-9999** (in Canada).

The booklet *I Declare* describes what you can and cannot bring back to Canada if you have been away for less than a year. See page 31 for details on how to order this publication.

### ***Illegal Souvenirs***

While travelling outside Canada, you may decide to purchase souvenirs. Unfortunately, many attractive items sold in foreign countries are made from endangered plants or animals. To determine what you can and cannot legally bring back into Canada, contact Environment Canada by telephone at **(819) 997-1840**, or by fax at **(819) 953-6283**. More information is available on the Canadian Wildlife Service's Web site, the Green Lane ([http://www.ec.gc.ca/cws-scf/cites/intro\\_e.html](http://www.ec.gc.ca/cws-scf/cites/intro_e.html)).

### ***After Residing Abroad***

After a stay abroad of more than a year, there are special import provisions for household items and personal belongings when you move back to Canada. Information is contained in the brochure *Moving Back to Canada*. See page 31 for details on how to order this publication.

*Journey Into*  
**Y2K**

Advice for Canadians Travelling Abroad

Various authorities predict that the year 2000 computer problems may cause disruptions that could affect international travel or residency in a foreign country. Transportation, telecommunications, banking, medical care, insurance, and government services could be affected, even before the end of 1999. If you are planning to travel outside Canada in the coming months, you should seek authoritative information on whether your travel to, or sojourn in, another country could be affected. Further information can be obtained in the Year 2000 Travel Report at <http://www.dfait-maeci.gc.ca> or by calling **1-800-711-8977** (available only in Canada/U.S.A.) or **(613) 944-3037** in the Ottawa-Hull region.

## For More Information

### *The Department of Foreign Affairs and International Trade*

*Canadian Performers: How to Enter the United States*

*China (Including Hong Kong): A Guide for Canadian Visitors*

*Crossing the 49th: A Compendium of the Bumps on the Road for Canadians Going South*

*A Guide for Canadians Imprisoned Abroad*

*Her Own Way: Advice for the Woman Traveller*

*International Child Abductions: A Manual for Parents*

*México: ¿Qué pasa? A Guide for Canadian Visitors*

*Retirement Abroad: Seeing the Sunsets*

*Working Abroad: Unravelling the Maze*

These safe-travel publications can be accessed and ordered free of charge through the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>). They are also available by calling 1-800-267-8376 (in Canada) or (613) 944-4000.

#### *Country Travel Reports*

Travel Reports providing information on safety and security conditions, health issues

and entry requirements for over 210 travel destinations can be accessed from the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>), or by phone at 1-800-267-6788 (in Canada) or (613) 944-6788, or by fax at 1-800-575-2500 (in Canada) or (613) 944-2500. This information is available 24 hours a day, 365 days a year.

#### *Diplomatic, Consular and Other Representatives in Canada*

This publication may be obtained for approximately \$19.95 plus GST and shipping costs by writing to: Canadian Government Publishing, Ottawa, ON K1A 0S9, or by calling 1-800-635-7943 (in Canada) or (613) 956-4800.

### *Citizenship*

#### *Dual Citizenship*

#### *How to Prove You Are a Canadian Citizen*

These publications may be obtained from the Internet site of the Public Affairs Branch, Citizenship and Immigration Canada (<http://cicnet.ci.gc.ca>), or by calling (613) 954-9019.

### *Revenue Canada*

#### *Customs*

##### *I Declare*

##### *Importing a Firearm into Canada*

##### *Importing a Motor Vehicle into Canada*

##### *Moving Back to Canada*

These publications may be obtained free of charge by writing to: Communications Branch, Revenue Canada, Ottawa, ON K1A 0L5, by calling 1-800-461-9999 (in Canada), through the Revenue Canada Web site (<http://www.rc.gc.ca>), or by contacting your local Customs border service office.

#### *Taxation*

##### *Canadian Residents Abroad*

This publication may be obtained free of charge through the Revenue Canada Web site (<http://www.rc.gc.ca>), or by calling Revenue Canada's International Tax Services Office at 1-800-267-5177 (in Canada) or (613) 952-3741.

### *Food Products*

#### *Don't Bring It Back*

This publication may be obtained free of charge by writing to: Canadian Food Inspection Agency, Public and Media Relations, 59 Camelot Drive, 2nd Floor East, Nepean, ON K1A 0Y9, or by calling

(613) 225-2342. Web site: <http://www.cfia-acia.agr.ca>

### *Health Issues*

#### *Basic Facts About AIDS*

This booklet may be obtained by writing to: Canadian HIV/AIDS Clearinghouse, 1565 Carling Avenue, Suite 400, Ottawa, ON K1Z 8R1, or by calling (613) 725-3434. Web site: <http://www.cpha.ca/cpha.docs/ch/basic.html>

#### *Children Abroad*

*Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*

*International Travel and Health (1999): Vaccination Requirements and Health Advice*

#### *Travel Immunization Record*

These publications are available by writing to: Canadian Public Health Association, 1565 Carling Avenue, Suite 400, Ottawa, ON K1Z 8R1, or by calling (613) 725-3769, ext. 190.

#### *Health Information for Canadian Travellers*

A free copy of this publication may be obtained by writing to: Canadian Society for International Health, 1 Nicholas Street, Suite 1105, Ottawa, ON K1N 7B7, by calling (613) 241-5785, or by e-mailing [csih@csih.org](mailto:csih@csih.org)

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### Passport to Healthy Travel

Written by travel medicine experts, this is a concise yet informative guide to help travellers stay healthy while abroad. It is available free of charge by calling 1-800-543-5937.

### Safety Issues

Scam Watch  
Son of Scam

## Canadian Diplomatic and Consular Missions Abroad

The following list identifies where in each country you may seek consular assistance. If in an emergency you are unable to contact a Canadian mission, make a collect call to DFAIT's Consular Affairs Bureau at (613) 996-8885 (via *Canada Direct* where possible).

Hours and days of operation of Canadian missions vary from country to country. You should call the mission concerned to check its office hours.

The telephone and fax numbers on the following pages include country and city/area codes (in parentheses). The city/area codes provided are those you use when calling from within the country where the mission is located. In some cases, you will have to use a different

These booklets describe scenarios used by criminals around the world to target travellers. They are available by writing to: The Canadian Institute of Travel Counsellors of Ontario, 55 Eglinton Avenue East, Suite 209, Toronto, ON M4P 1G8, by calling 1-800-589-5776 or (416) 484-4450, or by fax at (416) 484-4140. Web site: <http://www.citcontario.com>

city/area code if you are calling from outside the country. If you are unable to contact the mission, you should verify the codes with your telephone operator. When calling from one country to another, you must dial the local code for international calls before the specific country and city/area codes of the number you wish to reach.

*Canada Direct* service is offered by Canada's major telecommunications companies in association with **Teleglobe Canada**. On its international network, **Teleglobe** carries calls from more than 130 countries where *Canada Direct* service is available. The ☉ symbol on the following pages indicates that *Canada Direct* service is available from that country.

Mission addresses and telephone numbers and city/area and country codes are subject to change. When changes occur, the Internet version of this list, which can be found in the Travel section of the DFAIT Web site (<http://www.dfait-maaci.gc.ca>), is updated immediately.

### Afghanistan

See Pakistan, Islamabad

### Albania

See Italy, Rome

### Algeria

Canadian Embassy,  
18, rue Mustapha-Khalef,  
Ben Aknoun, Alger, Algeria  
Postal address: B.P. 48, Alger-Gare, 16000 Alger, Algeria  
Tel.: 213 (2) 91-49-51/60  
Fax: 213 (2) 91-49-73

### Andorra

See Spain, Madrid

### Angola

Consulate of Canada, Rua Rei  
Katyavala 113, Luanda, Angola  
Tel.: 244 (2) 348-371  
Fax: 244 (2) 349-494

### Anguilla

See Barbados

### Antigua and Barbuda ☉

See Barbados

### Argentina ☉

Canadian Embassy, 2828 Tagle,  
1425 Buenos Aires, Argentina  
Postal address: P.O. Box 1598,  
1000 Correo Central, Buenos Aires,  
Argentina

Tel.: 54 (11) 4805-3032

Fax: 54 (11) 4806-1209

### Armenia

Consulate of Canada, 25 Demirjian  
Street, No. 21, Yerevan, Armenia  
Tel.: 374 (1) 40-12-38  
Fax: 374 (2) 56-79-03

### Aruba

See Netherlands Antilles

### Australia ☉

#### Canberra

Canadian High Commission,  
Commonwealth Avenue, Canberra  
ACT 2600, Australia  
Tel.: 61 (2) 6273-3844  
Fax: 61 (2) 6273-3285

#### Melbourne

Consulate of Canada,  
123 Camberwell Road, Hawthorn  
East, Victoria 3123, Australia  
Tel.: 61 (3) 9811-9999  
Fax: 61 (3) 9811-9969

#### Perth

Consulate of Canada,  
267 St. George's Terrace, Perth,  
Western Australia 6000, Australia  
Tel.: 61 (8) 9322-7930  
Fax: 61 (8) 9261-7706

#### Sydney

Consulate General of Canada,  
Level 5, Quay West, 111 Harrington  
Street, Sydney, New South Wales  
2000, Australia  
Tel.: 61 (2) 9364-3000  
Fax: 61 (2) 9364-3098

**Austria** ☉

Canadian Embassy, Laurenzerberg 2,  
A-1010 Vienna, Austria  
Tel.: 43 (1) 531-38-3000  
Fax: 43 (1) 531-38-3321

**Azerbaijan**

See Turkey, Ankara

**Azores**

Consulate of Canada,  
Rua Antonio Jose Almeida,  
Nº 27 1ª-ESQ, 9500 Ponta Delgada,  
São Miguel, Azores  
Tel.: 351 (9) 628-1488  
Fax: 351 (9) 628-1489

**Bahamas (The)** ☉

Consulate of Canada,  
Shirley Street Shopping Plaza,  
Nassau, The Bahamas  
Postal address: P.O. Box SS-6371,  
Nassau, The Bahamas  
Tel.: 1 (242) 393-2123/4  
Fax: 1 (242) 393-1305

**Bahrain** ☉

See Saudi Arabia, Riyadh

**Bangladesh**

Canadian High Commission,  
House CWN 16/A, Road 48,  
Gulshan, Dhaka, Bangladesh  
Postal address: G.P.O. Box 569,  
Dhaka 1000, Bangladesh  
Tel.: 880 (2) 988-7091/2/3/4/5/6/7  
Fax: 880 (2) 88 30 43

**Barbados** ☉

Canadian High Commission,  
Bishop's Court Hill,  
St. Michael, Barbados  
Postal address: P.O. Box 404,  
Bridgetown, Barbados

Tel.: 1 (246) 429-3550

Fax: 1 (246) 429-3780

**Belarus**

See Russia, Moscow

**Belgium** ☉

Canadian Embassy,  
2, avenue de Tervuren,  
1040-Brussels, Belgium  
Tel.: 32 (2) 741-0611  
Fax: 32 (2) 741-0619

**Belize** ☉

Consulate of Canada,  
83 North Front Street,  
Belize City, Belize  
Postal address: P.O. Box 610,  
Belize City, Belize  
Tel.: 501 (2) 33-722  
Fax: 501 (2) 30-060

**Benin**

Fonds canadien d'initiatives locales,  
rue 238, lot 135, zone résidentielle  
(voisin USAID), Cotonou, Benin  
Postal address: B.P. 04-1124,  
Cotonou, Benin  
Tel.: 229 30-24-79; 229 30-49-49  
Fax: 229-30-05-32

**Bermuda** ☉

See United States of America,  
New York

**Bhutan**

Canadian Cooperation Office,  
P.O. Box 201, Thimphu, Bhutan  
Tel./Fax: 975 (3) 22109

**Bolivia** ☉

Consulate of Canada,  
Avenida 20 de octubre 2475,  
Plaza Avaroa-Sopocachi,  
La Paz, Bolivia

Postal address: Casilla Postal  
10345, La Paz, Bolivia  
Tel.: 591 (2) 431-215  
Fax: 591 (2) 432-330

**Bosnia-Herzegovina**

Canadian Embassy, Logavina 7,  
71000 Sarajevo, Bosnia-  
Herzegovina  
Tel.: 387 (71) 447-900  
Fax: 387 (71) 447-901

**Botswana**

Consulate of Canada,  
Vision Hire Building, Queens Road,  
Plot 182, Gaborone, Botswana  
Postal address: P.O. Box 1009,  
Gaborone, Botswana  
Tel./Fax: 267 30-44-11

**Brazil** ☉

**Brasilia**  
Canadian Embassy,  
Setor de Embaixadas Sul,  
Avenida das Nações lote 16,  
70410-900 Brasilia D.F., Brazil  
Postal address: P.O. Box-00961,  
70359-900 Brasilia D.F., Brazil  
Tel.: 55 (61) 321-2171  
Fax: 55 (61) 321-4529

**Belo Horizonte**

Consulate of Canada, Rua Paraíba,  
Room 1122, 9th Floor,  
Belo Horizonte, Minas Gerais  
30130-918, Brazil  
Tel.: 55 (31) 239-8618  
Fax: 55 (31) 239-8789

**Rio de Janeiro**

Consulate of Canada,  
Rua Lauro Muller 116,  
Room 2707, Torre Rio Sul-Botafogo,  
22290-160 Rio de Janeiro, Brazil

Tel.: 55 (21) 542-9297  
Fax: 55 (21) 275-2195

**Salvador**

Consulate of Canada,  
Av. Presidente Vargas 2400,  
Flat 311, Ondina, Salvador,  
Bahia 40170-010, Brazil  
Tel.: 55 (71) 331-0064  
Fax: 55 (71) 203-8271

**São Paulo**

Consulate General of Canada,  
Edifício Top Center, Avenida  
Paulista 854, 5th Floor,  
01310-913 São Paulo, Brazil  
Postal address: P.O. Box 62693,  
01214-970 São Paulo, Brazil  
Tel.: 55 (11) 253-4944  
Fax: 55 (11) 3171-0058

**British Virgin Islands** ☉

See Barbados

**Brunei Darussalam** ☉

Canadian High Commission,  
Britannia House, Suite 51-52,  
Jalan Gator, Bandar Seri Begawan  
2085, Brunei Darussalam  
Tel.: 673 (2) 22-00-43  
Fax: 673 (2) 22-00-40

**Bulgaria** ☉

Consulate of Canada, c/o Price  
Waterhouse Coopers, 2 Serdika  
Street, Sofia 1000, Bulgaria  
Tel.: 359 (2) 980-8884;  
after hours: 359 (48) 942-564  
Fax: 359 (2) 980-0404

**Burkina Faso**

Canadian Embassy, rue Agostino-Néto, Ouagadougou, Burkina-Faso  
**Postal address:** B.P. 548, Ouagadougou 01, Province du Kadiogo, Burkina Faso  
**Tel.:** 226 31-18-94/95  
**Fax:** 226 31-19-00

**Burma**

See Myanmar

**Burundi**

See Kenya

**Cambodia**

Canadian/Australian Embassy, 9-11, RV Senei Vinnavaut Oum, Sangkat Chaktamouk, Khan Daun Penh, Phnom Penh 23, Cambodia  
**Tel.:** 855 (23) 213 470; after hours: 855 (0) 15 915 534  
**Fax:** 855 (23) 426 003

**Cameroon****Yaoundé**

Canadian High Commission, Immeuble Stamatiades, Place de l'Hôtel-de-Ville, Yaoundé, Cameroon  
**Postal address:** B.P. 572, Yaoundé, Cameroon  
**Tel.:** 237 23-23-11  
**Fax:** 237 22-10-90

**Douala**

Consulate of Canada, a/s PRO-PME, 1726, avenue Charles de Gaulle, Douala, Cameroon  
**Postal address:** B.P. 2373, Douala, Cameroon  
**Tel.:** 237 43-29-34  
**Fax:** 237 42-31-09

**Cape Verde**

See Senegal

**Cayman Islands** ☉

See Jamaica, Kingston

**Central African Republic**

Consulate of Canada, Quartier Assana, Bangui, Central African Republic  
**Postal address:** B.P. 973, Quartier Assana, Bangui, Central African Republic  
**Tel.:** 236 61-09-73  
**Fax:** 236 61-40-74

**Chad**

See Cameroon; Yaoundé

**Chile** ☉**Santiago**

Canadian Embassy, Nueva Tajamar 481, Torre Norte, Piso 12, Las Condes, Santiago, Chile  
**Postal address:** 139, Correo 10, Santiago, Chile  
**Tel.:** 56 (2) 362-9660  
**Fax:** 56 (2) 362-9393

**Concepción**

Consulate of Canada, Caupolicán 245, Chiguayante, Concepción, Chile  
**Postal address:** P.O. Box 425, Concepción, Chile  
**Tel.:** 56 (41) 36-75-53  
**Fax:** 56 (41) 36-81-85

**China** ☉**Beijing**

Canadian Embassy, 19 Dong Zhi Men Wai Street, Chao Yang District, Beijing 100600, People's Republic of China

**Tel.:** 86 (10) 6532-3536

**Fax:** 86 (10) 6532-5544

**Chongqing**

Consulate of Canada, Room 1705, Metropolitan Tower, Wu Yi Lu, Yu Zhong District, Chongqing 400010, People's Republic of China  
**Tel.:** 86 (23) 6373-8007  
**Fax:** 86 (23) 6373-8026

**Guangzhou**

Consulate General of Canada, Suite 801, China Hotel Office Tower, Liu Hua Lu, Guangzhou 510015, People's Republic of China  
**Tel.:** 86 (20) 8666-0569  
**Fax:** 86 (20) 8667-0267

**Hong Kong**

Consulate General of Canada, 14th Floor, One Exchange Square, Central, Hong Kong SAR, People's Republic of China  
**Postal address:** G.P.O. Box 11142 Central, Hong Kong SAR, People's Republic of China  
**Tel.:** 85 (2) 2810-4321  
**Fax:** 85 (2) 2810-6736

**Shanghai**

Consulate General of Canada, American International Center, West Tower, Suite 604, 1376 Nanjing Xi Lu, Shanghai 200040, People's Republic of China  
**Tel.:** 86 (21) 6279-8400  
**Fax:** 86 (21) 6279-8401

**Colombia** ☉**Bogotá**

Canadian Embassy, Cra. 7, No. 115-33, Bogotá, Colombia  
**Postal address (airmail):** P.O. Box 53531, Bogotá 2, Colombia

**Tel.:** 57 (1) 657-9800

**Fax:** 57 (1) 657-9912

**Cartagena**

Consulate of Canada, Edificio Punta Gigante, Oficina 201, Santo Domingo, No. 33-08, Cartagena, Colombia  
**Tel./Fax:** 57 (5) 664-7393

**Comoros Islands (The)**

See Tanzania

**Congo**

See Gabon

**Cook Islands**

See New Zealand

**Costa Rica** ☉

Canadian Embassy, La Sabana Executive Business Centre, Building No. 5, 3rd Floor, beside the Contraloría General de la República, San José, Costa Rica  
**Postal address:** P.O. Box 351-1007, San José, Costa Rica  
**Tel.:** 506 296-4149  
**Fax:** 506 296-4270

**Côte d'Ivoire** ☉

Canadian Embassy, Immeuble Trade Center, 23 avenue Noguès, Le Plateau, Abidjan, Côte d'Ivoire  
**Postal address:** B.P. 4104, Abidjan 01, Côte d'Ivoire  
**Tel.:** 225 21-20-09  
**Fax:** 225 21-77-28

**Croatia** ☉

Canadian Embassy, Prilaz Dure Dezelica 4, 10000 Zagreb, Croatia  
**Tel.:** 385 (1) 457-7905  
**Fax:** 385 (1) 457-7913

**Cuba****Havana**

Canadian Embassy, Calle 30,  
No. 518, Esquina a7a, Miramar,  
Havana, Cuba

Tel.: 53 (7) 24 25 16  
Fax: 53 (7) 24 20 44

**Guardalavaca**

Consulate of Canada,  
Villa Cabanas 13-14,  
Guardalavaca, Holguín, Cuba

Tel./Fax: 53 (24) 30-290

**Varadero**

Consulate of Canada, Calle 13E,  
Avenida Primera y Camino del Mar,  
Varadero, Mantanzas, Cuba

Tel.: 53 (5) 61-2078  
Fax: 53 (5) 66-7395

**Cyprus**

Consulate of Canada,  
c/o Australian High Commission,  
4 Annis Komnini Street, Nicosia,  
Cyprus

Postal address: P.O. Box 2125,  
Nicosia, Cyprus  
Tel.: 357 (2) 766-699  
Fax: 357 (2) 766-486

**Czech Republic**

Canadian Embassy, Mickiewiczova 6,  
125 33 Prague 6, Czech Republic  
Tel.: 420 (2) 7210-1800  
Fax: 420 (2) 7210-1890

**Democratic Republic of Congo**

Canadian Embassy, 17,  
avenue PUMBU, Commune de  
Gombe, Kinshasa, Democratic  
Republic of Congo

Postal address: B.P. 8341,  
Kinshasa 1, Democratic Republic  
of Congo

Tel.: 243 884-1699  
Fax: 243 884-1277

**Denmark**

Canadian Embassy, Kr. Bernikows  
Gade 1, 1105 Copenhagen K,  
Denmark

Tel.: 45 (33) 48-32-00  
Fax: 45 (33) 48-32-20/21

**Djibouti**

Consulate of Canada,  
Place Lagarde, Djibouti,  
Republic of Djibouti

Postal address: B.P. 1188,  
Djibouti, Republic of Djibouti  
Tel.: 25 (3) 35-38-59  
Fax: 25 (3) 35-00-14

**Dominica**

See Barbados

**Dominican Republic**

**Santo Domingo**  
Canadian Embassy,  
Capitán Eugenio de Marchena  
No. 39, La Esperilla, Santo  
Domingo, Dominican Republic  
Postal address: P.O. Box 2054,  
Santo Domingo 1,  
Dominican Republic

Tel.: 1 (809) 685-1136  
Fax: 1 (809) 682-2691

**Puerto Plata**

Consulate of Canada,  
Calle San Felipe 29, Puerto Plata,  
Dominican Republic

Tel.: 1 (809) 586-5761  
Fax: 1 (809) 586-5762

**Ecuador****Quito**

Canadian Embassy,  
Avenida 6 de diciembre,  
no. 2816, y Paul Rivet,  
Josueh Gonzalez Building,  
4th Floor, Quito, Ecuador  
Postal address: P.O. Box 17-11-  
6512 (CC1), Quito, Ecuador

Tel.: 593 (2) 506-162, 232-114  
Fax: 593 (2) 503-108

**Guayaquil**

Consulate of Canada,  
Avenida General 810 and  
Victor Manuel Rendon, Edificio  
Torres de la Merced, 4th Floor,  
Guayaquil, Ecuador.

Tel.: 593 (4) 563-580, 253-850  
Fax: 593 (4) 314-562

**Egypt****Cairo**

Canadian Embassy,  
5 El Saraya El Kobra Square,  
Arab African International Bank  
Building, Garden City, Cairo, Egypt

Postal address: P.O. Box 1667,  
Cairo, Egypt  
Tel.: 20 (2) 354-3110  
Fax: 20 (2) 356-3548

**Alexandria**

Consulate of Canada,  
Arab Express Shipping Co.,  
59 El Horria Street, Alexandria,  
Egypt

Tel.: 20 (3) 493-9142, 490-9595  
Fax: 20 (3) 490-9696

**El Salvador**

Office of the Canadian Embassy,  
Calle Las Palmas No. 1111,  
Colonia San Benito, San Salvador,  
El Salvador

Tel.: 503 279-4655  
Fax: 503 279-0765

**Equatorial Guinea**

See Gabon

**Eritrea**

Consulate of Canada, 4 Dejat  
Chebremariam Street, Zone 4,  
Admin 1, Asmara, Eritrea

Postal address: P.O. Box 3962,  
Asmara, Eritrea  
Tel.: 291 (1) 18-19-40  
Fax: 291 (1) 18-42-41

**Estonia**

Office of the Canadian Embassy,  
Toom Kooli 13, 2nd Floor,  
0100 Tallinn, Estonia

Tel.: 372 (6) 313-570 or  
372 (6) 449-056  
Fax: 372 (6) 313-573

**Ethiopia**

Canadian Embassy, Old Airport  
Area, Higher 23, Kebele 12,  
House Number 122, Addis Ababa,  
Ethiopia

Postal address: P.O. Box 1130,  
Addis Ababa, Ethiopia  
Tel.: 251 (1) 71 30 22  
Fax: 251 (1) 71 30 33

**Fiji**

Consulate of Canada, c/o Canadian  
Airlines International, P.O. Box  
10690, Nadi Airport, Suva, Fiji  
Tel./Fax: 679 721 936

**Finland** ①

Canadian Embassy,  
Pohjoisesplanadi 25B,  
00100 Helsinki, Finland  
**Postal address:** P.O. Box 779,  
00101 Helsinki, Finland  
**Tel.:** 358 (9) 17 11 41  
**Fax:** 358 (9) 60 10 60

**France** ①

**Paris**  
Canadian Embassy, 35, avenue  
Montaigne, 75008 Paris, France  
**Tel.:** 33 (01) 44-43-29-00  
**Fax:** 33 (01) 44-43-29-86

**Lyon**

Consulate of Canada, 21, rue  
Bourgelat, 69002 Lyon, France  
**Tel.:** 33 (04) 72-77-64-07  
**Fax:** 33 (04) 72-77-65-09

**Nice**

Consulate of Canada, 64, avenue  
Jean-Médecin, 06000 Nice, France  
**Tel.:** 33 (04) 93-92-93-22  
**Fax:** 33 (04) 93-92-55-51

**Saint-Pierre et Miquelon**

Consulate of Canada, 16, rue  
Jacques-Debon, Saint-Pierre,  
Saint-Pierre et Miquelon  
**Postal address:** B.P. 4370,  
97500 Saint-Pierre, Saint-Pierre  
et Miquelon  
**Tel./Fax:** (508) 41-55-10.

**Toulouse**

Consulate of Canada,  
30, boulevard de Strasbourg,  
31000 Toulouse, France  
**Postal address:** B.P. 138,  
31014 Toulouse, France  
**Tel.:** 33 (05) 61-99-30-16  
**Fax:** 33 (05) 62-73-52-99

**French Guyana** ①

See Guyana

**Gabon** ①

Canadian Embassy, Sci. du Stade,  
Boulevard Pasteur, Libreville, Gabon  
**Postal address:** B.P. 4037,  
Libreville, Gabon  
**Tel.:** 241 74 34 64/65  
**Fax:** 241 74 34 66

**Gambia (The)**

See Senegal

**Georgia**

See Turkey, Ankara

**Germany** ①

**Bonn**  
Canadian Embassy,  
Godesbergerallee 119,  
53175 Bonn, Germany  
**Tel.:** 49 (228) 9 68 34 70  
**Fax:** 49 (228) 9 68 34 57

**Berlin**

Office of the Canadian Embassy,  
12th Floor, Friedrichstrasse 95,  
D-10117 Berlin, Germany  
**Tel.:** 49 (30) 20 31 20  
**Fax:** 49 (30) 20 31 25 90

**Düsseldorf**

Consulate of Canada,  
Benrather Strasse 8, D-40213  
Düsseldorf, Germany  
**Tel.:** 49 (211) 17 21 70  
**Fax:** 49 (211) 35 91 65

**Hamburg**

Consulate of Canada,  
ABC Strasse 45, D-20354  
Hamburg, Germany  
**Tel.:** 49 (40) 35 55 62 95  
**Fax:** 49 (40) 35 55 62 94

**Munich**

Consulate of Canada, Tal 29,  
D-80331 Munich, Germany  
**Tel.:** 49 (89) 21 99 57 0  
**Fax:** 49 (89) 21 99 57 57

**Stuttgart**

Consulate of Canada,  
Lange Strasse 51, D-70174  
Stuttgart, Germany  
**Tel.:** 49 (711) 2 23 96 78  
**Fax:** 49 (711) 2 23 96 79

**Ghana** ①

Canadian High Commission,  
42 Independence Avenue,  
Accra, Ghana  
**Postal address:** P.O. Box 1639,  
Accra, Ghana  
**Tel.:** 233 (21) 77 37 91,  
22 85 55/66/62  
**Fax:** 233 (21) 77 37 92

**Great Britain** ①

See United Kingdom

**Greece** ①

**Athens**  
Canadian Embassy,  
4 Ioannou Gennadiou Street,  
115 21 Athens, Greece  
**Tel.:** 30 (1) 727-3400  
**Fax:** 30 (1) 727-3480

**Thessaloniki**

Consulate of Canada, c/o Bank of  
Nova Scotia, 17 Tsimiski Street,  
546 24 Thessaloniki, Greece  
**Tel.:** 30 (31) 256-350  
**Fax:** 30 (31) 256-351

**Greenland**

Consulate of Canada,  
Greenlandsfly A/S, 3900 Nuuk,  
Greenland  
**Postal address:** P.O. Box 1012,  
3900 Nuuk, Greenland  
**Tel.:** 299 28888  
**Fax:** 299 3272288

**Grenada** ①

See Barbados

**Guadeloupe** ①

See Barbados

**Guatemala** ①

Canadian Embassy, Edyma Plaza  
Building, 8th Floor, 13 Calle 8-44,  
Zone 10, Guatemala City,  
Guatemala  
**Postal address:** P.O. Box 400,  
Guatemala City, Guatemala  
**Tel.:** 502 333-6102/363-4348  
**Fax:** 502 363-4208

**Guinea**

Canadian Embassy, Corniche Sud,  
B.P. 99, Conakry, Guinea  
**Tel.:** 224 46 23 95/46 44-48;  
after hours: 224-11-21-73-72  
**Fax:** 224 46 42 35/212 479-4956

**Guinea-Bissau**

See Senegal

**Guyana** ①

Canadian High Commission,  
High and Young Streets,  
Georgetown, Guyana  
**Postal address:** P.O. Box 10880,  
Georgetown, Guyana  
**Tel.:** 592 (2) 72081/2/3/4/5  
**Fax:** 592 (2) 58380



**Haiti** ☉

Canadian Embassy, Édifice Banque de Nouvelle-Écosse (Bank of Nova Scotia), Delmas 18, Port-au-Prince, Haiti

Postal address: C.P. 826,  
Port-au-Prince, Haiti  
Tel.: 509 223-2358/8896/6451/8751  
Fax: 509 223-8720

**Hawaii** ☉

See United States of America,  
Honolulu

**Holy See (Vatican City)** ☉

Canadian Embassy, Via della Conciliazione 4/D, 0193 Rome, Italy  
Tel.: 39 (6) 6830-7316/7386/7398  
Fax: 39 (6) 6880-6283

**Honduras** ☉

Office of the Canadian Embassy,  
Los Castanos Commercial Building,  
6th Floor, Morazán Boulevard,  
Tegucigalpa, Honduras  
Postal address: P.O. Box 3552,  
Tegucigalpa, Honduras  
Tel.: 504 232 6802/6787/4551  
Fax: 504 232 8767

**Hong Kong** ☉

See China

**Hungary** ☉

Canadian Embassy, Zugligetti út.  
51-53, 1121 Budapest, Hungary  
Postal address: Budakeszi út. 32,  
1121 Budapest, Hungary  
Tel.: 36 (1) 275-1200  
Fax: 36 (1) 275-1210

**Iceland** ☉

Consulate General of Canada,  
Suðurlandsbraut 10,  
108 Reykjavik, Iceland  
Postal address: P.O. Box 8094,  
128 Reykjavik, Iceland  
Tel.: 354 (5) 68-0820  
Fax: 354 (5) 68-0899

**India** ☉**New Delhi**

Canadian High Commission,  
7/8 Shantipath, Chanakyaपुरी,  
New Delhi 110021, India  
Postal address: P.O. Box 5207,  
New Delhi, India  
Tel.: 91 (11) 687-6500  
Fax: 91 (11) 687-6579

**Bangalore**

Trade Office of Canada,  
103, Prestige Meridian-1,  
29 M.G. Road, Bangalore 560 001,  
Karnataka, India  
Tel.: 91 (80) 559-9418, 558-1116  
Fax: 91 (80) 559-9424

**Calcutta**

Consulate of Canada,  
c/o RPG Enterprises, Duncan House,  
31, Netaji Subhas Road, Calcutta  
700 001, West Bengal, India  
Tel.: 91 (33) 242-6820 or 242-6821  
Fax: 91 (33) 242-6828

**Chandigarh**

Office of the Canadian High  
Commission, S.C.O. 33-34-35,  
Sector 17A (near Jagat Cinema),  
Chandigarh, India  
Tel.: 91 (172) 716-020/021  
Fax: 91 (172) 716-025

**Chennai (formerly Madras)**

Consulate of Canada, 827 Anna  
Salai, Dhun Building, 3rd Floor,  
Chennai 600 002, India  
Tel./Fax: 91 (44) 852-9818

**Mumbai (formerly Bombay)**

Consulate of Canada, 4th Floor,  
41/42 Maker Chambers VI,  
Jamnalal Bajaj Marg, Nariman  
Point, Mumbai 400 021, India.  
Tel.: 91 (22) 287-6027/5479  
Fax: 91 (22) 287-5514

**Indonesia** ☉**Jakarta**

Canadian Embassy, 5th Floor,  
Wisma Metropolitan, Jalan Jendral  
Sudirman Kav 29, Jakarta,  
Indonesia  
Postal address: P.O. Box  
8324/JKS.MP, Jakarta 12084,  
Indonesia  
Tel.: 62 (21) 525-0709  
Fax: 62 (21) 571-2251

**Denpasar (Bali)**

Australian Consulate, Jalan Prof.  
Moh Yamin 51, Renon, Denpasar,  
Bali, Indonesia  
Postal address: P.O. Box 3243,  
Denpasar, Bali, Indonesia  
Tel.: 62 (361) 235-092/3  
Fax: 62 (361) 231-990

**Surabaya (East Java)**

Consulate of Canada,  
c/o Maspion Group, Head Office,  
Jalan Kembang Jepun No. 38-40,  
Surabaya, East Java, Indonesia  
Tel.: 62 (31) 354-4330  
Fax: 62 (31) 354-4331

**Iran**

Canadian Embassy,  
57 Shahid Javad-e-Sarfraz  
(Darya-E-Noor), Ostad Motahari  
Avenue, Tehran, Iran  
Postal address: P.O. Box 11365-  
4647, Tehran, Iran  
Tel.: 98 (21) 873-2623  
Fax: 98 (21) 873-3202

**Iraq**

See Jordan

**Ireland** ☉

Canadian Embassy,  
65 St. Stephen's Green,  
Dublin 2, Ireland  
Tel.: 353 (1) 478-1988;  
after hours: 353 (1) 478-1476  
Fax: 353 (1) 478-1285

**Israel** ☉

Canadian Embassy, 3/5 Nirim Street,  
Tel Aviv 67060, Israel  
Postal address: P.O. Box 6410,  
Tel Aviv 63405, Israel  
Tel.: 972 (3) 636-3300  
Fax: 972 (3) 636-3383

**Italy** ☉**Rome**

Canadian Embassy, Via Zara 30,  
Rome, Italy 00198  
Tel.: 39 (06) 44-59-81  
Fax: 39 (06) 445-98912

**Milan**

Consulate General of Canada, Via  
Vittor Pisani 19, Milan, Italy 20124  
Tel.: 39 (02) 6758.1  
Fax: 39 (02) 6758.3900

**Padova**

Consulate of Canada, Riviera  
Ruzzante 25, Padova, Italy 35123  
Tel.: 39 (049) 876-4833  
Fax: 39 (049) 878-1147

**Sulmona**

Consulate of Canada, Via Panfilo  
Mazara 26, Sulmona (Aquila),  
Italy 67039  
Tel.: 39 (0864) 212 341  
Fax: 39 (0864) 210 158

**Jamaica ☉****Kingston**

Canadian High Commission,  
Mutual Security Bank Building,  
30-36 Knutsford Boulevard,  
Kingston 5, Jamaica  
Postal address: P.O. Box 1500,  
Kingston 10, Jamaica  
Tel.: 1 (876) 926-1500  
Fax: 1 (876) 926-1702

**Montego Bay**

Consulate of Canada,  
29 Gloucester Avenue,  
Montego Bay, Jamaica  
Tel.: 1 (876) 952-6198, 979-8014  
Fax: 1 (876) 952-3953

**Japan ☉****Tokyo**

Canadian Embassy,  
3-38 Akasaka 7-chome,  
Minato-ku, Tokyo 107-8503, Japan  
Tel.: 81 (3) 5412-6200  
Fax: 81 (3) 5412-6289

**Fukuoka**

Consulate of Canada, FT Building,  
9F, 4-8-28 Watanabe-Dori,  
Chuo-Ku, Fukuoka-Shi,  
Fukuoka-Ken, 810-0004, Japan

Tel.: 81 (92) 752-6055

Fax: 81 (92) 752-6077

**Hiroshima**

Consulate of Canada,  
c/o Chugoku Electric Power Co. Inc.,  
4-33 Komachi, Naka-ku,  
Hiroshima-shi, Hiroshima-ken  
730-8701, Japan  
Tel./Fax: 81 (82) 246-0057

**Nagoya**

Consulate of Canada,  
Nakato Marunouchi Building,  
6F, 3-17-6 Marunouchi, Naka-Ku,  
Nagoya-Shi, Aichi-Ken 460-0002,  
Japan  
Tel.: 81 (52) 972-0450  
Fax: 81 (52) 972-0453

**Osaka**

Consulate General of Canada,  
Daisan Shoho Building, 12th Floor,  
2-2-3, Nishi-Shinsaibashi,  
Chuo-Ku, Osaka 542-0086, Japan  
Postal address: P.O. Box 150,  
Osaka, Minami 542-8691, Japan  
Tel.: 81 (6) 6212-4910  
Fax: 81 (6) 6212-4914

**Sapporo**

Consulate of Canada,  
c/o The Hokkaido Bank Ltd.,  
1-banchi, Nishi 4-chome, Odori,  
Chuo-ku, Sapporo-shi, Hokkaido  
060-0042, Japan  
Tel./Fax: 81 (11) 219-0617

**Sendai**

Consulate of Canada,  
c/o Tohoku Electric Power Co. Inc.,  
3-7-1 Ichibancho, Aoba-ku,  
Sendai-shi, Miyagi-ken 980-0811,  
Japan  
Tel./Fax: 81 (22) 268-5030

**Jordan**

Canadian Embassy, Pearl of  
Shmeisani Building, Shmeisani,  
Amman, Jordan  
Postal address: P.O. Box 815403,  
Amman, Jordan 11180  
Tel.: 962 (6) 5666-124  
Fax: 962 (6) 5689-227

**Kazakhstan**

Canadian Embassy,  
34 Vinogradova Street,  
Almaty, Kazakhstan 480100  
Tel.: 7 (3272) 501151  
Fax: 7 (3272) 582493

**Kenya ☉**

Canadian High Commission,  
Comcraft House, Haile Selassie  
Avenue, Nairobi, Kenya  
Postal address: P.O. Box 30481,  
Nairobi, Kenya  
Tel.: 254 (2) 21 48 04  
Fax: 254 (2) 22 69 87

**Kiribati**

Australian High Commission,  
Bairiki, Tarawa, Republic of Kiribati  
Postal address: P.O. Box 77,  
Tarawa, Republic of Kiribati  
Tel.: 686 21-184  
Fax: 686-21-440

**Korea ☉ (South Korea Only)****Seoul**

Canadian Embassy,  
10th and 11th Floors, Kolon Building,  
45 Mugyo-Dong, Chung-Ku,  
Seoul 100-170, Korea  
Postal address: C.P.O. Box 6299,  
Seoul 100-662, Korea  
Tel.: 82 (2) 3455-6000  
Fax: 82 (2) 755-0686, 3455-6123

**Pusan**

Consulate of Canada, c/o Bumin  
Mutual Savings and Finance  
Corporation, Suite 32-1, 2-GA,  
Daechung-Dong, Chung-Ku,  
Pusan 600-092, Korea  
Tel.: 82 (51) 246-7024/3205  
Fax: 82 (51) 247-8443, 246-5658

**Kuwait**

Canadian Embassy,  
24, Al Mutawakel Street, Block 4,  
Da'ayah, Kuwait City, Kuwait  
Postal address: P.O. Box 25281,  
Safat 13113, Kuwait City, Kuwait  
Tel.: 965 256-3025  
Fax: 965 256-0173

**Kyrgyz Republic**

Consulate of Canada,  
189 Moskovskaya Avenue,  
720010 Bishkek, Kyrgyz Republic  
Tel.: 7 (3312) 650-202  
Fax: 7 (3312) 650-204

**Laos**

Australian Embassy,  
J. Nehru Street, Phone Xay District,  
Vientiane, Laos  
Tel.: 856 (21) 413-6000  
Fax: 856 (21) 413-601

**Latvia**

Canadian Embassy, Doma Iaukums 4,  
4th Floor, Riga LV-1977, Latvia  
Tel.: 371 783-0141, 722-6315  
Fax: 371 783-0140

**Lebanon ☉**

Canadian Embassy, 434 Autostrade  
Jal-el-Dib, 1st Floor, Coolrite  
Building, Jal-el-Dib, Lebanon  
Postal address: P.O. Box 60163,

Jal-el-Dib, Lebanon  
Tel.: 961 (4) 521-163  
Fax: 961 (4) 521-167

### Lesotho

Consulate of Canada, 1st Floor,  
Maseru Book Centre Kingsway,  
Maseru, Lesotho  
Postal address: P.O. Box 1165,  
Maseru 100, Lesotho  
Tel.: 266 311-256  
Fax: 266 310-462

### Liberia

See Côte d'Ivoire

### Libya

Embassy of The Netherlands,  
20 Sh. Gelal Bayar, P.O. Box 2801,  
Tripoli, Libya  
Tel.: 218 (21) 44-41550/41549  
Fax: 218 (21) 33-40729

### Liechtenstein

See Switzerland, Berne

### Lithuania

Office of the Canadian Embassy,  
Gedimino pr. 64, 2001 Vilnius,  
Lithuania  
Tel.: 370 (2) 220-898/865  
Fax: 370 (2) 220-884

### Luxembourg

Consulate of Canada,  
c/o Price Waterhouse-Coopers,  
16, rue Eugène Ruppert, L-1014,  
Luxembourg, Luxembourg  
Postal address: B.P. 1443,  
Luxembourg, Luxembourg  
Tel.: 35 (2) 49-48-48-1  
Fax: 35 (2) 49-48-48-2900

### Macao

See China, Hong Kong:

### Macedonia, former Yugoslav Republic of

Consulate of Canada,  
c/o Yucan Trade International,  
12TA Udarina brigada 2a,  
91000 Skopje, FYR Macedonia  
Tel.: 389 (91) 225-630  
Fax: 389 (91) 117-550

### Madagascar

Consulate of Canada, c/o QIT  
Madagascar Minerals Ltd.,  
Villa 3H, Lot II J 169, Ivandry,  
Antananarivo 101, Madagascar  
Postal address: P.O. Box 4003;  
Antananarivo 101, Madagascar  
Tel.: 261 (20) 22-425-59 or  
22-423-22  
Fax: 261 (20) 22-425-06

### Malawi

Consulate of Canada, Accord  
Centre, M Chipembere Highway,  
Blantyre-Limbe, Malawi  
Postal address: P.O. Box 51146,  
Blantyre-Limbe, Malawi  
Tel.: 265 645-441  
Fax: 265-645-004 or 265 643-446

### Malaysia

**Kuala Lumpur**  
Canadian High Commission,  
7th Floor, Plaza OSK, 172 Jalan  
Ampang, 50450 Kuala Lumpur,  
Malaysia  
Postal address: P.O. Box 10990,  
50732 Kuala Lumpur, Malaysia  
Tel.: 60 (3) 261-2000  
Fax: 60 (3) 261-3428

### Kuching

Consulate of Canada, c/o Cardama  
Sdn. Bhd., Level 12B Wisma Ting  
Pek Khing, No. 1 Jalan Padungan,  
93100 Kuching, Sarawak, Malaysia  
Tel.: 60 (82) 237-000  
Fax: 60 (82) 414-333

### Maldives

See Sri Lanka

### Mali

Canadian Embassy,  
Immeuble Séméga, route de  
Koulikoro, Bamako, Mali  
Postal address: B.P. 198,  
Bamako, Mali  
Tel.: 223 21-22-36  
Fax: 223 21-43-62

### Malta

Consulate of Canada,  
Demajo House, 103 Archbishop  
Street, Valletta, Malta  
Tel.: 356 233-121/126  
Fax: 356 243-147

### Martinique

See Barbados

### Mauritania

Consulate of Canada, Centre  
Commercial-Abass, Charles de  
Gaulle Ave., Ilot "O", No. 34, 1st Floor,  
Suite 2, Nouakchott, Mauritania  
Postal address: B.P. 428,  
Nouakchott, Mauritania  
Tel.: 222 2 515 42  
Fax: 222 2 576 10

### Mauritius

Consulate of Canada, 18 Jules  
Koenig Street, c/o Blanche Birger  
Co. Ltd., Port Louis, Mauritius

Postal address: P.O. Box 209,  
Port Louis, Mauritius  
Tel.: 230 208-0821  
Fax: 230 208-3391

### Mexico

#### Mexico City

Canadian Embassy, Calle Schiller  
No. 529 (Rincón del Bosque),  
Colonia Polanco, 11560 Mexico,  
D.F., Mexico  
Postal address: P.O. Box 105-05,  
11580 Mexico, D.F., Mexico  
Tel.: 91 (5) 724-7900;  
toll-free: 01-800-706-29-00  
Fax: 91 (5) 724-7980

#### Acapulco

Consulate of Canada, Centro  
Comercial Marbella, Local 23,  
esq. Prolongación Farallón y Miguel  
Alemán, Acapulco, Guerrero, Mexico  
Postal address: P.O. Box 94-C,  
39670 Acapulco, Guerrero, Mexico  
Tel.: 91 (74) 84-13-05  
Fax: 91 (74) 84-13-06

#### Cancún

Consulate of Canada,  
Plaza Caracol II, 3er piso, Local 330,  
Boulevard Kukulcán km 8.5,  
Zona hotelera, 77500 Cancún,  
Quintana Roo, Mexico  
Tel.: 91 (98) 83-3360/3361  
Fax: 91 (98) 83-3232

#### Guadalajara

Consulate of Canada,  
Hotel Fiesta Americana, Local 31,  
Aurelio Aceves 225, Col. Vallarta  
Poniente, Guadalajara, Jalisco, Mexico  
Postal address: P.O. Box 44100,  
Guadalajara, Jalisco, Mexico  
Tel.: 91 (3) 615-6270/6266, 616-5642  
Fax: 91 (3) 615-8665

**Mazatlán**

Consulate of Canada,  
Hotel Playa Mazatlán,  
Zona Dorada, Rodolfo Loaiza 202,  
82110 Mazatlán, Sinaloa, Mexico  
**Postal address:** P.O. Box 614,  
82110 Mazatlán, Sinaloa, Mexico  
**Tel.:** 91 (69) 13-73-20  
**Fax:** 91 (69) 14-66-55

**Monterrey**

Consulate of Canada,  
Edificio Kalos, Floor C-1,  
Room 108-A, Zaragoza 1300 Sur  
and Constitución, 6400 Monterrey,  
N.L., Mexico  
**Tel.:** 91 (83) 44-32-00/44-27-53/  
44-29-06/44-29-61  
**Fax:** 91 (83) 44-30-48

**Oaxaca**

Consulate of Canada,  
Pino Suares 700, Local 11B,  
Multiplaza-Brena, Col. Centro,  
68000 Oaxaca, Oaxaca, Mexico  
**Postal address:** Apartado Postal  
29, Sucursal C, Colonia Reforma,  
68050 Oaxaca, Oaxaca, Mexico  
**Tel.:** 91 (951) 33-777  
**Fax:** 91 (951) 52-147

**Puerto Vallarta**

Consulate of Canada,  
160 Zaragoza Street, Interior 10,  
Colonia Centro, 48300 Puerto  
Vallarta, Jalisco, Mexico  
**Tel.:** 91 (322) 253-98  
**Fax:** 91 (322) 235-17

**San José del Cabo**

Consulate of Canada, Plaza José  
Green, Local 9, Boulevard Mijares s/n,  
Colonia Centro, 23400 San José del  
Cabo, Baja California Sur, Mexico

**Tel.:** 91 (114) 2-43-33**Fax:** 91 (114) 2-42-62**Tijuana**

Consulate of Canada,  
Germán Gedovius No. 10411-101,  
Condominio del Parque, Zona Río,  
22320 Tijuana, Baja California Norte,  
Mexico  
**Tel.:** 91 (66) 84-04-61  
**Fax:** 91 (66) 84-03-01, ask for fax  
machine

**Moldova**

See Romania

**Monaco** ☉

Consulate of Canada,  
Palais de la Scala,  
1 avenue Henry Dunant, Bureau 1178,  
MC 98000, Monaco  
**Tel.:** 377 97 70 62 42  
**Fax:** 377 97 70 62 52

**Mongolia**

Consulate of Canada, Peace and  
Friendship Palace, Peace Avenue,  
Ulaanbaatar, Mongolia  
**Postal address:** P.O. Box 243-  
210644, Ulaanbaatar, Mongolia  
**Tel.:** 976 (1) 328-281  
**Fax:** 976 (1) 328-289

**Montserrat** ☉

See Barbados

**Morocco** ☉

Canadian Embassy, 13<sup>bis</sup>,  
rue Jaafar Assadik, Agdal-Rabat,  
Morocco  
**Postal address:** B.P. 709,  
Agdal-Rabat, Morocco  
**Tel.:** 212 (7) 67 28 80  
**Fax:** 212 (7) 67 21 87

**Mozambique**

Office of the Canadian High  
Commission, 1128 Julius Nyerere  
Avenue, Maputo, Mozambique  
**Postal address:** P.O. Box 1578,  
Maputo, Mozambique  
**Tel.:** 258 (1) 492-623/624/470  
**Fax:** 258 (1) 492-667

**Myanmar**

Australian Embassy, 88 Strand  
Road, Yangon, Myanmar  
(formerly Rangoon, Burma)  
**Tel.:** 95 (1) 251-797/98  
**Fax:** 95 (1) 246-159

**Namibia**

See South Africa, Pretoria

**Nauru**

Australian High-Commission,  
Civic Centre, Nauru, Central Pacific  
**Postal address:** P.O. Box 6, Nauru,  
Central Pacific  
**Tel.:** 674 444-3232/3/4  
**Fax:** 674 444-3227

**Nepal**

Canadian Cooperation Office,  
Lazimpat, Nepal  
**Postal address:** P.O. Box 4574,  
Kathmandu, Nepal  
**Tel.:** 977 (1) 415-193/389  
**Fax:** 977 (1) 410-422

**Netherlands (The)** ☉

Canadian Embassy, Sophialaan 7,  
2500 GV, The Hague, The Netherlands  
**Postal address:** P.O. Box 30820,  
The Hague, The Netherlands  
**Tel.:** 31 (70) 311-1600  
**Fax:** 31 (70) 311-1620

**Netherlands Antilles**

Consulate of Canada,  
Maduro and Curiels Bank, N.V.,  
Plaza Jolo Correa 2-4, Willemstad,  
Curaçao, Netherlands Antilles  
**Postal address:** P.O. Box 305,  
Willemstad, Curaçao, Netherlands  
Antilles  
**Tel.:** 599 (9) 466-1115/1121  
**Fax:** 599 (9) 466-1122/1130

**New Caledonia**

See Australia, Canberra

**New Zealand** ☉

Canadian High Commission,  
3rd Floor, 61 Molesworth Street,  
Thorndon, Wellington, New Zealand  
**Postal address:** P.O. Box 12-049,  
Thorndon, Wellington, New Zealand  
**Tel.:** 64 (4) 473-9577  
**Fax:** 64 (4) 471-2082

**Nicaragua** ☉

Office of the Canadian Embassy,  
De los Pipitos, 2 blocks west,  
Nagal Street, No. 25, Bolonia,  
Managua, Nicaragua  
**Postal address:** P.O. Box 25,  
Managua, Nicaragua  
**Tel.:** 505 (2) 68-0433/3323  
**Fax:** 505 (2) 68-0437

**Niger**

Office of the Canadian Embassy,  
Boulevard Mali Béro, Niamey, Niger  
**Postal address:** B.P. 362, Niamey,  
Niger  
**Tel.:** 227 75-36-86/7  
**Fax:** 227 75-31-07

**Nigeria**

Canadian Interests Office,  
Embassy of the United States  
of America, Committee of Vice-  
Chancellors Building, Plot 8A, No. 2  
Louis Farrakhan Crescent, Victoria  
Island, Lagos, Nigeria  
**Postal address:** P.O. Box 54506,  
Ikoyi Station, Lagos, Nigeria  
**Tel.:** 234 (1) 262-2513/262-2516;  
after hours: 234 (1) 261-0050  
**Fax:** 234 (1) 262-2517

**Niue Island**

See New Zealand

**North Korea**

Swedish Embassy, Munsudong  
District, Pyongyang, People's  
Democratic Republic of Korea  
**Tel./Fax:** 850-2-381-7258

**Norway**

Canadian Embassy,  
Wergelandsveien 7, 0244 Oslo,  
Oslo, Norway  
**Tel.:** 47 22 99 53 00  
**Fax:** 47 22 99 53 01

**Oman**

Consulate of Canada, Flat No. 310,  
Building 477, Way 2907, Moosa  
Abdul Rahman Hassan Building,  
A'Noor Street, Ruwi, Oman  
**Postal address:** P.O. Box 1275,  
Muttrah, Oman 114  
**Tel.:** 968 791-738  
**Fax:** 968 791-740

**Pakistan****Islamabad**

Canadian High Commission,  
Diplomatic Enclave, Sector G-5,  
Islamabad, Pakistan

**Postal address:** G.P.O. Box 1042,  
Islamabad, Pakistan  
**Tel.:** 92 (51) 27 91 00;  
after hours: 92 (51) 27 91 13  
**Fax:** 92 (51) 27 91 10

**Karachi**

Consulate of Canada,  
c/o Beach Luxury Hotel, Room 120,  
Moulvi Tamiz Uddin Khan Road,  
Karachi 0227, Pakistan  
**Tel.:** 92 (21) 561 0685,  
561-1031/2/3/4/5/6/7  
**Fax:** 92 (21) 561 0673/4

**Lahore**

Consulate of Canada, c/o PAAF  
Building, 5th Floor, 7D Kashmir  
Egerton Road, Lahore, Pakistan  
**Tel.:** 92 (42) 636-6230  
**Fax:** 92 (42) 588-2022

**Panama**

Canadian Embassy,  
Edificio Banco Central Hispánico,  
Samuel Lewis Avenue and Gerardo  
Ortega Street, 4th Floor, Panama,  
Republic of Panama  
**Postal address:** P.O. Box 3658,  
Balboa Ancón, Panama,  
Republic of Panama  
**Tel.:** 507 264-9731/7115  
**Fax:** 507 263-8083

**Papua New Guinea**

Consulate of Canada, 2nd Floor,  
The Lodge, Bampton Street,  
Port Moresby, NCD,  
Papua New Guinea  
**Postal address:** P.O. Box 851, Port  
Moresby, NCD, Papua New Guinea  
**Tel.:** 675 322-4800  
**Fax:** 675 322-4824

**Paraguay**

Consulate of Canada,  
Prof. Ramírez at Juan de Salazar  
(between Perú and Padre Pucheu),  
Asunción, Paraguay  
**Tel.:** 595 (21) 227-207  
**Fax:** 595 (21) 227-208

**Peru**

Canadian Embassy,  
Calle Libertad 130, Miraflores,  
Lima, Peru  
**Postal address:** P.O. Box 18-1126,  
Miraflores Post Office, Lima, Peru  
**Tel.:** 51 (1) 444-4015  
**Fax:** 51 (1) 242-4050

**Philippines (The)**

Canadian Embassy,  
9th Floor, Allied Bank Centre,  
6754 Ayala Avenue, Makati City  
1226, Philippines  
**Postal address:** P.O. Box 2168,  
Makati City 1220, Philippines  
**Tel.:** 632 867-0001  
**Fax:** 632 810-4299

**Poland**

Canadian Embassy, Ulica Matejki 1/5,  
00-481 Warsaw, Poland  
**Tel.:** 48 (22) 629-8051  
**Fax:** 48 (22) 629-6457

**Portugal**

**Lisbon**  
Canadian Embassy, Avenida da  
Liberdade 144/156, 4th Floor,  
P-1250 Lisbon, Portugal  
**Tel.:** 351 (1) 347-4892  
**Fax:** 351 (1) 347-6466

**Faro**

Consulate of Canada, Rua Frei  
Lourenço de Santa Maria No. 1,  
1st Floor, P-8000 Faro, Portugal  
**Postal address:** P.O. Box 79,  
P-8001 Faro, Portugal  
**Tel.:** 351 (89) 80 37 57  
**Fax:** 351 (89) 88 08 88

**Puerto Rico**

See United States of America

**Qatar**

See Kuwait

**Romania**

Canadian Embassy, 36 Nicolae Iorga,  
71118 Bucharest, Romania  
**Postal address:** Post Office No. 22,  
Box 2966, Bucharest, Romania  
**Tel.:** 40 (1) 222-9845  
**Fax:** 40 (1) 312-9680

**Russia****Moscow**

Canadian Embassy,  
23 Starokonyushenny Pereulok,  
Moscow, 121002 Russia  
**Tel.:** 7 (095) 956-6666  
**Fax:** 7 (095) 956-1577

**St. Petersburg**

Consulate General of Canada,  
32 Malodetskosl'ski Prospekt,  
St. Petersburg, 198013 Russia  
**Tel.:** 7 (812) 325-8448, 316-3346  
**Fax:** 7 (812) 325-8393

**Rwanda**

Office of the Canadian Embassy,  
1534 Akagera Street, Kigali, Rwanda  
**Postal address:** P.O. Box 1177,  
Kigali, Rwanda  
**Tel.:** 250 73210/73787  
**Fax:** 250 72719

**Saint Christopher  
(Saint Kitts) and Nevis** ☉

See Barbados

**Saint Lucia** ☉

See Barbados

**Saint Martin/Sint Maarten** ☉

Consulate of Canada, Simpson Bay  
Yacht Club Building No. 9, Apt. 5,  
Simpson Bay, Sint Maarten,  
Netherlands Antilles  
Tel./Fax: 599 (5) 45023

**Saint-Pierre et Miquelon** ☉

See France

**Saint Vincent and The  
Grenadines** ☉

See Barbados

**Samoa**

Australian High Commission,  
Fen Gai Ma Leata Building, Beach  
Road, Tamaligi, Apia, Western Samoa  
Postal address: P.O. Box 704, Apia,  
Western Samoa  
Tel.: 68 (5) 234-11, 236-13, 252-32  
Fax: 68 (5) 231-59

**San Marino** ☉

See Italy, Rome

**São Tomé and Príncipe**

See Gabon

**Saudi Arabia****Riyadh**

Canadian Embassy, Diplomatic  
Quarter, Riyadh, Saudi Arabia  
Postal address: P.O. Box 94321,  
Riyadh 11693, Saudi Arabia  
Tel.: 966 (1) 488-2288;  
after hours: 966 (5) 547-7496  
Fax: 966 (1) 488-1997

**Jeddah**

Consulate of Canada,  
Headquarters Building,  
Zahid Corporate Group, Jeddah  
21492, Saudi Arabia  
Postal address: P.O. Box 8928,  
Jeddah 21492, Saudi Arabia  
Tel./Fax: 966 (2) 660-5532

**Senegal** ☉

Canadian Embassy,  
45, avenue de la République,  
Dakar, Senegal  
Postal address: B.P. 3373,  
Dakar, Senegal  
Tel.: 221 823 92 90  
Fax: 221 823 87 49

**Seychelles**

See Tanzania

**Sierra Leone**

See Guinea

**Singapore** ☉

Canadian High Commission,  
IBM Towers, 80 Anson Road,  
14th and 15th Floors, Singapore  
079907, Singapore  
Postal address: Robinson Road,  
P.O. Box 845, Singapore 901645,  
Singapore  
Tel.: 65 325-3200  
Fax: 65 325-3297

**Slovakia** ☉

Office of the Canadian Embassy,  
Misikova 28D, 811 00 Bratislava,  
Slovakia  
Tel.: 421 (7) 352-175/7/8  
Fax: 421 (7) 399-995

**Slovenia**

Consulate of Canada,  
c/o Triglav Insurance Company Ltd.,  
Miklosiceva 19, Ljubljana 61000,  
Slovenia  
Tel.: 386 (61) 130-3570  
Fax: 386 (61) 130-3575

**Solomon Islands**

Australian High Commission,  
corner Hibiscus Avenue and Mud  
Alley, Honiara, Solomon Islands  
Tel.: 677 21561/2/3  
Fax: 677 23691

**Somalia**

See Kenya

**South Africa** ☉**Cape Town**

Canadian High Commission,  
19th Floor, South African Reserve  
Bank Building, 60 St. George's Mall,  
Cape Town 8001, South Africa  
Postal address: P.O. Box 683,  
Cape Town-8000, South Africa  
Tel.: 27 (21) 423-5240  
Fax: 27 (21) 423-4893

**Pretoria**

Canadian High Commission,  
1103 Arcadia Street, Hatfield,  
Pretoria 0083, South Africa  
Postal address: Private Bag X13,  
Hatfield, Pretoria.0028,  
South Africa  
Tel.: 27 (12) 422-3000  
Fax: 27 (12) 422-3052

**Durban**

Consulate of Canada,  
25/27 Marriott Road, Durban 4001,  
Kwazulu/Natal, South Africa

Postal address: P.O. Box 5448,  
Durban-4000, Kwazulu/Natal,  
South Africa  
Tel.: 27 (31) 309-8434  
Fax: 27 (31) 309-8432

**Johannesburg**

Canadian High Commission Trade  
Office, Cradock Place, 1st Floor,  
10 Arnold Road, off Cradock Avenue,  
Rosebank, Johannesburg 2196,  
South Africa  
Postal address: P.O. Box 1394,  
Parklands 2121, Johannesburg,  
South Africa  
Tel.: 27 (11) 442-3130  
Fax: 27 (11) 442-3325

**Spain** ☉**Madrid**

Canadian Embassy, Goya Building,  
35 Nuñez de Balboa, 28001 Madrid,  
Spain  
Postal address: P.O. Box 587,  
28080 Madrid, Spain  
Tel.: 34 (91) 423-3250  
Fax: 34 (91) 423-3251

**Barcelona**

Consulate of Canada, Paseo de  
Gracia 77, 3rd Floor, Barcelona  
08008, Spain  
Tel.: 34 (93) 215-0704  
Fax: 34 (93) 487-9117

**Málaga**

Consulate of Canada, Horizonte  
Building, Plaza de la Malagueta 3,  
1st Floor, 29016 Málaga, Spain  
Postal address: P.O. Box 99, 29080  
Málaga, Spain  
Tel.: 34 (95) 222-3346  
Fax: 34 (95) 222-4023

**Sri Lanka ©**

Canadian High Commission,  
6 Gregory's Road, Cinnamon  
Gardens, Colombo 7, Sri Lanka  
**Postal address:** P.O. Box 1006,  
Colombo 7, Sri Lanka  
**Tel.:** 94 (1) 69 58 41/42  
**Fax:** 94 (1) 68 70 49

**Sudan (The)**

See Ethiopia

**Suriname**

Consulate of Canada,  
Wagenwagstraat 50bov,  
Paramaribo, Suriname  
**Postal address:** P.O. Box 1449,  
Paramaribo, Suriname  
**Tel.:** 59 (7) 424-527  
**Fax:** 59 (7) 425-962

**Swaziland**

See South Africa, Pretoria

**Sweden ©**

**Stockholm**  
Canadian Embassy, Tegelbacken 4,  
7th Floor, Stockholm, Sweden  
**Postal address:** P.O. Box 16129,  
S-10323 Stockholm, Sweden  
**Tel.:** 46 (8) 453-3000  
**Fax:** 46 (8) 24-24 91

**Göteborg**

Consulate of Canada, c/o Atlantic  
Container Line Sweden AB,  
Sydatlanten, Skandiahammen,  
403 36 Göteborg, Sweden  
**Tel.:** 46 (31) 64 55 80  
**Fax:** 46 (31) 64 55 75

**Switzerland ©**

**Berne**

Canadian Embassy,  
Kirchenfeldstrasse 88,  
3005 Berne, Switzerland  
**Postal address:** P.O. Box CH-3000,  
Berne 6, Switzerland  
**Tel.:** 41 (31) 357 3200  
**Fax:** 41 (31) 357 3210

**Geneva**

Permanent Mission of Canada to  
the Office of the United Nations,  
Consular Section, 1 Pré-de-la-  
Bichette Street, 1202 Geneva,  
Switzerland  
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Coverage is not available to residents of Quebec or Prince Edward Island, or anyone over the age of 70.

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Fax: 967 (1) 20 95 23

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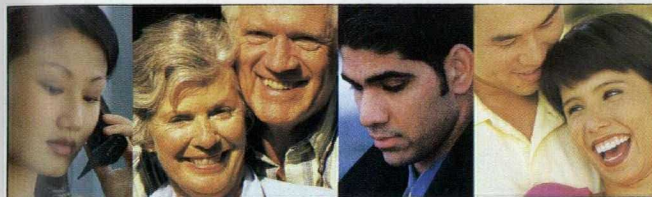
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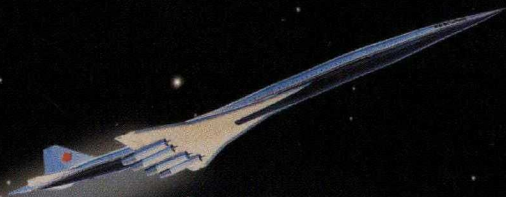
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Talk Explore Do Anything

# BON VOYAGE

*But...*

INFORMATION FOR THE CANADIAN TRAVELLER

Dept. of External Affairs  
Min. des Affaires Étrangères  
OTTAWA

JUL 18 2000

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The Consular Service of the Department of Foreign Affairs and International Trade (DFAIT) is committed to providing effective and efficient services throughout the world to all Canadians. Our pledge is to provide service characterized by sensitivity, empathy, courtesy, speed, accuracy and fairness.

Our services are available through our headquarters in Ottawa and through our network of offices in other countries. Emergency services are available 24 hours a day, seven days a week.

Nothing can ruin a trip more than running into unexpected problems, especially those that could easily have been avoided. The *Bon Voyage, But...* booklet contains valuable information and advice for Canadian travellers.

To obtain more information or additional free copies of this booklet, visit your nearest passport office, check the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>), or write to:

#### Enquiries Service

Department of Foreign Affairs  
and International Trade  
125 Sussex Drive  
Ottawa, ON K1A 0G2  
Tel.: 1-800-267-8376  
(in Canada) or  
(613) 944-4000

We would like to hear your comments on this booklet. Was it helpful? Write to us at the address above or e-mail us through our Web site and let us know what you think.

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This publication is available in alternative formats upon request.

Ce document est aussi disponible en français.

**Note:** *The information contained in this booklet is subject to change. Please check with DFAIT's Web site or the appropriate government departments and organizations mentioned inside to ensure you have the most current information.*

The Department of Foreign Affairs and International Trade would like to thank the following companies and organizations for their assistance in publishing this booklet:

- Anti-Drug Information Program
- *Canada Direct*\*
- Canadian Food Inspection Agency
- Environment Canada
- Imodium® (McNeil Consumer Health Care)
- Ingle Life & Health Assurance Company
- Royal Bank
- SmithKline Beecham Pharma
- Telfer International Inc. (International Insurance Consultants)
- Trexx

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## Introduction

Canadians love to travel. Each year we make more than 100 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips do not come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties do occur.

Most problems are minor and you can usually solve them yourself. But if you run into more serious obstacles, our Canadian missions are there to assist you.

## Before You Go

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize the chances of something going wrong.

### Be Prepared

Before you board that airplane or train, take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

If you are sick, in trouble or have lost your passport, our missions will do all they can to smooth your way.

*Bon Voyage, But...* will help you plan ahead. Read it before you book your next business trip or vacation abroad. And pack it in your luggage – it is a handy reference book of travel tips, important telephone numbers and addresses of Canadian missions around the world.

When you are travelling, the laws of the country you are visiting apply to you too. **Never** assume that, because you are a Canadian citizen, you are immune to foreign laws.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Check with the Department of Foreign Affairs and International Trade (DFAIT) before you leave.

Travel Reports providing information on safety and security conditions, health issues and entry and visa requirements for over 215 travel destinations can be accessed from the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>), by phone at **1-800-267-6788** (in Canada) or **(613) 944-6788**, or by fax at **1-800-575-2500** (in Canada) or **(613) 944-2500**. This information is available 24 hours a day, 365 days a year.

If you require assistance abroad, contact the nearest Canadian mission. Addresses and telephone numbers are listed at the end of this booklet.

When travelling abroad, you may wish to use *Canada Direct*, an automated long-distance access service that allows you to call home to Canada or to other countries using the Canadian telecommunications network. Simply dial the access number for the country you are in and follow the voice prompts. If required, a bilingual Canadian operator is always available to assist you. For a list of *Canada Direct* access numbers, call **1-800-561-8868** (in Canada). The list of numbers is also available at the end of this booklet.

While you are abroad, tune in to Radio Canada International (RCI) for the latest news. You can also receive RCI broadcasts via the Internet (<http://www.rcinet.ca>). RCI also broadcasts messages from the Canadian government during emergency situations. You can obtain a schedule of the times and frequency of broadcasts to different parts of the world from the RCI Web site or by calling the Canadian Broadcasting Corporation at **(514) 597-7555**.

### Is Your Passport in Order?

Your passport is the best proof of your Canadian citizenship. You and all family members should have a valid passport if you plan to travel outside Canada. If you have any questions about passports, check the Passport Office Web site (<http://www.ppt.gc.ca>) or call **1-800-567-8868**. Locally you can

A Canadian passport remains at all times the property of the Government of Canada and may be used only by the person to whom it has been issued. Selling a passport or permitting any other individual or agency to use the passport may lead to criminal prosecution and is cause for revocation of the passport and refusal of future passport services.

call (514) 283-2152 in Montreal; (819) 994-3500 in Ottawa-Hull; (416) 973-3251 in Toronto; or (604) 586-2500 in Vancouver.

Passport applications are available at passport offices, post office outlets and Canadian diplomatic and consular missions abroad. Allow at least three weeks for delivery of your new passport.

If your passport is due to expire within six months of your arrival in another country, check with that country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months.

**Before you leave on your trip, be sure to complete the "In case of accident or death notify" section in your passport.** This will help us quickly notify your family or friends if an emergency arises.

**Make a photocopy of your passport's identification page and keep it separate from the original when you travel.** For added security, leave a photocopy with a friend or relative at home. These simple steps may speed the replacement process if you lose your passport.

If your passport is lost or stolen while you are travelling, contact the nearest Canadian mission immediately for a replacement **after** reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), provide a copy of the police report or report number, present new photographs and pay the required fee.

We also recommend that you carry a birth or citizenship certificate confirming your identity in addition to your Canadian passport.

#### Travel to the United States and Mexico

Always carry your Canadian passport, citizenship certificate or birth certificate when you are travelling to the United States or Mexico. A driver's licence is not valid proof of citizenship.

For detailed information about travel to the United States or Mexico, refer to the DEAIT booklets *Crossing the 49th* and *México: ¿Qué pasa?* (for details on how to order these publications, see "For More Information").

# ARE YOU AT RISK?



## Planning a trip?

Don't forget about your health! Hepatitis, Cholera, Typhoid and other diseases are out there. You can't prepare for contaminated food or water, or unexpected medical or dental procedures. What you can prepare for are vaccine preventable diseases that are spread by these conditions. Visit either a travel clinic or your doctor and **get immunized** before you leave for paradise. To find your nearest travel clinic, visit [www.immunizecanada.com](http://www.immunizecanada.com)

## Avoid The Risk. Get Protected.

## Vaccine Preventable Hepatitis

Among immunizable diseases, Hepatitis is responsible for the greatest level of illness and death among travellers. Every year, more than 1.3 million Canadians visit developing countries, where they may be at risk of contracting Hepatitis.

If you are travelling to high-risk areas, either for business or pleasure, you need to be aware of the simple steps you should take to prevent being infected.

#### You are at risk if you:

- travel to countries outside Australia, Canada, Western Europe, Japan, New Zealand and the United States where water purification and sewage treatment is not as good as at home (see maps);
- visit popular vacation destinations, such as Mexico and the Caribbean, even if you stay in first-class resorts;
- engage in sexual activities when abroad;
- undergo medical or dental procedures as a result of an accident in countries where Hepatitis B is common (this includes tattooing and acupuncture).

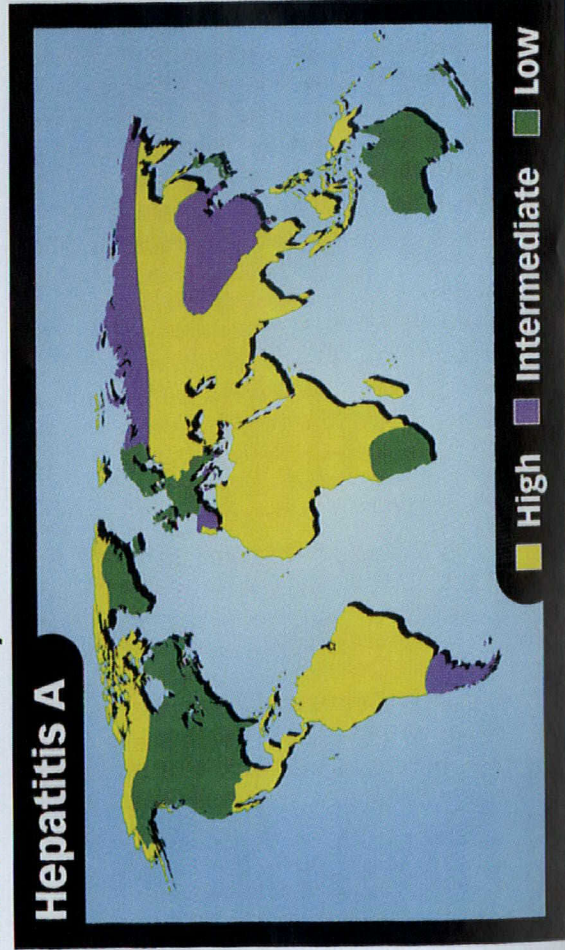
## Hepatitis is preventable

A vaccine called Twinrix® can prevent both Hepatitis A and Hepatitis B. Three doses protect against both viruses, and that means fewer injections, added convenience and cost-savings.

**Don't let Viral Hepatitis ruin your trip.** Talk to your doctor or a travel clinic to find out more information about protecting yourself from Hepatitis while travelling.

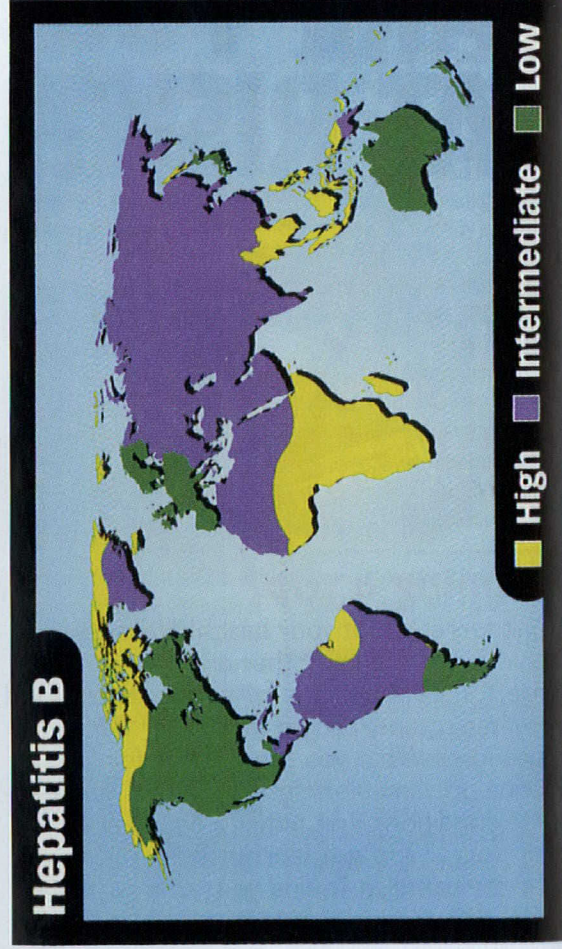
## Relative Endemicity Rates

### Hepatitis A



## Relative Endemicity Rates

### Hepatitis B



### Travel in Europe

Austria, Belgium, France, Germany, Greece, Italy, Luxembourg, the Netherlands, Portugal and Spain participate in the Schengen Convention, which abolishes internal border controls between these countries (except in special cases). However, customs and immigration controls remain in force when you are travelling to one of the above countries from Canada or any other country that does not participate in the Schengen Convention.

You should ensure that authorities stamp your passport when you enter the Schengen area and that you fulfill all registration formalities

in every country visited. When travelling from one Schengen country to another, always carry your passport with you. When travelling within a Schengen country, always carry a photocopy of your passport with you. Visitors should also make sure they do not extend their stay beyond the period of time allowed by each country.

If you would like information about the entry and registration requirements of Schengen countries, please contact their embassies or consulates in Canada **before** your departure.

### Do You Need a Visa?

You need a visa to travel to certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements. You can also check the Travel Reports for the countries you intend to visit in the Travel section of the DFAIT Web site ([http://www.dfait-maeci.gc.ca/travelreport/menu\\_e.htm](http://www.dfait-maeci.gc.ca/travelreport/menu_e.htm)) or call DFAIT's Consular Affairs Bureau at 1-800-267-6788 (in Canada) or (613) 944-6788. Apply for visas well in advance of your trip.

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will allow you to enter only if you can prove you will be leaving. Be prepared to show your return or onward ticket or any visas that demonstrate you plan to visit another country.

## Charter Flights

Before you book a charter flight, check the credentials of both the travel agency and the charter company with either the Better Business Bureau or a local consumer advisory organization.

## Dual Nationality

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country. If you are considered a national, you may be compelled to do military service or pay special taxes.

If you do run into problems because of your dual nationality, contact the nearest Canadian mission immediately.

## People with Special Needs

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. Contact your local access organization or talk to others who have travelled to your destination in the past. There are also several guides published about international travel and people with special needs. Check your local library or

bookstore or the Canadian Transportation Agency Web site (<http://www.cta-otc.gc.ca>).

## Getting Medical Advice

Health Canada strongly recommends an individual risk assessment by your own family doctor or a travel medicine provider prior to travelling. Based on your health risks, the need for vaccinations or any special precautions can be determined. Health Canada's Laboratory Centre for Disease Control provides travel health information through the Internet ([http://www.hc-sc.gc.ca/hpb/lcdc/osh/tmp\\_e.html](http://www.hc-sc.gc.ca/hpb/lcdc/osh/tmp_e.html)) and through a fax retrieval system, FAXlink. To access FAXlink, call (613) 941-3900 using the handset of your fax machine and follow the instructions.

It is recommended that you visit a travel clinic well before your departure. The travel clinic will ensure that you receive the most current advice, as well as any vaccinations and medications that are necessary to avoid health problems while abroad. A list of travel clinics in your area can be obtained through Health Canada's Travel Medicine Program at (613) 957-8739 or through the Internet

(<http://www.hc-sc.gc.ca>) or from the Canadian Society for International Health at (613) 241-5785.

## Vaccinations

Before travelling to any destination, find out **well in advance of your trip** if you need any special vaccinations or preventive medications for such illnesses as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis or malaria. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual hajj, and an International Certificate of Vaccination for yellow fever is a legal requirement to enter certain countries.

You may need to start receiving your vaccination shots or taking medication **six to eight weeks before you leave**. Also ensure that your routine immunizations – diphtheria, whooping cough (pertussis), tetanus, polio, measles, mumps and rubella – are up-to-date. Other immunization requirements for travel will vary according to your age, existing medical conditions and the nature and duration of your travel.

If you are travelling with infants or small children, you may need

to arrange an alternative or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medicine clinic.

## AIDS

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results **before** you travel. Call Health Canada at (613) 957-8739 to find out if the country you plan to visit requires this documentation. When travelling, take the same precautions you do at home. Do not assume that condoms will be readily available. Even if they are, they may not meet the safety standards set by the World Health Organization.

Remember: Using intravenous drugs is not only illegal but also extremely risky – especially if you share needles.

## Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carrying a duplicate of your original prescription is highly recommended – especially when travelling to a country that is particularly sensitive about drugs. Also carry an extra

prescription that lists both the generic and trade names of the drug, in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses — having the prescription makes it easier to replace them.

**Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid problems.**

Find out whether your medication is sold in the country you are visiting. Also check to see that it is legal. Some over-the-counter medications in Canada are illegal in other countries or require a prescription. Obtaining a note from your doctor that states the medical reasons for your prescription and the recommended dosage is also encouraged. Note that doctors recommend carrying an effective antidiarrheal agent (such as Imodium®) because such treatments may not be available at your destination.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

If you have a pre-existing medical condition that could present a problem while you are travelling, it is wise to wear a MedicAlert® bracelet. Through the MedicAlert® Foundation, your vital medical facts become part of a database that can be accessed 24 hours a day from anywhere in the world. Call 1-800-825-3785 for membership information or visit the MedicAlert® Web site (<http://www.medicalert.ca>).

#### Pregnancy

If you are pregnant and plan to travel abroad, talk to your doctor. Some vaccinations may not be recommended. Also, check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

#### On Your Return

If you should become sick or feel unwell when you return to Canada, see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where. Likewise, if you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.

# ATTENTION

## Working anywhere outside Canada without the right insurance is risky.

Telfer International, with over 30 years' experience insures Canadians working anywhere outside of Canada, including the U.S. We provide complete, medical coverage including occupational and war risk.

Contact us and we will be pleased to outline our protection's strength and versatility.

Telephone: (514) 284-2002 • Fax: (514) 284-3203  
email: [info@telferinsurance.com](mailto:info@telferinsurance.com)  
[www.telferinc.com](http://www.telferinc.com)



# TELFER

Our protection goes a long way

If you have been in a malarial area and develop fever during the first year after your return (especially in the first two months), see your doctor immediately and remind him or her that:

- antimalarial pills do not guarantee protection against malaria; and
- malaria must be ruled out by one or more thick and thin blood film examinations.

### **Supplemental Health Insurance**

**Do not rely on your provincial health plan to cover the total cost if you get sick or are injured while you are abroad.** At best, your health plan will cover only a portion of the bill. **It is your responsibility to obtain and understand the terms of your supplementary insurance policies.** Some credit cards offer their holders health and travel insurance. Do not assume the card alone provides adequate coverage.

Be sure to ask whether your policy:

- Has an in-house worldwide emergency hotline you can call if you are in trouble. Find out whether it is open 24 hours a

day, seven days a week; whether the operators are multilingual; and whether nurses or physicians are on staff.

- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for your medical evacuation to Canada.
- Pays for any required medical escort (doctor/nurse) to accompany you back to Canada.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling.

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or relative at home and your travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember always to **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

### **Other Insurance**

Individual personal medical insurance for those working outside Canada, with both occupational and non-occupational coverage, is available. These plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. There is no requirement to maintain a government health insurance plan. Coverage is available to both the contracted person and his or her dependants. You may wish to refer to the advertisement from Telfer International Inc. for further information on this type of insurance coverage (e-mail address: [info@telferinsurance.com](mailto:info@telferinsurance.com)).

Lost luggage, theft of your purse or wallet, or flight cancellations can happen to you. These annoyances may cause major disruptions when they take place in a foreign country. Consider purchasing a travel insurance package that will compensate you for such inconveniences.

### **Travelling by Car?**

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driver's licence or additional insurance. Be sure to learn the local rules of the road before you get behind the wheel. In some countries, the driver may be detained and questioned by police even though only a minor collision (such as a "fender bender") has occurred. Country-specific insurance must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings. For specific information on driving in the United States or Mexico, consult DFAIT's booklets *Crossing the 49th* or *México: ¿Qué pasa?* (for details on how to order these publications, see "For More Information").

## Money Matters

Canadian currency and traveller's cheques in Canadian dollars are not always widely accepted. Before you leave Canada, consult a bank or a foreign currency agent to find out the most appropriate currency to carry. Traveller's cheques in the appropriate currency or in U.S. dollars are often the safest and most convenient option. It is a good idea to have a small amount of the local money on hand when you first arrive, unless the importation of local currency is a crime. There may be restrictions on taking money in and out of the country. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit.

Do not rely exclusively on bank machine cards or credit cards. They are not necessarily honoured internationally.

## Canadian Taxation Status

If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for taxation purposes. However, there may be other factors involved, so you should review your situation with the Canada Customs and

Revenue Agency (CCRA) before you leave in order to avoid surprises. The CCRA publication *Canadian Residents Abroad* provides excellent information for individuals (for details on how to order this publication, see "For More Information").

The CCRA's International Tax Services Office processes income tax returns for non-residents and deemed residents of Canada, including Canadians posted overseas. It also provides general assistance by telephone, correspondence and counter service, and looks after all non-resident tax withholding accounts. You can contact the Office at 2204 Walkley Road, Ottawa, ON K1A 1A8, or by fax at (613) 941-2505. You can also telephone the Office (collect calls are accepted) at the following numbers:

Non-Resident Withholding Accounts – (613) 952-2344  
 Problem Resolution Program – (613) 952-3502  
 General Enquiries – (613) 952-3741

Also, if you have access to the Internet, you can get general information about the CCRA, as well as many of its publications and forms (<http://www.ccradrc.gc.ca>).

## Avoiding Difficulties at Canada Customs

Before travelling abroad with valuable items, you can take advantage of a free identification procedure at any Canada Customs office. This service is available for items that have serial numbers or other unique markings. Alternatively, if you request it, Canada Customs can apply a sticker to any item to give it a serial number.

Jewellery often has significant value and can be difficult to identify. To make it easier to re-enter the country with jewellery, you should contact your nearest Canada Customs office to find out the steps to take before your departure.

## Women Travelling Solo

*Her Own Way: Advice for the Woman Traveller* provides information specifically for women travellers (for details on how to order this DFAIT publication, see "For More Information"). There are also books that cover the concerns of women travellers and offer helpful travel tips. Check with your local bookstore or library before you go; click onto *Journeywoman Online*, a travel resource published on the Internet for women who love to travel (<http://www.journeywoman.com>);

or visit *HERmail*, a directory of women around the world willing to help other women with their travel questions (<http://www.HERmail.net>).

## Travelling with Children

If you are travelling to another country with your child and there is a possibility of a custody dispute developing while you are away, you should talk to a lawyer before leaving home. A special publication, *International Child Abductions: A Manual for Parents*, is available from DFAIT (for details on how to order, see "For More Information").

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave. Check your status with the country's embassy or consulate in Canada **before** you travel. In regard to custody questions, contact DFAIT's Consular Case Management division at 1-800-387-3124 (in Canada) or (613) 943-1055.

If a person younger than 18 is travelling alone or with only one parent or another adult, notarized documentation certifying that the trip is permitted by both parents should be carried.



Remember, customs officials are looking for missing children and may ask questions about the children travelling with you. Make sure you carry the proper identification for yourself and any children travelling with you, including any documents required by the country you intend to visit. Proper identification includes birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. These will help prove your citizenship and residency when you return to Canada.

### International Adoptions

If you are thinking of adopting a child from another country, you must first contact the authorities of the province or territory in which the child will reside. While adoption is a provincial/territorial responsibility, Citizenship and Immigration Canada (CIC) is responsible for allowing an adopted child into Canada. Entry can be refused if the child does not hold an immigrant visa, and an immigrant visa will not be issued without the prior approval of the province or territory. Obtaining this approval from outside the country can be a difficult and lengthy process; agreement may be denied even

if the adoption has already been completed.

For more information, contact your provincial/territorial authorities or a CIC call centre at:  
 Montreal — (514) 496-1010  
 Toronto — (416) 973-4444  
 Vancouver — (604) 666-2171  
 For toll-free access anywhere else in Canada, call 1-888-242-2100 or check the CIC Web site (<http://www.cic.gc.ca>).

## Before You Go... A Traveller's Checklist

- Do your research. Learn about the country you plan to visit. Learn a few phrases in the local language.
  - Arrange supplementary health insurance and travel insurance.
  - Carry proof of insurance coverage, and give a copy to someone at home.
  - Draw up a flexible itinerary and budget. Leave a copy at home.
  - Make sure your passport has not expired and is valid for six months beyond the time of your trip. Photocopy the identification page and keep it separate from your passport.
  - Leave another copy with someone at home. Fill out the "In case of accident or death notify" section in your passport.
  - Make sure you have any visas you need.
  - Find out whether you or any members of your family are considered nationals of the country you plan to visit.
  - Have any vaccinations required. If you are taking medication with you, make sure you keep it in its original container.
  - Carry a doctor's prescription for any controlled drugs, and if you use syringes, carry a medical certificate. Leave copies at home as well.
  - Keep the original receipts for any purchases you make, as well as your hotel bill, rental car agreement and medical service bills.
  - If you are female and travelling alone, take extra precautions to ensure your safety.
  - Review all child custody arrangements if you are travelling with a child. If your child is travelling alone, have him/her carry documentation stating that the trip is permitted by both parents.
  - Ensure that any plant or animal products you plan to bring back are acceptable to Canada. Travelling pets may require shots and special permits (at a fee). See page 25 for more information and check with a local office of the Canadian Food Inspection Agency.
- Do not forget to pack this booklet. It could help you more than you can imagine.**

## Seeking Assistance

### Registering at a Canadian Mission

If your stay is longer than three months in one country, it is recommended that you formally register at the nearest Canadian mission. This will help us contact you in case of an emergency. Registration is voluntary and the information you provide is not shared with any other Canadian government department. Registration is not usually available in the countries of Western Europe, Australia, New Zealand or the United States.

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For instance, Canada has a formal reciprocal agreement with Australia.

### Consular Assistance

Canada's 270 service points worldwide are ready to help you if needed. In some instances, there may be a fee for services.

#### What we can do for you:

- We can contact, at your request, your relatives or

friends and ask them to send you emergency funds.

- We can help you during emergencies such as natural disasters or civil and military uprisings.
- We can direct you to sources of information about local laws, regulations, cultural customs and how to obtain visas.
- We can assist with medical emergencies.
- We can replace passports.
- If you are arrested, we can try to ensure equitable treatment under local laws. At your request, we can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country.
- If you wish, we can notify your next of kin regarding accidents or deaths and let them know whether, and how, they can help.

Although Canadian offices provide a wide variety of services to travelling Canadians, demand is such

that we restrict some services, especially those for which there are adequate alternatives available locally. Such services include making travel arrangements, transferring funds or paying local bills, storing or safekeeping personal effects or searching for lost items, doing translations, assisting with job hunts, obtaining visas for other countries and acquiring local permits or licences.

**Check the "Canadian Diplomatic and Consular Missions Abroad" section for information on how to contact the Canadian mission(s) in the country you plan to visit.**

### Emergency Consular Services

Canadian missions offer 24-hour assistance. During non-office

hours, a telephone call you make to a mission will automatically be transferred to a consular officer in Ottawa, or you will be asked to leave a message on an answering machine. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a telephone number or a full contact address. In addition, you can make a collect call to DFAIT in Ottawa, 24 hours a day, seven days a week, at (613) 996-8885. You may wish to use the *Canada Direct* service if it is available.

In some locations, where Canada does not have a resident mission, the Australian and British missions will provide emergency services or contact the nearest Canadian mission on your behalf.

## On the Road

### Foreign Laws and Customs

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not personally agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire – for both sexes – is very important. In some countries, laws govern what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of

these areas are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts or buildings.

Not everybody likes to have his or her picture taken. Local people may resent you for taking their photograph or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and could even come under suspicion of espionage.

### **Taking Precautions**

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Do not wander into unknown areas; find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so they can contact you in case of an emergency. Telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

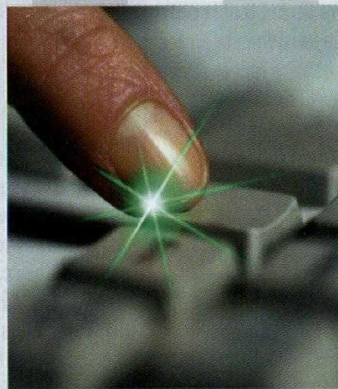
Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together. If you do so, you risk being left with no identification or funds.**

Use the safety deposit box at your hotel. Never leave valuables in your room.

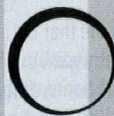
### **Illegal Drugs**

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for

**When life travels at  
the speed of a keystroke,  
you need travel protection  
that can keep up.**



**Emergency Health Coverage  
Trip Cancellation & Interruption  
Emergency Evacuation & Repatriation**



**TREXX**  
Click. You're covered.

**www.trexx.com**

possession and trafficking. For more information, visit DFAIT's Anti-Drug Information Program Web site (<http://www.dfait-maeci.gc.ca/english/travel/adip-pia>).

In some countries, possession of even small amounts of drugs carries the death penalty.

**Never take any parcel that is not yours across a border.**

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be.

### ***Crime and Punishment***

More than 2,300 Canadians are currently imprisoned outside Canada for various offences; 68 percent of them are in the United States.

The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

**While in a foreign country, you are subject to its laws and regulations. Your Canadian citizenship offers no immunity.**

### ***Sexual Exploitation of Children***

The Government of Canada has enacted legislation that permits the arrest and prosecution of Canadians in Canada for the sexual exploitation of children in other countries. Most countries are now enacting legislation, or more vigorously enforcing existing laws, concerning the sexual exploitation of children. Those convicted face a penalty of up to 14 years' imprisonment. See the DFAIT Web site for more information.

Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you locate a lawyer, contact your family and friends, and ensure that you receive fair treatment **according to the standards of that country.** However, they cannot wield any influence to reduce your sentence or fine.

### ***Judicial Process***

Never assume that the legal system of the country you are visiting is the same as at home. "Innocent until proven guilty" is not a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your mother tongue.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a demonstration or riot, you may be considered a participant and rounded up with those involved. **Your Canadian citizenship does not grant you immunity.**

## **When You Return**

### ***Departure Tax***

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving such a country, make sure you set aside enough money, in local funds, to pay this tax.

### ***Canadian Food Inspection Agency: Be Aware and Declare***

It is thought that a single sausage illegally brought into Canada in the 1950s led to the spread of foot-and-mouth disease, destroying

**If you do find yourself in legal trouble, contact the nearest Canadian mission immediately. If you cannot do so yourself, have someone else do it for you.**

### ***Mail***

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office box or, where possible, to the nearest Canadian mission. In the latter case, the mission will hold on to letter-size mail (not parcels) for you to pick up **in person.** This mail cannot be forwarded to another address.

cattle and costing Canadians more than \$1 billion. Every year, thousands of travellers fail to declare things like cheese, meat, animal hides, live birds, plants, fruits and their products. These items may carry pests or diseases that pose a risk to human, plant or animal health.

Foreign pests and diseases could destroy Canada's crops and forests and endanger our livestock, thus threatening our ability to produce and supply safe food.

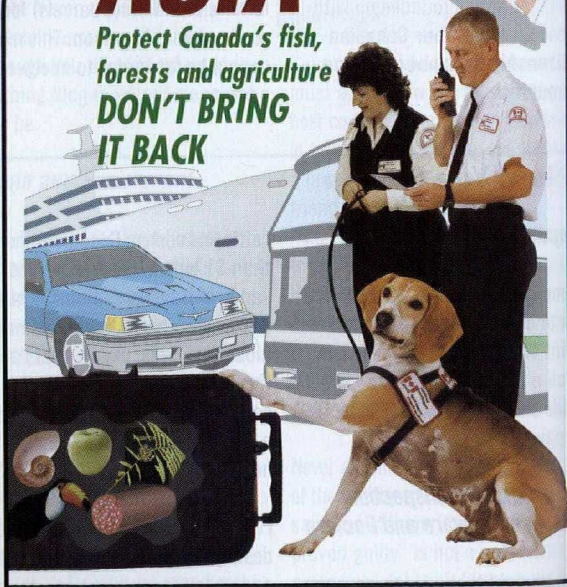


Canadian Food  
Inspection Agency

Agence canadienne  
d'inspection des aliments

# CFIA ACIA

Protect Canada's fish,  
forests and agriculture  
**DON'T BRING  
IT BACK**



P0006E-98

Canada 

We need to protect our country. Canadian law says you must declare all the plants and animals you bring back, as well as their products. It restricts and prohibits the entry of products that could harm Canada's agriculture and forestry or that pose a danger to human health and safety.

Before you leave Canada, visit the Canadian Food Inspection Agency's Web site (<http://www.cfia-acia.agr.ca>) or call one of our Import Service Centres (ISC) for more information:

Eastern ISC — 1-877-493-0468  
Central ISC — 1-800-835-4486  
Western ISC — 1-888-732-6222

### Canada Customs and Import Controls

You must declare everything acquired abroad, whether purchases for yourself or gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below. In calculating the number of days you are absent, do not include the date you leave Canada, but include the date you return.

If you have been away from Canada for 48 hours or more, you may bring back up to 1.14 litres of liquor or 1.5 litres of wine, or a case of 24 bottles/cans of beer or ale, each containing 355 ml (12 ounces). You may also bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco. Provincial age restrictions apply to liquor and tobacco products.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, plants, weapons, vehicles, or exotic animals or products

made from their skins or feathers, contact Canada Customs beforehand for guidance.

Obscene materials, hate propaganda, most weapons, including firearms, and goods harmful to the environment are prohibited from entering Canada.

If you have any questions about what you can bring home, visit the Canada Customs and Revenue Agency Web site (<http://www.ccr-a-adrc.gc.ca>) or call your local Customs border services. To reach the Automated Customs Information Service, call 1-800-461-9999 (in Canada).

The booklet *Declare* describes what you can and cannot bring back to Canada if you have been away for less than a year (for details on how to order this publication, see "For More Information").

### Illegal Souvenirs

While travelling outside Canada, you may decide to purchase souvenirs. Unfortunately, many attractive items sold in foreign countries are made from endangered plants or animals. Live cactus and orchid plants, ivory bracelets and carvings, marine turtle shells and products, whalebone carvings,

and cat skins, teeth and claws are some of the more common items illegally brought back to Canada. These items are included in the more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). CITES operates through an import/export permit system. Under Canada's Wild Animal and Plant Protection and Regulation of International and Interprovincial Trade Act (WAPPRITA), a violation of CITES could lead to seizure of your purchase, as well as monetary penalties and/or prison terms. Before you purchase an animal or plant or a product made from them, be sure you know what rules and regulations apply.

*When in doubt, don't buy it!* Since many other countries also have strict laws protecting wildlife, it is often wise to leave any items you already own at home.

To determine what you can and cannot legally bring back to Canada and whether a CITES permit is required, contact Environment Canada by telephone at (819) 997-1840 or by fax at (819) 953-6283. More information is available on Environment Canada's Web site, the Green Lane

# Know the rules — sometimes carrying a purse is illegal



In co-operation with over 140 countries, Canada is committed to protecting some 30,000 plant and animal species. Before bringing any item made from them into Canada know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

For more information on current legislation, see page 28 or contact:

**CITES\* Administrator**  
Environment Canada  
Ottawa, Ontario K1A 0H3  
Tel.: (819) 997-1840  
Fax.: (819) 953-6283

[www.cws-scf.ec.gc.ca/cites/intro\\_e.html](http://www.cws-scf.ec.gc.ca/cites/intro_e.html)

Canada



Environment  
Canada

Environnement  
Canada

\*Convention on International Trade in Endangered Species of Wild Fauna and Flora

([http://www.cws-scf.ec.gc.ca/cites/intro\\_e.html](http://www.cws-scf.ec.gc.ca/cites/intro_e.html)).

### **After Residing Abroad**

After a stay abroad of more than a year, there are special import

provisions for household items and personal belongings when you move back to Canada. Information is contained in the brochure *Moving Back to Canada* (for details on how to order this publication, see "For More Information").

## **For More Information**

### **Department of Foreign Affairs and International Trade**

*Canadian Performers: How to Enter the United States*

*China (Including Hong Kong): A Guide for Canadian Visitors*

*Crossing the 49th: A Compendium of the Bumps on the Road for Canadians Going South*

*A Guide for Canadians Imprisoned Abroad*

*Her Own Way: Advice for the Woman Traveller*

*International Child Abductions: A Manual for Parents*

*México: ¿Qué pasa? A Guide for Canadian Visitors*

*Retirement Abroad: Seeing the Sunsets*

*Teaching English in Korea (available on the Internet only)*

*Working Abroad: Unravelling the Maze*

These safe-travel publications can be accessed and ordered free of charge through the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>). They are also available by calling 1-800-267-8376 (in Canada) or (613) 944-4000.

### *Country Travel Reports*

Travel Reports providing information on safety and security conditions, health issues and entry requirements for over 215 travel destinations can be accessed from the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>), by phone at 1-800-267-6788 (in Canada) or (613) 944-6788, or by fax at 1-800-575-2500 (in Canada) or (613) 944-2500. This information is available 24 hours a day, 365 days a year.

### *Diplomatic, Consular and Other Representatives in Canada*

This publication may be obtained for approximately \$19.95 plus GST and shipping costs by writing to:

Canadian Government Publishing, Ottawa, ON K1A 0S9, or by calling 1-800-635-7943 (in Canada) or (613) 956-4800.

### **Canada Customs and Revenue Agency**

#### **Customs**

##### *I Declare*

##### *Importing a Firearm into Canada*

##### *Importing a Motor Vehicle into Canada*

##### *Moving Back to Canada*

These publications may be obtained free of charge by writing to: Communications Branch, Canada Customs and Revenue Agency, Ottawa, ON K1A 0L5, by calling 1-800-461-9999 (in Canada) or (613) 993-0534, through the Revenue Canada Web site (<http://www.ccr-aadrc.gc.ca>), or by contacting your local Customs border service office.

#### **Taxation**

##### *Canadian Residents Abroad*

This publication may be obtained free of charge through the Canada Customs and Revenue Agency Web site (<http://www.ccr-aadrc.gc.ca>), or by calling the CRA's International Tax Services Office at 1-800-267-5177 (in Canada) or (613) 952-3741.

### **Citizenship**

#### *Dual Citizenship*

#### *How to Prove You Are a Canadian Citizen*

These publications may be obtained from the Internet site of the Public Affairs Branch, Citizenship and Immigration Canada (<http://cicnet.ci.gc.ca>), or by calling (613) 954-9019.

### **Food Products**

#### *Don't Bring It Back*

This publication may be obtained free of charge by writing to: Canadian Food Inspection Agency, Public Affairs, 59 Camelot Drive, 2nd Floor East, Nepean, ON K1A 0Y9, or by calling (613) 225-2342. Web site: <http://www.cfia-acia.agr.ca>

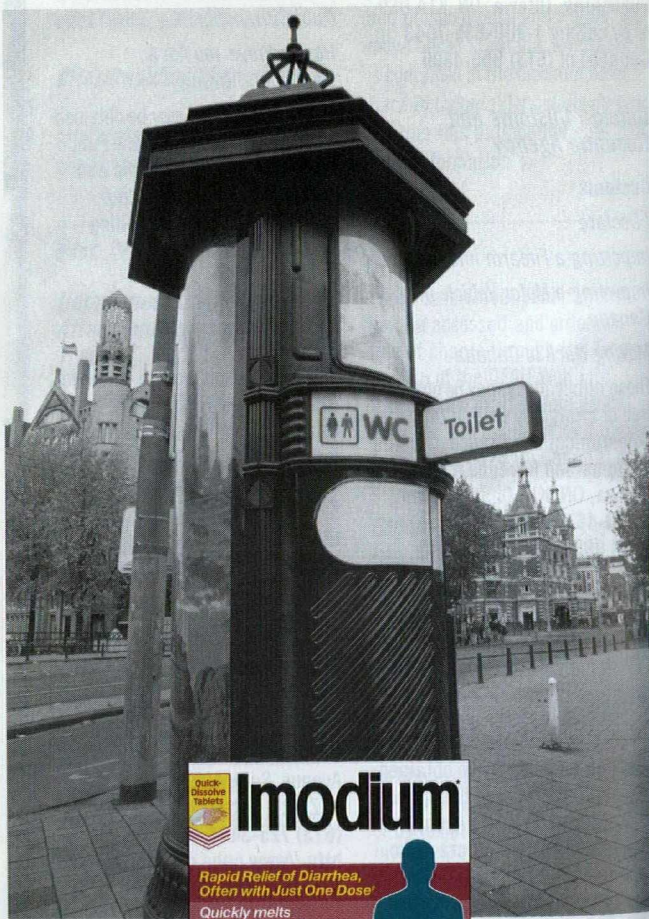
### **Health Issues**

#### *Basic Facts About AIDS*

This booklet may be obtained by writing to: Canadian HIV/AIDS Clearinghouse, 1565 Carling Avenue, Suite 400, Ottawa, ON K1Z 8R1, or by calling (613) 725-3434. Web site: <http://www.cpha.ca/cpha/docs/ch/basic.html>

#### *Children Abroad*

*Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*



**Quick-Dissolve Tablets**

# Imodium<sup>\*</sup>

*Rapid Relief of Diarrhea,  
Often with Just One Dose<sup>†</sup>*

*Quickly melts  
on your tongue!*

VISIT THE COUNTRY,  
NOT JUST ITS RESTROOMS.

<sup>\*</sup>Trademark

# Save \$2.00

on any Imodium<sup>\*</sup> product

**Quick-Dissolve Tablets**

# Imodium<sup>\*</sup>

*Rapid Relief of Diarrhea,  
Often with Just One Dose<sup>†</sup>*

*Quickly melts  
on your tongue!*

VISIT THE COUNTRY,  
NOT JUST ITS REST ROOMS.

**TO THE DEALER (PHARMACIST):** We will reimburse the face value of coupon plus our specified handling fee providing you accept it from your customer on purchase of item specified. Other applications may constitute fraud. A reduction in any applicable taxes payable is included in the coupon face value. For redemption, mail to: McNeil Consumer Healthcare, P.O. Box 3000, Saint John, New Brunswick E2L 4L3. This coupon void where provincial regulations prohibit. Limit one coupon per purchase. Offer expires June 30th, 2001.

**Alternate Cash Refund Offer:** In provinces where coupon redemption is prohibited, an equivalent cash refund (plus postage charges) can be obtained by mailing the package UPC, the cash register tape for product purchased (with price circled), coupon for product, and return address to: Imodium Offer, P.O. Box 3000, Saint John, New Brunswick E2L 4L3.



<sup>\*</sup>Trademark



*International Travel and Health (2000): Vaccination Requirements and Health Advice*

*Travel Immunization Record*

These publications are available by writing to: Canadian Public Health Association, 1565 Carling Avenue, Suite 400, Ottawa, ON K1Z 8R1, or by calling (613) 725-3769, ext. 190.

*Health Information for Canadian Travellers*

A free copy of this publication may be obtained by writing to: Canadian Society for International Health, 1 Nicholas Street, Suite 1105, Ottawa, ON K1N 7B7, by calling (613) 241-5785, or by e-mailing [csih@csih.org](mailto:csih@csih.org)

## Canadian Diplomatic and Consular Missions Abroad

The following list identifies where in each country you may seek consular assistance. If in an emergency you are unable to contact a Canadian mission, make a collect call to DFAIT's Consular Affairs Bureau at (613) 996-8885 (via *Canada Direct* where possible). Hours and days of operation of Canadian missions vary from country to country. You should call the mission concerned to check its office hours.

### Passport to Healthy Travel

Written by travel medicine experts, this is a concise and informative guide to help travellers stay healthy while abroad. It is available free of charge by calling 1-800-268-4372. Web site: <http://www.immunizecanada.com>

### Safety Issues

#### Scam Watch

#### Son of Scam

These booklets describe scenarios used by criminals around the world to target travellers. They are available by writing to: Canadian Institute of Travel Counsellors of Ontario, 55 Eglinton Avenue East, Suite 209, Toronto, ON M4P 1G8, or by calling 1-800-589-5776 or (416) 484-4450. Web site: <http://www.citcontario.com>

The telephone and fax numbers include country and city/area codes (in parentheses). The city/area codes provided are those you use when calling from within the country where the mission is located. If you are calling from another country, you may have to use a different city/area code. When calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For

example, if you are calling overseas from Canada, you must press 011 before the country code. (Calls to Bermuda, the Caribbean and the United States do not require a country code, but you must press 1 before the area code.) If you are unable to contact the mission, you should verify the codes with your telephone operator.

*Canada Direct* service is offered by Canada's major telecommunications companies in association with **Teleglobe Canada**. On its international network, **Teleglobe** carries calls from more than 130 countries where *Canada Direct* service is available. The ☉ symbol indicates that *Canada Direct* service is available from that country.

Mission addresses and telephone numbers and city/area and country codes are subject to change. When changes occur, the Internet version of this list, which can be found in the Travel section of the DFAIT Web site (<http://www.dfait-maeci.gc.ca>), is updated immediately.

### Afghanistan

See Pakistan, Islamabad

### Albania

Canadian Embassy Office, Rruga "Brigada VIII," Pallati 2, Apartamenti 1, Tirana, Albania  
**Postal address:** P.O. Box 47, Tirana, Albania  
**Tel.:** 355 (42) 57274, 57275, 58344, 58345  
**Fax:** 355 (42) 57273

### Algeria

Canadian Embassy, 18, rue Mustapha-Khalef, Ben Aknoun, Alger, Algeria  
**Postal address:** B.P. 48, Alger Gare, 16000 Alger, Algeria  
**Tel.:** 213 (2) 91-49-51/60  
**Fax:** 213 (2) 91-49-73

### Andorra

See Spain, Madrid

### Angola

Consulate of Canada, Rua Rei/Katyavala 113, Luanda, Angola  
**Tel.:** 244 (2) 348-371  
**Fax:** 244 (2) 349-494

### Anguilla

See Barbados

### Antigua and Barbuda ☉

See Barbados

### Argentina ☉

Canadian Embassy, 2828 Tagle, C1425EEH Buenos Aires, Argentina  
**Postal address:** P.O. Box 1598, C1000WAP Correo Central, Buenos Aires, Argentina  
**Tel.:** 54 (11) 4805-3032  
**Fax:** 54 (11) 4806-1209

### Armenia

Consulate of Canada, 25 Demirjian Street, No. 21, Yerevan, Armenia  
**Tel.:** 374 (1) 40-12-38  
**Fax:** 374 (2) 56-79-03

### Aruba

See Netherlands Antilles

**Australia** ☉**Canberra**

Canadian High Commission,  
Commonwealth Avenue,  
Canberra ACT 2600, Australia  
Tel.: 61 (2) 6270-4000  
Fax: 61 (2) 6270-4081

**Melbourne**

Consulate of Canada,  
123 Camberwell Road, Hawthorn  
East, Victoria 3123, Australia  
Tel.: 61 (3) 9811-9999  
Fax: 61 (3) 9811-9969

**Perth**

Consulate of Canada,  
267 St. George's Terrace, Perth,  
Western Australia 6000, Australia  
Tel.: 61 (8) 9322-7930  
Fax: 61 (8) 9261-7706

**Sydney**

Consulate General of Canada,  
Level 5, Quay West, 111 Harrington  
Street, Sydney, New South Wales  
2000, Australia  
Tel.: 61 (2) 9364-3000  
Fax: 61 (2) 9364-3098

**Austria** ☉

Canadian Embassy,  
Laurenzerberg 2, 1010 Vienna,  
Austria  
Tel.: 43 (1) 531-38-3000  
Fax: 43 (1) 531-38-3905

**Azerbaijan**

See Turkey, Ankara

**Azores** ☉

See Portugal, Ponta Delgada

**Bahamas** ☉

Consulate of Canada,  
Shirley Street Shopping Plaza,  
Nassau, Bahamas  
Postal address: P.O. Box SS-6371,  
Nassau, Bahamas  
Tel.: 1 (242) 393-2123/4  
Fax: 1 (242) 393-1305

**Bahrain** ☉

See Saudi Arabia, Riyadh

**Bangladesh**

Canadian High Commission,  
House CWN 16/A, Road 48,  
Gulshan, Dhaka, Bangladesh  
Postal address: G.P.O. Box 569,  
Dhaka 1000, Bangladesh  
Tel.: 880 (2) 988-7091/2/3/4/5/6/7  
Fax: 880 (2) 882-3043

**Barbados** ☉

Canadian High Commission,  
Bishop's Court Hill, St. Michael,  
Barbados  
Postal address: P.O. Box 404,  
Bridgetown, Barbados  
Tel.: 1 (246) 429-3550  
Fax: 1 (246) 429-3780

**Belarus** ☉

See Poland

**Belgium** ☉

Canadian Embassy,  
2, avenue de Tervuren,  
1040 Brussels, Belgium  
Tel.: 32 (2) 741-0611  
Fax: 32 (2) 741-0619

**Belize** ☉

Consulate of Canada,  
83 North Front Street,  
Belize City, Belize  
Postal address: P.O. Box 610,  
Belize City, Belize  
Tel.: 501 (2) 31-060  
Fax: 501 (2) 30-060

**Benin**

Fonds canadien d'initiatives locales,  
rue 238, lot 135, zone résidentielle  
(voisin USAID), Cotonou, Benin  
Postal address: B.P. 04-1124,  
Cotonou, Benin  
Tel.: 229 30-24-79 or 30-49-49  
Fax: 229 30-05-32

**Bermuda** ☉

See United States of America,  
New York

**Bhutan**

Canadian Cooperation Office,  
P.O. Box 201, Thimphu, Bhutan  
Tel./Fax: 975 (2) 22109

**Bolivia** ☉

Consulate of Canada,  
Avenida 20 de octubre 2475, Plaza  
Avaroa Sopocachi, La Paz, Bolivia  
Postal address: Casilla Postal  
10345, La Paz, Bolivia  
Tel.: 591 (2) 431-215  
Fax: 591 (2) 432-330

**Bosnia-Herzegovina**

Canadian Embassy,  
Logavina 7, 71000 Sarajevo,  
Bosnia-Herzegovina  
Tel.: 387 (71) 447-900  
Fax: 387 (71) 447-901

**Botswana**

Consulate of Canada,  
Vision Hire Building, Queens Road,  
Plot 182, Gaborone, Botswana  
Postal address: P.O. Box 882,  
Gaborone, Botswana  
Tel./Fax: 267 30-44-11

**Brazil** ☉**Brasilia**

Canadian Embassy,  
Setor de Embaixadas Sul, Avenida  
das Nações lote 16, 70410-900  
Brasilia D.F., Brazil  
Postal address: P.O. Box 00961,  
70359-900 Brasilia D.F., Brazil  
Tel.: 55 (61) 321-2171  
Fax: 55 (61) 321-4529

**Belo Horizonte**

Consulate of Canada,  
Rua Paraiba, Room 1122, 9th Floor,  
Belo Horizonte, Minas Gerais  
30130-918, Brazil  
Tel.: 55 (31) 239-8618  
Fax: 55 (31) 239-8789

**Rio de Janeiro**

Consulate of Canada,  
Rua Lauro-Muller 116, Room 2707,  
Torre Rio Sul-Botafogo, 22290-160  
Rio de Janeiro, Brazil  
Tel.: 55 (21) 542-9297  
Fax: 55 (21) 275-2195

**Salvador**

Consulate of Canada,  
Av. Presidente Vargas 2400, Flat  
311, Ondina, Salvador, Bahia  
40170-010, Brazil  
Tel.: 55 (71) 331-0064  
Fax: 55 (71) 203-8271

**São Paulo**

Consulate General of Canada,  
Edificio Top Center, Avenida  
Paulista 854, 5th Floor, 01310-913  
São Paulo, Brazil  
**Postal address:** P.O. Box 62693,  
01214-970 São Paulo, Brazil  
**Tel.:** 55 (11) 253-4944  
**Fax:** 55 (11) 3171-0058

**British Virgin Islands ☉**

See Barbados

**Brunei Darussalam ☉**

Canadian High Commission,  
Britannia House, Suite 51-52, Jalan  
Cator, Bandar Seri Begawan 2085,  
Brunei Darussalam  
**Tel.:** 673 (2) 22-00-43  
**Fax:** 673 (2) 22-00-40

**Bulgaria ☉**

Consulate of Canada,  
c/o Ernst and Young, 38 Oboriste  
Street, 1504 Sofia, Bulgaria  
**Tel.:** 359 (2) 943-3700  
**Fax:** 359 (2) 943-3707

**Burkina Faso**

Canadian Embassy, rue Agostino  
Néto, Ouagadougou, Burkina Faso  
**Postal address:** B.P. 548,  
Ouagadougou 01, Province du  
Kadiogo, Burkina Faso  
**Tel.:** 226 31-18-94  
**Fax:** 226 31-19-00

**Burma**

See Myanmar

**Burundi**

See Kenya

**Cambodia**

Canadian/Australian Embassy,  
9-11, RV Senei Vinnavout Oum,  
Sangkat Chaktamouk, Khan Daun  
Penh, Phnom Penh 23, Cambodia  
**Tel.:** 855 (23) 213 470;  
after hours: 855 (0) 15 915 534  
**Fax:** 855 (23) 426 003

**Cameroon****Yaoundé**

Canadian High Commission,  
Immeuble Stamatiades, Place de  
l'Hôtel de Ville, Yaoundé, Cameroon  
**Postal address:** B.P. 572, Yaoundé,  
Cameroon  
**Tel.:** 237 23-23-11  
**Fax:** 237 22-10-90

**Douala**

Consulate of Canada,  
a/s PRO-PME, 1726, avenue Charles  
de Gaulle, Douala, Cameroon  
**Postal address:** B.P. 2373, Douala,  
Cameroon  
**Tel.:** 237 43-29-34  
**Fax:** 237 42-31-09

**Cape Verde**

See Senegal

**Cayman Islands ☉**

See Jamaica, Kingston

**Central African Republic**

Consulate of Canada,  
Quartier Assana, Bangui,  
Central African Republic  
**Postal address:** B.P. 973,  
Quartier Assana, Bangui,  
Central African Republic  
**Tel.:** 236 61-09-73  
**Fax:** 236 61-40-74

**Chad**

See Cameroon, Yaoundé

**Chile ☉****Santiago**

Canadian Embassy,  
Nueva Tajamar 481, Torre Norte,  
Piso 12, Las Condes, Santiago, Chile  
**Postal address:** Casilla 139,  
Correo 10, Santiago, Chile  
**Tel.:** 56 (2) 362-9660  
**Fax:** 56 (2) 362-9393

**Antofagasta**

Consulate of Canada,  
Travesía del Mirador 03075,  
Departamento 3-A, Antofagasta, Chile  
**Tel./Fax:** 56 (55) 24-7652

**Concepción**

Consulate of Canada,  
Caupolicán 245, Chiguayante,  
Concepción, Chile  
**Postal address:** Casilla 425,  
Concepción, Chile  
**Tel.:** 56 (41) 36-75-53  
**Fax:** 56 (41) 36-81-85

**China ☉****Beijing**

Canadian Embassy,  
19 Dong Zhi Men Wai Street,  
Chao Yang District, Beijing 100600,  
People's Republic of China  
**Tel.:** 86 (10) 6532-3536  
**Fax:** 86 (10) 6532-5544

**Chongqing**

Consulate of Canada,  
Room 1705, Metropolitan Tower, Wu  
Yi Lu, Yu Zhong District, Chongqing  
400010, People's Republic of China  
**Tel.:** 86 (23) 6373-8007  
**Fax:** 86 (23) 6373-8026

**Guangzhou**

Consulate General of Canada,  
Suite 801, China Hotel Office Tower,  
Liu Hua Lu, Guangzhou 510015,  
People's Republic of China  
**Tel.:** 86 (20) 8666-0569  
**Fax:** 86 (20) 8667-2401

**Hong Kong**

Consulate General of Canada,  
14th Floor, One Exchange Square,  
Central, Hong Kong SAR,  
People's Republic of China  
**Postal address:** G.P.O. Box 11142  
Central, Hong Kong SAR,  
People's Republic of China  
**Tel.:** 85 (2) 2810-4321  
**Fax:** 85 (2) 2810-6736

**Shanghai**

Consulate General of Canada,  
American International Centre,  
West Tower, Suite 604, 1376 Nanjing  
Xi Lu, Shanghai 200040,  
People's Republic of China  
**Tel.:** 86 (21) 6279-8400  
**Fax:** 86 (21) 6279-8401

**Colombia ☉****Bogotá**

Canadian Embassy,  
Cra. 7, No. 115-33, Bogotá, Colombia  
**Postal address:** P.O. Box 110067,  
Bogotá 2, Colombia  
**Tel.:** 57 (1) 657-9800  
**Fax:** 57 (1) 657-9912

**Cartagena**

Consulate of Canada,  
Edificio Centro Ejecutivo Bocagrande,  
Carrera 3 #8-129, Oficina No. 1103,  
Cartagena, Colombia  
**Tel.:** 57 (5) 665-5838  
**Fax:** 57 (5) 665-5837

**Comoros Islands**

See Tanzania

**Congo (Kinshasa)**

See Democratic Republic of Congo

**Congo (Libreville)**

See Gabon

**Cook Islands**

See New Zealand

**Costa Rica ☉**

Canadian Embassy,  
La Sabana/Executive Business  
Centre, Building No. 5, 3rd Floor,  
beside the Contraloría General de  
la República, San José, Costa Rica  
**Postal address:** P.O. Box 351-1007,  
San José, Costa Rica  
**Tel.:** 506 296-4149  
**Fax:** 506 296-4270

**Côte d'Ivoire ☉**

Canadian Embassy,  
Immeuble Trade Center,  
23, avenue Noguès, Le Plateau,  
Abidjan, Côte d'Ivoire  
**Postal address:** B.P. 4104, Abidjan  
01, Côte d'Ivoire  
**Tel.:** 225 20-21-20-09  
**Fax:** 225 20-21-77-28

**Croatia ☉**

Canadian Embassy,  
Prilaz Gjüre Dezelića 4,  
10000 Zagreb, Croatia  
**Tel.:** 385 (1) 488-1200 or 488-1211  
**Fax:** 385 (1) 488-1230

**Cuba****Havana**

Canadian Embassy,  
Calle 30, No. 518, Esquina a 7a,  
Miramar, Havana, Cuba  
**Tel.:** 53 (7) 24 25 16  
**Fax:** 53 (7) 24 20 44

**Guardalavaca**

Consulate of Canada,  
Villa Cabanas 13-14,  
Guardalavaca, Holguín, Cuba  
**Tel.:** 53 (24) 30-320  
**Fax:** 53 (24) 30-321

**Varadero**

Consulate of Canada, Calle 13E,  
Avenida Primera y Camino del Mar,  
Varadero, Mantanzas, Cuba  
**Tel.:** 53 (5) 61-2078  
**Fax:** 53 (5) 66-7395

**Cyprus ☉**

Consulate of Canada,  
1 Lambousa Street,  
1095 Nicosia, Cyprus  
**Postal address:** P.O. Box 22125,  
1517 Nicosia, Cyprus  
**Tel.:** 357 (2) 775-508  
**Fax:** 357 (2) 779-905

**Czech Republic ☉**

Canadian Embassy,  
Mickiewiczova 6, 125 33 Prague 6,  
Czech Republic  
**Tel.:** 420 (2) 7210-1800  
**Fax:** 420 (2) 7210-1890

**Democratic Republic of Congo**

Canadian Embassy, 17, avenue  
PUMBU, Commune de Gombe,  
Kinshasa, Democratic Republic of  
Congo

**Postal address:** B.P. 8341,  
Kinshasa 1, Democratic Republic of  
Congo  
**Tel.:** 243 884-1699  
**Fax:** 243 884-1277

**Denmark ☉**

**Copenhagen**  
Canadian Embassy,  
Kr. Bernikowsgade 1,  
1105 Copenhagen K, Denmark  
**Tel.:** 45 33-48-32-00  
**Fax:** 45 33-48-32-20/21

**Nuuk (Greenland)**

Consulate of Canada,  
Groenlandsfly A/S, 3900 Nuuk,  
Greenland  
**Postal address:** P.O. Box 1012,  
3900 Nuuk, Greenland  
**Tel.:** 299 32-88-88  
**Fax:** 299 32-02-88

**Djibouti**

Consulate of Canada,  
Place Lagarde, Djibouti, Djibouti  
**Postal address:** B.P. 1188,  
Djibouti, Djibouti  
**Tel.:** 25 (3) 35-38-59 or 35-59-50  
**Fax:** 25 (3) 35-00-14

**Dominica ☉**

See Barbados

**Dominican Republic ☉**

**Santo Domingo**  
Canadian Embassy,  
Capitán Eugenio de Marchena No. 39,  
La Esperilla, Santo Domingo,  
Dominican Republic  
**Postal address:** P.O. Box 2054,  
Santo Domingo 1, Dominican Republic  
**Tel.:** 1 (809) 685-1136  
**Fax:** 1 (809) 682-2691

**Puerto Plata**

Consulate of Canada,  
Calle San Felipe 29, Puerto Plata,  
Dominican Republic  
**Tel.:** 1 (809) 586-5761  
**Fax:** 1 (809) 586-5762

**Ecuador ☉**

**Quito**  
Canadian Embassy,  
Avenida 6 de diciembre, no. 2816,  
and Paul Rivet, Josueth Gonzalez  
Building, 4th Floor, Quito, Ecuador  
**Postal address:** P.O. Box 17-11-  
6512 (CC1), Quito, Ecuador  
**Tel.:** 593 (2) 506-162 or 232-114  
**Fax:** 593 (2) 503-108

**Guayaquil**

Consulate of Canada,  
Avenida General 810 and Victor  
Manuel Rendon, Edificio Torres de la  
Merced, 4th Floor, Guayaquil, Ecuador  
**Tel.:** 593 (4) 563-580 or 253-850  
**Fax:** 593 (4) 314-562

**Egypt ☉**

**Cairo**  
Canadian Embassy,  
5 El-Saraya El Kobra Square,  
Arab African International Bank  
Building, Garden City, Cairo, Egypt  
**Postal address:** P.O. Box 1667,  
Cairo, Egypt  
**Tel.:** 20 (2) 794-3110  
**Fax:** 20 (2) 796-3548

**Alexandria**

Consulate of Canada,  
Arab Express Shipping Co., 59 El  
Horria Street, Alexandria, Egypt  
**Tel.:** 20 (3) 493-9142 or 490-9595  
**Fax:** 20 (3) 490-9696

**El Salvador**

Office of the Canadian Embassy,  
Centro Financiero Gigante,  
Second Level Lobby, Alameda  
Roosevelt y 63 Ave. Sur, Plaza las  
Américas, San Salvador, El Salvador  
Tel.: 503 279-4655  
Fax: 503 279-0765

**Equatorial Guinea**

See Gabon

**Eritrea**

Consulate of Canada, Andenet Street,  
House #87/89, Asmara, Eritrea  
Postal address: P.O. Box 3962,  
Asmara, Eritrea  
Tel: 291 (1) 18-24-90 or 18-19-40/41  
Fax: 291 (1) 18-24-88 or 18-42-41

**Estonia**

Office of the Canadian Embassy,  
Toom Kooli 13, 2nd Floor,  
0100 Tallinn, Estonia  
Tel.: 372 (6) 627-3310/11  
Fax: 372 (6) 627-3312

**Ethiopia**

Canadian Embassy, Old Airport  
Area, Higher 23, Kebele 12, House  
Number 122, Addis Ababa, Ethiopia  
Postal address: P.O. Box 1130,  
Addis Ababa, Ethiopia  
Tel.: 251 (1) 71 30 22  
Fax: 251 (1) 71 30 33

**Fiji**

Consulate of Canada,  
c/o Canadian Airlines International,  
P.O. Box 10690, Nadi Airport, Suva,  
Fiji  
Tel./Fax: 67 9 721 936

**Finland**

Canadian Embassy,  
Pohjoisesplanadi 25B, 00100  
Helsinki, Finland  
Postal address: P.O. Box 779,  
00101 Helsinki, Finland  
Tel.: 358 (9) 17 11 41  
Fax: 358 (9) 60 10 60

**France****Paris**

Canadian Embassy,  
35, avenue Montaigne, 75008 Paris,  
France  
Tel.: 33 01-44-43-29-00  
Fax: 33 01-44-43-29-86

**Lyon**

Consulate of Canada,  
21, rue Bourgelat, 69002 Lyon, France  
Tel.: 33 04-72-77-64-07  
Fax: 33 04-72-77-65-09

**Nice**

Consulate of Canada,  
10, rue Lamartine, 06000 Nice, France  
Tel.: 33 04-93-92-93-22  
Fax: 33 04-93-92-55-51

**Saint-Pierre et Miquelon**

Consulate of Canada,  
16, rue Jacques Debon, Saint-Pierre,  
Saint-Pierre et Miquelon  
Postal address: B.P. 4370, 97500  
Saint-Pierre, Saint-Pierre et Miquelon  
Tel./Fax: 508 41-55-10

**Toulouse**

Consulate of Canada,  
30, boulevard de Strasbourg,  
31000 Toulouse, France  
Postal address: B.P. 138, 31000  
Toulouse, France  
Tel.: 33 05-61-99-30-16  
Fax: 33 05-62-73-52-99

**French Guiana**

See Guyana

**French Polynesia**

Australian Consulate,  
Qantas Airways, Centre Vaima,  
3rd Floor, Papeete, Tahiti  
Postal address: B.P. 1695, 98713  
Papeete, Tahiti  
Tel.: 689 43 88 38  
Fax: 689 41 05 19

**Gabon**

Canadian Embassy,  
Quartier Batterie IV, Libreville, Gabon  
Postal address: B.P. 4037,  
Libreville, Gabon  
Tel.: 241 73-73-54  
Fax: 241 73-73-88

**Gambia**

See Senegal

**Georgia**

See Turkey, Ankara

**Germany**

*When making a long-distance call  
within Germany, the city code must  
be preceded by a zero. For example,  
press 030 for Berlin, followed by  
the local number.*

**Berlin**

Canadian Embassy,  
12th Floor, Friedrichstrasse 95,  
10117 Berlin, Germany  
Tel.: 49 (30) 20 31 20  
Fax: 49 (30) 20 31 25 90

**Düsseldorf**

Consulate of Canada,  
Benrather Strasse 8, 40213  
Düsseldorf, Germany

Tel.: 49 (211) 17 21 70

Fax: 49 (211) 35 91 65

**Hamburg**

Consulate of Canada,  
ABC Strasse 45, 20354 Hamburg,  
Germany  
Tel.: 49 (40) 35 55 62 95  
Fax: 49 (40) 35 55 62 94

**Munich**

Consulate of Canada,  
Tal 29, 80331 Munich, Germany  
Tel.: 49 (89) 21 99 57 0  
Fax: 49 (89) 21 99 57 57

**Stuttgart**

Consulate of Canada,  
Lange Strasse 51, 70174 Stuttgart,  
Germany  
Tel.: 49 (711) 2 23 96 78  
Fax: 49 (711) 2 23 96 79

**Ghana**

Canadian High Commission,  
42 Independence Avenue, Accra,  
Ghana  
Postal address: P.O. Box 1639,  
Accra, Ghana  
Tel.: 233 (21) 77 37 91,  
22 85 55/66/62  
Fax: 233 (21) 77 37 92

**Great Britain**

See United Kingdom

**Greece****Athens**

Canadian Embassy,  
4 Ioannou Gennadiou Street,  
115 21 Athens, Greece  
Tel.: 30 (1) 727-3400  
Fax: 30 (1) 727-3480

**Thessaloniki**

Consulate of Canada,  
c/o Bank of Nova Scotia,  
17 Tsimiski Street,  
546 24 Thessaloniki, Greece  
**Tel.:** 30 (31) 256-350  
**Fax:** 30 (31) 256-351

**Greenland**

See Denmark, Nuuk

**Grenada** ☉

See Barbados

**Guadeloupe** ☉

See Barbados

**Guam** ☉

See Micronesia

**Guatemala** ☉

Canadian Embassy,  
Edyma Plaza Building, 8th Floor,  
13 Calle 8-44, Zona 10, Guatemala  
City, Guatemala  
**Postal address:** P.O. Box 400,  
Guatemala City, Guatemala  
**Tel.:** 502 333-6104 or 363-4348  
**Fax:** 502 363-4208

**Guinea**

Canadian Embassy, Corniche Sud,  
B.P. 99, Conakry, Guinea  
**Tel.:** 224 46-23-95, 46-44-48,  
46-37-32, 46-32-91, 46-32-90;  
after hours: 224 11-21-73-72 or  
11-21-17-55  
**Fax:** 224 46-42-35

**Guinea-Bissau**

See Senegal

**Guyana** ☉

Canadian High Commission,  
High and Young Streets,  
Georgetown, Guyana  
**Postal address:** P.O. Box 10880,  
Georgetown, Guyana  
**Tel.:** 592 (2) 72081/2/3/4/5  
**Fax:** 592 (2) 58380

**Haiti** ☉

Canadian Embassy,  
Édifice Banque de Nouvelle-Écosse  
(Bank of Nova Scotia), Delmas 18,  
Port-au-Prince, Haiti  
**Postal address:** C.P. 826,  
Port-au-Prince, Haiti  
**Tel.:** 509 298-3050  
**Fax:** 509 298-3809

**Hawaii** ☉

See United States of America,  
Honolulu

**Holy See (Vatican City)** ☉

Canadian Embassy to the Holy See,  
Via della Conciliazione 4/D, 00193  
Rome, Italy  
**Tel.:** 39 (06) 6830-7316/7386/7398  
**Fax:** 39 (06) 6880-6283

**Honduras**

Office of the Canadian Embassy to  
Honduras, Centro Financiero  
BANEXPO, 3rd Floor, Boulevard San  
Juan Bosco, Colonia Payaquí,  
Tegucigalpa, Honduras  
**Postal address:** P.O. Box 3552,  
Tegucigalpa, Honduras  
**Tel.:** 504 232-4551  
**Fax:** 504 232-8767

**Hong Kong** ☉

See China

**Hungary** ☉

Canadian Embassy,  
Zugligetti út. 51-53, 1121 Budapest,  
Hungary  
**Postal address:** Budakeszi-út. 32,  
1121 Budapest, Hungary  
**Tel.:** 36 (1) 275-1200  
**Fax:** 36 (1) 275-1210

**Iceland** ☉

Consulate General of Canada,  
Suðurlandsbraut 10, 108 Reykjavík,  
Iceland  
**Postal address:** P.O. Box 8094,  
128 Reykjavík, Iceland  
**Tel.:** 354 (5) 68-0820  
**Fax:** 354 (5) 68-0899

**India** ☉**New Delhi**

Canadian High Commission,  
7/8 Shantipath, Chanakyaपुरी,  
New Delhi 110021, India  
**Postal address:** P.O. Box 5207,  
New Delhi, India  
**Tel.:** 91 (11) 687-6500  
**Fax:** 91 (11) 687-6579

**Bangalore**

Trade Office of Canada,  
103, Prestige Meridian 1,  
29 M.G. Road, Bangalore 560 001,  
Karnataka, India  
**Tel.:** 91 (80) 559-9418 or 558-1116  
**Fax:** 91 (80) 559-9424

**Calcutta**

Consulate of Canada,  
c/o RPG Enterprises, Duncan  
House, 31, Netaji Subhas Road,  
Calcutta 700 001, West Bengal, India  
**Tel.:** 91 (33) 242-6820/6821  
**Fax:** 91 (33) 248-1614

**Chandigarh**

Office of the Canadian High  
Commission, S.C.O. 33-34-35,  
Sector 17A (near Jagat Cinema),  
Chandigarh, India  
**Tel.:** 91 (172) 716-020/021  
**Fax:** 91 (172) 716-025

**Chennai (formerly Madras)**

Consulate of Canada,  
827 Anna Salai, Dhun Building,  
3rd Floor, Chennai 600 002, India  
**Tel./Fax:** 91 (44) 852-9818

**Mumbai (formerly Bombay)**

Consulate of Canada,  
4th Floor, 41/42 Maker Chambers VI,  
Jammalal Bajaj Marg, Nariman Point,  
Mumbai 400 021, India  
**Tel.:** 91 (22) 287-6027  
**Fax:** 91 (22) 287-5514

**Indonesia** ☉**Jakarta**

Canadian Embassy, 5th Floor,  
Wisma Metropolitan I, Jalan Jendral  
Sudirman Kav 29, Jakarta, Indonesia  
**Postal address:** P.O. Box 8324/JKS.MP,  
Jakarta 12084, Indonesia  
**Tel.:** 62 (21) 525-0709  
**Fax:** 62 (21) 571-2251

**Denpasar (Bali)**

Australian Consulate,  
Jalan Prof. Moh Yamin 4, Renon,  
Denpasar, Bali, Indonesia  
**Postal address:** P.O. Box 3243,  
Denpasar, Bali, Indonesia  
**Tel.:** 62 (361) 235-092/093  
**Fax:** 62 (361) 231-990

**Surabaya (East Java)**

Consulate of Canada,  
c/o Maspion Group, Head Office,  
Jalan Kembang Jepun No. 38-40,  
Surabaya, East Java, Indonesia  
Tel.: 62 (31) 354-4330  
Fax: 62 (31) 354-4331

**Iran**

Canadian Embassy,  
57 Shahid Javad-e-Sarfaz  
(Darya-E-Noor), Ostad Motahari  
Avenue, Tehran, Iran  
Postal address: P.O. Box 11365-4647,  
Tehran, Iran  
Tel.: 98 (21) 873-2623  
Fax: 98 (21) 873-3202

**Iraq**

See Jordan

**Ireland**

Canadian Embassy,  
65 St. Stephen's Green,  
Dublin 2, Ireland  
Tel.: 353 (1) 478-1988;  
after hours: 353 (1) 478-1476  
Fax: 353 (1) 478-1285

**Israel**

Canadian Embassy,  
3/5 Nirim Street, Tel Aviv 67060, Israel  
Postal address: P.O. Box 6410,  
Tel Aviv 63405, Israel  
Tel.: 972 (3) 636-3300  
Fax: 972 (3) 636-3383

**Italy**

Rome  
Canadian Embassy,  
Via Zara 30, Rome, Italy 00198  
Tel.: 39 (06) 44-59-81  
Fax: 39 (06) 445-98912

**Milan**

Consulate General of Canada,  
Via Vittor Pisani 19, Milan, Italy 20124  
Tel.: 39 (02) 6758-1  
Fax: 39 (02) 6758-3900

**Naples**

Consulate of Canada,  
Via Carducci 29, Naples, Italy 80121  
Tel.: 39 (081) 401-338  
Fax: 39 (081) 410-4210

**Padova**

Consulate of Canada,  
Riviera Ruzzante 25, Padova,  
Italy 35123  
Tel.: 39 (049) 876-4833  
Fax: 39 (049) 878-1147

**Sulmona**

Consulate of Canada,  
Via Panfilo Mazara 26, Sulmona  
(Aquila), Italy 67039  
Tel.: 39 (0864) 212-341  
Fax: 39 (0864) 210-158

**Jamaica**

Kingston  
Canadian High Commission,  
3 West Kings House Road,  
Kingston 10, Jamaica  
Postal address: P.O. Box 1500,  
Kingston 10, Jamaica  
Tel.: 1 (876) 926-1500  
Fax: 1 (876) 511-3493

**Montego Bay**

Canadian Consulate,  
29 Gloucester Avenue,  
Montego Bay, Jamaica  
Tel.: 1 (876) 952-6198  
Fax: 1 (876) 952-3953

**Japan****Tokyo**

Canadian Embassy,  
3-38 Akasaka 7-chome, Minato-ku,  
Tokyo 107-8503, Japan  
Tel.: 81 (3) 5412-6200  
Fax: 81 (3) 5412-6289

**Fukuoka**

Consulate of Canada, FT Building,  
9F, 4-8-28 Watanabe-Dori, Chuo-Ku,  
Fukuoka-Shi, Fukuoka-Ken  
810-0004, Japan  
Tel.: 81 (92) 752-6055  
Fax: 81 (92) 752-6077

**Hiroshima**

Consulate of Canada,  
c/o Chugoku Electric Power Co. Inc.,  
4-33 Komachi, Naka-ku, Hiroshima-  
shi, Hiroshima-ken 730-8701, Japan  
Tel./Fax: 81 (82) 246-0057

**Nagoya**

Consulate of Canada,  
Nakato Marunouchi Building,  
6F, 3-17-6 Marunouchi, Naka-Ku,  
Nagoya-Shi, Aichi-Ken 460-0002,  
Japan  
Tel.: 81 (52) 972-0450  
Fax: 81 (52) 972-0453

**Osaka**

Consulate General of Canada,  
Daisan Shoho Building, 12th Floor,  
2-2-3, Nishi-Shinsaibashi, Chuo-Ku,  
Osaka 542-0086, Japan  
Postal address: P.O. Box 150,  
Osaka, Minami 542-8691, Japan  
Tel.: 81 (6) 6212-4910  
Fax: 81 (6) 6212-4914

**Sapporo**

Consulate of Canada,  
c/o The Hokkaido Bank Ltd.,  
1-banchi, Nishi 4-chome, Odori,  
Chuo-ku, Sapporo-shi, Hokkaido  
060-0042, Japan  
Tel./Fax: 81 (11) 219-0617

**Sendai**

Consulate of Canada,  
c/o Tohoku Electric Power Co. Inc.,  
3-7-1 Ichibancho, Aoba-ku, Sendai-  
shi, Miyagi-ken 980-0811, Japan  
Tel./Fax: 81 (22) 268-5030

**Jordan**

Canadian Embassy,  
Pearl of Shmeisani Building,  
Shmeisani, Amman, Jordan  
Postal address: P.O. Box 815403,  
Amman, Jordan 11180  
Tel.: 962 (6) 5666-124  
Fax: 962 (6) 5689-227

**Kazakhstan**

Canadian Embassy,  
34 Vinogradova Street, Almaty,  
Kazakhstan 480100  
Tel.: 7 (3272) 501151  
Fax: 7 (3272) 582493

**Kenya**

Canadian High Commission,  
Comcraft House, Haile Selassie  
Avenue, Nairobi, Kenya  
Postal address: P.O. Box 30481,  
Nairobi, Kenya  
Tel.: 254 (2) 21 48 04  
Fax: 254 (2) 22 69 87

**Kiribati**

Australian High Commission,  
Bairiki, Tarawa, Kiribati  
**Postal address:** P.O. Box 77,  
Tarawa, Kiribati  
**Tel.:** 686 21-184  
**Fax:** 686 21-440

**Korea**

See South Korea or North Korea

**Kosovo**

Canadian Government Liaison Office,  
Krajishkih Brigada 5, Dragodan,  
Pristina, Kosovo  
**Tel.:** 381 38-549545

**Kuwait**

Canadian Embassy,  
24, Al Mutawakel Street, Block 4,  
Da'ayah, Kuwait City, Kuwait  
**Postal address:** P.O. Box 25281,  
Safat 13113, Kuwait City, Kuwait  
**Tel.:** 965 256-3025  
**Fax:** 965 256-0173

**Kyrgyz Republic**

Consulate of Canada,  
189 Moskovskaya Avenue,  
720010 Bishkek, Kyrgyz Republic  
**Tel.:** 996 (312) 65-05-06  
**Fax:** 996 (312) 65-01-01 or 65-02-04

**Laos**

Australian Embassy, J. Nehru Street,  
Phone Xay District, Vientiane, Laos  
**Tel.:** 856 (21) 413-600  
**Fax:** 856 (21) 413-601

**Latvia**

Canadian Embassy, Doma laukums 4,  
4th Floor, Riga 1977, Latvia  
**Tel.:** 371 783-0141 or 722-6315  
**Fax:** 371 783-0140

**Lebanon**

Canadian Embassy,  
434 Autostrade Jal-el-Dib, 1st Floor,  
Coolrite Building, Jal-el-Dib, Lebanon  
**Postal address:** P.O. Box 60163,  
Jal-el-Dib, Lebanon  
**Tel.:** 961 (4) 713-900  
**Fax:** 961 (4) 710-595

**Lesotho**

Consulate of Canada, 1st Floor,  
Maseru Book Centre Kingsway,  
Maseru, Lesotho  
**Postal address:** P.O. Box 1165,  
Maseru 100, Lesotho  
**Tel.:** 266 311-256  
**Fax:** 266 310-462

**Liberia**

See Côte d'Ivoire

**Libya**

Office of the Canadian Embassy,  
c/o The Netherlands Embassy,  
20 Galal Bayar Street, Dahrha,  
Tripoli, Libya  
**Postal address:** B.P. 3801,  
Dahrha, Tripoli, Libya  
**Tel.:** 218 (21) 44-41549/50  
**Fax:** 218 (21) 33-40729

**Liechtenstein**

See Switzerland, Bern

**Lithuania**

Office of the Canadian Embassy,  
Gedimino pr. 64, 2001 Vilnius,  
Lithuania  
**Tel.:** 370 (2) 220-898/865  
**Fax:** 370 (2) 220-884

**Luxembourg**

Consulate of Canada,  
c/o Price Waterhouse Coopers, 400,  
route d'Esch, 1471 Luxembourg,  
Luxembourg  
**Postal address:** B.P. 1443,  
Luxembourg, Luxembourg  
**Tel.:** 35 (2) 402-4201  
**Fax:** 35 (2) 49-48-48-29-12

**Macau**

See China, Hong Kong

**Macedonia, former  
Yugoslav Republic of**

Consulate of Canada,  
c/o Yucan Trade International,  
12TA Udarna brigada 2a,  
91000 Skopje, FYR Macedonia  
**Tel.:** 389 (91) 225-630  
**Fax:** 389 (91) 117-550

**Madagascar**

Consulate of Canada, c/o QIT  
Madagascar Minerals Ltd.,  
Villa 3H, Lot II J 169, Ivandry,  
Antananarivo 101, Madagascar  
**Postal address:** P.O. Box 4003,  
Antananarivo 101, Madagascar  
**Tel.:** 261 (20) 22-425-59 or  
22-423-22  
**Fax:** 261 (20) 22-425-06

**Malawi**

Consulate of Canada, Accord Centre,  
M Chipembere Highway,  
Blantyre-Limbe, Malawi  
**Postal address:** P.O. Box 51146,  
Blantyre-Limbe, Malawi  
**Tel.:** 265 645-441  
**Fax:** 265 645-004 or 643-446

**Malaysia****Kuala Lumpur**

Canadian High Commission,  
7th Floor, Plaza OSK, 172 Jalan  
Ampang, 50450 Kuala Lumpur,  
Malaysia  
**Postal address:** P.O. Box 10990,  
50732 Kuala Lumpur, Malaysia  
**Tel.:** 6 (03) 2718-3333  
**Fax:** 6 (03) 2718-3395

**Kuching**

Consulate of Canada,  
c/o Cardama Sdn. Bhd., Level 12B  
Wisma Ting Pek Khing, No. 1 Jalan  
Padungan, 93100 Kuching, Sarawak,  
Malaysia  
**Tel.:** 6 (082) 414-000  
**Fax:** 6 (082) 414-333

**Maldives**

See Sri Lanka

**Mali**

Canadian Embassy,  
Immeuble Séméga, route de Koulikoro,  
Bamako, Mali  
**Postal address:** B.P. 198, Bamako,  
Mali  
**Tel.:** 223 21-22-36  
**Fax:** 223 21-43-62

**Malta**

Consulate of Canada, Demajo House,  
103 Archbishop Street, Valletta, Malta  
**Tel.:** 356 233-121/126  
**Fax:** 356 243-147

**Marshall Islands**

See Micronesia

**Martinique**

See Barbados



**Mauritania**

Consulate of Canada,  
Centre Commercial Abass, avenue  
Charles de Gaulle, Îlot "O,"  
n° 34, 1<sup>er</sup> étage, Bureau 2,  
Nouakchott, Mauritania  
**Postal address:** B.P. 428,  
Nouakchott, Mauritania  
**Tel.:** 222 29-26-97  
**Fax:** 222 29-26-98

**Mauritius** ☉

Consulate of Canada,  
18 Jules Koenig Street,  
c/o Blanche Birger Co. Ltd.,  
Port Louis, Mauritius  
**Postal address:** P.O. Box 209,  
Port Louis, Mauritius  
**Tel.:** 230 208-0821  
**Fax:** 230 208-3391

**Mexico** ☉

*When calling from within Mexico  
the area code for all Canadian  
missions is 01; when calling from  
outside Mexico the area code is 52.*

**Mexico City**

Canadian Embassy, Calle Schiller  
No. 529 (Rincón del Bosque),  
Colonia Bosque de Chapultepec,  
11580 Mexico, D.F., Mexico  
**Postal address:** P.O. Box 105-05,  
11580 Mexico, D.F., Mexico  
**Tel.:** 52 (5) 724-7900;  
toll-free (within Mexico):  
01-800-706-29-00  
**Fax:** 52 (5) 724-7943

*If you call the Embassy from within  
Mexico City, the telephone number  
is 57-24-7900 and the fax number  
is 57-24-7943.*

**Acapulco**

Consulate of Canada,  
Centro Comercial Marbella, Local 23,  
esq. Prolongación Farallón y Miguel  
Alemán, Acapulco, Guerrero, Mexico  
**Postal address:** Apartado Postal  
94-C, 39670 Acapulco, Guerrero,  
Mexico  
**Tel.:** 52 (7) 484-1305 or 481-1349  
**Fax:** 52 (7) 484-1306

**Cancún**

Consulate of Canada,  
Plaza Caracol II, 3er. piso, Local 330,  
Boulevard Kukulcán km.8.5,  
Zona hotelera, 77500 Cancún,  
Quintana Roo, Mexico  
**Tel.:** 52 (98) 83-3360/61  
**Fax:** 52 (98) 83-3232

**Guadalajara**

Consulate of Canada,  
Hotel Fiesta Americana, Local 31,  
Aurelio Aceves 225, Col. Vallarta  
Poniente, 44100 Guadalajara,  
Jalisco, Mexico  
**Tel.:** 52 (3) 615-6270, 615-6215,  
615-6266, 616-5642  
**Fax:** 52 (3) 615-8665

**Mazatlán**

Consulate of Canada,  
Hotel Playa Mazatlán,  
Zona Dorada, Rodolfo T. Loaiza 202,  
82110 Mazatlán, Sinaloa, Mexico  
**Postal address:** P.O. Box 614,  
82110 Mazatlán, Sinaloa, Mexico  
**Tel.:** 52 (69) 13-73-20  
**Fax:** 52 (69) 14-66-55

**Monterrey**

Consulate of Canada,  
Edificio Kalos, Piso C-1, Local 108-A,  
Zaragoza 1300 Sur y Constitución,  
6400 Monterrey, N.L., Mexico

**Tel.:** 52 (8) 344-32-00, 344-27-53,  
344-29-06, 344-29-61, 345-9105,  
345-9045

**Fax:** 52 (8) 344-30-48

**Oaxaca**

Consulate of Canada,  
Pino Suarez 700, Local 11B,  
Multiplaza Brena, Col. Centro,  
68000 Oaxaca, Oaxaca, Mexico  
**Postal address:** Apartado Postal 29,  
Sucursal C, Colonia Reforma,  
68050 Oaxaca, Oaxaca, Mexico  
**Tel.:** 52 (951) 33-777  
**Fax:** 52 (951) 52-147

**Puerto Vallarta**

Consulate of Canada,  
160 Calle Zaragoza, Interior 10,  
Colonia Centro, 48300 Puerto Vallarta,  
Jalisco, Mexico  
**Tel.:** 52 (3) 222-5398 or 223-0858  
**Fax:** 52 (3) 222-3517

**San José del Cabo**

Consulate of Canada,  
Plaza José Green, Local 9,  
Boulevard Mijares s/n, Colonia  
Centro, 23400 San José del Cabo,  
Baja California Sur, Mexico  
**Tel.:** 52 (114) 2-43-33  
**Fax:** 52 (114) 2-42-62

**Tijuana**

Consulate of Canada,  
Germán Gedovius No. 10411-101,  
Condominio del Parque, Zona Río,  
22320 Tijuana, Baja California Norte,  
Mexico  
**Tel.:** 52 (66) 84-04-61  
**Fax:** 52 (66) 84-03-01

**Micronesia**

Australian Embassy,  
H&E Enterprises Building, Kolonia,  
Pohnpei, Micronesia  
**Postal address:** P.O. Box S, Kolonia,  
Pohnpei, Micronesia  
**Tel.:** 691 320-5448  
**Fax:** 691 320-5449

**Moldova**

See Romania

**Monaco** ☉

Consulate of Canada,  
Palais de la Scala, 1,  
avenue Henry Dunant, Bureau 1178,  
98000 Monaco  
**Tel.:** 377 97 70 62 42  
**Fax:** 377 97 70 62 52

**Mongolia**

Consulate of Canada,  
Diplomatic Services Building,  
Suite 56, Ulaanbaatar, Mongolia  
**Postal address:** P.O. Box 243-  
210644, Ulaanbaatar, Mongolia  
**Tel.:** 976 (1) 328-285  
**Fax:** 976 (1) 328-289

**Montserrat** ☉

See Barbados

**Morocco** ☉

Canadian Embassy,  
13 bis, rue Jaafar Assadik,  
Agdal-Rabat, Morocco  
**Postal address:** B.P. 709,  
Agdal-Rabat, Morocco  
**Tel.:** 212 (7) 67 28 80  
**Fax:** 212 (7):67 21 87

**Mozambique**

Office of the Canadian High Commission, 1128 Julius Nyerere Avenue, Maputo, Mozambique  
**Postal address:** P.O. Box 1578, Maputo, Mozambique  
**Tel.:** 258 (1) 492-623/624/470  
**Fax:** 258 (1) 492-667

**Myanmar**

Australian Embassy, 88 Strand Road, Yangon, Myanmar (formerly Rangoon, Burma)  
**Tel.:** 95 (1) 251-797/8  
**Fax:** 95 (1) 246-159

**Namibia**

See South Africa, Pretoria

**Nauru**

See Australia, Canberra

**Nepal**

Canadian Cooperation Office, Lazimpat, Nepal  
**Postal address:** P.O. Box 4574, Kathmandu, Nepal  
**Tel.:** 977 (1) 415-193/389/391  
**Fax:** 977 (1) 410-422

**Netherlands**

Canadian Embassy, Sophialaan 7, 2500 GV, The Hague, The Netherlands  
**Postal address:** P.O. Box 30820, The Hague, The Netherlands  
**Tel.:** 31 (70) 311-1600  
**Fax:** 31 (70) 311-1620

**Netherlands Antilles**

Consulate of Canada, Maduro and Curiels Bank, N.V., Plaza Jojo Correa 2-4, Willemstad, Curaçao, Netherlands Antilles

**Postal address:** P.O. Box 305, Willemstad, Curaçao, Netherlands Antilles  
**Tel.:** 599 (9) 466-1115/1121  
**Fax:** 599 (9) 466-1122/1130

**New Caledonia**

Australian Consulate General, Immeuble Foch, 7<sup>e</sup> étage, 19, rue du Maréchal Foch, Nouméa, New Caledonia  
**Postal address:** B.P. 22, 98845 Nouméa, New Caledonia  
**Tel.:** 687 27-2414  
**Fax:** 687 27-8001

**New Zealand**

Canadian High Commission, 3rd Floor, 61 Molesworth Street, Thorndon, Wellington, New Zealand  
**Postal address:** P.O. Box 12-049, Thorndon, Wellington, New Zealand  
**Tel.:** 64 (4) 473-9577  
**Fax:** 64 (4) 471-2082

**Nicaragua**

Office of the Canadian Embassy, De los Pipitos, 2 blocks west, Nogal Street, No. 25, Bolonia, Managua, Nicaragua  
**Postal address:** P.O. Box 25, Managua, Nicaragua  
**Tel.:** 505 (2) 68-0433/3323  
**Fax:** 505 (2) 68-0437

**Niger**

Office of the Canadian Embassy, Boulevard Mali Béro, Niamey, Niger  
**Postal address:** B.P. 362, Niamey, Niger  
**Tel.:** 227 75-36-86/7  
**Fax:** 227 75-31-07

**Nigeria**

**Abuja**  
 Canadian High Commission, Plot 3A Bobo Street, Maitama, Abuja, Nigeria  
**Tel.:** 234 (9) 413-9910, 413-9931/2/3, 413-9953/4/5/6  
**Fax:** 234 (9) 413-9911

**Lagos**

Canadian High Commission, 17 Walter Carrington Crescent, Victoria Island, Lagos, Nigeria  
**Tel.:** 234 (1) 262-2512/3/5  
**Fax:** 234 (1) 262-2516

**Niue Island**

See New Zealand

**Northern Marianas**

See Micronesia

**North Korea**

Swedish Embassy, Munsudong District, Pyongyang, People's Democratic Republic of Korea  
**Tel./Fax:** 850 2-381-7258

**Norway**

Canadian Embassy, Wergelandsveien 7, 0244 Oslo, Norway  
**Tel.:** 47 22-99-53-00  
**Fax:** 47 22-99-53-01

**Oman**

Consulate of Canada, Flat No. 310, Building 477, Way 2907, Moosa Abdul Rahman Hassan Building, A'Noor Street, Ruwi, Oman  
**Postal address:** P.O. Box 1275, Muttrah, Oman 114  
**Tel.:** 968 791-738  
**Fax:** 968 791-740

**Pakistan**

**Islamabad**  
 Canadian High Commission, Diplomatic Enclave, Sector G-5, Islamabad, Pakistan  
**Postal address:** G.P.O. Box 1042, Islamabad, Pakistan  
**Tel.:** 92 (51) 27 91 00; after hours: 92 (51) 27 91 13  
**Fax:** 92 (51) 27 91 10

**Karachi**

Consulate of Canada, c/o Beach Luxury Hotel, Room 120, Moulvi Tamiz Uddin Khan Road, Karachi 0227, Pakistan  
**Tel.:** 92 (21) 561 0685 or 561-1031/2/3/4/5/6/7  
**Fax:** 92 (21) 561 0673/4

**Lahore**

Consulate of Canada, c/o PAAF Building, 5th Floor, 7D Kashmir Egerton Road, Lahore, Pakistan  
**Tel.:** 92 (42) 636-6230  
**Fax:** 92 (42) 588-2022

**Palau**

See Micronesia

**Panama**

Canadian Embassy, World Trade Center, Calle 53E, Marbella, Galería Comercial, Piso 1, Panama City, Panama  
**Postal address:** Apartado 0832-2446, Estafeta World Trade Center, Panama City, Panama  
**Tel.:** 507 264-9731 or 264-7115  
**Fax:** 507 263-8083

**Papua New Guinea** ☉

Consulate of Canada,  
2nd Floor, The Lodge, Bampton Street,  
Port Moresby, NCD, Papua New Guinea  
**Postal address:** P.O. Box 851, Port  
Moresby, NCD, Papua New Guinea  
**Tel.:** 675 322-4800  
**Fax:** 675 322-4824

**Paraguay** ☉

Consulate of Canada,  
Prof. Ramirez No. 3 at Juan de Salazar  
(between Perú and Padre Pucheu),  
Asunción, Paraguay  
**Tel.:** 595 (21) 227-207  
**Fax:** 595 (21) 227-208

**Peru** ☉

Canadian Embassy,  
Calle Libertad 130, Miraflores,  
Lima 18, Peru  
**Postal address:** P.O. Box 18-1126,  
Miraflores Post Office, Lima 18,  
Peru  
**Tel.:** 51 (1) 444-4015  
**Fax:** 51 (1) 242-4050

**Philippines** ☉

Canadian Embassy,  
9th Floor, Allied Bank Centre,  
6754 Ayala Avenue, Makati City 1226,  
Philippines  
**Postal address:** P.O. Box 2168,  
Makati City 1220, Philippines  
**Tel.:** 632 867-0001  
**Fax:** 632-810-4299

**Poland** ☉

Canadian Embassy,  
Ullica Matejki 1/5,  
00-481 Warsaw, Poland  
**Tel.:** 48 (22) 629-8051  
**Fax:** 48 (22) 629-6457

**Portugal** ☉

**Lisbon**  
Canadian Embassy,  
Avenida da Liberdade 196-200,  
3rd Floor, 1269-121 Lisbon, Portugal  
**Tel.:** 351 21316-4600  
**Fax:** 351 21316-4693

**Faro**

Consulate of Canada,  
Rua/Frei Lourenço de Santa Maria  
No. 1, 1st Floor, 8001 Faro, Portugal  
**Postal address:** P.O. Box 79, 8001  
Faro, Portugal  
**Tel.:** 351 289-80-3757  
**Fax:** 351 289-88-0888

**Ponta Delgada (Azores)**

Consulate of Canada,  
Rua Antonio Jose de Almeida, No. 27,  
1st Floor, 9500 Ponta Delgada,  
São Miguel, Azores  
**Tel.:** 351 296-281488  
**Fax:** 351 296-281489

**Puerto Rico** ☉

See United States of America

**Qatar** ☉

See Kuwait

**Romania** ☉

Canadian Embassy,  
36 Nicolae Iorga,  
71118 Bucharest, Romania  
**Postal address:** Post Office No. 22,  
Box 2966, Bucharest, Romania  
**Tel.:** 40 (1) 222-9845  
**Fax:** 40 (1) 312-9680

**Russia** ☉

**Moscow**  
Canadian Embassy,  
23 Starokonyushenny Pereulok,  
Moscow, 121002 Russia  
**Tel.:** 7 (095) 956-6666  
**Fax:** 7 (095) 956-1577

**St. Petersburg**

Consulate General of Canada,  
32 Malodetskosliski Prospekt,  
St. Petersburg, 198013 Russia  
**Tel.:** 7 (812) 325-8448  
**Fax:** 7 (812) 325-8393

**Rwanda**

Office of the Canadian Embassy,  
1534 Akagera Street, Kigali, Rwanda  
**Postal address:** P.O. Box 1177,  
Kigali, Rwanda  
**Tel.:** 250 73210  
**Fax:** 250 72719

**Saint Christopher  
(Saint Kitts) and Nevis** ☉

See Barbados

**Saint Lucia** ☉

See Barbados

**Saint Martin/Sint Maarten** ☉

Consulate of Canada,  
Simpson Bay Yacht Club Building  
No. 9, Apt. 5, Simpson Bay,  
Sint Maarten, Netherlands Antilles  
**Tel./Fax:** 599 (5) 45023

**Saint-Pierre et Miquelon** ☉

See France

**Saint Vincent and The  
Grenadines** ☉

See Barbados

**Samoa**

Australian High-Commission,  
Fen Gai Ma Leata Building,  
Beach Road, Tamaligi, Apia, Samoa  
**Postal address:** P.O. Box 704, Apia,  
Samoa  
**Tel.:** 68 (5) 234-11, 236-13, 252-32  
**Fax:** 68 (5) 231-59

**San Marino** ☉

See Italy, Rome

**São Tomé and Príncipe**

See Gabon

**Saudi Arabia**

**Riyadh**  
Canadian Embassy,  
Diplomatic Quarter, Riyadh,  
Saudi Arabia  
**Postal address:** P.O. Box 94321,  
Riyadh 11693, Saudi Arabia  
**Tel.:** 966 (1) 488-2288;  
after hours: 966 (5) 547-7496  
**Fax:** 966 (1) 488-1997

**Jeddah**

Consulate of Canada,  
Madina Road, Ali Reza Tower,  
11th Floor, Jeddah, Saudi Arabia  
**Postal address:** P.O. Box 9484,  
Jeddah 21413, Saudi Arabia  
**Tel.:** 966 (2) 653-0597 or 653-0434  
**Fax:** 966 (2) 653-0538

**Senegal** ☉

Canadian Embassy,  
45, avenue de la République,  
Dakar, Senegal  
**Postal address:** B.P. 3373, Dakar,  
Senegal  
**Tel.:** 221 823 92 90  
**Fax:** 221 823 87 49

**Seychelles**

See Tanzania

**Sierra Leone**

See Guinea

**Singapore**

Canadian High Commission,  
IBM Towers, 80 Anson Road, 14th and  
15th Floors, Singapore 079907,  
Singapore

**Postal address:** Robinson Road,  
P.O. Box 845, Singapore 901645,  
Singapore

Tel.: 65 325-3200

Fax: 65 325-3297

**Slovakia**

Office of the Canadian Embassy,  
Misikova 28D, 811 00 Bratislava,  
Slovakia

Tel.: 421 (7) 352-175/7/8

Fax: 421 (7) 399-995

**Slovenia**

Consulate of Canada,  
c/o Triglav Insurance Company Ltd.,  
Miklosiceva 19, Ljubljana 1000,  
Slovenia

Tel.: 386 (61) 130-3570

Fax: 386 (61) 130-3575

**Solomon Islands**

Australian High Commission,  
corner Hibiscus Avenue and Mud Alley,  
Honiara, Solomon Islands

Tel.: 677 21561/2/3

Fax: 677 23691

**Somalia**

See Kenya

**South Africa****Cape Town**

Canadian High Commission,  
19th Floor, South African Reserve  
Bank Building, 60 St. George's Mall,  
Cape Town 8001, South Africa

**Postal address:** P.O. Box 683,

Cape Town 8000, South Africa

Tel.: 27 (21) 423-5240

Fax: 27 (21) 423-4893

**Pretoria**

Canadian High Commission,  
1103 Arcadia Street, Hatfield,  
Pretoria 0083, South Africa

**Postal address:** Private Bag X13,

Hatfield, Pretoria 0028, South Africa

Tel.: 27 (12) 422-3000

Fax: 27 (12) 422-3052

**Durban**

Consulate of Canada,  
25/27 Marriott Road; Durban 4001,  
Kwazulu/Natal, South Africa

**Postal address:** P.O. Box 5448,

Durban 4000, Kwazulu/Natal;

South Africa

Tel.: 27 (31) 309-8434

Fax: 27 (31) 309-8432

**Johannesburg**

Canadian High Commission Trade  
Office, Cradock Place, 1st Floor,  
10 Arnold Road, off Cradock Avenue,  
Rosebank, Johannesburg 2196,  
South Africa

**Postal address:** P.O. Box 1394,

Parklands 2121, Johannesburg,

South Africa

Tel.: 27 (11) 442-3130

Fax: 27 (11) 442-3325

**South Korea****Seoul**

Canadian Embassy,  
10th and 11th Floors, Kolon Building,  
45 Mugyo-Dong, Chung-Ku,  
Seoul 100-170, Korea

**Postal address:** C.P.O. Box 6299,

Seoul 100-662, Korea

Tel.: 82 (2) 3455-6000

Fax: 82 (2) 755-0686 or 3455-6123

**Pusan**

Consulate of Canada,  
c/o Bumin Mutual Savings and  
Finance Corporation, Suite 32-1, 2-GA,  
Daecheung-Dong, Chung-Ku,

Pusan 600-092, Korea

Tel.: 82 (51) 246-7024/3205

Fax: 82 (51) 247-8443 or 246-5658

**Spain****Madrid**

Canadian Embassy,  
Goya Building, 35 Nuñez de Balboa,  
28001 Madrid, Spain

**Postal address:** P.O. Box 587,

28080 Madrid, Spain

Tel.: 34 (91) 423-3250

Fax: 34 (91) 423-3251

**Barcelona**

Canadian Consulate,  
Elisenda de Pinos, 10,  
08034 Barcelona, Spain

Tel.: 34 (93) 204-2700

Fax: 34 (93) 204-2701

**Málaga**

Consulate of Canada,  
Horizonte Building, Plaza de  
la Malagueta 2, 1st Floor,  
29016 Málaga, Spain

**Postal address:** P.O. Box 99, 29080

Málaga, Spain

Tel.: 34 (95) 222-3346

Fax: 34 (95) 222-4023

**Sri Lanka**

Canadian High Commission,  
6 Gregory's Road, Cinnamon Gardens,  
Colombo 7, Sri Lanka

**Postal address:** P.O. Box 1006,

Colombo 7, Sri Lanka

Tel.: 94 (1) 69 58 41/42

Fax: 94 (1) 68 70 49

**Sudan**

See Ethiopia

**Suriname**

Consulate of Canada,  
Wagenwagstraat 50bov,  
Paramaribo, Suriname

**Postal address:** P.O. Box 1449,

Paramaribo, Suriname

Tel.: 59 (7) 424-527

Fax: 59 (7) 425-962

**Swaziland**

See South Africa, Pretoria

**Sweden****Stockholm**

Canadian Embassy,  
Tegelbacken 4, 7th Floor,  
Stockholm, Sweden

**Postal address:** P.O. Box 16129,

10323 Stockholm, Sweden

Tel.: 46 (8) 453-3000

Fax: 46 (8) 24 24 91

**Göteborg**

Consulate of Canada,  
c/o Atlantic Container Line Sweden  
AB, Sydatlanten, Skandiahammen,  
403 36 Göteborg, Sweden

Tel.: 46 (31) 64 55 80

Fax: 46 (31) 64 55 75

**Malmö**

Consulate of Canada,  
Canadian Oil Co. AB,  
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233 51 Svedala, Sweden  
Tel.: 46 (40) 40 23 51  
Fax: 46 (40) 40 31 12

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3005 Bern, Switzerland  
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Bern 6, Switzerland  
Tel.: 41 (31) 357 3200  
Fax: 41 (31) 357 3210

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l'Ariana, 1202 Geneva, Switzerland  
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Fax: 41 (22) 919-92-71

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Bangkok 10500, Thailand  
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Bangkok 10501, Thailand  
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Fax: 66 (2) 636-0555

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Chiang Mai 50000, Thailand  
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nationale des Chemins de Fer du  
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Fax: 228 21-22-19

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Salote Road, Nuku'Alofa, Tonga  
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Fax: 676 23-243

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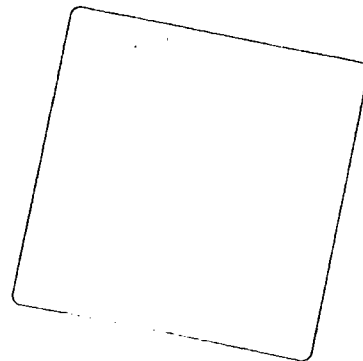
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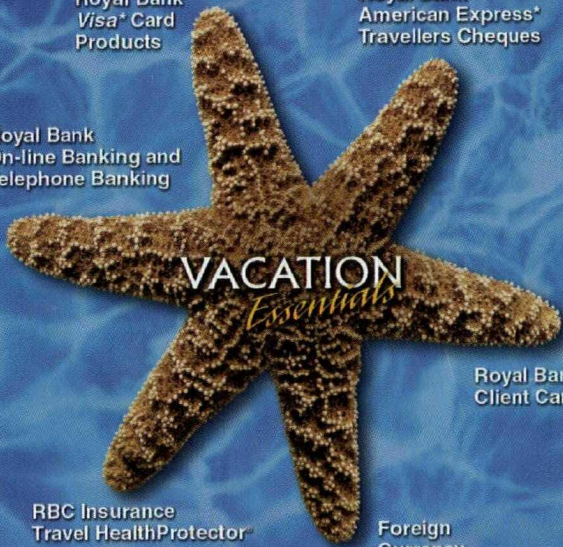
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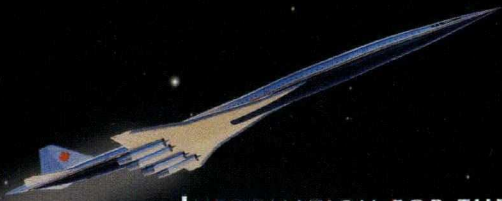
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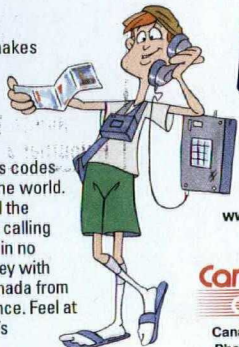


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Our services are available through our headquarters in Ottawa and through our network of offices in other countries. Emergency services are available 24 hours a day, seven days a week.

Nothing can ruin a trip more than running into unexpected problems, especially those that could easily have been avoided. This booklet contains valuable information and advice for Canadian travellers.

To obtain more information or additional free copies of this booklet, visit your nearest passport office, check the Consular Web site (<http://www.voyage.gc.ca>) or write to:

Enquiries Service  
Department of Foreign Affairs  
and International Trade  
125 Sussex Drive  
Ottawa, ON K1A 0G2  
Tel.: 1-800-267-8376 (in Canada)  
or (613) 944-4000

We would like to receive your comments on this booklet. Write to us at the address above or e-mail us at [voyage@dfait-maeci.gc.ca](mailto:voyage@dfait-maeci.gc.ca).

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This publication is available in alternative formats upon request.

Ce document est aussi disponible en français.

*Note: The information contained in this booklet is subject to change. Please check our Web site or the appropriate government departments and organizations mentioned inside to ensure you have the most current information.*



## Need travel insurance?

Imagine getting the travel coverage you need, as you need it. Imagine having the ability to choose your preferred insurance brand and choice of benefits from a single provider. Imagine having the power to compare quotes for hundreds of insurance solutions including travel, worldwide emergency assistance, visitor, expatriate, student travel and more. Imagine an insurance company that listens to you.

**Imagine peace of mind.**

[www.imagineinsurance.com](http://www.imagineinsurance.com)

1.800.360.3234



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## Introduction

Canadians love to travel. Each year we make more than 100 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips do not come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties do occur.

Most problems are minor and you can usually solve them yourself. But if you run into more serious obstacles, our offices abroad are there to assist you.

If you are sick, in trouble or have lost your passport, our offices will do all they can to smooth your way.

## Before You Go

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize the chances of something going wrong.

### Be Prepared

Before you board that airplane or train, take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a

*Bon Voyage, But ...* will help you plan ahead. Read it before you book your next business trip or vacation abroad. And pack it in your luggage — it is a handy reference book of travel tips, important telephone numbers and addresses of Canadian government offices around the world.

### For More Information

The "For More Information" section includes information on publications, resources and programs available from the Department of Foreign Affairs and International Trade, as well as from other government departments and agencies mentioned throughout the text.

modest command of the local language will go a long way.

When you are travelling, the laws of the country you are visiting apply to you too. Never assume that because you are a Canadian citizen you are immune to foreign laws.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination

is known to be dangerous. Country Travel Reports, published by the Consular Affairs Bureau of the Department of Foreign Affairs and International Trade, provide information on safety and security conditions, health issues and entry and visa requirements for over 220 travel destinations. This information is available 24 hours a day, 365 days a year.

If you require assistance abroad, contact the nearest Canadian government office. Addresses and telephone numbers are listed at the end of this booklet.

When travelling abroad, you may wish to use *Canada Direct*, an automated long-distance access service that allows you to call home to Canada or to other countries using the Canadian telecommunications network. Simply dial the access number for the country you are in and follow the voice prompts. If required, a bilingual Canadian operator is always available to assist you. For *Canada Direct* access numbers, see the list at the end of this booklet.

While you are abroad, tune in to Radio Canada International (RCI) or consult the RCI Web site for the latest news. RCI also broadcasts messages from the Canadian

government during emergency situations. Check with RCI to obtain a schedule of the times and frequency of broadcasts to different parts of the world.

### Is Your Passport in Order?

Your passport is the best proof of your Canadian citizenship. You and all family members should have a valid passport if you plan to travel outside Canada.

Passport applications are available at passport offices, post office outlets and Canadian government offices abroad. Allow at least three weeks for delivery of your new passport.

If your passport is due to expire within six months of your arrival in another country, check with that country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

Before you leave on your trip, be sure to complete the "In case of accident or death notify" section in your passport. This will help us quickly notify your family or friends if an emergency arises.

Make a photocopy of your passport's identification page and keep it

separate from the original when you travel. For added security, leave a photocopy with a friend or relative at home. These simple steps may speed the replacement process if you lose your passport.

If your passport is lost or stolen while you are travelling, contact the nearest Canadian office immediately for a replacement *after* reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), provide a copy of the police report or report number, present new photographs and pay the required fee.

We recommend that you carry a birth or citizenship certificate confirming your identity in addition to your Canadian passport.

If you have any questions about passports, contact the Passport Office.

#### Do You Need a Visa?

You need a visa to travel to certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the

requirements. You can also check our Country Travel Reports for the countries you intend to visit. **Apply for visas well in advance of your trip.**

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will allow you to enter only if you can prove you will be leaving. Be prepared to show your return or onward ticket or any visas that demonstrate you plan to visit another country.

#### Your Passport

A Canadian passport remains at all times the property of the Government of Canada and may be used only by the person to whom it has been issued. Selling a passport or permitting any other individual or agency to use the passport may lead to criminal prosecution and is cause for revocation of the passport and refusal of future passport services.

# ARE YOU AT RISK?



## Planning a trip?

Don't forget about your health! Hepatitis, Cholera, Typhoid and other diseases are out there. You can't prepare for contaminated food or water, or unexpected medical or dental procedures. What you can prepare for are vaccine preventable diseases that are spread by these conditions. Visit your doctor and **get immunized** before you leave for paradise. For more information about travelling healthy visit [immunizecanada.com](http://immunizecanada.com)

**Avoid The Risk. Get Protected.**

## Vaccine Preventable Hepatitis

Among immunizable diseases, Hepatitis is responsible for the greatest level of illness and death among travellers. Every year, more than 3 million Canadians visit developing countries, where they may be at risk of contracting Hepatitis.

If you are travelling to high-risk areas, either for business or pleasure, you need to be aware of the simple steps you should take to prevent being infected.

#### You are at risk if you:

- travel to countries outside Australia, Canada, Western Europe, Japan, New Zealand and the United States where water purification and sewage treatment is not as good as at home (see maps);
- visit popular vacation destinations, such as Mexico and the Caribbean, even if you stay in first-class resorts;
- engage in sexual activities when abroad;
- undergo medical or dental procedures as a result of an accident in countries where Hepatitis B is common (this includes tattooing and acupuncture).

## Hepatitis is preventable with Twinrix®

A vaccine called Twinrix® can prevent both Hepatitis A and Hepatitis B. Three doses protect against both viruses, and that means fewer injections, added convenience and cost-savings.

**Don't let Viral Hepatitis ruin your trip.** Talk to your doctor to find out more information about protecting yourself from Hepatitis while travelling.



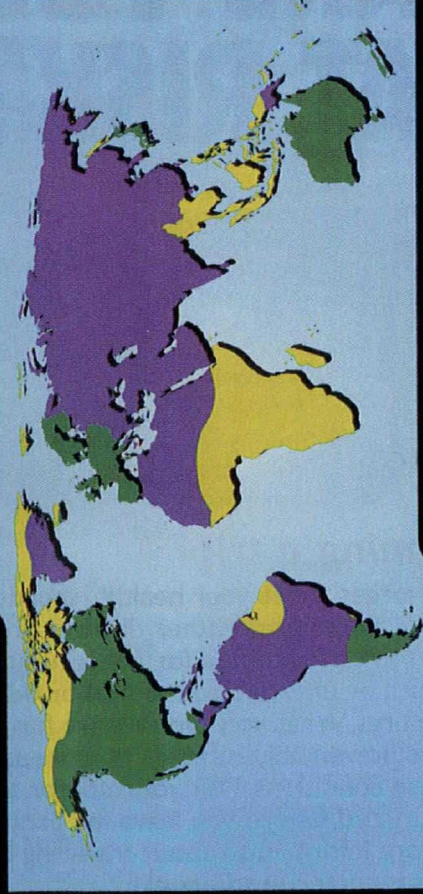
## Relative Endemicity Rates

### Hepatitis A



## Relative Endemicity Rates

### Hepatitis B



### Travel to the United States and Mexico

Always carry your Canadian passport, citizenship certificate or birth certificate when you are travelling to the United States or Mexico. A driver's licence is not a valid proof of citizenship.

For detailed information about travel to these countries, refer to the booklets *Crossing the 49th* and *Mexico: ¿Qué pasa?*, published by the Department of Foreign Affairs and International Trade.

### Travel in Europe

Austria, Belgium, Denmark, Finland, France, Germany, Greece, Iceland, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain and Sweden participate in the Schengen Convention, which has abolished internal border controls between these countries (except in special cases). However, customs and immigration controls remain in force when you are travelling to one of the above countries from Canada or any other country that does not participate in the Schengen Convention.

You should ensure that authorities stamp your passport when you enter the Schengen area and that you fulfil all registration formalities in *every* country visited. When travelling from one Schengen country to another, always carry your passport with you. Visitors should also make sure they do not extend their stay beyond the allowed period of time.

If you would like information about the entry and registration requirements of Schengen countries, please contact their embassies or consulates in Canada *before* your departure.

### Charter Flights

Before you book a charter flight, check the credentials of both the travel agency and the charter company with either the Better Business Bureau or a local consumer advisory organization.

### Dual Nationality

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country. If you have a second nationality, you should always travel using your

Canadian passport and always present yourself as a Canadian citizen to local authorities.

If you are considered a national of another country, you may be compelled to do military service or pay special taxes.

If you do run into problems because of your dual nationality, contact the nearest Canadian government office immediately.

### **People with Special Needs**

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. Contact your local access organization or talk to others who have travelled to your destination in the past. There are also several guides published about international travel for people with special needs. Check your local library, bookstore or the Canadian Transportation Agency Web site.

Canadians with disabilities who hold a valid parking permit may use their parking permit in any of the 40 member countries of the European Conference of Ministers of Transport (ECMT). For more information, consult the Transport Canada Web site.

### **Getting Medical Advice**

Health Canada strongly recommends an individual risk assessment by your own family doctor or a travel medicine provider prior to travelling. Based on your health risks, the need for vaccinations or any special precautions can be determined.

It is recommended that you visit a travel clinic well before your departure. The travel clinic will ensure that you receive the most current advice, as well as any vaccinations and medications that are necessary to avoid health problems while abroad.

Contact Health Canada's Travel Medicine Program to obtain more information and a list of travel clinics in your area. A list of travel clinics may also be obtained from the Canadian Society for International Health (see "For More Information").

### **Vaccinations**

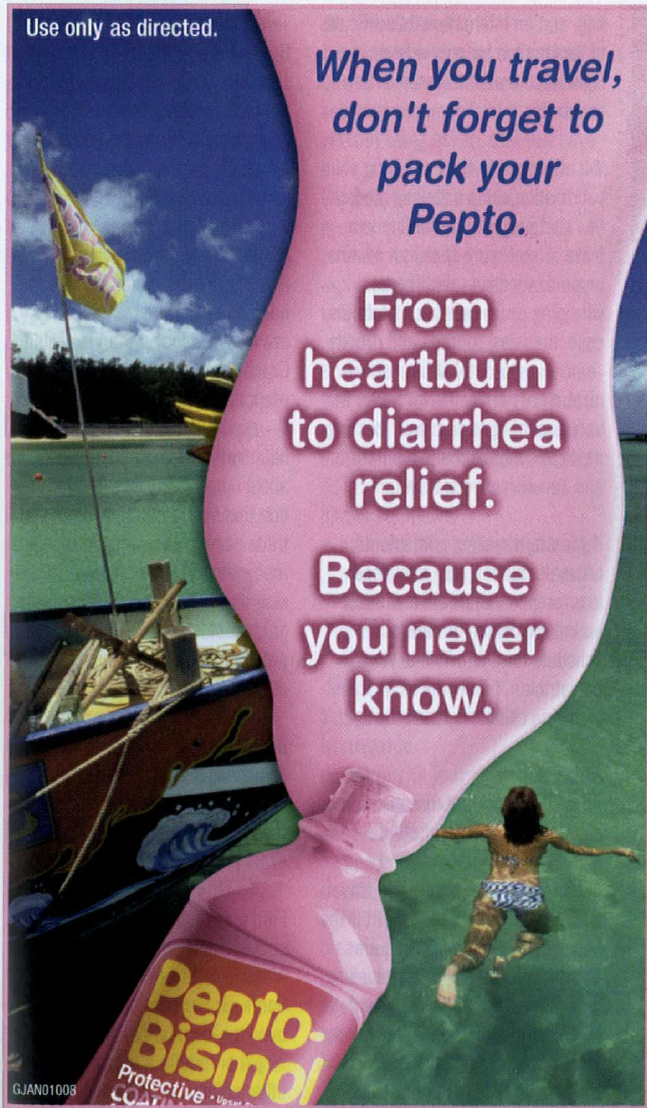
Before travelling to any destination, find out **well in advance of your trip** if you need any special vaccinations or preventive medications for such illnesses as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis or malaria. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual

Use only as directed.

*When you travel,  
don't forget to  
pack your  
Pepto.*

**From  
heartburn  
to diarrhea  
relief.**

**Because  
you never  
know.**



haji; and an International Certificate of Vaccination for yellow fever is a legal requirement to enter certain countries.

You may need to start receiving your vaccination shots or taking medication six to eight weeks before you leave. Also ensure that your routine immunizations — diphtheria, whooping cough (pertussis), tetanus, polio, measles, mumps and rubella — are up-to-date. Other immunization requirements for travel will vary according to your age, existing medical conditions and the nature and duration of your travel.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medicine clinic.

### AIDS

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results before you travel. Call Health Canada to find out if the country you plan to visit requires this documentation. When travelling, take the same precautions you do at home. Do not assume that condoms will be readily available. Even if they are, they may not meet the

safety standards set by the World Health Organization.

Remember: Using intravenous drugs is not only illegal but also extremely risky — especially if you share needles.

### Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carrying a duplicate of your original prescription is highly recommended — especially when travelling to a country that is particularly sensitive about drugs. Carry an extra prescription that lists both the generic and trade names of the drug, in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses — having the prescription makes it easier to replace them.

**Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid problems.**

Find out whether your medication is sold in the country you are visiting. Also check to see that it is legal. Some medications that are available over-the-counter in Canada are illegal or require a prescription in other countries. Obtaining a note

from your doctor that states the medical reasons for your prescription and the recommended dosage is also encouraged. Note that doctors recommend carrying an effective anti-diarrheal agent (such as IMODIUM®) because such treatments may not be available at your destination.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

If you have a pre-existing medical condition that could present a problem while you are travelling, it is wise to wear a MedicAlert® bracelet. Through the MedicAlert® Foundation, your vital medical facts become part of a database that can be accessed 24 hours a day from anywhere in the world. (For contact details, see "For More Information.")

### Pregnancy

If you are pregnant and plan to travel abroad, talk to your doctor. Some vaccinations may not be recommended. Also, check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

### On Your Return

If you should become sick or feel unwell when you return to Canada, see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where. Likewise, if you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.

If you have been in a malarial area and develop fever during the first year after your return (especially in the first two months), see your doctor immediately and remind him or her that:

- antimalarial pills do not guarantee protection against malaria; and
- malaria must be ruled out by one or more thick and thin blood film examinations.

### Supplemental Health Insurance

**Do not rely on your provincial health plan to cover costs if you get sick or are injured while you are abroad.** At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplementary insurance policies. Some credit cards offer their holders health and travel insurance. Do not assume the card alone provides adequate coverage.

# ATTENTION

## Working anywhere outside Canada without the right insurance is risky.

Telfer International, with over 30 years' experience insures Canadians working anywhere outside of Canada, including the U.S. We provide complete, medical coverage including occupational and war risk.

Contact us and we will be pleased to outline our protection's strength and versatility.

Telephone: (514) 284-2002 • Fax: (514) 284-3203  
email: [info@telferinsurance.com](mailto:info@telferinsurance.com)  
[www.telferinc.com](http://www.telferinc.com)



# TELFER

Our protection goes a long way

Be sure to ask whether your policy:

- Has an in-house worldwide emergency hotline you can call if you are in trouble. Find out whether it is open 24 hours a day, seven days a week; whether the operators are multilingual; and whether nurses or physicians are on staff.
- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for your medical evacuation to Canada.
- Pays for any required medical escort (doctor/nurse) to accompany you back to Canada.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling.

Carry details of your insurance with you. Also, tell your travel agent, a

friend or a relative at home and your travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember always to **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

### Other Insurance

Individual personal medical insurance for those working outside Canada, with both occupational and non-occupational coverage, is available. These plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Your provincial government health insurance plan cannot be maintained after you have lived outside the province for a period of time. This period varies depending on your province of residence. Coverage is available for both the contracted person and his or her dependants. (See the ad from Telfer International Inc. for further information.)

Lost luggage, theft of your purse or wallet, or flight cancellations can happen to you. These annoyances may cause major disruptions when they take place in a foreign country. Consider purchasing a travel insurance package that will compensate you for such inconveniences.

### Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driver's licence or additional insurance. Be sure to learn the local rules of the road before you get behind the wheel. In some countries, the driver may be detained and questioned by police even though only a minor accident has occurred. Country-specific insurance must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings. For specific information on driving in the United States and Mexico, consult the booklets *Crossing the 49th and México: ¿Qué pasa?*, published by the Department of Foreign Affairs and International Trade.

### Money Matters

Canadian currency and traveller's cheques in Canadian dollars are not always widely accepted. Before you leave Canada, consult a bank or a foreign currency agent to find out the

most appropriate currency to carry. Traveller's cheques in the appropriate currency or in U.S. dollars are often the safest and most convenient option. It is also a good idea to have a small amount of the local money on hand when you first arrive, unless the importation of local currency is a crime. There may be restrictions on taking money into and out of the country. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit.

Do not rely exclusively on bank machine cards or credit cards. They are not necessarily honoured internationally.

### Canadian Taxation Status

If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for taxation purposes. However, there may be other factors involved, and so to avoid surprises review your situation with the Canada Customs and Revenue Agency before you leave. The publication *Canadian Residents Abroad* provides excellent information.

The International Tax Services Office processes income tax returns for non-residents and deemed residents

of Canada, including Canadians posted overseas. It also provides general assistance by telephone, correspondence and counter service, and looks after all non-resident tax withholding accounts.

### Avoiding Customs Difficulties

Before travelling abroad with valuable items, you can take advantage of a free identification procedure at any Canadian Customs office. This service is available for items that have serial numbers or other unique markings. Alternatively, if you request it, Customs can apply a sticker to any item to give it a serial number.

Jewellery often has significant value and can be difficult to identify. To make it easier to re-enter the country with jewellery, contact your nearest Customs office to find out the steps to take before your departure.

### Transport of Dangerous Goods

Passengers are not permitted to transport dangerous goods on board an aircraft, in carry-on or checked baggage. Dangerous goods are articles or substances that are capable of posing a risk to health, life, property or the environment when they are transported. Before travelling to any destination, consult Transport Canada's Web

site to find out what you can and cannot transport.

### Women Travelling Solo

The booklet *Her Own Way: Advice for the Woman Traveller*, published by the Department of Foreign Affairs and International Trade, provides information specifically for women travellers. There are also books that cover the concerns of women travellers and offer helpful travel tips. Check with your local bookstore or library, or search the Internet before you go.

### Travelling with or by Children

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop, you should talk to a lawyer before the child leaves home. A special publication, *International Child Abductions: A Manual for Parents*, is available from the Department of Foreign Affairs and International Trade.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with the country's embassy or consulate in Canada before you travel. If you have custody questions, contact the Department of Foreign Affairs and International Trade's

### Before You Go ... A Traveller's Checklist

- Do your research. Learn about the country you plan to visit. Learn a few phrases in the local language.
- Arrange supplementary health insurance and travel insurance.
- Carry proof of insurance coverage, and give a copy to someone at home.
- Draw up a flexible itinerary and budget. Leave a copy at home.
- Make sure your passport has not expired and is valid for six months beyond the time of your trip. Photocopy the identification page and keep it separate from your passport. Leave another copy with someone at home. Fill out the "In case of accident or death notify" section in your passport.
- Make sure you have any visas you need.
- Find out whether you or any members of your family are considered nationals of the country you plan to visit.
- Have any vaccinations required. If you are taking medication with you, make sure you keep it in its original container.
- Carry a doctor's prescription for any controlled drugs; and if you use syringes, carry a medical certificate. Leave copies at home as well.
- Keep the original receipts for any purchases you make, as well as your hotel bill, rental car agreement and medical service bills.
- If you are female and travelling alone, take extra precautions to ensure your safety.
- Review all child custody arrangements if you are travelling with a child. If your child is travelling alone, have him or her carry documentation stating that the trip is permitted by both parents.
- Ensure that any plant or animal products you plan to bring back are acceptable to Canada. Travelling pets may require shots and special permits (at a fee). See page 25 for more information and check with a local office of the Canadian Food Inspection Agency.

**Do not forget to pack this booklet. It could help you more than you can imagine.**

Consular Case Management  
division at 1-800-387-3124  
(in Canada) or (613) 943-1055.

If a person younger than 18 is travelling alone or with only one parent or another adult, notarized documentation certifying that the trip is permitted by both parents should be carried.

Remember that customs officials are looking for missing children and may ask questions about the children travelling with you. Make sure you carry the proper identification for yourself and any children travelling with you, including any documents required by the country you intend to visit. Proper identification includes birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. These will help prove your citizenship and residency when you return to Canada.

### Seeking Assistance

#### Registering at a Canadian Government Office Abroad

If your stay is longer than three months in one country, it is recommended that you formally register at the nearest Canadian government office abroad. This will help us contact you in case

#### International Adoptions

If you are thinking of adopting a child from another country, you must first contact the authorities of the province or territory in which the child will reside. While adoption is a provincial/territorial responsibility, Citizenship and Immigration Canada (CIC) is responsible for allowing an adopted child into Canada. Entry can be refused if the child does not hold an immigrant visa, and an immigrant visa will not be issued without the prior approval of the province or territory. Obtaining this approval from outside the country can be a difficult and lengthy process; agreement may be denied even if the adoption has already been completed.

For more information, contact your provincial/territorial authorities or the CIC call centre nearest you.

of an emergency. Registration is voluntary, and the information you provide is not shared with any other Canadian government department. Registration is not usually available in the countries of Western Europe or in Australia, New Zealand or the United States.

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For example, Canada has such an arrangement with Australia.

### Consular Assistance

Canada has over 270 "points of service" worldwide where consular officials are ready to help you if needed. In some instances, there may be a fee for services.

#### What we can do for you:

- We can contact, at your request, your relatives or friends and ask them to send you emergency funds.
- We can help you during emergencies such as natural disasters or civil and military uprisings.
- We can direct you to sources of information about local laws, regulations, cultural customs, and how to obtain visas.
- We can assist with medical emergencies.
- We can replace passports.
- If you are arrested, we can try to ensure equitable treatment under local laws. At your request, we can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country.

- If you wish, we can notify your next of kin regarding an accident or death and let them know whether, and how, they can help.

Although Canadian offices provide a wide variety of services to travelling Canadians, demand is such that we restrict some services, especially those for which there are adequate alternatives available locally. Such services include making travel arrangements, transferring funds or paying local bills, storing or safekeeping personal effects or searching for lost items, doing translations, assisting with job hunts, obtaining visas for other countries and acquiring local permits or licences.

**Check the "Canadian Government Offices Abroad" section for information on how to contact the Canadian office(s) in the country you plan to visit.**

### Emergency Consular Services

Canadian government offices abroad offer 24-hour assistance. During non-office hours, your telephone call will automatically be transferred to a consular officer in Ottawa, or you will be asked to leave a message on an answering machine. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear

and that you leave a telephone number or a full contact address. In addition, you can make a collect call to the Department of Foreign Affairs and International Trade in Ottawa, 24 hours a day, seven days a week, at (613) 996-8885. You may wish to use the *Canada Direct* service if it is available in the country you are calling from.

## On the Road

### Foreign Laws and Customs

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not personally agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important. In some countries, laws govern what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of these areas are off limits to foreigners or people who are not members of that faith. Ask permission before

In some locations where Canada does not have a local office, the Australian or British missions will provide emergency services or will contact the nearest Canadian office on your behalf.

taking photographs of religious artifacts or buildings.

Not everybody likes to have his or her picture taken. Local people may resent you for taking their photograph or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and could even come under suspicion of espionage.

### Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Do not wander into unknown areas; find out how

safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so they can contact you in case of an emergency. Telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together. If you do so, you risk being left with no identification or funds.**

Use the safety deposit box at your hotel. Never leave valuables in your room.

### Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for possession and trafficking. For details, visit the Anti-Drug Information Program Web site (see "For More Information").

In some countries, possession of even small amounts of drugs carries the death penalty.

**Never take any parcel that is not yours across a border.**

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be.

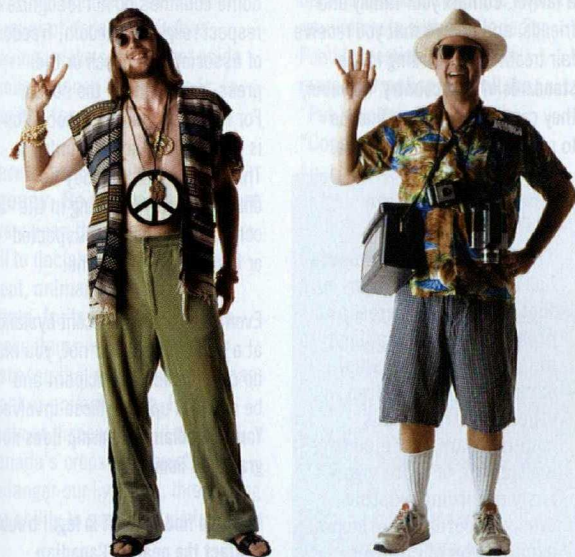
### Crime and Punishment

More than 2,000 Canadians are currently imprisoned outside Canada for various offences.

The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

**While in a foreign country, you are subject to its laws and regulations. Your Canadian citizenship offers no immunity.**

## Guess who was detained at the border for drugs?



**Prescription drugs and even some over-the-counter medications can be closely scrutinized by customs officials.**

When travelling outside of Canada, take along a copy of your prescription and ensure you carry all medicines in their original containers. If you use syringes, bring along a doctor's certificate proving they're for medical use.

For more information, visit our Web site at:  
[www.dfait-maeci.gc.ca/antidrug/](http://www.dfait-maeci.gc.ca/antidrug/)





Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you locate a lawyer, contact your family and friends, and ensure that you receive fair treatment according to the standards of that country. However, they cannot wield any influence to reduce your sentence or fine.

### Sexual Exploitation of Children

The Government of Canada has enacted legislation that permits the arrest and prosecution of Canadians in Canada for the sexual exploitation of children in other countries. Most countries are now enacting legislation, or more vigorously enforcing existing laws, concerning the sexual exploitation of children. Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the Web site of the Department of Foreign Affairs and International Trade.

### Judicial Process

Never assume that the legal system of the country you are visiting is the same as at home. "Innocent until proven guilty" is not a universally recognized concept. In some

countries, you may not even have the right to legal representation or a trial in your mother tongue.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a demonstration or riot, you may be considered a participant and be rounded up with those involved. **Your Canadian citizenship does not grant you immunity.**

**If you do find yourself in legal trouble, contact the nearest Canadian government office immediately. If you cannot do so yourself, have someone else do it for you.**

### Mail

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office box or, where possible, to the nearest Canadian government office. In the latter case, the office will hold on to letter-size mail (not parcels) for you to pick up in person. This mail cannot be forwarded to another address.

## When You Return

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money, in local funds, to pay this tax.

### Canadian Food Inspection Agency: Be Aware and Declare

Every year, thousands of travellers fail to declare things like cheese, meat, animal hides, live birds, plants, fruits and their products. These items may carry pests or diseases that pose a risk to human, plant or animal health. Foreign pests or diseases could destroy Canada's crops and forests and endanger our livestock, threatening our ability to produce safe food.

Canadian law says you must declare all the plants and animals you bring back, as well as their products. It restricts and prohibits the entry of products that could harm Canada's agriculture and forestry or that pose a danger to human health and safety.

Before you leave Canada, contact the Canadian Food Inspection Agency or visit their Web site.

### Pet Imports

Before bringing a live animal back to Canada, check the import requirements with the Canadian Food Inspection Agency. For more information, consult the "Pet Imports" chapter in the "Consumer" section of the Agency's Web site or call one of their Import Service Centres.

### Canadian Customs and Import Controls

You must declare everything acquired abroad, whether purchases for yourself or gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below.



Canadian Food  
Inspection Agency

Agence canadienne  
d'inspection des aliments

## What can I bring into Canada?

*Foods, plants and animals can harbour  
disease and pests.*

*Protect Canada's resources ...  
Be aware and declare!*

**Web Site:** [www.inspection.gc.ca](http://www.inspection.gc.ca)

**Tel.:** 1-800-442-2342



If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below. When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

If you have been away from Canada for 48 hours or more, you may bring back up to 1.14 litres of liquor or 1.5 litres of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml. You may also bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco. Provincial age restrictions apply to liquor and tobacco products.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, plants, weapons, vehicles, exotic animals or products made from their skins or feathers, contact the Canada Customs and Revenue Agency or the Canadian Firearms Centre beforehand for guidance.

Obscene materials, hate propaganda, most weapons, and goods harmful to the environment are prohibited from entering Canada.

If you have any questions about what you can bring home, contact the Canada Customs and Revenue Agency or call your local Customs border service office.

The booklet *I Declare* describes what you can and cannot bring back to Canada if you have been away for less than a year.

### Import of Firearms

Rigid rules apply to the import of firearms. For more information, contact the Canadian Firearms Centre.

### Illegal Souvenirs

Before you purchase an animal or plant, or a product made from animals or plants, be sure you know what rules and regulations apply. Many attractive items sold in foreign countries are made from endangered plants or animals. Live cactus and orchid plants, ivory bracelets and carvings, marine turtle shells and turtle-shell products, whalebone carvings, and cat skins, teeth and claws are some of the more common items illegally brought back to Canada. These items are included in the more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term.

# Know the rules — sometimes carrying a purse is illegal



In co-operation with over 150 countries, Canada is committed to protecting some 30,000 plant and animal species. Before bringing any item made from them into Canada know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

For more information on current legislation, see page 27 or contact:

**CITES\* Administrator**

Environment Canada  
Ottawa, Ontario K1A 0H3  
Tel.: 1-800-668-6767

or (819) 997-1840

Fax: (819) 953-6283

[www.ec.gc.ca/cites](http://www.ec.gc.ca/cites)

**Canada**



Environment  
Canada

Environnement  
Canada

\*Convention on International Trade in Endangered Species of Wild Fauna and Flora

Since many other countries also have strict laws protecting wildlife, it is often wise to leave any items you already own at home.

*When in doubt, don't buy it!  
Contact Environment Canada  
for details.*

## For More Information

### Department of Foreign Affairs and International Trade

#### Consular Affairs Bureau

Web site: <http://www.voyage.gc.ca>

E-mail: [voyage@dfait-maeci.gc.ca](mailto:voyage@dfait-maeci.gc.ca)

#### Publications (free)

*Canadian Performers: How to  
Enter the United States*

*China (Including Hong Kong): A  
Guide for Canadian Visitors*

*Crossing the 49th: Advice for  
Canadians Travelling to the  
United States*

*Destination: Success — Services  
for Business Travellers*

*Guide for Canadians Imprisoned  
Abroad*

*Her Own Way: Advice for the  
Woman Traveller*

*International Child Abductions:  
A Manual for Parents*

*México: ¿Qué pasa? A Guide for  
Canadian Visitors*

*Out on a Limb: Advice for the  
Adventure Traveller*

### After Residing Abroad

After a stay abroad of more than a year, there are special import provisions for household items and personal belongings when you move back to Canada. Information is contained in the brochure *Moving Back to Canada*, published by the Canada Customs and Revenue Agency.

*Retirement Abroad: Seeing  
the Sunsets*

*Teaching English in Korea*

(available on the Internet only)

*What No Child Should Endure  
Working Abroad: Unravelling  
the Maze*

#### To access or order:

Consult the Consular Web site  
(see above) or

Tel.: 1-800-267-8376 (in Canada)  
or (613) 944-4000

### Country Travel Reports

(free)

Country Travel Reports provide information on safety and security conditions, health issues and entry requirements for over 220 travel destinations. This information is available 24 hours a day, 365 days a year.

#### To access or order:

Consult the Consular Web site  
(see above) or

Tel.: 1-800-267-6788 (in Canada)

or (613) 944-6788  
 Fax: 1-800-575-2500 (in Canada)  
 or (613) 944-2500

Publication (approximately \$19.95 plus GST and shipping costs)  
*Diplomatic, Consular and Other Representatives in Canada*

To order:  
 Canadian Government Publishing,  
 Ottawa, ON K1A 0S9  
 Tel.: 1-800-635-7943 (in Canada)  
 or (613) 956-4800

**Canada Customs and Revenue Agency (CCRA)**  
 Web site: <http://www.ccra-adrc.gc.ca>

**Customs**  
 Customs border services  
 Automated Customs Information Service  
 Tel.: 1-800-461-9999 (in Canada) or  
 (204) 983-3500 or (506) 636-5064

Publications (free)  
*I Declare*  
*Importing a Firearm into Canada*  
*Importing a Motor Vehicle into Canada*  
*Moving Back to Canada*

To order:  
 Communications Branch, Canada  
 Customs and Revenue Agency,  
 Ottawa, ON K1A 0L5  
 Tel.: 1-800-461-9999 (in Canada)  
 or (204) 983-3500 or (506) 636-5064,

consult the CCRA Web site or  
 contact your local Customs  
 border service office.

**Taxation**  
 International Tax Services Office,  
 2204 Walkley Road,  
 Ottawa, ON K1A 1A8  
 Tel. (collect calls are accepted):  
 1-800-267-5177 (in Canada)  
 or (613) 952-3741  
 Non-Resident Withholding  
 Accounts: (613) 952-2344  
 Problem Resolution Program:  
 (613) 952-3502  
 Fax: (613) 941-2505

Publication (free)  
*Canadian Residents Abroad*  
 To order:  
 Consult the CCRA Web site (see  
 above) or call the International Tax  
 Services Office.

**Canadian Firearms Centre**  
 Web site: <http://www.cfc-ccaf.gc.ca>  
 Tel.: 1-800-731-4000  
 E-mail: [canadian.firearms@justice.x400.gc.ca](mailto:canadian.firearms@justice.x400.gc.ca)

**Canadian Food Inspection Agency**  
 Web site: <http://www.inspection.gc.ca>  
 Import Service Centres (ISC):  
 Tel.: Eastern ISC 1-877-493-0468  
 Central ISC 1-800-835-4486  
 Western ISC 1-888-732-6222

Publication (free)  
*What Can I Bring into Canada?*  
 To order:  
 Canadian Food Inspection Agency,  
 Public Affairs, 59 Camelot Drive,  
 2nd Floor East, Nepean, ON K1A 0Y9  
 Tel.: 1-800-442-2342  
 or (613) 225-2342

**Canadian Transportation Agency**  
 Web site: <http://www.cta-otc.gc.ca>

**Citizenship and Immigration Canada (CIC)**  
 Web site: <http://www.cic.gc.ca>

**CIC Call Centres**  
 Tel.: 1-888-242-2100 (in Canada) or  
 Montreal (514) 496-1010  
 Toronto (416) 973-4444  
 Vancouver (604) 666-2171

Publications (free)  
*Dual Citizenship*  
*How to Prove You Are a Canadian Citizen*  
 To order:  
 Consult the CIC Web site  
 (see above) or  
 Tel.: (613) 954-9019

**Environment Canada — CITES**  
 Web site: <http://www.ec.gc.ca/cites>  
 Tel.: 1-800-668-6767  
 or (819) 997-1840  
 Fax: (819) 953-6283

**HEALTH ISSUES**  
**Anti-Drug Information Program**  
 Web site: <http://www.dfait-maeci.gc.ca/antidrug/>

**Canadian HIV/AIDS Clearinghouse**  
 Web site: <http://www.cpha.ca/cpha.docs/ch/basic.html>

Publication (\$) *Basic Facts About AIDS*  
 To order:  
 1565 Carling Avenue, Suite 400,  
 Ottawa, ON K1Z 8R1  
 Tel.: (613) 725-3434

**Canadian Public Health Association**  
 Publications (\$) *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*  
*International Travel and Health (2001): Vaccination Requirements and Health Advice*  
*Travel Immunization Record*

To order:  
 1565 Carling Avenue, Suite 400,  
 Ottawa, ON K1Z 8R1  
 Tel.: (613) 725-3769, ext. 190

**Canadian Society for International Health**  
 List of travel clinics:  
 Tel.: (613) 241-5785

Publication (free)

*Health Information for  
Canadian Travellers*

To order:

1 Nicholas Street, Suite 1105,  
Ottawa, ON K1N 7B7

Tel.: (613) 241-5785

E-mail: [csih@csih.org](mailto:csih@csih.org)

### GlaxoSmithKline

Publication (free)

*Passport to Healthy Travel*

Written by travel medicine experts,  
this is a concise and informative  
guide to help travellers stay healthy  
while abroad.

Tel.: 1-800-268-4372

Web site:

<http://www.immunizecanada.com>

### Health Canada

Web sites:

Health Canada:

<http://www.hc-sc.gc.ca>

Travel Medicine Program:

[http://www.hc-sc.gc.ca/hpb/tcdc/  
osh/tmp\\_e.html](http://www.hc-sc.gc.ca/hpb/tcdc/osh/tmp_e.html)

Tel.: (613) 957-8739

FAXCall: (613) 941-3900

### MedicAlert®

Web site: <http://www.medicalert.ca>

Tel.: 1-800-825-3785

### Passport Office

Web site: <http://www.ppt.gc.ca>

Tel.: 1-800-567-6868 (in Canada)

Montreal (514) 283-2152

Ottawa-Hull (819) 994-3500

Toronto (416) 973-3251

Vancouver (604) 586-2500

### Radio-Canada International (RCI)

Web site: <http://www.rcinet.ca>

Tel.: (514) 597-7555 (Canadian  
Broadcasting Corporation)

### Scams

Publications (\$)

*Scam Watch*

*Son of Scam*

These booklets describe scenarios  
used by criminals around the world  
to target travellers.

To order:

Canadian Institute of Travel

Counsellors of Ontario,

55 Eglinton Avenue East,

Suite 209, Toronto, ON M4P 1G8

Tel.: 1-800-589-5776

or (416) 484-4450

Web site: <http://www.citontario.com>

### Transport Canada

Web sites:

ECMT — parking permits:

[http://www.tc.gc.ca/pol/en/  
availability/Resolution97.htm](http://www.tc.gc.ca/pol/en/availability/Resolution97.htm)

Transport of dangerous goods:

[http://www.tc.gc.ca/aviation/  
commerce/dgs/index\\_e.htm](http://www.tc.gc.ca/aviation/commerce/dgs/index_e.htm)

## Canadian Government Offices Abroad

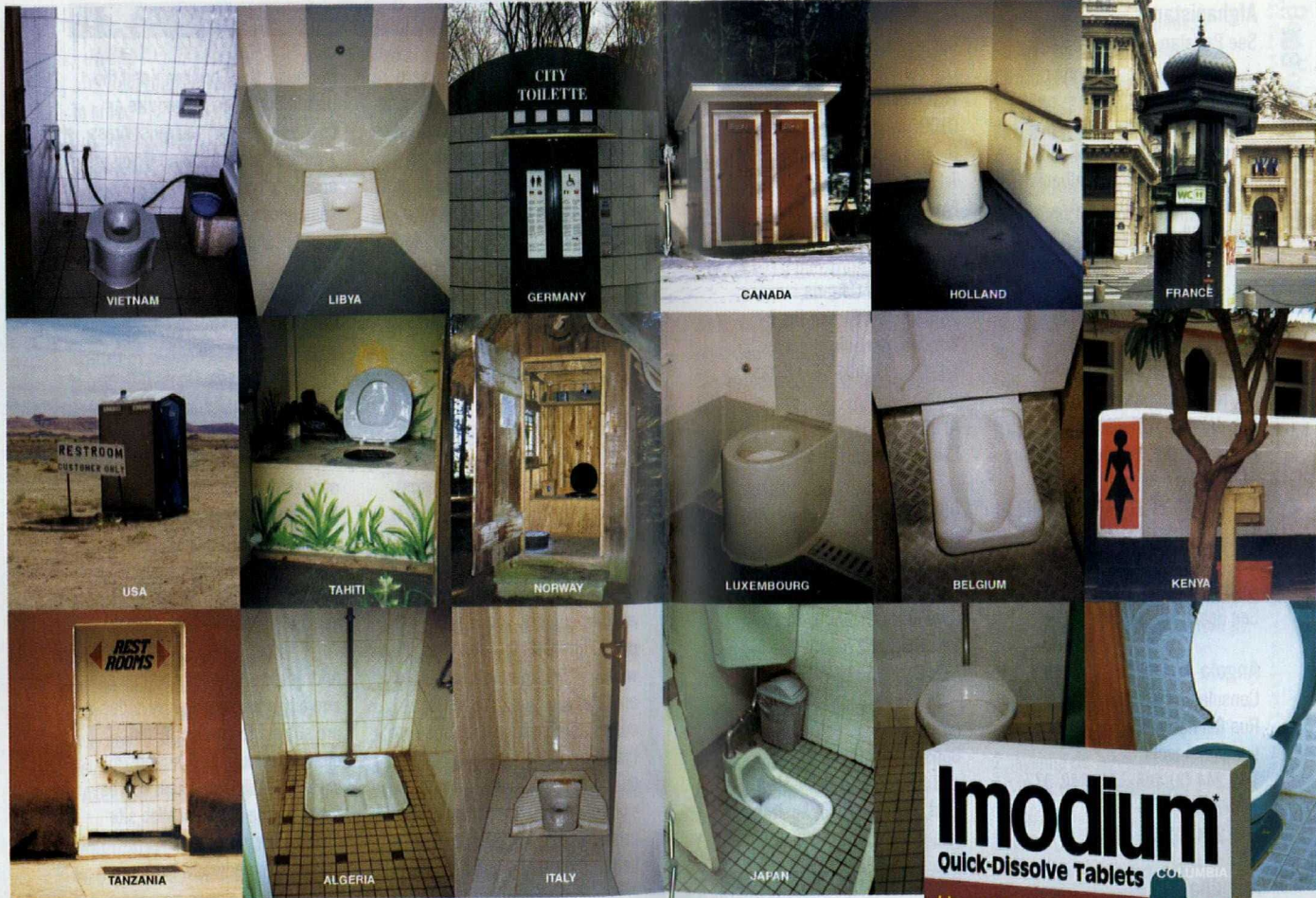
The following list identifies where  
to seek consular assistance in each  
country. Hours and days of operation  
of Canadian government offices  
abroad vary from country to country.  
Call the office concerned to check its  
hours. If you are unable to contact  
a Canadian overseas office in an  
emergency, make a collect call to  
the Department's Consular Affairs  
Bureau at (613) 996-8885 (via  
*Canada Direct* where possible).

The telephone and fax numbers in  
the following list include country and  
city/area codes (in parentheses).  
The city/area codes provided are  
those you use when calling from  
within the country where the office  
is located. If you are calling from  
another country, you may have to  
use a different city/area code. Also,  
when calling from one country to  
another, you must use the local  
code for international calls before  
the country and city/area codes of  
the number you wish to reach. For  
example, if you are calling overseas  
from Canada, you must press 011  
before the country code. (Calls to

Bermuda, the Caribbean and the  
United States do not require a  
country code, but you must press  
1 before the area code.) If you are  
unable to contact an office over-  
seas, please verify the codes with  
your telephone operator.

*Canada Direct* service is offered by  
Canada's major telecommunications  
companies in association with  
Teleglobe Canada. On its interna-  
tional network, Teleglobe carries  
calls from more than 130 countries  
where *Canada Direct* service is  
available. In addition, you may use  
the *Canada Direct* country-to-country  
calling feature if it is available in the  
country you are calling from. The ☉  
symbol indicates that *Canada Direct*  
service is available from that country.

Addresses and telephone numbers  
and city/area and country codes  
are subject to change. When  
changes occur, the Internet  
version of this list, which can be  
found on the Consular Web site  
(<http://www.voyage.gc.ca>), is  
updated immediately.



**VISIT THE COUNTRY, NOT JUST ITS RESTROOMS.**



**Afghanistan**

See Pakistan, Islamabad

**Albania**

Canadian Embassy Office,  
Rruga "Brigada VIII," Pallati 2,  
Apartamenti 1, Tirana, Albania  
Postal address: P.O. Box 47,  
Tirana, Albania

Tel.: 355-(4) 257-274/5, 258-344/5  
Fax: 355 (4) 257-273

**Algeria**

Canadian Embassy,  
18, rue Mustapha-Khalef,  
Ben Aknoun, Alger, Algeria  
Postal address: B.P. 48, Alger-Gare,  
16000 Alger, Algeria

Tel.: 213(0) 21 91 49 51, 21 91 49 60  
Fax: 213 (0) 21 91 49 73

**Andorra**

See Spain, Madrid

**Angola**

Consulate of Canada,  
Rua Rei Katyavala 113,  
Luanda, Angola

Tel.: 244 (2) 448-371, 448-377,  
448-366  
Fax: 244 (2) 449-494

**Anguilla**

See Barbados

**Antigua and Barbuda** ☉

See Barbados

**Argentina** ☉

Canadian Embassy, 2828 Tagle,  
C1425EEH Buenos Aires, Argentina  
Postal address: P.O. Box 1598,  
C1000WAP Correo Central,

Buenos Aires, Argentina  
Tel.: 54 (11) 4805-3032  
Fax: 54 (11) 4806-1209

**Armenia**

Consulate of Canada,  
25 Demirjian Street, No. 21,  
Yerevan, Armenia  
Tel./Fax: 374 (1) 56-79-03

**Aruba**

See Netherlands Antilles

**Australia** ☉

**Canberra**

Canadian High Commission,  
Commonwealth Avenue,  
Canberra ACT 2600, Australia  
Tel.: 61 (2) 6270-4000  
Fax: 61 (2) 6270-4081

**Melbourne**

Consulate of Canada,  
123 Camberwell Road, Hawthorn  
East, Victoria 3123, Australia  
Tel.: 61 (3) 9811-9999  
Fax: 61 (3) 9811-9969

**Perth**

Consulate of Canada,  
267 St. George's Terrace, Perth,  
Western Australia 6000, Australia

Tel.: 61 (8) 9322-7930

Fax: 61 (8) 9261-7706

**Sydney**

Consulate General of Canada,  
Level 5, Quay West, 111 Harrington  
Street, Sydney, New South  
Wales 2000, Australia  
Tel.: 61 (2) 9364-3000  
Fax: 61 (2) 9364-3098

**Austria** ☉

Canadian Embassy,  
Laurenzerberg 2, 1010 Vienna, Austria  
Tel.: 43 (1) 531-38-3000  
Fax: 43 (1) 531-38-3905

**Azerbaijan**

See Turkey, Ankara

**Azores** ☉

See Portugal, Ponta Delgada

**Bahamas** ☉

Consulate of Canada,  
Shirley Street Shopping Plaza,  
Nassau, Bahamas  
Postal address: P.O. Box SS-6371,  
Nassau, Bahamas  
Tel.: 1 (242) 393-2123/4  
Fax: 1 (242) 393-1305

**Bahrain** ☉

See Saudi Arabia, Riyadh

**Bangladesh**

Canadian High Commission,  
House CWN 16/A, Road 48,

Gulshan, Dhaka, Bangladesh

Postal address: G.P.O. Box 569,  
Dhaka 1000, Bangladesh  
Tel.: 880 (2) 988-7091/2/3/4/5/6/7  
Fax: 880 (2) 882-3043

**Barbados** ☉

Canadian High Commission,  
Bishop's Court Hill, St. Michael,  
Barbados  
Postal address: P.O. Box 404,  
Bridgetown, Barbados  
Tel.: 1 (246) 429-3550  
Fax: 1 (246) 429-3780

**Belarus** ☉

See Poland

**Belgium** ☉

*When making a long-distance call  
within Belgium, the city code must  
be preceded by a zero. For example,  
press 02 for Brussels, followed by  
the number.*

**Brussels**

Canadian Embassy,  
2, avenue de Tervuren,  
1040 Brussels, Belgium  
Tel.: 32 (2) 741-0611  
Fax: 32 (2) 741-0619

**Antwerp**

Consulate of Canada,  
Van Doosselaere & Achten,  
St. Pietersvliet, 15,  
B-2000 Antwerp, Belgium

Tel.: 32 (3) 220-0211  
Fax: 32 (3) 220-0204

**Belize** ☉

Consulate of Canada,  
83 North Front Street,  
Belize City, Belize  
**Postal address:** P.O. Box 610,  
Belize City, Belize  
Tel.: 501 (2) 31-060  
Fax: 501 (2) 30-060

**Benin**

Bureau de Coopération canadienne,  
rue 238, lot 135, zone résidentielle  
(voisin USAID), Cotonou, Benin  
**Postal address:** 04 BP 1124,  
Cotonou, Benin  
Tel.: 229 30-34-79  
Fax: 229 30-05-32

**Bermuda** ☉

Consulate of Canada,  
"Reid House," 31 Church Street,  
Hamilton, Bermuda HMFx  
**Postal address:** P.O. Box HM140,  
Hamilton, Bermuda HMFx  
Tel.: 1 (441) 294-3611  
Fax: 1 (441) 296-4229

**Bhutan**

Canadian Cooperation Office,  
P.O. Box 201, Thimphu, Bhutan  
Tel./Fax: 975 (2) 322109

**Bolivia** ☉

Consulate of Canada,  
Calle Victor Sanjinez 2678,

Edificio Barcelona, 2nd Floor,  
Plaza/España (Sopocachi),  
La Paz, Bolivia  
Tel.: 591 (2) 415021, 414517, 415141  
Fax: 591 (2) 414453

**Bosnia-Herzegovina**

Canadian Embassy,  
Logavina 7, 71000 Sarajevo,  
Bosnia-Herzegovina  
Tel.: 387 (33) 447-900  
Fax: 387 (33) 447-901

**Botswana**

Consulate of Canada,  
Vision Hire Building, Queens Road,  
Plot 182, Gaborone, Botswana  
**Postal address:** P.O. Box 882,  
Gaborone, Botswana  
Tel./Fax: 267 30-44-11

**Brazil** ☉

**Brasília**  
Canadian Embassy,  
Setor de Embaixadas Sul,  
Avenida das Nações lote 16,  
70410-900-Brasília D.F., Brazil  
**Postal address:** P.O. Box 341,  
70359-970 Brasília D.F., Brazil  
Tel.: 55 (61) 321-2171  
Fax: 55 (61) 321-4529

**Belo Horizonte**

Consulate of Canada,  
Rua Consul Robert Levy 925,  
Belo Horizonte, Minas Gerais  
30350-710, Brazil  
Tel./Fax: 55 (31) 3296-2129

**Rio de Janeiro**

Consulate of Canada,  
Rua Lauro Muller 116, Room 2707,  
Torre Rio Sul-Botafogo, 22290-160  
Rio de Janeiro, Brazil  
Tel.: 55 (21) 543-3004  
Fax: 55 (21) 275-2195

**Salvador**

Consulate of Canada,  
Av. Presidente Vargas 2400,  
Flat 311, Ondina, Salvador,  
Bahia 40170-010, Brazil  
Tel.: 55 (71) 331-0064  
Fax: 55 (71) 203-8271  
Cell: 55 (71) 9134-9010

**São Paulo**

Consulate General of Canada,  
Centro Empresarial Nações  
Unidas - Torre Norte,  
Avenida Nações Unidas,  
12901, 16th Floor,  
São Paulo, SP, Brazil  
**Postal Address:** CEP: 04578-000,  
São Paulo, SP, Brazil  
Tel.: 55 (11) 5509-4321  
Fax: 55 (11) 5509-4260

**British Virgin Islands** ☉

See Barbados

**Brunei Darussalam** ☉

Canadian High Commission,  
5th Floor, Jalan McArthur Building,  
No. 1, Jalan McArthur,  
Bandar Seri Begawan,

Brunei Darussalam  
Tel.: 673 (2) 22-00-43  
Fax: 673 (2) 22-00-40

**Bulgaria** ☉

Consulate of Canada,  
c/o Ernst and Young, 38 Oboriste  
Street, 1504 Sofia, Bulgaria  
Tel.: 359 (2) 943-3700, 943-3704  
Fax: 359 (2) 943-3707, 946-1913

**Burkina Faso**

Canadian Embassy,  
rue Agostino Néto, Ouagadougou,  
Burkina Faso  
**Postal address:** B.P. 548,  
Ouagadougou 01, Province du  
Kadiogo, Burkina Faso  
Tel.: 226 31-18-94  
Fax: 226 31-19-00

**Burma**

See Myanmar

**Burundi**

See Kenya

**Cambodia**

Canadian/Australian Embassy,  
9-11, RV Senei Vinnavut Oum,  
Sangkat Chaktamouk, Khan Daun  
Penh, Phnom Penh 23, Cambodia  
Tel.: 855 (23) 213 470, ext. 426;  
after hours: 855 (0) 12 812 065,  
12 813 533  
Fax: 855 (23) 211 389



**Cameroon****Yaoundé**

Canadian High Commission,  
Immeuble Stamatades, Place de  
l'Hôtel de Ville, Yaoundé, Cameroon  
**Postal address:** B.P. 572,  
Yaoundé, Cameroon  
Tel.: 237 23-23-11  
Fax: 237 22-10-90

**Douala**

Consulate of Canada,  
a/s PRO-PME, 1726, avenue  
Charles de Gaulle, Douala, Cameroon  
**Postal address:** B.P. 2373,  
Douala, Cameroon  
Tel.: 237 43-29-34  
Fax: 237 42-31-09

**Cape Verde**

See Senegal

**Cayman Islands** ☉

See Jamaica, Kingston

**Central African Republic**

Consulate of Canada,  
Quartier Assana, Bangui,  
Central African Republic  
**Postal address:** B.P. 973,  
Quartier Assana, Bangui,  
Central African Republic  
Tel.: 236 61-09-73  
Fax: 236 61-40-74

**Chad**

See Cameroon, Yaoundé

**Chile** ☉**Santiago**

Canadian Embassy,  
Nueva Tajamar 481, Torre Norte,  
Piso 12, Las Condes, Santiago, Chile  
**Postal address:** Casilla 139,  
Correo 10, Santiago, Chile  
Tel.: 56 (2) 362-9660  
Fax: 56 (2) 362-9393

**Antofagasta**

Consulate of Canada,  
Travesía del Mirador 03075,  
Departamento 3-A,  
Antofagasta, Chile  
Tel.: 56 (55) 24-7652  
Fax: 56 (55) 24-8049

**Concepción**

Consulate of Canada,  
Caupolicán 245, Chiguayante,  
Concepción, Chile  
**Postal address:** Casilla 425,  
Concepción, Chile  
Tel.: 56 (41) 36-9705  
Fax: 56 (41) 36-8185

**China** ☉**Beijing**

Canadian Embassy,  
19 Dong Zhi Men Wai Street,  
Chao Yang District, Beijing 100600,  
People's Republic of China  
Tel.: 86 (10) 6532-3536  
Fax: 86 (10) 6532-5544

**Chongqing**

Consulate of Canada,  
Room 1705, Metropolitan Tower, Wu  
Yi Lu, Yu-Zhong District, Chongqing  
400010, People's Republic of China  
Tel.: 86 (23) 6373-8007  
Fax: 86 (23) 6373-8026

**Guangzhou**

Consulate General of Canada,  
Suite 801, China Hotel Office Tower,  
Liu Hua Lu, Guangzhou 510015,  
People's Republic of China  
Tel.: 86 (20) 8666-0569  
Fax: 86 (20) 8667-0267

**Hong Kong**

Consulate General of Canada,  
14th Floor, One Exchange Square,  
Central, Hong Kong SAR,  
People's Republic of China  
**Postal address:** G.P.O. Box 11142  
Central, Hong Kong SAR,  
People's Republic of China  
Tel.: 85 (2) 2810-4321  
Fax: 85 (2) 2810-6736

**Shanghai**

Consulate General of Canada,  
American International Centre,  
West Tower, Suite 604, 1376  
Nanjing Xi Lu, Shanghai 200040,  
People's Republic of China  
Tel.: 86 (21) 6279-8400  
Fax: 86 (21) 6279-8401

**Colombia** ☉**Bogotá**

Canadian Embassy,  
Cra. 7, No. 115-33, Bogotá, Colombia  
**Postal address:** P.O. Box 110067,  
Bogotá, Colombia  
Tel.: 57 (1) 657-9800  
Fax: 57 (1) 657-9912

**Cartagena**

Consulate of Canada,  
Edificio Centro Ejecutivo Bocagrande,  
Carrera 3 No. 8-129,  
Oficina No. 1103,  
Cartagena, Colombia  
Tel.: 57 (5) 665-5838  
Fax: 57 (5) 665-5837

**Comoros Islands**

See Tanzania

**Congo (Brazzaville)**

See Gabon

**Congo (Kinshasa)**

See Democratic Republic of Congo

**Cook Islands**

See New Zealand

**Costa Rica** ☉

Canadian Embassy,  
Oficentro La Sabana, Building No.  
5, 3rd Floor, behind the Contraloría  
General de la República,  
San José, Costa Rica  
**Postal address:** P.O. Box 351-1007,  
Centro Colón, San José, Costa Rica

Tel.: 506 296-4149  
Fax: 506 296-4270

**Côte d'Ivoire** ☉

Canadian Embassy,  
Immeuble Trade Center,  
23, avenue Noguès, Le Plateau,  
Abidjan, Côte d'Ivoire  
**Postal address:** B.P. 4104,  
Abidjan 01, Côte d'Ivoire  
Tel.: 225 20-30-07-00  
Fax: 225 20-30-07-20

**Croatia** ☉

Canadian Embassy,  
Prilaz Gjüre Dezelica 4,  
10000 Zagreb, Croatia  
Tel.: 385 (1) 488-1200, 488-1211  
Fax: 385 (1) 488-1230

**Cuba****Havana**

Canadian Embassy,  
Calle 30, No. 518, Esquina a7a,  
Miramar, Havana, Cuba  
Tel.: 53(7) 24 2516  
Fax: 53 (7) 24 9772

**Guardalavaca**

Consulate of Canada,  
Villa Cabanas 13-14,  
Guardalavaca, Holguín, Cuba  
Tel.: 53 (24) 30-320  
Fax: 53(24) 30-321

**Varadero**

Consulate of Canada,  
Calle 13 e/Avenida Primera y

Camino del Mar, Varadero,  
Mantanzas, Cuba  
Tel.: 53 (5) 61-2078  
Fax: 53 (5) 66-7395

**Cyprus** ☉

Consulate of Canada,  
1 Lambousa Street,  
1095 Nicosia, Cyprus  
**Postal address:** P.O. Box 22125,  
1517 Nicosia, Cyprus  
Tel.: 357 (2) 775-508  
Fax: 357 (2) 779-905

**Czech Republic** ☉

Canadian Embassy,  
Mickiewiczova 6, 125 33 Prague 6,  
Czech Republic  
Tel.: 420 (2) 7210-1800  
Fax: 420 (2) 7210-1890

**Democratic Republic of Congo**

Canadian Embassy,  
17, avenue PUMBU, Commune de  
Gombe, Kinshasa, Democratic  
Republic of Congo  
**Postal address:** B.P. 8341, Kinshasa 1,  
Democratic Republic of Congo  
Tel.: 243 884-1699  
Fax: 243 884-1277

**Denmark** ☉**Copenhagen**

Canadian Embassy,  
Kr. Bernikows Gade 1,  
1105 Copenhagen K, Denmark  
Tel.: 45 33-48-32-00  
Fax: 45 33-48-32-20/1

**Nuuk (Greenland)**

Consulate of Canada,  
Groenlandsfly A/S, 3900 Nuuk,  
Greenland  
**Postal address:** P.O. Box 1012,  
3900 Nuuk, Greenland  
Tel.: 299 34-34-34  
Fax: 299 32-02-88

**Djibouti**

Consulate of Canada,  
Place Lagarde, Djibouti, Djibouti  
**Postal address:** B.P. 1188,  
Djibouti, Djibouti  
Tel.: 25 (3) 35-38-59, 35-59-50  
Fax: 25 (3) 35-00-14

**Dominica** ☉

See Barbados

**Dominican Republic** ☉**Santo Domingo**

Canadian Embassy,  
Capitán Eugenio de  
Marchena No. 39,  
La Esperilla, Santo Domingo,  
Dominican Republic  
**Postal address:** P.O. Box 2054,  
Santo Domingo 1,  
Dominican Republic  
Tel.: 1 (809) 685-1136  
Fax: 1 (809) 682-2691

**Puerto Plata**

Consulate of Canada,  
Calle Virginia E. Ortea, Edificio  
Isabel de Torres, Suite 311-C,

Puerto Plata, Dominican Republic  
Tel.: 1 (809) 586-5761  
Fax: 1 (809) 586-5762

**East Timor**

Australian Mission,  
Avenida dos Martires da Patria,  
Dili, East Timor  
Tel.: 670 390 322111  
Fax: 670 390 322247

**Ecuador** ☉**Quito**

Canadian Embassy,  
Avenida 6 de diciembre, no. 2816,  
and Paul Rivet, Josueth Gonzalez  
Building, 4th Floor, Quito, Ecuador  
**Postal address:** P.O. Box 17-11-6512  
(CCI), Quito, Ecuador  
Tel.: 593 (2) 506-162, 232-114  
Fax: 593 (2) 503-108

**Guayaquil**

Consulate of Canada,  
Avenida General Cordova 810 and  
Victor Manuel Rendon, Edificio  
Torres de la Merced, 21st Floor,  
Guayaquil, Ecuador  
Tel.: 593 (4) 563-580, 253-850  
Fax: 593 (4) 314-562

**Egypt** ☉

Canadian Embassy,  
5 El Saraya El Kobra Square,  
Arab African International Bank  
Building, Garden City, Cairo, Egypt  
**Postal address:** P.O. Box 1667,

**Cairo, Egypt**  
Tel.: 20 (2) 794-3110  
Fax: 20 (2) 796-3548

### El Salvador

Office of the Canadian Embassy,  
Centro Financiero Gigante, Torre A,  
Lobby 2, Alameda Roosevelt y 63  
Ave. Sur, Colonia Escalón, San  
Salvador, El Salvador  
Tel.: 503 279-4655  
Fax: 503 279-0765

### Equatorial Guinea

See Gabon

### Eritrea

Consulate of Canada,  
Andenet Street, House No. 87/89,  
Asmara, Eritrea  
**Postal address:** P.O. Box 3962,  
Asmara, Eritrea  
Tel.: 291 (1) 18-24-90, 18-19-40/41  
Fax: 291 (1) 18-24-88, 18-42-41

### Estonia

Office of the Canadian Embassy,  
Toom Kooli 13, 2nd Floor,  
10130 Tallinn, Estonia  
Tel.: 372 (6) 627-3310/11  
Fax: 372 (6) 627-3312

### Ethiopia

Canadian Embassy,  
Old Airport Area, Higher 23,  
Kebele 12, House No. 122,  
Addis Ababa, Ethiopia  
**Postal address:** P.O. Box 1130,

Addis Ababa, Ethiopia.  
Tel.: 251 (1) 71 30 22  
Fax: 251 (1) 71 30 33

### Fiji

Consulate of Canada,  
P.O. Box 10690, Nadi Airport, Suva, Fiji  
Tel./Fax: 67 9 721 936

### Finland

Canadian Embassy,  
Pohjoisesplanadi 25B,  
00100 Helsinki, Finland  
**Postal address:** P.O. Box 779,  
00101 Helsinki, Finland  
Tel.: 358 (09) 17 11 41  
Fax: 358 (09) 60 10 60

### France

**Paris**  
Canadian Embassy,  
35, avenue Montaigne,  
75008 Paris, France  
Tel.: 33 01-44-43-29-00  
Fax: 33 01-44-43-29-86

### Lille

Consulate of Canada,  
30, avenue Emile Zola,  
59800 Lille, France  
Tel.: 33 03-20-14-05-78  
Fax: 33 03-20-14-36-96

### Lyon

Consulate of Canada,  
21, rue Bourgelat, 69002 Lyon, France  
Tel.: 33 04-72-77-64-07  
Fax: 33 04-72-77-65-09

### Nice

Consulate of Canada,  
10, rue Lamartine, 06000 Nice, France  
Tel.: 33 04-93-92-93-22  
Fax: 33 04-93-92-55-51

### Saint-Pierre et Miquelon

Consulate of Canada,  
16, rue Jacques Debon, Saint-  
Pierre, Saint-Pierre et Miquelon  
**Postal address:** B.P. 4370, 97500  
Saint-Pierre, Saint-Pierre et Miquelon  
Tel./Fax: 508 41-55-10

### French Guiana

See Guyana

### French Polynesia

Australian Consulate,  
Qantas Airways, Centre Vaima,  
3rd Floor, Papeete, Tahiti  
**Postal address:** B.P. 1695,  
98713 Papeete, Tahiti  
Tel.: 689 43 88 38  
Fax: 689 41 05 19

### Gabon

Canadian Embassy,  
Quartier Batterie IV, Libreville, Gabon  
**Postal address:** B.P. 4037,  
Libreville, Gabon  
Tel.: 241 73-73-54  
Fax: 241 73-73-88

### Gambia

See Senegal

### Georgia

See Turkey, Ankara

### Germany

*When making a long-distance call within Germany, the city code must be preceded by a zero. For example, press 030 for Berlin, followed by the local number.*

### Berlin

Canadian Embassy,  
Internationales Handelszentrum  
Building,  
Friedrichstrasse 95, 12th Floor,  
10117 Berlin, Germany  
Tel.: 49 (30) 20 31 20  
Fax: 49 (30) 20 31 24 57

### Düsseldorf

Consulate of Canada,  
Benrather Strasse 8,  
40213 Düsseldorf, Germany  
Tel.: 49 (211) 17 21 70  
Fax: 49 (211) 35 91 65

### Hamburg

Consulate of Canada,  
Ballindamm 35, 5th Floor,  
20095 Hamburg, Germany  
Tel.: 49 (40) 46 00 27 0  
Fax: 49 (40) 46 00 27 20

### Munich

Consulate of Canada,  
Tal 29, 80331 Munich, Germany  
Tel.: 49 (89) 21 99 57 0  
Fax: 49 (89) 21 99 57 57

**Stuttgart**

Consulate of Canada,  
Lange Strasse 51,  
70174 Stuttgart, Germany  
Tel.: 49 (711) 2 23 96 78  
Fax: 49 (711) 2 23 96 79

**Ghana**

Canadian High Commission,  
42 Independence Avenue,  
Accra, Ghana  
**Postal address:** P.O. Box 1639,  
Accra, Ghana  
Tel.: 233 (21) 77 37 91,  
22 85 55/66/62  
Fax: 233 (21) 77 37 92

**Great Britain**

See United Kingdom

**Greece****Athens**

Canadian Embassy,  
4 Ioannou Gennadiou Street,  
115 21 Athens, Greece  
Tel.: 30(1) 727-3400  
Fax: 30(1) 727-3480

**Thessaloniki**

Consulate of Canada,  
c/o Bank of Nova Scotia,  
17 Tsimiski Street,  
546 24 Thessaloniki, Greece  
Tel.: 30 (31) 256-350  
Fax: 30(31) 256-351

**Greenland**

See Denmark, Nuuk

**Grenada**

See Barbados

**Guadeloupe**

See Barbados

**Guam**

See Micronesia

**Guatemala**

Canadian Embassy,  
Edyma Plaza Building, 8th Floor,  
13 Calle 8-44, Zona 10,  
Guatemala City, Guatemala  
**Postal address:** P.O. Box 400,  
Guatemala City, Guatemala  
Tel.: 502 333-6104, 363-4348  
Fax: 502 363-4208

**Guinea**

Canadian Embassy,  
Quartier Coléah, Corniche Sud,  
B.P. 99, Conakry, Guinea  
Tel.: 224 46-23-95, 46-32-90  
Fax: 224 46-42-35,  
224 12-66-35-24, 377 98-66-35-24

**Guinea-Bissau**

See Senegal

**Guyana**

Canadian High Commission,  
High and Young Streets,  
Georgetown, Guyana  
**Postal address:** P.O. Box 10880,  
Georgetown, Guyana  
Tel.: 592 227-2081/2/3/4/5  
Fax: 592 225-8380

**Haiti**

Canadian Embassy,  
Édifice Banque de Nouvelle-Écosse  
(Bank of Nova Scotia), Delmas 18,  
Port-au-Prince, Haiti  
**Postal address:** C.P. 826,  
Port-au-Prince, Haiti  
Tel.: 509 298-3050  
Fax: 509 298-3001

**Hawaii**

See United States of America,  
Honolulu

**Holy See (Vatican City)**

Canadian Embassy to the Holy See,  
Via della Conciliazione 4/D,  
00193 Rome, Italy  
Tel.: 39(06) 6830-7316/7386/7398  
Fax: 39 (06) 6880-6283

**Honduras**

Office of the Canadian Embassy to  
Honduras, Centro Financiero  
BANEXPO, 3rd Floor,  
Boulevard San Juan-Bosco, Colonia  
Payaquí, Tegucigalpa, Honduras  
**Postal address:** P.O. Box 3552,  
Tegucigalpa, Honduras  
Tel.: 504 232-4551  
Fax: 504 232-8767

**Hong Kong**

See China

**Hungary**

Canadian Embassy,  
Zuglgetti út. 51-53,

1121 Budapest, Hungary

**Postal address:** Budakeszi út. 32,  
1121 Budapest, Hungary  
Tel.: 36 (1) 392-3360  
Fax: 36 (1) 392-3390

**Iceland**

Consulate General of Canada,  
Suðurlandsbraut 10,  
108 Reykjavik, Iceland  
Tel.: 354 568-0820  
Fax: 354 568-0899  
Cell: 354 895-6120

**India****New Delhi**

Canadian High Commission,  
7/8 Shantipath, Chanakyapuri,  
New Delhi, 110021, India  
**Postal address:** P.O. Box 5207,  
New Delhi, India  
Tel.: 91 (11) 687-6500  
Fax: 91 (11) 687-6579

**Bangalore**

Trade Office of Canada,  
103, Prestige Meridian 1,  
29 M.G. Road, Bangalore 560 001,  
Karnataka, India  
Tel.: 91 (80) 559-9418, 558-1116  
Fax: 91 (80) 559-9424

**Chandigarh**

Office of the Canadian High  
Commission, S.C.O. 33-34-35,  
Sector 17A (near Jagat Cinema),  
Chandigarh, India

Tel.: 91 (172) 716-020/1  
Fax: 91 (172) 716-025

**Chennai (formerly Madras)**

Consulate of Canada,  
3rd Floor, 827 Annal Salai,  
Dhun Building, Chennai 600 002, India  
Tel./Fax: 91 (44) 852-9818;  
859-1402

**Kolkata (formerly Calcutta)**

Consulate of Canada,  
c/o RPG Enterprises, Duncan  
House, 31, Netaji Subhas Road,  
Calcutta 700 001, West Bengal, India  
Tel.: 91 (33) 242-6820/1  
Fax: 91 (33) 248-1614

**Mumbai (formerly Bombay)**

Consulate of Canada,  
4th Floor, 41/42 Maker Chambers VI,  
Jamnalal Bajaj Marg, Nariman Point,  
Mumbai 400 021, India  
Tel.: 91 (22) 287-6027  
Fax: 91 (22) 287-5514

**Indonesia ☉****Jakarta**

Canadian Embassy,  
5th Floor, Wisma Metropolitan I,  
Jalan Jendral Sudirman Kav 29,  
Jakarta, Indonesia  
**Postal address:** P.O. Box 8324/JKS.MP,  
Jakarta 12084, Indonesia  
Tel.: 62 (21) 525-0709  
Fax: 62 (21) 571-2251

**Denpasar (Bali)**

Australian Consulate,  
Jalan Prof. Moh Yamin 4, Renon,  
Denpasar, Bali, Indonesia  
**Postal address:** P.O. Box 3243,  
Denpasar, Bali, Indonesia  
Tel.: 62 (361) 235-092/3  
Fax: 62 (361) 231-990

**Surabaya (East Java)**

Consulate of Canada,  
Maspion Group Building, 3rd Floor,  
Jalan Kembang Jepun 38-40,  
Surabaya 60162, East Java,  
Indonesia  
Tel.: 62 (31) 354-4330  
Fax: 62 (31) 354-4331

**Iran ☉**

Canadian Embassy,  
57 Shahid Javad-e-Sarfaraz  
(Darya-E-Noor), Ostad Motahari  
Avenue, Tehran, Iran  
**Postal address:** P.O. Box 11365-4647,  
Tehran, Iran  
Tel.: 98 (21) 873-2623  
Fax: 98 (21) 873-3202

**Iraq**

See Jordan

**Ireland ☉**

Canadian Embassy,  
65 St. Stephen's Green,  
Dublin 2, Ireland  
Tel.: 353 (1) 478-1988;  
after hours: 353 (1) 478-1476  
Fax: 353 (1) 478-1285

**Israel ☉**

Canadian Embassy,  
3/5 Nirim Street,  
Tel Aviv 67060, Israel  
**Postal address:** P.O. Box 9442,  
Tel Aviv 61093, Israel  
Tel.: 972 (3) 636-3300  
Fax: 972 (3) 636-3383

**Italy ☉****Rome**

Canadian Embassy,  
Consular Section,  
Via Zara 30, 00198 Rome, Italy  
Tel.: 39 (06) 445-981  
Fax: 39 (06) 445-98912

**Milan**

Consulate General of Canada,  
Via Vittor Pisani 19,  
20124 Milan, Italy  
Tel.: 39 (02) 6758-1  
Fax: 39 (02) 6758-3900, 6758-3945

**Naples**

Consulate of Canada,  
Via Carducci 29, 80121 Naples, Italy  
Tel.: 39 (081) 401-338  
Fax: 39 (081) 410-4210

**Padova**

Consulate of Canada,  
Riviera Ruzante 25,  
35123 Padova, Italy  
Tel.: 39 (049) 876-4833  
Fax: 39 (049) 878-1147

**Sulmona**

Consulate of Canada,  
Via Panfilo Mazara 26,  
67039 Sulmona (L'Aquila), Italy  
Tel.: 39 (0864) 212-341  
Fax: 39 (0864) 210-158

**Jamaica ☉****Kingston**

Canadian High Commission,  
3 West Kings House Road,  
Kingston 10, Jamaica  
**Postal address:** P.O. Box 1500,  
Kingston 10, Jamaica  
Tel.: 1 (876) 926-1500  
Fax: 1 (876) 511-3493

**Montego Bay**

Canadian Consulate,  
29 Gloucester Avenue,  
Montego Bay, Jamaica  
Tel.: 1 (876) 952-6198  
Fax: 1 (876) 952-3953

**Japan ☉**

*When making a long-distance call  
within Japan, the city code must  
be preceded by a zero. For example,  
press 03 for Tokyo, followed by the  
local number.*

**Tokyo**

Canadian Embassy,  
3-38 Akasaka 7-chome, Minato-ku,  
Tokyo 107-8503, Japan  
Tel.: 81 (3) 5412-6200  
Fax: 81 (3) 5412-6289

**Fukuoka**

Consulate of Canada,  
FT Building, 9F, 4-8-28.Watanabe-  
Dori, Chuo-Ku, Fukuoka-Shi,  
Fukuoka-Ken 810-0004, Japan  
Tel.: 81 (92) 752-6055  
Fax: 81 (92) 752-6077

**Hiroshima**

Consulate of Canada,  
c/o Chugoku Electric Power Co. Inc.,  
4-33 Komachi, Naka-ku,  
Hiroshima-shi, Hiroshima-ken  
730-8701, Japan  
Tel./Fax: 81 (82) 246-0057

**Nagoya**

Consulate of Canada,  
Nakato Marunouchi Building, 6F,  
3-17-6 Marunouchi, Naka-Ku,  
Nagoya-Shi, Aichi-Ken 460-0002,  
Japan  
Tel.: 81 (52) 972-0450  
Fax: 81 (52) 972-0453

**Osaka**

Consulate General of Canada,  
Daisan Shoho Building, 12th Floor,  
2-2-3, Nishi-Shinsaibashi,  
Chuo-Ku, Osaka 542-0086, Japan  
Postal address: P.O. Box 150,  
Osaka, Minami 542-8691, Japan  
Tel.: 81 (6) 6212-4910  
Fax: 81 (6) 6212-4914

**Sapporo**

Consulate of Canada,  
c/o The Hokkaido Bank Ltd.,  
1-banchi, Nishi 4-chome, Odori,  
Chuo-ku, Sapporo-shi,  
Hokkaido 060-0042, Japan.  
Tel./Fax: 81 (11) 219-0617

**Sendai**

Consulate of Canada,  
c/o Tohoku Electric Power Co. Inc.,  
3-7-1 Ichibancho, Aoba-ku,  
Sendai-shi, Miyagi-ken 980-0811,  
Japan  
Tel./Fax: 81 (22) 268-5030

**Jordan**

Canadian Embassy,  
Pearl of Shmeisani Building,  
Shmeisani, Amman, Jordan  
Postal address: P.O. Box 815403,  
Amman, Jordan 11180  
Tel.: 962 (6) 566-6124  
Fax: 962 (6) 568-9227

**Kazakhstan**

Canadian Embassy,  
34 Karasai Batyr Street,  
Almaty, Kazakhstan 480100  
Tel.: 7 (3272) 501151  
Fax: 7 (3272) 582493

**Kenya** ☉

Canadian High Commission,  
Comcraft House, Haile Selassie  
Avenue, Nairobi, Kenya

Postal address: P.O. Box 30481,  
00100, Nairobi, Kenya  
Tel.: 254 (2) 21 48 04  
Fax: 254 (2) 22 69 87

**Kiribati**

Australian High Commission,  
Bairiki, Tarawa, Kiribati  
Postal address: P.O. Box 77,  
Tarawa, Kiribati  
Tel.: 686 21-184  
Fax: 686 21-440

**Korea**

See South Korea or North Korea

**Kosovo**

Canadian Government Liaison Office,  
Krajishkih Brigada 5, Dragodan,  
Pristina, Kosovo  
Tel.: 381 38-549545

**Kuwait**

Canadian Embassy,  
24, Al Mutawakel Street, Block 4,  
Da'ayah, Kuwait City, Kuwait  
Postal address: P.O. Box 25281,  
Safat 13113, Kuwait City, Kuwait  
Tel.: 965 256-3025  
Fax: 965 256-0173

**Kyrgyz Republic**

Consulate of Canada,  
189 Moskovskaya Street,  
720010 Bishkek, Kyrgyz Republic  
Tel.: 996 (312) 65-05-06  
Fax: 996 (312) 65-01-01

**Laos**

Australian Embassy,  
J.Nehru Street,  
Phone Xay District, Vientiane, Laos  
Tel.: 856 (21) 413-600  
Fax: 856 (21) 413-601

**Latvia**

Canadian Embassy,  
Doma laukums 4,  
4th Floor, Riga 1977, Latvia  
Tel.: 371 783-0141, 722-6315  
Fax: 371 783-0140

**Lebanon** ☉

Canadian Embassy,  
434 Jal El Dib Highway (sea side),  
1st Floor, Coolrite Building,  
Jal'El D'ib, Beirut, Lebanon  
Postal address: P.O. Box 60163,  
Jal'El D'ib, Lebanon  
Tel.: 961 (4) 713-900  
Fax: 961 (4) 710-595

**Lesotho**

Consulate of Canada,  
LNDC Development House Building,  
Block D, 5th Floor, Kingsway Street,  
Maseru, Lesotho  
Postal address: P.O. Box 1191,  
Maseru 100, Lesotho  
Tel.: 266 316-435, 314-187  
Fax: 266 314-187

**Liberia**

See Côte d'Ivoire

**Libya**

Office of the Canadian Embassy,  
c/o The Netherlands Embassy,  
20/Galal Bayar Street, Dahra,  
Tripoli, Libya

Postal address: B.P. 3801,  
Dahra, Tripoli, Libya  
Tel.: 218 (21) 44-41549/50  
Fax: 218 (21) 33-40729

**Liechtenstein**

See Switzerland, Bern

**Lithuania** ☉

Office of the Canadian Embassy,  
Gedimino pr. 64, 2001 Vilnius,  
Lithuania

Tel.: 370 (2) 220-898, 220-865,  
220-853  
Fax: 370 (2) 220-884

**Luxembourg** ☉

Consulate of Canada,  
c/o Price Waterhouse Coopers,  
400, route d'Esch,  
1471 Luxembourg, Luxembourg

Postal address: B.P. 1443,  
Luxembourg, Luxembourg  
Tel.: 35 (2) 402-4201  
Fax: 35 (2) 49-48-48-29-12

**Macau** ☉

See China, Hong Kong

**Macedonia, former Yugoslav  
Republic of** ☉

Consulate of Canada,  
c/o Yucan Trade International,

12TA Udrna brigada 2a,  
91000 Skopje, FYR Macedonia  
Tel.: 389 (91) 225-630  
Fax: 389 (91) 117-550

**Madagascar**

Consulate of Canada,  
c/o QIT Madagascar Minerals Ltd.,  
Villa 3H, Lot II J 169, Ivandry,  
Antananarivo 101, Madagascar  
Postal address: P.O. Box 4003,  
Antananarivo 101, Madagascar  
Tel.: 261 (20) 22-425-59, 22-423-22  
Fax: 261 (20) 22-425-06

**Malawi**

Consulate of Canada,  
Accord Centre, M'Chipembere  
Highway, Blantyre-Limbe, Malawi  
Postal address: P.O. Box 51902,  
Blantyre-Limbe, Malawi  
Tel.: 265 645-441, 641-612, 643-277  
Fax: 265 645-004, 643-446

**Malaysia** ☉

**Kuala Lumpur**  
Canadian High Commission,  
7th Floor, Plaza OSK,  
172 Jalan Ampang, 50450  
Kuala Lumpur, Malaysia  
Postal address: P.O. Box 10990,  
50732 Kuala Lumpur, Malaysia  
Tel.: 6 (03) 2718-3333  
Fax: 6 (03) 2718-3395

**Penang**

Consulate of Canada,  
1 MacCallum Street Ghaut,

10700 Penang, Malaysia  
Postal address: P.O. Box 23,  
10700 Penang, Malaysia  
Tel./Fax: 6 (04) 262-3300

**Maldives**

See Sri Lanka

**Mali**

Canadian Embassy,  
Immeuble Séméga, route  
de Koulikoro, Bamako, Mali  
Postal address: B.P. 198,  
Bamako, Mali  
Tel.: 223 21-22-36  
Fax: 223 21-43-62

**Malta** ☉

Consulate of Canada,  
Demajo House, 103 Archbishop Street,  
Valletta, Malta VLT 09  
Tel.: 356 233-121/126  
Fax: 356 243-147

**Marshall Islands**

See Micronesia

**Martinique** ☉

See Barbados

**Mauritania**

Consulate of Canada,  
Centre Commercial Abass, avenue  
Charles de Gaulle, îlot "O,"  
n° 34, 1<sup>er</sup> étage, Bureau 2,  
Nouakchott, Mauritania  
Postal address: B.P. 428,  
Nouakchott, Mauritania

Tel.: 222 29-26-97  
Fax: 222 29-26-98  
Cell: 222 30-30-46

**Mauritius** ☉

Consulate of Canada,  
18 Jules Koenig Street,  
c/o Blanche Birger Co. Ltd.,  
Port Louis, Mauritius  
Postal address: P.O. Box 209,  
Port Louis, Mauritius  
Tel.: 230 212-5500  
Fax: 230 208-3391

**Mexico** ☉

*When calling from within Mexico  
the area code for all Canadian  
offices is 01; when calling from  
outside Mexico the area code is 52.*

**Mexico City**

Canadian Embassy,  
Calle Schiller No. 529  
(Rincón del Bosque),  
Colonia Bosque de Chapultepec,  
11580 Mexico, D.F., Mexico  
Postal address: P.O. Box 105-05,  
11580 Mexico, D.F., Mexico  
Tel.: 52 (5) 724-7900;  
toll-free (within Mexico):  
01-800-706-2900  
Fax: 52 (5) 724-7943  
*If you call the Embassy from within  
Mexico City, the telephone number  
is 5724-7900 and the fax number is  
5724-7943.*

**Acapulco**

Consulate of Canada,  
Centro Comercial Marbella, Local 23,  
esq. Prolongación Farallón y Miguel  
Alemán, Acapulco, Guerrero, Mexico  
**Postal address:** Apartado Postal  
94-C, 39670 Acapulco,  
Guerrero, Mexico  
Tel.: 52 (7) 484-1305, 481-1349  
Fax: 52 (7) 484-1306

**Cancún**

Consulate of Canada,  
Plaza Caracol II, 3<sup>er</sup> piso, Local 330,  
Boulevard Kukulkán km 8.5,  
Zona hotelera, 77500 Cancún,  
Quintana Roo, Mexico  
Tel.: 52 (9) 883-3360/1  
Fax: 52 (9) 883-3232

**Guadalajara**

Consulate of Canada,  
Hotel Fiesta Americana, Local 31,  
Aurelio Aceves 225, Col. Vallarta  
Poniente, 44100 Guadalajara,  
Jalisco, Mexico  
Tel.: 52 (3) 615-6215  
Fax: 52 (3) 615-8665

**Mazatlán**

Consulate of Canada,  
Hotel Playa Mazatlán,  
Zona Dorada, Rodolfo L. Loaiza 202,  
82110 Mazatlán, Sinaloa, Mexico  
**Postal address:** P.O. Box 614,  
82110 Mazatlán, Sinaloa, Mexico  
Tel.: 52 (6) 913-7320  
Fax: 52 (6) 914-6655

**Monterrey**

Consulate of Canada,  
Edificio Kalos, Piso C-1, Local 108-A,  
Zaragoza 1300 Sur y Constitución,  
64000 Monterrey, N.L., Mexico  
Tel.: 52 (8) 344-3200, 344-2753,  
344-2906, 344-2961, 345-9105,  
345-9045  
Fax: 52 (8) 344-3048

**Oaxaca**

Consulate of Canada,  
Pino Suarez 700, Local 1-B,  
Multiplaza Brena, Col. Centro,  
68000 Oaxaca, Oaxaca, Mexico  
**Postal address:** Apartado Postal 29,  
Sucursal C, Colonia Reforma,  
68050 Oaxaca, Oaxaca, Mexico  
Tel.: 52 (9) 513-3777  
Fax: 52 (9) 515-2147

**Puerto Vallarta**

Consulate of Canada,  
160 Calle Zaragoza, Interior 10,  
Colonia Centro, 48300 Puerto Vallarta,  
Jalisco, Mexico  
Tel.: 52 (3) 222-5398, 223-0858  
Fax: 52 (3) 222-3517

**San José del Cabo**

Consulate of Canada,  
Plaza José Green, Local 9,  
Boulevard Mijares s/n, Colonia  
Centro, 23400 San José del Cabo,  
Baja California Sur, Mexico  
Tel.: 52 (1) 142-4333  
Fax: 52 (1) 142-4262

**Tijuana**

Consulate of Canada,  
Germán Gedovius No. 10411-101,  
Condominio del Parque,  
Zona Río, 22320 Tijuana,  
Baja California Norte, Mexico  
Tel.: 52 (6) 684-0461  
Fax: 52 (6) 684-0301

**Micronesia**

Australian Embassy,  
H&E Enterprises Building, Kolonia,  
Pohnpei, Micronesia  
**Postal address:** P.O. Box S, Kolonia,  
Pohnpei, Micronesia  
Tel.: 691 320-5448  
Fax: 691 320-5449

**Moldova**

See Romania

**Monaco**

Consulate of Canada,  
Palais de la Scala, 1, avenue Henry  
Dunant, Bureau 1178, 98000 Monaco  
Tel.: 377 97 70 62 42  
Fax: 377 97 70 62 52

**Mongolia**

Consulate of Canada,  
Diplomatic Services Building,  
Suite 56, Ulaanbaatar, Mongolia  
**Postal address:** P.O. Box 243,  
210644, Ulaanbaatar, Mongolia  
Tel.: 976 (11) 328-285  
Fax: 976 (11) 328-289

**Montserrat**

See Barbados.

**Morocco**

Canadian Embassy,  
13 bis, rue Jaafar Assadik,  
Agdal-Rabat, Morocco  
**Postal address:** B.P. 709,  
Agdal-Rabat, Morocco  
Tel.: 212 (37) 68 74 00  
Fax: 212 (37) 68 74 30

**Mozambique**

Office of the Canadian High  
Commission, 1128 Julius Nyerere  
Avenue, Maputo, Mozambique  
**Postal address:** P.O. Box 1578,  
Maputo, Mozambique  
Tel.: 258 (1) 492-623/624/470  
Fax: 258 (1) 492-667

**Myanmar**

Australian Embassy,  
88 Strand Road,  
Rangoon, Myanmar  
Tel.: 95 (1) 251-810  
Fax: 95 (1) 246-159

**Namibia**

Consulate of Canada,  
c/o Metje & Ziegler Ltd., 8th Floor,  
Metje-Behnsen Building,  
Independence Avenue,  
Windhoek, Namibia  
**Postal address:** P.O. Box 239,  
Windhoek, Namibia  
Tel.: 264 (61) 227 417  
Fax: 264 (61) 222 859



**Nauru**

See Australia, Canberra

**Nepal**

Canadian Cooperation Office,  
Lazimpat, Nepal  
**Postal address:** P.O. Box 4574,  
Kathmandu, Nepal  
Tel.: 977 (1) 415-193/389/391  
Fax: 977 (1) 410-422

**Netherlands** ☉

Canadian Embassy,  
Sophialaan 7., 2500 GV,  
The Hague, The Netherlands  
**Postal address:** P.O. Box 30820,  
The Hague, The Netherlands  
Tel.: 31 (70) 311-1600  
Fax: 31 (70) 311-1620

**Netherlands Antilles**

Consulate of Canada,  
Maduro and Curiels Bank, N.V.,  
Scharlooweg 55, Willemstad,  
Curaçao, Netherlands Antilles  
**Postal address:** P.O. Box 305,  
Willemstad, Curaçao,  
Netherlands Antilles  
Tel.: 599 (9) 466-1115/1121  
Fax: 599 (9) 466-1122/1130

**New Caledonia**

Australian Consulate General,  
Immeuble Foch, 7<sup>e</sup> étage,  
19, rue du Maréchal Foch,  
Nouméa, New Caledonia  
**Postal address:** B.P. 22,

98845 Nouméa, New Caledonia  
Tel.: 687 27-2414  
Fax: 687 27-8001

**New Zealand** ☉

Canadian High Commission,  
3rd Floor, 61 Molesworth Street,  
Thorndon, Wellington, New Zealand  
**Postal address:** P.O. Box 12-049,  
Thorndon, Wellington, New Zealand  
Tel.: 64 (4) 473-9577  
Fax: 64 (4) 471-2082

**Nicaragua** ☉

Office of the Canadian Embassy,  
De los Pipitos, 2 blocks west,  
Nogal Street, No. 25, Bolonia,  
Managua, Nicaragua  
**Postal address:** P.O. Box 25,  
Managua, Nicaragua  
Tel.: 505 (2) 68-0433/3323  
Fax: 505 (2) 68-0437

**Niger**

Office of the Canadian Embassy,  
Boulevard Mali Béro, Niamey, Niger  
**Postal address:** B.P. 362, Niamey, Niger.  
Tel.: 227 75-36-86/7  
Fax: 227 75-31-07

**Nigeria**

Office of the Canadian High  
Commission,  
4 Anifowoshe Road,  
Victoria Island, Lagos, Nigeria  
Tel.: 234 (1) 262-2512/3/5  
Fax: 234 (1) 262-2516

**Niue Island**

See New Zealand

**Northern Marianas**

See Micronesia

**North Korea**

Swedish Embassy,  
Munsudong District, Pyongyang,  
People's Democratic Republic of Korea  
Tel./Fax: 850 2-381-7258

**Norway** ☉**Oslo**

Canadian Embassy,  
Wergelandsveien 7,  
0244 Oslo, Norway  
Tel.: 47 22-99-53-00  
Fax: 47 22-99-53-01

**Bergen**

Consulate of Canada,  
P.O. Box 2439 Solheimsviken,  
5824 Bergen, Norway  
Tel.: 47 55-29-71-30  
Fax: 47 55-29-71-31

**Oman**

Consulate of Canada,  
Flat No. 310, Building 477, Way 2907,  
Moosa Abdul Rahman Hassan  
Building, A'Noor Street, Ruwi, Oman  
**Postal address:** P.O. Box 1275,  
Muttrah, Oman 114  
Tel.: 968 791-738  
Fax: 968 791-740

**Pakistan** ☉**Islamabad**

Canadian High Commission,  
Diplomatic Enclave, Sector G-5,  
Islamabad, Pakistan  
**Postal address:** G.P.O. Box 1042,  
Islamabad, Pakistan  
Tel.: 92 (51) 227-91 00;  
after hours: 92 (51) 227-91 13  
Fax: 92 (51) 227 91 10

**Karachi**

Consulate of Canada,  
c/o Beach Luxury Hotel, Room 120,  
Moulvi Tamiz Uddin Khan Road,  
Karachi 0227, Pakistan  
Tel.: 92 (21) 561-0685,  
561-1031/2/3/4/5/6/7  
Fax: 92 (21) 561-0673/4

**Lahore**

Consulate of Canada,  
c/o PAAF Building, 5th Floor,  
7D Kashmir Egerton Road,  
Lahore, Pakistan  
Tel.: 92 (42) 636-6230  
Fax: 92 (42) 588-2022

**Palau**

See Micronesia

**Panama** ☉

Canadian Embassy,  
World Trade Center, Calle 53E,  
Marbella, Galería Comercial, Piso 1,  
Panama City, Panama  
**Postal address:** Apartado 0832-2446,

Estafeta World Trade Center,  
Panama City, Panama  
Tel.: 507 264-9731, 264-7115  
Fax: 507 263-8083

### Papua New Guinea ☉

Canadian Consulate,  
Level 1, Defens Haus,  
Cnr Champion Pde & Hunter St.,  
Port Moresby, Papua New Guinea  
Postal address: P.O. Box 1971,  
Port Moresby, Papua New Guinea  
Tel.: 675 320-2600  
Fax: 675 320-2601

### Paraguay ☉

Consulate of Canada,  
Prof. Ramírez No. 3 at Juan de Salazar  
(between Perú and Padre Pucheu),  
Asunción, Paraguay  
Tel.: 595 (21) 227-207  
Fax: 595 (21) 227-208

### Peru ☉

Canadian Embassy,  
Calle Libertad 130, Miraflores,  
Lima 18, Peru  
Postal address: P.O. Box 18-1126,  
Miraflores Post Office,  
Lima 18, Peru  
Tel.: 51 (1) 444-4015  
Fax: 51 (1) 242-4050

### Philippines ☉

**Manila**  
Canadian Embassy,  
9th Floor, Allied Bank Centre,  
6754 Ayala Avenue,

Makati City 1226, Philippines  
Postal address: P.O. Box 2168,  
Makati City 1220, Philippines  
Tel.: 63 (2) 867-0001  
Fax: 63 (2) 810-4299

### Cebu

Consulate of Canada,  
45-L Andres Abellana Street,  
Cebu City 6000, Philippines  
Tel.: 63 (2) 256-3320  
Fax: 63 (2) 255-3068

### Poland ☉

Canadian Embassy,  
Reform Plaza, 10th Floor,  
al. Jerozolimskie 123,  
02-017 Warsaw, Poland  
Tel.: 48 (22) 584-3340  
Fax: 48 (22) 584-3192

### Portugal ☉

**Lisbon**  
Canadian Embassy,  
Avenida da Liberdade 196-200, 3rd  
Floor, 1269-121 Lisbon, Portugal  
Tel.: 351 21316-4600  
Fax: 351 21316-4693

### Faro

Consulate of Canada,  
Rua Frei Lourenço de Santa Maria  
No. 1, 1st Floor, 8001 Faro, Portugal  
Postal address: P.O. Box 79,  
8001 Faro, Portugal  
Tel.: 351 289-80-3757  
Fax: 351 289-88-0888

### Ponta Delgada (Azores)

Consulate of Canada,  
Rua Antonio Jose de Almeida No. 27,  
1st Floor Left, 9500-053 Ponta  
Delgada, São Miguel, Azores  
Tel.: 351 296-281488  
Fax: 351 296-281489

### Puerto Rico ☉

See United States of America

### Qatar ☉

See Kuwait

### Romania ☉

Canadian Embassy,  
36 Nicolae Iorga,  
71118 Bucharest, Romania  
Postal address: Post Office No. 22,  
Box 2966, Bucharest, Romania  
Tel.: 40 (1) 307-5000  
Fax: 40 (1) 307-5010

### Russia ☉

**Moscow**  
Canadian Embassy,  
23 Starokonyushenny Pereulok,  
Moscow, 121002 Russia  
Tel.: 7 (095) 956-6666  
Fax: 7 (095) 956-1577

### St. Petersburg

Consulate General of Canada,  
32B Malodetskosliski Prospekt,  
St. Petersburg, 198013 Russia  
Tel.: 7 (812) 325-8448  
Fax: 7 (812) 325-8393

### Rwanda

Office of the Canadian Embassy,  
1534 Akagera Street, Kigali, Rwanda  
Postal address: P.O. Box 1177,  
Kigali, Rwanda  
Tel.: 250 73210  
Fax: 250 72719

### Saint Christopher (Saint Kitts) and Nevis ☉

See Barbados

### Saint Lucia ☉

See Barbados

### Saint Martin/Sint Maarten ☉

Consulate of Canada,  
No. 21 Hummingbird Road, House  
No. 10, Monte Vista, Pointe  
Blanche, Sint Maarten,  
Netherlands Antilles  
Tel./Fax: 599 (5) 443-242

### Saint-Pierre et Miquelon ☉

See France

### Saint Vincent and The Grenadines ☉

See Barbados

### Samoa

Australian High Commission,  
Fen Gai Ma Leata Building,  
Beach Road, Tamaligi, Apia, Samoa  
Postal address: P.O. Box 704,  
Apia, Samoa  
Tel.: 68 (5) 234-11, 236-13, 252-32  
Fax: 68 (5) 231-59

**San Marino** ①

See Italy; Rome

**São Tomé and Príncipe**

See Gabon

**Saudi Arabia****Riyadh**Canadian Embassy,  
Diplomatic Quarter,  
Riyadh, Saudi ArabiaPostal address: P.O. Box 94321,  
Riyadh 11693, Saudi Arabia  
Tel.: 966 (1) 488-2288;  
after hours: 966 (5) 547-7496  
Fax: 966 (1) 488-1997**Jeddah**Consulate of Canada,  
Madina Road, Ali Reza Tower,  
11th Floor, Jeddah, Saudi ArabiaPostal address: P.O. Box 9484,  
Jeddah 21413, Saudi Arabia  
Tel.: 966 (2) 653-0597, 653-0434  
Fax: 966 (2) 653-0538**Senegal** ①Canadian Embassy,  
45, avenue de la République,  
Dakar, SenegalPostal address: B.P. 3373,  
Dakar, Senegal  
Tel.: 221 823 92 90  
Fax: 221 823 87 49**Seychelles**

See Tanzania

**Sierra Leone**

See Guinea

**Singapore** ①Canadian High Commission,  
IBM Towers, 80 Anson Road,  
14th and 15th Floors,  
Singapore 079907, Singapore  
Postal address: Robinson Road,  
P.O. Box 845, Singapore 901645,  
Singapore  
Tel.: 65 325-3200  
Fax: 65 325-3297**Slovakia** ①Office of the Canadian Embassy,  
Misikova 28D, 811 00 Bratislava,  
Slovakia  
Tel.: 421 (7) 5244 2175/2177/2178  
Fax: 421 (7) 5249 9995**Slovenia***When calling from within Slovenia  
but outside Ljubljana, the area code  
is 01; when calling from outside  
Slovenia the area code is 1.*Consulate of Canada,  
c/o Triglav Insurance Company Ltd.,  
Miklosiceva 19, Ljubljana 1000,  
Slovenia  
Tel.: 386 (1) 430-3570  
Fax: 386 (1) 430-3575**Solomon Islands**Australian High Commission,  
corner Hibiscus Avenue and  
Mud Alley, Honiara,**Solomon Islands**Tel.: 677 21561/2/3  
Fax: 677 23691**Somalia**

See Kenya

**South Africa** ①**Cape Town**Canadian High Commission,  
19th Floor, South African Reserve  
Bank Building, 60 St. George's Mall,  
Cape Town 8001, South Africa  
Postal address: P.O. Box 683,  
Cape Town 8000, South Africa  
Tel.: 27 (21) 423-5240  
Fax: 27 (21) 423-4893**Pretoria**Canadian High Commission,  
1103 Arcadia Street, Hatfield,  
Pretoria 0083, South Africa  
Postal address: Private Bag X13,  
Hatfield, Pretoria 0028, South Africa  
Tel.: 27 (12) 422-3000  
Fax: 27 (12) 422-3052**Durban**Consulate of Canada,  
14 Nuttall Gardens, Morningside,  
Durban 4001, South Africa  
Postal address: P.O. Box 712,  
Durban 4000, South Africa  
Tel.: 27 (31) 303-9695  
Fax: 27 (31) 303-9694**Johannesburg**Canadian High Commission Trade  
Office, Cradock Place, 1st Floor,  
10 Arnold Road, off Cradock  
Avenue, Rosebank, Johannesburg  
2196, South Africa  
Postal address: P.O. Box 1394,  
Parklands 2121, Johannesburg,  
South Africa  
Tel.: 27 (11) 442-3130  
Fax: 27 (11) 442-3325**South Korea** ①**Seoul**Canadian Embassy,  
10th and 11th Floors, Kolon Building,  
45 Mugyo-Dong, Chung-Ku,  
Seoul 100-170, Korea  
Postal address: C.P.O. Box 6299,  
Seoul 100-662, Korea  
Tel.: 82 (2) 3455-6000  
Fax: 82 (2) 755-0686, 3455-6123**Pusan**Consulate of Canada,  
c/o Bumin Mutual Savings and  
Finance Corporation, Suite 32-1,  
2-GA, Daechung-Dong, Chung-Ku,  
Pusan 600-092, Korea  
Tel.: 82 (51) 246-7024/3205  
Fax: 82 (51) 247-8443, 246-5658**Spain** ①**Madrid**Canadian Embassy,  
Goya Building, 35 Nuñez de Balboa,  
28001 Madrid, Spain

**Postal address:** P.O. Box 587,  
28080 Madrid, Spain  
**Tel.:** 34 91 423-3250  
**Fax:** 34 91 423-3251

**Barcelona**

Canadian Consulate,  
Elisenda de Pinos, 10,  
08034 Barcelona, Spain  
**Tel.:** 34 93 204-2700  
**Fax:** 34 93 204-2701

**Málaga**

Consulate of Canada,  
Horizonte Building, Plaza de la  
Malagueta 2, 1st Floor,  
29016 Málaga, Spain  
**Postal address:** P.O. Box 99,  
29080 Málaga, Spain  
**Tel.:** 34 95 222-3346  
**Fax:** 34 95 222-4023

**Sri Lanka**

Canadian High Commission,  
6 Gregory's Road, Cinnamon Gardens,  
Colombo 7, Sri Lanka  
**Postal address:** P.O. Box 1006,  
Colombo 7, Sri Lanka  
**Tel.:** 94 (1) 69 58 41  
**Fax:** 94 (1) 68 70 49

**Sudan**

Office of the Canadian Embassy  
(on the premises of the British  
Embassy), 10th Street (off Sharia  
al Baladia), Khartoum East, Sudan  
**Tel.:** 249-(11) 790320, 790322  
**Fax:** 249 (11) 790321

**Suriname**

Consulate of Canada,  
Wagenwegstraat 50, boven,  
Paramaribo, Suriname  
**Postal address:** P.O. Box 1449,  
Paramaribo, Suriname  
**Tel.:** 59 (7) 424-527  
**Fax:** 59 (7) 425-962

**Swaziland**

See South Africa, Pretoria

**Sweden**

**Stockholm**  
Canadian Embassy,  
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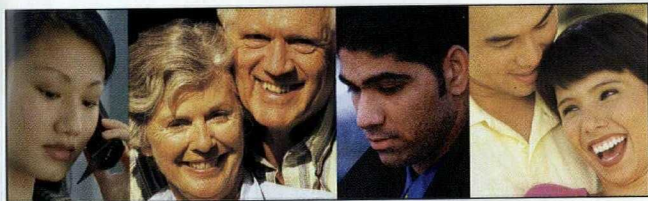
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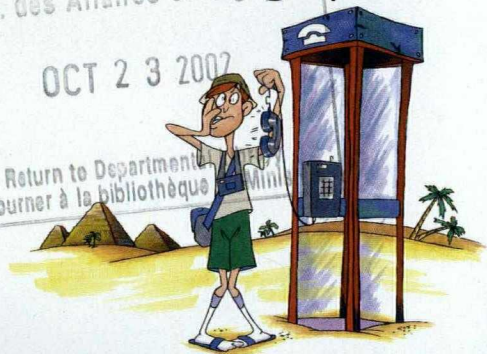
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To obtain more information or additional free copies of this booklet, visit your nearest Passport Office, check the Consular Web site ([www.voyage.gc.ca](http://www.voyage.gc.ca)) or write to:

#### Enquiries Service

Department of Foreign Affairs and International Trade  
125 Sussex Drive  
Ottawa, ON K1A 0G2  
Tel.: 1-800-267-8376 (in Canada)  
or (613) 944-4000  
E-mail: [Enqserv@dfait-maeci.gc.ca](mailto:Enqserv@dfait-maeci.gc.ca)

We would like to receive your comments on this booklet. Write to us at the address above or e-mail us at [voyage@dfait-maeci.gc.ca](mailto:voyage@dfait-maeci.gc.ca).

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This publication is available in alternative formats upon request.

*Ce document est aussi disponible en français.*

*Note: The information in this booklet is subject to change. Please check our Web site or the appropriate government departments and organizations mentioned inside to ensure you have the most current information.*

#### For More Information

The "For More Information" section (p. 26) includes information on publications, resources and programs available from the Department of Foreign Affairs and International Trade, as well as from other government departments and agencies mentioned throughout the text.

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## Introduction

Canadians love to travel. Each year we make about 100 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips do not come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties do occur. Most problems are minor and you can usually solve them yourself. But if you run into more serious obstacles, our offices abroad are there to assist you.

*Bon Voyage, But...* will help you plan ahead. Read it before you book your next trip. And pack it in your luggage – it's a handy reference book of travel advice, important telephone numbers and addresses

of Canadian government offices around the world.

The Consular Affairs Bureau of the Department of Foreign Affairs and International Trade is committed to providing effective and efficient services throughout the world to all Canadians. Our pledge is to provide service characterized by sensitivity, empathy, courtesy, speed, accuracy and fairness.

Our services are available through our headquarters in Ottawa and through our network of offices in other countries. Emergency services are available 24 hours a day, seven days a week.

## Before You Go...

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize the chances of something going wrong.

### Get Informed

Before you board that airplane or train, take time to learn about the political, cultural and economic environment of your destination.

Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

When you are travelling, the laws of the country you are visiting apply to you too. Never assume that because you are a Canadian citizen you are immune to foreign laws.

## A Traveller's Checklist

- ✓ Information on your destination country
  - ✓ Itinerary and budget
  - ✓ Health and travel insurance
  - ✓ Passport: check expiry date, make copies
  - ✓ Visas
  - ✓ Dual citizenship: is it an issue?
  - ✓ Vaccinations, medication, prescriptions, medical certificate, supplies
  - ✓ Children: ensure they have their own passport, make custody arrangements, obtain certified documentation, etc.
  - ✓ Bringing back goods: receipts for purchases, special arrangements for food, animals, plants, etc.
- Don't forget to pack this booklet. It could help you more than you can imagine.**

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Consult the Country Travel Reports, the weekly Travel Bulletin and the Current Issues section on our Web site for up-to-date information on safety and security conditions, health issues, and entry and visa requirements for 225 travel destinations. This information is available 24 hours a day, 365 days a year.

To be prepared in case you get in trouble abroad, find out before you go where the nearest Canadian government office is located. Addresses and telephone numbers are listed at the end of this booklet. The on-line version of this booklet also contains e-mail and Web addresses.

When travelling abroad, you may wish to use *Canada Direct*, an automated long-distance access service that allows you to call home to Canada or to other countries using the Canadian telecommunications network. For *Canada Direct* access numbers, see the list at the end of this booklet.

While you are abroad, tune in to Radio Canada International (RCI) or consult the RCI Web site for the latest news. RCI also broadcasts messages from the Canadian government during emergency situations. Check with RCI to obtain a schedule of the times and frequency of broadcasts to different parts of the world.

## Your Passport

Your passport is the best proof of your Canadian citizenship. You and all family members should have a valid passport if you plan to travel outside Canada. Passport applications are available on-line and at passport offices, post office outlets and Canadian government offices abroad.

### Important Changes

Following the September 11 terrorist attacks in the United States, enhanced security measures were instituted for passport application and renewal procedures. Here are a few important changes:

*April 2002: A new passport document for higher security*  
Using the latest digital imaging and security tools available, the new Canadian passport will continue to be among the most secure, advanced passport documents in the world. Previously issued passports will remain valid until their expiry date. (Check with the Passport Office Web site for more information.)

*A passport for everyone*  
Effective December 11, 2001, Canadian children must have their own passport. The practice of adding a child's name to a parent's passport is no longer permitted. This new security measure is also intended to help protect children

and combat child slavery and prostitution. (More information on children's issues is available in the Publications section of our Web site.) However, if you hold a valid Canadian passport issued before December 11, 2001, that bears the name of your child, the passport will remain valid for both you and your child until it expires. Before any travel by a child, contact the embassy or consulate of the country the child will be visiting to inquire about entry requirements.

### Extended processing time

Due to thorough screening procedures, the processing period for passport applicants in Canada has been extended to 10 days for in-person applications. The processing period for mail-in applications has been extended to a minimum of 20 days. So plan to apply well before your departure.

### Quebec birth certificates

Since November 26, 2001, birth certificates issued on or after January 1, 1994, by Le Directeur de l'état civil of Quebec, or a Canadian citizenship certificate, are the only acceptable identity documents as proof of Canadian citizenship for passport issuance for people born in Quebec. Baptismal certificates and municipal or civil documents are no longer acceptable.

**Keep It Safe!**

A Canadian passport remains at all times the property of the Government of Canada and may be used only by the person to whom it has been issued. Selling a passport or permitting any other individual or agency to use the passport may lead to criminal prosecution and is cause for revocation of the passport and refusal of future passport services.

If your passport is due to expire within six months of your arrival in another country, check with that country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

Before you leave on your trip, be sure to complete the "In case of accident or death notify" section in your passport. This will help us quickly notify your family or friends if an emergency arises.

Make a photocopy of your passport's identification page and keep it separate from the original when you travel. For added security, leave a photocopy with a friend or relative at home. These simple steps may speed the replacement process if you lose your passport.

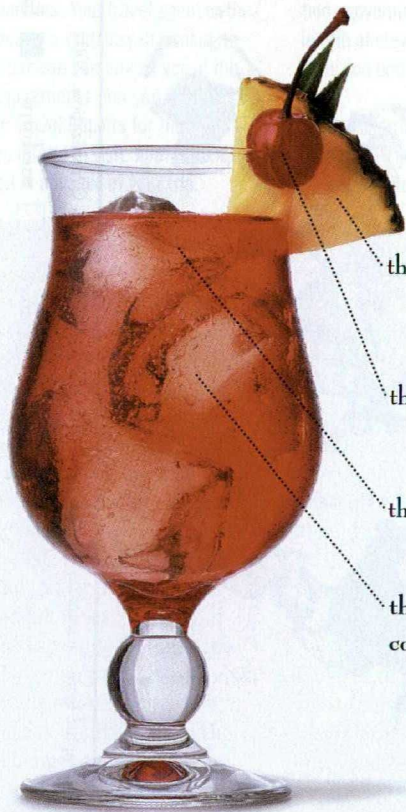
If your passport is lost or stolen while you are travelling, contact the nearest Canadian office immediately for a replacement *after* reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), provide a copy of the police report or report number, present new photographs and pay the required fee.

We recommend that you carry a birth or citizenship certificate (see above) confirming your identity in addition to your Canadian passport.

**Travel in the United States and Mexico**

Always carry your valid Canadian passport; or carry a valid identification card that includes a photo, plus proof of citizenship (your birth certificate or your citizenship certificate if you weren't born in Canada).

For detailed information about travel in the United States and Mexico, refer to our booklets *Crossing the 49th* and *México: ¿Qué pasa?*

**CAN YOU TELL WHAT'S WRONG WITH THIS DRINK?**

the pineapple is O.K.

the cherry is O.K.

the punch is O.K.

the 2<sup>nd</sup> ice cube may contain a **hepatitis virus**

**HEPATITIS. THE HIDDEN TRAVEL RISK.**

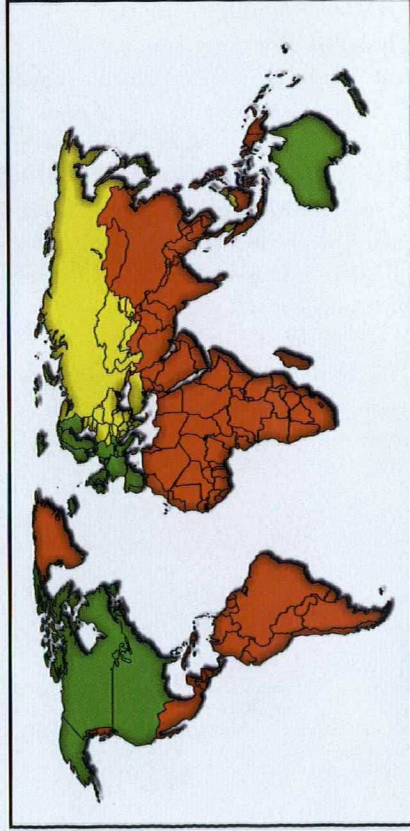
You can't see or taste the hepatitis virus in your drink. And that's just one of the many ways that over a million vacationing Canadians face hepatitis risk every year - even at the best tropical resorts. The World Health Organization (WHO) considers that all of Mexico and the Caribbean islands (including Cuba) are high-risk areas for acquiring hepatitis A. Hepatitis A and B are serious liver diseases that can sometimes be fatal. Once infected, you could easily spread the illness to others back home, even before you know you're sick.

Why take the chance?

Only Twinrix® gives you and your family simple, long-term protection from both hepatitis A and B. So see your doctor about Twinrix® and stay healthy.

You could experience redness, swelling and pain at the site of injection or fever, headache, malaise and fatigue. Most adverse events are considered as mild and transient. Twinrix® is a registered trademark, used under licence by GlaxoSmithKline Inc.

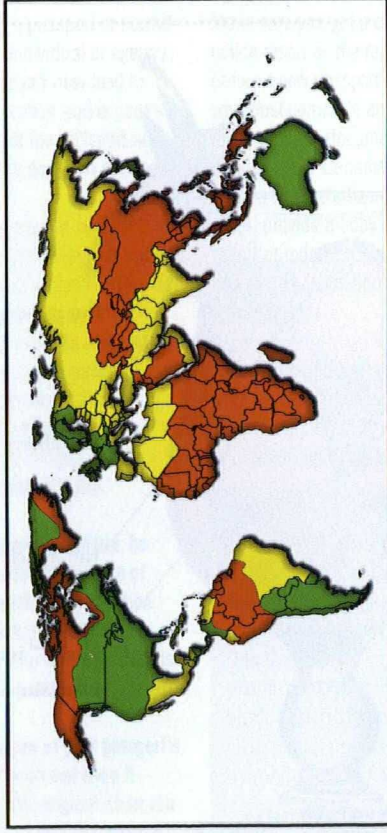
## HEPATITIS A RISK



Adapted from Centers for Disease Control, 2001

■ high  
■ medium  
■ low

## HEPATITIS B RISK



Adapted from Centers for Disease Control, 2001 and World Health Organization, 2001

■ high  
■ medium  
■ low

If you have any questions about passports, contact the Passport Office.

### Do You Need a Visa?

You need a visa to travel to certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements. You can also check our Travel Reports for the countries you intend to visit. **Apply for visas well in advance of your trip.**

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will allow you to enter only if you can prove you will be leaving. Be prepared to show

### Travel in Europe

Austria, Belgium, Denmark, Finland, France, Germany, Greece, Iceland, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain and Sweden participate in the Schengen Convention, which has abolished internal border controls between these countries (except in special cases). However, customs and immigration controls remain in force when you are travelling to one of the above countries from Canada or any other country that does not participate in the Schengen Convention.

You should ensure that authorities stamp your passport when you enter the Schengen area and that you fulfil all

registration formalities in every country visited. When travelling from one Schengen country to another, always carry your passport with you. When travelling within a Schengen country, always carry a photocopy of your passport with you. Visitors should also make sure they do not extend their stay beyond the period of time allowed by each country.

If you have questions about your status or if you would like information about the entry and registration requirements of Schengen countries, contact their embassies or consulates in Canada before your departure.



your return or onward ticket or any visas that demonstrate that you plan to visit another country.

### Charter Flights

Before you book a charter flight, check the credentials of both the travel agency and the charter company with either the Better Business Bureau or a local consumer advisory organization.

### Dual Citizenship

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country. If you have a second citizenship, you should always travel using your Canadian passport and always present yourself as a Canadian citizen to local authorities.

If you are considered a national of another country, you may be compelled to do military service or pay special taxes.

If you do run into problems because of your dual citizenship, contact the nearest Canadian government office immediately. For detailed information on this subject, refer to our booklet *Dual Citizenship*.

### People with Special Needs

Many countries do not provide access for people in wheelchairs

or make allowances for those with special hearing, sight or other physical requirements. Contact an accessibility organization or talk to others who have travelled to your destination in the past. There are also several guides published about international travel for people with special needs. Check your local library, bookstore or the Canadian Transportation Agency Web site.

Canadians with disabilities who hold a valid parking permit in Canada may take their permit with them for use in any of the 40 member countries of the European Council of Ministers of Transport (ECMT). Be sure to check with local authorities there to determine entitlement. For more information, consult the Transport Canada Web site.

### Getting Medical Advice

Your risk of acquiring a disease while travelling depends on several factors. These include your age and gender, your current state of health and immunization status, your itinerary, the duration and style of your trip, and anticipated activities (including contact with animals, exposure to fresh water, sexual contact), as well as the local disease situation.

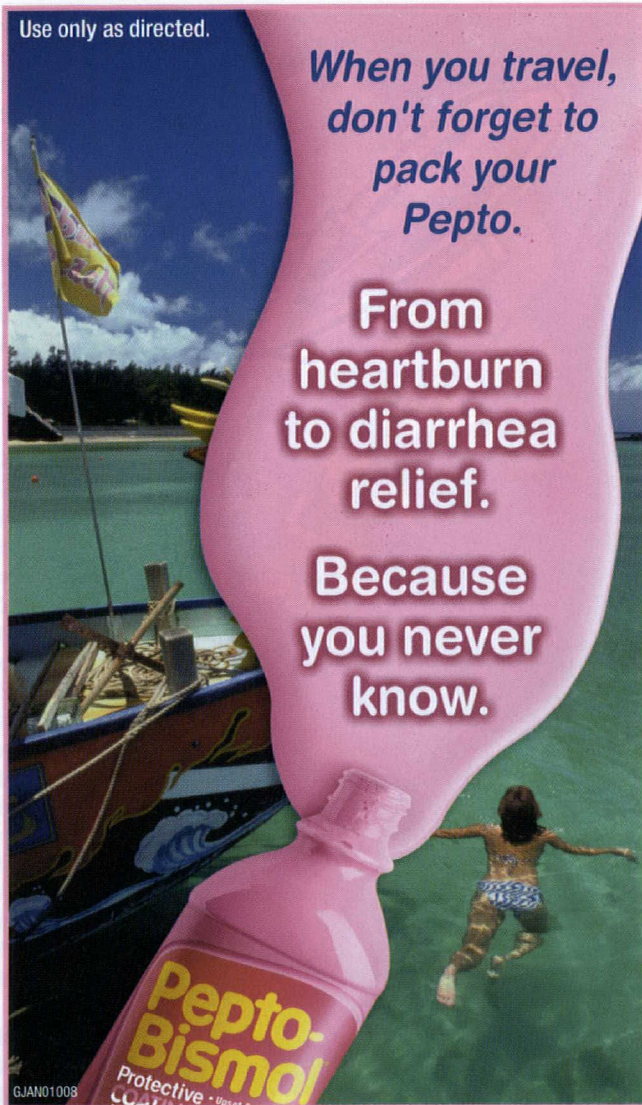
**Know before you go!** Health Canada's Travel Medicine Program strongly

Use only as directed.

*When you travel,  
don't forget to  
pack your  
Pepto.*

**From  
heartburn  
to diarrhea  
relief.**

**Because  
you never  
know.**



GJAN01008

Pepto-Bismol  
Protective Coating



Health  
Canada

Santé  
Canada



Travel healthy!  
Travel informed...

VISIT

[www.travelhealth.gc.ca](http://www.travelhealth.gc.ca)

Canada

recommends that your travel plans include contacting a travel medicine clinic or your physician six to eight weeks before departure. Based on an **individual risk assessment**, a health care professional can determine your need for immunizations and preventive medication and can advise you on what precautions to take to avoid disease while travelling. Consult the Travel Medicine Program Web site to find a travel medicine clinic close to your home.

#### **Vaccinations**

Based on your current health status, immunization history and anticipated itinerary, a health care provider can assess your vaccination requirements for illnesses such as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis and malaria. Seek a risk assessment **well in advance** of your departure, as you may need to start receiving shots or taking preventive medication a month or two beforehand. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual hajj; and an International Certificate of Vaccination for yellow fever is a legal requirement to enter certain countries.

International travel can expose you to infectious diseases, such as polio, that aren't frequently seen in Canada.

Our high standards of sanitation and childhood immunization programs may have made you complacent about these diseases. Ensure that your routine immunizations – diphtheria, whooping cough (pertussis), tetanus, polio, measles, mumps and rubella – are up-to-date.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medicine clinic.

#### **AIDS**

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results **before** your trip. When travelling, take the same precautions you do at home. Do not assume that condoms will be readily available everywhere. Even if you can find them, they may not meet the safety standards set by the World Health Organization.

Remember: Using intravenous drugs is not only illegal but also extremely risky – especially if you share needles.

#### **Medication**

If you take medication, be sure to pack an extra supply in case you are away for longer than expected.

Carrying a duplicate of your original prescription is recommended, especially when travelling to a country that is particularly sensitive about drugs. Carry an extra prescription that lists both the generic and trade names of the drug, in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses; having the prescription makes it easier to replace them.

**Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid customs problems.**

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, obtaining a note from your doctor that states the medical reasons for your prescription and the recommended dosage is also encouraged. Note that doctors recommend carrying an effective antidiarrheal agent (such as Imodium®) because such treatments may not be available at your destination.

If you need syringes for a medical condition such as diabetes, it is

very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

If you have a pre-existing medical condition that could present a problem while you are travelling, it is wise to wear a MedicAlert® bracelet. Through the MedicAlert® Foundation, your vital medical facts are stored in a database that can be accessed 24 hours a day from anywhere in the world.

#### *Pregnancy*

If you are pregnant and plan to travel abroad, talk to your doctor. Some vaccinations may not be recommended. Also, check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

#### *On Your Return*

If you become sick or feel unwell when you return to Canada, see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where you have been. If you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.

# ATTENTION

## Working anywhere outside Canada without the right insurance is risky.

Telfer International, with over 30 years' experience insures Canadians working anywhere outside of Canada, including the U.S. We provide complete, medical coverage including occupational and war risk.

Contact us and we will be pleased to outline our protection's strength and versatility.

Telephone: (514) 284-2002 • Fax: (514) 284-3203  
email: [info@telferinsurance.com](mailto:info@telferinsurance.com)  
[www.telferinc.com](http://www.telferinc.com)



# TELFER

Our protection goes a long way

**Malaria**

If you have been in an area where malaria occurs and you develop a fever during the first year after your return (especially in the first three months), seek medical attention immediately. Inform the doctor about your travel history and remind him or her that antimalarial pills do not guarantee protection against malaria. To rule out malaria, a blood test must be performed.

**Supplemental Health Insurance**

Do not rely on your provincial health plan to cover costs if you get sick or are injured while you are abroad. At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplementary insurance policies. Some credit cards offer their holders health and travel insurance. Do not assume the card alone provides adequate coverage.

Be sure to ask whether your policy:

- Has an in-house worldwide emergency hotline you can call if you are in trouble. Find out whether it is open 24 hours a day, seven days a week; whether the operators are multilingual; and whether nurses or physicians are on staff.

- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for your medical evacuation to the nearest place with proper medical care or to Canada.
- Pays for any required medical escort (doctor/nurse) to accompany you during evacuation.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling.

**Carry details of your insurance with you.** Also tell your travel agent, a friend or a relative at home, and your travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more

«Ils ont pris tout mon argent, monsieur l'agent !»

“Sie haben mir mein ganzes Geld abgenommen, Herr Polizist.”

“Se llevaron todo mi dinero, señor policía.”

“They took all my cash, officer.”



Don't take chances. Protect your vacation money with American Express® Travellers Cheques®. Pick them up at any Scotiabank branch before you go.

[www.scotiabank.com/travel](http://www.scotiabank.com/travel)



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frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember always to **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

### Other Insurance

Your provincial government health insurance plan cannot be maintained after you have lived outside the province for a period of time. This period varies depending on your province of residence. Individual personal medical insurance for those working outside Canada, with both occupational and non-occupational coverage, is available. These plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Coverage is available for both the contracted person and dependants (you may wish to see the Telfer International ad for more information).

Lost luggage, theft of your purse or wallet, or flight cancellations can happen to you. These annoyances may cause major disruptions when they take place in a foreign country. Consider purchasing a travel insurance package that will compensate you for such inconveniences.

### Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driver's licence or additional insurance. Be sure to learn the local rules of the road before you get behind the wheel. In some countries, the driver may be detained and questioned by police even though only a minor accident has occurred.

Country-specific insurance must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings. For specific information on driving in the United States and Mexico, consult our booklets *Crossing the 49th* and *México: ¿Qué pasa?*

### Money Matters

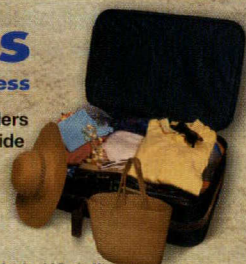
Canadian currency and traveller's cheques in Canadian dollars are not always accepted. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry. It's always a good idea to have a small amount of the local currency on hand when you first arrive, unless the importation of local currency is a crime. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit. Traveller's cheques,

## Travel Tips

Provided by American Express

- Purchase American Express® Travellers Cheques. They are accepted worldwide and can be refunded — cash can't.
- Sign all your Travellers Cheques immediately, but do not countersign them until you use them.
- Consider *Cheques for Two™*, available in US dollars, if you are travelling with a companion. They can be used by both travellers but only one signature is necessary on a Cheque.
- Divide your Travellers Cheques and cash up so there is less risk of losing them all.
- Know how the exchange rate affects your funds.
- Check what the ATM withdrawal fees are before you leave.
- Safely store away credit cards that you won't need on your trip.
- Track purchases by keeping your receipts.

® Used by Amex Canada Inc. under license from American Express Company.



such as those issued by American Express, in the appropriate currency or in U.S. dollars are often the safest and most convenient option. To ensure that traveller's cheques are accepted in the country you plan to visit, call American Express at 1-800-221-7282.

Do not rely exclusively on bank machine cards or credit cards. They are not necessarily honoured internationally.

### Canadian Taxation Status

If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for

taxation purposes. However, there may be other factors involved, so review your situation with the Canada Customs and Revenue Agency before you leave in order to avoid surprises. The CCRA publication *Canadian Residents Abroad* provides excellent information.

The CCRA's International Tax Services Office processes income tax returns for factual residents, non-residents and deemed residents of Canada, including Canadians posted overseas. It also provides general assistance by telephone, correspondence and counter service, and looks after all non-resident tax withholding accounts.

**Bon Voyage, But ..****Avoiding Customs Difficulties**

Before travelling abroad with valuable items, you can take advantage of a free identification procedure at any Canadian Customs office. This service is available for items that have serial numbers or other unique markings. Alternatively, if you request it, Customs can apply a sticker to any item to give it a serial number.

Jewellery often has significant value and can be difficult to identify. To make it easier to re-enter the country with jewellery, contact your nearest Customs office to find out the steps to take before your departure.

**Transport of Dangerous Goods**

Passengers are not permitted to transport dangerous goods on board an aircraft in carry-on or checked baggage or on their person. Dangerous goods are articles or substances that are capable of posing a risk to health, life, property or the environment when transported. Before travelling to any destination, consult the airline or Transport Canada's Web site to find out what you can and cannot transport.

**Women Travelling Solo**

Our booklet *Her Own Way: Advice for the Woman Traveller* provides information specifically for women travellers.

**Travel with or by Children**

Remember that since December 11, 2001, Canadian children need their own passport (see "Important Changes" above). However, if you hold a valid Canadian passport issued before December 11, 2001, that bears the name of your child, the passport will remain valid for both you and your child until it expires. Before any travel by a child, contact the embassy or consulate of the countries the child will be visiting to inquire about entry requirements.

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop, you should talk to a lawyer before the child leaves home. Our special publication, *International Child Abductions: A Manual for Parents*, contains further information.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with the country's embassy or consulate in Canada **before** you travel. If you have custody questions, contact the Department of Foreign Affairs and International Trade's Consular Case Management division at 1-800-387-3124 (in Canada) or (613) 943-1055.

If a person younger than 18 is travelling alone or with only one parent or another adult, certified documentation proving that the trip is permitted by both parents should be carried. For an example of a certified consent letter, visit the Frequently Asked Questions section of our Web site.

Remember that customs officials are looking for missing children and may ask questions about the children travelling with you. Make sure you carry the proper identification for yourself and any children travelling with you, including any documents required by the country you intend to visit. Proper identification includes birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. These will help prove your citizenship and residency when you return to Canada.

**Seeking Assistance****Registering at a Canadian Government Office Abroad**

It is recommended that you register at the nearest Canadian government office abroad. This will help us contact you in case of an emergency. Registration is voluntary, and the information you provide is protected and used in accordance with the

**International Adoptions**

Provincial and territorial authorities in Canada are responsible for authorizing international adoptions. If you are thinking of adopting a child from another country, you must first obtain information about the adoption regulations of the province or territory in which the child will reside. While adoption is a provincial/territorial responsibility, Citizenship and Immigration Canada (CIC) is responsible for allowing an adopted child entry into Canada. Entry can be refused if the child does not hold the appropriate immigrant visa. A visa may be denied even if the adoption has already been completed.

For more information, contact your provincial/territorial authorities or the CIC call centre nearest you.

provisions of the Privacy Act. Canadians can also register on-line at our Web site ([www.voyage.gc.ca/Consular-e/SOS/roccpage-e.htm](http://www.voyage.gc.ca/Consular-e/SOS/roccpage-e.htm)).

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate.

For example, Canada has such an arrangement with Australia. Consult the Country Travel Reports on our Web site for country-specific information.

### **Consular Assistance**

Canada has over 270 "points of service" worldwide where consular officials are ready to help you if needed. In some instances, there may be a fee for services.

#### **What we can do for you:**

- We can contact, at your request, your relatives or friends and ask them to send you emergency funds.
- We can help you during emergencies such as natural disasters or civil and military uprisings.
- We can direct you to sources of information about local laws, regulations, cultural customs, and visas.
- We can assist with medical emergencies.
- We can replace passports (fees apply).
- If you are arrested, we can try to ensure equitable treatment under local laws. At your request, we can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country.

- If you wish, we can notify your next of kin regarding an accident or death and let them know whether, and how, they can help.

Although Canadian offices provide a wide variety of services to travelling Canadians, demand is such that we restrict some services, especially those for which there are adequate alternatives available locally. Such services include making travel arrangements, transferring funds or paying local bills, storing or safekeeping personal effects or searching for lost items, doing translations, assisting with job hunts, obtaining visas for other countries and acquiring local permits or licences.

**Check the "Canadian Government Offices Abroad" section for information on how to contact the Canadian office(s) in the country you plan to visit.**

### **Emergency Consular Services**

Canadian government offices abroad offer 24-hour assistance. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message for a return call. In either case, there will be a prompt response. If you leave

a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address.

From some countries, you can use a toll-free number to speak to a consular officer in Ottawa. See page 69 for the number to call. In addition, you can make a collect call to the Department of Foreign Affairs and International Trade

## **On the Road**

### **Foreign Laws and Customs**

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important. In some countries, laws govern what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many

in Ottawa, 24 hours a day, seven days a week, at (613) 996-8885. You may wish to use the *Canada Direct* service if it is available in the country you are calling from.

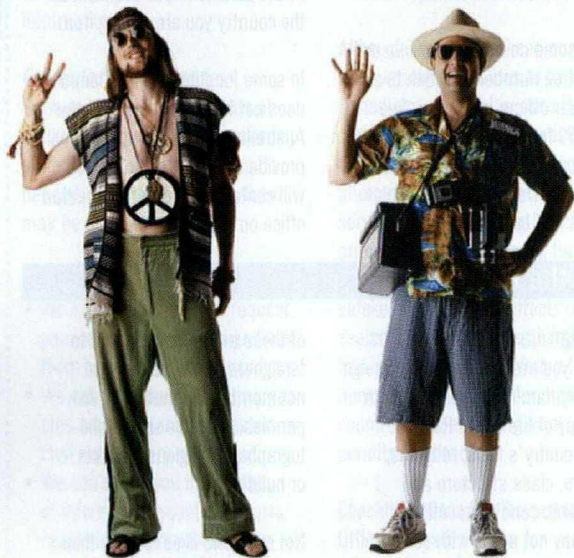
In some locations where Canada does not have a local office, the Australian or British missions will provide emergency services or will contact the nearest Canadian office on your behalf.

of these areas are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts or buildings.

Not everyone likes to have their picture taken. Local people may resent you for taking their photograph, or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and you could even come under suspicion of espionage.

# Guess who was detained at the border for drugs?



**Prescription drugs and even some over-the-counter medications can be closely scrutinized by customs officials.**

When travelling outside Canada, take along a copy of your prescription and ensure you carry all medicines in their original containers. If you use syringes, bring along a doctor's certificate proving they're for medical use.

**For more information, visit our Web site at:**  
**[www.voyage.gc.ca](http://www.voyage.gc.ca)**



## Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Don't wander into unknown areas — find out how safe they are first. Don't pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it's locked. **Never take anything, even an envelope, across a border for someone else.**

Don't display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so they can contact you in case of an emergency. Don't forget to telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards**

**and insurance papers together.** If you do so, you risk being left with no identification or funds.

Use the safety deposit box at your hotel. Never leave valuables in your room.

## Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for possession and trafficking. For details, check the Drugs and Travel section of our Web site.

In some countries, possession of even small amounts of drugs carries the death penalty.

**Never take any parcel that is not yours across a border.**

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be.

## Crime and Punishment

More than 2,000 Canadians are currently imprisoned outside Canada for various offences.



The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you locate

### Sexual Exploitation of Children

The Government of Canada has enacted legislation that permits the arrest and prosecution of Canadians in Canada for the sexual exploitation of children in other countries. Most countries are now enacting legislation, or more vigorously enforcing existing laws, concerning the sexual exploitation of children. Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the Publications section of our Web site.

a lawyer, contact your family and friends, and ensure that you receive fair treatment **according to the standards of that country.** However, they cannot wield any influence to reduce your sentence or fine.

### Judicial Process

Never assume that the legal system of the country you are visiting is the same as at home. "Innocent until proven guilty" is not a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a demonstration or riot, you may be considered a participant and be rounded up with those involved. Your Canadian citizenship does not grant you immunity.

**If you do find yourself in legal trouble, contact the nearest Canadian government office immediately.**

If you cannot do so yourself, have someone else do it for you.

### Mail

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office

box or, where possible, to the nearest Canadian government office. In the latter case, the office will hold on to letter-size mail (not parcels) for you to pick up in person. This mail cannot be forwarded to another address.

## When You Return

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money, in local funds, to pay this tax.

### Canadian Food Inspection Agency: Be Aware and Declare

Every year, thousands of travellers fail to declare things like meat, cheese, animal hides, live birds, plants, fruits and their products. These items may carry pests or diseases that pose a risk to human, plant or animal health. Foreign pests or diseases could destroy Canada's crops and forests and endanger our livestock, threatening our ability to produce safe food.

Canadian law says you must declare all the plants and animals you bring back, as well as their products. It restricts and prohibits the entry of products that could harm Canada's agriculture and

forestry or that pose a danger to human health and safety.

Before you leave Canada, contact the Canadian Food Inspection Agency or visit their Web site.

### Pet Imports

Before bringing a live animal back to Canada, check the import requirements with the Canadian Food Inspection Agency. For more information, consult the "Pet Imports" chapter under "Travellers" in the Consumer Centre section of the Agency's Web site or call one of their Import Service Centres.

### Canadian Customs and Import Controls

You must declare everything you have purchased and acquired abroad, whether the items are for yourself or intended as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.



Canadian Food  
Inspection Agency

Agence canadienne  
d'inspection des aliments

## What can I bring into Canada?

*Foods, plants and animals can harbour  
disease and pests.*

*Protect Canada's resources ...  
Be aware and declare!*

**Web Site:** [www.inspection.gc.ca](http://www.inspection.gc.ca)

**Tel.:** 1-800-442-2342



If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products, as follows: up to 1.14 litres of liquor or 1.5 litres of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml. As for tobacco, you may bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco. Provincial age restrictions apply to liquor and tobacco products.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages as described above. When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

**Note:** As of October 1, 2001, if you include cigarettes, tobacco sticks or loose tobacco in your personal

exemption allowance, only a partial exemption will apply. You will have to pay a minimum duty on these products unless they are marked "Canada – Duty Paid." Canadian-made products sold at a duty-free shop will be marked in this way. You can speed up your clearance by having your tobacco products available for inspection when you arrive.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, plants, weapons, vehicles, exotic animals or products made from their skins or feathers, contact the Canada Customs and Revenue Agency or the Canadian Firearms Centre beforehand for guidance.

Obscene materials, hate propaganda, most weapons, and goods harmful to the environment are prohibited from entering Canada.

If you have any questions about what you can bring home, contact the Canada Customs and Revenue Agency or call your local Customs Border Services office. The CCRA booklet *I Declare* describes what you can and cannot bring back to Canada if you have been away for less than a year.

**Importation of Firearms**

Specific regulations and procedures apply to the importation of firearms. For more information, contact the Canadian Firearms Centre.

**Illegal Souvenirs**

Before you purchase an animal or plant, or a product made from animals or plants, be sure you know what rules and regulations apply. Many attractive items sold in foreign countries are made from endangered plants or animals. Live cactus and orchid plants, ivory bracelets and carvings, marine turtle shells and turtle-shell products, whalebone carvings, and cat skins, teeth and claws are some of the more common items illegally brought back to Canada. These items are included in the more than 30,000 species of wild animals and plants regulated under

the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Since many other countries also have strict laws protecting wildlife, it is often wise to leave any items you already own at home.

*When in doubt, don't buy it!*

**After Residing Abroad**

After a stay abroad of more than a year, there are special import provisions for household items and personal belongings when you move back to Canada. Information is contained in the brochure *Moving Back to Canada*, published by the Canada Customs and Revenue Agency.

**For More Information****Department of Foreign Affairs and International Trade****Consular Affairs Bureau**

Web site: [www.voyage.gc.ca](http://www.voyage.gc.ca)

E-mail: [voyage@dfait-maeci.gc.ca](mailto:voyage@dfait-maeci.gc.ca)

**Publications (free)**

*Bon Voyage, But... Information for the Canadian Traveller*  
*Canadian Performers: How to Enter the United States*

*Child Sex Tourism Fact Sheet*  
(on-line only)

*China (Including Hong Kong): A Guide for Canadian Visitors*  
*Crossing the 49th: Advice for Canadians Travelling to the United States*

*Destination: Success – Services for Business Travellers*  
*Dual Citizenship: What Travellers Should Know*

# Know the rules — sometimes carrying a purse is illegal



In co-operation with over 150 countries, Canada is committed to protecting some 30,000 plant and animal species. Before bringing any item made from them into Canada know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

For more information on current legislation, see page 26 or contact:

**CITES\* Administrator**  
Environment Canada  
Ottawa, Ontario K1A 0H3  
Tel.: 1-800-668-6767  
or (819) 997-1840  
Fax: (819) 953-6283  
[www.cites.ec.gc.ca](http://www.cites.ec.gc.ca)

Canada



Environment  
Canada

Environnement  
Canada

\*Convention on International Trade in Endangered Species of Wild Fauna and Flora

*Guess Who Was Detained at the Border for Drugs!*  
*Guide for Canadians Imprisoned Abroad*  
*Her Own Way: Advice for the Woman Traveller*  
*International Child Abductions: A Manual for Parents*

*México: ¿Qué pasa? A Guide for Canadian Visitors*  
*Out on a Limb: Advice for the Adventure Traveller*  
*Retirement Abroad: Seeing the Sunsets*  
*Teaching English in Korea* (on-line only)  
*Teaching English in Taiwan* (on-line only)

*Travelling Abroad? Assistance for Canadians*  
*What No Child Should Endure*  
*Working Abroad: Unravelling the Maze*

To access or order:

Web site: [www.voyage.gc.ca](http://www.voyage.gc.ca)  
 Tel.: 1-800-267-8376 (in Canada) or (613) 944-4000

**Country Travel Reports (free)**

Country Travel Reports at [www.voyage.gc.ca](http://www.voyage.gc.ca) provide information on safety and security conditions, health issues and entry requirements for 225 travel destinations. This information is also available by phone and fax:

Tel.: 1-800-267-6788 (in Canada and the U.S.) or (613) 944-6788

FaxCall: 1-800-575-2500 (in Canada) or (613) 944-2500

For a list of *Diplomatic, Consular and Other Representatives in Canada*, visit [www.voyage.gc.ca](http://www.voyage.gc.ca) and click on Foreign Destinations.

**Canada Customs and Revenue Agency (CCRA)**

Web site: [www.ccra.gc.ca](http://www.ccra.gc.ca)

**Customs**

Automated Customs Information Service  
 Tel.: 1-800-461-9999 (in Canada) or (204) 983-3500 or (506) 636-5064

**Publications (free)**

*I Declare*  
*Importing a Firearm or Weapon into Canada*  
*Importing a Vehicle into Canada*  
*Moving Back to Canada*

To order:

National Distribution Centre  
 Canada Customs and Revenue Agency  
 875 Heron Road  
 Ottawa, ON K1A 1A2  
 Tel.: 1-800-959-2221 (in Canada and the U.S.), consult [www.ccra.gc.ca](http://www.ccra.gc.ca) or contact your local Customs Border Services office.

**Taxation**

International Tax Services Office  
 2204 Walkley Road  
 Ottawa, ON K1A 1A8

Tel.: 1-800-267-5177 (in Canada and the U.S.) or (613) 952-3741; Non-Resident Withholding Accounts: 1-800-267-3395 (in Canada and the U.S.) or (613) 952-2344; Problem Resolution Program: 1-800-661-4985 (in Canada and the U.S.) or (613) 952-3502  
 Collect calls are accepted.  
 Fax: (613) 941-2505

**Publication (free)**

*Canadian Residents Abroad*  
 To order:  
 Consult [www.ccra.gc.ca](http://www.ccra.gc.ca) or call 1-800-959-2221 (in Canada and the U.S.) or (613) 952-3741.

**Canadian Firearms Centre**

Web site: [www.cfc-ccaf.gc.ca](http://www.cfc-ccaf.gc.ca)  
 Tel.: 1-800-731-4000  
 E-mail: [canadian.firearms@justice.gc.ca](mailto:canadian.firearms@justice.gc.ca)

**Canadian Food Inspection Agency**

Web site: [www.inspection.gc.ca](http://www.inspection.gc.ca)  
 Import Service Centres (ISC):  
 Eastern ISC 1-877-493-0468  
 Central ISC 1-800-835-4486  
 Western ISC 1-888-732-6222

**Publication (free)**

*What Can I Bring into Canada?*  
 To order:  
 Canadian Food Inspection Agency  
 Public Affairs, 59 Camelot Drive  
 2nd Floor East, Nepean, ON K1A 0Y9

Tel.: 1-800-442-2342 or (613) 225-2342

**Canadian Transportation Agency**

Web site: [www.cta-otc.gc.ca](http://www.cta-otc.gc.ca)

**Citizenship and Immigration Canada (CIC)**

Web site: [www.cic.gc.ca](http://www.cic.gc.ca)

**CIC Call Centres:**

Tel.: 1-888-242-2100 (in Canada) or  
 Montreal (514) 496-1010  
 Toronto (416) 973-4444  
 Vancouver (604) 666-2171

**Publications (free)**

*Dual Citizenship*  
*How to Prove You Are a Canadian Citizen*  
*International Adoption and the Immigration Process* (on-line only)

To order:

[www.cic.gc.ca](http://www.cic.gc.ca) or (613) 954-9019

**Le Directeur de l'état civil du Québec**

Web site: [www.etatcivil.gouv.qc.ca](http://www.etatcivil.gouv.qc.ca)

**Environment Canada – CITES**

Web site: [www.cites.ec.gc.ca](http://www.cites.ec.gc.ca)  
 Tel.: 1-800-668-6767 or (819) 997-1840  
 Fax: (819) 953-6283

**HEALTH ISSUES****Canadian HIV/AIDS Clearinghouse**

Web site: [www.clearinghouse.cpha.ca](http://www.clearinghouse.cpha.ca)

**Publication (\$)**

*Basic Facts About AIDS*

**To order:**

1565 Carling Avenue, Suite 400  
Ottawa, ON K1Z 8R1  
Tel.: (613) 725-3434

**Canadian Public Health Association**

Web site: [www.cpha.ca](http://www.cpha.ca)

**Publications (\$)**

*Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*

*International Travel and Health (2002): Vaccination Requirements and Health Advice*

*Travel Immunization Record Book*

**To order:**

1565 Carling Avenue, Suite 400  
Ottawa, ON K1Z 8R1  
Tel.: (613) 725-3769, ext. 190

**Canadian Society for International Health**

List of travel clinics:

Web site: [www.csih.org](http://www.csih.org)

E-mail: [csih@csih.org](mailto:csih@csih.org)

Tel.: (613) 241-5785

**Drugs and Travel Information Program**

Web site: [www.voyage.gc.ca](http://www.voyage.gc.ca)

**GlaxoSmithKline**

Web site: [www.immunizecanada.com](http://www.immunizecanada.com)

Tel.: 1-800-387-7374

**Publication (free)**

*Passport to Healthy Travel*

Written by travel medicine experts, this is a concise and informative guide to help travellers stay healthy while abroad.

**Health Canada**

Web sites:

Health Canada: [www.hc-sc.gc.ca](http://www.hc-sc.gc.ca)

Travel Medicine Program:

[www.travelhealth.gc.ca](http://www.travelhealth.gc.ca)

Tel.: (613) 957-8739

FAXlink: (613) 941-3900

**MediAlert®**

Web site: [www.medicalert.ca](http://www.medicalert.ca)

E-mail: [medinfo@medicalert.ca](mailto:medinfo@medicalert.ca)

Tel.: 1-800-668-1507

**Passport Office**

Web site: [www.ppt.gc.ca](http://www.ppt.gc.ca)

Tel.: 1-800-567-6868 (in Canada)

Montreal (514) 283-2152

Ottawa-Hull (819) 994-3500

Toronto (416) 973-3251

Vancouver (604) 586-2500

**Radio Canada International (RCI)**

Web site: [www.rcinet.ca](http://www.rcinet.ca)

Tel.: (514) 597-7500 (Canadian

Broadcasting Corporation)

**Scams****Publications (\$)**

*Scam Watch*

*Son of Scam*

These booklets describe scenarios used by criminals around the world to target travellers.

**To order:**

Canadian Institute of Travel

Counsellors

55 Eglinton Avenue East, Suite 209

Toronto, ON M4P 1G8

Tel.: 1-800-589-5776 or

(416) 484-4450

Web site: [www.citc.ca](http://www.citc.ca)

E-mail: [info@citc.ca](mailto:info@citc.ca)

**Transport Canada**

Web sites:

ECMT (parking permits):

[www.tc.gc.ca/pol/en/accessibility/executivesummary.htm](http://www.tc.gc.ca/pol/en/accessibility/executivesummary.htm)

Transport of dangerous goods:

[www.tc.gc.ca/aviation/commerce/dgs/index\\_e.htm](http://www.tc.gc.ca/aviation/commerce/dgs/index_e.htm)



Call us **BEFORE** you leave  
**1.800.360.3234**

Travel insurance, worldwide emergency assistance, visitor to Canada, expatriate, student insurance and more. Visit [www.ingleinsurance.com](http://www.ingleinsurance.com) to get a quote today. The one source for Canada's leading insurance providers and choice of benefits.

**Ingle INSURANCE**

*You are not alone*



## Canadian Government Offices Abroad

The following list identifies where to seek consular assistance in each country. Hours and days of operation of Canadian government offices abroad vary from country to country. Call the office concerned to check its hours. If you are overseas and unable to contact a Canadian office in an emergency, make a collect call to the Department's Consular Affairs Bureau at (613) 996-8885 (via *Canada Direct* where possible). From some countries, you can also use a toll-free number to speak to a consular officer in Ottawa (see the table on page 69).

The telephone and fax numbers in the following list include country and city/area codes. **The city/area codes provided (in parentheses) are those you use when calling from within the country where the office is located.** If you are calling from another country, you may have to use a different city/area code.

Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas

from Canada, you must press 011 before the country code. (Calls to Bermuda, the Caribbean and the United States do not require a country code, but you must press 1 before the area code.) If you are unable to contact an office overseas, please verify the codes with your telephone operator.

*Canada Direct* service is offered by Canada's major telecommunications companies in association with Teleglobe Inc. On its international network, Teleglobe carries calls from more than 130 countries where *Canada Direct* service is available. In addition, you may use the *Canada Direct* country-to-country calling feature if it is available in the country you are calling from. The © symbol indicates that *Canada Direct* service is available from that country.

Addresses and telephone numbers and city/area and country codes are subject to change. When changes occur, the Internet version of this list is updated immediately. The Internet version also includes e-mail and Web addresses and can be found under Foreign Destinations at [www.voyage.gc.ca](http://www.voyage.gc.ca).

### Afghanistan

See Pakistan, Islamabad

### Albania

Canadian Embassy Office  
Rruga "Brigada VIII," Pallati 2,  
Apartamenti 1, Tirana, Albania  
Postal address: P.O. Box 47,  
Tirana, Albania  
Tel.: 355 (4) 257274/5, 258344/5  
Fax: 355 (4) 257273

### Algeria

Canadian Embassy  
18, rue Mustapha-Khalet,  
Ben Aknoun, Alger, Algeria  
Postal address: B.P. 48, Alger-Gare,  
16000 Alger, Algeria  
Tel.: (213) 2191-4951, 2191-4960  
Fax: (213) 2191-4973

### Andorra

See Spain, Madrid

### Angola

Consulate of Canada  
Rua Rei Katyavala 113,  
Luanda, Angola  
Tel.: 244 (2) 448-371, 448-377,  
448-366  
Fax: 244 (2) 449-494

### Anguilla

See Barbados

### Antigua and Barbuda ©

See Barbados

### Argentina ©

Canadian Embassy  
2828 Tagle, C1425EEH  
Buenos Aires, Argentina  
Postal address: P.O. Box 1598,  
C1000WAP Correo Central,  
Buenos Aires, Argentina  
Tel.: 54 (11) 4805-3032  
Fax: 54 (11) 4806-1209

### Armenia

Consulate of Canada  
25 Demirjian Street, No. 21,  
Yerevan, Armenia  
Tel./Fax: 374 (1) 56-79-03

### Aruba

See Netherlands Antilles

### Australia ©

#### Canberra

Canadian High Commission  
Commonwealth Avenue,  
Canberra ACT 2600, Australia  
Tel.: 61 (2) 6270-4000  
Fax: 61 (2) 6270-4081

#### Perth

Consulate of Canada  
3rd Floor, 267 St. George's Terrace,  
Perth, Western Australia 6000,  
Australia  
Tel.: 61 (8) 9322-7930  
Fax: 61 (8) 9261-7706



VIETNAM

LIBYA

GERMANY

CANADA

HOLLAND

FRANCE

RESTROOM  
CUSTOMER ONLY

USA

TAHITI

NORWAY

LUXEMBOURG

BELGIUM

KENYA

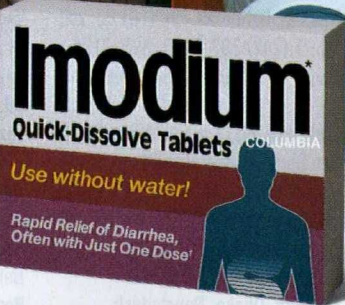


TANZANIA

ALGERIA

ITALY

JAPAN



**VISIT THE COUNTRY, NOT JUST ITS RESTROOMS.**

**Sydney**

Consulate General of Canada  
Level 5, Quay West,  
111 Harrington Street,  
Sydney, New South Wales 2000,  
Australia  
Tel.: 61 (2) 9364-3000  
Fax: 61 (2) 9364-3098

**Austria** ☉

Canadian Embassy  
Laurenzberg 2,  
1010 Vienna, Austria  
Tel.: 43 (1) 531-38-3000  
Fax: 43 (1) 531-38-3905

**Azerbaijan**

See Turkey, Ankara

**Azores** ☉

See Portugal, Ponta Delgada

**Bahamas** ☉

Consulate of Canada  
Shirley Street Shopping Plaza,  
Nassau, Bahamas  
Postal address: P.O. Box SS-6371,  
Nassau, Bahamas  
Tel.: 1 (242) 393-2123, 393-2124  
Fax: 1 (242) 393-1305

**Bahrain** ☉

See Saudi Arabia, Riyadh

**Bangladesh**

Canadian High Commission  
House CWN 16/A, Road 48,  
Gulshan, Dhaka, Bangladesh

Postal address: G.P.O. Box 569,  
Dhaka 1000, Bangladesh  
Tel.: 880 (2) 988-7091/2/3/4/5/6/7  
Fax: 880 (2) 882-3043

**Barbados** ☉

Canadian High Commission  
Bishop's Court Hill,  
St. Michael, Barbados  
Postal address: P.O. Box 404,  
Bridgetown, Barbados  
Tel.: 1 (246) 429-3550  
Fax: 1 (246) 429-3780

**Belarus** ☉

See Poland

**Belgium** ☉

**Brussels**  
Canadian Embassy  
2, avenue de Tervuren,  
1040 Brussels, Belgium  
Tel.: 32 (02) 741-0611  
Fax: 32 (02) 741-0619

**Antwerp**

Consulate of Canada  
Van Doosselaere & Achten  
St. Pietersvliet, 15  
B-2000 Antwerpen, Belgium  
Tel.: 32 (03) 220-0211  
Fax: 32 (03) 220-0204

**Belize** ☉

Consulate of Canada  
83 North Front Street,  
Belize City, Belize  
Postal address: P.O. Box 610,

Belize City, Belize  
Tel.: 501 (2) 31-060  
Fax: 501 (2) 30-060

**Benin**

Bureau de Coopération canadienne  
rue 238, lot 135, zone résidentielle  
(voisin USAID), Cotonou, Benin  
Postal address: B.P. 04-1124,  
Cotonou, Benin  
Tel.: 229 30-24-79  
Fax: 229 30-05-32

**Bermuda** ☉

Consulate of Canada  
Reid House, 31 Church Street,  
Hamilton, Bermuda HMFx  
Postal address: P.O. Box HM140,  
Hamilton, Bermuda HMFx  
Tel.: 1 (441) 294-3611  
Fax: 1 (441) 296-4229

**Bhutan**

Canadian Cooperation Office  
P.O. Box 201, Thimphu, Bhutan  
Tel./Fax: 975 (2) 22109

**Bolivia** ☉

Consulate of Canada  
Calle Victor Sanjinez 2678,  
Edificio Barcelona, 2nd Floor,  
Plaza España (Sopocachi),  
La Paz, Bolivia  
Tel.: 591 (2) 241-5141, 241-5021,  
241-4517  
Fax: 591 (2) 241-4453

**Bonaire**

See Netherlands Antilles

**Bosnia-Herzegovina**

Canadian Embassy  
Logavina 7, 71000 Sarajevo,  
Bosnia-Herzegovina  
Tel.: 387 (33) 447-900  
Fax: 387 (33) 447-901

**Botswana**

Consulate of Canada  
Vision Hire Building, Queens Road,  
Plot 182, Gaborone, Botswana  
Postal address: P.O. Box 882,  
Gaborone, Botswana  
Tel./Fax: 267 30-44-11

**Brazil** ☉

**Brasilia**  
Canadian Embassy  
Setor de Embaixadas Sul,  
Avenida das Nações lote 16,  
70410-900 Brasília D.F., Brazil  
Postal address: P.O. Box 00961,  
70359-900 Brasília D.F., Brazil  
Tel.: 55 (61) 321-2171  
Fax: 55 (61) 321-4529

**Belo Horizonte**

Consulate of Canada  
Rua Paraíba, Room 1122,  
9th Floor, Belo Horizonte,  
Minas Gerais 30130-918, Brazil  
Tel./Fax: 55 (31) 3293-1799



**Rio de Janeiro**

Consulate of Canada  
Av. Atlântica 1130, 4th Floor,  
Copacabana, 22021-000  
Rio de Janeiro, Brazil  
Tel.: 55 (21) 543-3004  
Fax: 55 (21) 275-2195

**Salvador**

Consulate of Canada  
Av. Presidente Vargas 2400,  
Flat 311, Ondina, Salvador,  
Bahia 40170-010, Brazil  
Tel.: 55 (71) 331-0064  
Fax: 55 (71) 203-8271

**São Paulo**

Consulate General of Canada  
Centro Empresarial Nações Unidas,  
Torre Norte, 16th Floor,  
Avenida Nações Unidas,  
12901 São Paulo, SP, Brazil  
Postal address: CEP 04578-000,  
São Paulo, Brazil  
Tel.: 55 (11) 5509-4321  
Fax: 55 (11) 5509-4260

**British Virgin Islands** ☉

See Barbados

**Brunei Darussalam** ☉

Canadian High Commission  
5th Floor, Jalan McArthur Building,  
No. 1, Jalan McArthur,  
Bandar Seri Begawan,  
Brunei Darussalam  
Tel.: 673 (2) 22-00-43  
Fax: 673 (2) 22-00-40

**Bulgaria** ☉

Consulate of Canada  
11, Assen Zlatarov Street,  
1504 Sofia, Bulgaria  
Tel.: 359 (2) 943-3704, 944-5371  
Fax: 359 (2) 946-1913

**Burkina Faso**

Canadian Embassy  
rue Agostino Néto,  
Ouagadougou, Burkina Faso  
Postal address: B.P. 548,  
Ouagadougou 01, Province du  
Kadiogo, Burkina Faso  
Tel.: 226 31-18-94  
Fax: 226 31-19-00

**Burma**

See Myanmar

**Burundi**

See Kenya

**Cambodia**

Canadian/Australian Embassy  
Villa 11, RV Senei Vannavaut Oum,  
(Street 254), Daun Penh District,  
Phnom Penh, Cambodia  
Tel.: 855 (23) 213 470;  
after hours: 855 12 812 065  
Fax: 855 (23) 213 413

**Cameroon****Yaoundé**

Canadian High Commission  
Immeuble Stamatades, Place de  
l'Hôtel de Ville, Yaoundé, Cameroon  
Postal address: B.P. 572, Yaoundé,

**Cameroon**

Tel.: 237 223-2311  
Fax: 237 222-1090

**Douala**

Consulate of Canada  
a/s PRO-PME, 1726, avenue  
Charles de Gaulle, Douala, Cameroon  
Postal address: B.P. 2373,  
Douala, Cameroon  
Tel.: 237 43-29-34  
Fax: 237 42-31-09

**Cape Verde**

See Senegal

**Cayman Islands** ☉

See Jamaica, Kingston

**Central African Republic**

Consulate of Canada  
Quartier Assana, Bangui,  
Central African Republic  
Postal address: B.P. 973,  
Quartier Assana, Bangui,  
Central African Republic  
Tel.: 236 61-09-73  
Fax: 236 61-40-74

**Chad**

See Cameroon, Yaoundé

**Chile** ☉**Santiago**

Canadian Embassy  
Nueva Tajamar 481, Torre Norte,  
Piso 12, Las Condes, Santiago, Chile  
Postal address: Casilla 139,

**Correo 10, Santiago, Chile**

Tel.: 56 (2) 362-9660  
Fax: 56 (2) 362-9393

**Antofagasta**

Consulate of Canada  
Travesía del Mirador 03075,  
Departamento 3-A,  
Antofagasta, Chile  
Tel.: 56 (55) 24-7652  
Fax: 56 (55) 24-8049

**Concepción**

Consulate of Canada  
Caupolicán 245, Chiguayante,  
Concepción, Chile  
Postal address: Casilla 425,  
Concepción, Chile  
Tel.: 56 (41) 36-9705  
Fax: 56 (41) 36-8185

**China** ☉**Beijing**

Canadian Embassy  
19 Dong Zhi Men Wai Street,  
Chao Yang District, Beijing 100600,  
People's Republic of China  
Tel.: 86 (10) 6532-3536  
Fax: 86 (10) 6532-5544

**Chongqing**

Consulate of Canada  
Room 1705, Metropolitan Tower,  
Wu Yi Lu, Yu Zhong District,  
Chongqing 400010,  
People's Republic of China  
Tel.: 86 (23) 6373-8007  
Fax: 86 (23) 6373-8026

**Guangzhou**

Consulate General of Canada  
Suite 801, China Hotel Office Tower,  
Liu Hua Lu, Guangzhou 510015,  
People's Republic of China  
Tel.: 86 (20) 8666-0569  
Fax: 86 (20) 8667-0267

**Hong Kong**

Consulate General of Canada  
14th Floor, One Exchange Square,  
Central, Hong Kong SAR,  
People's Republic of China  
Postal address: G.P.O. Box 11142,  
Central, Hong Kong SAR,  
People's Republic of China  
Tel.: 85 (2) 2810-4321  
Fax: 85 (2) 2810-6736

**Shanghai**

Consulate General of Canada  
American International Centre,  
West Tower, Suite 604, 1376  
Nanjing Xi Lu, Shanghai 200040,  
People's Republic of China  
Tel.: 86 (21) 6279-8400  
Fax: 86 (21) 6279-8401

**Colombia** ☉

**Bogotá**

Canadian Embassy  
Cra. 7, No. 115-33, Bogotá, Colombia  
Postal address: P.O. Box 110067,  
Bogotá, Colombia  
Tel.: 57 (1) 657-9800  
Fax: 57 (1) 657-9912

**Cartagena**

Consulate of Canada  
Edificio Centro Ejecutivo Bocagrande,  
Carrera 3, No. 8-129,  
Oficina No. 1103,  
Cartagena, Colombia  
Tel.: 57 (5) 665-5838  
Fax: 57 (5) 665-5837

**Comoros Islands**

See Tanzania

**Congo (Brazzaville)**

See Gabon

**Congo (Kinshasa)**

See Democratic Republic of Congo

**Cook Islands**

See New Zealand

**Costa Rica** ☉

Canadian Embassy  
La Sabana Executive  
Business Centre,  
Building No. 5, 3rd Floor,  
beside the Contraloría General de  
la República, San José, Costa Rica  
Postal address: P.O. Box 351-1007,  
San José, Costa Rica  
Tel.: 506 296-4149  
Fax: 506 296-4270

**Côte d'Ivoire** ☉

Canadian Embassy  
Immeuble Trade Center,  
23, avenue Noguès, Le Plateau,  
Abidjan, Côte d'Ivoire

Postal address: B.P. 4104,  
Abidjan 01, Côte d'Ivoire  
Tel.: 225 20-30-07-00  
Fax: 225 20-30-07-20

**Croatia** ☉

Canadian Embassy  
Prilaz Gjure Dezelica 4,  
10000 Zagreb, Croatia  
Tel.: 385 (1) 488-1200, 488-1211  
Fax: 385 (1) 488-1230

**Cuba**

**Havana**

Canadian Embassy  
Calle 30, No. 518, Esquina a7a,  
Miramar, Havana, Cuba  
Tel.: 53 (7) 204 2516  
Fax: 53 (7) 204 9772

**Guardalavaca**

Consulate of Canada  
Villa Cabanas 13-14,  
Guardalavaca, Holguín, Cuba  
Tel.: 53 (24) 30-320  
Fax: 53 (24) 30-321

**Varadero**

Consulate of Canada  
Calle 13E, Avenida Primera  
y Camino del Mar,  
Varadero, Mantanzas, Cuba  
Tel.: 53 (5) 61-2078  
Fax: 53 (5) 66-7395

**Cyprus** ☉

Consulate of Canada  
1 Lambousa Street,  
1095 Nicosia, Cyprus  
Postal address: P.O. Box 22115-1517,  
Nicosia, Cyprus  
Tel.: 357 (2) 2775-508  
Fax: 357 (2) 2779-905

**Czech Republic** ☉

Canadian Embassy  
Mickiewiczova 6, 160 00 Prague 6,  
Czech Republic  
Tel.: 420 (2) 7210-1800  
Fax: 420 (2) 7210-1890

**Democratic Republic of Congo**

Canadian Embassy  
17, avenue PUMBU,  
Commune de Gombe, Kinshasa,  
Democratic Republic of Congo  
Postal address: B.P. 8341, Kinshasa 1,  
Democratic Republic of Congo  
Tel.: 243 884-1699;  
cell: 243 990-3009  
Fax: 243 884-1277

**Denmark** ☉

**Copenhagen**

Canadian Embassy  
Kr. Bernikows Gade 1,  
1105 Copenhagen K, Denmark  
Tel.: 45 33 48 32 00  
Fax: 45 33 48 32 20

**Nuuk (Greenland)**

Consulate of Canada  
Groenlandsfly A/S, Nuuk Airport,  
3900 Nuuk, Greenland  
**Postal address:** P.O. Box 1012,  
3900 Nuuk, Greenland  
Tel.: 299 31-16-47  
Fax: 299 32-02-88

**Djibouti**

Consulate of Canada  
Place Lagarde, Djibouti, Djibouti  
**Postal address:** B.P. 1188,  
Djibouti, Djibouti  
Tel.: 25 (3) 35-38-59, 35-59-50  
Fax: 25 (3) 35-00-14

**Dominica ☉**

See Barbados

**Dominican Republic ☉****Santo Domingo**

Canadian Embassy  
Capitán Eugenio de Marchena No. 39,  
La Esperilla, Santo Domingo,  
Dominican Republic  
**Postal address:** P.O. Box 2054,  
Santo Domingo 1,  
Dominican Republic  
Tel.: 1 (809) 685-1136  
Fax: 1 (809) 682-2691

**Puerto Plata**

Consulate of Canada  
Calle Virginia E. Ortea, Edificio  
Isabel de Torres, Suite 311-C,  
Puerto Plata, Dominican Republic

Tel.: 1 (809) 586-5761  
Fax: 1 (809) 586-5762

**East Timor**

Australian Mission in East Timor  
Avenida dos Martires da Patria,  
Dili, East Timor  
Tel.: 670 390-322-111  
Fax: 670 390-322-247

**Ecuador ☉****Quito**

Canadian Embassy  
Avenida 6 de diciembre, No. 2816,  
and Paul Rivet,  
Josueth Gonzalez Building,  
4th Floor, Quito, Ecuador  
**Postal address:** P.O. Box 17-11-6512  
(CC1), Quito, Ecuador  
Tel.: 593 (2) 250-6162, 223-2114  
Fax: 593 (2) 250-3108

**Guayaquil**

Consulate of Canada  
Avenida General Cordova 810 and  
Victor Manuel Rendon,  
Edificio Torres de la Merced, 4th Floor,  
Guayaquil, Ecuador  
Tel.: 593 (4) 256-3580, 231-4561  
Fax: 593 (4) 231-4562

**Egypt ☉**

Canadian Embassy  
26 Kamel-El Shenawy Street  
Garden City, Cairo, Egypt  
**Postal address:** P.O. Box 1667,  
Cairo, Egypt

Tel.: 20 (2) 794-3110  
Fax: 20 (2) 796-3548

**El Salvador**

Office of the Canadian Embassy  
Centro Financiero Gigante, Torre A,  
Lobby 2, Alameda Roosevelt y 63  
Ave. Sur, Colonia Escalón,  
San Salvador, El Salvador  
Tel.: 503 279-4655  
Fax: 503 279-0765

**Equatorial Guinea**

See Gabon

**Eritrea**

Consulate of Canada  
Andenet Street, House No. 87/89,  
Asmara, Eritrea  
**Postal address:** P.O. Box 3962,  
Asmara, Eritrea  
Tel.: 291 (1) 18-24-90, 18-19-40/41  
Fax: 291 (1) 18-24-88, 18-42-41

**Estonia ☉**

Office of the Canadian Embassy  
Toom Kooli 13, 2nd Floor,  
10130 Tallinn, Estonia  
Tel.: 372 (6) 627-3310, 627-3311  
Fax: 372 (6) 627-3312

**Ethiopia**

Canadian Embassy  
Old Airport Area, Higher 23,  
Kebele 12, House No. 122,  
Addis Ababa, Ethiopia  
**Postal address:** P.O. Box 1130,  
Addis Ababa, Ethiopia

Tel.: 251 (1) 71 30 22  
Fax: 251 (1) 71 30 33

**Fiji ☉**

Consulate of Canada  
P.O. Box 10690, Nadi Airport,  
Suva, Fiji  
Tel./Fax: 67 9 721 936

**Finland ☉**

Canadian Embassy  
Pohjoisesplanadi 25B,  
00100 Helsinki, Finland  
**Postal address:** P.O. Box 779,  
00101 Helsinki, Finland  
Tel.: 358 (9) 228-530  
Fax: 358 (9) 601-060

**France ☉****Paris**

Canadian Embassy  
35, avenue Montaigne,  
75008 Paris, France  
Tel.: 33 1-44-43-29-00  
Fax: 33 1-44-43-29-86

**Lille**

Consulate of Canada  
30, avenue Émile Zola,  
59800 Lille, France  
Tel.: 33 3-20-14-05-78  
Fax: 33 3-20-14-36-96

**Lyon**

Consulate of Canada  
21, rue Bourgelat,  
69002 Lyon, France

Tel.: 33 4-72-77-64-07  
Fax: 33 4-72-77-65-09

**Nice**

Consulate of Canada  
10, rue Lamartine,  
06000 Nice, France  
Tel.: 33 4-93-92-93-22  
Fax: 33 4-93-92-55-51

**Saint-Pierre et Miquelon**

Consulate of Canada  
16, rue Jacques Debon,  
Saint-Pierre, Saint-Pierre et  
Miquelon, France  
Postal address: B.P. 4370, 97500  
Saint-Pierre, Saint-Pierre et  
Miquelon, France  
Tel./Fax: 508 41-55-10

**Toulouse**

Consulate of Canada  
10, Jules de Rességuier,  
31000 Toulouse, France  
Tel: 33 5-61-52-19-06  
Fax: 33 5-61-55-40-32

**French Guiana** ☉

See Guyana

**French Polynesia**

Australian Consulate  
Qantas Airways, Centre Vaima,  
3rd Floor, Papeete, Tahiti  
Postal address: B.P. 1695,  
98713 Papeete, Tahiti  
Tel.: 689 43 88 38  
Fax: 689 41 05 19

**Gabon** ☉

Canadian Embassy  
Quartier Batterie IV, Libreville, Gabon  
Postal address: B.P. 4037,  
Libreville, Gabon  
Tel.: 241 73-73-54  
Fax: 241 73-73-88

**Gambia**

See Senegal

**Georgia**

See Turkey, Ankara

**Germany** ☉

**Berlin**  
Canadian Embassy  
Internationales Handelszentrum  
Building, Friedrichstrasse 95, 12th  
Floor, 10117 Berlin, Germany  
Tel.: 49 (030) 20 31 20  
Fax: 49 (030) 20 31 24 57

**Düsseldorf**

Consulate of Canada  
Benrather Strasse 8,  
40213 Düsseldorf, Germany  
Tel.: 49 (0211) 17 21 70  
Fax: 49 (0211) 35 91 65

**Hamburg**

Consulate of Canada  
Ballindamm 35, 5th Floor,  
20095 Hamburg, Germany  
Tel.: 49 (040) 46 00 27 0  
Fax: 49 (040) 46 00 27 20

**Munich**

Consulate of Canada  
Tal 29, 80331 Munich, Germany  
Tel.: 49 (089) 21 99 57 0  
Fax: 49 (089) 21 99 57 57

**Stuttgart**

Consulate of Canada  
Lange Strasse 51,  
70174 Stuttgart, Germany  
Tel.: 49 (0711) 2 23 96 78  
Fax: 49 (0711) 2 23 96 79

**Ghana** ☉

Canadian High Commission  
42 Independence Avenue,  
Accra, Ghana  
Postal address: P.O. Box 1639,  
Accra, Ghana  
Tel.: 233 (21) 22 85 55, 22 85 66  
Fax: 233 (21) 77 37 92

**Great Britain** ☉

See United Kingdom

**Greece** ☉

**Athens**  
Canadian Embassy  
4 Ioannou Gennadiou Street,  
115 21 Athens, Greece  
Tel.: 30 (10) 727-3400  
Fax: 30 (10) 727-3480

**Thessaloniki**

Consulate of Canada  
c/o Bank of Nova Scotia,  
17 Tsimiski Street,  
546 24 Thessaloniki, Greece

Tel.: 30 (310) 256-350  
Fax: 30 (310) 256-351

**Greenland**

See Denmark, Nuuk

**Grenada** ☉

See Barbados

**Guadeloupe** ☉

See Barbados

**Guam** ☉

See Micronesia

**Guatemala** ☉

Canadian Embassy  
Edyma Plaza Building, 8th Floor,  
13 Calle 8-44, Zona 10,  
Guatemala City, Guatemala  
Postal address: P.O. Box 400,  
Guatemala City, Guatemala  
Tel.: 502 333-6104, 363-4348  
Fax: 502 363-4208

**Guinea**

Canadian Embassy  
Corniche Sud, B.P. 99,  
Conakry, Guinea  
Tel.: 224 46-23-95, 46-44-48,  
46-37-32, 46-32-91, 46-32-90;  
after hours: 224 11-21-73-72,  
11-21-17-55  
Fax: 224 46-42-35

**Guinea-Bissau**

See Senegal

**Guyana** ☉

Canadian High Commission  
High and Young Streets,  
Georgetown, Guyana  
**Postal address:** P.O. Box 10880,  
Georgetown, Guyana  
Tel.: 592 227-2081/2/3/4/5  
Fax: 592 225-8380

**Haiti** ☉

Canadian Embassy  
Scotiabank Building (Banque de  
Nouvelle-Écosse), Delmas 18,  
Port-au-Prince, Haiti  
**Postal address:** C.P. 826,  
Port-au-Prince, Haiti  
Tel.: 509 298-3050, 298-3060,  
298-3080  
Fax: 509 298-3001, 298-3801

**Hawaii** ☉

See United States of America,  
Honolulu

**Holy See (Vatican City)** ☉

Canadian Embassy to the Holy See  
Via della Conciliazione 4/D,  
00193 Rome, Italy  
Tel.: 39 (06) 6830-7316, 7386, 7398  
Fax: 39 (06) 6880-6283

**Honduras**

Office of the Canadian Embassy  
to Honduras  
Centro Financiero BANEXPO,  
3rd Floor,  
Boulevard San Juan Bosco, Colonia  
Payaquí, Tegucigalpa, Honduras

**Postal address:** P.O. Box 3552,  
Tegucigalpa, Honduras  
Tel.: 504 232-4551  
Fax: 504 239-7767

**Hong Kong** ☉

See China

**Hungary** ☉

Canadian Embassy  
Zugligetti út. 51-53,  
1121 Budapest, Hungary  
**Postal address:** Budakeszi út. 32,  
1121 Budapest, Hungary  
Tel.: 36 (1) 392-3360  
Fax: 36 (1) 392-3390

**Iceland** ☉

Canadian Embassy  
Tungata 14, 101 Reykjavik, Iceland  
**Postal address:** P.O. Box 8094,  
128 Reykjavik, Iceland  
Tel.: 354 (5) 33 55 50  
Fax: 354 (5) 33 55 51

**India** ☉

**New Delhi**  
Canadian High Commission  
7/8 Shantipath, Chanakyapuri,  
New Delhi 110021, India  
**Postal address:** P.O. Box 5207,  
New Delhi, India  
Tel.: 91 (11) 687-6500  
Fax: 91 (11) 687-0031

**Bangalore**

Trade Office of Canada  
103, Prestige Meridian 1,  
29 M.G. Road, Bangalore 560 001,  
Karnataka, India  
Tel.: 91 (80) 559-9418, 558-1116  
Fax: 91 (80) 559-9424

**Chandigarh**

Office of the Canadian High  
Commission  
S.C.O. 33-34-35, Sector 17A  
(near Jagat Cinema),  
Chandigarh, India  
Tel.: 91 (172) 716-020/021  
Fax: 91 (172) 716-025

**Chennai (formerly Madras)**

Consulate of Canada  
827 Anna Salai, Dhun Building,  
3rd Floor,  
Chennai 600 002, India  
Tel./Fax: 91 (44) 852-9818,  
859-1402

**Kolkata (formerly Calcutta)**

Consulate of Canada  
c/o RPG Enterprises,  
Duncan House, 31,  
Netaji Subhas Road,  
Calcutta 700 001,  
West Bengal, India  
Tel.: 91 (33) 242-6820, 6821  
Fax: 91 (33) 248-1614

**Mumbai (formerly Bombay)**

Consulate of Canada  
4th Floor, 41/42 Maker Chambers VI,  
Jammalal Bajaj Marg,  
Nariman Point,  
Mumbai 400 021, India  
Tel.: 91 (22) 287-6027  
Fax: 91 (22) 287-5514

**Indonesia** ☉

**Jakarta**

Canadian Embassy  
World Trade Centre, 6th Floor,  
Jl. Jend Sudirman, Kav. 29,  
Jakarta 12920, Indonesia  
**Postal address:** P.O. Box  
8324/JKS.MP,  
Jakarta 12084, Indonesia  
Tel.: 62 (21) 525-0709  
Fax: 62 (21) 571-2251

**Denpasar (Bali)**

Australian Consulate  
Jalan Prof. Moh Yamin 4, Renon,  
Denpasar, Bali, Indonesia  
**Postal address:** P.O. Box 3243,  
Denpasar, Bali, Indonesia  
Tel.: 62 (361) 235-092, 093  
Fax: 62 (361) 231-990

**Surabaya (East Java)**

Consulate of Canada  
c/o Maspion Group Building,  
3rd Floor,  
Jalan Kembang Jepun No. 38-40,  
Surabaya, East Java, Indonesia  
Tel.: 62 (31) 354-4330  
Fax: 62 (31) 354-4331

**Iran** ☉

Canadian Embassy  
57 Shahid Javad-e-Sarfaraz  
(Darya-E-Noor),  
Ostad Motahari Avenue,  
Tehran, Iran  
Postal address: P.O. Box  
11365-4647,  
Tehran, Iran  
Tel.: 98 (21) 873-2623  
Fax: 98 (21) 873-3202

**Iraq**

See Jordan

**Ireland** ☉

Canadian Embassy  
65 St. Stephen's Green,  
Dublin 2, Ireland  
Tel.: 353 (1) 417-4100;  
after hours: 353 (1) 478-1476  
Fax: 353 (1) 417-4101

**Israel** ☉

Canadian Embassy  
3/5 Nirim Street,  
Tel Aviv 67060, Israel  
Postal address: P.O. Box 9442,  
Tel Aviv 61093, Israel  
Tel.: 972 (3) 636-3300  
Fax: 972 (3) 636-3383

**Italy** ☉

**Rome**  
Canadian Embassy  
Via Zara 30, Rome, Italy 00198  
Tel.: 39 (06) 44 59 81  
Fax: 39 (06) 44 598 29 12

**Milan**

Consulate General of Canada  
Via Vittor Pisani 19,  
Milan, Italy 20124  
Tel.: 39 (02) 6758-1  
Fax: 39 (02) 6758-3900

**Naples**

Consulate of Canada  
Via Carducci 29,  
Naples, Italy 80121  
Tel.: 39 (081) 401-338  
Fax: 39 (081) 410-4210

**Padova**

Consulate of Canada  
Riviera Ruzzante 25,  
Padova, Italy 35123  
Tel.: 39 (049) 876-4833  
Fax: 39 (049) 878-1147

**Sulmona**

Consulate of Canada  
Via Panfilo Mazara 26,  
Sulmona (Aquila), Italy 67039  
Tel.: 39 (0864) 212-341  
Fax: 39 (0864) 210-158

**Ivory Coast** ☉

See Côte d'Ivoire

**Jamaica** ☉

**Kingston**  
Canadian High Commission  
3 West Kings House Road,  
Kingston 10, Jamaica  
Postal address: P.O. Box 1500,  
Kingston 10, Jamaica

Tel.: 1 (876) 926-1500  
Fax: 1 (876) 511-3493

**Montego Bay**

Consulate of Canada  
29 Gloucester Avenue,  
Montego Bay, Jamaica  
Tel.: 1 (876) 952-6198  
Fax: 1 (876) 952-3953

**Japan** ☉

**Tokyo**

Canadian Embassy  
3-38 Akasaka 7-chome, Minato-ku,  
Tokyo 107-8503, Japan  
Tel.: 81 (03) 5412-6200  
Fax: 81 (03) 5412-6289

**Fukuoka**

Consulate of Canada  
FT Building, 9F, 4-8-28 Watanabe-  
Dori, Chuo-ku, Fukuoka-shi,  
Fukuoka-ken 810-0004, Japan  
Tel.: 81 (092) 752-6055  
Fax: 81 (092) 752-6077

**Hiroshima**

Consulate of Canada  
c/o Chugoku Electric Power Co. Inc.,  
4-33 Komachi, Naka-ku,  
Hiroshima-shi, Hiroshima-ken  
730-8701, Japan  
Tel./Fax: 81 (082) 246-0057

**Nagoya**

Consulate of Canada  
Nakato Marunouchi Building, 6F,  
3-17-6 Marunouchi, Naka-ku,

Nagoya-shi, Aichi-ken  
460-0002, Japan  
Tel.: 81 (052) 972-0450  
Fax: 81 (052) 972-0453

**Osaka**

Consulate General of Canada  
Daisan Shoho Building, 12th Floor,  
2-2-3, Nishi-Shinsaibashi, Chuo-  
ku, Osaka 542-0086, Japan  
Postal address: P.O. Box 150,  
Osaka, Minami 542-8691, Japan  
Tel.: 81 (06) 6212-4910  
Fax: 81 (06) 6212-4914

**Sapporo**

Consulate of Canada  
Tokyo Tatemono Sapporo Building  
2F, 20 Kita-7 Nishi-2, Kita-ku,  
Sapporo 060-0807, Japan  
Tel./Fax: 81 (011) 726-2863

**Sendai**

Consulate of Canada  
c/o Tohoku Electric Power Co. Inc.,  
3-7-1 Ichibancho, Aoba-ku,  
Sendai-shi, Miyagi-ken  
980-0811, Japan  
Tel./Fax: 81 (022) 268-5030

**Jordan**

Canadian Embassy  
Pearl of Shmeisani Building,  
Shmeisani, Amman, Jordan  
Postal address: P.O. Box 815403,  
Amman, Jordan 11180  
Tel.: 962 (6) 5666-124  
Fax: 962 (6) 5689-227

**Kazakhstan**

Canadian Embassy  
34 Karasai Batir Street  
(Vinogradov),  
Almaty, 480100, Kazakhstan  
Tel.: 7 (3272) 501151  
Fax: 7 (3272) 582493

**Kenya** ☉

Canadian High Commission  
Comcraft House,  
Haile Selassie Avenue,  
Nairobi, Kenya  
Postal address: P.O. Box 30481,  
Nairobi, Kenya  
Tel.: 254 (2) 21 48 04  
Fax: 254 (2) 22 69 87

**Kiribati**

Australian High Commission  
Bairiki, Tarawa, Kiribati  
Postal address: P.O. Box 77,  
Tarawa, Kiribati  
Tel.: 686 21-184  
Fax: 686 21-904

**Korea**

See South Korea or North Korea

**Kosovo**

Canadian Government Liaison Office  
Krajishkih Brigada 5, Dragodan,  
Pristina, Kosovo  
Tel.: 381 38-549545

**Kuwait**

Canadian Embassy  
24, Al Mutawakel-Street, Block 4,  
Da'ayah, Kuwait City, Kuwait  
Postal address: P.O. Box 25281,  
Safat 13113, Kuwait City, Kuwait  
Tel.: 965 256-3025  
Fax: 965 256-0173

**Kyrgyz Republic**

Consulate of Canada  
189 Moskovskaya Avenue,  
720010 Bishkek, Kyrgyz Republic  
Tel.: 996 (312) 65-05-06  
Fax: 996 (312) 65-01-01, 65-02-04

**Laos**

Australian Embassy  
J. Nehru Street,  
Phone Xay, Vientiane, Laos  
Postal address: P.O. Box 292,  
Vientiane, Laos  
Tel.: 856 (21) 413600  
Fax: 856 (21) 413601

**Latvia**

Canadian Embassy  
Doma Iaukums 4, 4th Floor,  
Riga 1977, Latvia  
Tel.: 371 783-0141, 722-6315  
Fax: 371 783-0140

**Lebanon** ☉

Canadian Embassy  
43 Jal El Dib Highway,  
1st Floor, Coolrite Building,  
Jal El Dib, Lebanon

Postal address: P.O. Box 60163,  
Jal El Dib, Lebanon  
Tel.: 961 (4) 713-900  
Fax: 961 (4) 710-595

**Lesotho**

Consulate of Canada  
LNDC Development House Building,  
Block D, 5th Floor, Kingsway Street,  
Maseru, Lesotho  
Postal address: P.O. Box 1191,  
Maseru 100, Lesotho  
Tel.: 266 316-435, 314-187  
Fax: 266 314-187

**Liberia**

See Côte d'Ivoire

**Libya**

Canadian Embassy  
Great Al-Fateh Tower Building,  
Tower 1, 7th Floor, Tripoli, Libya  
Postal address: P.O. Box 93392,  
Al-Fateh Tower Post Office,  
Tripoli, Libya  
Tel.: 218 (21) 335-1630  
Fax: 218 (21) 335-1633

**Liechtenstein**

See Switzerland, Bern

**Lithuania** ☉

Office of the Canadian Embassy  
Gedimino pr. 64,  
2001 Vilnius, Lithuania  
Tel.: 370 (2) 496-853, 497-865  
Fax: 370 (2) 496-884

**Luxembourg** ☉

Consulate of Canada  
c/o Price Waterhouse Coopers,  
400, route d'Esch,  
1471 Luxembourg, Luxembourg  
Postal address: B.P. 1443,  
Luxembourg, Luxembourg  
Tel.: 35 (2) 402-4201  
Fax: 35 (2) 49-48-48-29-12

**Macau** ☉

See China, Hong Kong

**Macedonia, former  
Yugoslav Republic of** ☉

Consulate of Canada  
c/o Yucan Trade International,  
12TA Udarna brigada 2a,  
1000 Skopje, FYR Macedonia  
Tel.: 389 (2) 225-630  
Fax: 389 (2) 117-550

Office of the Canadian Embassy  
44 Mitropolit Teodosij Gologanov,  
1000 Skopje, FYR Macedonia  
Postal address: P.O. Box 68,  
1000 Skopje, FYR Macedonia  
Tel.: 389 (2) 125-228  
Fax: 389 (2) 122-681

**Madagascar**

Consulate of Canada  
c/o QIT Madagascar Minerals Ltd.,  
Villa 3H, Lot II J 169, Ivandry,  
Antananarivo 101, Madagascar  
Postal address: P.O. Box 4003,  
Antananarivo 101, Madagascar

Tel.: 261 (20) 22-425-59,  
22-423-22  
Fax: 261 (20) 22-425-06

**Malawi**

Consulate of Canada  
Accord Centre,  
M Chipembere Highway,  
Blantyre-Limbe, Malawi  
**Postal address:** P.O. Box 51146,  
Blantyre-Limbe, Malawi  
Tel.: 265 645-441  
Fax: 265 645-004, 643-446

**Malaysia** ☉

**Kuala Lumpur**

Canadian High Commission  
17th Floor, Menara Tan & Tan,  
207 Jalan Tun Razak,  
50400 Kuala Lumpur, Malaysia  
**Postal address:** P.O. Box 10990,  
50732 Kuala Lumpur, Malaysia  
Tel.: 6 (03) 2718-3333  
Fax: 6 (03) 2718-3395

**Penang**

Consulate of Canada  
1 MacCallum Street Ghaut,  
10700 Penang, Malaysia  
**Postal address:** P.O. Box 23,  
10700 Penang, Malaysia  
Tel./Fax: 6 (04) 262-3300

**Maldives**

See Sri Lanka

**Mali**

Canadian Embassy  
Immeuble Séméga, route de  
Koulikoro, Bamako, Mali  
**Postal address:** B.P. 198,  
Bamako, Mali  
Tel.: 223 21-22-36  
Fax: 223 21-43-62

**Malta** ☉

Consulate of Canada  
Demajo House,  
103 Archbishop Street,  
Valletta, Malta  
Tel.: 356 233-121/126  
Fax: 356 243-147

**Marshall Islands**

See Micronesia

**Martinique** ☉

See Barbados

**Mauritania**

Consulate of Canada  
Centre Commercial Abass,  
avenue Charles de Gaulle, îlot "O,"  
n° 34, 1<sup>er</sup> étage, Bureau 2,  
Nouakchott, Mauritania  
**Postal address:** B.P. 428,  
Nouakchott, Mauritania  
Tel.: 222 29-26-97  
Fax: 222 29-26-98

**Mauritius** ☉

Consulate of Canada  
18 Jules Koenig Street,  
c/o Blanche Birger Co. Ltd.,  
Port Louis, Mauritius  
**Postal address:** P.O. Box 209,  
Port Louis, Mauritius  
Tel.: 230 212-5500  
Fax: 230 208-3391

**Mexico** ☉

*When calling long distance within  
Mexico, press 01 before the area  
code and the number.*

**Mexico City**

Canadian Embassy  
Calle Schiller No. 529  
(Rincón del Bosque),  
Colonia Bosque de Chapultepec,  
11580 Mexico, D.F., Mexico  
**Postal address:** P.O. Box 105-05,  
11580 Mexico, D.F., Mexico  
Tel.: 52 (55) 5724-7900;  
toll-free (within Mexico):  
01-800-706-2900  
Fax: 52 (55) 5724-7943

**Acapulco**

Consulate of Canada  
Centro Comercial Marbella, Local 23,  
esq. Prolongación Farallón  
y Miguel Alemán,  
Acapulco, Guerrero, Mexico

**Postal address:** Apartado

Postal 94-C,  
39670 Acapulco, Guerrero, Mexico  
Tel.: 52 (744) 484-1305, 481-1349  
Fax: 52 (744) 484-1306

**Cancún**

Consulate of Canada  
Plaza Caracol II, 3<sup>er</sup> piso, Local 330,  
Boulevard Kukulcán km 8.5,  
Zona Hotelera, 77500 Cancún,  
Quintana Roo, Mexico  
Tel.: 52 (998) 883-3360/1  
Fax: 52 (998) 883-3232

**Guadalajara**

Consulate of Canada  
Hotel Fiesta Americana, Local 31,  
Aurelio Aceves 225,  
Colonia Vallarta Poniente,  
44100 Guadalajara,  
Jalisco, Mexico  
Tel.: 52 (33) 3615-6270, 3615-  
6215, 3615-6266, 3616-5642  
Fax: 52 (33) 3615-8665

**Mazatlán**

Consulate of Canada  
Avenida Playa Gaviotas No. 202,  
Zona Dorada, 82110 Mazatlán,  
Sinaloa, Mexico  
**Postal address:** P.O. Box 614,  
82110 Mazatlán, Sinaloa, Mexico  
Tel.: 52 (669) 913-73-20  
Fax: 52 (669) 914-66-55



**Monterrey**

Consulate of Canada  
Edificio Kalos, Piso C-1, Local 108-A,  
Zaragoza 1300 Sur y Constitución,  
64000 Monterrey, N.L., Mexico  
Tel.: 52 (81) 8344-32-00, 8344-  
27-53, 8344-29-06, 8344-29-61,  
8345-9105, 8345-9045  
Fax: 52 (81) 8344-30-48

**Oaxaca**

Consulate of Canada  
Pino Suarez 700, Local 11B,  
Multiplaza Brena, Colonia Centro,  
68000 Oaxaca, Oaxaca, Mexico  
Postal address: Apartado Postal 29,  
Sucursal C, Colonia Reforma,  
68050 Oaxaca, Oaxaca, Mexico  
Tel.: 52 (951) 513-3777  
Fax: 52 (951) 515-2147

**Puerto Vallarta**

Consulate of Canada  
160 Calle Zaragoza, Interior 10,  
Colonia Centro,  
48300 Puerto Vallarta,  
Jalisco, Mexico  
Tel.: 52 (322) 222-5398, 223-0858  
Fax: 52 (322) 222-3517

**San José del Cabo**

Consulate of Canada  
Plaza José Green, Local 9,  
Boulevard Mijares s/n,  
Colonia Centro,  
23400 San José del Cabo,  
Baja California Sur, Mexico

Tel.: 52 (624) 142-4333  
Fax: 52 (624) 142-4262

**Tijuana**

Consulate of Canada  
Germán Gedovius No. 10411-101,  
Condominio del Parque,  
Zona Río, 22320 Tijuana,  
Baja California Norte, Mexico  
Tel.: 52 (664) 684-04-61  
Fax: 52 (664) 684-03-01

**Micronesia**

Australian Embassy  
H&E Enterprises Building,  
Kolonía, Pohnpei, Micronesia  
Postal address: P.O. Box S,  
Kolonía, Pohnpei, Micronesia  
Tel.: 691 320-5448  
Fax: 691 320-5449

**Moldova**

See Romania

**Monaco** ☉

Consulate of Canada  
Palais de la Scala,  
1, avenue Henry Dunant,  
bureau 1178, 98000 Monaco  
Tel.: 377 97 70 62 42  
Fax: 377 97 70 62 52

**Mongolia**

Consulate of Canada  
Diplomatic Services Building,  
Suite 56, Ulaanbaatar, Mongolia

Postal address: P.O. Box 243,  
210644, Ulaanbaatar, Mongolia  
Tel.: 976 (11) 328-285  
Fax: 976 (11) 328-289

**Montserrat** ☉

See Barbados

**Morocco** ☉

Canadian Embassy  
13 bis, rue Jaafar Assadik,  
Agdal-Rabat, Morocco  
Postal address: B.P. 709,  
Agdal-Rabat, Morocco  
Tel.: 212 (37) 68 74 00  
Fax: 212 (37) 68 74 30

**Mozambique**

Office of the Canadian  
High Commission  
1128 Julius Nyerere Avenue,  
Maputo, Mozambique  
Postal address: P.O. Box 1578,  
Maputo, Mozambique  
Tel.: 258 (1) 492-623/624/470  
Fax: 258 (1) 492-667

**Myanmar**

Australian Embassy  
88 Strand Road,  
Rangoon, Myanmar  
Tel.: 95 (1) 251797/8, 251810  
Fax: 95 (1) 246159, 246160

**Namibia**

Consulate of Canada  
c/o Metje & Ziegler Ltd.,  
8th Floor, Metje-Behnsen Building,  
Independence Avenue,  
Windhoek, Namibia  
Postal address: P.O. Box 239,  
Windhoek, Namibia  
Tel.: 264 (61) 227 417  
Fax: 264 (61) 222 859

**Nauru**

See Australia, Canberra

**Nepal**

Canadian Cooperation Office  
Lazimpat, Nepal  
Postal address: P.O. Box 4574,  
Kathmandu, Nepal  
Tel.: 977 (1) 415-193/389/391  
Fax: 977 (1) 410-422

**Netherlands** ☉

Canadian Embassy  
Sophialaan 7, 2500 GV,  
The Hague, The Netherlands  
Postal address: P.O. Box 30820,  
The Hague, The Netherlands  
Tel.: 31 (70) 311-1600  
Fax: 31 (70) 311-1620

**Netherlands Antilles**

Consulate of Canada  
Maduro and Curiels Bank, N.V.,  
Scharlooweg 55, Willemstad,  
Curaçao, Netherlands Antilles

**Postal address:** P.O. Box 305,  
Willemstad, Curaçao,  
Netherlands Antilles  
Tel.: 599 (9) 466-1115/1121  
Fax: 599 (9) 466-1122/1130

### **New Caledonia**

Australian Consulate General  
Immeuble Foch, 7<sup>e</sup> étage,  
19, rue du Maréchal Foch,  
Nouméa, New Caledonia  
**Postal address:** B.P. 22,  
98845 Nouméa, New Caledonia  
Tel.: 687 27-2414  
Fax: 687 27-8001

### **New Zealand** ☉

Canadian High Commission  
3rd Floor, 61 Molesworth Street,  
Thorndon, Wellington, New Zealand  
**Postal address:** P.O. Box 12-049,  
Thorndon, Wellington, New Zealand  
Tel.: 64 (4) 473-9577  
Fax: 64 (4) 471-2082

### **Nicaragua** ☉

Office of the Canadian Embassy  
De los Pipitos, 2 blocks west,  
Nogal Street, No. 25, Bolonia,  
Managua, Nicaragua  
**Postal address:** P.O. Box 25,  
Managua, Nicaragua  
Tel.: 505 (2) 68-0433/3323  
Fax: 505 (2) 68-0437

### **Niger**

Office of the Canadian Embassy  
Boulevard Mali Béro, Niamey, Niger  
**Postal address:** B.P. 362,  
Niamey, Niger  
Tel.: 227 75-36-86/7  
Fax: 227 75-31-07

### **Nigeria**

**Abuja**  
Canadian High Commission  
3A Bobo Street, Maitama,  
Abuja, Nigeria  
Tel.: 234 (9) 413-9910,  
413-9932/3, 413-9955  
Fax: 234 (9) 413-9911

### **Lagos**

Canadian High Commission  
4 Anifowoshe Street,  
Victoria Island, Lagos, Nigeria  
Tel.: 234 (1) 262-2512/3/5  
Fax: 234 (1) 262-2516/7

### **Niue Island**

See New Zealand

### **Northern Marianas**

See Micronesia

### **North Korea**

Swedish Embassy  
Munsudong District, Pyongyang,  
People's Democratic Republic  
of Korea  
Tel./Fax: 850 2-381-7258

### **Norway** ☉

**Oslo**  
Canadian Embassy  
Wergelandsveien 7,  
0244 Oslo, Norway  
Tel.: 47 22-99-53-00  
Fax: 47 22-99-53-01

### **Bergen**

Consulate of Canada  
P.O. Box 2439 Solheimsviken,  
5824 Bergen, Norway  
Tel.: 47 55-29-71-30  
Fax: 47 55-29-71-31

### **Oman**

Consulate of Canada  
Flat No. 310, Building 477,  
Way 2907, Moosa Abdul  
Rahman Hassan Building,  
A'Noor Street, Ruwi, Oman  
**Postal address:** P.O. Box 1275,  
Muttrah, Oman 114  
Tel.: 968 791-738  
Fax: 968 791-740

### **Pakistan** ☉

**Islamabad**  
Canadian High Commission  
Diplomatic Enclave, Sector G-5,  
Islamabad, Pakistan  
**Postal address:** G.P.O. Box 1042,  
Islamabad, Pakistan  
Tel.: 92 (51) 227-9100;  
after hours: 92 (51) 227-9113  
Fax: 92 (51) 227-9110

### **Karachi**

Consulate of Canada  
c/o Beach Luxury Hotel, Room 120,  
Moulvi Tamiz Uddin Khan Road,  
Karachi 0227, Pakistan  
Tel.: 92 (21) 561-0685,  
561-1031/2/3/4/5/6/7  
Fax: 92 (21) 561-0673/4

### **Lahore**

Consulate of Canada  
c/o PAAF Building, 5th Floor,  
7D Kashmir Egerton Road,  
Lahore, Pakistan  
Tel.: 92 (42) 636-6230  
Fax: 92 (42) 588-2022

### **Palau**

See Micronesia

### **Panama** ☉

Canadian Embassy  
World Trade Center, Calle 53E,  
Marbella, Galería Comercial, Piso 1,  
Panama City, Panama  
**Postal address:** Apartado 0832-2446,  
Estafeta World Trade Center,  
Panama City, Panama  
Tel.: 507 264-9731, 264-7115  
Fax: 507 263-8083

### **Papua New Guinea** ☉

Australian High Commission  
Godwit Road, Waigani, NCD,  
Papua New Guinea  
Tel.: 675 325-9333  
Fax: 675 325-9239

**Paraguay** ☉

Consulate of Canada  
Prof. Ramírez No. 3 at Juan  
de Salazar  
(between Perú and Padre Pucheu),  
Asunción, Paraguay  
Tel.: 595 (21) 227-207  
Fax: 595 (21) 227-208

**Peru** ☉

Canadian Embassy  
Calle Libertad 130,  
Miraflores, Lima 18, Peru  
Postal address: P.O. Box 18-1126,  
Miraflores Post Office,  
Lima 18, Peru  
Tel.: 51 (1) 444-4015  
Fax: 51 (1) 242-4050

**Philippines** ☉**Manila**

Canadian Embassy  
9th Floor, Allied Bank Centre,  
6754 Ayala Avenue,  
Makati City 1226, Philippines  
Postal address: P.O. Box 2168,  
Makati City 1220, Philippines  
Tel.: 63 (2) 867-0001  
Fax: 63 (2) 810-4299

**Cebu**

Consulate of Canada  
45-L Andres Abellana Street,  
Cebu City 6000, Philippines  
Tel.: 63 (2) 256-3320  
Fax: 63 (2) 255-3068

**Poland** ☉

Canadian Embassy  
ul. Matejki 1/5,  
00-481 Warsaw, Poland  
Tel.: 48 (22) 584-3340  
Fax: 48 (22) 584-3192, 584-3101

**Portugal** ☉**Lisbon**

Canadian Embassy  
Avenida da Liberdade 196-200,  
3rd Floor,  
1269-121 Lisbon, Portugal  
Tel.: 351 21316-4600  
Fax: 351 21316-4693

**Faro**

Consulate of Canada  
Rua Frei Lourenço de Santa Maria  
No. 1, 1st Floor,  
8001-957 Faro, Portugal  
Postal address: P.O. Box 79,  
8001-957 Faro, Portugal  
Tel.: 351 289-80-3757  
Fax: 351 289-88-0888

**Ponta Delgada (Azores)**

Consulate of Canada  
Rua Antonio Jose de Almeida, No. 27,  
1st Floor, 9500-053 Ponta Delgada,  
São Miguel, Azores  
Tel.: 351 296-281488  
Fax: 351 296-281489

**Puerto Rico** ☉

See United States of America

**Qatar** ☉

See Kuwait

**Romania** ☉

Canadian Embassy  
36 Nicolae Iorga,  
71118 Bucharest, Romania  
Postal address: Post Office No. 22,  
Box 2966, Bucharest, Romania  
Tel.: 40 (1) 307-5000  
Fax: 40 (1) 307-5010

**Russia** ☉**Moscow**

Canadian Embassy  
23 Starokonyushenny Pereulok,  
Moscow, 121002 Russia  
Tel.: 7 (095) 105-6054  
Fax: 7 (095) 105-6025

**St. Petersburg**

Consulate General of Canada  
32 Malodetskosselski Prospekt,  
St. Petersburg, 198013 Russia  
Tel.: 7 (812) 325-8448  
Fax: 7 (812) 325-8393

**Vladivostok**

Consulate of Canada  
59 Krasnogo Znameny Pr., 7th Floor,  
Vladivostok, 690002 Russia  
Tel./Fax: 7 (4232) 49-11-88  
Fax: 7 (4232) 25-14-58

**Rwanda**

Office of the Canadian Embassy  
1534 Akagera Street, Kigali, Rwanda  
Postal address: P.O. Box 1177,

Kigali, Rwanda  
Tel.: 250 5 73210  
Fax: 250 5 72719

**Saint Christopher (Saint Kitts)  
and Nevis** ☉

See Barbados

**Saint Lucia** ☉

See Barbados

**Saint Martin/Sint Maarten** ☉

Consulate of Canada  
No. 21 Hummingbird Road,  
House No. 105,  
Monte Vista, Pointe Blanche,  
Sint Maarten, Netherlands Antilles  
Tel.: 599 (5) 44-5211  
Fax: 599 (5) 44-3242

**Saint-Pierre et Miquelon** ☉

See France

**Saint Vincent and  
the Grenadines** ☉

See Barbados

**Samoa**

Australian High Commission  
Fen Gai Ma Leata Building,  
Beach Road, Tamaligi, Apia, Samoa  
Postal address: P.O. Box 704,  
Apia, Samoa  
Tel.: 68 (5) 234-11, 236-13, 252-32  
Fax: 68 (5) 231-59

**San Marino** ☉

See Italy, Rome

**São Tomé and Príncipe**

See Gabon

**Saudi Arabia**

**Riyadh**

Canadian Embassy  
Diplomatic Quarter,  
Riyadh, Saudi Arabia  
**Postal address:** P.O. Box 94321,  
Riyadh 11693, Saudi Arabia  
Tel.: 966 (1) 488-2288;  
after hours: 966 (5) 547-7496  
Fax: 966 (1) 488-1997

**Jeddah**

Consulate of Canada  
Madina Road, Ali Reza Tower,  
11th Floor, Jeddah, Saudi Arabia  
**Postal address:** P.O. Box 9484,  
Jeddah 21413, Saudi Arabia  
Tel.: 966 (2) 653-0597, 653-0434  
Fax: 966 (2) 653-0538

**Senegal** ☉

Canadian Embassy  
45, avenue de la République,  
Dakar, Senegal  
**Postal address:** B.P. 3373,  
Dakar, Senegal  
Tel.: 221 823 92 90  
Fax: 221 823 87 49

**Seychelles**

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**Sierra Leone**

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**Singapore** ☉

Canadian High Commission  
IBM Towers, 80 Anson Road,  
14th and 15th Floors,  
Singapore 079907, Singapore  
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P.O. Box 845,  
Singapore 901645, Singapore  
Tel.: 65 325-3200  
Fax: 65 325-3297

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811 00 Bratislava, Slovakia  
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Fax: 421 (2) 5249-9995

**Slovenia**

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Miklosiceva 19,  
Ljubljana 1000, Slovenia  
Tel.: 386 (1) 430-3570  
Fax: 386 (1) 430-3575

**Solomon Islands**

Australian High Commission  
corner Hibiscus Avenue  
and Mud Alley,  
Honiara, Solomon Islands  
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Fax: 677 23691

**Somalia**

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**South Africa** ☉

**Cape Town**

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Bank Building, 60 St. George's Mall,  
Cape Town 8001, South Africa  
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Cape Town 8000, South Africa  
Tel.: 27 (21) 423-5240  
Fax: 27 (21) 423-4893

**Pretoria**

Canadian High Commission  
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Pretoria 0083, South Africa  
**Postal address:** Private Bag X13,  
Hatfield, Pretoria 0028, South Africa  
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Fax: 27 (12) 422-3052

**Durban**

Consulate of Canada  
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Durban 4001, South Africa  
**Postal address:** P.O. Box 712,  
Durban 4000, South Africa  
Tel.: 27 (31) 303-9695  
Fax: 27 (31) 303-9694

**Johannesburg**

Canadian High Commission  
Trade Office  
Cradock Place, 1st Floor, 10 Arnold  
Road, off Cradock Avenue,  
Rosebank, Johannesburg 2196,  
South Africa

**Postal address:** P.O. Box 1394,  
Parklands 2121, Johannesburg,  
South Africa  
Tel.: 27 (11) 442-3130  
Fax: 27 (11) 442-3325

**South Korea** ☉

**Seoul**

Canadian Embassy  
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45 Mugyo-Dong, Chung-Ku,  
Seoul 100-170, Korea  
**Postal address:** C.P.O. Box 6299,  
Seoul 100-662, Korea  
Tel.: 82 (2) 3455-6000  
Fax: 82 (2) 755-0686, 3455-6123

**Pusan**

Consulate of Canada  
c/o Bumin Mutual Savings and  
Finance Corporation, Suite 32-1,  
2-GA, Daecheung-Dong, Chung-Ku,  
Pusan 600-092, Korea  
Tel.: 82 (51) 246-7024, 246-3205  
Fax: 82 (51) 247-8443, 246-5658

**Spain** ☉

**Madrid**

Canadian Embassy  
Goya Building, 35 Nuñez de Balboa,  
28001 Madrid, Spain  
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Fax: 34 (91) 423-3251

**Barcelona**

Consulate of Canada  
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Fax: 34 (93) 204-2701

**Málaga**

Consulate of Canada  
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Malagueta 2, 1st Floor,  
29016 Málaga, Spain  
**Postal address:** P.O. Box 99,  
29080 Málaga, Spain  
Tel.: 34 (95) 222-3346  
Fax: 34 (95) 222-4023

**Sri Lanka** ☉

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6 Gregory's Road,  
Cinnamon Gardens,  
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Fax: 94 (1) 68 70 49

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Office of the Canadian Embassy  
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Fax: 46 (8) 453-3016

**Malmö**

Consulate of Canada  
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233 51 Svedala, Sweden  
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Fax: 46 (40) 40 31 12

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Canadian Embassy  
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3005 Bern, Switzerland  
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Fax: 41 (31) 357 3210

**Geneva**

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l'Ariana, 1202 Geneva, Switzerland  
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Fax: 41 (22) 919-92-71

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**Damascus**  
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**Tanzania**

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Fax: 255 (22) 211-6897

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**Turks and Caicos Islands**

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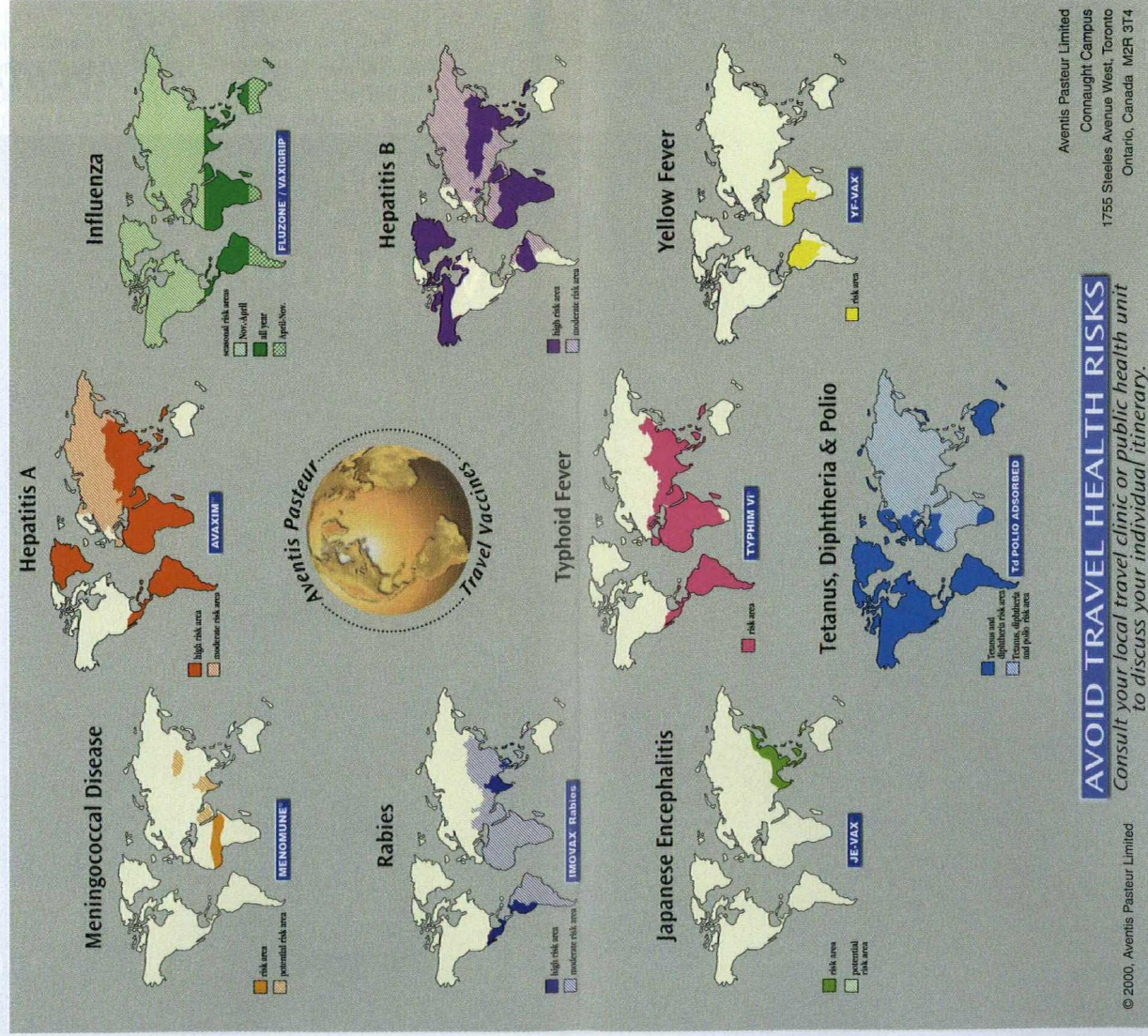
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Kyiv 01901, Ukraine  
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Canadian Embassy  
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Street and Dalma Street, between  
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Abu Dhabi, United Arab Emirates  
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Abu Dhabi, United Arab Emirates  
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Fax: 971 (2) 445-8787

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Canada House, Consular Services,  
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Fax: 44 (20) 7258-6533

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BT9 5BL, U.K.  
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Fax: 44 (131) 245-6010

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Canadian Embassy  
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Fax: 1 (202) 682-7726

**Atlanta**

Consulate General of Canada  
1175 Peachtree Street N.E.,  
100 Colony Square, Suite 1700,  
Atlanta, Georgia 30361-6205, U.S.A.  
Tel.: 1 (404) 532-2000  
Fax: 1 (404) 532-2050

**Boston**

Consulate General of Canada  
3 Copley Place, Suite 400, Boston,  
Massachusetts 02116, U.S.A.  
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Fax: 1 (617) 262-3415

**Buffalo**

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3000 HSBC Center, Buffalo,  
New York 14203-2884, U.S.A.  
Tel.: 1 (716) 858-9500  
Fax: 1 (716) 852-4340

**Chicago**

Consulate General of Canada  
Two Prudential Plaza, 180 North  
Stetson Avenue, Suite 2400,  
Chicago, Illinois 60601, U.S.A.  
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Fax: 1 (312) 616-1877

**Dallas**

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St. Paul Place, 750 North St. Paul  
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75201-3247, U.S.A.  
Tel.: 1 (214) 922-9806  
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Detroit, Michigan 48243-1798, U.S.A.  
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Fax: 1 (305) 374-6774

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Fax: 1 (612) 332-4061

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**Puerto Rico**

Consulate of Canada  
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de Leon, Suite 515, San Juan,  
Puerto Rico 00918, U.S.A.  
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Fax: 1 (787) 294-1205

**Seattle**

Consulate General of Canada  
412 Plaza 600, Sixth Avenue and  
Stewart Street, Seattle,  
Washington 98101-1286, U.S.A.  
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Fax: 1 (206) 443-9662

**Uruguay** ①

Canadian Embassy  
749 Plaza Independencia, app.102,  
Montevideo, Uruguay  
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Fax: 598 (2) 902-2029

**Uzbekistan**

Consulate of Canada  
Center 5, No. 64, Apt. 21,  
Tashkent, 700017, Uzbekistan  
Tel./Fax: 998 (71) 120-72-70  
Tel.: 998 (71) 137-67-28

**Vanuatu**

Australian High Commission  
KPMG House, Port Vila, Vanuatu  
Tel.: 678 22-777  
Fax: 678 23-948

**Vatican** ①

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**Venezuela** ①**Caracas**

Canadian Embassy, Consular Section  
Avenida Francisco de Miranda con  
Avenida Sur Altamira,  
Altamira, Caracas, Venezuela  
**Postal address:** P.O. Box 62-302,  
Caracas 1060-A, Venezuela  
Tel.: 58 (212) 263-4666,  
263-1414, 263-3270  
Fax: 58 (212) 263-8326

**Margarita**

Consulate of Canada  
c/o Oficina Mosquito Coast C.A.,  
Final Avenida Santiago Marino  
cruce con Paseo Guaraguao,  
Porlamar, Isla de Margarita,  
Venezuela  
Tel.: 58 (295) 2-61-3475  
Fax: 58 (295) 2-63-4818



**Vietnam ☉****Hanoi**

Canadian Embassy  
31 Hung Vuong Street,  
Hanoi, Vietnam  
Tel.: 84 (4) 823-5500  
Fax: 84 (4) 823-5333

**Ho Chi Minh City**

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10th Floor, The Metropolitan,  
235 Dong Khoi Street, District 1,  
Ho Chi Minh City, Vietnam  
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**West Indies Associated States**

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Fax: 967 (1) 20 95 23

**Yugoslavia, Federal Republic  
of (Serbia and Montenegro)**

Canadian Embassy  
Kneza Milosa 75,  
11000 Belgrade, Yugoslavia  
Tel.: 381 (11) 64 46 66;  
after hours: 381 (11) 64 45 47  
Fax: 381 (11) 64 14 80

**Zambia ☉**

Canadian High Commission  
5199 United Nations Avenue,  
Lusaka, Zambia  
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Lusaka, Zambia  
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Fax: 260 (1) 25 41 76

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Canadian High Commission  
45 Baines Avenue,  
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French Guyana ◆◆▲	0-800-99-0016
Gabon ◆▲	00*012
Germany ◆	0-800-888-0014
Ghana ◆◆▲	019-233
Greece ▲	00-800-1611
Grenada △	1-800-744-2580
Guadeloupe ◆◆◆	0-800-99-0016
(St. Barthelemy, St. Martin (French part), Marie-Galante)	
Guam	1-888-788-1005

Guatemala ▲	9999-198
Guyana	0161
	(Georgetown) 161
Haiti	161
Hong Kong ◆	800-96-1100
Hungary ▲	06-800-01211
Iceland ◆	800-9010
India ◆▲	000-167
Indonesia ◆▲△	001-801-16
	or 008-801-16
	Dedicated Phones
Iran △	
Ireland ▲	1-800-555001
Israel ◆	1-800-9494-105
	or 1-800-9205-140
(No access from Palestinian territories)	
Italy ▲	172-1001
(Elba Island, San Marino, Vatican City)	
Ivory Coast ◆	00-11-00
Jamaica ◆	1-800-222-0016
	(hotels) 876
Japan ▲	00-539-161 (KDD)
	or 00-66-55161
Kenya ➤	0-800-2201-14
Korea (South) ▲	00-722-015 (KT)
Lebanon •	01-423-935
Lithuania △	8-800-9-1004
Luxembourg ▲	800-2-0119
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Malta •	0-800-890-150
Martinique ◆◆▲	0-800-99-0016
Mauritius Island •	01-110
Mexico ▲	01-800-123-0200
	01-800-021-1994
Monaco ▲	800-90016
Montserrat △	1-800-744-2580
Morocco ◆	00-211-0010
Netherlands ◆	0-800-022-9116
New Zealand ◆◆▲	000-919
(Chatham Islands)	
Nicaragua ◆◆▲	168
Norway ◆	800-19-111
(Jan Mayen, Svalbard Islands)	
Pakistan ◆	00-800-15-001
Panama •	00-800-019-0119
Papua New Guinea ➤	05-07-1-5140
(Admiralty Island, Bougainville, New Britain, New Ireland)	
Paraguay ➤	008-14-800
Peru ▲	800-502-90
Philippines ▲	10510

Poland ◆▲	0*0-800-111-4118
Portugal	800-800-122
(Azores, Madeira)	
Puerto Rico ◆◆▲	1-800-496-7123
Reunion Island ◆	0-800-99-00-16
Romania ◆◆▲	01-800-5000
Russia	8*10-800-110-1012
	(Out of Moscow) (8095) 755-5045
	(Moscow) 755-5045
Senegal ▲	3074
Singapore ◆◆▲	8 000-100-100
Slovak Republic •	0800-000-151
South Africa ◆◆▲	0800-99-0014
Spain •	900-99-00-15
(Balearic Islands, Canary Islands, Ceuta, Melilla Islands)	
Sri Lanka ▲	(01) 43-00-77
	(Metro Colombo) 43-00-77
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St. Pierre et Miquelon ◆▲	0-800-99-0016
St. Vincent & the Grenadines △	1-800-744-2580
(Palm, Union, Bequia, Mustique Island)	
Sweden ◆	020-799-015
Switzerland ◆◆▲	0-800-55-8330
Syria •	0811
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	00-80-12-0015
Thailand ◆◆	001-999-15-1000
Trinidad & Tobago △	(hotels) 1-800-744-3501
	(Ports Entry) 22
Turkey ▲	00-800-16677
Turks & Caicos Islands *	01-800-744-2580
Ukraine ◆▲	8*10017
United Arab Emirates	800-141
United Kingdom ◆◆	0-800-89-0016 or 0-500-89-1016
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Uruguay ◆◆	000-419
USA - Bell Canada ◆◆▲	1-800-555-1111
(Alaska, Hawaii)	
USA - Telus ◆◆▲	1-800-646-0000
(Alaska, Hawaii)	
US Virgin Islands ◆◆▲	1-800-496-0008
Venezuela ◆◆▲	0-800-100-1100
(Margarita Island)	
Vietnam ◆	1201-1010
(Hanoi, Ho Chi Minh, Quang Ninh)	
Virgin Islands (British) △	1-800-744-2580
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Zambia	00-883
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Ministère des Affaires étrangères  
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**Canada**

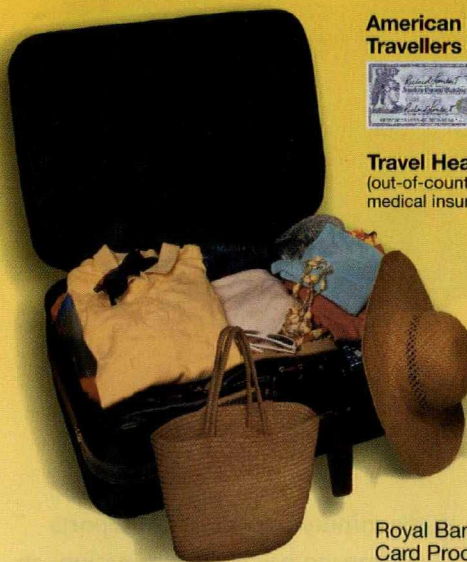
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CONSULAR AFFAIRS

# BON VOYAGE, BUT...

INFORMATION FOR THE CANADIAN TRAVELLER  
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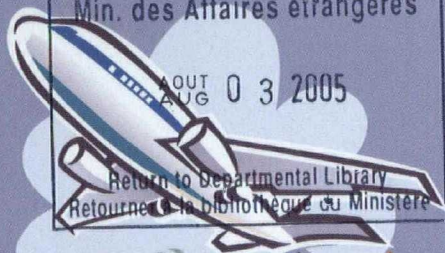
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Canada

## BON VOYAGE, BUT...

INFORMATION FOR THE CANADIAN TRAVELLER  
2005/2006

Published by Foreign Affairs Canada

To obtain more information or additional free copies of this booklet,  
visit your nearest Passport Canada office,  
check the Consular Web site ([www.voyage.gc.ca](http://www.voyage.gc.ca)),  
e-mail [engserv@international.gc.ca](mailto:engserv@international.gc.ca)  
or call 1 800 267-8376 (in Canada) or (613) 944-4000.

This publication is available in alternative formats upon request.  
*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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Canadians love to travel. Each year we make millions of trips worldwide for both business and pleasure.

To maximize your chances of enjoying a hassle-free journey abroad, get informed before you go—preparation is the key to a successful trip.

To help you plan ahead, Foreign Affairs Canada has developed this handy reference booklet. It contains a list of the consular services we offer abroad, travel advice and important contact information.

## WHAT ARE CANADIAN CONSULAR SERVICES?

The Consular Affairs Bureau of Foreign Affairs Canada has over 270 points of service worldwide where consular officials are ready to assist Canadians travelling, working or living abroad.

Being informed about the services we do and do not provide will help make your stay abroad a more pleasant one.

### Consular Officials Provide the Following Services:

#### *In emergencies*

- Assist in arranging evacuation in the event of war, civil unrest or a natural disaster.



- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for your medical evacuation should a required treatment not be available locally (fees apply).
- Comfort and assist victims of robbery or other violence.
- Help find missing persons and abducted children.

#### *When legal issues arise*

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure that you are treated fairly under the country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Provide assistance if your child has been abducted and taken to another country (see our publication *International Child Abductions: A Manual for Parents*).
- Notarize documents (fees apply).

### *When other issues arise*

- Replace a lost, stolen, damaged or expired passport (fees apply).
- Extend the period of validity in a limited-validity passport (fees apply).
- Add a married or conjugal name to a passport (fees apply).
- Issue certificates in lieu of a birth certificate, record of civil status or record of family civil status (fees apply).
- Issue a statement in lieu of a certificate of non-impediment to marriage abroad (fees apply).
- Provide an emergency loan (fees apply, and this service is offered only as a last resort and is subject to strict rules).
- Transfer funds (fees apply).
- Provide translation services (fees apply).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact your next of kin, with your authorization, if you've had an accident or are detained by police.
- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or repatriating the remains to Canada.
- Contact your next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

### **Consular Officials DO NOT Provide the Following Services:**

#### *When legal issues arise*

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail, pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

#### *When other issues arise*

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation or repatriation costs of a deceased Canadian.

### **Emergency Consular Services**

Canadian government offices abroad offer 24-hour assistance, seven days a week. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message for a return call. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address.

From some countries, you can use a toll-free number to speak to a consular officer in Ottawa. In addition, you can make a collect call to Foreign Affairs Canada in Ottawa at **(613) 996-8885**.

In some locations where Canada does not have a local office, the Australian or the British mission will provide you with emergency services. These and possibly other missions can also contact the nearest Canadian office on your behalf.

**Check the List of Canadian Government Offices Abroad section for information on how to contact the Canadian office(s) in the country you plan to visit.**

---

## **BEFORE YOU GO**

---

### **Get Informed**

Take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Consult the Country Travel Reports and the Current Issues section of our Web site for up-to-date information on safety and security conditions, health issues, and entry and visa requirements for over 200 travel destinations.

Find out **before you go** where the nearest Canadian government office is located. Contact information for these offices is provided in this publication and at [www.voyage.gc.ca/alt/canoffices.asp](http://www.voyage.gc.ca/alt/canoffices.asp).

**Leave a copy of your itinerary** with someone at home so they can contact you in case of an emergency.



## Register with a Canadian Government Office Abroad

If you expect to stay in a country for more than three months, or plan to visit areas or countries with a potential for problems, it is recommended that you register with the nearest Canadian government office abroad to help us contact you in case of an emergency. Registration is voluntary, and the information you provide is protected and used in accordance with the provisions of the Privacy Act. You can register on-line at [www.voyage.gc.ca](http://www.voyage.gc.ca).

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For example, Canada has such an arrangement with Australia. Consult the Country Travel Reports on our Web site for country-specific information.

## REGISTRATION OF CANADIANS ABROAD

Register on-line at [www.voyage.gc.ca](http://www.voyage.gc.ca) so that we can reach you in case of an emergency.



## Your Passport

Your passport is the only proof of your Canadian citizenship and identity that is accepted in **all** countries. You and all family members should have a valid passport if you plan to travel outside Canada. Passport applications are available at [www.ppt.gc.ca](http://www.ppt.gc.ca) (the Passport Canada Web site), at Passport Canada offices and postal outlets in Canada, and at Canadian government offices abroad.

**A Passport for Everyone**  
Canadian children must have their own passport. The practice of adding a child's name to a parent's passport is no longer permitted.

Before you leave on your trip, be sure to complete the "In case of accident or death notify" section (page 4) in your passport. This will help us quickly notify your family or friends if an emergency arises.

## Processing Time

The processing period for in-person applications in Canada is 10 working days. The processing of mail-in applications takes a minimum of 20 working days. So plan to apply well before your departure.

## GOING ABROAD?

BE PREPARED, EXPECT THE UNEXPECTED!



Have a look at our **Country Travel Reports** at [www.voyage.gc.ca](http://www.voyage.gc.ca) to obtain facts on security conditions, health issues, emergency contacts and entry requirements for over 200 destinations. For country maps, fact sheets and other useful resources that relate to the different social and cultural norms you might face when travelling abroad, consult our **Country Profiles**.

➔ [www.voyage.gc.ca](http://www.voyage.gc.ca)

## Keep It Safe!

**Make photocopies of your passport's identification page and of your identification cards** and keep the copies separate from the original when you travel. For added security, leave a copy with a friend or relative at home. We also recommend that you carry a birth or citizenship certificate in addition to your Canadian passport. These simple steps may speed the replacement process if you lose your passport.

## Expiration Date

If your passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

If you have any questions about passports, contact Passport Canada.

## Do You Need a Visa?

You need a visa to enter certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements. You can also check our Country Travel Reports and the Visas section on our Web site. **Apply for visas well in advance of your trip.**

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, bank statement or any visas that demonstrate you plan to visit another country.



### Travel with or by Children

If a person younger than 18 is travelling alone or with only one parent or another adult, we recommend that a consent letter proving that the trip is permitted by the custodial parent (or both parents or the legal guardian, as the case may be) be carried. For an example of a consent letter, refer to Frequently Asked Questions in the Before You Go section of our Web site.

Make sure you and/or the children carry the proper identification. This includes birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. Proper identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These documents will help prove your citizenship, residency and custodial rights when you return to Canada.

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop, you should talk to a lawyer before the child leaves home. Our publication *International Child Abductions: A Manual for Parents* contains further information.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact Foreign Affairs Canada's Consular Case Management Division at **1 800 387-3124** (in Canada) or **(613) 943-1055**.

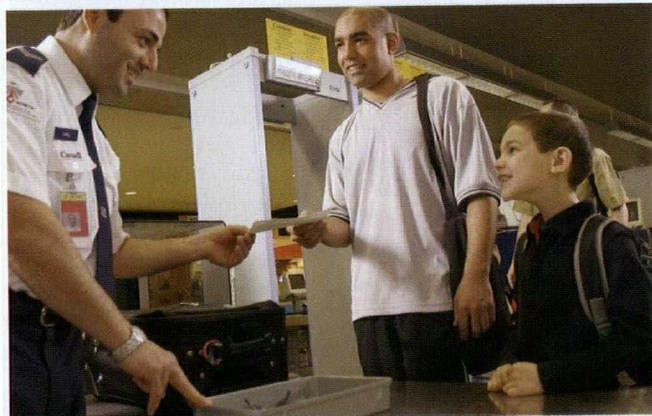
### Dual Citizenship

Canadian law permits a Canadian to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your other citizenship, and the authorities of that country may prevent Canada from providing you with consular assistance. This is especially true if you did not use your Canadian passport when entering that country.

If you are considered a national of another country, you may be compelled to do military service or pay special taxes.



## Pack right...



## ...enjoy your flight!

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Administration canadienne  
de la sûreté du transport aérien

Canada

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and to present themselves as Canadians to foreign authorities.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

#### Persons with a Disability

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. For more information, refer to the Canadian Transportation Agency Web site ([www.cta.gc.ca](http://www.cta.gc.ca)) and the Government of Canada Web site "Persons with Disabilities Online" ([www.ph-endirect.ca](http://www.ph-endirect.ca)).



#### Travel in Europe

The member states of the European Union—minus Ireland and the United Kingdom, plus Norway and Iceland—form the Schengen area, a region in which regular border controls between these countries have been abolished to create a single external frontier.

Canadians do not need visas for short-term visits to Schengen countries, but some member states require you to register with local authorities within three working days of your arrival. Moreover, some recently joined Schengen countries are still subject to regular border controls. It's important to get your passport stamped when entering the Schengen area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities.

For more information, consult our Web site's Country Travel Reports. For the most up-to-date and authoritative information, contact the embassy or consulate of the countries you wish to visit.

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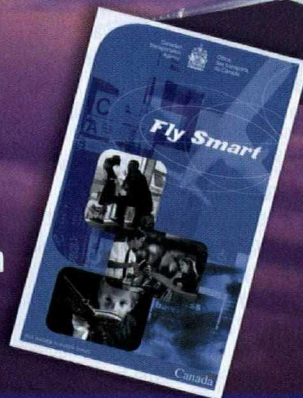
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TTY: 1 800 669-5575  
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Canada

## Travel to the United States and Mexico

Canadians should carry a valid Canadian passport for all visits to the United States and Mexico.

For detailed information about travel in the United States and Mexico, refer to our booklets *U.S.A. Bound* and *México: ¿Qué pasa?* and our Travel Reports on these countries.

## Getting Medical Advice

Provided by The Public Health Agency of Canada

The Public Health Agency of Canada's Travel Medicine Program strongly recommends that your travel plans include contacting a travel medicine clinic or your physician **six to eight weeks before departure** to determine your need for vaccinations, preventive medication and advice on what precautions to take to avoid disease while travelling.

## Vaccinations and Preventive Medication

Based on your current health status, immunization history and anticipated itinerary, a health care provider can assess your vaccination requirements and your need for preventive medications (e.g. for malaria). International travel can expose you to infectious diseases such as measles that aren't frequently seen in Canada. Ensure

that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries. Seek a risk assessment **well in advance** of your departure, as you may need to start receiving vaccinations or taking preventive medication a month or two beforehand.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them.

## AIDS

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

## Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carrying a duplicate of your original prescription that lists both the generic and trade names of the drug is recommended in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses—having the prescription makes it easier to replace them.

**Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid customs problems.**

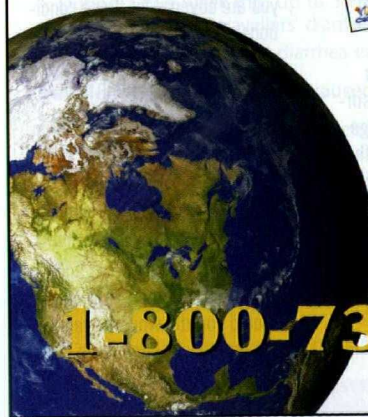
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**Ministry of Health and Long-Term Care**

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[www.snowbirds.org](http://www.snowbirds.org)  
[www.medipac.com](http://www.medipac.com)

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, obtaining a note from your doctor that states the medical reasons for your prescription and the recommended dosage is also encouraged.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

### Supplemental Health Insurance

Do not rely on your provincial health plan to cover costs if you get sick or are injured while you are abroad. At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplemental travel insurance policies.

Some credit card companies offer their holders health and travel insurance. Do not assume that coverage is automatically included or that the card alone provides adequate coverage. Some companies require an additional premium to include travel coverage. Others require that you pay for your travel arrangements using that specific card. Verify the conditions, limitations and requirements before departure.

### Be sure to ask whether your policy:

- Has an in-house worldwide emergency hotline you can call if you are in trouble. Find out whether it is open 24 hours a day, seven days a week; if the operators are multilingual; and whether nurses or physicians are on staff.
- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for your medical evacuation to the nearest place with proper medical care or to Canada.
- Pays for any required medical escort (doctor or nurse) to accompany you during evacuation. This can cost as much as \$100,000 without insurance.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling. This can cost as much as \$10,000 without insurance.



sanofi pasteur

The vaccines business of sanofi-aventis Group

Travelling allows us endless opportunities to be exposed to new sights, sounds, smells, tastes, experiences and new people.

### Did you know?

- ▲ Travellers' diarrhea is a common problem for Canadians travelling to a developing country
- ▲ During a two week trip, up to 50% of people will have one or more episodes of travellers' diarrhea
- ▲ An episode of travellers' diarrhea can last 3 - 5 days

### Travellers' Diarrhea is usually caused by contaminated food.

The most common cause of travellers' diarrhea is food contaminated with bacteria called enterotoxigenic *E. coli* (ETEC). Travellers' diarrhea can also be caused by contaminated water.

In addition to the sage advice "Boil it, peel it, cook it ... or forget it!", a new, easy-to-take oral vaccine may also lower your chances of developing travellers' diarrhea while you are away.



Dukoral™ is a trademark used under license from SBL vaccin AB.

### Plan ahead – help protect against travellers' diarrhea

For more information visit us at [www.travellersdiarrhea.com](http://www.travellersdiarrhea.com)

It is illegal  
to visit any country with

# a criminal record.

A pardon removes your criminal record.

[www.PARDONSERVICESCANADA.com](http://www.PARDONSERVICESCANADA.com)

1-8-NOW-PARDON (1-866-972-7366)

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or a relative at home and your travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember always to **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes. Keep a copy of the submitted documents for your files.

### *Extended Stay Abroad*

Your provincial government health insurance plan cannot be maintained after you have lived outside the province for a period of time. This period varies by province. Individual personal medical insurance is available for those working, studying or living outside Canada for an extended period. Coverage is available for both the contracted person and dependants. These plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war and civil unrest. Check with your insurance company before you leave.

## Why is International Travel Insurance Required?

**Here are 10 reasons to pack it in your luggage:**

**1.** Health insurance is one of the best investments you can make. Accidents or illnesses can happen to anyone, anywhere, anytime. All it takes is an unguarded moment or exposure to a harmful virus, and you or your family could be indebted for many years.

**2.** Some hospitals will not admit you unless you have insurance or can pay up front, regardless of your medical condition.

**3.** You cannot take medicare for granted when you work outside Canada, even for short periods. Your government health insurance plan (GHIP) will foot only a portion of the bills.

**4.** Your GHIP may terminate after you have lived outside Canada for a certain period of time.

**5.** With certain exceptions, when you return to Canada there will be a wait of up to three months before you can benefit again from your GHIP.

**6.** A comprehensive travel insurance plan can help you leave a country, at no extra cost, in the event of a major medical emergency for which local facilities are inadequate.

**7.** Travelling to a country where war or civil unrest is a concern may require specialized insurance to ensure full protection.

**8.** Should you decide to extend a business trip to take a holiday, you may need additional coverage besides your employer's policy.

**9.** Many people take advantage of being abroad to try new things. If you plan to participate in any hazardous activity—scuba diving, parachuting, rock climbing, hiking, alpine skiing, etc.—check the limitations of your insurance coverage first.

**10.** Do not assume that your Canadian automobile insurance or the coverage purchased with your rental vehicle will provide adequate protection in the event of an accident or theft. Much of the coverage we take for granted in Canada is not available abroad. Make sure you know what coverage is in place before you drive.

Telfer International Consultants Inc.  
[www.telferinc.com](http://www.telferinc.com)



## Other Insurance

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption and/or lost luggage coverage. Doing so can avoid major disruptions and additional costs. Again, check the terms and conditions of these policies.

## Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driving permit and/or additional insurance to drive a vehicle in the destination country. For further information, consult our Web site's Country Travel Reports or the Canadian Automobile Association.

In some countries, the driver may be detained and questioned by police even though only a minor accident has occurred.



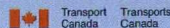
## Money Matters

Canadian currency and traveller's cheques are not always accepted. Before you leave, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It's always a good idea to have a small amount of the local currency on hand when you first arrive, unless the importation of local currency is a crime. There may be restrictions on the amount of money that you can take into or out of the country. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit.

Be aware that your debit card or credit card will not necessarily be usable abroad. Check with your bank for information on ATM services in other countries.

Before you leave Canada, make arrangements for how you'll get additional funds if needed. Foreign travel is often more expensive than people plan for.



## Is Your Baggage Safe?



Think before  
you pack!



Ask First For Safety's Sake!

[www.tc.gc.ca/civilaviation/commerce/dangerousgoods/](http://www.tc.gc.ca/civilaviation/commerce/dangerousgoods/)

For further information, please contact your airline, or contact Transport Canada at the following number: 1 800 305-2059

Canada

## Canadian Taxation Status

If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for taxation purposes. However, there may be other factors involved, so review your situation with the Canada Revenue Agency (CRA) before you leave in order to avoid surprises. The CRA publication *Canadian Residents Abroad* provides excellent information.

## Avoiding Customs Difficulties

Before travelling abroad with valuable items, you can take advantage of a free identification procedure at any Canadian customs office.

## Transport of Dangerous Goods and Aviation Security

Passengers are not permitted to transport dangerous goods on board an aircraft in carry-on or checked baggage, or on their person. Consult the airline or Transport Canada's Web site to find out what you can and cannot take with you.

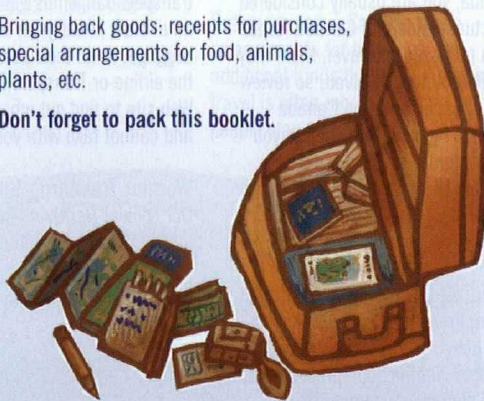
## Women Travelling Solo

Our booklet *Her Own Way: Advice for the Woman Traveller* provides information specifically for women travellers.

## Traveller's Checklist



- Country Travel Report for your destination country
- Itinerary and budget
- Health and travel insurance
- Passport: check expiry date, make copies
- Entry visas and departure tax
- Documentation for children (consent letter if needed)
- Vaccinations, medication, prescriptions, medical certificate, supplies, extra pair of glasses
- International driver's licence (if needed)
- Flight preparation
- Registration with the nearest Canadian government office abroad (on-line)
- Dual citizenship: is it an issue?
- Money: local currency, traveller's cheques, etc.
- Bringing back goods: receipts for purchases, special arrangements for food, animals, plants, etc.
- Don't forget to pack this booklet.



**TRAVEL & WORK ABROAD**  
**VOYAGER ET TRAVAILLER À L'ÉTRANGER**

[www.canada123go.ca](http://www.canada123go.ca)  
1 877 go123go

Foreign Affairs Canada / Affaires étrangères Canada

**Canada**



## ON THE ROAD

### Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Don't wander into unknown areas—find out how safe they are first. Don't pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it's locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Don't forget to telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.



Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together.** If you do so, you risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.

### Lost or Stolen Passport

If your passport is lost or stolen while you are travelling, contact the nearest Canadian government office immediately after reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g. a birth or citizenship certificate), present new photographs, pay the required fee and complete a "Statutory Declaration Concerning a Lost, Stolen, Inaccessible or Destroyed Canadian Passport or Travel Document" (form PPT 203). If you subsequently find your lost/stolen passport, it must be returned to Passport Canada for inspection and destruction.

### Foreign Laws and Customs

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of these areas are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts, buildings or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and you could even come under suspicion of espionage.

### Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for possession and



trafficking. In some countries, possession of even small amounts of drugs carries a prison sentence.

**Never take any parcel that is not yours across a border.**

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be. For details, consult the Drugs and Travel section of our Web site and our publication *Drugs and Travel: Why They Don't Mix*.

### Crime and Punishment

Thousands of Canadians are currently imprisoned outside Canada for various offences. The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

If you find yourself in trouble, Canadian consular staff abroad can provide a list of lawyers who have the required expertise, contact your family and friends, and ensure that you receive fair treatment **according to the standards of that country**. They cannot, however, wield any influence to reduce your sentence or fine.

### Judicial Process

Never assume that the legal system of the country you are visiting is the same as at home. "Innocent until proven guilty" is not a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a demonstration or riot, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office immediately.** If you cannot do so yourself, have someone else do it for you.

### Sexual Exploitation of Children

Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of sexual exploitation of children in Canada or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the Publications section of our Web site.

# Drugs and Travel DON'T MIX



Get informed before you go.  
Start with a visit to  
[www.voyage.gc.ca](http://www.voyage.gc.ca)



# Travelling abroad? Protect yourself.

## Tetanus, Diphtheria & Poliomyelitis



■ Tetanus & Diphtheria risk area  
■ Tetanus, Diphtheria & Poliomyelitis risk area

## Typhoid Fever



■ high risk area  
■ moderate risk area

## Hepatitis A



■ high risk area  
■ moderate risk area

## Yellow Fever



■ risk area

## Travellers' Diarrhea



■ high risk area  
■ moderate risk area

## Cholera



■ countries with Cholera cases

## Rabies



■ high risk area  
■ moderate risk area

## Influenza



Seasonal risk areas:

■ Nov-Mar  
■ all year  
■ Apr-Sep

## Meningococcal Disease



■ risk area

## Japanese Encephalitis



■ all year risk area  
■ seasonal risk area

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The vaccines business of sanofi-aventis Group

## HELP AVOID TRAVEL HEALTH RISKS.

Consult with your doctor or travel clinic to discuss your individual itinerary.

For additional information please call 1-800-268-4171.

Sources: [www.who.org/ith](http://www.who.org/ith); [www.cdc.gov/travel](http://www.cdc.gov/travel); Steffen, Dupont, Wilder-Smith, Manual of Travel Medicine and Health, 2003 T132B4 - 01/04





## WHEN YOU RETURN

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money, in local funds, to pay this tax. Consult our Web site's Country Travel Reports for more information.

### Canadian Customs and Import Controls

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco products.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as follows: up to 1.14 litres (40 oz.) of liquor or 1.5 litres (53 oz.) of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml (12 oz.). As for tobacco, you may bring back up

to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams (7 oz.) of manufactured tobacco.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as described above. Note that provincial age restrictions apply to liquor and tobacco products.

When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

**Note:** Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked "Canada-Duty Paid—Droit acquitté".

### Be Aware and Declare

You must declare everything you have purchased and acquired abroad, whether the items are for yourself or intended as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The booklet *I Declare* (RC4044), published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad of more than a year, there are special

# Know the rules — sometimes carrying a purse is illegal



In co-operation with over 160 countries, Canada is committed to protecting some 30,000 plant and animal species. Before bringing any item made from them into Canada know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

For more information on current legislation contact:

**CITES\* Management Authority**

Environment Canada  
Ottawa, Ontario K1A 0H3  
Tel.: 1-800-668-6767

or (819) 997-1840

Fax: (819) 953-6283  
[www.cites.ec.gc.ca](http://www.cites.ec.gc.ca)



Environment  
Canada

Environnement  
Canada

Canada

\*Convention on International Trade in Endangered Species of Wild Fauna and Flora

import provisions for household items and personal belongings. Information is contained in the CBSA brochure *Moving Back to Canada* (RC4105).

For information on importing a vehicle, contact the Canada Border Services Agency.

### Illegal Souvenirs

There are restrictions on bringing certain goods into Canada. If you are considering importing meat, eggs, dairy products, fresh fruits and vegetables, plants, animals or products made from their skins or feathers, contact the Canadian Food Inspection Agency beforehand for guidance—it could save you a lot of trouble.

For information on importing weapons, contact the Canadian Firearms Centre.

There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your

purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property whose sale or export is banned or controlled by its country of origin. Strict penalties may be imposed, and the cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

If you have any questions about what you can bring home, contact the Canada Border Services Agency's Automated Customs Information Service (see p.48).

### Health Concerns

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where you have been. If you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.



## Your souvenirs may be illegal... Get the facts!

[www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel)



## Vos souvenirs peuvent être illégaux...

### Renseignez-vous!

[www.patrimoinecanadien.gc.ca/voyage](http://www.patrimoinecanadien.gc.ca/voyage)

1 800 O-Canada



Canadian  
Heritage

Patrimoine  
canadien

Canada

## LIST OF CANADIAN GOVERNMENT OFFICES ABROAD


The following list identifies where to seek consular assistance in each country.


Hours and days of operation of Canadian government offices abroad vary. Call the office concerned to check its hours. If you are unable to reach the office **in an emergency** or after hours, call **(613) 996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

The telephone numbers list the country code first and then the city/area code. The city/area codes (in parentheses) are those you use when calling from within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean and the United States do not require a

country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

The international toll-free number in some countries may not work from all local telephone service providers, mobile phones or pay phones. Also, a phone card, coins or tokens, or an international long-distance fee may be required to complete the call.

Canada has agreements with several other countries to provide consular services to each other's citizens at a number of locations around the world. In the following list, the  symbol indicates that an Australian government office delivers consular services to Canadians in that country.

The  symbol indicates that Canada Direct service is available from that country.

*The information provided in this list is subject to change. Consult [www.voyage.gc.ca](http://www.voyage.gc.ca) for the most up-to-date list of Canadian government offices abroad, including postal and e-mail addresses.*

### Legend

-  = Australian mission
-  = Canada Direct service is available

### Afghanistan

Tel.: 93 70-294-281, 79-305-464

### Albania

Tel.: 355 (4) 257274, 257275

### Algeria

Tel.: 213 2191-4951, -4960

### Andorra

See Spain, Madrid

### Angola

Tel.: 244 (2) 448-371, -377, -366

### Anguilla

See Barbados or call toll-free:  
1 888 949-9993

### Antigua and Barbuda

See Barbados or call toll-free:  
1 888 949-9993

### Argentina

Tel.: 54 (11) 4808-1000

### Armenia

Tel.: 374 (1) 56-79-03

### Aruba

See Netherlands Antilles

### Australia

#### Canberra

Tel.: 61 (2) 6270-4000

#### Melbourne

Tel.: 61 (3) 9653-9674

#### Perth

Tel.: 61 (8) 9322-7930

### Sydney

Tel.: 61 (2) 9364-3000

Toll-free from Australia:  
0011-800-2326-6831

### Austria

Tel.: 43 (1) 531-38-3000

### Azerbaijan

See Turkey, Ankara

### Azores

See Portugal, Ponta Delgada

### Bahamas

Tel.: 1 (242) 393-2123  
Toll-free: 1 881 949-9993

### Bahrain

See Saudi Arabia, Riyadh  
or call toll-free: 800-00-732

### Bangladesh

Tel.: 880 (2) 988-7091/2/3/4/5/6/7

### Barbados

Tel.: 1 (246) 429-3550  
Toll-free: 1 888 949-9993

### Belarus

See Poland

### Belgium

#### Anvers (Antwerpen)

Tel.: 32 (03) 220-0211

#### Brussels

Tel.: 32 (02) 741-0611

Toll-free from Belgium:  
00-800-2326-6831

**Belize** ☎

Tel.: 501 (2) 223-1060

**Benin**

Tel.: 229 30-24-79

**Bermuda** ☎

Tel.: 1 (441) 294-3611

Toll-free: 1 888 949-9993

**Bhutan**

Tel.: 975 (2) 22109

**Bolivia** ☎

Tel.: 591 (2) 241-5141,

-5021, -4517

**Bonaire**

See Netherlands Antilles

**Bosnia and Herzegovina**

Tel.: 387 (33) 222-033

**Botswana**

Tel.: 267 30-44-11

**Brazil** ☎**Belo Horizonte**

Tel.: 55 (31) 3261-1071

**Brasilia**

Tel.: 55 (61) 424-5400

**Rio de Janeiro**

Tel.: 55 (21) 2534-3004

**São Paulo**

Tel.: 55 (11) 5509-4321

Toll-free from Brazil:

0-800-891-6614

**British Virgin Islands** ☎

See Barbados

**Brunei Darussalam** ☎

Tel.: 673 (2) 22-00-43

**Bulgaria** ☎

Tel.: 359 (2) 969-9710

**Burkina Faso**

Tel.: 226 50-31-18-94

**Burma** မြန်မာ

Tel.: 95 (1) 251797/8, 251810

**Burundi**

Tel.: 257 24-58-98

**Cambodia**

Tel.: 855 (23) 213 470

Tel. after hours: 855 (12) 812 065

**Cameroon****Douala**

Tel.: 237 343-29-34

**Yaoundé**

Tel.: 237 223-2311

**Cape Verde**

See Senegal

**Cayman Islands** ☎

See Jamaica, Kingston  
or call toll-free: 1 888 949-9993

**Central African Republic**

Tel.: 236 61-30-39

**Chad**

Tel.: 235 53-42-80

Tel. after hours: 235 27-30-27

**Chile** ☎**Concepción**

Tel.: 56 (41) 36-9705

**Santiago**

Tel.: 56 (2) 362-9660

Toll-free from Chile: 800-201-670

**China** ☎**Beijing**

Tel.: 86 (10) 6532-3536

**Chongqing**

Tel.: 86 (23) 6373-8007

**Guangzhou**

Tel.: 86 (20) 8666-0569

**Hong Kong**

Tel.: 85 (2) 2810-4321

Toll-free: 001-800-2326-6831

**Shanghai**

Tel.: 86 (21) 6279-8400

Toll-free from China (except Hong

Kong): 10800-1400125,

00800-2326-6831

**Colombia** ☎**Bogotá**

Tel.: 57 (1) 657-9800

**Cartagena**

Tel.: 57 (5) 665-5838

Toll-free from Colombia:

01-800-919-0114

**Comoros Islands**

See Tanzania

**Congo (Brazzaville)**

See Democratic Republic of Congo

**Congo (Kinshasa)**

See Democratic Republic of Congo

**Cook Islands**

See New Zealand

**Costa Rica** ☎

Tel.: 506 242-4400

Toll-free: 0-800-015-1161

**Côte d'Ivoire** ☎

Tel.: 225 20-30-07-00

**Croatia** ☎

Tel.: 385 (1) 488-1200, -1211

**Cuba****Guardalavaca**

Tel.: 53 (24) 30-320

**Havana**

Tel.: 53 (7) 204 2516

**Varadero**

Tel.: 53 (45) 61-2078

**Cyprus** ☎

Tel.: 357 (2) 2775-508

Toll-free: 8009-6082

**Czech Republic** ☎

Tel.: 420 27210-1800

**Democratic Republic of Congo**

Tel.: 243 895-0310

Tel. after hours: 243 81-700-5188

**Denmark** 🇩🇰**Copenhagen**

Tel.: 45 33 48 32 00

**Nuuk (Greenland)**

Tel.: 299 31-16-47

**Djibouti**

Tel.: 25 (3) 35-38-59, 35-59-50

**Dominica** 🇩🇲

See Barbados or call toll-free:

1 888 949-9993

**Dominican Republic** 🇩🇲**Puerto Plata**

Tel.: 1 (809) 586-5761

**Santo Domingo**

Tel.: 1 (809) 685-1136

Toll-free: 1-200-0012

Toll-free from Dominican Republic:

1 888 156-3102

**East Timor** 🇹🇲

Tel.: 670 390-322-111

**Ecuador** 🇪🇨**Guayaquil**

Tel.: 593 (4) 256-3580, 231-4561

**Quito**

Tel.: 593 (2) 250-6162, 223-2114

**Egypt** 🇪🇬

Tel.: 20 (2) 794-3110

**El Salvador**

Tel.: 503 279-4655

**Equatorial Guinea**

See Gabon

**Eritrea**

Tel.: 291 (1) 18-64-90, 18-19-40

**Estonia** 🇪🇪

Tel.: 372 627 3310/1

**Ethiopia**

Tel.: 251 (1) 71 30 22

**Fiji** 🇫🇯Tel.: 679 6721-936, 6722-400,  
6724-489**Finland** 🇫🇮

Tel.: 358 (9) 228-530

Toll-free: 990-800-2326-6831, from  
mobile phone: 800-2326-6831**Former Yugoslav Republic of  
Macedonia (FYROM)** 🇲🇰See Macedonia, former Yugoslav  
Republic of**France** 🇫🇷**Lille**

Tel.: 33 3-20-14-05-78

**Lyon**

Tel.: 33 4-72-77-64-07

**Nice**

Tel.: 33 4-93-92-93-22

**Paris**

Tel.: 33 1-44-43-29-00

**Saint-Pierre et Miquelon**

Tel.: 508 41-55-10

**Toulouse**

Tel.: 33 5-61-52-19-06

Toll-free from France:

00-800-2326-6831

**French Guiana** 🇫🇷

See Guyana

**French Polynesia** 🇫🇷

See New Caledonia

**Gabon** 🇬🇦

Tel.: 241 73-73-54

**Gambia**

See Senegal

**Georgia**

See Turkey, Ankara

**Germany** 🇩🇪**Berlin**

Tel.: 49 (30) 20 31 20

**Düsseldorf**

Tel.: 49 (211) 17 21 70

**Hamburg**

Tel.: 49 (40) 46 00 27 0

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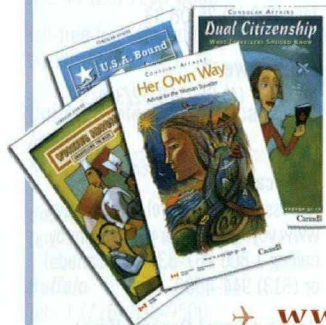
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www.tc.gc.ca/CivilAviation/  
commerce/DangerousGoods



## Our Partners

Foreign Affairs Canada is proud to have the support of the following companies and organizations, which have contributed to the production and distribution of *Bon Voyage, But...* to help Canadians prepare for travelling abroad.

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The **Canadian Air Transport Security Authority** is a Crown corporation that reports to Parliament through the Minister of Transport. It began operations on April 1, 2002. CATSA is responsible for the screening of passengers and their belongings at airports across the country. Call 1 888 294-2202 or visit [www.catsa.gc.ca](http://www.catsa.gc.ca).

The **Canadian Snowbird Association** is a national not-for-profit advocacy organization dedicated to actively defending and improving the rights and privileges of travelling Canadians. Call 1 800 734-7147 or visit [www.snowbirds.org](http://www.snowbirds.org) for more information. **Medipac** ([www.medipac.com](http://www.medipac.com)) is Canada's leading travel medical insurance provider and the only one exclusively endorsed by the CSA. Call 1 888 MEDIPAC (633-4722) for rates and information.

The **Canadian Transportation Agency** is an independent, quasi-judicial tribunal that makes decisions on federally regulated transportation matters. If you have unresolved complaints with your air carrier about your travel experience, the Canadian Transportation Agency can help. Call 1 888 222-2592 (TTY: 1 800 669-5575) or visit [www.cta.gc.ca](http://www.cta.gc.ca).



## Our Partners

The **Department of Canadian Heritage** helps protect and promote the world's heritage through its policies and legislation. It aims to ensure that Canadians travelling abroad are aware of the rules that may govern the purchase and export of significant cultural objects they acquire as souvenirs. Visit [www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel) for more information.

The **Drugs and Travel Information Program** is managed by Foreign Affairs Canada. Its goal is to create greater awareness about the consequences of getting involved with drugs while abroad and to discourage Canadian travellers from taking such risks. Visit [www.voyage.gc.ca](http://www.voyage.gc.ca) and learn how to plan a safe and enjoyable trip.

**Environment Canada** administers the Convention on International Trade in Endangered Species (CITES). Environment Canada's role is to ensure that international trade in regulated live animals and plants, including their products and derivatives, does not threaten the survival of the species through over-exploitation and to safeguard these resources for the future through sustainable use. Visit [www.cites.ec.gc.ca](http://www.cites.ec.gc.ca).

Young people are a Government of Canada priority. **Foreign Affairs Canada's International Youth Mobility Programs** encourage young Canadians to learn new skills that will help them compete in Canada and in the global economy. Whether you are interested in travelling or working in a foreign country, Canada offers various youth programs. For more information, visit [www.canada123go.ca](http://www.canada123go.ca) or call 1 877 go123go.

**Pardon Services Canada** is a national legal services company helping Canadians with past convictions remove their criminal records. If you have a criminal record, visiting a foreign country can result in property or vehicle seizure, forfeiture of travel arrangements, detention and deportation. For a free information booklet, call 1-8-NOW-PARDON (1 866 972-7366) or visit [www.pardonservicescanada.com](http://www.pardonservicescanada.com).



## Our Partners

The **Public Health Agency of Canada's Travel Medicine Program** assesses the public health risk for Canadians travelling to, or residing in, other countries. It provides information for both the public and health care providers to promote the health of travellers at their travel destination and to prevent the introduction of infectious diseases into Canada on their return. Visit [www.travelhealth.gc.ca](http://www.travelhealth.gc.ca).

**Sanofi Pasteur Limited** (formerly known as Aventis Pasteur Limited) is Canada's premier vaccine company, manufacturing or distributing 30 vaccines and immunotherapeutic products, which protect against 17 infectious diseases and common illnesses. Sanofi Pasteur wishes you a safe and healthy trip, and encourages travellers to consult a physician or local travel clinic for vaccination and overall health care advice before departure. Visit [www.travelvacs.ca](http://www.travelvacs.ca).

**Telfer International Consultants** is a leader in the insurance business. For over 30 years it has specialized in offering complete coverage to Canadians working abroad, including coverage for any special needs posed by a high-risk country of posting or occupation. Call (514) 284-2002, e-mail [info@telferinsurance.com](mailto:info@telferinsurance.com) or visit [www.telferinc.com](http://www.telferinc.com).

At **Transport Canada**, the Dangerous Goods Standards Division of Commercial and Business Aviation is responsible for providing technical advice on the maintenance and development of the Transportation of Dangerous Goods Regulations as they pertain to the transport of dangerous goods by air. Visit [www.ttc.gc.ca](http://www.ttc.gc.ca) for more information.

### Canada Direct Access Numbers

<b>Antigua</b>	1-800-744-2580	<b>China</b>	108-186
<b>Barbuda</b>		<b>Colombia</b>	01-800-9-19-0057
<b>Argentina</b>	0-800-272-1004 & 1-800-551-177	<b>Costa Rica</b>	0-800-0715-1161
<b>Australia</b>	1-800-881-1350	<b>Croatia</b>	0-800-2201-01
<b>Austria</b>	0-800-200-217	<b>Cyprus</b>	800-90012
<b>Bahamas</b>	1-800-463-0301	<b>Czech Republic</b>	800-001-115
<b>Bahrain</b>	800-00-100	<b>Denmark</b>	80-01-001-11
<b>Barbados</b>	1-800-744-2580	<b>Dominica</b>	1-800-744-2580
<b>Belarus</b>	8*800-111	<b>Dominican Republic</b>	0-800-12011
<b>Belgium</b>	0-800-10019	<b>Ecuador</b>	1-800-333-0111
<b>Belize</b>	0-800-558-816	<b>Egypt</b>	0-800-12019
<b>Bermuda</b>	1-800-744-2580	<b>Estonia</b>	0800-12011
<b>Bolivia</b>	800-10-0101	<b>Finland</b>	004-890-1005
<b>Brazil</b>	0-800-890-0014	<b>France</b>	0-800-110011
<b>Brunel</b>	800-010	<b>French Guiana</b>	0-800-99-0216
<b>Bulgaria</b>	00-800-1359	<b>Gabon</b>	0-800-99-0016
<b>Canada-Bell</b>	1-800-555-1111	<b>Germany</b>	00*12
<b>Canada-Telus</b>	1-800-646-0000	<b>Ghana</b>	0-800-888-0014
<b>Cayman Islands</b>	1-800-744-2580	<b>Greece</b>	019-2333
<b>Chile</b>	800-360-280	<b>Greenland</b>	00-800-1611
	or 800-800-226	<b>Grenada</b>	1-800-744-2580

<b>Guadeloupe</b>	0-800-99-0016	<b>Guatemala</b>	9999-198
<b>Guam</b>	1-888-788-1005	<b>Guyana</b>	0161
<b>Haiti</b>	161	<b>Hong Kong</b>	800-96-1100
<b>Hungary</b>	06-800-01211	<b>Iceland</b>	800-9010
<b>India</b>	800-167	<b>Indonesia</b>	001-801-16
<b>Iran</b>	008-801-16	<b>Ireland</b>	1-800-555001
<b>Israel</b>	1-800-9494-105	<b>Italy</b>	800-17-2213
<b>Japan</b>	00-539-161	<b>Jamaica</b>	1-800-222-0016
<b>Kenya</b>	0-800-2201-14	<b>Malta</b>	800-99-150
<b>Korea (South)</b>	00-722-015 (KST)	<b>Martinique</b>	0-800-99-0016
<b>Lebanon</b>	01-423-935	<b>Mexico</b>	01-800-173-0200
<b>Lithuania</b>	8-800-9-00-04	<b>Monaco</b>	800-900016
<b>Luxembourg</b>	800-2-0119	<b>Montserrat</b>	1-800-744-2580
		<b>Morocco</b>	00-211-0010
		<b>Netherlands</b>	0-800-422-9116
		<b>New Zealand</b>	000-919
		<b>Nicaragua</b>	800-19-111
		<b>Norway</b>	800-19-111
		<b>Pakistan</b>	00-800-0119
		<b>Panama</b>	00-800-0101
		<b>Paraguay</b>	008-14-800
		<b>Peru</b>	800-302-90
		<b>Philippines</b>	10510
		<b>Poland</b>	010-800-111-4718
		<b>Portugal</b>	800-800-122
		<b>Puerto Rico</b>	1-800-496-7123

<b>Reunion Island</b>	0-800-99-00-16	<b>Turks &amp; Caicos Islands</b>	01-800-744-2580
<b>Romania</b>	01-800-5000	<b>Ukraine</b>	87100017
<b>Russia</b>	87108001101012	<b>United Arab Emirates</b>	0-800-141
<b>Senegal</b>	800-3074	<b>United Kingdom</b>	0-800-141
<b>Singapore</b>	8000-100-100	<b>USA - Bell Canada</b>	1-800-559-314 (or 0-800-096-0634)
<b>South Africa</b>	0800-99-0014	<b>USA - Telus</b>	1-800-646-0000
<b>Spain</b>	900-99-00-15	<b>USA - Virgin Islands</b>	1-800-496-0008
<b>Sri Lanka</b>	(01) 43-00-77	<b>Venezuela</b>	0-800-100-1100
<b>St. Kitts &amp; Nevis</b>	1-800-744-2580	<b>Vietnam</b>	1201-1010
<b>St. Lucia</b>	1-800-744-2580	<b>Virgin Islands (British)</b>	1-800-744-2580
<b>St. Pierre &amp; Miquelon</b>	0-800-99-0016	<b>Zambia</b>	00-883
<b>St. Vincent &amp; the Grenadines</b>	0-800-99-0016	<b>Zimbabwe</b>	00-897
<b>Sweden</b>	020-799-015		
<b>Switzerland</b>	0-800-55-8330		
<b>Syria</b>	0811		
<b>Taiwan</b>	00-801-120-012		
<b>Thailand</b>	001-999-15-1000		
<b>Trinidad &amp; Tobago</b>	1-800-744-3501		
<b>Turkey</b>	00-800-1-6677		





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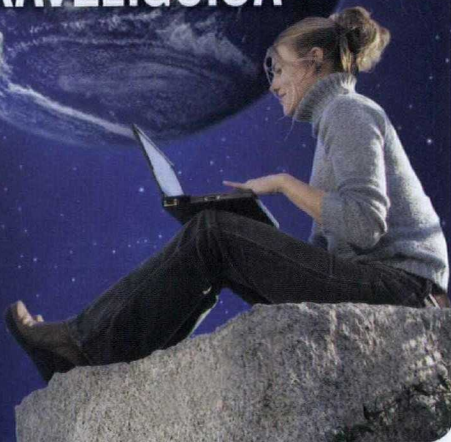
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# Voyage, But...

INFORMATION FOR CANADIAN TRAVELLERS



TRAVEL.GC.CA



Foreign Affairs and  
International Trade Canada

Affaires étrangères et  
Commerce international Canada

Canada

# Bon Voyage, But...

## ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS

2010/2011

Published by Foreign Affairs and International Trade Canada

To obtain more information or additional free copies of this booklet, visit your nearest Passport Canada office, check the Consular Services website ([www.travel.gc.ca](http://www.travel.gc.ca)), e-mail [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca), or call 1-800-267-8376 (in Canada) or 613-944-4000.

This publication is available in alternative formats upon request.

*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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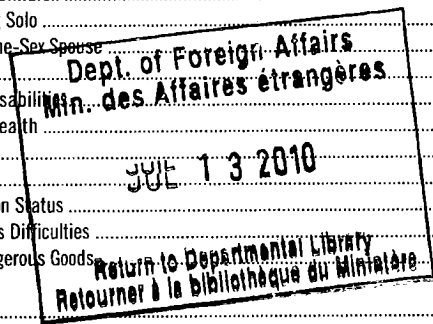
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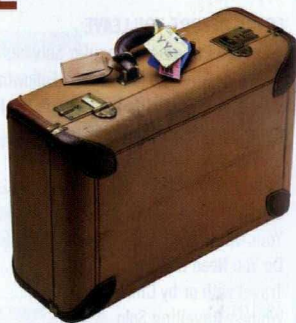
# LEARN BEFORE YOU LEAVE

What could be more exciting than leaving familiar places behind and crossing unexplored frontiers! International travel does have its pleasures, but if you are uninformed and unprepared, it could also mean a lot of worries and woes.

The purpose of this booklet is to provide the knowledge and skills you need to travel responsibly and with confidence, while avoiding the pitfalls you could experience in foreign countries. It outlines

essential consular services available to you around the world and includes a directory of Canadian government offices abroad where help is at hand.

Learn *before* you leave Canada—with vital assistance from this booklet—and remember to pack a copy with you.



## WHAT ARE CANADIAN CONSULAR SERVICES?

With approximately 260 offices in 150 countries worldwide, Foreign Affairs and International Trade Canada is ready to assist Canadians travelling, working, studying, or living abroad.

Before you leave Canada, it is important to know which services we do and do not provide and to realize that not all Canadian government offices abroad provide the same services. Examples of these services are listed on page 3. However, the list is not exhaustive. The \$ symbol indicates which services are provided for a fee.

## CONSULAR OFFICIALS PROVIDE THE FOLLOWING SERVICES

### IN EMERGENCIES

- Assist in arranging an evacuation in the event of war, civil unrest, or a natural disaster, as a last resort (\$).
- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation if a necessary treatment is not available locally (\$).
- Comfort and assist victims of robbery, sexual assault, or other violence.





- Provide assistance in cases of missing persons or the abduction of a child to another country (see our publication *International Child Abductions: A Manual for Parents*).

### WHEN LEGAL ISSUES ARISE

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure you are treated fairly under a country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Notarize documents (\$).

### WHEN OTHER ISSUES ARISE

- Replace a lost, stolen, damaged, or expired passport (\$).
- Issue a Statement in Lieu of Certification of Non-impediment to Marriage Abroad (\$).
- Provide an emergency loan, subject to strict rules and only as a last resort (\$).
- Transfer funds (\$).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.

- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Contact next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

### WHEN OTHER ISSUES ARISE

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel, or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.

## CONSULAR OFFICIALS DO NOT PROVIDE THE FOLLOWING SERVICES

### WHEN LEGAL ISSUES ARISE

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail or pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.



- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation, or repatriation costs of a deceased Canadian.
- Coordinate and pay for search-and-rescue efforts to locate missing Canadians.

message for a return call. Either way, you will receive a prompt response. If you leave a message, make sure it is clear and that you provide a telephone number or contact address.

In some countries, you can use a toll-free number to reach us in Ottawa, or call us collect at **613-996-8885** (where available).

## EMERGENCY CONSULAR SERVICES

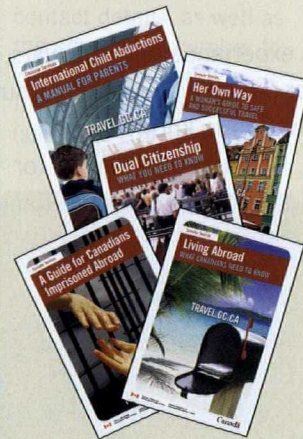
Emergency consular assistance is available 24 hours a day, seven days a week. Outside office hours, your call will be transferred to our Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand, or you will be asked to leave a

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.

**See pages 34 to 61 for a list of Canadian government offices abroad.**



## SAFE-TRAVEL PUBLICATIONS



Are you planning to travel, study, work, or retire abroad? Our publications will help you prepare for a safe, successful, and healthy journey.

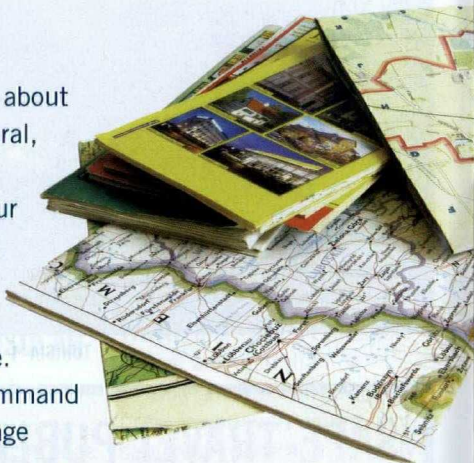
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**WWW.TRAVEL.GC.CA**

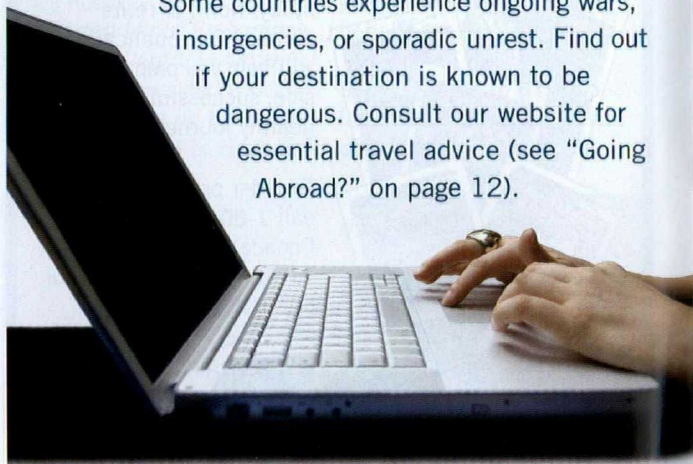
# BEFORE YOU GO

## GET INFORMED

Take time to learn about the political, cultural, and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.



Some countries experience ongoing wars, insurgencies, or sporadic unrest. Find out if your destination is known to be dangerous. Consult our website for essential travel advice (see "Going Abroad?" on page 12).



## BEFORE YOU GO ABROAD, WE ADVISE YOU TO

- Learn the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 34 or [visit www.travel.gc.ca/offices](http://www.travel.gc.ca/offices).)
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 62).

Check our Travel Warnings at [www.travel.gc.ca](http://www.travel.gc.ca) to see if it is safe to travel to your destination. Trip cancellation insurance may be null and void if a Travel Warning is already in effect when a trip is booked.



## YOUR CANADIAN PASSPORT

A Canadian passport is the only reliable and universally accepted travel and identification document for Canadians. You and each family member should have a valid passport if you plan to travel outside Canada. Application forms are available at any Passport Canada office, Service Canada centre, Canada Post outlet, or Canadian government office abroad. Forms can also be downloaded from the Passport Canada website at [www.passportcanada.gc.ca](http://www.passportcanada.gc.ca).

## A PASSPORT FOR EVERYONE

All Canadian travellers, including children, must have their own passport. This security measure is intended to help protect children and combat abduction, prostitution, and illegal migration. The practice of adding a child's name to a parent's passport is no longer permitted. Before you leave on your trip, **be sure to complete the "In case of accident or death, notify" section** (page 4) in your passport. This information will help us to quickly notify your family or friends if an emergency arises.



## PROCESSING TIME

Canadian travellers should plan ahead and apply for a passport before booking an international flight. To avoid delays in obtaining your passport, ensure your application is complete. Processing times may vary depending on the volume of applications received and, in certain cases, the complexity of routine verifications and security checks. Consult Passport Canada's website for the latest processing times.



## KEEP IT SAFE!

**Make photocopies of your passport's identification page and of your identification cards.** Keep copies separate from originals when travelling. For added security, leave a copy with a friend or relative at home. We also recommend that you carry your birth or citizenship certificate in addition to your Canadian passport. These simple actions may speed up the replacement process if you lose your passport.

## EXPIRATION DATE

A Canadian passport is generally valid for a five-year period. However, a passport issued to a child under age three is valid for only three years. Before making travel arrangements, be sure to verify all passport expiration dates. If a passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for rules and restrictions regarding passport validity. Some countries will not let you enter if your passport is due to expire within six months.



## GOING ABROAD?

### Be Prepared. Expect the Unexpected!

Connect with the world and keep posted on travel advice for approximately 200 destinations.

Our **Country Travel Reports and Warnings** offer information on safety and security, local laws and customs, entry requirements, health conditions, and other important travel issues.

Our **Global Issues** page features wide-ranging information on evolving situations of concern to Canadians abroad.

Our daily e-mail **Travel Updates** alert you to changes in our Travel Reports, Warnings, and Global Issues.

Our other **on-line resources** focus on a variety of travel issues, such as documentation, transportation, citizenship, and emergencies.

Wherever you go, wherever you are, visit:

[WWW.TRAVEL.GC.CA](http://WWW.TRAVEL.GC.CA)

## DO YOU NEED A VISA?

You need a visa to enter certain countries. The most common categories are business, work, student, and tourist visas. Your travel agent or the country's embassy or

consulate in Canada can advise you of the requirements (see our website for a list of foreign government offices accredited to Canada). **Apply for visas well before travelling.**

Some countries will allow you to enter only if you can prove

you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, a bank statement, or any visas that demonstrate that you plan to visit another country.

## TRAVEL WITH OR BY CHILDREN

We strongly recommend that youth under 18 who travel alone, with only one parent, or accompanied by another adult carry a consent letter for each trip abroad. Such a letter proves that the trip is permitted by the custodial parent, both parents, or a legal guardian, as the case may be.

Make sure you and/or the child carry proper identification, such as birth certificates, baptismal certificates, passports, citizenship cards, records of landing, or certificates of Indian status. Identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These docu-

ments will help prove your citizenship, residency, and custodial rights when you return to Canada.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact our Consular Case Management Division at **1-800-387-3124** (in Canada) or **613-943-1055**.

For further details, see our fact sheet entitled *Tips for Travelling with Children* or visit [www.travel.gc.ca/child](http://www.travel.gc.ca/child).

## TRAVEL TO THE UNITED STATES AND MEXICO

You should carry a valid Canadian passport for all visits to the United States and Mexico. For detailed information, visit the website of the Canada Border Services Agency at [www.cbsa.gc.ca](http://www.cbsa.gc.ca).

## WOMEN TRAVELLING SOLO

Our booklet entitled *Her Own Way: A Woman's Guide to Safe and Successful Travel* provides information especially for females, including those who travel alone.

## TRAVEL WITH A SAME-SEX SPOUSE

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Same-sex civil unions

are more widely recognized. Attempting to enter another country as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries and could result in a prison or death sentence. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

## DUAL CITIZENSHIP

You are permitted by Canadian law to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, where authorities may prevent Canada from providing you with consular assistance. This situation is especially likely if you do not use your Canadian passport to enter the second country.

If you are considered a national of another country, you may be compelled to do military service, required to pay taxes, or subject to increased scrutiny

## REGISTRATION OF CANADIANS ABROAD

### Why register?

So that we can contact and assist you in case of an emergency abroad or inform you of an emergency at home.

### Who should register?

All Canadians travelling or living abroad.

### What's different about the new system?

The improved system allows you to better manage and update your own information\* on-line.

### What if I've already registered?

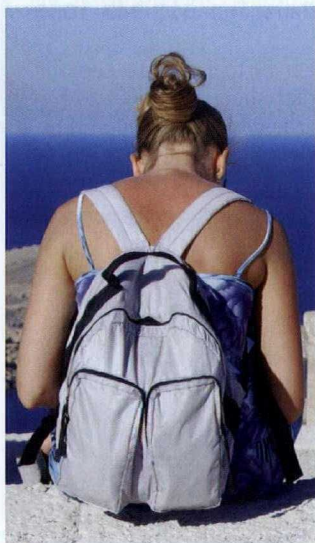
If you registered before **December 14, 2008**, you **MUST register again** in order to receive further safety and security updates.

### How do I register?

You can register on-line at [www.travel.gc.ca/register](http://www.travel.gc.ca/register) or by contacting a Canadian government office abroad.

For more information, call **1-800-267-6788** (in Canada and the U.S.) or **613-944-6788**.

*\*Information obtained through registration is confidential and is used in accordance with the provisions of the Privacy Act.*



by immigration and security officials. Dual citizenship can also cause problems in a third country if there is confusion over which citizenship you used to gain entry. To avoid unpleasant surprises, confirm whether you, your spouse, or

any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when



travelling abroad and to present themselves as Canadians to foreign authorities.

Note that you cannot use a Certificate of Canadian Citizenship instead of a Canadian passport to travel abroad. **A Certificate of Canadian Citizenship is not a travel document.** A Canadian passport is the only reliable and universally accepted travel and identification document available to Canadians for the purpose of international travel. Canadian citizens returning to Canada who present other documents, such as a Certificate of Canadian Citizenship, birth certificate, provincial driver's licence, or foreign passport, instead of a

Canadian passport, may face delays or be denied boarding by transport companies.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

### NEW RSS FEEDS KEEP YOU IN THE KNOW

What's happening in the Dominican Republic, Denmark, or Djibouti? Get the latest information on countries of your choice through RSS feeds at: [www.travel.gc.ca/rssfeeds](http://www.travel.gc.ca/rssfeeds)

## TRAVEL IN EUROPE

The member states of the European Union (EU) (not including Romania, Bulgaria, the United Kingdom, and Ireland), along with Norway, Iceland, and Switzerland, make up the Schengen Area, which has common rules regarding visas and controls at external borders.

The external land, air, and sea border controls of nine countries that joined the EU in 2004 (the Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Slovakia, and Slovenia) have been removed. Bulgaria, Romania, and Cyprus are not yet part of the Schengen Area.

In the Schengen Area, Canadian travellers do not need visas for short-term visits (up to 90 days within a six-month period), but some countries require you to register with local authorities within three working days of your arrival. It is important to get your passport stamped when entering the Schengen Area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities throughout the Schengen Area.

If Canadians overstay the permitted 90 days in the Schengen Area, they may be fined or deported. To visit longer than 90 days, Canadians must either obtain a long-stay national visa or have been outside the Schengen Area for at least 90 consecutive days before re-entering.

It is important to confirm up-to-date entry requirements with the embassy or high commission of each destination country before departure from Canada. See our Travel Reports for country-specific information.

## TRAVELLERS WITH DISABILITIES

Travellers with visual, hearing, mobility, or other impairments may have difficulty meeting their needs in certain countries. For information on such matters as government services for disabled travellers, meeting special needs, parking privileges, and travelling with a service animal, see the “Frequently Asked Questions” section of our website.

## PROTECTING YOUR HEALTH

### PROVIDED BY THE PUBLIC HEALTH AGENCY OF CANADA

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before travelling. Contact a travel medicine clinic or your physician at least **six weeks before departure** for an individual health assessment. Your physician will assess your need for vaccinations, preventive medication, and advice on pre-

cautions you can take to avoid disease while travelling. Be aware that some vaccinations and preventive medications can take a month or two to become effective.

### VACCINATION, PREVENTIVE MEDICATION, AND PERSONAL PROTECTIVE MEASURES

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history, and anticipated itinerary, a healthcare provider can assess your individual health risks and advise you on vaccination requirements, your need for preventive medication (e.g., for malaria), and personal protective measures. Ensure that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps, and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For further information, visit the Public Health Agency of Canada’s Travel Health website at [www.travelhealth.gc.ca](http://www.travelhealth.gc.ca).

### AIDS

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

### MEDICATION

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen.

If you wear glasses or contact lenses, having the prescription will make it easier to replace them if needed.

**Do not try to save luggage space by combining medications in one container. Keep all medications in the original, labelled container to avoid customs problems.**

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor, stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.



## WELL ON YOUR WAY

The Government of Canada has developed a new safe-travel publication, entitled *Well on Your Way*, to help you protect your health while abroad. It includes essential information on understanding travel-health risks; taking preventive measures before, during, and after international travel; coping with a health emergency abroad; and obtaining consular services in the event of a health emergency.



To order your booklet today, call **1-800-267-8376** (in Canada) or **613-944-4000** or download a copy at [www.travel.gc.ca](http://www.travel.gc.ca).

### SUPPLEMENTAL TRAVEL HEALTH INSURANCE

Do not rely on your provincial or territorial health plan to cover costs if you get sick or are injured while abroad. Out-of-country healthcare can be costly, and your health plan may not cover any medical expenses abroad. It is your responsibility to seek information from your provincial

or territorial health authority and to obtain supplementary travel insurance and understand the terms of your policy.

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or relative at home, and a travelling companion how to contact your insurer.

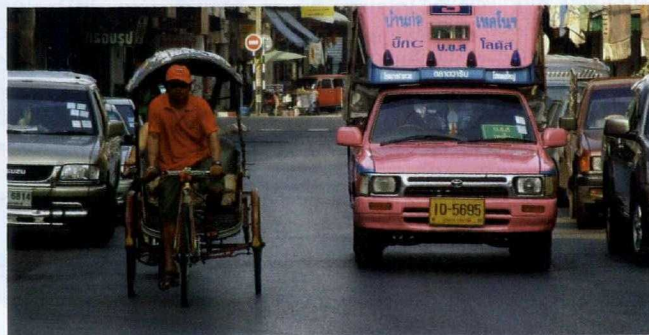
Your provincial or territorial health insurance plan will become invalid if you live elsewhere beyond a certain length of time. Personal medical insurance is available for those working, studying, or living outside Canada for an extended period. Coverage is available for both the contracted individual and dependants. These insurance plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war, and civil unrest. Check with your insurer before you leave Canada.

You may also want to purchase a travel insurance package

that includes flight cancellation, trip interruption, and/or lost luggage coverage. Doing so can prevent major disruptions and additional costs.

### TRAVELLING BY CAR

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult our Country Travel Reports or the Canadian Automobile Association.



## ARE YOU UP TO THE CHALLENGE?

Take an on-line trip through two action mazes and see if you're ready for an emergency abroad!

Visit [www.travel.gc.ca/mazes](http://www.travel.gc.ca/mazes)

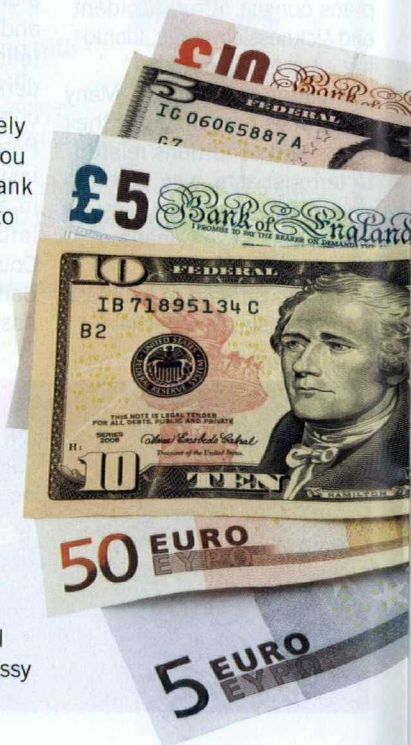
## MONEY MATTERS

Canadian currency and traveller's cheques are rarely accepted abroad. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of a country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed. Foreign travel is often more expensive than expected.



## CANADIAN TAXATION STATUS

If you are living, working, or travelling abroad but maintain residential ties in Canada, you are normally considered a "factual resident" of Canada for taxation purposes. There may be additional factors involved, so review your situation with the Canada Revenue Agency (CRA) before you leave to avoid surprises. For details, see the CRA publication *Canadian Residents Abroad* (T4131).

## AVOIDING CUSTOMS DIFFICULTIES

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, consult the CBSA publications entitled *I Declare* or *Travelling Outside Canada*.



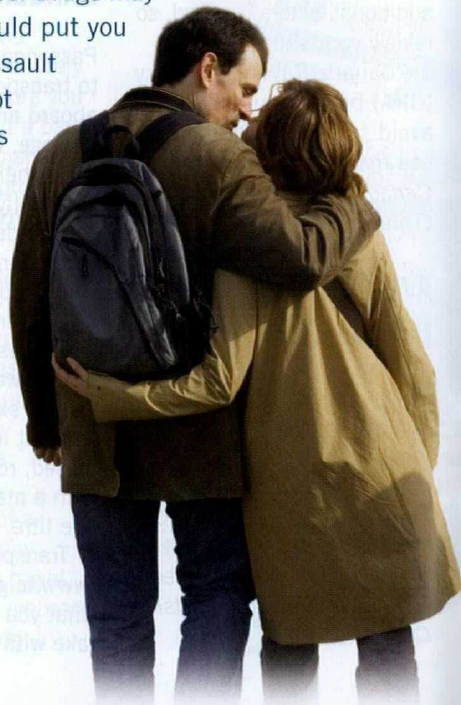
## TRANSPORT OF DANGEROUS GOODS

Passengers are not permitted to transport dangerous goods aboard aircraft in carry-on luggage, in checked baggage, or on their person. Be especially aware of restrictions on liquids, gels, and aerosols packed in carry-on luggage. Only medicinal products, toiletry articles, and alcoholic beverages (in retail packaging) are allowed. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website ([www.tc.gc.ca/air](http://www.tc.gc.ca/air)) to find out what you can and cannot take with you.

# ON YOUR WAY

## TAKING PRECAUTIONS

The same rules apply while abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted. Be sure not to wander into unknown areas—find out how safe they are first. Never leave drinks unattended while in bars or night clubs and never accept food or drink from strangers. Drugs may be present that could put you at risk of sexual assault and robbery. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**



Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Remember to telephone home, particularly if you have promised family members or friends that you will do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

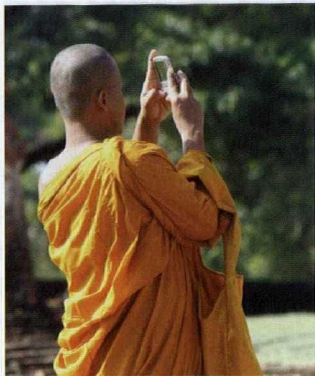
Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets,**

**identification documents, cash, credit cards, and insurance papers together.** If you do so, you risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.

## FOREIGN LAWS AND CUSTOMS

When travelling or living in a foreign country, familiarize yourself with the way of life there. Respect that country's



laws, religions, culture, class structure, and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.

Be especially respectful of temples, mosques, churches, synagogues, and other religious sites. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of

religious artifacts, buildings, or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked, or industrial installations such as oil refineries. Your film and camera could be confiscated, and you could even come under suspicion of espionage.

### TRUE STORIES

Learn from the real-life misadventures of young Canadians who get mixed up in drugs abroad. See the new on-line videos at: [www.travel.gc.ca/truestories](http://www.travel.gc.ca/truestories)

### ILLEGAL DRUGS

While recreational drugs may be readily available in some countries, their purchase, consumption, import, and export are prohibited almost everywhere. Buying and using drugs, even in countries where such practices are common, can lead to criminal charges, heavy fines, and long prison

sentences. If you break the law in another country, you are subject to that country's judicial system.

Choose your travel companions wisely. Never cross a border with a hitchhiker or as a

hitchhiker. Although you may not be carrying anything illegal, your companions may be. And never take a package that is not yours across a border. For details, consult the "Drugs and Travel" section of our website.

## LOST, STOLEN, OR DAMAGED PASSPORT

If your passport is lost or stolen while you are abroad, you must immediately report the incident to the local police and the nearest Canadian government office. Before a new passport can be issued, you must complete an application form, present documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), submit new photographs, pay the required fee, and complete a *Statutory Declaration concerning a Lost, Stolen, Damaged, Destroyed or Inaccessible Canadian Passport or Travel Document* form (PPTC 203).

If you regain possession of the passport that was reported lost or stolen, you must return it immediately to Passport Canada or, if you are abroad, to the nearest Canadian government office. Do not attempt to use the document for travel, as you will encounter difficulties.

There can be significant delays at passport checkpoints if your passport is damaged in any way. Airlines may prohibit you from boarding, and you could be refused entry or exit at border crossings. Passport Canada recommends that anyone with a damaged passport apply for a new one in order to avoid such incidents.





## CRIME AND PUNISHMENT

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The laws and customs of other countries can be very different from those in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In

addition to foreign laws protecting cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult [www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel).

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends, and ensure you receive fair treatment **according to the standards of that country.** They cannot, however, wield any influence to reduce your sentence or fine.

## JUDICIAL PROCESS

Never assume that the legal system of another country is the same as at home.

“Innocent until proven guilty” is not a universal principle. If you are accused of a crime, you may be detained for an indefinite period with no opportunity for bail pending a verdict. In certain countries, you may not have a right to legal representation or to a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech, or the press; or equality of the sexes. For

instance, guilt by association is often presumed, and you may be charged just for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office at once.** If you cannot do so yourself, have someone else do it for you.

## SEXUAL EXPLOITATION OF CHILDREN

It is illegal to have sexual relations with children, whether in Canada or abroad. Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

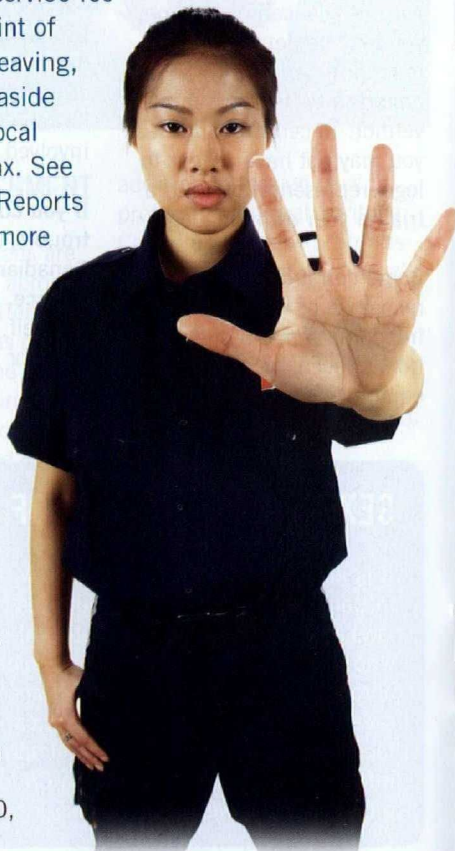
# COMING HOME

## DEPARTURE TAX

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

## CANADA BORDER SERVICES AGENCY—PERSONAL EXEMPTIONS

If you have been away from Canada for 24 hours or more, your personal exemption (the value of goods you can bring back to Canada without paying duty and taxes) is CAN\$50, not including alcohol



and tobacco products. **The goods must be with you when you arrive at the border.** If the goods are worth more than CAN\$50, you cannot claim this personal exemption and must pay **full duty and taxes on all goods** brought in.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to CAN\$400 without paying duty and taxes. **The goods must be with you when you arrive at the border.** They can include alcoholic beverages and tobacco products as follows: 1.5 litres (52 oz.) of wine; or a total of 1.14 litres of alcoholic beverages; or a maximum of 8.5 litres of beer or ale. Note that provincial age restrictions apply to alcoholic beverages. Alcoholic beverages are products that exceed 0.5% alcohol by volume. As for tobacco, you may bring back up to 200 cigarettes, 50 cigars, 200 tobacco sticks, and 200 grams (7 oz.) of manufactured tobacco, if you are 18 years of age or older.

If you have been away from Canada for seven days or more,

you may bring back goods worth up to CAN\$750 without paying duty and taxes. These goods can include alcoholic beverages and tobacco products as described above. **With the exception of tobacco products and alcoholic beverages, you do not need to have the goods with you when you arrive at the border.** When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked "Canada-Duty Paid—Droit acquitté." The *Excise Act, 2001*, limits the quantity of tobacco products that may be imported (or possessed) by an individual for personal use if the tobacco product is not packaged and stamped "Canada-Duty Paid—Droit acquitté". The limit is currently five units of tobacco products. One unit of tobacco products consists of one of the following: 200 cigarettes, 50 cigars, 200 tobacco sticks, or 200 grams of manufactured tobacco.

If you have any questions about what you can bring home, contact the CBSA Border Information Service (see page 62).

## BE AWARE AND DECLARE

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The publication entitled *Travelling Outside Canada*, published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad of more than a year, there are special import provisions for household items and personal belongings.

Information is contained in the CBSA brochure entitled *Moving Back to Canada*. Contact the CBSA for information on importing a vehicle.



## ILLEGAL SOUVENIRS

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits and vegetables, plants, animals,

or products made from their skins or feathers, contact the Canadian Food Inspection Agency (CFIA) beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult the CFIA Automated Import Reference System at <http://inspection.gc.ca/english/imp/airse.shtml>.

For information on importing weapons, contact the Canada Firearms Centre.

A list of products banned in Canada due to safety hazards can be found on the website of Health Canada under "Consumer Product Safety."

There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

## HEALTH CONCERNS

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada and where you have been. If you were ill while travelling, also see your doctor upon return and explain your travel history and any treatment you received.


# CANADIAN GOVERNMENT OFFICES ABROAD


The following list identifies where to seek consular assistance in each country. The telephone numbers in this list indicate the country code first and then the city/area code. The city/area codes (in parentheses) are those you should use when calling within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean, and the United States do not

require a country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones, or pay phones. Also, a phone card, coins, tokens, or an international long-distance fee may be required to complete the call.

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office in an emergency or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

In the following list, the  symbol indicates that a Canadian government office provides passport services.

Canada has agreements with several countries to provide consular services to each other's citizens at a number of locations around the world. The  symbol indicates that

an Australian government office delivers consular services to Canadians in that country.

*The information in this list is subject to change. Consult [www.travel.gc.ca](http://www.travel.gc.ca) for the most up-to-date list of Canadian government offices abroad, including postal addresses.*

## AFGHANISTAN

Embassy of Canada, St. No. 15, House No. 256, Wazir Akbar Khan  
 93 (0) 799 742 800  
[kabul@international.gc.ca](mailto:kabul@international.gc.ca)  
[www.afghanistan.gc.ca](http://www.afghanistan.gc.ca)

## ALBANIA

Consulate of Canada, Rr. Deshmoret e 4 Shkurtit, Pallati i Ri mbrapa Akademise se Arteve, Kati II, Tirana  
 355 (4) 225-7274, -7275  
[canadalb@canada.gov.al](http://canadalb@canada.gov.al)

## ALGERIA

Embassy of Canada, 18 Mustapha Khalef St., Ben Aknoun, Algiers  
 213 (0) 770-083-000  
[alger@international.gc.ca](mailto:alger@international.gc.ca)  
[www.algeria.gc.ca](http://www.algeria.gc.ca)

## ANDORRA

See Spain, Madrid

## ANGOLA

Consulate of Canada, Rua Rei Katyavala 113, Luanda  
 244 222 448-371, -377, -366  
[consul.can@angonet.org](mailto:consul.can@angonet.org)

## ANGUILLA

See Barbados

## ANTIGUA AND BARBUDA

See Barbados

## ARGENTINA

Embassy of Canada, Tagle 2828, C1425EEH Buenos Aires  
 54 (11) 4808-1000  
[bairs-cs@international.gc.ca](mailto:bairs-cs@international.gc.ca)  
[www.argentina.gc.ca](http://www.argentina.gc.ca)

## ARMENIA

Consulate of Canada, 1 Amirian St., Hotel Marriott, Suite 306, Yerevan  
 374 (10) 56-79-90  
[conceda@gmail.com](mailto:conceda@gmail.com)

**ARUBA**

See Curaçao

**AUSTRALIA****Canberra** 🇺🇦High Commission of Canada, Commonwealth  
Av., Canberra, ACT 2600

☎ 61 (2) 6270-4000

cnbra@international.gc.ca

**Melbourne**Consulate of Canada, 101 Collins St.,  
Level 27, Melbourne, VIC 3000

☎ 61 (3) 9653-9674

**Perth**Consulate of Canada, 267 St. George's  
Terrace, 3<sup>rd</sup> Floor, Perth, WA 6000

☎ 61 (8) 9322-7930

**Sydney** 🇺🇦Consulate General of Canada,  
111 Harrington St., Level 5, Quay West  
Building, Sydney, NSW 2000

☎ 61 (2) 9364-3000

sydney@international.gc.ca

Toll-free from Australia:

0011-800-2326-6831

www.australia.gc.ca

**AUSTRIA** 🇺🇦Embassy of Canada, Laurenzenberg 2,  
A-1010, Vienna

☎ 43 (1) 531-38-3000

Toll-free: 00-800-2326-6831

vienn-cs@international.gc.ca

www.austria.gc.ca

**AZERBAIJAN**

See Turkey, Ankara

**AZORES**

See Portugal, Ponta Delgada

**BAHAMAS**Consulate of Canada, Shirley Street  
Plaza, Nassau

☎ (242) 393-2123, -2124

Toll-free: 1-881-949-9993

cdncon@batelnet.bs

**BAHRAIN**Consulate of Canada, Al Jasrah Tower,  
12<sup>th</sup> Floor, Building No. 95, Road 1702,  
Block 317, Diplomatic Area, Manama

☎ 973 17 536270

Toll-free: 800-00-732

canadabh@batelco.com.bh

**BANGLADESH** 🇺🇦High Commission of Canada, United  
Nations Road, Baridhara, Dhaka

☎ 880 (2) 988-7091/2/3/4/5/6/7

dhaka@international.gc.ca

www.bangladesh.gc.ca

**BARBADOS** 🇺🇦High Commission of Canada, Bishop's  
Court Hill, St. Michael, P.O. Box 404,  
Bridgetown BB11113

☎ (246) 429-3550

bdgtn@international.gc.ca

www.barbados.gc.ca

**BELARUS**

See Poland

**BELGIUM****Antwerp (Antwerpen)**Consulate of Canada, Sint Pietersvliet,  
15, B-2000 Antwerp

☎ 32 (3) 220-0211

**Brussels** 🇺🇦Embassy of Canada, ave. de Tervuren 2,  
1040, Brussels

☎ 32 (2) 741-0611

bru@international.gc.ca

Toll-free from Belgium:

00-800-2326-6831

www.belgium.gc.ca

**BELIZE**Consulate of Canada, 80 Princess  
Margaret Drive, Belize City

☎ 501 223-1060

cdncon.bze@btl.net

**BENIN**Unité d'appui à la Coopération  
canadienne, Haie Vive, behind Tri-postal  
and Cotonou Airport

☎ 229 21-30-24-79

alcona\_ade@yahoo.fr

**BERMUDA**Consulate of Canada, 73 Front St.,  
4<sup>th</sup> Floor, Hamilton HM 12

☎ (441) 292-2917

Toll-free: 1-800-387-3124

**BOLIVIA**Embassy of Canada, 2678, Calle Victor  
Sanjinez, Edificio Barcelona, 2<sup>nd</sup> Floor,  
Plaza España (Sopocachi), La Paz

☎ 591 (2) 241-5141

lapaz@international.gc.ca

**BONAIRE**

See Curaçao

**BOSNIA AND HERZEGOVINA**

See Hungary

**BOTSWANA**

See Zimbabwe

**BRAZIL****Belo Horizonte**Consulate of Canada (Edifício Lumiere:  
Hospital de Olhos Dr. Ricardo Guimarães),  
Rua da Paisagem 220, 3<sup>rd</sup> Floor, Vila da  
Serra, Belo Horizonte

☎ 55 (31) 3047-1225

consul.belo@canada.org.br

**Brasília** 🇺🇦Embassy of Canada, Setor de Embaixadas  
Sul, Av. das Nações, Quadra 803, Lote 16,  
70410-900 Brasília, D.F.

☎ 55 (61) 3424-5400

brsla@international.gc.ca

**Rio de Janeiro**Consulate General of Canada, Av.  
Atlântica 1130, 5<sup>th</sup> Floor, Copacabana,  
22021-000 Rio de Janeiro

☎ 55 (21) 2543-3004

rio@international.gc.ca

**São Paulo** 🇺🇦Consulate General of Canada, Centro  
Empresarial Nações Unidas - Torre Norte,  
Av. das Nações Unidas, 12901, 16<sup>th</sup> Floor,  
04578-000 São Paulo

☎ 55 (11) 5509-4321

spalo@international.gc.ca

Toll-free from Brazil: 0-800-891-6614

www.brazil.gc.ca

**BRITISH VIRGIN ISLANDS**

See Barbados

**BRUNEI DARUSSALAM** 🇸🇩

High Commission of Canada, 5<sup>th</sup> Floor,  
Jalan McArthur Building, No. 1, Jalan  
McArthur, Bandar Seri Begawan  
☎ 673 (2) 22-00-43  
bsbgn@international.gc.ca  
www.brunei.gc.ca

**BULGARIA**

See Romania

**BURKINA FASO** 🇸🇩

Embassy of Canada, 586 Agostino Néto  
St., Ouagadougou  
☎ 226 50-31-18-94  
ouaga@international.gc.ca  
www.burkinafaso.gc.ca

**BURMA** 🇸🇩

Australian Embassy, 88 Strand Road,  
Rangoon  
☎ 95 (1) 251-810  
austembassy.rangoon@dfat.gov.au  
www.burma.embassy.gov.au

**BURUNDI**

Consulate of Canada, 4708, boul. de  
l'Uprona, Bujumbura  
☎ 257 22 24-58-98  
bujumbura@canadaconsulate.ca

**CAMBODIA** 🇸🇩

Embassy of Australia, No. 16B National  
Assembly St., Sangkat Tonle Bassac,  
Khan Chamkamon, Phnom Penh  
☎ 855 (23) 213 470  
australian.embassy.cambodia@dfat.gov.au  
www.cambodia.embassy.gov.au

**CAMEROON**

**Douala**  
Consulate of Canada, a/s PRO-PME,  
68, ave. Charles de Gaulle, Douala  
☎ 237 3343-2934  
consulatdouala@propme.com  
**Yaoundé** 🇸🇩  
High Commission of Canada, Immeuble  
Stamatiades, Place de l'Hôtel de Ville,  
Yaoundé  
☎ 237 2223-2311  
yunde@international.gc.ca  
www.cameroon.gc.ca

**CAPE VERDE**

See Senegal

**CAYMAN ISLANDS**

Consulate of Canada, 3<sup>rd</sup> Floor, Landmark  
Square, Unit 3F, 64 Earth Close, Seven  
Mile Beach  
☎ (345) 949-9400  
cdncon.cayman@candw.ky

**CENTRAL AFRICAN REPUBLIC**

Consulate of Canada, Cabinet ARC,  
Bangui  
☎ 236 21-61-30-39  
consulatbangui@yahoo.fr

**CHAD**

Consulate of Canada, rue 5041, porte  
964, Quartier Moursal, N'Djamena  
☎ 235 253-4280;  
235 627-3027 (after hours)  
honcon@honconca-chad.org

**CHILE**

**Antofagasta**  
Consulate of Canada, José Toribio Medina  
146, Apt. 601, Antofagasta  
☎ 56 (55) 24-7652  
honcon.canada.antofagasta@gmail.com  
**Concepción**  
Consulate of Canada, Caupolicán 245,  
Chiguayante, Concepción  
☎ 56 (41) 236-9705  
honcon.canada.concepcion@gmail.com  
**Santiago** 🇸🇩  
Embassy of Canada, Nueva Tajamar  
481, Torre Norte, 12th Floor, Las Condes,  
Santiago  
☎ 56 (2) 652-3800  
stago@international.gc.ca  
www.chile.gc.ca

**CHINA**

**Beijing** 🇸🇩  
Embassy of Canada, Consular Section,  
19 Dongzhimenwai Dajie, Chao Yang  
District, Beijing 100600  
☎ 86 (10) 5139-4000  
beijing.consular@international.gc.ca  
www.beijing.gc.ca  
**Chongqing**  
Consulate of Canada, Room 1705,  
Metropolitan Tower, Wu Yi Lu, Yu Zhong  
District, Chongqing 400010  
☎ 86 (23) 6373-8007  
chonq@international.gc.ca  
www.chongqing.gc.ca  
**Guangzhou** 🇸🇩  
Consulate General of Canada, China  
Hotel Office Tower, Suite 801, Liu Hua Lu,  
Guangzhou, Guangdong 510015  
☎ 86 (20) 8666-0569  
ganzucanadaconsul@international.gc.ca  
www.guangzhou.gc.ca

**Hong Kong** 🇸🇩

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One Exchange Square, 8 Connaught  
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hkong-cs@international.gc.ca  
www.hongkong.gc.ca  
**Shanghai** 🇸🇩  
Consulate General of Canada, Shanghai  
Centre, West Tower, Suite 604, 1376  
Nanjing Xi Lu, Shanghai 200040  
☎ 86 (21) 3279-2800  
shngi@international.gc.ca  
www.shanghai.gc.ca

**COLOMBIA**

**Bogotá** 🇸🇩  
Embassy of Canada, Cra. 7, No. 114-33,  
Piso 14, Bogotá  
☎ 57 (1) 657-9800  
bgota@international.gc.ca  
**Cartagena**  
Consulate of Canada, Edificio Centro  
Ejecutivo Bocagrande, Carrera 3, No.  
8-129, Oficina No. 1103, Cartagena  
☎ 57 (5) 665-5838  
honcartagena1@etb.net.co  
Toll-free from Colombia: 01-800-919-0057  
www.colombia.gc.ca

**COMOROS ISLANDS**

See Tanzania

**CONGO (BRAZZAVILLE)**

See Congo (Kinshasa)

**CONGO (KINSHASA)** 🇨🇳

Embassy of Canada, 17, ave. Pumbu,  
Commune de Gombe, Kinshasa  
☎ 243 898-950-310, -311, -312  
kinshasa@international.gc.ca  
www.congo.gc.ca

**COOK ISLANDS**

See New Zealand

**COSTA RICA**

Embassy of Canada, La Sabana Executive  
Business Centre, Building No. 5, 3<sup>rd</sup> Floor,  
behind the Contraloría General de la  
República, San José  
☎ 506 2242-4400  
Toll-free: 0-800-015-1161  
sjcra@international.gc.ca  
www.costarica.gc.ca

**CÔTE D'IVOIRE** 🇨🇮

Embassy of Canada, Immeuble Trade  
Centre, 23, ave. Nogues, Le Plateau,  
Abidjan  
☎ 225 20-30-07-00  
abdjn@international.gc.ca  
www.abidjan.gc.ca

**CROATIA** 🇨🇷

Embassy of Canada, Prilaz Gjüre Dezelića  
4, 10000 Zagreb  
☎ 385 (1) 488-1200, -1238  
zagrb@international.gc.ca  
www.croatia.gc.ca

**CUBA****Guardalavaca**

Consulate of Canada, Hotel Atlántico,  
Suite 1, Guardalavaca, Holguín  
☎ 53 (24) 430-320  
honcongavaca@canada.com

**Havana** 🇨🇺

Embassy of Canada, Calle 30, No. 518,  
esq. 7ma, Miramar, Havana  
☎ 53 (7) 204 2516  
havan-cs@international.gc.ca  
**Varadero**  
Consulate of Canada, Calle 13 e/Av.  
Primera y Camino del Mar, Varadero,  
Matanzas  
☎ 53 (45) 61-2078  
honconvdero@canada.com  
www.cuba.gc.ca

**CURAÇAO**

Consulate of Canada, Maduro and  
Curiel's Bank, N.V., Plaza Jojo Correa 2-4,  
Willemstad (Punda)  
☎ 599 (9) 466-1115, -1121

**CYPRUS**

Consulate of Canada, 1 Lambousa St.,  
1095 Nicosia  
☎ 357 (2) 2775-508  
Toll-free: 8009-6082  
info@consulcanada.com.cy

**CZECH REPUBLIC** 🇨🇪

Embassy of Canada, Muchova 6, 160 00  
Prague 6  
☎ 420 27210-1800  
prgue@international.gc.ca  
www.czechrepublic.gc.ca

**DENMARK****Copenhagen** 🇩🇰

Embassy of Canada, Kristen Bernikowsgade  
1, Copenhagen K, DK-1105  
☎ 45 33 48 32 00  
copen@international.gc.ca

**Nuuk (Greenland)**

Consulate of Canada, Air Greenland,  
Nuuk Airport, 3900 Nuuk  
☎ 299 31-16-47, 34-34-30  
lpdanielsen@airgreenland.gl  
www.denmark.gc.ca

**DJIBOUTI**

Consulate of Canada, Place Lagarde  
☎ 25 (3) 35-38-59, 35-59-50  
georgalis@intnet.dj

**DOMINICA**

See Barbados

**DOMINICAN REPUBLIC****Puerto Plata**

Consulate of Canada, Calle Villanueva  
No. 8, Edificio Abraxas, Puerto Plata  
☎ (809) 586-5761  
canada.pop@gmail.com

**Punta Cana**

Office of the Embassy of Canada, Carretera  
Verón-Bávaro km 2 ½, Amstar Business  
Center, Building 4, Office 404, Punta Cana  
☎ (809) 455-1730

**Santo Domingo** 🇩🇲

Embassy of Canada, Av. Winston  
Churchill 1099, Torre Citigroup en  
Acrópolis Center, 18<sup>th</sup> Floor Ensanche  
Piantini, Santo Domingo  
☎ (809) 262-3100  
sdmgo@international.gc.ca  
www.dominicanrepublic.gc.ca

**EAST TIMOR**

See Timor-Leste

**ECUADOR****Guayaquil**

Consulate of Canada, Juan Tanca  
Marengo Av. and Joaquín Orrantía Av.,  
Nobis Executive Center Building,  
Suite 702, Guayaquil  
☎ 593 (4) 215-8333  
consulcl@nobis.com

**Quito** 🇪🇨

Embassy of Canada, Av. Amazonas N37-29  
and Unión Nacional de Periodistas,  
Eurocenter Building, 3<sup>rd</sup> Floor, Quito  
☎ 593 (2) 245-5499  
quito@international.gc.ca  
www.ecuador.gc.ca

**EGYPT** 🇪🇬

Embassy of Canada, 26 Kamel  
El Shenawy St., Garden City, Cairo  
☎ 20 (2) 2791-8700  
cairo-cs@international.gc.ca  
www.egypt.gc.ca

**EL SALVADOR** 🇸🇻

Embassy of Canada, Centro Financiero  
Gigante, Tower A, Nivel Lobby 2, Alameda  
Roosevelt and 63 Av. Sur, Colonia  
Escalón, San Salvador  
☎ 503 2279-4655, -4657, -4659  
ssal@international.gc.ca  
www.elsalvador.gc.ca

**EQUATORIAL GUINEA**

Consulate of Canada, Carretera del  
Seminario Mayor, Bata, Litoral, Apt. 598  
☎ 240 56-26-55, 62-11-06  
honconeg@yahoo.es

**ERITREA**

Consulate of Canada, Abeneh St. 745,  
House No. 152/154, Tiravolo  
☎ 291 (1) 18-64-90, 18-19-41  
mkcca@tse.com.er

**ESTONIA**

Office of the Embassy of Canada, Toom  
Kooli 13, 2<sup>nd</sup> Floor, 15186 Tallinn  
☎ 372 627 3310, -3311  
tallinn@canada.ee  
www.estonia.gc.ca

**ETHIOPIA**

Embassy of Canada, Old Airport Area,  
Nefas Silk Lafto Sub City, Kebele 04,  
House No. 122, Addis Ababa  
☎ 251 (0) 11-371-3022  
addis@international.gc.ca  
www.ethiopia.gc.ca

**FIJI****Nadi**

Consulate of Canada, Nadi Airport  
☎ 679 672-2400,  
679 992-4999 (mobile)  
vyases@connect.com.fj

**Suva**

High Commission of Australia,  
37 Princes Road (Tamavua), Suva  
☎ 679 338-2211  
suva.cmis@dfat.gov.au  
www.fiji.embassy.gov.au

**FINLAND**

Embassy of Canada, Pohjoisesplanadi  
25B, 00100 Helsinki  
☎ 358 (9) 228-530  
Toll-free: 990-800-2326-6831,  
800-2326-6831 (mobile)  
hsnki@international.gc.ca  
www.finland.gc.ca

**FRANCE****Lille**

Consulate of Canada, 36 ave. Émile Zola,  
59800 Lille  
☎ 33 3-20-14-05-78  
consulat.canada-lille@amb-canada.fr

**Lyon**

Consulate of Canada, rue Bourgelat,  
69002 Lyon  
☎ 33 4-72-77-64-07  
consulat.canada-lyon@amb-canada.fr

**Nice**

Consulate of Canada, 2 Place Franklin,  
06000 Nice  
☎ 33 4-93-92-93-22  
consulat.canada-nice@amb-canada.fr

**Paris**

Embassy of Canada, 35 ave. Montaigne,  
75008 Paris  
☎ 33 1-44-43-29-00  
paris-consulaire@international.gc.ca

**Saint-Pierre et Miquelon**

Consulate of Canada, 16 rue Jacques  
Debon, 97500 Saint-Pierre  
☎ 508 41-55-10  
consulat.canada-st\_pierreetmiquelon@  
amb-canada.fr

**Toulouse**

Consulate of Canada, 10 rue Jules de  
Resseguier, 31000 Toulouse  
☎ 33 5-61-52-19-06  
consulat.canada-toulouse@amb-canada.fr  
Toll-free from France: 00-800-2326-6831  
www.france.gc.ca

**FRENCH GUIANA**

See France, Paris

**FRENCH POLYNESIA**

Consulate General of Australia, 7<sup>th</sup> Floor,  
Immeuble Foch, 19, ave. du Maréchal  
Foch, Nouméa, New Caledonia  
☎ 689 272-414

**GABON**

Consulate of Canada, Quartier Batterie IV,  
Pont de Gué-Gué, first street behind the  
European Union, Libreville  
☎ 241 44-29-65  
conhongab@gmail.com

**GAMBIA\***

British High Commission, 48 Atlantic Road,  
Fajara, Banjul  
☎ 220 449-5133  
bhcbanjul@gamtel.gm

\* The British High Commission provides  
services to Canadians in Gambia

**GEORGIA**

See Turkey, Ankara

**GERMANY****Berlin**

Embassy of Canada, Leipziger Platz 17,  
10117 Berlin  
☎ 49 (30) 20 31 24 70  
brlin-cs@international.gc.ca

**Düsseldorf**

Consulate of Canada, Benrather Strasse 8,  
40213 Düsseldorf  
☎ 49 (211) 17 21 70  
ddorf@international.gc.ca

**Munich**

Consulate of Canada, Tal 29, 80331  
Munich  
☎ 49 (89) 21 99 57 0  
munic@international.gc.ca

**Stuttgart**

Consulate of Canada, Lange Strasse 51,  
70174 Stuttgart  
☎ 49 (711) 22 39 67 8  
stuttgart@canada.de  
www.germany.gc.ca

**GHANA**

High Commission of Canada,  
42 Independence Av., Accra  
☎ 233 (21) 21-15-21, 22-85-55  
accra@international.gc.ca  
www.ghana.gc.ca

**GREAT BRITAIN**

See United Kingdom

**GREECE**

Embassy of Canada, 4, Ioannou  
Ghennadiou St., 115 21 Athens  
☎ 30 (210) 727-3400  
athns-cs@international.gc.ca  
www.greece.gc.ca

**GREENLAND**

See Denmark, Nuuk

**GRENADA**

See Barbados or call toll-free:  
1-800-387-3124

**GUADELOUPE**

See Barbados

**GUAM**

See United States, San Francisco



**GUATEMALA** 🇬🇹

Embassy of Canada, Edyma Plaza Building, 8<sup>th</sup> Floor, 13 Calle 8-44, Zona 10, Guatemala City  
 ☎ 502 2363-4348  
 gtmia@international.gc.ca  
 www.guatemala.gc.ca

**GUINEA**

Consulate of Canada, Descente Plage Rogbané, Taouyah Corniche, Conakry  
 ☎ 224 60 236022;  
 224 64 448117 (after hours)  
 laprade@yahoo.com

**GUINEA-BISSAU**

See Senegal

**GUYANA** 🇬🇾

High Commission of Canada, High and Young streets, Georgetown  
 ☎ 592 227-2081/2/3/4/5  
 grgtn@international.gc.ca  
 www.guyana.gc.ca

**HAITI** 🇧🇮

Embassy of Canada, Delmas Road, between Delmas 75 and 71, Port-au-Prince  
 ☎ 509 2-249-9000  
 prnce@international.gc.ca  
 www.haiti.gc.ca

**HAWAII**

See United States of America, Honolulu

**HOLY SEE (VATICAN CITY)**

Canadian Embassy to the Holy See, Via della Conciliazione 4/D, 00193 Rome  
 ☎ 39 (06) 6830-7316, -7386, -7398  
 Toll-free: 00-800-2326-6831  
 vatcn@international.gc.ca  
 www.vatican.gc.ca

**HONDURAS**

Embassy of Canada (Program Office), Centro Financiero Banexpo, 3<sup>rd</sup> Floor, Boul. San Juan Bosco, Colonia Payaguá, Tegucigalpa  
 ☎ 504 232-4551  
 tglpa@international.gc.ca

**HONG KONG**

See China, Hong Kong

**HUNGARY** 🇭🇺

Embassy of Canada, Ganz utca 12-14, 1027 Budapest  
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 bpest@international.gc.ca  
 www.hungary.gc.ca

**ICELAND** 🇮🇸

Embassy of Canada, 14 Tungata, 101 Reykjavík  
 ☎ 354 575-6500  
 Toll-free: 800-8462  
 rkjvk@international.gc.ca  
 www.iceland.gc.ca

**INDIA**

**Chandigarh**  
 Consulate General of Canada, SCO 54 Sector 17-A, Chandigarh 160 017  
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 chadg-g@international.gc.ca

**Chennai (formerly Madras)**

Consulate of Canada, 18 (Old 24), 3<sup>rd</sup> Floor, YAFA Tower, Khader Nawaz Khan Road, Nungambakkam, Chennai 600 006  
 ☎ 91 (44) 2833-0888  
 cheni@gocindia.org

**Kolkata (formerly Calcutta)**

Consulate of Canada, c/o RPG Enterprises, Duncan House, 31 Netaji Subhas Road, Kolkata 700 001  
 ☎ 91 (33) 2242-6820  
 ccklka@rpg.in

**Mumbai (formerly Bombay)**

Consulate General of Canada, 6<sup>th</sup> Floor, Fort House, 221 Dr. D.N. Road, Mumbai 400 001  
 ☎ 91 (22) 6749-4444  
 mmbai@international.gc.ca

**New Delhi** 🇮🇳

High Commission of Canada, 7/8 Shantipath, Chanakyapuri, New Delhi 110021  
 ☎ 91 (11) 4178-2000  
 delhi.consular@international.gc.ca  
 www.india.gc.ca

**INDONESIA****Denpasar (Bali)** 🇮🇩

Consulate General of Australia, Jalan Tantular No. 32, Renon Denpasar, Bali  
 ☎ 62 (361) 241-118  
 bali.congen@dfat.gov.au

**Jakarta** 🇮🇩

Embassy of Canada, World Trade Centre, 6<sup>th</sup> Floor, Jl. Jend Sudirman, Kav. 29, Jakarta 12920  
 ☎ 62 (21) 2550-7800  
 jkta@international.gc.ca  
 www.indonesia.gc.ca

**IRAN** 🇮🇷

Embassy of Canada, 4 Shahid Sarfaraz St., Ostad Motahari Av., Tehran 15868  
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 teran@international.gc.ca  
 www.iran.gc.ca

**IRAQ**

See Jordan

**IRELAND** 🇮🇪

Embassy of Canada, 7-8 Wilton Terrace, Dublin 2  
 ☎ 353 (1) 234-4000  
 consul.dublin@international.gc.ca  
 www.ireland.gc.ca

**ISRAEL, THE WEST BANK AND GAZA**  
**Ramallah**

Representative Office of Canada, 12 Mahfal St., Ramallah  
 ☎ 972 (2) 297-8430  
 rmlah@international.gc.ca  
 www.westbankandgaza.gc.ca

**Tel Aviv** 🇮🇸

Embassy of Canada, 1 Nirim St., Entrance A, 4<sup>th</sup> Floor, Tel Aviv 67060  
 ☎ 972 (3) 636-3300  
 taviv@international.gc.ca  
 Toll-free from Israel, the West Bank and Gaza: 014-800-2326-6831  
 www.israel.gc.ca

**ITALY****Naples**

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 ☎ 39 (081) 401-338  
 cancons.nap@tiscali.it

**Padova**

Consulate of Canada, Riviera Ruzzante  
25, Padova 35123

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consolatocanada.padova@virgilio.it

**Rome**

Embassy of Canada, Via Zara 30,  
Rome 00198

☎ 39 (06) 85 444-2911

rome.citizenservices@international.gc.ca

www.italy.gc.ca

**JAMAICA****Kingston**

High Commission of Canada,  
3 West Kings House Road, Kingston 10

☎ (876) 926-1500

kngtn-cs@international.gc.ca

**Montego Bay**

Consulate of Canada, 29 Gloucester St.,  
Montego Bay

☎ (876) 952-6198

cancon@cwjamaica.com

Toll-free from Jamaica: 1-800-276-2989

www.jamaica.gc.ca

**JAPAN****Hiroshima**

Consulate of Canada, c/o Chugoku  
Electric Power Co. Inc., 4-33 Komachi,  
Naka-ku, Hiroshima-shi, Hiroshima-ken,  
730-8701

☎ 81 (82) 246-0057

**Nagoya**

Consulate of Canada, Nakato Marunouchi  
Building, 6F, 3-17-6 Marunouchi, Naka-ku,  
Nagoya-shi, Aichi-ken, 460-0002

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**Sapporo**

Consulate of Canada, Dogin Building,  
Bekkan 8F, Odori Nishi 4-chome 1-banchi,  
Chuo-ku, Sapporo, 060-0042

☎ 81 (11) 261-7740

**Tokyo**

Embassy of Canada, 3-38 Akasaka  
7-chome, Minato-ku, Tokyo, 107-8503

☎ 81 (3) 5412-6200

tokyo@international.gc.ca

Toll-free from Japan:

001-010-800-2326-6831 (KDDI),

0041-010-800-2326-6831 (Nippon Telecom),

0061-010-800-2326-6831 (Cable &

Wireless IDC)

www.japan.gc.ca

**JORDAN**

Embassy of Canada, Pearl of Shmeisani  
Building, 4th Floor, Abdalhameed Shoman  
St., Amman

☎ 962 (6) 520-3300

amman@international.gc.ca

www.jordan.gc.ca

**KAZAKHSTAN**

Embassy of Canada, 34 Karasai batyr St.,  
Almaty 050010

☎ 7 (727) 250-1151, -1152, -1153

almat@international.gc.ca

www.kazakhstan.gc.ca

**KENYA**

High Commission of Canada, Limuru  
Road, Gigiri, Nairobi

☎ 254 (20) 366-3000

nrobi@international.gc.ca

www.kenya.gc.ca

**KIRIBATI**

Australian High Commission, Bairiki,  
Tarawa

☎ 686 21-184

ahc\_tarawa@dfat.gov.au

**KOREA**

See South Korea or North Korea

**KOSOVO**

See Croatia

**KUWAIT**

Embassy of Canada, Villa 24, Block 4, 24  
Al-Mutawakkal St., Da'ayyah, Kuwait City

☎ 965 2256-3025

kwait@international.gc.ca

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**KYRGYZ REPUBLIC**

Consulate of Canada, 189 Moskovskaya  
Av., Bishkek, 720010

☎ 996 (312) 65-05-06

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**LAOS**

Australian Embassy, KM4, Thadeua Road,  
Watnak Village, Sisattanak District,  
Vientiane

☎ 856 (21) 353-800

austemb.laos@dfat.gov.au

www.laos.embassy.gov.au

**LATVIA**

Embassy of Canada, 20/22 Baznicas St.,  
6th Floor, Riga LV-1010

☎ 371 6781-3945

riga@international.gc.ca

www.latvia.gc.ca

**LEBANON**

Embassy of Canada, 1<sup>st</sup> Floor, Coolrite  
Building, 43 Jal El Dib Highway, Beirut

☎ 961 (4) 713-9000

berut-cs@international.gc.ca

www.lebanon.gc.ca

**LESOTHO**

Consulate of Canada, 3 Orpen Road, Old  
Europa, Maseru 100

☎ 266 22-315-365

canada@leo.co.ls

**LIBERIA**

See Côte d'Ivoire

**LIBYA**

Embassy of Canada, Al-Fateh Tower,  
Tower 1, 7<sup>th</sup> Floor, Tripoli

☎ 218 (21) 335-1633

trpli@international.gc.ca

www.libya.gc.ca

**LIECHTENSTEIN**

See Switzerland, Bern

**LITHUANIA**

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Business Centre 2000, Jogailos St. 4,  
7<sup>th</sup> Floor, Vilnius 01116

☎ 370 (5) 249-0950

Toll-free: 88-003-0022

vilnius@canada.lt

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**LUXEMBOURG**

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Schneider, L-2522 Luxembourg

☎ 35 (2) 262-70-570

Toll-free: 800-23679

canada@pt.lu

www.luxembourg.gc.ca

**MACAO**

See China, Hong Kong

**MACEDONIA**

(known as Former Yugoslav Republic of Macedonia by UN and other international bodies)

Consulate of Canada, Praska b.b.  
(Administrative Office Building, Alumina Complex), 1000 Skopje  
☎ 389 (2) 3225-630  
honcon@unet.com.mk

**MADAGASCAR**

Consulate of Canada, Immeuble Fitaratra, Ankorondrano, Antananarivo 101  
☎ 261 (20) 22 397 37, 22 397 35  
consulat.canada@moov.mg

**MALAWI**

Consulate of Canada, Accord Centre, M. Chipembere Highway, Blantyre-Limbe  
☎ 265 (1) 845-441, 841-612  
kokhai@malawibiz.com

**MALAYSIA****Kuala Lumpur** 🇲🇾

High Commission of Canada, 17<sup>th</sup> Floor, Menara Tan & Tan, 207 Jalan Tun Razak, 50400 Kuala Lumpur  
☎ 6 (03) 2718-3333  
klmpr-cs@international.gc.ca

**Penang**

Consulate of Canada, 3007, Tingkat Perusahaan 5, Prai Industrial Park, 13600 Prai, Penang  
☎ 6 (04) 389-3300  
tyt@lbsb.com.my  
www.malaysia.gc.ca

**MALDIVES**

See Sri Lanka

**MALI**

Embassy of Canada, Immeuble Séméga, Route de Koulikoro, Commune II, Bamako  
☎ 223 20-21-22-36  
bmako@international.gc.ca  
www.mali.gc.ca

**MALTA**

Consulate of Canada, Demajo House, 103 Archbishop St., Valletta VLT 09  
☎ 356 2552-3233  
canhcon@demajo.com

**MARSHALL ISLANDS**

See Micronesia

**MARTINIQUE**

See Barbados

**MAURITANIA**

Consulate of Canada, Centre Commercial Abbass, ave. Charles de Gaulle, îlot "O", No. 34, 1<sup>st</sup> Floor, Suite 2, Nouakchott  
☎ 222 529 26 97/8  
consulatcanada@mauritel.mr

**MAURITIUS**

Consulate of Canada, 18 Jules Koenig St., c/o Blanche Birger Co. Ltd., Port Louis  
☎ 230 212-5500  
canada@intnet.mu

**MEXICO****Acapulco**

Consular Agency of Canada, Centro Comercial Marbella, Local 23, Prolongación Farallón s/n, Esq. Miguel Alemán, 39670 Acapulco, Guerrero  
☎ 52 (744) 484-1305, 481-1349  
acapulco@canada.org.mx

**Cancún**

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cancun@canada.org.mx

**Guadalajara**

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gjara@international.gc.ca

**Mazatlán**

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mazatlan@canada.org.mx

**Mexico City** 🇲🇽

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mxicocs@international.gc.ca

**Monterrey**

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monterrey@international.gc.ca

**Oaxaca**

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oaxaca@canada.org.mx

**Playa del Carmen**

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playadelcarmen@canada.org.mx

**Puerto Vallarta**

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vallarta@canada.org.mx

**San José del Cabo**

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loscabos@canada.org.mx

**Tijuana**

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tijuana@canada.org.mx  
Toll-free from Mexico: 001-800-514-0129  
www.mexico.gc.ca

**MICRONESIA** 🇲🇫

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Building, Kolonia, Pohnpei  
☎ 691 320-5448  
phpi.mail@dfat.gov.au  
www.fsm.embassy.gov.au

**MOLDOVA**

See Romania

**MONACO**

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MC 98000  
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**MONGOLIA**

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9<sup>th</sup> Floor, Seoul St. - 21, Sukhbaatar  
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canada@mongolnet.mn

**MONTENEGRO**

See Serbia

**MONTserrat**

See Barbados

**MOROCCO** 🇲🇦

Embassy of Canada, 13 bis, Jaafar  
As-Sadik St., Agdal-Rabat  
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rabat@international.gc.ca  
www.morocco.gc.ca

**MOZAMBIQUE**

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Kaunda Av., Maputo 1138  
☎ 258 (21) 492-623  
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www.mozambique.gc.ca

**MYANMAR**

See Burma

**NAMIBIA**

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**NAURU** 🇳🇷

High Commission of Australia,  
MQ45 NPC OE, Aiwo District  
☎ 674 444 3380  
david.costa@dfat.gov.au

**NEPAL**

Office of the Embassy of Canada,  
Lazimpat, Kathmandu  
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4426-885, 4425-669  
cco@canadanepal.org  
www.cconepal.org.np

**NETHERLANDS** 🇳🇱

Embassy of Canada, Sophialaan 7,  
2514 JP The Hague  
☎ 31 (70) 311-1600  
hague@international.gc.ca  
Toll-free from Netherlands:  
00-800-2326-6831  
www.netherlands.gc.ca

**NEW CALEDONIA** 🇳🇨

Australian Consulate General,  
Immeuble Foch, 7<sup>th</sup> Floor, 19, ave. du  
Maréchal Foch, Nouméa  
☎ 687 272-414  
consulate.noumea@dfat.gov.au

**NEW ZEALAND** 🇳🇿

High Commission of Canada,  
125 The Terrace, Wellington 6011  
☎ 64 (4) 473-9577  
wlgtn@international.gc.ca  
www.newzealand.gc.ca

**NICARAGUA**

Embassy of Canada (Program Office),  
De Los Pipitos, two blocks west, Calle El  
Nogal No. 25, Bolonia, Managua  
☎ 505 2268-0433, -3323  
mngua@international.gc.ca

**NIGER**

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boul. Mali Béro, Niamey  
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**NIGERIA**

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High Commission of Canada, 15 Bobo St.  
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☎ 234 (9) 413-9910  
abuja@international.gc.ca  
*Lagos* 🇳🇮  
Deputy High Commission of Canada,  
4 Anifowoshe St., Victoria Island, Lagos  
☎ 234 (1) 271-5650  
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**Port Harcourt**

Consulate of Canada, 15, Ahoada St.,  
Rumuibekwe Housing Estate, Port Harcourt  
☎ 234 (84) 890 903  
phconsul2004@yahoo.com  
www.nigeria.gc.ca

**NIUE**

See New Zealand

**NORTH KOREA\***

Swedish Embassy, Munsudong, Daehak  
St., Taedonggang District, Pyongyang  
☎ 850 2-381-7908  
ambassaden.pyongyang@foreign.ministry.se  
www.sweden.gov.se/sb/d/4189//en/  
pd/4189/e/3647  
\* The Swedish Embassy provides services  
to Canadians in North Korea

**NORTHERN MARIANAS**

See Australia, Canberra

**NORWAY**

*Bergen*  
Consulate of Canada, P.O. Box 2439,  
Solheimsviken, 5824 Bergen  
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honconbergen@canada.no  
*Oslo* 🇳🇴  
Embassy of Canada, Wergelandsveien 7,  
0244 Oslo  
☎ 47 22-99-53-00  
oslo@international.gc.ca  
Toll-free from Norway: 00-800-2326-6831  
www.norway.gc.ca

**OMAN**

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 ☎ 968 24 788 890  
[canconoman84@yahoo.com](mailto:canconoman84@yahoo.com)

**PAKISTAN****Islamabad** 🇵🇰

High Commission of Canada, Diplomatic Enclave, Sector G-5, Islamabad  
 ☎ 92 (51) 208-6000  
[isbad-cs@international.gc.ca](mailto:isbad-cs@international.gc.ca)

**Karachi**

Consulate of Canada, c/o Beach Luxury Hotel, Room 120, Moulvi Tamiz Uddin Khan Road, Karachi 0227  
 ☎ 92 (21) 561-0685  
[honcon@avari.com](mailto:honcon@avari.com)

**Lahore**

Consulate of Canada, 102-A, 1<sup>st</sup> Floor, Siddiq Trade Centre, 72 Main Blvd., Gulberg, Lahore  
 ☎ 92 (42) 578-1763  
[info@canconlhr.org.pk](mailto:info@canconlhr.org.pk)  
[www.pakistan.gc.ca](http://www.pakistan.gc.ca)

**PALAU**

See Australia, Canberra

**PANAMA** 🇵🇦

Embassy of Canada, Torres de Las Americas, Tower A, 11th Floor, Punta Pacifica, Panama City  
 ☎ 507 294-2500  
[panam@international.gc.ca](mailto:panam@international.gc.ca)  
[www.panama.gc.ca](http://www.panama.gc.ca)

**PAPUA NEW GUINEA** 🇵🇬

Australian High Commission, Godwit Road, Waigani, NCD, Port Moresby  
 ☎ 675 325-9333  
[www.png.embassy.gov.au](http://www.png.embassy.gov.au)

**PARAGUAY**

Consulate of Canada, 3 Profesor Ramirez at Juan de Salazar (between Perú and Padre Pucheu), Asunción  
 ☎ 595 (21) 227-207  
[honconpy@tigo.com.py](mailto:honconpy@tigo.com.py)

**PERU** 🇵🇪

Embassy of Canada, Calle Bolognesi 228, Miraflores, Lima 18  
 ☎ 51 (1) 319-3200  
[lima@international.gc.ca](mailto:lima@international.gc.ca)  
[www.peru.gc.ca](http://www.peru.gc.ca)

**PHILIPPINES****Cebu**

Consulate of Canada, 45-L Andres Abellana St., Cebu City 6000  
 ☎ 63 (32) 256-3320  
[canada-consulate-cebu@mozcom.com](mailto:canada-consulate-cebu@mozcom.com)

**Manila** 🇵🇭

Embassy of Canada, 6<sup>th</sup>, 7<sup>th</sup>, and 8<sup>th</sup> Floors, RCBC Plaza Tower 2, 6819 Ayala Av., Makati City, Manila  
 ☎ 63 (2) 857-9000, -9001  
[manil-cs@international.gc.ca](mailto:manil-cs@international.gc.ca)  
 Toll-free from the Philippines:  
 1-800-1-110-0226  
[www.philippines.gc.ca](http://www.philippines.gc.ca)

**POLAND** 🇵🇱

Embassy of Canada, ul. Jana Matejki 1/5, 00-481, Warsaw  
 ☎ 48 (22) 584-3100  
 Toll-free: 00-800-111-4319  
[wsaw-cs@international.gc.ca](mailto:wsaw-cs@international.gc.ca)  
[www.poland.gc.ca](http://www.poland.gc.ca)

**PORTUGAL****Faro**

Consulate of Canada, Rua Frei Lourenço de Santa Maria No. 1, 1<sup>st</sup> Floor, Apartado 79, 8001-957 Faro  
 ☎ 351 289-80-3757  
[consul.faro.canada@net.novis.pt](mailto:consul.faro.canada@net.novis.pt)

**Lisbon** 🇵🇹

Embassy of Canada, Av. da Liberdade 196-200, 3rd Floor, 1269-121 Lisbon  
 ☎ 351 213-16-4600  
[lsbon-cs@international.gc.ca](mailto:lsbon-cs@international.gc.ca)  
**Ponta Delgada (Azores)**

Consulate of Canada, Rua Antonio Jose de Almeida, No. 27, 1<sup>st</sup> Floor Left, 9500-053 Ponta Delgada, São Miguel, Azores  
 ☎ 351 296-28-1488  
[canadapdl@mail.telepac.pt](mailto:canadapdl@mail.telepac.pt)  
[www.portugal.gc.ca](http://www.portugal.gc.ca)

**PUERTO RICO**

See United States of America, Puerto Rico, or call toll-free: 1-888-772-6448

**QATAR**

See Kuwait

**ROMANIA** 🇷🇴

Embassy of Canada, 1-3 Tuberozelor St., 011411 Bucharest, Sector 1  
 ☎ 40 (21) 307-5000  
[bucst@international.gc.ca](mailto:bucst@international.gc.ca)  
[www.romania.gc.ca](http://www.romania.gc.ca)

**RUSSIA****Moscow** 🇷🇺

Embassy of Canada, 23 Starokonyushenny Pereulok, Moscow, 119002  
 ☎ 7 (495) 925-6000  
[mosco@international.gc.ca](mailto:mosco@international.gc.ca)  
**Vladivostok**  
 Consulate of Canada, 306-46 Verhneportovaya, Vladivostok 600003  
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 Toll-free from Russia:  
 810-800-201-41012  
[www.russia.gc.ca](http://www.russia.gc.ca)

**RWANDA** 🇷🇼

Embassy of Canada (Program Office), 1534 Akagera St., Kigali  
 ☎ 250 573 210  
[kgali@international.gc.ca](mailto:kgali@international.gc.ca)

**SAINT KITTS AND NEVIS**

See Barbados or call toll-free: 1-800-387-3124

**SAINT LUCIA**

See Barbados

**SAINT MARTIN**

See Barbados

**SAINT-PIERRE ET MIQUELON**

See France, Saint-Pierre et Miquelon

**SAINT VINCENT AND THE GRENADINES**

See Barbados or call toll-free: 1-800-387-3124

**SAMOA** 🇸🇲

Australian High Commission,  
Beach Road, Apia  
☎ 68 (5) 23-411  
www.samoa.highcommission.gov.au

**SAN MARINO**

See Italy, Rome

**SÃO TOMÉ AND PRÍNCIPE**

See Cameroon, Yaoundé

**SAUDI ARABIA****Jeddah**

Consulate of Canada, Ali Reza Tower,  
11<sup>th</sup> Floor, Medinah Road, Jeddah  
☎ 966 (2) 653-0597, -0434  
canada.consulate.jeddah@  
nazergroup.com

**Riyadh** 🇸🇲

Embassy of Canada, Diplomatic Quarter,  
Riyadh  
☎ 966 (1) 488-2288  
ryadh@international.gc.ca  
www.saudiarabia.gc.ca

**SENEGAL** 🇸🇳

Embassy of Canada, corner of Gallieni  
and Amadou Cissé Dia streets, Dakar  
☎ 221 33-889-4700  
dakar@international.gc.ca  
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**SERBIA** 🇷🇸

Embassy of Canada, Kneza Milosa 75,  
111711 Belgrade  
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381 (11) 306-3050 (after hours)  
bgrad@international.gc.ca  
www.serbia.gc.ca

**SEYCHELLES**

See Tanzania

**SIERRA LEONE**

Consulate of Canada, 44 Bathurst St.,  
Freetown  
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canadahonoraryconsulsierraleone@  
yahoo.ca

**SINGAPORE** 🇸🇬

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1 George St., 11-01 Singapore 049145  
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Toll-free: 001-800-2326-6831  
spore@international.gc.ca  
www.singapore.gc.ca

**SINT MAARTEN**

Consulate of Canada, 11A Green Star  
Shell Road, Dawn Beach  
☎ 599 543-6261;  
599 520-5202 (after hours)  
canadacon@caribserve.net

**SLOVAKIA**

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Court Yard and Savoy Buildings, Mostova  
2, 811 02 Bratislava  
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brtsv@international.gc.ca  
www.canada.cz

**SLOVENIA**

Consulate of Canada, TRG Republike  
3/12<sup>th</sup> Floor, 1000 Ljubljana  
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canada.consul.ljubljana@siol.net

**SOLOMON ISLANDS** 🇸🇧

Australian High Commission, Corner  
Hibiscus Av. and Mud Alley, Honiara  
☎ 677 21561  
www.solomonislands.embassy.gov.au

**SOMALIA**

See Kenya

**SOUTH AFRICA****Durban**

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House, 225 Musgrave Road (corner  
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Durban, 4001  
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rmcelligott@telkomsa.net

**Johannesburg**

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Craddock Place, 1st Floor, 10 Arnold Road,  
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2196

☎ 27 (11) 442-3130  
jobrg@international.gc.ca  
**Pratoria** 🇳🇷

High Commission of Canada,  
1103 Arcadia St., Hatfield, Pretoria, 0083  
☎ 27 (12) 422-3000  
pret@international.gc.ca  
Toll-free from South Africa:  
0800-992-773  
www.southafrica.gc.ca

**SOUTH KOREA****Busan**

Consulate of Canada, c/o Dongsung  
Chemical Corporation, 472 Shin Pyung-dong,  
Saha-gu, Busan 604-721  
☎ 82 (51) 204-5581

**Seoul** 🇰🇷

Embassy of Canada, 16-1 Jeong-dong,  
Jung-gu, Seoul 100-120  
☎ 82 (2) 3783-6000  
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Toll-free from South Korea:  
001-800-2326-6831,  
008-800-2326-6831,  
002-800-2326-6831  
www.korea.gc.ca

**SPAIN****Barcelona**

Consulate of Canada, Plaça de Catalunya,  
9, 1<sup>a</sup>, 2<sup>a</sup> - 08002, Barcelona  
☎ 34 (93) 412-7236  
bcina@international.gc.ca  
**Madrid** 🇪🇸

Embassy of Canada, Nuñez de Balboa,  
Goya Building, 3<sup>rd</sup> and 4<sup>th</sup> Floors, Madrid  
☎ 34 (91) 423-3250  
mdrid@international.gc.ca

**Málaga**

Consulate of Canada, Horizonte Building,  
Plaza de la Malagueta 2, 1<sup>st</sup> Floor, 29016  
Málaga  
☎ 34 (95) 222-3346  
cancon@microcad.es  
Toll-free from Spain: 00-800-2326-6831  
www.spain.gc.ca

**SRI LANKA** 🇸🇯

High Commission of Canada, 33-A,  
5<sup>th</sup> Lane, Colombo 03  
☎ 94 (11) 522-6232, 532-6232  
clmbo-cs@international.gc.ca  
www.srilanka.gc.ca

**SUDAN** 🇸🇩

Embassy of Canada, 29 Africa Road,  
Block 56, Khartoum 1  
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khrtm@international.gc.ca  
www.sudan.gc.ca

**SURINAME**

Consulate of Canada, Wagenwegstraat  
50, Boven, Paramaribo  
☎ 59 (7) 424-527, -575  
cantim@sr.net

**SWAZILAND**

See South Africa, Pretoria

**SWEDEN****Gothenburg**

Consulate of Canada, Viktor Rydbergsgatan  
10, 411 32 Gothenburg  
☎ 46 (0) 31 707-4288  
per@jessing.nu

**Malmo**

Consulate of Canada, Canadian Oil Co.  
AB, Verkstadsgatan 4, 233 51 Svedala  
☎ 46 (0) 40 40 23 51

**Stockholm** 🇸🇩

Embassy of Canada, Tegelbacken 4,  
7<sup>th</sup> Floor, Stockholm  
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stkhm-cs@international.gc.ca  
Toll-free from Sweden:  
00-800-2326-6831  
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**SWITZERLAND****Bern** 🇸🇮

Embassy of Canada, Kirchenfeldstrasse  
88, CH-3005 Berne  
☎ 41 (31) 357-3200  
bern@international.gc.ca

**Geneva** 🇸🇮

Permanent Mission of Canada to the  
Office of the United Nations, 5, av. de  
l'Ariana, CH-1202 Geneva  
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genev@international.gc.ca  
Toll-free from Switzerland:  
00-800-2326-6831  
www.switzerland.gc.ca

**SYRIA****Aleppo**

Consulate of Canada, Al Sabil St. No. 2,  
Al Rabat Av., Sector 12, Aleppo  
☎ 963 (21) 268-4160  
mhismail@net.sy

**Damascus** 🇸🇮

Embassy of Canada, Lot 12, Mezzeh  
Autostrade, Damascus  
☎ 963 (11) 611-6692, -6851  
dmcus@international.gc.ca  
www.syria.gc.ca

**TAHITI**

See French Polynesia

**TAIWAN** 🇹🇼

Trade Office of Canada, 13<sup>th</sup> Floor,  
365 Fu Hsing North Road, Taipei, 105  
☎ 886 (2) 2544-3000  
Toll-free: 00-801-120-012  
tapei@international.gc.ca  
www.canada.org.tw

**TAJKISTAN**

See Kazakhstan

**TANZANIA** 🇹🇿

High Commission of Canada, corner of  
38 Mirambo St. and Garden Av., Dar es  
Salaam  
☎ 255 (22) 216-3300  
dslam@international.gc.ca  
www.tanzania.gc.ca

**THAILAND****Bangkok** 🇹🇭

Embassy of Canada, 15<sup>th</sup> Floor, Abdulrahim  
Place, 990 Rama IV Rd., Bangrak,  
Bangkok, 10500  
☎ 66 (02) 636-0540  
bngkk-cs@international.gc.ca

**Chiang Mai**

Consulate of Canada, 151 Super Highway,  
Tambon Tahsala, Amphur Muang, Chiang  
Mai, 50000  
☎ 66 (05) 385-0147, 324-2292  
cancon@loxinfo.co.th  
Toll-free from Thailand:  
001-800-156-220-0142  
www.thailand.gc.ca

**TIMOR-LESTE (EAST TIMOR)** 🇹🇲

Australian Embassy, Av. dos Mártires da  
Pátria, Dili  
☎ 670 332-2111  
austemb\_dili@dfat.gov.au  
www.easttimor.embassy.gov.au

**TOGO**

Consulate of Canada, 191 rue École  
Kouvahey, Quartier Avenou, Lomé  
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consulatecanadalome@gmail.com

**TONGA** 🇹🇴

Australian High Commission, Salote  
Road, Nuku'alofa  
☎ 676 23-244  
ahctonga@dfat.gov.au  
www.tonga.embassy.gov.au

**TRINIDAD AND TOBAGO** 🇹🇹

High Commission of Canada, 3-3A Sweet  
Briar Road, Maple House, St. Clair, Port  
of Spain  
☎ 1 (868) 622-6232  
Toll-free: 1-800-387-3124  
pspan@international.gc.ca  
www.trinidadandtobago.gc.ca

**TUNISIA** 🇹🇳

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Place d'Afrique, 1002 Tunis-Belvèdère  
☎ 216 71-104-000  
tunis@international.gc.ca  
www.tunisia.gc.ca

**TURKEY****Ankara** 🇹🇷

Embassy of Canada, Cinnah Caddesi  
No. 58, Çankaya 06690, Ankara  
☎ 90 (312) 409-2700  
ankra@international.gc.ca  
**Istanbul**  
Consulate of Canada, Istiklal Caddesi  
No. 189/5, Beyoglu, 34433 Istanbul  
☎ 90 (212) 251-9838  
zeyda@mymerhaba.com  
Toll-free from Turkey:  
00800-14-220-0149  
www.turkey.gc.ca

**TURKMENISTAN**

See Turkey, Ankara

**TURKS AND CAICOS ISLANDS**

See Jamaica, Kingston, or call toll-free:  
1-800-276-2989

**TUVALU**

See New Zealand

**UGANDA**

Consulate of Canada, Jubilee Insurance  
Centre, 14 Parliament Av., Kampala  
☎ 256 (414) 258-141, 256 (312)  
260-511  
kampala@canadaconsulate.ca

**UKRAINE****Kyiv** 🇺🇦

Embassy of Canada, 31 Yaroslaviv Val  
St., Kyiv 01901  
☎ 380 (44) 590-3100  
kyiv@international.gc.ca

**Lviv**

Consulate of Canada, 2/4 Akademika  
Bohomoltsia St., Lviv 79005  
☎ 380 (32) 260-1572  
oksmyr@link.lviv.ua  
www.ukraine.gc.ca

**UNITED ARAB EMIRATES****Abu Dhabi**

Embassy of Canada, Abu Dhabi Trade  
Towers (Abu Dhabi Mall), West Tower, 9th  
Floor, Abu Dhabi  
☎ 971 (2) 694-0300  
abdbi@international.gc.ca

**Dubai** 🇦🇪

Consulate of Canada, Bank Street Building,  
Suite 701, Khalid bin Al Waleed St.,  
Bur Dubai  
☎ 971 (4) 314-5555  
dubai@international.gc.ca  
Toll-free from UAE: 800-014-0145  
www.uae.gc.ca

**UNITED KINGDOM****Belfast**

Consulate of Canada, P.O. Box 405,  
Belfast, BT3 5BL  
☎ 44 (0) 28 9127-2060  
honconcanbelfast@yahoo.co.uk

**Cardiff**

Consulate of Canada, c/o St. John  
Cymru Wales, Beignon Close, Ocean Way,  
Cardiff, Wales CF24 5PB  
☎ 44 (0) 29 2044-9635  
dan.clayton-jones@talk21.com

**Edinburgh**

Consulate of Canada, Burness  
☎ 44 (0) 77 0235-9916  
canada.consul@blueyonder.co.uk

**London** 🇬🇧

High Commission of Canada, Canada  
House, Trafalgar Square, London  
SW1Y 5BJ, England  
☎ 44 (0) 20 7258-6600  
ldn.consular@international.gc.ca  
Toll-free from United Kingdom:  
00-800-2326-6831  
www.unitedkingdom.gc.ca

**UNITED STATES OF AMERICA****Atlanta**

Consulate General of Canada, 1175  
Peachtree St. N.E., 100 Colony Square,  
Suite 1700, Atlanta, Georgia, 30361-6205  
☎ (404) 532-2000  
atnta@international.gc.ca  
www.atlanta.gc.ca

**Boston**

Consulate General of Canada, 3 Copley  
Place, Suite 400, Boston, Massachusetts,  
02116  
☎ (617) 262-3760  
bostn@international.gc.ca  
www.boston.gc.ca

**Buffalo**

Consulate General of Canada, 1 HSBC  
Center, Suite 3000, Buffalo, New York,  
14203-2884  
☎ (716) 858-9500  
bfalo@international.gc.ca  
www.buffalo.gc.ca

**Chicago**

Consulate General of Canada, Two  
Prudential Plaza, 180 North Stetson Av.,  
Suite 2400, Chicago, Illinois, 60601  
☎ (312) 616-1860  
chcgo@international.gc.ca  
www.chicago.gc.ca

**Dallas**

Consulate General of Canada, St. Paul  
Place, 750 North St. Paul St., Suite 1700,  
Dallas, Texas, 75201-3247  
☎ (214) 922-9806  
dalas@international.gc.ca  
www.dallas.gc.ca

**Denver**

Consulate General of Canada,  
1625 Broadway, Suite 2600, Denver,  
Colorado, 80202  
☎ (303) 626-0640  
denvr-g@international.gc.ca  
www.denver.gc.ca

**Detroit**

Consulate General of Canada,  
600 Renaissance Center, Suite 1100,  
Detroit, Michigan, 48243-1798  
☎ (313) 446-4747  
dtrot@international.gc.ca  
www.detroit.gc.ca

**Honolulu, Hawaii** 🇺🇸

Consulate General of Australia,  
Penthouse Suite, 1000 Bishop St.,  
Honolulu, Hawaii, 96813-4299  
☎ (808) 529-8120

**Los Angeles**

Consulate General of Canada,  
550 South Hope St., 9th Floor, Los Angeles,  
California, 90071-2327  
☎ (213) 346-2700  
lngts@international.gc.ca  
www.losangeles.gc.ca

**Miami**

Consulate General of Canada, 200 South  
Biscayne Blvd., Suite 1600, Miami,  
Florida, 33131  
☎ (305) 579-1600  
miami@international.gc.ca  
www.miami.gc.ca

**Minneapolis**

Consulate General of Canada, 701 Fourth  
Av. South, Suite 900, Minneapolis,  
Minnesota, 55415-1899  
☎ (612) 333-4641  
mnpls@international.gc.ca  
www.minneapolis.gc.ca

**New York**

Consulate General of Canada, 1251 Av. of  
the Americas, Concourse Level, New York,  
New York, 10020-1175  
☎ (212) 596-1759  
cngny@international.gc.ca  
www.newyork.gc.ca

**Puerto Rico**

Consulate of Canada, Hato Rey Center,  
268 Ponce de Leon, Suite 802, San Juan  
(Hato Rey), Puerto Rico, 00918  
☎ (787) 759-6629  
Toll-free: 1-888-772-6448

**San Francisco**

Consulate General of Canada,  
580 California St., 14th Floor,  
San Francisco, California, 94104  
☎ (415) 834-3180  
sfran@international.gc.ca  
www.sanfrancisco.gc.ca



## Seattle

Consulate General of Canada,  
1501 4<sup>th</sup> Ave, Suite 600, Seattle,  
Washington, 98101

☎ (206) 443-1777  
seatl@international.gc.ca  
www.seattle.gc.ca

## Washington

Embassy of Canada, 501 Pennsylvania  
Av., N.W., Washington, D.C., 20001

☎ (202) 682-1740  
wshdc@international.gc.ca  
www.washington.gc.ca  
Toll-free from USA (except Puerto Rico):  
1-888-949-9993

## URUGUAY

Embassy of Canada, Plaza Independencia  
749, Oficina 102, 11100, Montevideo

☎ 598 (2) 902-2030  
mvdeo@international.gc.ca  
www.uruguay.gc.ca

## UZBEKISTAN

Consulate of Canada, 56, Usman Nosir  
St., Apt. 39-40, 700100, Tashkent

☎ 998 (71) 253-9205  
hc.canada.uz@gmail.com

## VANUATU

High Commission of Australia, Winston  
Churchill Av., Port Vila

☎ 678 22-777  
www.vanuatu.highcommission.gov.au

## VATICAN

See Holy See

## VENEZUELA

### Caracas

Embassy of Canada, Av. Francisco de  
Miranda con Av. Altamira Sur, Altamira,  
Caracas 1060

☎ 58 (212) 600-3000  
crcas@international.gc.ca

### Isla de Margarita

Consulate of Canada, Av. 4 de Mayo,  
Centro Profesional Atrium, Torre A, Piso  
3, Local 3-3, Porlamar, Isla de Margarita,  
Estado Nueva Esparta

☎ 58 (295) 264-1684  
joannebeland@cantv.net  
www.venezuela.gc.ca

## VIETNAM

### Hanoi

Embassy of Canada, 31 Hung Vuong St.,  
Hanoi

☎ 84 (4) 3734-5000  
hanoi@international.gc.ca

### Ho Chi Minh City

Consulate General of Canada, 9<sup>th</sup> Floor,  
The Metropolitan, 235 Dong Khoi St.,  
District 1, Ho Chi Minh City

☎ 84 (8) 3827-9899  
hochi@international.gc.ca  
www.vietnam.gc.ca

## VIRGIN ISLANDS (U.K.)

See Barbados

## VIRGIN ISLANDS (U.S.)

See United States of America, Miami, or  
call toll-free: 1-866-600-0184

## WEST BANK AND GAZA

See Israel, the West Bank and Gaza,  
Ramallah

## YEMEN

Consulate of Canada, Yemen Computer  
Co. Ltd., Building 4, St. 11 near Haddah  
St., Sana'a

☎ 967 (1) 20-88-14  
yccnet@y.net.ye

## ZAMBIA

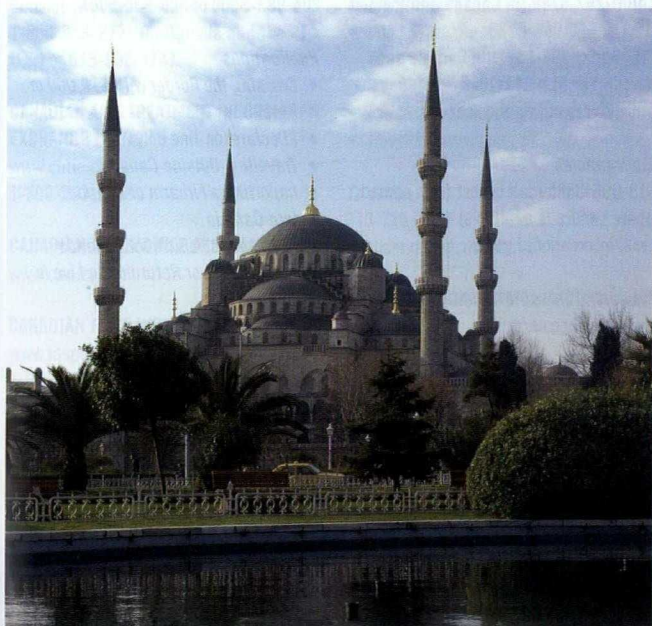
High Commission of Canada, 5199  
United Nations Av., Lusaka

☎ 260 (211) 25 08 33  
lsaka@international.gc.ca  
www.zambia.gc.ca

## ZIMBABWE

Embassy of Canada, 45 Baines Av.,  
Harare

☎ 263 (4) 252-181/2/3/4/5  
hrare-cs@international.gc.ca  
www.zimbabwe.gc.ca



# FOR MORE INFORMATION

## FOREIGN AFFAIRS AND INTERNATIONAL TRADE CANADA

### CONSULAR SERVICES

www.travel.gc.ca  
125 Sussex Drive  
Ottawa ON K1A 0G2

### General

1-800-267-6788 (in Canada and the U.S.) or 613-944-6788  
TTY: 1-800-394-3472 (in Canada and the U.S.) or 613-944-1310  
travel@international.gc.ca

### Emergencies

613-996-8885 (call collect from abroad, where service is available)  
sos@international.gc.ca

### Drugs and Travel Information Program

www.travel.gc.ca/drugs

### Publications (free)

Access our smart-travel publications at www.travel.gc.ca/publication or order them by calling 1-800-267-8376 (in Canada) or 613-944-4000.

### Country Travel Reports (free)

Our Travel Reports (www.travel.gc.ca) provide vital information on safety and

security, local laws and customs, health conditions, and entry requirements for approximately 200 travel destinations. This information is also available by phone: 1-800-267-6788 (in Canada and the U.S.) or 613-944-6788.

### Diplomatic Offices

Canadian government offices abroad:  
www.travel.gc.ca/offices

### CANADA BORDER SERVICES AGENCY

www.cbsa.gc.ca

### Border Information Service Line

1-800-461-9999 (in Canada) or  
204-983-3500 or 506-636-5064

### Publications

- *Crossing the Border with \$10,000 or More?*
- *I Declare* (on-line only)
- *Travelling Outside Canada*
- *Importing a Firearm or Weapon into Canada*
- *Importing a Vehicle into Canada*
- *Immigrating or Returning to Live in Canada*
- *Moving Back to Canada*

### To access or order:

Consult the CBSA website or call the CBSA Border Information Service Line.

### CANADA FIREARMS CENTRE

www.cfc-cafc.gc.ca  
1-800-731-4000  
cfc-cafc@cfc-cafc.gc.ca

### CANADA REVENUE AGENCY

www.cra.gc.ca

### International Tax Services Office

1-800-267-5177 (in Canada and the U.S.) or 613-952-3741

### Non-Resident Withholding Accounts

1-800-267-3395 (in Canada and the U.S.) or 613-952-2344 (collect calls accepted)

### Publication (free)

*Canadian Residents Abroad* (T4131)

### To access or order:

Consult www.cra.gc.ca or call 1-800-959-2221 (in Canada and the U.S.) or 613-952-3741.

### CANADIAN AIDS TREATMENT INFORMATION EXCHANGE (CATIE)

www.catie.ca  
1-800-263-1638

### CANADIAN AUTOMOBILE ASSOCIATION

www.caa.ca

### CANADIAN FOOD INSPECTION AGENCY

www.inspection.gc.ca  
1-800-442-2342

### Import Service Centres (ISC)

Eastern ISC 1-877-493-0468  
Central ISC 1-800-835-4486  
Western ISC 1-888-732-6222

### CANADIAN HERITAGE

www.canadianheritage.gc.ca/travel

### Movable Cultural Property Program

1-866-811-0055 or 819-997-7761  
bcm-mcp@pch.gc.ca

### CANADIAN INSTITUTE OF TRAVEL COUNSELLORS

www.citc.ca  
1-800-589-5776 or 416-484-4450  
info@citc.ca

### CANADIAN PUBLIC HEALTH ASSOCIATION

www.cpha.ca

### Publications (\$)

- *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*
- *International Travel and Health*
- *Travel Immunization Record*

### To order:

613-725-3769  
publications@cpha.ca

### CANADIAN SOCIETY FOR INTERNATIONAL HEALTH

www.csih.org  
613-241-5785  
csih@csih.org

## CANADIAN TRANSPORTATION AGENCY

[www.cta.gc.ca](http://www.cta.gc.ca)

### *Publication (free)*

*A Guide for Persons with Disabilities:  
Taking Charge of the Air Travel Experience*

### *To access or order:*

Consult [www.cta.gc.ca](http://www.cta.gc.ca) or call  
1-888-222-2592;  
TTY: 1-800-669-5575

## CITIZENSHIP AND IMMIGRATION CANADA

[www.cic.gc.ca](http://www.cic.gc.ca)

### *CIC Call Centre*

1-888-242-2100 (in Canada)  
TTY: 1-888-576-8502 (in Canada, from  
8 a.m. to 4 p.m. Eastern Time)

## ENVIRONMENT CANADA—CITES

[www.cites.ec.gc.ca](http://www.cites.ec.gc.ca)  
1-800-668-6767 or 819-997-1840

## HEALTH CANADA

[www.hc-sc.gc.ca](http://www.hc-sc.gc.ca)

## PASSPORT CANADA

[www.passportcanada.gc.ca](http://www.passportcanada.gc.ca)

### *Passports, certificates of identity, and travel documents*

1-800-567-6868 (in Canada and the  
U.S.); 819-997-8338 (outside the  
continental U.S.)  
TTY: 1-866-255-7655

## PUBLIC HEALTH AGENCY OF CANADA

(Travel Medicine Program)  
[www.travelhealth.gc.ca](http://www.travelhealth.gc.ca)

### *Travel Health Notices*

[www.phac-aspc.gc.ca/tmp-pmv/pub\\_e.html](http://www.phac-aspc.gc.ca/tmp-pmv/pub_e.html)

### *Travel Health Clinics*

[www.phac-aspc.gc.ca/tmp-pmv/travel/clinic\\_e.html](http://www.phac-aspc.gc.ca/tmp-pmv/travel/clinic_e.html)

### *General Information and Recommendations on Travel Health Topics*

[www.phac-aspc.gc.ca/tmp-pmv/info/index.html](http://www.phac-aspc.gc.ca/tmp-pmv/info/index.html)

## TRANSPORT CANADA

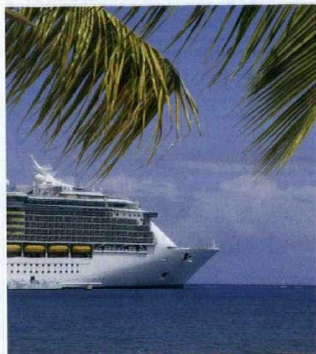
[www.tc.gc.ca](http://www.tc.gc.ca)

### *Access to Travel*

[www.accesstotravel.gc.ca](http://www.accesstotravel.gc.ca)

### *Transportation of Dangerous Goods*

[www.tc.gc.ca/tdg/menu.htm](http://www.tc.gc.ca/tdg/menu.htm)



Bon voyage, but ...  
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Discover the world in a unique way!  
[www.international.gc.ca/experience](http://www.international.gc.ca/experience)

1-877-461-2346

# TRAVELLER'S CHECKLIST

Help ensure a safe and successful trip by taking these steps *before* leaving Canada:

- Pack a copy of *Bon Voyage, But...* and a copy of the Country Travel Report for your destination (see [www.travel.gc.ca](http://www.travel.gc.ca)).
- Carry a passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.
- Leave copies of your passport identification page, itinerary, and insurance policy with friends or family.
- Obtain any required visas well in advance.
- Arrange for health and travel insurance.
- Plan your itinerary and budget.
- Anticipate financial needs: local currency, traveller's cheques, departure tax.
- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.
- Check whether dual citizenship is an issue for you.
- If travelling with children, carry documentation proving your right to accompany them (consent letter, court order).
- Register on-line with a Canadian government office abroad.
- Obtain an International Driving Permit, if required.
- Prepare for your flight by carefully attending to luggage, documentation, and airport security.
- While abroad, keep receipts for purchases and make special arrangements for food, plants, and animals brought back to Canada.

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# Voyage, But...

FORMATION FOR CANADIAN TRAVELLERS

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Dept. of Foreign Affairs  
Min. des Affaires étrangères

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AUG 25 2009

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Retourner à la bibliothèque du Ministère

[WWW.TRAVEL.GC.CA](http://WWW.TRAVEL.GC.CA)



Foreign Affairs and  
International Trade Canada

Affaires étrangères et  
Commerce international Canada

Canada

# BON VOYAGE, BUT...

ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS  
2009/2010

Published by Foreign Affairs and International Trade Canada

To obtain more information or additional free copies of this booklet, visit your nearest Passport Canada office, check the Consular Services website ([www.travel.gc.ca](http://www.travel.gc.ca)), e-mail [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca), or call 1-800-267-8376 (in Canada) or 613-944-4000.

This publication is available in alternative formats upon request.

*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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# YOUR SAFE-TRAVEL PARTNER

In a rapidly changing world, Canadians who venture beyond our borders have never faced more challenges. Careful planning and awareness of safety and security are essential to you, since you are responsible for your own and your loved ones' well-being abroad.

But, rest assured, you are not alone. You can meet these challenges with assistance from Consular Services, your safe-travel partner. We are committed not only to dealing with the difficulties Canadians experience while abroad but also to preventing problems before they can occur. We are constantly endeavouring to improve our services and adapt them to the changing needs of our citizens who travel and live around the world.

If you do need assistance, it is important to know how we can help you and how you can get in touch with us. That is why this booklet outlines the services we do and do not provide and includes a directory of Canadian government offices worldwide. It is also filled with valuable advice to plan a safe and successful journey. Consider it your passport to responsible travel.

## WHAT ARE CANADIAN CONSULAR SERVICES?

With approximately 260 offices in 150 countries worldwide, Foreign Affairs and International Trade Canada is ready to assist Canadians travelling, working, studying, or living abroad.

Before you leave Canada, it is important to know which services we do and do not provide and to realize that not all Canadian government offices abroad provide the same services. Examples of these services are listed on page 3. However, the list is not exhaustive. The \$ symbol indicates which services are provided for a fee.



## CONSULAR OFFICIALS PROVIDE THE FOLLOWING SERVICES:

### IN EMERGENCIES

- Assist in arranging an evacuation in the event of war, civil unrest, or a natural disaster, as a last resort (\$).
- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation if a necessary treatment is not available locally (\$).
- Comfort and assist victims of robbery, sexual assault, or other violence.
- Provide assistance in cases of missing persons or the abduction of a child to another country (see our publication *International Child Abductions: A Manual for Parents*).

### WHEN LEGAL ISSUES ARISE

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure that you are treated fairly under a country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Notarize documents (\$).

## WHEN OTHER ISSUES ARISE

- Replace a lost, stolen, damaged, or expired passport (\$).
- Issue a Statement in Lieu of Certification of Non-impediment to Marriage Abroad (\$).
- Provide an emergency loan, subject to strict rules and only as a last resort (\$).
- Transfer funds (\$).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.
- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Contact next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

## CONSULAR OFFICIALS DO NOT PROVIDE THE FOLLOWING SERVICES:

### WHEN LEGAL ISSUES ARISE

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail or pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.

- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

#### WHEN OTHER ISSUES ARISE

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel, or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.

- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation, or repatriation costs of a deceased Canadian.
- Coordinate and pay for search-and-rescue efforts to locate missing Canadians.

#### EMERGENCY CONSULAR SERVICES

Emergency consular assistance is available 24 hours a day, seven days a week. Outside office hours, your call will be transferred to our Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand, or you will be asked to leave a message for a return call. Either way, you will receive a prompt response. If you leave a message, make sure it is clear and that you provide a telephone number or contact address.

In some countries, you can use a toll-free number to reach us in Ottawa, or call us collect at **613-996-8885** (where available).

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.

See pages 26 to 43 for a "List of Canadian Government Offices Abroad."

## BEFORE YOU GO

#### GET INFORMED

Take time to learn about the political, cultural, and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies, or sporadic unrest. Find out if your destination is known to be dangerous. Consult our website for essential travel advice (see "Going Abroad?" on page 7).

#### BEFORE YOU GO ABROAD, WE ADVISE YOU TO:

- Learn the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 26 or visit [www.travel.gc.ca/offices](http://www.travel.gc.ca/offices)).
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 44).

Check our Travel Warnings at [www.travel.gc.ca](http://www.travel.gc.ca) to see if it is safe to travel to your destination. Trip cancellation insurance may be null and void if a Travel Warning is already in effect when a trip is booked.

#### YOUR CANADIAN PASSPORT

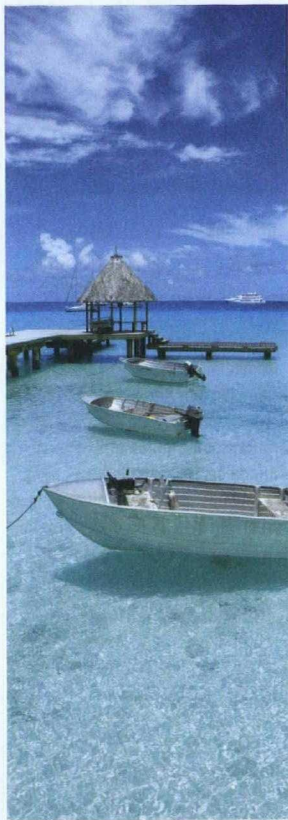
A Canadian passport is the only reliable and universally accepted travel and identification document for Canadians. You and each family member should have a valid passport if you plan to travel outside Canada. Application forms are available at any Passport Canada office, Service Canada centre, Canada Post outlet, or Canadian government office abroad. Forms can also be downloaded from the Passport Canada website at [www.passportcanada.gc.ca](http://www.passportcanada.gc.ca).

#### A PASSPORT FOR EVERYONE

All Canadian travellers, including children, must have their own passport. This security measure is intended to help protect children and combat abduction, prostitution, and illegal migration. The practice of adding a child's name to a parent's passport is no longer permitted. Before you leave







on your trip, be sure to complete the "In case of accident or death, notify" section (page 4) in your passport. This information will help us to quickly notify your family or friends if an emergency arises.

#### PROCESSING TIME

Canadian travellers should plan ahead and apply for a passport before booking an international flight. To avoid delays in obtaining your passport, ensure your application is complete. Processing times may vary depending on the volume of applications received and, in certain cases, the complexity of routine verifications and security checks. Consult Passport Canada's website for the latest processing times.

#### KEEP IT SAFE!

**Make photocopies of your passport's identification page and of your identification cards.** Keep copies separate from originals when travelling. For added security, leave a copy with a friend or relative at home. We also recommend that you carry your birth or citizenship certificate in addition to your Canadian passport. These simple actions may speed up the replacement process if you lose your passport.

#### EXPIRATION DATE

A Canadian passport is generally valid for a five-year period. However, a passport issued to a child under age three is valid for only three years. Before making travel arrangements, be sure to verify all passport expiration dates. If a passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for rules and restrictions regarding passport validity. Some countries will not let you enter if your passport is due to expire within six months.

## GOING ABROAD?

### Be Prepared. Expect the Unexpected!

Connect with the world and keep posted on travel advice for approximately 200 destinations.

Our **Country Travel Reports and Warnings** offer information on safety and security, local laws and customs, entry requirements, health conditions, and other important travel issues.

Our **Global Issues** page features wide-ranging information on evolving situations of concern to Canadians abroad.

Our daily e-mail **Travel Updates** alert you to changes in our Travel Reports, Warnings, and Global Issues.

Our other **on-line resources** focus on a variety of travel issues, such as documentation, transportation, citizenship, and emergencies.

Wherever you go, wherever you are, visit:

**WWW.TRAVEL.GC.CA**

#### DO YOU NEED A VISA?

You need a visa to enter certain countries. The most common categories are business, work, student, and tourist visas. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements (see our website for a list of foreign government offices accredited to Canada). **Apply for visas well before travelling.**

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared

to show your return or onward ticket, a bank statement, or any visas that demonstrate that you plan to visit another country.

#### TRAVEL WITH OR BY CHILDREN

We strongly recommend that youth under 18 who travel alone, with only one parent, or accompanied by another adult carry a consent letter for each trip abroad. Such a letter proves that the trip is permitted by the custodial parent, both parents, or a legal guardian, as the case may be.

## NEW UPGRADED SYSTEM FOR THE REGISTRATION OF CANADIANS ABROAD

### Why register?

So that we can contact and assist you in case of an emergency abroad or inform you of an emergency at home.

### Who should register?

All Canadians travelling or living abroad.

### What's different about the new system?

The improved system allows you to better manage and update your own information\* on-line.

### What if I've already registered?

If you registered before **December 14, 2008**, you **MUST register again** in order to receive further safety and security updates.

### How do I register?

You can register on-line at

**[www.travel.gc.ca/register](http://www.travel.gc.ca/register)**

or by contacting a Canadian government office abroad.

For more information, call **1-800-267-6788** (in Canada and the U.S.) or **613-944-6788**.

*\* Information obtained through registration is confidential and is used in accordance with the provisions of the Privacy Act.*

Make sure you and/or the child carry proper identification, such as birth certificates, baptismal certificates, passports, citizenship cards, records of landing, or certificates of Indian status. Identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These documents will help prove your citizenship, residency, and custodial rights when you return to Canada.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact our Consular Case Management Division at **1-800-387-3124** (in Canada) or **613-943-1055**.

For further details, see our fact sheet *Tips for Travelling with Children* on page 11.



## TRAVEL TO THE UNITED STATES AND MEXICO

You should carry a valid Canadian passport for all visits to the United States and Mexico. The United States introduced new entry requirements in January 2007. For detailed information, visit the website of the Canada Border Services Agency at [www.cbsa.gc.ca](http://www.cbsa.gc.ca).

## WOMEN TRAVELLING SOLO

Our booklet entitled *Her Own Way: A Woman's Guide to Safe and Successful Travel* provides information especially for females, including those who travel alone.

## TRAVEL WITH A SAME-SEX SPOUSE

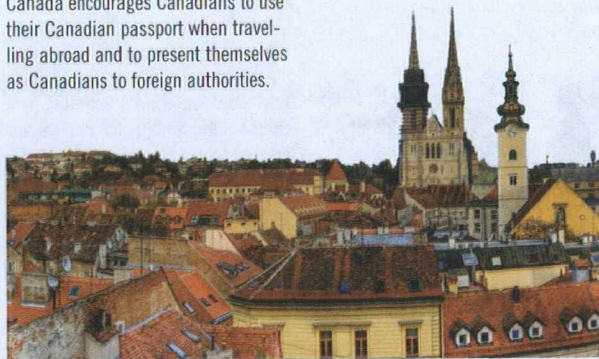
Although same-sex marriages are legal in Canada, they are not recognized in many countries, apart from Belgium, the Netherlands, South Africa, Spain, and the U.S. state of Massachusetts. Same-sex civil unions are more widely recognized, for example, in Denmark, France, Iceland, and the United Kingdom. Attempting to enter another country as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries and could result in a prison or death sentence. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

## DUAL CITIZENSHIP

You are permitted by Canadian law to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, where authorities may prevent Canada from providing you with consular assistance. This situation is especially likely if you do not use your Canadian passport to enter the second country.

If you are considered a national of another country, you may be compelled to do military service, required to pay taxes, or subject to increased scrutiny by immigration and security officials. Dual citizenship can also cause problems in a third country if there is confusion over which citizenship you used to gain entry. To avoid unpleasant surprises, confirm whether you, your spouse, or any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and to present themselves as Canadians to foreign authorities.



Note that you cannot use a Certificate of Canadian Citizenship instead of a Canadian passport to travel abroad. **A Certificate of Canadian Citizenship is not a travel document.** A Canadian passport is the only reliable and universally accepted travel and identification document available to Canadians for the purpose of international travel. Canadian citizens returning to Canada who present other documents, such as a Certificate of Canadian Citizenship, birth certificate, provincial driver's licence, or foreign passport, instead of a Canadian passport, may face delays or be denied boarding by transport companies.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

## TIPS FOR TRAVELLING WITH CHILDREN



- **Keep in mind that you will be travelling at your children's pace,** not your own.
- **All children require a valid Canadian passport** and supporting identification. Check with the embassy or consulate of each destination country regarding additional entry requirements.
- **It is strongly recommended that children travelling alone or with one parent carry a consent letter** for each trip abroad. It is advisable to have the consent letter certified, stamped, or sealed by an official with the authority to administer an oath or solemn declaration, so that the validity of the letter will not be questioned. See [www.travel.gc.ca/letter](http://www.travel.gc.ca/letter) for a sample consent letter.
- **Seek advice from a lawyer** if a custody dispute might develop while the child is abroad. Custody arrangements in Canada may not be recognized in some countries. For details, see our publication *International Child Abductions: A Manual for Parents*.
- **Keep some form of identification in the child's pocket** in case you are separated.
- **Some airlines will escort and supervise an unaccompanied child** from check-in through arrival. Airlines require a parent or guardian to stay at the airport until the flight has departed. The person greeting the child at the destination must have appropriate identification and authorization.
- **Infants should sit in an approved child safety seat when travelling by air.** A bottle, pacifier, or breastfeeding will help make the child more comfortable and equalize air pressure.
- **Bring an adequate supply of baby products and vital medications** plus a doctor's note detailing their purposes.

For more information, see [www.travel.gc.ca/child](http://www.travel.gc.ca/child).

## TRAVELLERS WITH DISABILITIES

Travellers with visual, hearing, mobility, or other impairments may have difficulty meeting their needs in certain countries. For information on such

matters as government services for disabled travellers, meeting special needs, parking privileges, and travelling with a service animal, see the "Frequently Asked Questions" section of our website.

## TRAVEL IN EUROPE

The member states of the European Union (not including the United Kingdom and Ireland), along with Norway, Iceland, and Switzerland, make up the Schengen Area, which aims for common rules regarding visas, asylum rights, and controls at external borders.

Most of the land border controls of the nine countries that joined the Schengen Agreement in 2004 were removed in December 2007. These countries include the Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Slovakia, and Slovenia. Controls for embarkation at ports and airports for travel between these countries and all other Schengen states were removed in March 2008. It is expected that Bulgaria, Romania, and Cyprus will fully enter the Schengen Agreement by 2011. Switzerland removed land border controls with other Schengen states in December 2008, and port and airport controls were removed in March 2009.

In the Schengen Area, Canadian travellers do not need visas for short-term visits (up to 90 days), but some countries require you to register with local authorities within three working days of your arrival. It is important to get your passport stamped when entering the Schengen Area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities throughout the Schengen Area.

It is important to confirm up-to-date entry requirements with the embassy or high commission of each destination country before departure from Canada. See our Travel Reports for country-specific information.

## PROTECTING YOUR HEALTH

### PROVIDED BY THE PUBLIC HEALTH AGENCY OF CANADA

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before travelling. Contact a travel medicine clinic or your physician at least **six weeks before departure** for an individual health assessment. Your physician will assess your need for vaccinations, preventive medication, and advice on precautions you can take to avoid disease while travelling. Be aware that some vaccinations and preventive medications can take a month or two to become effective.

### VACCINATION, PREVENTIVE MEDICATION, AND PERSONAL PROTECTIVE MEASURES

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history, and anticipated itinerary, a healthcare provider can assess your individual health risks and advise you on vaccination requirements, your need for preventive medication (e.g., for malaria), and personal protective measures.

Ensure that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps, and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For further information, visit the Public Health Agency of Canada's Travel Health website at [www.travelhealth.gc.ca](http://www.travelhealth.gc.ca).

### AIDS

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

### MEDICATION

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen. If you wear glasses or contact lenses, having the prescription will make it easier to replace them if needed.



**Do not try to save luggage space by combining medications in one container. Keep all medications in the original, labelled container to avoid customs problems.**

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor, stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.

### **SUPPLEMENTAL HEALTH INSURANCE**

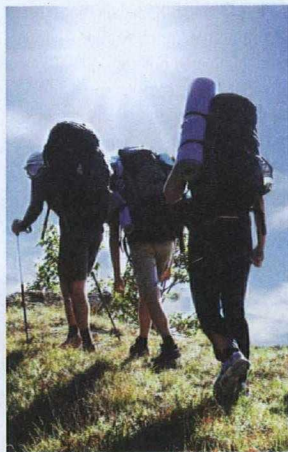
Do not rely on your provincial health plan to cover costs if you get sick or are injured while abroad. Out-of-country healthcare can be costly, and your health plan will cover only part of the bill at best. It is your responsibility to obtain supplementary travel insurance and understand the terms of your policy.

Some credit card companies offer their holders health and travel insurance. Do not assume that coverage is automatically included or that the card alone provides adequate coverage.

Some companies charge an additional premium for travel coverage. Others require that you pay for your travel arrangements using that card. Verify the conditions, limitations, and requirements before departure.

#### **BE SURE TO ASK WHETHER YOUR POLICY:**

- Includes an in-house, worldwide, 24-hour emergency hotline with multilingual operators, as well as physicians or nurses on staff.
- Covers doctor's visits and prescription medicines.
- Pays for foreign hospitalization and related medical costs.
- Provides up-front and direct payment of bills and cash advances abroad, so you don't have to be out of pocket.
- Covers emergency transportation, such as ambulance services.



## **HURRICANE SEASON TRAVEL TIPS**



The hurricane season extends from early June to late November. Mexico, Central America, the Caribbean, and the east and Gulf coasts of the United States are the most threatened areas. If you plan to travel during hurricane season, we encourage you to:

- **Check our Travel Warnings page** at [www.travel.gc.ca](http://www.travel.gc.ca) to see if it is safe to travel to your destination.
- **Confirm travel arrangements** prior to departure and ensure that your travel insurance allows for trip cancellation or interruption in the event of a hurricane.
- **Ensure that detailed information is left with family or friends in Canada**, including the name of the tour operator, flight details, hotel name, location, room number, and telephone numbers.
- **Ensure that page 4 of your passport is filled out properly** and leave copies of all travel documents with someone in Canada.
- **Register with the responsible Canadian government office** in the country you plan to visit (see page 8).
- **Monitor local news broadcasts and weather reports** carefully, follow the advice of local authorities and tour operators, and know how to contact the nearest Canadian government office.
- **Obtain up-to-date weather forecasts** for the region from the National Hurricane Center at [www.nhc.noaa.gov](http://www.nhc.noaa.gov).
- **Visit the website of the Canadian Hurricane Centre** at [www.atl.ec.gc.ca/weather/hurricane](http://www.atl.ec.gc.ca/weather/hurricane) for recommendations on hurricane preparedness.
- **Carry contact details for our Emergency Operations Centre** (see page 44).

For more information, see the "Before You Go" section of our website at [www.travel.gc.ca](http://www.travel.gc.ca).

- Provides for medical evacuation to Canada or the nearest location with appropriate medical care.
- Pays for a medical escort (doctor or nurse) to accompany you during evacuation.
- Covers pre-existing medical conditions (get an agreement in writing that you are covered).
- Covers premature births and related neonatal care, if needed.
- Pays for the preparation and return of your remains to Canada if you die while abroad.
- Covers emergency dental care.
- Does not exclude any countries or regions you intend to visit.

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or relative at home, and a travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Always remember to **submit original receipts** for medical services or prescriptions received abroad. Most insurance companies will not accept copies or faxes. Keep a copy of the submitted documents for your files.

#### EXTENDED STAY ABROAD

Your provincial or territorial health insurance plan will become invalid if you live elsewhere beyond a certain length of time. Personal medical insurance is available for those working, studying, or living outside Canada for an extended period. Coverage is available for both the contracted individual and dependants. These insurance plans consist of full accident and sickness

coverage, including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war, and civil unrest. Check with your insurer before you leave Canada.

#### OTHER INSURANCE

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption, and/or lost luggage coverage. Doing so can prevent major disruptions and additional costs. Again, check the terms and conditions of these policies.

#### TRAVELLING BY CAR

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult our Country Travel Reports or the Canadian Automobile Association.

#### MONEY MATTERS

Canadian currency and traveller's cheques are rarely accepted abroad. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of a country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed. Foreign travel is often more expensive than expected.

#### WELL ON YOUR WAY

The Government of Canada has developed a new safe-travel publication, entitled *Well on Your Way*, to help you protect your health while abroad. It includes essential information on understanding travel-health risks; taking preventive measures before, during, and after international travel; coping with a health emergency abroad; and obtaining consular services in the event of a health emergency.

To order your booklet today, call **1-800-267-8376** (in Canada) or **613-944-4000** or download a copy at [www.travel.gc.ca](http://www.travel.gc.ca).



## CANADIAN TAXATION STATUS

If you are living, working, or travelling abroad but maintain residential ties in Canada, you are normally considered a "factual resident" of Canada for taxation purposes. There may be additional factors involved, so review your situation with the Canada Revenue Agency (CRA) before you leave to avoid surprises. For details, see the CRA publication *Canadian Residents Abroad* (T4131).

## AVOIDING CUSTOMS DIFFICULTIES

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, see the CBSA pamphlet *I Declare*.

## TRANSPORT OF DANGEROUS GOODS

Passengers are not permitted to transport dangerous goods aboard aircraft in carry-on luggage, in checked baggage, or on their person. Be especially aware of restrictions on liquids, gels, and aerosols packed in carry-on luggage. Only medicinal products, toiletry articles, and alcoholic beverages (in retail packaging) are allowed. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website ([www.tc.gc.ca/air](http://www.tc.gc.ca/air)) to find out what you can and cannot take with you.

# ON YOUR WAY

## TAKING PRECAUTIONS

The same rules apply while abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted. Be sure not to wander into unknown areas—find out how safe they are first. Never leave drinks unattended while in bars or night clubs and never accept food or drink from strangers. Drugs may be present that could put you at risk of sexual assault and robbery. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Remember to telephone home, particularly if you have promised family members or friends that you will do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit**

**cards, and insurance papers together.** If you do so, you risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.

## FOREIGN LAWS AND CUSTOMS

When travelling or living in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure, and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.

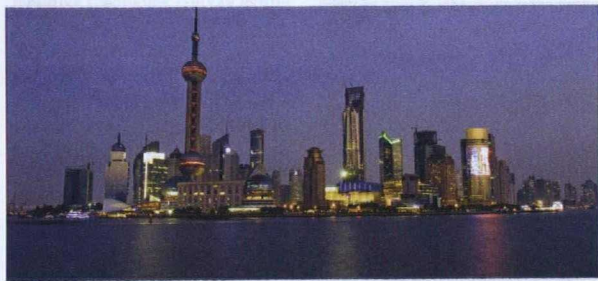
Be especially respectful of temples, mosques, churches, synagogues, and other religious sites. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts, buildings, or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked, or industrial installations such as oil refineries. Your film and camera could be confiscated, and you could even come under suspicion of espionage.

## ILLEGAL DRUGS

While recreational drugs may be readily available in some countries, their purchase, consumption, import, and export are prohibited almost everywhere. Buying and using drugs, even in countries where such practices are common, can lead to criminal charges, heavy fines, and long prison sentences. If you break the law in another country, you are subject to that country's judicial system.

Choose your travel companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be. And never take a package that is not yours across a border. For details, consult the "Drugs and Travel" section of our website.

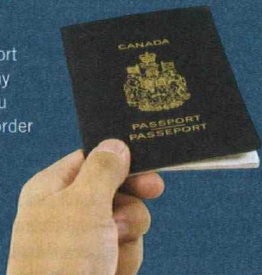


## LOST, STOLEN, OR DAMAGED PASSPORT

If your passport is lost or stolen while you are abroad, you must immediately report the incident to the local police and the nearest Canadian government office. Before a new passport can be issued, you must complete an application form, present documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), submit new photographs, pay the required fee, and complete a *Statutory Declaration concerning a Lost, Stolen, Damaged, Destroyed or Inaccessible Canadian Passport or Travel Document* form (PPTC 203).

If you regain possession of the passport that was reported lost or stolen, you must return it immediately to Passport Canada or, if you are abroad, to the nearest Canadian government office. Do not attempt to use the document for travel, as you will encounter difficulties.

There can be significant delays at passport checkpoints if your passport is damaged in any way. Airlines may prohibit you from boarding, and you could be refused entry or exit at border crossings. Passport Canada recommends that anyone with a damaged passport apply for a new one in order to avoid such incidents.



## CRIME AND PUNISHMENT

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The laws and customs of other countries can be very different from those in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In addition to foreign laws protecting cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult [www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel).

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends, and ensure you receive fair treatment **according to the standards of that country.** They cannot, however, wield any influence to reduce your sentence or fine.

## SEXUAL EXPLOITATION OF CHILDREN

It is illegal to have sexual relations with children, whether in Canada or abroad. Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

## JUDICIAL PROCESS

Never assume that the legal system of another country is the same as at home. "Innocent until proven guilty" is not a universal principle. If you are accused of a crime, you may be detained for an indefinite period with no opportunity for bail pending a verdict. In certain countries, you may not have a right to legal representation or to a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech, or the press; or equality of the sexes. For instance, guilt by association is often presumed, and you may be charged just for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office at once.** If you cannot do so yourself, have someone else do it for you.





## COMING HOME

### DEPARTURE TAX

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

### CANADA BORDER SERVICES AGENCY—PERSONAL EXEMPTIONS

If you have been away from Canada for 24 hours or more, your personal exemption (the value of goods you can bring back to Canada without paying duties and taxes) is C\$50, not including alcohol and tobacco products. **The goods must be with you when you arrive at the border.**

If the goods are worth more than C\$50, you cannot claim this personal exemption and must pay **full duties and taxes on all goods** brought in.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$400 without paying duties and taxes. **The goods must be with you when you arrive at the border.** They can include alcoholic beverages and tobacco products as follows: up to 1.14 litres (40 oz.) of liquor or 1.5 litres (52 oz.) of wine; a total of 1.14 litres of wine and liquor; or 24 x 355 ml (12 oz.) cans or bottles (maximum 8.5 litres) of beer or ale. Note that provincial age restrictions apply to liquor. As for tobacco, you may bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks, and 200 grams (7 oz.) of manufactured tobacco, if you are 18 years of age or older.



## DRUGS AND TRAVEL: DO'S AND DON'T'S



To make the most of your travels and avoid drug-related problems abroad, keep in mind the following advice:

### DO...

- **Find out if your prescription medications are legal** in the countries you plan to visit. Keep all medications in their original, labelled containers. Carry a note from your doctor clearly explaining the reasons for your prescriptions. If syringes are needed, have a medical certificate stating their use.
- **Pack your luggage yourself** and never leave it unattended.
- **Keep an eye on your children's backpacks, toys, and stuffed animals.** Someone could secretly slip drugs inside.
- **Choose your travel companions wisely.** Never cross a border with a hitchhiker or as a hitchhiker. If your fellow travellers happen to be carrying, using, or selling illegal drugs, you could be found guilty by association.
- **Find out if certain areas are unsafe** by inquiring with local authorities, a travel agent, or hotel staff. You could suddenly find yourself in the wrong place at the wrong time. Always have an up-to-date map with you.

### DON'T...

- **Be fooled into smuggling drugs** in exchange for money or a free vacation. Many Canadians are currently serving drug-related sentences abroad, often in deplorable conditions. In some countries, drug convictions carry the death penalty.
- **Carry parcels, gifts, or luggage for other people** across borders or through customs under *any* circumstances.
- **Give in to the temptation to use drugs.** While illegal drugs are readily available and openly used in many countries, the fact remains: they *are* dangerous and illegal. Involvement with narcotics could put your health at risk and jeopardize your whole future.

For more information, consult the "Drugs and Travel" section of our website at [www.travel.gc.ca/drugs](http://www.travel.gc.ca/drugs).

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties and taxes. These goods can include alcoholic beverages and tobacco products as described above.

**With the exception of tobacco products and alcoholic beverages, you do not need to have the goods with you when you arrive at the border.**

When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked "Canada-Duty Paid—Droit acquitté." The law in Canada also limits the quantity of tobacco products that may be imported (or possessed) by an individual for personal use if the tobacco product is not packaged and stamped "Canada-Duty Paid—Droit acquitté" (in accordance with the

Excise Act, 2001). The limit is currently five units of tobacco products. One unit of tobacco products consists of one of the following: 200 cigarettes, 50 cigars, 200 tobacco sticks, or 200 g of manufactured tobacco.

If you have any questions about what you can bring home, call the Border Information Service Line of the Canada Border Services Agency (see page 45).

### BE AWARE AND DECLARE

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The booklet *I Declare*, published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad of more than a year, there are special import provisions for household items and personal belongings. Information is contained

in the CBSA brochure *Moving Back to Canada*. Contact the CBSA for information on importing a vehicle.

### ILLEGAL SOUVENIRS

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits and vegetables, plants, animals, or products made from their skins or feathers, contact the Canadian Food Inspection Agency (CFIA) beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult the CFIA Automated Import Reference System at <http://airs-sari.inspection.gc.ca>.

For information on importing weapons, contact the Canada Firearms Centre.

A list of products banned in Canada due to safety hazards can be found on the website of Health Canada under "Consumer Product Safety."

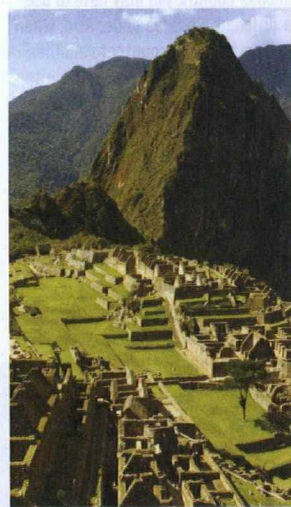
There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the

country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

### HEALTH CONCERNS

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada and where you have been. If you were ill while travelling, also see your doctor upon return and explain your travel history and any treatment you received.





# LIST OF CANADIAN GOVERNMENT OFFICES ABROAD

The following list identifies where to seek consular assistance in each country. The telephone numbers in this list indicate the country code first and then the city/area code. The city/area codes (in parentheses) are those you should use when calling within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean, and the United States do not require a country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones, or pay phones. Also, a phone card, coins, tokens, or an international long-distance fee may be required to complete the call.

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office in an emergency or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

In the following list, the  symbol indicates that a Canadian government office provides passport services.

Canada has agreements with several countries to provide consular services to each other's citizens at a number of locations around the world. The  symbol indicates that an Australian government office delivers consular services to Canadians in that country.

*The information in this list is subject to change. Consult [www.travel.gc.ca](http://www.travel.gc.ca) for the most up-to-date list of Canadian government offices abroad, including postal addresses.*

## AFGHANISTAN

Tel.: 93 (0) 799 742 800  
E-mail: [kabul@international.gc.ca](mailto:kabul@international.gc.ca)  
Internet: [www.afghanistan.gc.ca](http://www.afghanistan.gc.ca)

## ALBANIA

Tel.: 355 (4) 225 7274, 225 7275  
E-mail: [canadalb@canada.gov.al](mailto:canadalb@canada.gov.al)

## ALGERIA

Tel.: 213 (0) 770-083-000  
E-mail: [alger@international.gc.ca](mailto:alger@international.gc.ca)  
Internet: [www.algeria.gc.ca](http://www.algeria.gc.ca)

## ANDORRA

See Spain, Madrid

## ANGOLA

Tel.: 244 (222) 448-371, -377, -366  
E-mail: [consul.can@angonet.org](mailto:consul.can@angonet.org)

## ANGUILLA

See Barbados or call toll-free:  
1-800-387-3124

## ANTIGUA AND BARBUDA

See Barbados or call toll-free:  
1-800-387-3124

## ARGENTINA

Tel.: 54 (11) 4808-1000  
E-mail: [bairs-cs@international.gc.ca](mailto:bairs-cs@international.gc.ca)  
Internet: [www.argentina.gc.ca](http://www.argentina.gc.ca)

## ARMENIA

Tel.: 374 (10) 56-79-90  
E-mail: [conca@gmail.com](mailto:conca@gmail.com)

## ARUBA

See Netherlands

## AUSTRALIA

### Canberra

Tel.: 61 (2) 6270-4000  
E-mail: [cnbra@international.gc.ca](mailto:cnbra@international.gc.ca)  
**Melbourne**

Tel.: 61 (3) 9653-9674

### Perth

Tel.: 61 (8) 9322-7930

### Sydney

Tel.: 61 (2) 9364-3000  
E-mail: [sydney@international.gc.ca](mailto:sydney@international.gc.ca)  
Toll-free from Australia:  
0011-800-2326-6831  
Internet: [www.australia.gc.ca](http://www.australia.gc.ca)

## AUSTRIA

Tel.: 43 (1) 531-38-3000  
Toll-free: 00-800-2326-6831  
E-mail: [vienn-cs@international.gc.ca](mailto:vienn-cs@international.gc.ca)  
Internet: [www.austria.gc.ca](http://www.austria.gc.ca)

## AZERBAIJAN

See Turkey, Ankara

## AZORES

See Portugal, Ponta Delgada

## BAHAMAS

Tel.: (242) 393-2123, -2124  
Toll-free: 1-881-949-9993  
E-mail: [cdncon@batelnet.bs](mailto:cdncon@batelnet.bs)



**BAHRAIN**

Tel.: (973) 17 536270  
Toll-free: 800-00-732  
E-mail: canadabh@batelco.com.bh

**BANGLADESH**

Tel.: 880 (2) 988-7091/2/3/4/5/6/7  
E-mail: dhaka@international.gc.ca  
Internet: www.bangladesh.gc.ca

**BARBADOS**

Tel.: (246) 429-3550  
Toll-free: 1-800-387-3124  
E-mail: bdgtn@international.gc.ca  
Internet: www.barbados.gc.ca

**BELARUS**

See Poland

**BELGIUM**

*Antwerp (Antwerpen)*  
Tel.: 32 (3) 220-0211  
*Brussels*  
Tel.: 32 (2) 741-0611  
E-mail: bru@international.gc.ca  
Toll-free from Belgium:  
00-800-2326-6831  
Internet: www.belgium.gc.ca

**BELIZE**

Tel.: 501 223-1060  
E-mail: cdncon.bze@btl.net

**BENIN**

Tel.: 229 21-30-24-79  
E-mail:alcona\_ade@yahoo.fr

**BERMUDA**

Tel.: 441 292-2917  
Toll-free: 1-800-387-3124

**BHUTAN**

Tel.: 975 (2) 322-109, 332-615  
E-mail: canada@druknet.bt  
Internet: www.cco.org.bt

**BOLIVIA**

Tel.: 591 (2) 241-5141  
E-mail: lapaz@international.gc.ca

**BONAIRE**

See Netherlands

**BOSNIA AND HERZEGOVINA**

Tel.: 387 (33) 222-033  
E-mail: sjevo@international.gc.ca

**BOTSWANA**

Tel.: 267 390-4411  
E-mail: canada.consul@info.bw

**BRAZIL**

*Belo Horizonte*  
Tel.: 55 (31) 3047-1225  
E-mail: consul.belo@canada.org.br  
*Brasilia*  
Tel.: 55 (61) 3424-5400  
E-mail: brsla@international.gc.ca  
*Rio de Janeiro*  
Tel.: 55 (21) 2543-3004  
E-mail: rio@international.gc.ca  
*São Paulo*  
Tel.: 55 (11) 5509-4321  
E-mail: spalo@international.gc.ca  
Toll-free from Brazil: 0-800-891-6614  
Internet: www.brazil.gc.ca

**BRITISH VIRGIN ISLANDS**

See Barbados

**BRUNEI DARUSSALAM**

Tel.: 673 (2) 22-00-43  
E-mail: bsbgn@international.gc.ca  
Internet: www.brunei.gc.ca

**BULGARIA**

Tel.: 359 (2) 969-9710  
E-mail: consular@canada-bg.org

**BURKINA FASO**

Tel.: 226 50-31-18-94  
E-mail: ouaga@international.gc.ca  
Internet: www.burkinafaso.gc.ca

**BURMA**

Tel.: 95 (1) 251-810  
E-mail: austembassy.rangoon@  
dfat.gov.au  
Internet: www.burma.embassy.gov.au

**BURUNDI**

Tel.: 257 22 24-58-98  
E-mail:  
bujumbura@canadaconsulate.ca

**CAMBODIA**

Tel.: 855 (23) 213 470  
E-mail: australian.embassy.  
cambodia@dfat.gov.au  
Internet:  
www.cambodia.embassy.gov.au

**CAMEROON**

*Douala*  
Tel.: 237 3343-2934  
E-mail: consulatdouala@propme.com  
*Yaoundé*  
Tel.: 237 2223-2311  
E-mail: yunde@international.gc.ca  
Internet: www.cameroon.gc.ca

**CAPE VERDE**

See Senegal

**CAYMAN ISLANDS**

Tel.: (345) 949-9400  
Toll-free: 1-800-276-2989  
E-mail: cdncon.cayman@canaw.ky

**CENTRAL AFRICAN REPUBLIC**

Tel.: 236 21-61-30-39  
E-mail: consulatbangui@yahoo.fr

**CHAD**

Tel.: 235 253-4280  
Tel. after hours: 235 627-3027  
E-mail: honcon@honconca-chad.org

**CHILE**

*Antofagasta*  
Tel.: 56 (55) 24-7652  
E-mail: honcon.canada.antofagasta@  
gmail.com  
*Concepción*  
Tel.: 56 (41) 236-9705  
E-mail: honcon.canada.concepcion@  
gmail.com  
*Santiago*  
Tel.: 56 (2) 652-3800  
E-mail: stago@international.gc.ca  
Internet: www.chile.gc.ca

**CHINA**

*Beijing*  
Tel.: 86 (10) 5139-4000  
E-mail: beijing.consular@  
international.gc.ca  
Internet: www.beijing.gc.ca  
*Chongqing*  
Tel.: 86 (23) 6373-8007  
E-mail: chongq@international.gc.ca  
Internet: www.chongqing.gc.ca  
*Guangzhou*  
Tel.: 86 (20) 8666-0569  
E-mail: ganzu.consular-consulaire@  
international.gc.ca  
Internet: www.guangzhou.gc.ca  
*Hong Kong*  
Tel.: 85 (2) 3719-4700  
E-mail: hkong-cs@international.gc.ca  
Internet: www.hongkong.gc.ca

**Shanghai** 🇨🇳

Tel.: 86 (21) 6279-8400  
E-mail: shngi@international.gc.ca  
Internet: www.shanghai.gc.ca

**COLOMBIA****Bogotá** 🇨🇴

Tel.: 57 (1) 657-9800  
E-mail: bgota@international.gc.ca

**Cartagena**

Tel.: 57 (5) 665-5838  
E-mail: honcartagena@enred.com  
Toll-free from Colombia:  
01-800-919-0057  
Internet: www.colombia.gc.ca

**COMOROS ISLANDS**

See Tanzania

**CONGO (BRAZZAVILLE)**

See Congo (Kinshasa)

**CONGO (KINSHASA)** 🇨🇩

Tel.: 243 898-950-310, -311, -312  
E-mail: kinshasa@international.gc.ca  
Internet: www.congo.gc.ca

**COOK ISLANDS**

See New Zealand

**COSTA RICA**

Tel.: 506 2242-4400  
Toll-free: 0-800-015-1161  
E-mail: sjcra@international.gc.ca  
Internet: www.costarica.gc.ca

**CÔTE D'IVOIRE** 🇨🇮

Tel.: 225 20-30-07-00  
E-mail: abdjn@international.gc.ca  
Internet: www.abidjan.gc.ca

**CROATIA** 🇭🇷

Tel.: 385 (1) 488-1200, -1211  
E-mail: zagrb@international.gc.ca  
Internet: www.croatia.gc.ca

**CUBA****Guardalavaca**

Tel.: 53 (24) 430-320  
E-mail: honcongvac@canada.com  
**Havana** 🇨🇺

Tel.: 53 (7) 204 2516  
E-mail: havan-cs@international.gc.ca  
**Varadero**  
Tel.: 53 (45) 61-2078  
E-mail: honconvdero@canada.com  
Internet: www.cuba.gc.ca

**CURAÇAO**

Tel.: 599 (9) 466-1115, -1121

**CYPRUS**

Tel.: 357 (2) 2775-508  
Toll-free: 8009-6082  
E-mail: info@consulcanada.com.cy

**CZECH REPUBLIC** 🇨🇪

Tel.: 420 27210-1800  
E-mail: prgue@international.gc.ca  
Internet: www.czechrepublic.gc.ca

**DEMOCRATIC REPUBLIC OF CONGO**

See Congo (Kinshasa)

**DENMARK****Copenhagen** 🇩🇰

Tel.: 45 33 48 32 00  
E-mail: copen@international.gc.ca  
**Nuuk (Greenland)**  
Tel.: 299 31-16-47, 34-34-30  
E-mail: lpdanielsen@airgreenland.gl  
Internet: www.denmark.gc.ca

**DJIBOUTI**

Tel.: 25 (3) 35-38-59, 35-59-50  
E-mail: georgalis@intnet.dj

**DOMINICA**

See Barbados or call toll-free:  
1-888-949-9993

**DOMINICAN REPUBLIC****Puerto Plata**

Tel.: (809) 586-5761  
E-mail: canada.pop@gmail.com  
**Santo Domingo** 🇩🇲  
Tel.: (809) 685-1136  
E-mail: sdmgo@international.gc.ca  
Toll-free from Dominican Republic:  
1-888-156-3102 or 1-809-200-0012  
Internet: www.dominicanrepublic.gc.ca

**EAST TIMOR**

See Timor-Leste

**ECUADOR****Guayaquil**

Tel.: 593 (4) 229-6837  
E-mail: consulcl@nobilis.com

**Quito** 🇪🇨

Tel.: 593 (2) 245-5499  
E-mail: quito@international.gc.ca  
Internet: www.ecuador.gc.ca

**EGYPT** 🇪🇬

Tel.: 20 (2) 2791-8700  
E-mail: cairo-cs@international.gc.ca  
Internet: www.egypt.gc.ca

**EL SALVADOR** 🇸🇻

Tel.: 503 2279-4655, -4657, -4659  
E-mail: ssal@international.gc.ca  
Internet: www.elsalvador.gc.ca

**EQUATORIAL GUINEA**

See Cameroon

**ERITREA**

Tel.: 291 (1) 18-64-90, 18-19-40  
E-mail: mkcca1@yahoo.com

**ESTONIA**

Tel.: 372 627 3310, -3311  
E-mail: tallinn@canada.ee  
Internet: www.estonia.gc.ca

**ETHIOPIA** 🇪🇹

Tel.: 251 (0) 11-371-3022  
E-mail: addis@international.gc.ca  
Internet: www.ethiopia.gc.ca

**FIJI****Nadi**

Tel.: 679 672-2400,  
679 992-4999 (mobile)  
E-mail: vyases@connect.com.fj

**Suva** 🇫🇯

Tel.: 679 338-2211  
E-mail: suva.cmis@dfat.gov.au  
Internet: www.fiji.embassy.gov.au

**FINLAND** 🇫🇮

Tel.: 358 (9) 228-530  
Toll-free: 990-800-2326-6831,  
from mobile phone: 800-2326-6831  
E-mail: hsnki@international.gc.ca  
Internet: www.finland.gc.ca

**FRANCE****Lille**

Tel.: 33 3-20-14-05-78  
E-mail: consulat.canada-lille@  
amb-canada.fr

**Lyon**

Tel.: 33 4-72-77-64-07  
E-mail: consulat.canada-lyon@  
amb-canada.fr

**Nice**

Tel.: 33 4-93-92-93-22  
E-mail: consulat.canada-nice@  
amb-canada.fr

**Paris** 🇫🇷

Tel.: 33 1-44-43-29-00  
E-mail: paris-consulaire@  
international.gc.ca

**Saint-Pierre et Miquelon**

Tel.: 508 41-55-10

E-mail: [consulat.canada-st\\_pierreetmiquelon@amb-canada.fr](mailto:consulat.canada-st_pierreetmiquelon@amb-canada.fr)**Toulouse**

Tel.: 33 5-61-52-19-06

E-mail: [consulat.canada-toulouse@amb-canada.fr](mailto:consulat.canada-toulouse@amb-canada.fr)

Toll-free from France:

00-800-2326-6831

Internet: [www.france.gc.ca](http://www.france.gc.ca)**FRENCH GUIANA**

See France, Paris

**FRENCH POLYNESIA**

Tel.: 689 468-853

**GABON**

Tel.: 241-44-29-65

E-mail: [conhonga@gmail.com](mailto:conhonga@gmail.com)**GAMBIA\***

Tel.: 220 449-5133

E-mail: [bhcbanjul@gamtel.gm](mailto:bhcbanjul@gamtel.gm)\* *The British High Commission provides services to Canadians in Gambia***GEORGIA**

See Turkey, Ankara

**GERMANY****Berlin**

Tel.: 49 (30) 20 31 20

E-mail: [brlin-cs@international.gc.ca](mailto:brlin-cs@international.gc.ca)**Düsseldorf**

Tel.: 49 (211) 17-21 70

E-mail: [ddorf@international.gc.ca](mailto:ddorf@international.gc.ca)**Hamburg**

Tel.: 49 (40) 46 00 27 0

E-mail: [hmborg@international.gc.ca](mailto:hmborg@international.gc.ca)**Munich**

Tel.: 49 (89) 21 99 57 0

E-mail: [munic@international.gc.ca](mailto:munic@international.gc.ca)**Stuttgart**

Tel.: 49 (711) 22 39 67 8

E-mail: [stuttgart@canada.de](mailto:stuttgart@canada.de)Internet: [www.germany.gc.ca](http://www.germany.gc.ca)**GHANA**

Tel.: 233 (21) 21-15-21, 22-85-55

E-mail: [accra@international.gc.ca](mailto:accra@international.gc.ca)Internet: [www.ghana.gc.ca](http://www.ghana.gc.ca)**GREAT BRITAIN**

See United Kingdom

**GREECE****Athens**

Tel.: 30 (210) 727-3400

E-mail: [athns-cs@international.gc.ca](mailto:athns-cs@international.gc.ca)Internet: [www.greece.gc.ca](http://www.greece.gc.ca)**GREENLAND**

See Denmark, Nuuk

**GRENADE**

See Barbados

**GUADELOUPE**

See Barbados

**GUAM**

See United States, San Francisco

**GUATEMALA**

Tel.: 502 2363-4348

E-mail: [gtmla@international.gc.ca](mailto:gtmla@international.gc.ca)Internet: [www.guatemala.gc.ca](http://www.guatemala.gc.ca)**GUINEA**

Tel.: 224 60 236022

E-mail: [laprade@yahoo.com](mailto:laprade@yahoo.com)**GUINEA-BISSAU**

See Senegal

**GUYANA**

Tel.: 592 227-2081/2/3/4/5

E-mail: [grgtn@international.gc.ca](mailto:grgtn@international.gc.ca)Internet: [www.guyana.gc.ca](http://www.guyana.gc.ca)**HAITI**

Tel.: 509 2-249-9000

E-mail: [prnce@international.gc.ca](mailto:prnce@international.gc.ca)Internet: [www.haiti.gc.ca](http://www.haiti.gc.ca)**HAWAII**

See United States of America, Honolulu

**HOLY SEE (VATICAN CITY)**

Tel.: 39 (06) 6830-7316, -7386, -7398

Toll-free: 00-800-2326-6831

E-mail: [vatcn@international.gc.ca](mailto:vatcn@international.gc.ca)Internet: [www.vatican.gc.ca](http://www.vatican.gc.ca)**HONDURAS**

Tel.: 504 232-4551

E-mail: [tgipa@international.gc.ca](mailto:tgipa@international.gc.ca)**HONG KONG**

See China, Hong Kong

**HUNGARY**

Tel.: 36 (1) 392-3360

E-mail: [bpest@international.gc.ca](mailto:bpest@international.gc.ca)Internet: [www.hungary.gc.ca](http://www.hungary.gc.ca)**ICELAND**

Tel.: 354 575-6500

Toll-free: 800-8462

E-mail: [rkjvk@international.gc.ca](mailto:rkjvk@international.gc.ca)Internet: [www.iceland.gc.ca](http://www.iceland.gc.ca)**INDIA****Chandigarh**

Tel.: 91 (172) 505-0300

E-mail: [chadg-g@international.gc.ca](mailto:chadg-g@international.gc.ca)**Chennai**

Tel.: 91 (44) 2833-0888

E-mail: [cheni@gocindia.org](mailto:cheni@gocindia.org)**Kolkata (formerly Calcutta)**

Tel.: 91 (33) 2242-6820

E-mail: [ccklka@rpg.in](mailto:ccklka@rpg.in)**Mumbai (formerly Bombay)**

Tel.: 91 (22) 6749-4444

E-mail: [mumbai@international.gc.ca](mailto:mumbai@international.gc.ca)**New Delhi**

Tel.: 91 (11) 4178-2000, -2100

E-mail: [delhi.consular@international.gc.ca](mailto:delhi.consular@international.gc.ca)Internet: [www.india.gc.ca](http://www.india.gc.ca)**INDONESIA****Denpasar (Bali)**

Tel.: 62 (361) 241-118

E-mail: [bali.congen@dfat.gov.au](mailto:bali.congen@dfat.gov.au)**Jakarta**

Tel.: 62 (21) 2550-7800

E-mail: [jkrta@international.gc.ca](mailto:jkrta@international.gc.ca)Internet: [www.indonesia.gc.ca](http://www.indonesia.gc.ca)**IRAN**

Tel.: 98 (21) 8152-0000

E-mail: [teran@international.gc.ca](mailto:teran@international.gc.ca)Internet: [www.iran.gc.ca](http://www.iran.gc.ca)**IRAQ**

See Jordan

**IRELAND**

Tel.: 353 (1) 234-4000

E-mail:

[consul.dublin@international.gc.ca](mailto:consul.dublin@international.gc.ca)Internet: [www.ireland.gc.ca](http://www.ireland.gc.ca)**ISRAEL, THE WEST BANK AND GAZA****Ramallah**

Tel.: 972 (2) 297-8430

E-mail: [rmlah@international.gc.ca](mailto:rmlah@international.gc.ca)Internet: [www.westbankandgaza.gc.ca](http://www.westbankandgaza.gc.ca)

**Tel Aviv** 🇮🇱

Tel.: 972 (3) 636-3300  
 E-mail: taviv@international.gc.ca  
 Toll-free from Israel, the West Bank  
 and Gaza: 014-800-2326-6831  
 Internet: www.israel.gc.ca

**ITALY****Naples**

Tel.: 39 (081) 401-338  
 E-mail: cancons.nap@tiscali.it

**Padova**

Tel.: 39 (049) 876-4833  
 E-mail:  
 consolatocanada.padova@virgilio.it

**Rome** 🇮🇹

Tel.: 39 (06) 85 444-2911  
 E-mail: rome.citizenservices@  
 international.gc.ca  
 Toll-free from Italy:  
 001-800-2326-6831  
 Internet: www.italy.gc.ca

**JAMAICA****Kingston** 🇯🇲

Tel.: (876) 926-1500  
 E-mail: kngtn-cs@international.gc.ca

**Montego Bay**

Tel.: (876) 952-6198  
 E-mail: cancon@cwjamaica.com  
 Toll-free from Jamaica: 1-800-276-2989  
 Internet: www.jamaica.gc.ca

**JAPAN****Hiroshima**

Tel.: 81 (82) 246-0057

**Nagoya**

Tel.: 81 (52) 972-0450  
 E-mail: ngoya@international.gc.ca

**Sapporo**

Tel.: 81 (11) 261-7740

**Tokyo** 🇯🇵

Tel.: 81 (3) 5412-6200  
 E-mail: tokyo@international.gc.ca  
 Toll-free from Japan:  
 001-010-800-2326-6831 (KDDI),  
 0041-010-800-2326-6831 (Nippon  
 Telecom), 0061-010-800-2326-6831  
 (Cable & Wireless IDC)  
 Internet: www.japan.gc.ca

**JORDAN** 🇯🇴

Tel.: 962 (6) 520-3300  
 E-mail: amman@international.gc.ca  
 Internet: www.jordan.gc.ca

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Tel.: 1-800-461-9999 (in Canada) or 204-983-3500 or 506-636-5064

#### Publications (free)

- *Crossing the Border with \$10,000 or More?*
- *I Declare*
- *Importing a Firearm or Weapon into Canada*
- *Importing a Vehicle into Canada*
- *Moving Back to Canada*

#### To access or order:

Consult [www.cbsa.gc.ca](http://www.cbsa.gc.ca) or call 1-800-461-9999 (in Canada) or 204-983-3500 or 506-636-5064 (from outside Canada).

#### CANADA FIREARMS CENTRE

[www.cfc-cafc.gc.ca](http://www.cfc-cafc.gc.ca)  
Tel.: 1-800-731-4000  
E-mail: [cfc-cafc@cfc-cafc.gc.ca](mailto:cfc-cafc@cfc-cafc.gc.ca)

#### CANADA REVENUE AGENCY

[www.cra.gc.ca](http://www.cra.gc.ca)

#### International Tax Services Office

Tel.: 1-800-267-5177 (in Canada and the U.S.) or 613-952-3741

#### Non-Resident Withholding Accounts

Tel.: 1-800-267-3395 (in Canada and the U.S.) or 613-952-2344 (collect calls accepted)

#### Problem Resolution Program

Tel.: 1-800-661-4985 (in Canada and the U.S.)

#### Publication (free)

*Canadian Residents Abroad* (T4131)

#### To access or order:

Consult [www.cra.gc.ca](http://www.cra.gc.ca) or call 1-800-959-2221 (in Canada and the U.S.) or 613-952-3741.

#### CANADIAN AIDS TREATMENT INFORMATION EXCHANGE (CATIE)

[www.catie.ca](http://www.catie.ca)  
Tel.: 1-800-263-1638

#### CANADIAN AUTOMOBILE ASSOCIATION

[www.caa.ca](http://www.caa.ca)

#### CANADIAN FOOD INSPECTION AGENCY

[www.inspection.gc.ca](http://www.inspection.gc.ca)  
Tel.: 1-800-442-2342

#### Import Service Centres (ISC)

Eastern ISC 1-877-493-0468  
Central ISC 1-800-835-4486  
Western ISC 1-888-732-6222

#### CANADIAN HERITAGE

[www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel)

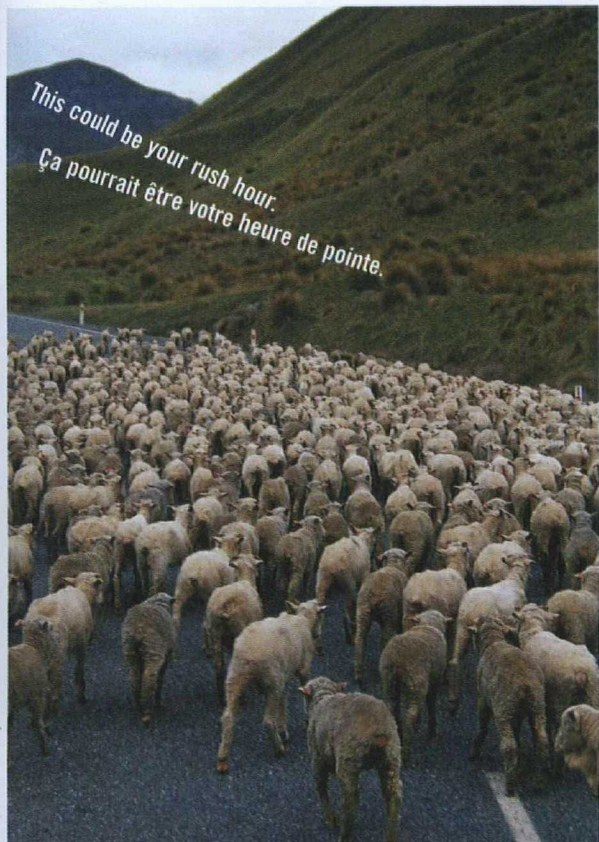
#### Movable Cultural Property Program

Tel.: 1-866-999-2494 or 819-997-7761



# NOTES


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*This could be your rush hour.  
Ça pourrait être votre heure de pointe.*

[www.international.gc.ca/experience](http://www.international.gc.ca/experience) 1-877-461-2346

**TRAVEL & WORK ABROAD  
VOYAGER ET TRAVAILLER À L'ÉTRANGER**

 Foreign Affairs and International Trade Canada / Affaires étrangères et Commerce international Canada

**Canada**

# TRAVELLER'S CHECKLIST

Help ensure a safe and problem-free trip by taking these steps before leaving Canada:

- Pack a copy of **Bon Voyage, But...** and a copy of the Country Travel Report for your destination (see [www.travel.gc.ca](http://www.travel.gc.ca)).
- Carry a passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.
- Leave copies of your passport identification page, itinerary, and insurance policy with friends or family.
- Obtain any required visas well in advance.
- Arrange for health and travel insurance.
- Plan your itinerary and budget.
- Anticipate financial needs: local currency, traveller's cheques, departure tax.
- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.
- Check whether dual citizenship is an issue for you.
- If travelling with children, carry documentation proving your right to accompany them (consent letter, court order).
- Register on-line with a Canadian government office abroad.
- Obtain an International Driving Permit, if required.
- Prepare for your flight by carefully attending to luggage, documentation, and airport security.
- While abroad, keep receipts for purchases and make special arrangements for food, plants, and animals brought back to Canada.

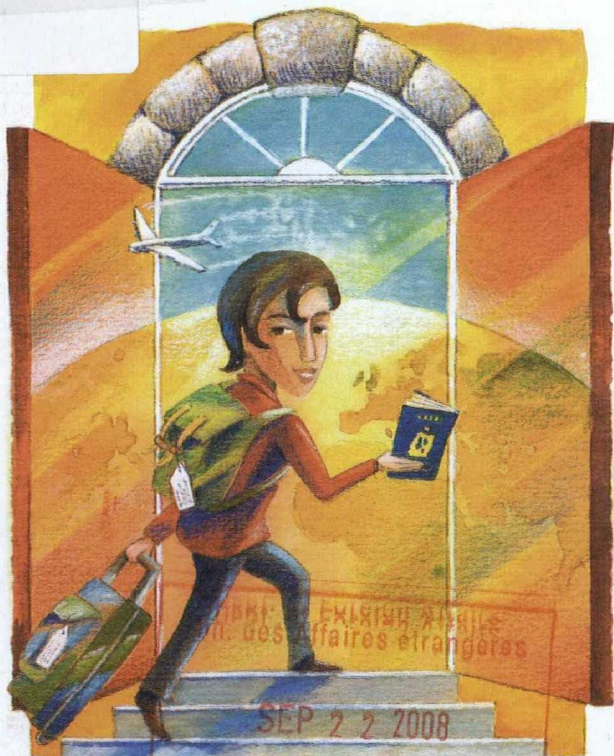


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CONSULAR SERVICES

# Voyage, But...

INFORMATION FOR CANADIAN TRAVELLERS  
2008/2009



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Retourner à la Bibliothèque du Ministère  
[www.voyage.gc.ca](http://www.voyage.gc.ca)



Foreign Affairs and  
International Trade Canada

Affaires étrangères et  
Commerce international Canada

Canada



# Bon Voyage, But...

## ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS 2008/2009

Published by Foreign Affairs and International Trade Canada

To obtain more information or additional free copies of this booklet,  
visit your nearest Passport Canada office,  
check the Consular website ([www.voyage.gc.ca](http://www.voyage.gc.ca)),  
e-mail [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca),  
or call 1-800-267-8376 (in Canada) or 613-944-4000.

This publication is available in alternative formats upon request.

*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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## YOUR BEST TRAVEL COMPANION

Canada is a nation of international travellers. About 50 percent of us are passport holders, drawn by the irresistible lure of destinations near and far. And yet going abroad has never been more challenging, with multiple concerns, like trip planning, budgeting, health, security, and documentation. Fortunately, most of us are up to the challenge. We have recognized the need to be well prepared for international travel and to take responsibility for our and our loved ones' well-being abroad.

To help Canadians help themselves, Foreign Affairs and International Trade Canada provides vital services to plan for a safe and successful journey, to prevent problems before they arise, and to assist in an emergency. Likewise, this booklet offers indispensable guidelines for trouble-free travel, plus information on consular services and Canadian government offices worldwide. It may be your best travel companion. Read it before you leave—and have it on hand wherever you go.

## What Are Canadian Consular Services?

With approximately 260 offices in 150 countries worldwide, Foreign Affairs and International Trade Canada is ready to assist Canadians travelling, working, studying, or living abroad.

Before you leave Canada, it is important to know which services we do and do not provide and to realize that not all Canadian government offices abroad provide the same services. Examples of these services are listed below. However, the list is not exhaustive. The \$ symbol indicates which services are provided for a fee.

### Consular Officials Provide the Following Services:

#### In emergencies

- Assist in arranging an evacuation in the event of war, civil unrest, or a natural disaster, as a last resort (\$).
- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation if a necessary treatment is not available locally (\$).
- Comfort and assist victims of robbery, sexual assault, or other violence.
- Provide assistance in cases of missing persons or if a child has been abducted to another country (see our publication *International Child Abductions: A Manual for Parents*).

#### When legal issues arise

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure that you are treated fairly under a country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Notarize documents (\$).

#### When other issues arise

- Replace a lost, stolen, damaged, or expired passport (\$).
- Issue a Statement in Lieu of Certification of Non-impediment to Marriage Abroad (\$).
- Provide an emergency loan, subject to strict rules and only as a last resort (\$).
- Transfer funds (\$).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.
- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Contact next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

## Consular Officials DO NOT Provide the Following Services:

#### When legal issues arise

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail or pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

#### When other issues arise

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel, or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation, or repatriation costs of a deceased Canadian.
- Coordinate and pay for search-and-rescue efforts to locate missing Canadians.



## Emergency Consular Services

Emergency consular assistance is available 24 hours a day, seven days a week. Outside office hours, your call will be transferred to our Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand, or you will be asked to leave a message for a return call. Either way, you will receive a prompt response. If you leave a message, make sure it is clear and that you provide a telephone number or contact address.

In some countries, you can use a toll-free number to reach us in Ottawa, or call us collect at **613-996-8885** (where available).

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.

See pages 23 to 36 for a "List of Canadian Government Offices Abroad."

## BEFORE YOU GO

### Get Informed

Take time to learn about the political, cultural, and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies, or sporadic unrest. Find out if your destination is known to be dangerous. Consult our website for essential travel advice (see "Going Abroad?" on page 6).

### *Before you go abroad, we advise you to:*

- Learn the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 23 or visit [www.voyage.gc.ca/alt/canoffices.asp](http://www.voyage.gc.ca/alt/canoffices.asp)).
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 37).

### Your Canadian Passport

A Canadian passport is the only reliable and universally accepted travel and identification document for Canadians. You and each family member should have a valid passport if you plan to travel outside Canada. Application forms are

## Sign Up for Our Registration of Canadians Abroad Service

### Who should register?

All Canadians travelling or living abroad.

### Why register?

So that we can contact and assist you in an emergency abroad, such as a natural disaster or civil unrest, or inform you about a family emergency at home.

### How do I register?

To register on-line, visit our website at:

[www.voyage.gc.ca](http://www.voyage.gc.ca)

You can also register by contacting a Canadian government office abroad.

### Will my information be shared with other parties?

Personal information obtained through registration is confidential and is used in accordance with the provisions of the Privacy Act.

### Where can I find out more?

Call **1-800-267-6788** (in Canada) or **613-944-6788**, or contact the nearest Canadian government office abroad.



# Going Abroad?

## BE PREPARED. EXPECT THE UNEXPECTED!

Connect with the world and keep posted on travel advice for approximately 200 destinations.

Our **Country Travel Reports and Warnings** offer information on safety and security, local laws and customs, entry requirements, health conditions, and other important travel issues.

Our **Global Issues** page features wide-ranging information on evolving situations of concern to Canadians abroad.

Our daily e-mail **Travel Updates** alert you to changes in our Travel Reports, Warnings, and Global Issues.

Our other **on-line resources** focus on a variety of travel issues, such as documentation, transportation, citizenship, and emergencies.

Wherever you go, wherever you are, visit:

→ [www.voyage.gc.ca](http://www.voyage.gc.ca)



available at any Passport Canada office, Service Canada centre, Canada Post outlet, or Canadian government office abroad. Forms can also be downloaded from the Passport Canada website at [www.passportcanada.gc.ca](http://www.passportcanada.gc.ca).

### **A Passport for Everyone**

**All Canadian travellers, including children, must have their own passport.** This security measure is intended to help protect children and combat abduction, prostitution, and illegal migration. The practice of adding a child's name to a parent's passport is no longer permitted.

Before you leave on your trip, **be sure to complete the "In case of accident or death, notify" section** (page 4) in your passport. This information will help us to quickly notify your family or friends if an emergency arises.

### **Processing Time**

Canadian travellers should plan ahead and apply for a passport before booking an international flight. To avoid delays in obtaining your passport, ensure your application is complete. Processing times may vary depending on the volume of applications received and, in certain cases,

the complexity of routine verifications and security checks. Consult Passport Canada's website for the latest processing times.

### **Keep It Safe!**

**Make photocopies of your passport's identification page and of your identification cards.** Keep copies separate from originals when travelling. For added security, leave a copy with a friend or relative at home. We also recommend that you carry your birth or citizenship certificate in addition to your Canadian passport. These simple actions may speed the replacement process if you lose your passport.

### **Expiration Date**

A Canadian passport is generally valid for a five-year period. However, a passport issued to a child under age three is valid for only three years. Before making travel arrangements, be sure to verify all passport expiration dates. If a passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for rules and restrictions regarding passport validity. Some countries will not let you enter if your passport is due to expire within six months.

### **Do You Need a Visa?**

You need a visa to enter certain countries. The most common categories are business, work, student,

and tourist visas. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements (see our website for a list of foreign government offices accredited to Canada). **Apply for visas well before travelling.**

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, a bank statement, or any visas that demonstrate that you plan to visit another country.

### **Travel with or by Children**

We strongly recommend that youth under 18 who travel alone, with only one parent, or accompanied by another adult carry a consent letter for each trip abroad. Such a letter proves that the trip is permitted by the custodial parent, both parents, or a legal guardian, as the case may be.

Make sure you and/or the child carry proper identification, such as birth certificates, baptismal certificates, passports, citizenship cards, records of landing, and certificates of Indian status. Identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These documents will help prove your citizenship, residency, and custodial rights when you return to Canada.



## Tips for Travelling with Children

- **Keep in mind that you will be travelling at your children's pace,** not your own.
- **All children require a valid Canadian passport** and supporting identification. Check with the embassy or consulate of each destination country regarding additional entry requirements.
- **It is strongly recommended that children travelling alone or with one parent carry a consent letter** for each trip abroad. It is advisable to have the consent letter certified, stamped, or sealed by an official with the authority to administer an oath or solemn declaration, so that the validity of the letter will not be questioned. See [www.voyage.gc.ca/alt/letter.asp](http://www.voyage.gc.ca/alt/letter.asp) for a sample consent letter.
- **Seek advice from a lawyer** if a custody dispute might develop while the child is abroad. Custody arrangements in Canada may not be recognized in some countries. For details, see our publication *International Child Abductions: A Manual for Parents*.
- **Keep some form of identification in the child's pocket** in case you are separated.
- **Some airlines will escort and supervise an unaccompanied child** from check-in through arrival. Airlines require a parent or guardian to stay at the airport until the flight has departed. The person greeting the child at the destination must have appropriate identification and authorization.
- **Infants are required to sit in an approved child safety seat when travelling by air.** Carry a bottle or pacifier to make the child more comfortable and to equalize ear pressure.
- **Bring an adequate supply of baby products** and vital medications plus a doctor's note detailing their purposes.

For more information, see [www.voyage.gc.ca/alt/child.asp](http://www.voyage.gc.ca/alt/child.asp).

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact our Consular Case Management Division at **1-800-387-3124** (in Canada) or **613-943-1055**.

For further details, see our fact sheet *Tips for Travelling with Children* on the facing page.

### Women Travelling Solo

Our booklet entitled *Her Own Way: A Woman's Guide to Safe and Successful Travel* provides information especially for females, including those who travel alone.

### Travel with a Same-Sex Spouse

Although same-sex marriages are legal in Canada, they are not recognized in many countries, apart from Belgium, the Netherlands, South

Africa, Spain, and the U.S. state of Massachusetts. Same-sex civil unions are more widely recognized, for example, in Denmark, France, Iceland, and the United Kingdom. Attempting to enter another country as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries and could result in a prison or death sentence. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

### Dual Citizenship

You are permitted by Canadian law to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, where authorities may prevent Canada from providing you with consular assistance. This situation is especially likely if you do not use your Canadian passport to enter the second country.

If you are considered a national of another country, you may be compelled to do military service, required to pay taxes, or subject to increased scrutiny by immigration and security officials. Dual citizenship can also cause problems in a third country if there is confusion over which citizenship you used to gain entry. To avoid unpleasant surprises, confirm whether you, your spouse, or any other family member is a citizen of another country.

### TRAVEL TO THE UNITED STATES AND MEXICO

You should carry a valid Canadian passport for all visits to the United States and Mexico. The United States introduced new entry requirements in January 2007. For detailed information, see "New U.S. Entry Requirements" on page 10 as well as our Country Travel Reports.



## New U.S. Entry Requirements

The Western Hemisphere Travel Initiative (WHTI) is a new U.S. law requiring all travellers, including Canadians, to carry a passport or other appropriate secure documentation when travelling to the United States. Canadians entering and leaving the U.S. by different modes of transportation must carry documentation appropriate to each mode of transportation. See below for details.

- **Air Travel:** As of January 23, 2007, **Canadians entering or transiting the United States by air** must present a valid **Canadian passport** or **NEXUS card** (at kiosks at designated airports) to confirm their citizenship and identity.
- **Land and Sea Travel:** The same entry requirements for land and sea travel to the United States will come into effect at a later time. Canadians can continue to use such documents as their birth certificates and driver's licences to cross the Canada-U.S. border by land and sea until the WHTI is fully implemented.
- **Canadian Passport:** The Government of Canada continues to recommend that travellers carry a valid **Canadian passport** when visiting all destinations abroad, including the United States. A passport is the only universally accepted identification document, and it proves that you have a right to return to Canada.
- **NEXUS Card:** The **NEXUS** program is designed to expedite the border clearance process for low-risk, pre-approved travellers into Canada and the United States by air, land, and sea. NEXUS members can use self-serve kiosks at designated airports, employ dedicated lanes at land borders, and report by telephone at marine ports of entry. For details on NEXUS, visit [www.nexus.gc.ca](http://www.nexus.gc.ca) or call **1-866-NEXUS-26**.

For up-to-date information on the WHTI and travel to the United States, visit [www.voyage.gc.ca](http://www.voyage.gc.ca) or [www.cbsa.gc.ca](http://www.cbsa.gc.ca).

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and to present themselves as Canadians to foreign authorities. Note that you cannot use a Certificate of Canadian Citizenship instead of a Canadian passport to travel abroad. **A Certificate of Canadian Citizenship is not a travel document.** A Canadian passport is the only reliable and universally accepted travel and identification document available to Canadians for

the purpose of international travel. Canadian citizens returning to Canada who present other documents, such as a Certificate of Canadian Citizenship, birth certificate, provincial driver's licence, or foreign passport, instead of a Canadian passport, may face delays or be denied boarding by transport companies.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

## TRAVEL IN EUROPE

The member states of the European Union (not including the United Kingdom and Ireland), along with Norway, Iceland, and Switzerland, make up the Schengen Area, which aims for common rules regarding visas, asylum rights, and controls at external borders.

Most of the land border controls of countries that recently joined the Schengen Agreement were removed on December 21, 2007. These countries include the Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Slovakia, and Slovenia. Controls for embarkation at ports and airports for travel between these countries and all other Schengen states will be removed by March 29, 2008. It is expected that Bulgaria, Romania, and Cyprus will fully enter the Schengen Agreement in 2009, removing land border controls with other Schengen

states in December 2008, and port and airport controls in March 2009. Switzerland's full participation in the Schengen Area may also begin in 2008.

In the Schengen Area, Canadian travellers do not need visas for short-term visits (up to 90 days), but some countries require you to register with local authorities within three working days of your arrival. It is important to get your passport stamped when entering the Schengen Area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities.

It is important to confirm up-to-date entry requirements with the embassy or high commission of each destination country before departure from Canada. See our Travel Reports for country-specific information.



## Hurricane Season Travel Tips

The hurricane season extends from early June to late November. Mexico, Central America, the Caribbean, and the east and Gulf coasts of the United States are the most threatened areas. If you plan to travel during hurricane season, we encourage you to:

- **Check our Travel Warnings page** at [www.voyage.gc.ca](http://www.voyage.gc.ca) to see if it is safe to travel to your destination.
- **Confirm travel arrangements** prior to departure and ensure that your travel insurance allows for trip cancellation or interruption in the event of a hurricane.
- **Ensure that detailed information is left with family or friends in Canada**, including the name of the tour operator, flight details, hotel name, location, room number, and telephone numbers.
- **Ensure that page 4 of your passport is filled out properly** and leave copies of all travel documents with someone in Canada.
- **Register with the responsible Canadian government office** in the country you plan to visit (see page 5).
- **Monitor local news broadcasts and weather reports** carefully, follow the advice of local authorities and tour operators, and know how to contact the nearest Canadian government office.
- **Obtain up-to-date weather forecasts** for the region from the National Hurricane Center at [www.nhc.noaa.gov](http://www.nhc.noaa.gov).
- **Visit the website of the Canadian Hurricane Centre** at [www.atl.ec.gc.ca/weather/hurricane](http://www.atl.ec.gc.ca/weather/hurricane) for recommendations on hurricane preparedness.
- **Carry contact details for our Emergency Operations Centre** (see page 37).

For more information, see the "Before You Go" section of our website at [www.voyage.gc.ca](http://www.voyage.gc.ca).

## Travellers with Disabilities

Travellers with visual, hearing, mobility, or other impairments may have difficulty meeting their needs in certain countries. For information on such matters as government services for disabled travellers, meeting special needs, parking privileges, and travelling with a service animal, see the "Frequently Asked Questions" section of our website.

## Protecting Your Health

Provided by the Public Health Agency of Canada

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before travelling. Contact a travel medicine clinic or your physician at least **six weeks before departure** for an individual risk assessment. Your physician will assess your need for vaccinations, preventive medication, and advice on precautions you can take to avoid disease while travelling. Be aware that some vaccinations and preventive medications can take a month or two to become effective.

### *Vaccination, Preventive Medication, and Personal Protective Measures*

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history, and anticipated itinerary, a healthcare provider can assess your

individual health risks and advise you on vaccination requirements, your need for preventive medication (e.g., for malaria), and personal protective measures. Ensure that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps, and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For further information, visit the Public Health Agency of Canada's Travel Health website at [www.travelhealth.gc.ca](http://www.travelhealth.gc.ca).

### *AIDS*

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

### *Medication*

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen. If you wear glasses or contact lenses, having the prescription will make it easier to replace them if needed.

**Do not try to save luggage space by combining medications in one container. Keep all medications in the original, labelled container to avoid customs problems.**



Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor, stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.

### Supplemental Health Insurance

Do not rely on your provincial health plan to cover costs if you get sick or are injured while abroad. Out-of-country healthcare can be costly, and your health plan will cover only part of the bill at best. It is your responsibility to obtain supplementary travel insurance and understand the terms of your policy.

Some credit card companies offer their holders health and travel insurance. Do not assume that coverage is automatically included or that the card alone provides adequate coverage. Some companies charge an additional premium for travel coverage. Others require that you pay for your travel arrangements using that card. Verify the conditions, limitations, and requirements before departure.

#### **Be sure to ask whether your policy:**

- Includes an in-house, worldwide, 24-hour emergency hotline with multilingual operators, as well as physicians or nurses on staff.
- Covers doctor's visits and prescription medicines.
- Pays for foreign hospitalization and related medical costs.
- Provides up front and direct payment of bills and cash advances abroad, so you don't have to be out of pocket.
- Covers emergency transportation, such as ambulance services.
- Provides for medical evacuation to Canada or the nearest location with appropriate medical care.
- Pays for a medical escort (doctor or nurse) to accompany you during evacuation.
- Covers pre-existing medical conditions (get an agreement in writing that you are covered).
- Covers premature births and related neonatal care, if needed.

- Pays for the preparation and return of your remains to Canada if you die while abroad.
- Covers emergency dental care.
- Does not exclude any countries or regions you intend to visit.

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or relative at home, and a travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Always remember to **submit original receipts** for medical services or prescriptions received abroad. Most insurance companies will not accept copies or faxes. Keep a copy of the submitted documents for your files.

#### **Extended Stay Abroad**

Your provincial or territorial health insurance plan will become invalid if you live elsewhere beyond a certain length of time. Personal medical insurance is available for those working, studying, or living outside Canada for an extended period. Coverage is available for both the contracted individual and dependants. These insurance plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk.

Many companies have changed their terms and conditions related to terrorist acts, war, and civil unrest. Check with your insurer before you leave Canada.

### Other Insurance

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption, and/or lost luggage coverage. Doing so can prevent major disruptions and additional costs. Again, check the terms and conditions of these policies.

### Travelling by Car

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult our Country Travel Reports or the Canadian Automobile Association.







## Money Matters

Canadian currency and traveller's cheques are not always accepted. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of a country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed. Foreign travel is often more expensive than expected.

## Canadian Taxation Status

If you are living, working, or travelling abroad but maintain residential ties in Canada, you are normally considered a "factual resident" of Canada for taxation purposes. There may be additional factors involved, so review your situation with the Canada Revenue Agency (CRA) before you leave to avoid surprises. For details, see the CRA publication *Canadian Residents Abroad* (T4131).

## Avoiding Customs Difficulties

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, see the CBSA pamphlet *I Declare*.

## Transport of Dangerous Goods

Passengers are not permitted to transport dangerous goods aboard aircraft in carry-on luggage, in checked baggage, or on their person. Be especially aware of new restrictions on liquids, gels, and aerosols packed in carry-on luggage. Only medicinal products, toiletry articles, and alcoholic beverages (in retail packaging) are allowed. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website ([www.tc.gc.ca/air](http://www.tc.gc.ca/air)) to find out what you can and cannot take with you.

## ON YOUR WAY

### Taking Precautions

The same rules apply while abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted. Be sure not to wander into unknown areas—find out how safe they are first. Never leave drinks unattended while in bars or night clubs and never accept food or drink from strangers. Drugs may be present that could put you at risk of sexual assault and robbery. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Remember to telephone home, particularly if you have promised family members or friends that you will do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards, and insurance papers together.** If you do so, you risk being left with no identification or funds in case of theft or loss.



Use the safety deposit box at your hotel. Never leave valuables in your room.

### Foreign Laws and Customs

When travelling or living in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure, and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.

Be especially respectful of temples, mosques, churches, synagogues, and other religious sites. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts, buildings, or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked, or industrial installations such as oil refineries. Your film and camera could be confiscated, and you could even come under suspicion of espionage.

## Illegal Drugs

While recreational drugs may be readily available in some countries, their purchase, consumption, import, and export are prohibited almost everywhere. Buying and using drugs, even in countries where such practices are common, can lead to criminal charges, heavy fines, and long prison sentences. If you break the law in another country, you are subject to that country's judicial system.

Choose your travel companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be. And never take a package that is not yours across a border. For details, consult the "Drugs and Travel" section of our website.

## Crime and Punishment

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The laws and customs of other countries can be very different from those in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

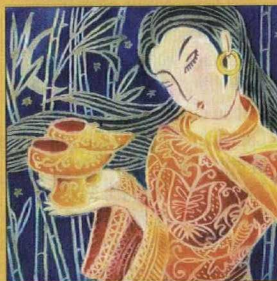


## LOST OR STOLEN PASSPORT

If your passport is lost or stolen while you are abroad, you should immediately report the incident to the local police. Make sure you get a copy of the police report or the report number. Then contact the nearest Government of Canada office. Before a new passport can be issued, you must complete an application form, present documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), submit new photographs, pay the required fee, and complete a *Statutory Declaration Concerning a Lost, Stolen, Inaccessible or Destroyed Canadian Passport or Travel Document* form (PPTC 203). If you subsequently find the missing passport, it must be returned to Passport Canada, so that it can be inspected and destroyed to prevent fraudulent use.

# Bad Trips Abroad

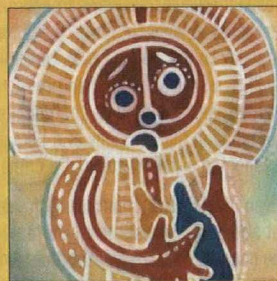
Get the facts about drugs and travel at  
[www.voyage.gc.ca](http://www.voyage.gc.ca)



Sylvia, actress, arrested upon arrival in Singapore with 300 grams of crystal meth hidden in her shoes, now facing execution.



Nicolas, engineer, charged with cocaine possession in Spain, now serving five years behind bars.



Marie, librarian, duped into bringing wine home from Australia as a "gift" for a friend of a friend, serving 18 years in prison for smuggling liquid heroin.



Daniel, college student, caught with ecstasy during a police raid in Daytona Beach, sentenced to three years in a Florida jail.



Due to recent changes in Canadian law, Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In addition to foreign laws protecting cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult [www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel).

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends, and ensure you receive fair treatment **according to the standards of that country**. They cannot, however, wield any influence to reduce your sentence or fine.

### Judicial Process

Never assume that the legal system of another country is the same as at home. "Innocent until proven guilty" is not a universal principle. If you are accused of a crime, you may be detained for an indefinite period with no opportunity for bail pending a verdict. In certain countries, you may not

### SEXUAL EXPLOITATION OF CHILDREN

It is illegal to have sexual relations with children, whether in Canada or abroad. Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

have a right to legal representation or to a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech, or the press; or equality of the sexes. For instance, guilt by association is often presumed, and you may be charged just for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office at once.** If you cannot do so yourself, have someone else do it for you.

## COMING HOME

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

### Canada Border Services Agency—Personal Exemptions

If you have been away from Canada for 24 hours or more, your personal exemption (the value of goods you can bring back to Canada without paying duties and taxes) is C\$50, not including alcohol and tobacco products. **The goods must be with you when you arrive at the border.** If the goods are worth more than C\$50, you cannot claim this personal exemption and must pay **full duties and taxes on all goods** brought in.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$400 without paying duties and taxes. **The goods must be with you when you arrive at the border.** They can include alcoholic beverages and tobacco products as follows: up to 1.14 litres (40 oz.) of liquor or 1.5 litres (52 oz.) of wine; a total of 1.14 litres of wine and liquor; or 24 x 355 ml (12 oz.) cans or bottles (maximum 8.5 litres) of beer or ale.

Note that provincial age restrictions apply to liquor. As for tobacco, you may bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams (7 oz.) of manufactured tobacco.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties and taxes. These goods can include alcoholic beverages and tobacco products as described above. **With the exception of tobacco products and alcoholic beverages, you do not need to have the goods with you when you arrive at the border.** When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked "Canada-Duty Paid—Droit acquitté."

If you have any questions about what you can bring home, call the Border Information Service Line of the Canada Border Services Agency (see page 38).

### Be Aware and Declare

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store.

Keep your original receipts for possible inspection.

The booklet *I Declare*, published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad of more than a year, there are special import provisions for household items and personal belongings. Information is contained in the CBSA brochure *Moving Back to Canada*. Contact the CBSA for information on importing a vehicle.

### Illegal Souvenirs

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits and vegetables, plants, animals, or products made from their skins or feathers, contact the Canadian Food Inspection Agency (CFIA) beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult the CFIA Automated Import Reference System at <http://airs-sari.inspection.gc.ca>.

For information on importing weapons, contact the Canada Firearms Centre.

There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered



Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

### Health Concerns


If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada and where you have been. If you were ill while travelling, also see your doctor upon return and explain your travel history and any treatment you received.


## LIST OF CANADIAN GOVERNMENT OFFICES ABROAD

The following list identifies where to seek consular assistance in each country. The telephone numbers in this list indicate the country code first and then the city/area code. The city/area codes (in parentheses) are those you should use when calling within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean, and the United States do not require a country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones, or pay phones. Also, a phone card, coins, tokens, or an international long-distance fee may be required to complete the call.

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office in an **emergency** or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

In the following list, the  symbol indicates that a Canadian government office provides passport services.

Canada has agreements with several countries to provide consular services to each other's citizens at a number of locations around the world. The  symbol indicates that an Australian government office delivers consular services to Canadians in that country.

*The information in this list is subject to change. Consult [www.voyage.gc.ca](http://www.voyage.gc.ca) for the most up-to-date list of Canadian government offices abroad, including postal and e-mail addresses.*

**Afghanistan**

Tel.: 93 (0) 799 742-800

**Albania**

Tel.: 355 (4) 257274, 257275

**Algeria**

Tel.: 213 (7) 70-08-30-00

**Andorra**

See Spain, Madrid

**Angola**

Tel.: 244 (222) 448-371, -377, -366

**Anguilla**See Barbados or call toll-free:  
1-888-949-9993**Antigua and Barbuda**See Barbados or call toll-free:  
1-888-949-9993**Argentina**

Tel.: 54 (11) 4808-1000

**Armenia**

Tel.: 374 (10) 56-79-90

**Aruba**

See Netherlands

**Australia****Canberra**

Tel.: 61 (2) 6270-4000

**Melbourne**

Tel.: 61 (3) 9653-9674

**Perth**

Tel.: 61 (8) 9322-7930

**Sydney**

Tel.: 61 (2) 9364-3000

Toll-free from Australia:  
0011-800-2326-6831**Austria**

Tel.: 43 (1) 531-38-3000

Toll-free: 00-800-2326-6831

**Azerbaijan**

See Turkey, Ankara

**Azores**

See Portugal, Ponta Delgada

**Bahamas**

Tel.: (242) 393-2123, -2124

Toll-free: 1-881-949-9993

**Bahrain**

Tel.: (973) 17 536270

Toll-free: 800-00-732

**Bangladesh**

Tel.: 880 (2) 988-7091/2/3/4/5/6/7

**Barbados**

Tel.: 1 (246) 429-3550

Toll-free: 1-888-949-9993

**Belarus**

See Poland

**Belgium****Antwerp (Antwerpen)**

Tel.: 32 (03) 220-0211

**Brussels**

Tel.: 32 (02) 741-0611

Toll-free from Belgium:  
00-800-2326-6831**Belize**

Tel.: 501 223-1060

**Benin**

Tel.: 229 21-30-21-45

**Bermuda**

Tel.: 441 292-2917

**Bhutan**

Tel.: 975 (2) 322-109, 332-615

**Bolivia**Tel.: 591 (2) 241-5141, -5021,  
-4517**Bonaire**

See Netherlands

**Bosnia and Herzegovina**

Tel.: 387 (33) 222-033

**Botswana**

Tel.: 267 30-4411

**Brazil****Belo Horizonte**

Tel.: 55 (31) 3047-1225

**Brasilia**

Tel.: 55 (61) 3424-5400

**Rio de Janeiro**

Tel.: 55 (21) 2543-3004

**São Paulo**

Tel.: 55 (11) 5509-4321

Toll-free from Brazil:

0-800-891-6614.

**British Virgin Islands**

See Barbados

**Brunei Darussalam**

Tel.: 673 (2) 22-00-43

**Bulgaria**

Tel.: 359 (2) 969-9710

**Burkina Faso**

Tel.: 226 50-31-18-94

**Burma**

Tel.: 95 (1) 251810

**Burundi**

Tel.: 257 24-58-98

**Cambodia**

Tel.: 855 (23) 213 470

**Cameroon****Douala**

Tel.: 237 3343-2934

**Yaoundé**

Tel.: 237 2223-2311

**Cape Verde**

See Senegal

**Cayman Islands**

Tel.: (345) 949-9400

Toll-free: 1-888-949-9993

**Central African Republic**

Tel.: 236 61-30-39

**Chad**

Tel.: 235 53-42-80

Tel. after hours:

235 27-30-27

**Chile****Antofagasta**

Tel.: 56 (55) 24-7652

**Concepción**

Tel.: 56 (41) 36-9705

**Santiago** ☎

Tel.: 56 (2) 652-3800

**China****Beijing** ☎

Tel.: 86 (10) 6532-3536

**Chongqing**

Tel.: 86 (23) 6373-8007

**Guangzhou** ☎

Tel.: 86 (20) 8666-0569

**Hong Kong** ☎

Tel.: 85 (2) 3719-4700

Toll-free: 001-800-2326-6831

**Shanghai** ☎

Tel.: 86 (21) 6279-8400

Toll-free from China (except Hong Kong): 10800-1400125, 00800-2326-6831

**Colombia****Bogotá** ☎

Tel.: 57 (1) 657-9800

**Cartagena**

Tel.: 57 (5) 665-5838

Toll-free from Colombia: 01-800-919-0057

**Comoros Islands**

See Tanzania

**Congo (Brazzaville)**

See Congo (Kinshasa)

**Congo (Kinshasa)** ☎

Tel.: 243 898-950-310, -311, -312

**Cook Islands**

See New Zealand

**Costa Rica**

Tel.: 506 242-4400

Toll-free: 0-800-015-1161

**Côte d'Ivoire** ☎

Tel.: 225 20-30-07-00

**Croatia** ☎

Tel.: 385 (1) 488-1200, -1211

**Cuba****Guardalavaca**

Tel.: 53 (24) 430-320

**Havana** ☎

Tel.: 53 (7) 204 2516

**Varadero**

Tel.: 53 (45) 61-2078

**Curaçao**

Tel.: 599 (9) 466-1115, -1121

**Cyprus**

Tel.: 357 (2) 2775-508

Toll-free: 8009-6082

**Czech Republic** ☎

Tel.: 420 27210-1800

**Democratic Republic of Congo**

See Congo (Kinshasa)

**Denmark****Copenhagen** ☎

Tel.: 45 33 48 32 00

**Nuuk (Greenland)**

Tel.: 299 31-16-47, 34-34-30

**Djibouti**

Tel.: 25 (3) 35-38-59, 35-59-50

**Dominica**

See Barbados or call toll-free:

1-888-949-9993

**Dominican Republic****Puerto Plata**

Tel.: (809) 586-5761

**Santo Domingo** ☎

Tel.: (809) 685-1136

Toll-free: 1-200-0012

Toll-free from Dominican Republic:

1-888-156-3102

**East Timor**

See Timor-Leste

**Ecuador****Guayaquil**

Tel.: 593 (4) 229-6837

**Quito** ☎

Tel.: 593 (2) 250-6162, 223-2114

**Egypt** ☎

Tel.: 20 (2) 2791-8700

**El Salvador** ☎

Tel.: 503 2279-4655, -4657, -4659

**Equatorial Guinea**

See Cameroon

**Eritrea**

Tel.: 291 (1) 18-64-90, 18-19-40

**Estonia**

Tel.: 372 627 3310, -3311

**Ethiopia** ☎

Tel.: 251 (0) 11-371-3022

**Fiji****Nadi**

Tel.: 679 672-2400,

679 992-4999 (mobile)

**Suva** ☎

Tel.: 679 338-2211

**Finland** ☎

Tel.: 358 (9) 228-530

Toll-free: 990-800-2326-6831, from

mobile phone: 800-2326-6831

**France****Lille**

Tel.: 33 3-20-14-05-78

**Lyon**

Tel.: 33 4-72-77-64-07

**Nice**

Tel.: 33 4-93-92-93-22

**Paris** ☎

Tel.: 33 1-44-43-29-00

**Saint-Pierre et Miquelon**

Tel.: 508 41-55-10

**Toulouse**

Tel.: 33 5-61-52-19-06

Toll-free from France:

00-800-2326-6831

**French Guiana**

See France, Paris

**French Polynesia** ☎

Tel.: 689 468-853

**Gabon**

Tel.: 241-44-29-65

**Gambia\***

Tel.: 220 449-5133

\* *The British High Commission provides services to Canadians in Gambia***Georgia**

See Turkey, Ankara

**Germany****Berlin** ☎

Tel.: 49 (30) 20 31 20

**Düsseldorf** ☎

Tel.: 49 (211) 17 21 70

**Hamburg**

Tel.: 49 (40) 46 00 27 0

**Munich** ☎

Tel.: 49 (89) 21 99 57 0

**Stuttgart**

Tel.: 49 (711) 22 39 67 8

Toll-free from Germany:

00-800-2326-6831

**Ghana** ☎

Tel.: 233 (21) 21-15-21, 22-85-55

**Great Britain**

See United Kingdom

**Greece****Athens** ☎

Tel.: 30 (210) 727-3400

**Thessaloniki**

Tel.: 30 (2310) 256-350

**Greenland**

See Denmark, Nuuk

**Grenada**

See Barbados

**Guadeloupe**

See Barbados

**Guam**

See United States, San Francisco

**Guatemala** ☎

Tel.: 502 2363-4348

**Guinea**

See Senegal

**Guinea-Bissau**

See Senegal

**Guyana** ☎

Tel.: 592 227-2081/2/3/4/5

**Haiti** ☎

Tel.: 509 249-9000

Tel. after hours: 509 558-0479

**Hawaii**

See United States of America, Honolulu

**Holy See (Vatican City)**

Tel.: 39 (06) 6830-7316,

-7386, -7398

Toll-free: 00-800-2326-6831

**Honduras**

Tel.: 504 232-4551

**Hong Kong**

See China, Hong Kong

**Hungary** ☎

Tel.: 36 (1) 392-3360

**Iceland** ☎

Tel.: 354 575-6500

Toll-free: 800-8462

**India****Chandigarh**

Tel.: 91 (172) 505-0300

**Chennai**

Tel.: 91 (44) 2833-0888

**Kolkata (formerly Calcutta)**

Tel.: 91 (33) 2242-6820

**Mumbai (formerly Bombay)**

Tel.: 91 (22) 6749-4444

**New Delhi** ☎

Tel.: 91 (11) 4178-2000, -2100

**Indonesia****Denpasar (Bali)** ☎

Tel.: 62 (361) 241-118

**Jakarta** ☎

Tel.: 62 (21) 2550-7800

Toll-free from Indonesia:

008-800-105-171

**Iran** ☎

Tel.: 98 (21) 8152-0000

**Iraq**

See Jordan

**Ireland** ☎

Tel.: 353 (1) 234-4000

Tel. after hours: 353 (1) 478-1476

Toll-free: 00-800-2326-6831

**Israel, the West Bank and Gaza****Ramallah**

Tel.: 972 (2) 297-8430

**Tel Aviv** ☎

Tel.: 972 (3) 636-3300

Toll-free from Israel, the West Bank and Gaza: 014-800-2326-6831

**Italy****Naples**

Tel.: 39 (081) 401-338

**Padova**

Tel.: 39 (049) 876-4833

**Rome** ☎

Tel.: 39 (06) 85 444-2911

Toll-free from Italy:

00-800-2326-6831

**Jamaica****Kingston** ☎

Tel.: (876) 926-1500

**Montego Bay**

Tel.: (876) 952-6198

**Japan****Hiroshima**

Tel.: 81 (82) 246-0057

**Nagoya**

Tel.: 81 (52) 972-0450

**Sapporo**

Tel.: 81 (11) 261-7740

**Tokyo** ☎

Tel.: 81 (3) 5412-6200

Toll-free from Japan: 001-010-800-2326-6831 (KDDI), 0041-010-800-2326-6831 (Nippon Telecom), 0061-010-800-2326-6831 (Cable &amp; Wireless IDC)

**Jordan** ☎

Tel.: 962 (6) 520-3300

**Kazakhstan** ☎

Tel.: 7 (727) 250-1151

**Kenya** 🇰🇪

Tel.: 254 (20) 366-3000

**Kiribati** 🇰🇮

Tel.: 686 21-184

**Korea**

See South Korea or North Korea

**Kosovo**

See Serbia

**Kuwait** 🇰🇼

Tel.: 965 256-3025

**Kyrgyz Republic**

Tel.: 996 (312) 65-05-06

**Laos** 🇱🇦

Tel.: 856 (21) 413 600

**Latvia**

Tel.: 371 781-3945

Toll-free: 800-0171

**Lebanon** 🇱🇸

Tel.: 961 (4) 713-900

**Lesotho**

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**Cardiff**

Tel.: 44 (0) 2920-449635

**Edinburgh**

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Toll-free from United Kingdom:

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### Buffalo

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### Chicago

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Toll-free from USA (except Puerto Rico): 1-888-949-9993

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## Uzbekistan

Tel.: 998 (71) 362-9205

## Vanuatu 🇻🇺

Tel.: 678 22-777

## Vatican

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## Venezuela

### Caracas 🇻🇪

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### Isla de Margarita

Tel.: 58 (295) 264-1684

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### Hanoi 🇻🇳

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## Virgin Islands (U.S.)

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## West Bank and Gaza Strip

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## West Indies Associated States

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## Yemen

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Tel.: 260 (1) 25 08 33

## Zimbabwe 🇿🇼

Tel.: 263 (4) 252-181/2/3/4/5

## FOR MORE INFORMATION

### Foreign Affairs and International Trade Canada Consular Services

[www.voyage.gc.ca](http://www.voyage.gc.ca)

125 Sussex Drive  
Ottawa ON K1A 0G2

### General

Tel.: 1-800-267-6788 (in Canada and the U.S.) or 613-944-6788  
TTY: 1-800-394-3472 (in Canada and the U.S.) or 613-944-1310  
E-mail: [voyage@international.gc.ca](mailto:voyage@international.gc.ca)

### Emergencies

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E-mail: [sos@international.gc.ca](mailto:sos@international.gc.ca)

### Drugs and Travel Information Program

[www.voyage.gc.ca/main/drugs\\_menu-en.asp](http://www.voyage.gc.ca/main/drugs_menu-en.asp)

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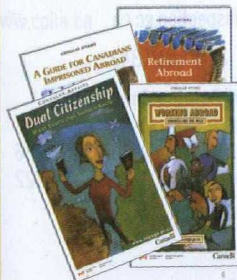
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### PUBLICATIONS (FREE)

- *Crossing the Border with \$10,000 or More?*
- *I Declare*
- *Importing a Firearm or Weapon into Canada*
- *Importing a Vehicle into Canada*
- *Moving Back to Canada*

### TO ACCESS OR ORDER:

Consult [www.cbsa.gc.ca](http://www.cbsa.gc.ca) or call 1-800-461-9999 (in Canada) or 204-983-3500 or 506-636-5064 (from outside Canada).

## Canada Firearms Centre

www.cfc-cafc.gc.ca

Tel.: 1-800-731-4000

E-mail: [cfc-cafc@cfc-cafc.gc.ca](mailto:cfc-cafc@cfc-cafc.gc.ca)

## Canada Revenue Agency

www.cra.gc.ca

### International Tax Services Office

Tel.: 1-800-267-5177 (in Canada and the U.S.) or 613-952-3741

### Non-Resident Withholding Accounts

Tel.: 1-800-267-3395 (in Canada and the U.S.) or 613-952-2344  
Collect calls are accepted.

### Problem Resolution Program

Tel.: 1-800-661-4985 (in Canada and the U.S.)

### PUBLICATIONS (FREE)

- *Canadian Residents Abroad* (T4131)

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Consult [www.cra.gc.ca](http://www.cra.gc.ca) or call 1-800-959-2221 (in Canada and the U.S.) or 613-952-3741.

## Canadian Automobile Association

www.caa.ca

## Canadian Food Inspection Agency

www.inspection.gc.ca

Tel.: 1-800-442-2342

### Import Service Centres (ISC)

Eastern ISC 1-877-493-0468  
Central ISC 1-800-835-4486  
Western ISC 1-888-732-6222

## Canadian Heritage

www.canadianheritage.gc.ca/travel

### Movable Cultural Property Program

Tel.: 1-866-999-2494 or 819-997-7761

## Canadian HIV/AIDS Information Centre

(Canadian Public Health Association)  
[www.aidssida.cpha.ca](http://www.aidssida.cpha.ca)

### PUBLICATION (\$ FOR MANY COPIES)

- *Basic Facts About HIV and AIDS*

### TO ORDER:

Tel.: 1-877-999-7740  
E-mail: [aidssida@cpha.ca](mailto:aidssida@cpha.ca)

## Canadian Institute of Travel Counsellors

www.citc.ca

Tel.: 1-800-589-5776 or 416-484-4450  
E-mail: [info@citc.ca](mailto:info@citc.ca)

## Canadian Public Health Association

www.cpha.ca

### PUBLICATIONS (\$)

- *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*
- *International Travel and Health*
- *Travel Immunization Record*

### TO ORDER:

Tel.: 613-725-3769  
Fax: 613-725-9826  
E-mail: [hrc@cpha.ca](mailto:hrc@cpha.ca)

## Canadian Society for International Health

www.csih.org

### List of Travel Clinics

E-mail: [csih@csih.org](mailto:csih@csih.org)  
Tel.: 613-241-5785

## Canadian Transportation Agency

www.cta.gc.ca

### PUBLICATION (FREE)

- *A Guide for Persons with Disabilities: Taking Charge of the Air Travel Experience*

### TO ACCESS OR ORDER:

Consult [www.cta.gc.ca](http://www.cta.gc.ca) or call 1-888-222-2592;  
TTY: 1-800-669-5575

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### CIC Call Centre

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TTY: 1-888-576-8502 (in Canada,  
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### Environment Canada—CITES

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819-997-1840  
Fax: 819-953-6283

### Passport Canada

[www.passportcanada.gc.ca](http://www.passportcanada.gc.ca)

### Passports, certificates of identity, and travel documents

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## Public Health Agency of Canada

(Travel Medicine Program)

[www.travelhealth.gc.ca](http://www.travelhealth.gc.ca)

### Transport Canada

[www.tc.gc.ca](http://www.tc.gc.ca)

### Access to Travel

[www.accesstotravel.gc.ca](http://www.accesstotravel.gc.ca)

### Transport of dangerous goods

[www.tc.gc.ca/tdg/menu.htm](http://www.tc.gc.ca/tdg/menu.htm)

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Foreign Affairs and  
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Canada

# Traveller's Checklist



Help ensure a safe and problem-free trip by taking these steps before leaving Canada:

- Pack a copy of **Bon Voyage, But...** and a copy of the Country Travel Report for your destination (see [www.voyage.gc.ca](http://www.voyage.gc.ca)).
- Carry a passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.
- Leave copies of your passport identification page, itinerary, and insurance policy with friends or family.
- Obtain any required visas well in advance.
- Arrange for health and travel insurance.
- Plan your itinerary and budget.
- Anticipate financial needs: local currency, traveller's cheques, departure tax.
- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.
- Check whether dual citizenship is an issue for you.
- If travelling with children, carry documentation proving your right to accompany them (consent letter, court order).
- Register on-line with a Canadian government office abroad.
- Obtain an International Driving Permit, if required.
- Prepare for your flight by carefully attending to luggage, documentation, and airport security.
- While abroad, keep receipts for purchases and make special arrangements for food, plants, and animals brought back to Canada.



CONSULAR SERVICES

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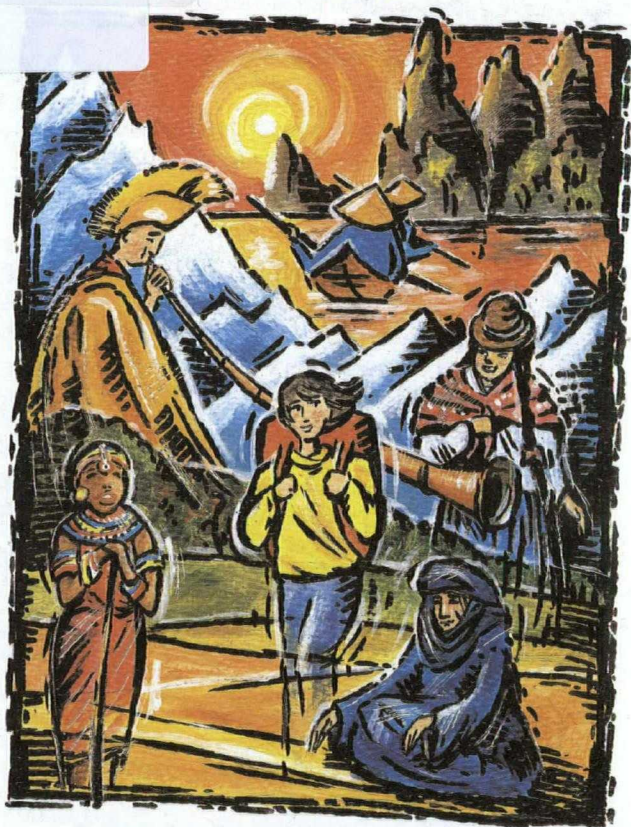
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ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS

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### 2007/2008

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check the Consular website ([www.voyage.gc.ca](http://www.voyage.gc.ca)),  
e-mail [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca)  
or call 1-800-267-8376 (in Canada) or 613-944-4000.

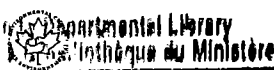
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*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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## INTRODUCTION

More Canadians have been bitten by the travel bug than ever before. Equipped with passports, we are venturing abroad in record numbers. At the same time, the challenges we face as world travellers continue to grow as we journey further into countries where cultural, health and security conditions differ greatly from our own.

Sometimes, being bitten by the travel bug can bring more pain than pleasure. That is why Foreign Affairs and International Trade Canada encourages Canadians to educate themselves to travel the world responsibly. This booklet offers essential guidelines to ensure a safe and successful journey. It also provides vital information on consular services and Canadian government offices worldwide.

### What Are Canadian Consular Services?

Foreign Affairs and International Trade Canada has more than 260 offices worldwide, where consular officials are ready to assist Canadians travelling, working or living abroad.

Before you leave Canada, it is important to be informed about the services we do and do not provide, as well as to realize that not all government offices provide the same type and level of service.

## Consular Officials Provide the Following Services:

### *In emergencies*

- Assist in arranging evacuation in the event of war, civil unrest or a natural disaster.
- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation should a required treatment not be available locally (fees apply).
- Comfort and assist victims of robbery or other violence.
- Help find missing persons and abducted children.

### *When legal issues arise*

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure that you are treated fairly under the country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Provide assistance if your child has been abducted and taken to another country (see our publication *International Child Abductions: A Manual for Parents*).
- Notarize documents (fees apply).

### *When other issues arise*

- Replace a lost, stolen, damaged or expired passport (fees apply).
- Issue a statement in lieu of a certificate of non-impediment to marriage abroad (fees apply).

- Provide an emergency loan (fees apply, and this service is offered only as a last resort and is subject to strict rules).
- Transfer funds (fees apply).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.
- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Contact your next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

## Consular Officials DO NOT Provide the Following Services:

### *When legal issues arise*

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail, pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

### *When other issues arise*

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation or repatriation costs of a deceased Canadian.





## Emergency Consular Services

Emergency consular assistance is available 24 hours a day, seven days a week. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message for a return call. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address.

From some countries, you can use a toll-free number to speak to a consular officer in Ottawa. In addition, you can make a collect call to Foreign Affairs and International Trade Canada in Ottawa at **613-996-8885** (where available).

In some locations where Canada does not have a local office, an Australian or British government office will provide you with emergency services. These and possibly other foreign government offices can also contact the nearest Canadian office on your behalf.

Check the "List of Canadian Government Offices Abroad" section for information on how to contact the Canadian office(s) in the country you plan to visit.

## BEFORE YOU GO

### Get Informed

Take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Consult our website for essential travel advice (see "Going Abroad?" on page 6).

### *Before you go abroad, we advise you to:*

- Learn the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 23 or visit [www.voyage.gc.ca/alt/canoffices.asp](http://www.voyage.gc.ca/alt/canoffices.asp)).
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 37).

## Sign Up for Our Registration of Canadians Abroad Service\*

### Why Register?

So we can contact and assist you in an emergency.

### Who Should Register?

Canadians travelling or living abroad should register if they will be away from Canada for three months or longer or if they will be in a foreign country that:

- has security concerns or is covered by an official Travel Warning;
- does not have a Canadian government office; or
- is prone to extreme seasonal weather conditions or has recently experienced a natural disaster.

To register online or for country-specific travel advice, visit our website at:

[www.voyage.gc.ca](http://www.voyage.gc.ca)

You can also register in person at a Canadian government office abroad. For more information, call **1-800-267-6788** (in Canada) or **613-944-6788** (collect from abroad).

\* *Personal information obtained through registration is confidential and used in accordance with the Privacy Act.*



## GOING ABROAD?

BE PREPARED. EXPECT THE UNEXPECTED!



Connect with the world and keep posted on travel advice for more than 200 destinations.

- Our **Country Travel Reports** offer information on safety and security, local laws and customs, entry requirements, health conditions and other important travel issues.
- Our **Current Issues** page features wide-ranging information on evolving situations of concern to Canadians abroad.
- Our daily e-mail **Travel Updates** alert you to changes in our Travel Reports and Current Issues.
- Our **Country Profiles** provide valuable resources, including maps, facts, statistics and social and cultural insights.

Wherever you go, wherever you are, visit:

➔ [www.voyage.gc.ca](http://www.voyage.gc.ca)

### Your Passport

As a travel document, your passport is the only evidence of your Canadian citizenship and identity that is accepted in all countries. You and all family members should have a valid passport if you plan to travel outside Canada. Applications are available at [www.passportcanada.gc.ca](http://www.passportcanada.gc.ca) (the Passport Canada website), Passport Canada offices, postal outlets in Canada and Canadian government offices abroad.

### A Passport for Everyone

6 Canadian children must have their own passport. The practice of

adding a child's name to a parent's passport is no longer permitted.

Before you leave on your trip, **be sure to complete the "In case of accident or death notify" section** (page 4) in your passport. This information will help us quickly notify your family or friends if an emergency arises.

### Processing Time

Passport Canada is currently experiencing a sharp volume increase in passport applications. The normal processing period for in-person applications in Canada is 10 working days. The processing of mail-in

applications takes a minimum of 20 working days. So, plan to apply well before departure.

### Keep It Safe!

**Make photocopies of your passport's identification page and of your identification cards.** Keep the copies separate from the originals when travelling. For added security, leave a copy with a friend or relative at home. We also recommend that you carry a birth or citizenship certificate in addition to your Canadian passport. These simple steps may speed the replacement process if you lose your passport.

### Expiration Date

If your passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

If you have any questions about passports, contact Passport Canada.

### Do You Need a Visa?

You need a visa to enter certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements (see our website for a list of foreign government offices accredited to Canada). **Apply for visas well in advance of your trip.**

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, a bank statement or any visas that demonstrate that you plan to visit another country.

### Travel with or by Children

If a person younger than 18 is travelling alone or with only one parent or another adult, we recommend that a consent letter be carried proving that the trip is permitted by the custodial parent (or both parents or the legal guardian, as the case may be).

Make sure you and/or the child carry proper identification, such as birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. Identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These documents will help prove your citizenship, residency and custodial rights when you return to Canada.





## Tips for Travelling with Children

When travelling with children, you will see the world through their awestruck eyes. Keep in mind that you will be travelling at your children's pace, not your own. Here are some essential travel tips:

- **Ensure that each child has a valid Canadian passport** and supporting identification. Check with the embassy or consulate of each destination country regarding additional entry requirements.
- **Obtain a certified letter authorizing travel**, signed and dated by the absent lawful parent (if the child is travelling with one parent) or by both parents (if the child is travelling alone or with a guardian). See [www.voyage.gc.ca/alt/letter.asp](http://www.voyage.gc.ca/alt/letter.asp) for a sample consent letter.
- **Seek advice from a lawyer** if a custody dispute might develop while the child is abroad. Custody arrangements in Canada may not be recognized in some countries. See our publication *International Child Abductions: A Manual for Parents*.
- **Never leave a young child unattended** and keep some form of identification in the child's pocket in case you are separated.
- **Arrange in advance for the airline to escort an unaccompanied child** from check-in through arrival. Airlines require a parent or guardian to stay at the airport until the flight has departed. The person greeting the child at the destination must have appropriate identification and authorization.
- **Use an approved child safety seat for infants** when travelling by air. Carry a bottle or pacifier to make the child more comfortable and to equalize ear pressure.
- **Bring an adequate supply of baby products** and vital medications plus a doctor's note detailing their purposes.

8 For more information, see [www.voyage.gc.ca/alt/child.asp](http://www.voyage.gc.ca/alt/child.asp).

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop, be sure to talk to a lawyer before the child leaves home. Our publication *International Child Abductions: A Manual for Parents* contains further information.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact Foreign Affairs and International Trade Canada's Consular Case Management Division at 1-800-387-3124 (in Canada) or 613-943-1055.

For further advice, see our fact sheet *Tips for Travelling with Children* on the facing page.

### TRAVEL TO THE UNITED STATES AND MEXICO

You should carry a valid Canadian passport for all visits to the United States and Mexico. The United States introduced new entry requirements on January 23, 2007. For detailed information, see "New U.S. Entry Requirements" on page 10 as well as our Country Travel Reports.



### Women Travelling Solo

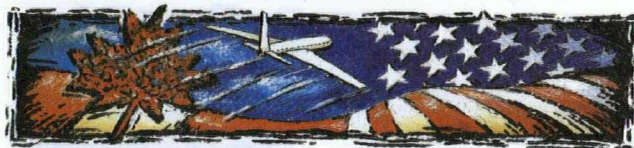
Our booklet entitled *Her Own Way: A Woman's Guide to Safe and Successful Travel* provides information especially for females, including those who travel alone.

### Travel with a Same-Sex Spouse

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Attempting to enter as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

### Dual Citizenship

Canadian law permits a Canadian to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, and authorities of that country may prevent Canada from providing you with consular assistance. This situation is especially likely if you do not



## New U.S. Entry Requirements

The Western Hemisphere Travel Initiative (WHTI) is a new U.S. law requiring all travellers, including Canadians, to carry a passport or other appropriate secure documentation when travelling to the United States.

- **Air Travel:** As of January 23, 2007, **Canadians entering or transiting** the United States by air must present a valid **Canadian passport** or **NEXUS card** (at kiosks at designated airports) to confirm their citizenship and identity.
- **Land and Sea Travel:** The same entry requirements for land and sea travel to the United States will come into effect at a later time. Canadians can continue to use such documents as their birth certificates and driver's licences to cross the Canada-U.S. border by land and sea until the WHTI is fully implemented.
- **Canadian Passport:** The Government of Canada continues to recommend that travellers carry a valid **Canadian passport** when visiting all destinations abroad, including the United States. A passport is the only universally accepted identification document, and it proves that you have a right to return to Canada.
- **NEXUS Card:** The **NEXUS** program is designed to expedite the border clearance process for low-risk, pre-approved travellers into Canada and the United States by air, land and sea. NEXUS members can use self-serve kiosks at designated airports, employ dedicated lanes at land borders and report by telephone at marine ports of entry. For details on NEXUS, visit [www.nexus.gc.ca](http://www.nexus.gc.ca) or call **1-866-NEXUS-26**.

**For up-to-date information** on the WHTI and travel to the United States, visit [www.voyage.gc.ca](http://www.voyage.gc.ca) or [www.cbsa.gc.ca](http://www.cbsa.gc.ca).

use your Canadian passport to enter that country due to personal choice or legal requirements.

If you are considered a national of another country, you may be compelled to do military service, required to pay special taxes or subject to increased scrutiny by immigration and security officials.

To avoid unpleasant surprises, confirm whether you, your spouse or any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and to present

themselves as Canadians to foreign authorities.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

### Persons with a Disability

Many countries do not have facilities to provide access to people in wheelchairs or make allowances for those with special hearing, visual or other requirements. Detailed information on international travel by disabled persons can be found under "Frequently Asked Questions" in the "Before You Go" section of our website.

### TRAVEL IN EUROPE

The member states of the European Union (not including the United Kingdom and Ireland), along with Norway and Iceland, make up the Schengen Area, which aims for common rules regarding visas, asylum rights and controls at external borders.

Controls remain in place at the borders of some Schengen countries: Bulgaria, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia and Slovenia.

In the Schengen Area, Canadian travellers do not need visas for short-term visits (up to 90 days),

but some countries require you to register with local authorities within three working days of your arrival. It is important to get your passport stamped when entering the Schengen Area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities.

It is important to confirm up-to-date entry requirements with the embassy or high commission of each destination country before departure from Canada.



## Hurricane Season Travel Tips

The hurricane season extends from early June to late November. Mexico, Central America, the Caribbean and the east and Gulf coasts of the United States are the most threatened areas. If you plan to travel during hurricane season, we encourage you to:

- **Check our Travel Warnings page** at [www.voyage.gc.ca](http://www.voyage.gc.ca) to see if it is safe to travel to your destination.
- **Confirm travel arrangements** prior to departure and ensure that your travel insurance allows for trip cancellation or interruption in the event of a hurricane.
- **Ensure that detailed information is left with family or friends in Canada**, including the name of the tour operator, flight details, hotel name, location, room number and telephone numbers.
- **Ensure that page 4 of your passport is filled out properly** and leave copies of all travel documents with someone in Canada.
- **Register with the responsible Canadian government office** in the country you plan to visit (see page 5).
- **Monitor local news broadcasts and weather reports** carefully, follow the advice of local authorities and tour operators and know how to contact the nearest Canadian government office.
- **Obtain up-to-date weather forecasts** for the region from the National Hurricane Center at [www.nhc.noaa.gov](http://www.nhc.noaa.gov).
- **Visit the website of the Canadian Hurricane Centre** at [www.atl.ec.gc.ca/weather/hurricane](http://www.atl.ec.gc.ca/weather/hurricane) for recommendations on hurricane preparedness.
- **Carry contact details for our Emergency Operations Centre** (see page 37).

**For more information**, see the “Before You Go” and “Hurricane” sections of our website at [www.voyage.gc.ca](http://www.voyage.gc.ca).

## Getting Medical Advice

Provided by the Public Health Agency of Canada

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before you travel. Contact a travel medicine clinic or your physician **four to six weeks before departure** to determine your need for vaccinations, preventive medication and advice on precautions you can take to avoid disease while travelling.

### *Vaccination, Preventive Medication and Personal Protective Measures*

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history and anticipated itinerary, a health-care provider can assess your individual health risks (called a “risk assessment”) and advise you on vaccination requirements, your need for preventive medication (e.g., for malaria) and personal protective measures. Ensure that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries.

Seek a risk assessment **well in advance** of your departure date, as you may need vaccinations or preventive medication a month or two

beforehand. If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For a list of travel medicine clinics in Canada, visit the Public Health Agency of Canada’s Travel Health website at [www.travelhealth.gc.ca](http://www.travelhealth.gc.ca).

### *AIDS*

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

### *Medication*

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen. If you wear glasses or contact lenses, having the prescription will make it easier to replace them if needed.

**Do not try to save luggage space by combining medications into one container. Keep all medications in the original, labelled container to avoid customs problems.**



Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor, stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.

### Supplemental Health Insurance

Do not rely on your provincial health plan to cover costs if you get sick or are injured while abroad. At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplementary travel insurance policy.

Some credit card companies offer their holders health and travel insurance. Do not assume that coverage is automatically included or that the card alone provides adequate coverage. Some companies charge an additional premium for travel coverage. Others require that you pay for your travel arrangements using that card. Verify the conditions, limitations and requirements before departure.

### Be sure to ask whether your policy:

- Has an in-house, worldwide emergency hotline you can call if you are in trouble. Find out whether it operates 24 hours a day, seven days a week; if the operators are multilingual; and whether nurses or physicians are on staff.
- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for medical evacuation to Canada or the nearest location with appropriate medical care.
- Pays for a medical escort (doctor or nurse) to accompany you during evacuation. This service can cost as much as \$100,000 if it is not included.
- Covers pre-existing medical conditions. Notify your insurance company and get an agreement in writing that you are covered for such conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a doctor or hospital requires immediate payment.
- Pays for the preparation and return of your remains to Canada if you die while abroad. Otherwise, this service can cost as much as \$10,000.



**Carry details of your insurance with you.** Also, tell your travel agent, a friend or a relative at home and a travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Always remember to **submit original receipts** for medical services or prescriptions received abroad. Most insurance companies will not accept copies or faxes. Keep a copy of the submitted documents for your files.

### Extended Stay Abroad

Your provincial health insurance plan will become invalid if you live outside the province beyond a certain length of time. This period varies by province. Personal medical insurance is available for those working, studying or living outside Canada for an extended period. Coverage is

available for both the contracted individual and dependants. These insurance plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war and civil unrest. Check with your insurer before you leave Canada.

### Other Insurance

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption and/or lost luggage coverage. Doing so can avoid major disruptions and additional costs. Again, check the terms and conditions of these policies.

### Travelling by Car

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult the Country Travel Reports on our website or the Canadian Automobile Association.





## Money Matters

Canadian currency and traveller's cheques are not always accepted. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of the destination country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed. Foreign travel is often more expensive than expected.

## Canadian Taxation Status

If you are living, working or travelling abroad but maintain residential ties in Canada, you are usually considered a "factual resident" of Canada for taxation purposes. However, there may be other factors involved, so

review your situation with the Canada Revenue Agency (CRA) before you leave to avoid surprises. For details, see the CRA publication *Canadian Residents Abroad* (T4131).

## Avoiding Customs Difficulties

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, see the CBSA pamphlet *Declare*.

## Transport of Dangerous Goods

Passengers are not permitted to transport dangerous goods aboard aircraft in carry-on luggage, in checked baggage or on their person. Be especially aware of new restrictions on liquids, gels and aerosols packed in carry-on luggage. Only medicinal products, toiletry articles and alcoholic beverages (in retail packaging) are allowed. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website ([www.tc.gc.ca/air](http://www.tc.gc.ca/air)) to find out what you can and cannot take with you.



## ON THE ROAD

### Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted. Be sure not to wander into unknown areas—find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Remember to telephone home, particularly if you have promised family members or friends that you will do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together.** If you do so, you risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.



### Foreign Laws and Customs

When travelling or living in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts, buildings or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. Your film and camera could be confiscated, and you could even come under suspicion of espionage.



## Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs may be readily available and openly used in some areas. Most countries impose heavy fines and long prison sentences for possession and trafficking. In some countries, possession of even small amounts of drugs carries a prison sentence. **Never take any parcel that is not yours across a border.**

Choose your travel companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be. For details, consult the "Drugs and Travel" section of our website.

## Crime and Punishment

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The laws and customs of other countries can be very different from those in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

Due to recent changes in Canadian law, Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In addition to foreign laws protecting

## LOST OR STOLEN PASSPORT

If your passport is lost or stolen while you are abroad, you should immediately report the incident to the local police. Make sure you get a copy of the police report or the report number. Then contact the nearest Government of Canada office. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), present new photographs, pay the required fee and complete a "Statutory Declaration Concerning a Lost, Stolen, Inaccessible or Destroyed Canadian Passport or Travel Document" (form PPT 203). If you subsequently find the missing passport, it must be returned to Passport Canada for inspection and destruction.

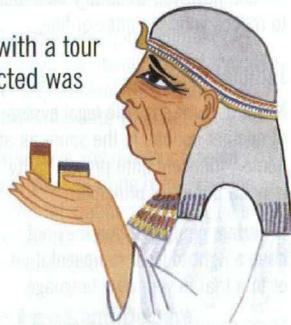


## Bad Trips Abroad



Daniel was all gung-ho about spending spring break in Daytona Beach. Then, during a police raid of an oceanfront club, he was caught with methamphetamine and charged with "possession of narcotics with intent to distribute." His endless beach party ended with three years in a Florida jail.

All set to celebrate her retirement with a tour of Egypt, the last thing Sylvia expected was to be detained in Cairo for illegal drug possession. She should have kept her prescription medications in their original labelled containers, with a doctor's note explaining their use.



Anne-Marie's new boyfriend convinced her to bring three bottles of wine from Australia to Canada as a gift for his cousin. What a shock when her bags were searched at Sydney airport and she was charged with smuggling liquid heroin! She now faces an 18-year prison sentence far away from home.



Get the facts about drugs and travel at:  
[www.voyage.gc.ca](http://www.voyage.gc.ca)

cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult [www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel).

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends and ensure you receive fair treatment **according to the standards of that country**. They cannot, however, wield any influence to reduce your sentence or fine.

### Judicial Process

Never assume that the legal system of another country is the same as at home. "Innocent until proven guilty" is not a universal principle.

In certain countries, you may not have a right to legal representation or to a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is often presumed, and you may be charged just for

### SEXUAL EXPLOITATION OF CHILDREN

Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office at once.** If you cannot do so yourself, have someone else do it for you.

## COMING HOME

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

### Canadian Customs and Import Controls

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50, not including alcohol and tobacco products, without paying duties or taxes. If the goods you bring in are worth more than C\$50 in total, you cannot claim this exemption. In this case, you have to pay **full duties on all goods** you bring in.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as follows: up to 1.14 litres (40 oz.) of liquor or 1.5 litres (53 oz.) of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml (12 oz.). As for tobacco, you may bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams (7 oz.) of manufactured tobacco.

Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked "Canada-Duty Paid—Droit acquitté."

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as described above. Note that provincial age restrictions apply to liquor and tobacco products.

When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

If you have any questions about what you can bring home, call the Border Information Service Line of the Canada Border Services Agency (see page 38).

### Be Aware and Declare

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The booklet *I Declare* (RC4044), published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad



of more than a year, there are special import provisions for household items and personal belongings. Information is contained in the CBSA brochure *Moving Back to Canada* (RC4105).

For information on importing a vehicle, contact the Canada Border Services Agency.

### Illegal Souvenirs

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits and vegetables, plants, animals or products made from their skins or feathers, contact the Canadian Food Inspection Agency (CFIA) beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult the CFIA Automated Import Reference System at <http://airs-sari.inspection.gc.ca>.

For information on importing weapons, contact the Canada Firearms Centre.

There are more than 30,000 species of wild animals and plants regulated

under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

### Health Concerns

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada and where you have been. If you were ill while travelling, also see your doctor upon return and explain your travel history and any treatment you received.



## LIST OF CANADIAN GOVERNMENT OFFICES ABROAD

The following list identifies where to seek consular assistance in each country.

The telephone numbers in this list indicate the country code first and then the city/area code. The city/area codes (in parentheses) are those you should use when calling within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean and the United States do not require a country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones or pay

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office in an **emergency** or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

phones. Also, a phone card, coins, tokens or an international long-distance fee may be required to complete the call.

Canada has agreements with several countries to provide consular services to each other's citizens at a number of locations around the world. In the following list, the  symbol indicates that an Australian government office delivers consular services to Canadians in that country.

*The information in this list is subject to change. Consult [www.voyage.gc.ca](http://www.voyage.gc.ca) for the most up-to-date list of Canadian government offices abroad, including postal and e-mail addresses.*

**Afghanistan**

Tel.: 93 (0) 799 742 800

**Albania**

Tel.: 355 (4) 257274, 257275

**Algeria**

Tel.: 213 (0) 70-08-30-00

**Andorra**

See Spain, Madrid

**Angola**

Tel.: 244 (222) 448-371, -377, -366

**Anguilla**

See Barbados or call toll-free:  
1-888-949-9993

**Antigua and Barbuda**

See Barbados or call toll-free:  
1-888-949-9993

**Argentina**

Tel.: 54 (11) 4808-1000

**Armenia**

Tel.: 374 (10) 56-79-90

**Aruba**

See Curaçao

**Australia****Canberra**

Tel.: 61 (2) 6270-4000

**Melbourne**

Tel.: 61 (3) 9653-9674

**Perth**

Tel.: 61 (8) 9322-7930

**Sydney**

Tel.: 61 (2) 9364-3000

Toll-free from Australia:  
0011-800-2326-6831

**Austria**

Tel.: 43 (1) 531-38-3000

Toll-free: 00-800-2326-6831

**Azerbaijan**

See Turkey, Ankara

**Azores**

See Portugal, Ponta Delgada

**Bahamas**

Tel.: (242) 393-2123, -2124

Toll-free: 1-881-949-9993

**Bahrain**

Tel.: (973) 17 536270

Toll-free: 800-00-732

**Bangladesh**

Tel.: 880 (2) 988-7091/2/3/4/5/6/7

**Barbados**

Tel.: 1 (246) 429-3550

Toll-free: 1-888-949-9993

**Belarus**

See Poland

**Belgium**

*Anvers (Antwerpen)*

Tel.: 32 (03) 220-0211

*Brussels*

Tel.: 32 (02) 741-0611

Toll-free from Belgium:

00-800-2326-6831

**Belize**

Tel.: 501 223-1060

**Benin**

Tel.: 229 21-30-24-79

**Bermuda**

See United States of America,  
New York, or call toll-free:

1-888-949-9993

**Bhutan**

Tel.: 975 (2) 322-109, 332-615

**Bolivia**

Tel.: 591 (2) 241-5141, -5021,  
-4517

**Bonaire**

See Curaçao

**Bosnia and Herzegovina**

Tel.: 387 (33) 222-033

**Botswana**

Tel.: 267 30-4411

**Brazil**

*Belo Horizonte*

Tel.: 55 (31) 3261-1017

*Brasília*

Tel.: 55 (61) 3424-5400

*Rio de Janeiro*

Tel.: 55 (21) 2543-3004

*São Paulo*

Tel.: 55 (11) 5509-4321

Toll-free from Brazil:

0-800-891-6614

**British Virgin Islands**

See Barbados

**Brunei Darussalam**

Tel.: 673 (2) 22-00-43

**Bulgaria**

Tel.: 359 (2) 969-9710

**Burkina Faso**

Tel.: 226 50-31-18-94

**Burma <sup>Myanmar</sup>**

Tel.: 95 (1) 251810

**Burundi**

Tel.: 257 24-58-98

**Cambodia**

Tel.: 855 (23) 213 470

**Cameroon**

*Douala*

Tel.: 237 343-2934

*Yaoundé*

Tel.: 237 223-2311

**Cape Verde**

See Senegal

**Cayman Islands**

Tel.: (345) 949-9400

Toll-free: 1-888-949-9993

**Central African Republic**

Tel.: 236 61-30-39

**Chad**

Tel.: 235 53-42-80

Tel. after hours:

235 27-30-27

**Chile****Antofagasta**

Tel.: 56 (55) 24-7652

**Concepción**

Tel.: 56 (41) 36-9705

**Santiago**

Tel.: 56 (2) 652-3800

Toll-free from Chile: 188-800-201-670

**China****Beijing**

Tel.: 86 (10) 6532-3536

**Chongqing**

Tel.: 86 (23) 6373-8007

**Guangzhou**

Tel.: 86 (20) 8666-0569

**Hong Kong**

Tel.: 85 (2) 2810-4321

Toll-free: 001-800-2326-6831

**Shanghai**

Tel.: 86 (21) 6279-8400

Toll-free from China (except Hong Kong): 10800-1400125, 00800-2326-6831

**Colombia****Bogotá**

Tel.: 57 (1) 657-9800

**Cartagena**

Tel.: 57 (5) 665-5838

Toll-free from Colombia: 01-800-919-0114

**Comoros Islands**

See Tanzania

**Congo (Brazzaville)**

See Democratic Republic of Congo

**Congo (Kinshasa)**

26 See Democratic Republic of Congo

**Cook Islands**

See New Zealand

**Costa Rica**

Tel.: 506 242-4400

Toll-free: 0-800-015-1161

**Côte d'Ivoire**

Tel.: 225 20-30-07-00

**Croatia**

Tel.: 385 (1) 488-1200, -1211

**Cuba****Guardalavaca**

Tel.: 53 (24) 30-320

**Havana**

Tel.: 53 (7) 204 2516

**Varadero**

Tel.: 53 (45) 61-2078

**Curaçao**

Tel.: 599 (9) 466-1115

**Cyprus**

Tel.: 357 (2) 2775-508

Toll-free: 8009-6082

**Czech Republic**

Tel.: 420 27210-1800

**Democratic Republic of Congo**

Tel.: (243) 895-0310, -0311, -0312

**Denmark****Copenhagen**

Tel.: 45 33 48 32 00

**Nuuk (Greenland)**

Tel.: 299 31-16-47

**Djibouti**

Tel.: 25 (3) 35-38-59, 35-59-50

**Dominica**

See Barbados or call toll-free:

1-888-949-9993

**Dominican Republic****Puerto Plata**

Tel.: (809) 586-5761

**Santo Domingo**

Tel.: (809) 685-1136

Toll-free: 1-200-0012

Toll-free from Dominican Republic:

1-888-156-3102

**East Timor**

See Timor-Leste

**Ecuador****Guayaquil**

Tel.: 593 (4) 256-3580, 231-4561

**Quito**

Tel.: 593 (2) 250-6162, 223-2114

**Egypt**

Tel.: 20 (2) 791-8700

**El Salvador**

Tel.: 503 2279-4655, -4657, -4659

**Equatorial Guinea**

See Gabon

**Eritrea**

Tel.: 291 (1) 18-64-90, 18-19-40

**Estonia**

Tel.: 372 627 3310, -3311

**Ethiopia**

Tel.: 251 (0) 11-371-3022

**Fiji**

Tel.: 679 6722-400,

679 9924-999 (mobile)

**Finland**

Tel.: 358 (9) 228-530

Toll-free: 990-800-2326-6831, from mobile phone: 800-2326-6831

**Former Yugoslav Republic of Macedonia (FYROM)**

See Macedonia, former Yugoslav Republic of

**France****Lille**

Tel.: 33 3-20-14-05-78

**Lyon**

Tel.: 33 4-72-77-64-07

**Nice**

Tel.: 33 4-93-92-93-22

**Paris**

Tel.: 33 1-44-43-29-00

**Saint-Pierre et Miquelon**

Tel.: 508 41-55-10

**Toulouse**

Tel.: 33 5-61-52-19-06

Toll-free from France:

00-800-2326-6831

**French Guiana**

See France, Paris

**French Polynesia** 🇫🇵

Tel.: 689 46 88 06

**Gabon**

Tel.: 241-44-29-65

**Gambia**

See Senegal

**Georgia**

See Turkey, Ankara

**Germany****Berlin**

Tel.: 49 (30) 20 31 20

**Düsseldorf**

Tel.: 49 (211) 17 21 70

**Hamburg**

Tel.: 49 (40) 46 00 27 0

**Munich**

Tel.: 49 (89) 21 99 57 0

**Stuttgart**

Tel.: 49 (711) 22 39 67 8

Toll-free from Germany:

00-800-2326-6831

**Ghana**

Tel.: 233 (21) 21-15-21, 22-85-55

**Great Britain**

See United Kingdom

**Greece****Athens**

Tel.: 30 (210) 727-3400

**Thessaloniki**

Tel.: 30 (2310) 256-350

**Greenland**

See Denmark, Nuuk

**Grenada**

See Barbados

**Guadeloupe**

See Barbados

**Guam**

See Micronesia

**Guatemala**

Tel.: 502 2363-4348

**Guinea**

See Senegal

**Guinea-Bissau**

See Senegal

**Guyana**

Tel.: 592 227-2081/2/3/4/5

**Haiti**

Tel.: 509 249-9000

Tel. after hours: 509 558-0479

**Hawaii**See United States of America,  
Honolulu**Holy See (Vatican City)**

Tel.: 39 (06) 6830-7316,

-7386, -7398

Toll-free: 00-800-2326-6831

**Honduras**

Tel.: 504 232-4551

**Hong Kong**

See China, Hong Kong

**Hungary**

Tel.: 36 (1) 392-3360

**Iceland**

Tel.: 354 575-6500

Toll-free: 800-8462

**India****Chandigarh**

Tel.: 91 (172) 505-0300

**Chennai**

Tel.: 91 (44) 2833-0888

**Kolkata (formerly Calcutta)**

Tel.: 91 (33) 2242-6820

**Mumbai (formerly Bombay)**

Tel.: 91 (22) 6749-4444

**New Delhi**

Tel.: 91 (11) 4178-2000, -2100

**Indonesia****Denpasar (Bali)** ☎

Tel.: 62 (361) 283-011, -241

**Jakarta**

Tel.: 62 (21) 2550-7800

**Surabaya (East Java)**

Tel.: 62 (31) 546-3419

Toll-free from Indonesia:

008-800-105-171

**Iran**

Tel.: 98 (21) 8873-2623, -2624,

-2625, -2626

**Iraq**

See Jordan

**Ireland**

Tel.: 353 (1) 417-4100

Tel. after hours: 353 (1) 478-1476

Toll-free: 00-800-2326-6831

**Israel, the West Bank and Gaza****Ramallah**

Tel.: 972 (2) 295-8604

**Tel Aviv**

Tel.: 972 (3) 636-3300

Toll-free from Israel, the West Bank  
and Gaza: 014-800-2326-6831**Italy****Naples**

Tel.: 39 (081) 401-338

**Padova**

Tel.: 39 (049) 876-4833

**Rome**

Tel.: 39 (06) 85 444-2911

**Sulmona**

Tel.: 39 (0864) 212-341

Toll-free from Italy: 00-800-172-

213, 00-800-2326-6831

**Jamaica****Kingston**

Tel.: (876) 926-1500

**Montego Bay**

Tel.: (876) 952-6198

**Japan****Hiroshima**

Tel.: 81 (82) 246-0057

**Nagoya**

Tel.: 81 (52) 972-0450

**Sapporo**

Tel.: 81 (11) 726-2863

**Tokyo**

Tel.: 81 (3) 5412-6200

Toll-free from Japan: 001-010-800-

2326-6831 (KDDI), 0041-010-800-

2326-6831 (Nippon Telecom), 0061-

010-800-2326-6831 (Cable &amp;

Wireless IDC)

**Jordan**

Tel.: 962 (6) 520-3300

**Kazakhstan**

Tel.: 7 (3272) 501151, 501153

**Kenya**

Tel.: 254 (20) 366-3000

**Kiribati** 🇰🇮

Tel.: 686 21-184

**Korea**

See South Korea or North Korea

**Kosovo**

See Serbia

**Kuwait**

Tel.: 965 256-3025

**Kyrgyz Republic**

Tel.: 996 (312) 65-05-06

**Laos** 🇱🇦

Tel.: 856 (21) 413 600

**Latvia**

Tel.: 371 781-3945

Toll-free: 800-0171

**Lebanon**

Tel.: 961 (4) 713-900

**Lesotho**

Tel.: 266 (22) 316-555

**Liberia**

See Côte d'Ivoire

**Libya**

Tel.: 218 (21) 335-1633

**Liechtenstein**

See Switzerland, Bern

**Lithuania**

Tel.: 370 (5) 249-0950

Toll-free: 88-003-0022

**Luxembourg**

Tel.: 35 (2) 262-70-570

Toll-free: 800-23679

**Macao**

See China, Hong Kong

**Macedonia, former Yugoslav Republic of**

Tel.: 389 (2) 3225-630

**Madagascar**

Tel.: 261 (20) 22-425-59,

22-423-22

**Malawi**

Tel.: 265 (1) 645-441, 641-612

**Malaysia****Kuala Lumpur**

Tel.: 6 (03) 2718-3333

**Penang**

Tel.: 6 (04) 390-6000

**Maldives**

See Sri Lanka

**Mali**

Tel.: 223 221-2236

**Malta**

Tel.: 356 2552-3233

**Marshall Islands**

See Micronesia

**Martinique**

See Barbados

**Mauritania**

Tel.: 222 529 26 97/8

**Mauritius**

Tel.: 230 212-5500

**Mexico****Acapulco**

Tel.: 52 (744) 484-1305, 481-1349

**Cancún**

Tel.: 52 (998) 883-3360, -3361

**Guadalajara**

Tel.: 52 (33) 3671-4740

**Mazatlán**

Tel.: 52 (669) 913-7320

**Mexico City**

Tel.: 52 (55) 5724-7900, ext. 3322

Tel. after hours: 01-800-706-2900

**Monterrey**

Tel.: 52 (81) 8344-3200, -2753,

-2906, -2961, 8345-9105, -9045

**Oaxaca**

Tel.: 52 (951) 513-3777

**Puerto Vallarta**

Tel.: 52 (322) 293-0098, -0099

**San José del Cabo**

Tel.: 52 (624) 142-4333

**Tijuana**

Tel.: 52 (664) 684-0461

Toll-free from Mexico:

001-800-514-0129

**Micronesia** 🇲🇫

Tel.: 691 320-5448

**Moldova**

See Romania

**Monaco**

Tel.: 377 97 70 62 42

**Mongolia**

Tel.: 976 (11) 328-285

**Montenegro**

See Serbia

**Montserrat**

See Barbados

**Morocco**

Tel.: 212 (37) 68 74 00

**Mozambique**

Tel.: 258 (21) 492-623

**Myanmar** 🇲🇲

See Burma

**Namibia**

Tel.: 264 (61) 251 254

**Nauru**

See Australia, Canberra

**Nepal**

Tel.: 977 (1) 4415-193, -389, -391,

-861, 4426-885, 4425-669

**Netherlands**

Tel.: 31 (70) 311-1600

**Netherlands Antilles**

See Curaçao

**New Caledonia** 🇲🇫

Tel.: 687 272-414

**New Zealand**

Tel.: 64 (4) 473-9577

**Nicaragua**

Tel.: 505 (2) 68-0433, -3323

**Niger**  
Tel.: 227 75-36-86, -87

**Nigeria**  
**Abuja**  
Tel.: 234 (9) 413-9910

**Lagos**  
Tel.: 234 (1) 262-2512, -2513, -2515  
**Port Harcourt**  
Tel.: 234 (8) 461-0434, -1601

**Niue**  
See New Zealand

**North Korea \***  
Tel.: 850 2-381-7908

\* *The Swedish Embassy provides services to Canadians in North Korea*

**Northern Marianas**  
See Micronesia

**Norway**  
**Bergen**  
Tel.: 47 55-29-71-30  
**Oslo**  
Tel.: 47 22-99-53-00  
Toll-free from Norway:  
00-800-2326-6831

**Oman**  
See Saudi Arabia, Riyadh

**Pakistan**  
**Islamabad**  
Tel.: 92 (51) 208-6000

**Karachi**  
Tel.: 92 (21) 561-0685

**Lahore**  
Tel.: 92 (42) 578-1763, -1966

**Palau**  
See Micronesia

**Panama**  
Tel.: 507 264-9731, -7115

**Papua New Guinea** 🇸🇵  
Tel.: 675 325-9333

**Paraguay**  
Tel.: 595 (21) 227-207

**Peru**  
Tel.: 51 (1) 444-4015  
Toll-free: 0-800-50602

**Philippines**  
**Cebu**  
Tel.: 63 (32) 256-3320

**Manila**  
Tel.: 63 (2) 857-9000, -9001  
Toll-free from the Philippines:  
1-800-1-110-0226

**Poland**  
Tel.: 48 (22) 584-3100  
Toll-free: 00-800-111-4319

**Portugal**  
**Faro**  
Tel.: 351 289-80-3757  
**Lisbon**  
Tel.: 351 213-16-4600  
**Ponta Delgada (Azores)**  
Tel.: 351 296-28-1488  
Toll-free from Portugal: 800-819-826

**Puerto Rico**  
See United States of America,  
Puerto Rico, or call toll-free:  
1-866-600-0184

**Qatar**  
See Kuwait

**Romania**  
Tel.: 40 (21) 307-5000

**Russia**  
**Moscow**  
Tel.: 7 (495) 105-6000  
**Vladivostok**  
Tel.: 7 (4232) 49-11-88  
Toll-free from Russia:  
810-800-201-41012

**Rwanda**  
Tel.: 250 (5) 73210

**Saint Kitts and Nevis**  
See Barbados or call toll-free:  
1-888-949-9993

**Saint Lucia**  
See Barbados or call toll-free:  
1-881-949-9993

**Saint Martin/Sint Maarten** 🇸🇲  
Tel.: (599) 543-6261  
Tel. after hours: (599) 520-5202

**Saint-Pierre et Miquelon**  
See France, Saint-Pierre-et Miquelon

**Saint Vincent and the Grenadines**  
See Barbados or call toll-free:  
1-881-949-9993

**Samoa** 🇸🇲  
Tel.: 68 (5) 234-11, 236-13, 252-32

**San Marino**  
See Italy, Rome

**São Tomé and Príncipe**  
See Gabon

**Saudi Arabia**  
**Jeddah**  
Tel.: 966 (2) 653-0597, -0434  
**Riyadh**  
Tel.: 966 (1) 488-2288  
Toll-free from Saudi Arabia:  
800-814-0139

**Senegal**  
Tel.: 221 889-47-00

**Serbia**  
Tel.: 381 (11) 306-3000  
Tel. after hours: 381 (11) 306-3050

**Seychelles**  
See Tanzania

**Sierra Leone**  
See Côte d'Ivoire

**Singapore**  
Tel.: 65 6854-5900  
Toll-free: 001-800-2326-6831

**Slovakia**  
Tel.: 421 (2) 5920-4031

**Slovenia**  
Tel.: 386 (1) 430-3570

**Solomon Islands** 🇸🇲  
Tel.: 677 21561



**Somalia**

See Kenya

**South Africa****Cape Town**

Tel.: 27 (21) 423-5240

**Durban**

Tel.: 27 (31) 303-9695

**Johannesburg**

Tel.: 27 (11) 442-3130

**Pretoria**

Tel.: 27 (12) 422-3000

Toll-free from South Africa:  
0800-992-773

**South Korea****Busan**

Tel.: 82 (51) 204-5581

**Seoul**

Tel.: 82 (2) 3455-6000

Toll-free from South Korea:  
001-800-2326-6831, 008-800-  
2326-6831, 002-800-2326-6831

**Spain****Barcelona**

Tel.: 34 (93) 204-2700

**Madrid**

Tel.: 34 (91) 423-3250

**Málaga**

Tel.: 34 (95) 222-3346

**Sri Lanka**

Tel.: 94 (11) 522-6232 (5-CANADA),  
532-6232

**Sudan**

Tel.: 249 (183) 56 36 70/72/73/74

**Suriname**

34 Tel.: 59 (7) 424-527, -575

**Swaziland**

See South Africa, Pretoria

**Sweden****Gothenburg**

Tel.: 46 (31) 707-4288

**Malmö**

Tel.: 46 (40) 40 23 51

**Stockholm**

Tel.: 46 (8) 453-3000

Toll-free from Sweden:  
00-800-2326-6831

**Switzerland****Bern**

Tel.: 41 (31) 357-3200

**Geneva**

Tel.: 41 (22) 919-9200

Toll-free from Switzerland:  
00-800-2326-6831

**Syria****Aleppo**

Tel.: 963 (21) 268-4160

**Damascus**

Tel.: 963 (11) 611-6692, -6851

**Tahiti**

See New Caledonia

**Taiwan**

Tel.: 886 (2) 2544-3000  
Toll-free: 00-800-2326-6831

**Tajikistan**

See Kazakhstan

**Tanzania**

Tel.: 255 (22) 216-3300

**Thailand****Bangkok**


Tel.: 66 (2) 636-0540

**Chiang Mai**

Tel.: 66 (53) 850-147, 242-292

Toll-free from Thailand:

001-800-156-220-0142

**Timor-Leste (East Timor) **

Tel.: 670 332-2111

**Togo**

See Ghana

**Tonga **

Tel.: 676 23-244

**Trinidad and Tobago**

Tel.: 1 (868) 622-6232 (6-CANADA)

Toll-free: 1-800-387-3124

**Tunisia**

Tel.: 216 71-104-000

**Turkey****Ankara**

Tel.: 90 (312) 409-2700

**Istanbul**

Tel.: 90 (212) 251-9838

Toll-free from Turkey:

00800-14-220-0149

**Turkmenistan**

See Turkey, Ankara

**Turks and Caicos Islands**

See Jamaica, Kingston

**Tuvalu**

See New Zealand

**Uganda**

Tel.: 256 (41) 258-141,

256 (31) 260-511

**Ukraine****Kyiv**

Tel.: 380 (44) 590-3100

**Lviv**

Tel.: 380 (322) 97-1772

**United Arab Emirates****Abu Dhabi**

Tel.: 971 (2) 694-0300

**Dubai**

Tel.: 971 (4) 314-5555

Toll-free from UAE: 800-014-0145

**United Kingdom****Belfast**

Tel.: 44 (2891) 272060

**Birmingham**

Tel.: 44 (121) 236-6474

**Cardiff**

Tel.: 44 (0) 2920-449635

**Edinburgh**

Tel.: 44 (131) 473 6320

**London**

Tel.: 44 (20) 7258-6600

Toll-free from United Kingdom:

00-800-2326-6831

**United States of America****Atlanta**

Tel.: (404) 532-2000

**Boston**

Tel.: (617) 262-3760

**Buffalo**

Tel.: (716) 858-9500

**Chicago**

Tel.: (312) 616-1860

**Dallas**

Tel.: (214) 922-9806

**Denver**

Tel.: (303) 626-0640

**Detroit**

Tel.: (313) 446-4747

**Honolulu, Hawaii** 🇺🇸

Tel.: (808) 524-5050, -5054

**Los Angeles**

Tel.: (213) 346-2700

**Miami**

Tel.: (305) 579-1600

**Minneapolis**

Tel.: (612) 333-4641

**New York**

Tel.: (212) 596-1628

**Puerto Rico**

Tel.: (787) 759-6629

Toll-free: 1-866-600-0184

**San Diego**

Tel.: (619) 615-4286

**San Francisco**

Tel.: (415) 834-3180

**Seattle**

Tel.: (206) 443-1777

**Washington**

Tel.: (202) 682-1740

Toll-free from USA (except Puerto Rico and Hawaii): 1-888-949-9993

**Uruguay**

Tel.: 598 (2) 902-2030

**Uzbekistan**

Tel.: 998 (71) 362-9205

**Vanuatu** 🇻🇺

Tel.: 678 22-777

**Vatican**

See Holy See

**Venezuela****Caracas**

Tel.: 58 (212) 600-3000,  
-3042, -3043

**Isla de Margarita**

Tel.: 58 (295) 264-1684

**Vietnam****Hanoi**

Tel.: 84 (4) 734-5000

**Ho Chi Minh City**

Tel.: 84 (8) 827-9899

**Virgin Islands (U.K.)**

See Barbados

**Virgin Islands (U.S.)**

See United States of America, Miami

**West Bank and Gaza Strip**

See Israel, the West Bank and Gaza

**West Indies Associated States**

See Barbados

**Yemen**

Tel.: 967 (1) 20 88 14

**Yugoslavia, Federal Republic of**

See Serbia

**Zambia**

Tel.: 260 (1) 25 08 33

**Zimbabwe**

Tel.: 263 (4) 252-181/2/3/4/5

**FOR MORE INFORMATION****Foreign Affairs and International Trade Canada  
Consular Affairs Bureau**

[www.voyage.gc.ca](http://www.voyage.gc.ca)

125 Sussex Drive  
Ottawa ON K1A 0G2

**General**

Tel.: 1-800-267-6788 (in Canada and the U.S.) or 613-944-6788  
TTY: 1-800-394-3472 (in Canada and the U.S.) or 613-944-1310  
E-mail: [voyage@international.gc.ca](mailto:voyage@international.gc.ca)

**Emergencies**

Tel.: 613-996-8885  
(call collect from abroad)  
E-mail: [sos@international.gc.ca](mailto:sos@international.gc.ca)

**Drugs and Travel Information Program**

[www.voyage.gc.ca/main/drugs\\_menu-en.asp](http://www.voyage.gc.ca/main/drugs_menu-en.asp)

**PUBLICATIONS (FREE)**

Access our smart-travel publications at [www.voyage.gc.ca](http://www.voyage.gc.ca) or order them by calling 1-800-267-8376 (in Canada) or 613-944-4000.

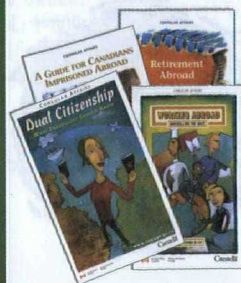
**COUNTRY TRAVEL REPORTS (FREE)**

Our Travel Reports ([www.voyage.gc.ca](http://www.voyage.gc.ca)) provide vital information on safety and security, local laws and customs, health conditions and entry requirements for more than 200 travel destinations. This information is also available by phone: 1-800-267-6788 (in Canada and the U.S.) or 613-944-6788.

**Diplomatic Offices**

Canadian government offices abroad: [www.voyage.gc.ca/alt/canoffices.asp](http://www.voyage.gc.ca/alt/canoffices.asp)

Foreign government offices accredited to Canada: [www.voyage.gc.ca/alt/representatives.asp](http://www.voyage.gc.ca/alt/representatives.asp)

**SMART-TRAVEL PUBLICATIONS**

Are you planning to travel, study, work or retire abroad? Our free smart-travel publications will help you prepare for a safe, healthy and problem-free journey.

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➔ [www.voyage.gc.ca](http://www.voyage.gc.ca)

## Canada Border Services Agency

www.cbsa.gc.ca

### Border Information Service Line

Tel.: 1-800-461-9999 (in Canada) or 204-983-3500 or 506-636-5064

### PUBLICATIONS (FREE)

- *Crossing the Border with \$10,000 or More?* (RC4321)
- *I Declare* (RC4044)
- *Importing a Firearm or Weapon into Canada* (RC4227)
- *Importing a Vehicle into Canada* (RC4140)
- *Moving Back to Canada* (RC4105)

### TO ACCESS OR ORDER:

Consult [www.cbsa.gc.ca/forms](http://www.cbsa.gc.ca/forms), call 1-800-959-2221 (in Canada and the U.S.) or contact your local CBSA office.

## Canada Firearms Centre

www.cfc-cafc.gc.ca

Tel.: 1-800-731-4000

E-mail: [cfc-cafc@cfc-cafc.gc.ca](mailto:cfc-cafc@cfc-cafc.gc.ca)

## Canada Revenue Agency

www.cra.gc.ca

### International Tax Services Office

Tel.: 1-800-267-5177 (in Canada and the U.S.) or 613-952-3741

### Non-Resident Withholding Accounts

Tel.: 1-800-267-3395 (in Canada and the U.S.) or 613-952-2344  
Collect calls are accepted.

### Problem Resolution Program

Tel.: 1-800-661-4985 (in Canada and the U.S.)

### PUBLICATION (FREE)

- *Canadian Residents Abroad* (T4131)

### TO ACCESS OR ORDER:

Consult [www.cra.gc.ca](http://www.cra.gc.ca) or call 1-800-959-2221 (in Canada and the U.S.) or 613-952-3741.

## Canadian Automobile Association

www.caa.ca

## Canadian Food Inspection Agency

www.inspection.gc.ca

Tel.: 1-800-442-2342

### Import Service Centres (ISC)

Eastern ISC 1-877-493-0468  
Central ISC 1-800-835-4486  
Western ISC 1-888-732-6222



## Canadian Heritage

www.canadianheritage.gc.ca/travel

### Movable Cultural Property Program

Tel.: 1-866-999-2494 or 819-997-7761

## Canadian HIV/AIDS Information Centre

(Canadian Public Health Association)

www.aidsida.cpha.ca

### PUBLICATION (\$ FOR MANY COPIES)

- *Basic Facts About HIV and AIDS*

### TO ORDER:

Tel.: 1-877-999-7740  
E-mail: [aidsida@cpha.ca](mailto:aidsida@cpha.ca)

## Canadian Institute of Travel Counsellors

www.citc.ca

### PUBLICATIONS (\$)

- *Scam Watch, vol. 1 (Defining Travel Common Sense)*
- *Scam Watch, vol. 2 (Son of Scam)*

### TO ORDER:

Tel.: 1-800-589-5776 or 416-484-4450  
E-mail: [info@citc.ca](mailto:info@citc.ca)

## Canadian Public Health Association

www.cpha.ca

### PUBLICATIONS (\$)

- *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*
- *International Travel and Health*
- *Travel Immunization Record*

### TO ORDER:

Tel.: 613-725-3769  
Fax: 613-725-9826  
E-mail: [info@cpha.ca](mailto:info@cpha.ca)

## Canadian Society for International Health

www.csih.org

### List of Travel Clinics

E-mail: [csih@csih.org](mailto:csih@csih.org)  
Tel.: 613-241-5785

## Canadian Transportation Agency

www.cta.gc.ca

### PUBLICATION (FREE)

- *A Guide for Persons with Disabilities: Taking Charge of the Air Travel Experience*

### TO ACCESS OR ORDER:

Consult [www.cta.gc.ca](http://www.cta.gc.ca) or call 1-888-222-2592;  
TTY 1-800-669-5575.

## Citizenship and Immigration Canada

[www.cic.gc.ca](http://www.cic.gc.ca)

### CIC Call Centre

Tel.: 1-888-242-2100 (in Canada)  
TTY: 1-888-576-8502 (in Canada,  
from 8 a.m. to 4 p.m. Eastern Time)

### PUBLICATIONS (ONLINE ONLY)

- *Dual Citizenship*
- *Canadian Citizenship*
- *International Adoption and the Immigration Process*

### TO ACCESS:

Consult [www.cic.gc.ca](http://www.cic.gc.ca)

## Environment Canada—CITES

[www.cites.ec.gc.ca](http://www.cites.ec.gc.ca)

Tel.: 1-800-668-6767 or  
819-997-1840  
Fax: 819-953-6283

## Passport Canada

[www.passportcanada.gc.ca](http://www.passportcanada.gc.ca)

### Passports, certificates of identity and travel documents

Tel.: 1-800-567-6868 (in Canada  
and the U.S.)  
TTY: 1-866-255-7655

## Public Health Agency of Canada

(Travel Medicine Program)

[www.travelhealth.gc.ca](http://www.travelhealth.gc.ca)

## Transport Canada

[www.tc.gc.ca](http://www.tc.gc.ca)

### Access to Travel

[www.accesstotravel.gc.ca](http://www.accesstotravel.gc.ca)

### Transport of dangerous goods

[www.tc.gc.ca/air](http://www.tc.gc.ca/air)



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Bon voyage, but ...

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Foreign Affairs and  
International Trade Canada

Affaires étrangères et  
Commerce international Canada

Canada

# Traveller's Checklist



Help ensure a safe and problem-free trip by taking these steps *before* leaving Canada:



- Pack a copy of *Bon Voyage, But...* and a copy of the Country Travel Report for your destination (see [www.voyage.gc.ca](http://www.voyage.gc.ca)).

- Carry a passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.

- Plan your itinerary and budget.



- Arrange for health and travel insurance.

- Leave copies of your passport identification page, itinerary and insurance policy with friends or family.

- Obtain any required visas well in advance.

- Check whether dual citizenship is an issue for you.



- If travelling with children, carry documentation proving your right to accompany them (consent letter, court order).

- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.



- Obtain an International Driving Permit, if required.

- Register online with a Canadian government office abroad, if needed.

- Anticipate financial needs: local currency, traveller's cheques, departure tax.

- Prepare for your flight by carefully attending to luggage, documentation and airport security.



- While abroad, keep receipts for purchases and make special arrangements for food, plants and animals brought back to Canada.



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Services consulaires

Canada


# VOYAGE, BUT...

INFORMATION FOR THE CANADIAN TRAVELLER

2006/2007 9 2006



[www.voyage.gc.ca](http://www.voyage.gc.ca)



**If you run into problems  
while travelling abroad,  
the travel assistance  
service is there to lend  
a hand.**

*"Our passports and travellers cheques  
have just been stolen. Can you help us?"*

*"I am in Caracas and I had severe  
stomach pains all night. What do I do?"*

Travel Assistance can help when you  
are experiencing medical emergencies or  
require personal assistance while traveling out

of province or abroad. Our team of assistance coordinators, nurses and  
physicians will analyze your situation, answer your questions and find the  
expert services you need. When necessary, they will manage your case  
to ensure you get the highest quality medical care and support while  
minimizing costs.

You will have access to a top-notch assistance service for the entire  
duration of your trip, available by phone 24 hours a day, anywhere in the  
world and in the language of your choice.

Before departure, find out what precautions to take in the destination  
country and the documents required by local authorities, such as  
passports, visas and vaccinations.

As needed, the assistance service can also provide:

- assistance with language barriers
- referrals to doctors or health care facilities
- administrative assistance to replace lost or stolen tickets or ID
- assistance with hospital admission and repatriation
- legal assistance

Find out more about the type of assistance service that is offered with your  
travel insurance. If you run into problems abroad, it could make all the  
difference in the world.

## TRAVEL INSURANCE

[www.desjardins.com/travelinsurance](http://www.desjardins.com/travelinsurance)



**Desjardins**  
Financial Security™

High values. Sound assets.

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**BON VOYAGE BUT...s**  
Informations des Affaires étrangères  
**INFORMATION FOR THE CANADIAN TRAVELLER**  
2006/2007  
JUN 19 2006

Published by Foreign Affairs Canada

To obtain more information or additional free copies of this booklet,  
visit your nearest Passport Canada office,  
check the Consular Web site ([www.voyage.gc.ca](http://www.voyage.gc.ca)),  
e-mail [engserv@international.gc.ca](mailto:engserv@international.gc.ca)  
or call **1 800 267-8376** (in Canada) or **(613) 944-4000**.

This publication is available in alternative formats upon request.  
*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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## TRAVELLING ABROAD?

Millions of Canadians go abroad every year. For most of us, travel is an enriching and enjoyable experience. For a few, however, travel may mean trouble.

To maximize the success of your journey and to minimize problems while abroad, Foreign Affairs Canada encourages a preventive approach to ensure safe and hassle-free travel.

We have developed this reference booklet to help you plan before you go. It includes essential information on consular services offered abroad, travel advice and Canadian government offices worldwide.

### What Are Canadian Consular Services?

Foreign Affairs Canada has more than 270 offices worldwide, where consular officials are ready to assist Canadians travelling, working or living abroad.

Before you leave Canada, it is important to be informed about the services we do and do not provide.

### Consular Officials Provide the Following Services:

#### In emergencies

- Assist in arranging evacuation in the event of war, civil unrest or a natural disaster.



- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation should a required treatment not be available locally (fees apply).
- Comfort and assist victims of robbery or other violence.
- Help find missing persons and abducted children.

#### When legal issues arise

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure that you are treated fairly under the country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Provide assistance if your child has been abducted and taken to another country (see our publication *International Child Abductions: A Manual for Parents*).
- Notarize documents (fees apply).



### When other issues arise

- Replace a lost, stolen, damaged or expired passport (fees apply).
- Extend the period of validity of a limited-validity passport (fees apply).
- Add a married or conjugal name to a passport (fees apply).
- Issue a statement in lieu of a certificate of non-impediment to marriage abroad (fees apply).
- Provide an emergency loan (fees apply, and this service is offered only as a last resort and is subject to strict rules).
- Transfer funds (fees apply).
- Provide limited translation services (fees apply).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.
- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or repatriating the remains to Canada.
- Contact your next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

### Consular Officials DO NOT Provide the Following Services:

#### When legal issues arise

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail, pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

#### When other issues arise

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation or repatriation costs of a deceased Canadian.



### Emergency Consular Services

Canadian government offices abroad offer 24-hour assistance, seven days a week. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message for a return call. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address.

From some countries, you can use a toll-free number to speak to a consular officer in Ottawa. In addition, you can make a collect call to Foreign Affairs Canada in Ottawa at (613) 996-8885.

In some locations where Canada does not have a local office, an Australian or British mission will provide you with emergency services. These and possibly other missions can also contact the nearest Canadian office on your behalf.

**Check the "List of Canadian Government Offices Abroad" section for information on how to contact the Canadian office(s) in the country you plan to visit.**

## BEFORE YOU GO

### Get Informed

Take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Consult the Country Travel Reports and the "Current Issues" section of our Web site for up-to-date information on safety and security conditions, health issues and entry and visa requirements for over 200 travel destinations.

#### *Before you go abroad, we advise you to:*

- Find out the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 33 or visit [www.voyage.gc.ca/alt/canoffices.asp](http://www.voyage.gc.ca/alt/canoffices.asp)).
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs Canada (see page 47).

## GOING ABROAD?

BE PREPARED. EXPECT THE UNEXPECTED!



Connect with the world and keep posted on travel advice for more than 200 destinations.

- Our **Country Travel Reports** offer information on safety and security, local laws and customs, entry requirements, health conditions and other important travel issues.
- Our **Country Profiles** provide valuable resources, including maps, facts, statistics and social and cultural insights.
- Our **Current Issues** page features wide-ranging information on evolving situations of concern to Canadians abroad.

Wherever you go, wherever you are, visit:

→ [www.voyage.gc.ca](http://www.voyage.gc.ca)

### Your Passport

Your passport is the only evidence of your Canadian citizenship and identity that is accepted in all countries. You and all family members should have a valid passport if you plan to travel outside Canada. Passport applications are available at [www.pptc.gc.ca](http://www.pptc.gc.ca) (the Passport Canada Web site), Passport Canada offices, postal outlets in Canada and Canadian government offices abroad.

### A Passport for Everyone

Canadian children must have their own passport. The practice of

adding a child's name to a parent's passport is no longer permitted.

Before you leave on your trip, **be sure to complete the "In case of accident or death notify" section** (page 4) in your passport. This information will help us quickly notify your family or friends if an emergency arises.

### Processing Time

The processing period for in-person applications in Canada is 10 working days. The processing of mail-in applications takes a minimum of 20 working days. So, plan to apply well before departure.

## REGISTER WITH US



If you are travelling or living abroad, you can register with Foreign Affairs Canada. Registration will enable us to reach you and provide assistance in case of an emergency at home or abroad.

We encourage you to register if:

- You will be away from Canada for at least three months.
- You will be visiting a country, or region of a country, that is covered by an official Travel Warning.
- You are travelling to a country that has security concerns or does not have a Government of Canada office.

You can register on-line at the "Registration of Canadians Abroad" section of our Web site ([www.voyage.gc.ca](http://www.voyage.gc.ca)) or through the responsible Government of Canada office abroad (see page 33).

Registration is voluntary, and the information you provide is protected and used in accordance with the provisions of the Privacy Act. Under the Privacy Act, personal information may be disclosed under certain circumstances, including situations where disclosure would clearly benefit the client, where the public interest in disclosure clearly outweighs any invasion of privacy or pursuant to a court order.

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For example, Canada has such an arrangement with Australia. Consult the Country Travel Reports on our Web site for country-specific information.

### **Keep It Safe!**

Make photocopies of your passport's identification page and of your identification cards. Keep the copies separate from the originals when travelling. For added security, leave a copy with a friend or relative at home. We also recommend that you carry a birth or citizenship certificate in addition to your Canadian passport. These simple steps may speed the replacement process if you lose your passport.

### **Expiration Date**

If your passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

If you have any questions about passports, contact Passport Canada.

### **Do You Need a Visa?**

You need a visa to enter certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements. **Apply for visas well in advance of your trip.**

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay.

Be prepared to show your return or onward ticket, a bank statement or any visas that demonstrate that you plan to visit another country.

### **Travel with or by Children**

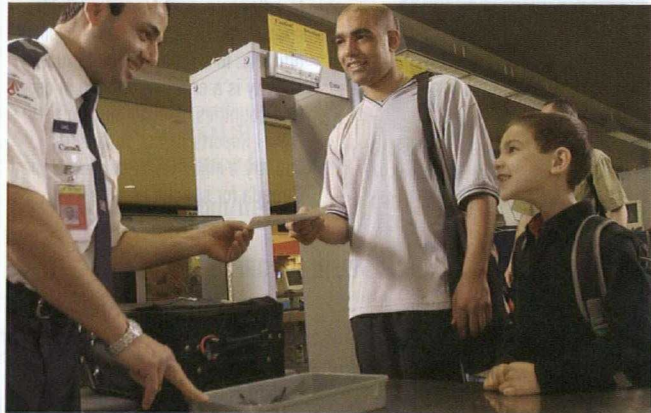
If a person younger than 18 is travelling alone or with only one parent or another adult, we recommend that a consent letter be carried proving that the trip is permitted by the custodial parent (or both parents or the legal guardian, as the case may be). For an example of a consent letter, refer to "Frequently Asked Questions" in the "Before You Go" section of our Web site.

Make sure you and/or the child carry proper identification, such as birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. Identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These documents will help prove your citizenship, residency and custodial rights when you return to Canada.



CATSA ACSTA

## Pack right...



## ...enjoy your flight!

For more information on how to pack for your next trip, visit our website at [www.catsa-acsta.gc.ca](http://www.catsa-acsta.gc.ca) or call 1-888-294-2202.



Canadian Air Transport Security Authority

Administration canadienne de la sûreté du transport aérien

Canada

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop, you should talk to a lawyer before the child leaves home. Our publication *International Child Abductions: A Manual for Parents* contains further information.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions,

contact Foreign Affairs Canada's Consular Case Management Division at 1 800 387-3124 (in Canada) or (613) 943-1055.

### Travel with Same-Sex Spouse

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Attempting to enter as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

### TRAVEL IN EUROPE

The member states of the European Union (not including the United Kingdom and Ireland), plus Norway and Iceland, make up the Schengen area, which aims to abolish border controls between those countries and create a single external frontier. However, controls are still in place at the borders of the newer Schengen countries.

Canadians do not need visas for short-term visits to Schengen countries, but some member states require you to register with local authorities within three working days of your arrival. It is important to get your passport stamped when entering the Schengen area. The absence

of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities.

For more information, see the Country Travel Reports on our Web site. For the most up-to-date and authoritative information, contact the embassy or consulate of the countries you wish to visit.



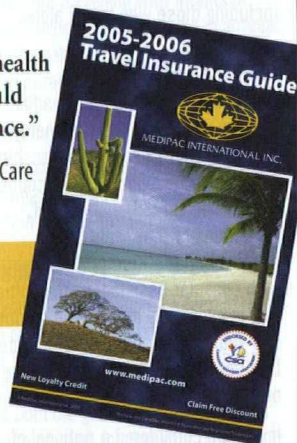
# TRAVEL NOTICE

"...coverage for out-of-country health care services is limited; you should purchase supplementary insurance."

Ministry of Health and Long-Term Care

CALL FOR YOUR **FREE**  
Travel Insurance Guide.

[www.medipac.com/free](http://www.medipac.com/free)



The Canadian Snowbird Association understands your travel concerns!

- Medicare limitations
- Currency exchange
- Travel restrictions
- Border crossing

CALL FOR YOUR **FREE**  
Travellers' Checklist.

[www.snowbirds.org/free](http://www.snowbirds.org/free)

CALL THE CSA FOR YOUR **FREE**  
Travel Insurance Guide AND Travellers' Checklist.



MEDIPAC

**1-800-734-7147**



CSA

## Women Travelling Solo

Our booklet *Her Own Way: Advice for the Woman Traveller* provides specific information for females, including those who travel alone.

## Dual Citizenship

Canadian law permits a Canadian to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, and authorities of that country may prevent Canada from providing you with consular assistance. This situation is especially likely if you do not use your Canadian passport to enter that country due to personal choice or legal requirements.

If you are considered a national of another country, you may be compelled to do military service, required to pay special taxes or subject to increased scrutiny by immigration and security officials.

To avoid unpleasant surprises, confirm whether you, your spouse or any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and to present themselves as Canadians to foreign authorities.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

## Persons with a Disability

Many countries do not provide access to people in wheelchairs or make allowances for those with special hearing, visual or other requirements. For more information, refer to the Canadian Transportation Agency Web site ([www.cta.gc.ca](http://www.cta.gc.ca)) and the Government of Canada site "Persons with Disabilities Online" ([www.ph-endirect.ca](http://www.ph-endirect.ca)).

## Getting Medical Advice

Provided by the Public Health Agency of Canada

The Public Health Agency of Canada, through its Travel Medicine Program, strongly recommends that your travel plans include contacting a travel medicine clinic or your physician **six to eight weeks before departure** to determine your need for vaccinations, preventive medication and advice on precautions to take to avoid disease while travelling.

## Vaccination, Preventive Medication and Personal Protective Measures

Based on your current health status, immunization history and anticipated itinerary, a health-care provider can assess your individual health risks and advise you on vaccination requirements, your need for preventive medication (e.g., for malaria) and personal protective measures. International travel can expose you to infectious diseases not frequently seen in Canada. Ensure that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries. Seek a risk assessment **well in advance** of your departure, as you may need to start receiving vaccinations or taking preventive medication a month or two beforehand. For a list of travel

medicine clinics in Canada, visit the Travel Medicine Program's Web site at [www.travelhealth.gc.ca](http://www.travelhealth.gc.ca).

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them.

## AIDS

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

## Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen. If you wear glasses or contact lenses, having the prescription will make it easier to replace them.

**Do not try to save luggage space by combining medications into one container. Keep all medications in the original, labelled container to avoid customs problems.**

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor, stating the medical reasons for your prescription and the recommended dosage.

## TRAVEL TO THE UNITED STATES AND MEXICO

Canadians should carry a valid Canadian passport for all visits to the United States and Mexico. For detailed information, see our Country Travel Reports.



If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that shows they are for medical use.

## Supplemental Health Insurance

Do not rely on your provincial health plan to cover costs if you get sick or are injured while abroad. At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplementary travel insurance policy.

Some credit card companies offer their holders health and travel insurance. Do not assume that coverage is automatically included or that the card alone provides adequate coverage. Some companies charge an additional premium for travel coverage. Others require that you pay for your travel arrangements using that card. Verify the conditions, limitations and requirements before departure.



### Be sure to ask whether your policy:

- Has an in-house, worldwide emergency hotline you can call if you are in trouble. Find out whether it operates 24 hours a day, seven days a week; if the operators are multilingual; and whether nurses or physicians are on staff.
- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for medical evacuation to Canada or the nearest location with appropriate medical care.
- Pays for a medical escort (doctor or nurse) to accompany you during evacuation. This service can cost as much as \$100,000 if it is not included.
- Covers pre-existing medical conditions. Notify your insurance company and get an agreement in writing that you are covered for such conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a doctor or hospital requires immediate payment.
- Pays for the preparation and return of your remains to Canada if you die while abroad. Otherwise, this service can cost as much as \$10,000.



sanofi pasteur

The vaccines business of sanofi-aventis Group

Travelling allows us endless opportunities to be exposed to new sights, sounds, smells, tastes, experiences and new people.

### Did you know?

- ▲ Travellers' diarrhea is a common problem for Canadians travelling to a developing country
- ▲ During a two week trip, up to 50% of people will have one or more episodes of travellers' diarrhea
- ▲ An episode of travellers' diarrhea can last 3 - 5 days

### Travellers' Diarrhea is usually caused by contaminated food.

The most common cause of travellers' diarrhea is food contaminated with bacteria called enterotoxigenic *E. coli* (ETEC). Travellers' diarrhea can also be caused by contaminated water.

In addition to the sage advice "Boil it, peel it, cook it ... or forget it!", a new, easy-to-take oral vaccine may also lower your chances of developing travellers' diarrhea while you are away.



Dukoral™ is a trademark used under license from SBL vaccin AB.

### Plan ahead – help protect against travellers' diarrhea

For more information visit us at [www.travellersdiarrhea.com](http://www.travellersdiarrhea.com)

**Carry details of your insurance with you.** Also, tell your travel agent, a friend or a relative at home and a travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Always remember to **submit original receipts** for medical services or prescriptions received abroad. Most insurance companies will not accept copies or faxes. Keep a copy of the submitted documents for your files.

### **Extended Stay Abroad**

Your provincial health insurance plan will become invalid if you live outside the province beyond a certain length of time. This period varies by province. Personal medical insurance is available for those working, studying or living outside Canada for an extended period. Coverage is available for both the contracted individual and dependants. These insurance plans consist of full accident and sickness coverage,

including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war and civil unrest. Check with your insurer before you leave Canada.

### **Other Insurance**

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption and/or lost luggage coverage. Doing so can avoid major disruptions and additional costs. Again, check the terms and conditions of these policies.

### **Travelling by Car**

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult the Country Travel Reports on our Web site or the Canadian Automobile Association.



## **Why is International Travel Insurance Required?**

**Here are 10 reasons to pack it in your luggage:**

- 1.** Health insurance is one of the best investments you can make. Accidents or illnesses can happen to anyone, anywhere, anytime. All it takes is an unguarded moment or exposure to a harmful virus, and you or your family could be indebted for many years.
- 2.** Some hospitals will not admit you unless you have insurance or can pay up front, regardless of your medical condition.
- 3.** You cannot take medicare for granted when you work outside Canada, even for short periods. Your government health insurance plan (GHIP) will foot only a portion of the bills.
- 4.** Your GHIP may terminate after you have lived outside Canada for a certain period of time.
- 5.** With certain exceptions, when you return to Canada there will be a wait of up to three months before you can benefit again from your GHIP.
- 6.** A comprehensive travel insurance plan can help you leave a country, at no extra cost, in the event of a major medical emergency for which local facilities are inadequate.
- 7.** Travelling to a country where war or civil unrest is a concern may require specialized insurance to ensure full protection.
- 8.** Should you decide to extend a business trip to take a holiday, you may need additional coverage besides your employer's policy.
- 9.** Many people take advantage of being abroad to try new things. If you plan to participate in any hazardous activity—scuba diving, parachuting, rock climbing, hiking, alpine skiing, etc.—check the limitations of your insurance coverage first.
- 10.** Do not assume that your Canadian automobile insurance or the coverage purchased with your rental vehicle will provide adequate protection in the event of an accident or theft. Much of the coverage we take for granted in Canada is not available abroad. Make sure you know what coverage is in place before you drive.

## Money Matters

Canadian currency and traveller's cheques are not always accepted. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of the destination country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed. Foreign travel is often more expensive than expected.



## Canadian Taxation Status

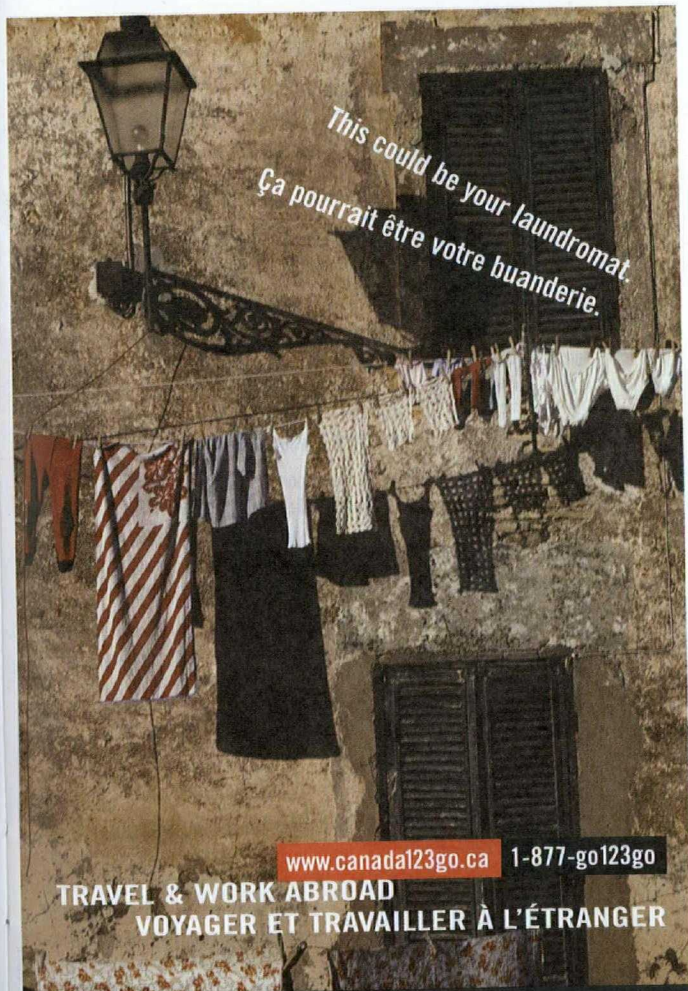
If you are living, working or travelling abroad but maintain residential ties in Canada, you are usually considered a "factual resident" of Canada for taxation purposes. However, there may be other factors involved, so review your situation with the Canada Revenue Agency (CRA) before you leave to avoid surprises. For details, see the CRA publication *Canadian Residents Abroad* (T4131).

## Avoiding Customs Difficulties

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, see the CBSA pamphlet *I Declare*.

## Transport of Dangerous Goods and Aviation Security

Passengers are not permitted to transport dangerous goods aboard aircraft in carry-on luggage, in checked baggage or on their person. Consult the airline or Transport Canada's Web ([www.tc.gc.ca](http://www.tc.gc.ca)) site to find out what you can and cannot take with you.



This could be your laundromat.  
Ça pourrait être votre buanderie.

[www.canada123go.ca](http://www.canada123go.ca) 1-877-go123go

TRAVEL & WORK ABROAD  
VOYAGER ET TRAVAILLER À L'ÉTRANGER



Foreign Affairs  
Canada

Affaires étrangères  
Canada

Canada



## Traveller's Checklist



Help ensure a safe and problem-free trip by taking these steps before leaving Canada:

- Pack this booklet and a copy of the Country Travel Report for your destination.
- Carry a passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.
- Plan your itinerary and budget.
- Arrange for health and travel insurance.
- Leave copies of your passport identification page, itinerary and insurance policy with friends or family.
- Obtain any required visas well in advance.
- Check whether dual citizenship is an issue for you.
- If travelling with children, carry documentation proving your right to accompany them (consent letter, court order).
- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.
- Obtain an International Driving Permit, if required.
- Register with a Canadian government office abroad, if needed.
- Anticipate financial needs: local currency, traveller's cheques, departure tax.
- Prepare for your flight by carefully attending to luggage, documentation and airport security.
- While abroad, keep receipts for purchases and make special arrangements for food, plants and animals brought back to Canada.



## ON THE ROAD

### Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Be sure not to wander into unknown areas—find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Remember to telephone home, particularly if you have promised family members or friends that you will do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together.** If you do so, your risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.



### Foreign Laws and Customs

When travelling or living in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts, buildings or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. Your film and camera could be confiscated, and you could even come under suspicion of espionage.

## LOST OR STOLEN PASSPORT

If your passport is lost or stolen while you are abroad, you should immediately report the incident to the local police. Make sure you get a copy of the police report or the report number. Then contact the nearest Government of Canada office. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), present new photographs, pay the required fee and complete a "Statutory Declaration Concerning a Lost, Stolen, Inaccessible or Destroyed Canadian Passport or Travel Document" (form PPT 203). If you subsequently find the missing passport, it must be returned to Passport Canada for inspection and destruction.



## Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs may be readily available and openly used in some areas. Most countries impose heavy fines and long prison sentences for possession and trafficking. In some countries, possession of even small amounts of drugs carries a prison sentence. **Never take any parcel that is not yours across a border.**

Choose your travel companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be. For details, consult the "Drugs and Travel" section of our Web site.

## Crime and Punishment

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The laws and customs of other countries can be very different from those in Canada, and ignorance is no defence when a crime is committed.

## When you travel, remember: Cultural places and objects in other countries are protected by laws there and by laws here in Canada

*Canadians may be prosecuted in foreign countries...*

Many countries enforce strict laws to protect their cultural heritage: monuments, historical and archaeological sites, museums and objects.

Travellers can face serious penalties and imprisonment for acts committed against that heritage. Sometimes even a seemingly innocent act, such as picking up a small piece of broken pottery or stone to bring home as a souvenir, can result in fines or imprisonment for "theft" or "vandalism".

*...and here at home.*

Recent changes to Canadian law now mean that Canadians may also be prosecuted in Canadian courts for acts committed against significant cultural heritage outside Canada. Other recent changes to Canadian law prohibit the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada.

## Stay informed and stay out of trouble!

For more information, consult the  
Department of Canadian Heritage website:  
[www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel)



Canadian  
Heritage

Patrimoine  
canadien

Canada

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends and ensure you receive fair treatment **according to the standards of that country.** They cannot, however, wield any influence to reduce your sentence or fine.

### Judicial Process

Never assume that the legal system of another country is the same as at home. "Innocent until proven guilty" is not a universal principle.

In certain countries, you may not have a right to legal representation or to a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is often presumed, and you may be charged just for

### SEXUAL EXPLOITATION OF CHILDREN

Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our Web site.

being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office at once.** If you cannot do so yourself, have someone else do it for you.

# DRUGS AND TRAVEL:



## A DANGEROUS DUO

**One wrong move — and your travel plans could go up in smoke.**

**Avoid a bad trip.**

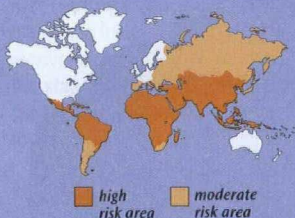
Get the facts at:

[www.voyage.gc.ca](http://www.voyage.gc.ca)

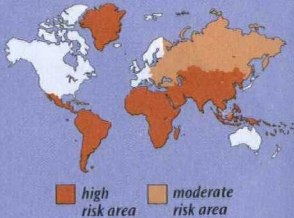


# Travelling abroad? Protect yourself.

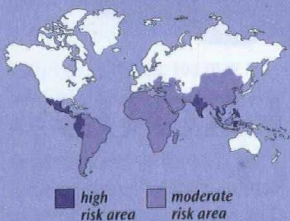
## Travellers' Diarrhea



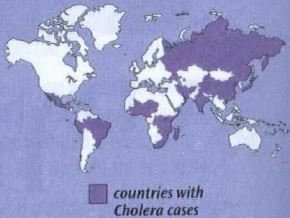
## Hepatitis A



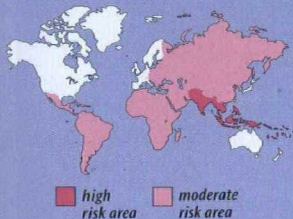
## Rabies



## Cholera



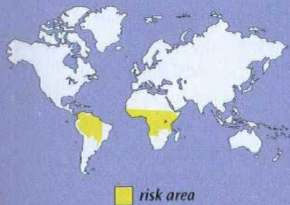
## Typhoid Fever



## Meningococcal Disease



## Yellow Fever



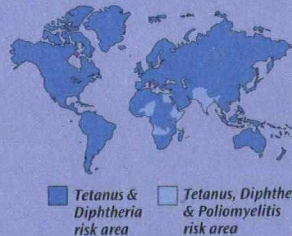
## Japanese Encephalitis



## Influenza



## Tetanus, Diphtheria & Poliomyelitis



## HELP AVOID TRAVEL HEALTH RISKS.

Consult with your doctor or travel clinic  
to discuss your individual itinerary.

For additional information please call  
1-800-268-4171.

Sources: [www.who.org/ith](http://www.who.org/ith); [www.cdc.gov/travel](http://www.cdc.gov/travel); Steffen, Dupont, Wilder-Smith,  
Manual of Travel Medicine and Health, 2003 T132B4 - 01/04



**sanofi pasteur**

The vaccines business of sanofi-aventis Group



## COMING HOME

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our Web site for more information.

### Canadian Customs and Import Controls

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50, not including alcohol and tobacco products, without paying duties or taxes. If the goods you bring in are worth more than C\$50 in total, you cannot claim this exemption. In this case, you have to pay **full duties on all goods** you bring in.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as follows: up

to 1.14 litres (40 oz.) of liquor or 1.5 litres (53 oz.) of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml (12 oz.). As for tobacco, you may bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams (7 oz.) of manufactured tobacco.

Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked "Canada-Duty Paid—Droit acquitté."

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as described above. Note that provincial age restrictions apply to liquor and tobacco products.

When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

If you have any questions about what you can bring home, call the Border Information Service Line of the Canada Border Services Agency (see page 48).

### Be Aware and Declare

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

Your souvenirs  
may be illegal...  
Get the facts!

[www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel)



Vos souvenirs  
peuvent être illégaux...

Renseignez-vous!

[www.patrimoinecanadien.gc.ca/voyage](http://www.patrimoinecanadien.gc.ca/voyage)

1 800 O-Canada



Canadian  
Heritage

Patrimoine  
canadien

Canada



Government  
of Canada

Gouvernement  
du Canada



# BE AWARE AND DECLARE!

Every traveller entering Canada plays a key role in protecting the country from foreign pests, viruses and animal diseases that could be unintentionally brought in through food, plants, animals and related products. Many of these products are not allowed or must be declared when entering Canada.

**Food** can carry animal diseases or plant viruses.

**Plants and related products** can carry insects, harmful microorganisms, viruses, fungi and bacteria.

**Animals and related products** can carry animal diseases, such as Avian Influenza.

For more information on what products are allowed, visit us at [www.inspection.gc.ca](http://www.inspection.gc.ca) or call us at **1-800-0-CANADA**

*Be responsible. Do your  
part to protect Canada.*

Canada

The booklet *I Declare* (RC4044), published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad of more than a year, there are special import provisions for household items and personal belongings. Information is contained in the CBSA brochure *Moving Back to Canada* (RC4105).

For information on importing a vehicle, contact the Canada Border Services Agency.

### Illegal Souvenirs

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits and vegetables, plants, animals or products made from their skins or feathers, contact the Canadian Food Inspection Agency beforehand for guidance—it could save you a lot of trouble.

For information on importing weapons, contact the Canada Firearms Centre.

There are more than 30,000 species of wild animals and plants regulated

under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

### Health Concerns

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada and where you have been. If you were ill while travelling, also see your doctor upon return and explain your travel history and any treatment you received.



## LIST OF CANADIAN GOVERNMENT OFFICES ABROAD

The following list identifies where to seek consular assistance in each country.

The telephone numbers in this list indicate the country code first and then the city/area code. The city/area codes (in parentheses) are those you should use when calling within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean and the United States do not require a country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones or pay

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office in an **emergency** or after hours, call **(613) 996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

phones. Also, a phone card, coins, tokens or an international long-distance fee may be required to complete the call.

Canada has agreements with several countries to provide consular services to each other's citizens at a number of locations around the world. In the following list, the  symbol indicates that an Australian government office delivers consular services to Canadians in that country.

*The information in this list is subject to change. Consult [www.voyage.gc.ca](http://www.voyage.gc.ca) for the most up-to-date list of Canadian government offices abroad, including postal and e-mail addresses.*

**Afghanistan**

Tel.: 93 (799) 742 800

**Albania**

Tel.: 355 (4) 257274, 257275

**Algeria**

Tel.: 213 2191-4951, -4960

**Andorra**

See Spain, Madrid

**Angola**

Tel.: 244 (222) 448-371, -377, -366

**Anguilla**

See Barbados or call toll-free:  
1 888 949-9993

**Antigua and Barbuda**

See Barbados or call toll-free:  
1 888 949-9993

**Argentina**

Tel.: 54 (11) 4808-1000

**Armenia**

Tel.: 374 (10) 56-79-90

**Aruba**

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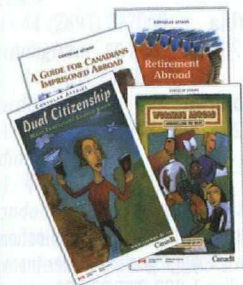
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