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## Export Business

## THE GANADIAN BANK OF COMMERCE

Head Office

TORONTO

## Export Business



## THE CANADIAN BANK OF COMMERCE <br> Head Office <br> TORONTO

July, 1918

## EXPORT BUSINESS

## FOREWORD

One of the topics which is being seriously discussed at the present time by thinking men the world over is: BUSINESS AFTER THE WAR. All the leading countries are making strenuous efforts to broaden the market for the goods they have to sell and the pertinent question with us is -What is Canada doing in this respect?

During the past few years our factories have been deluged with war orders, our plants have been greatly enlarged to meet these demands and, we are proud to say, a skill in workmanship has developed which has quite exceeded our expectations. As a consequence our production has increased enrrmously and we have enjoyed unparalleled prosperity, but a time will come when war orders will cease, there may be little use for many of the plant extensions and numbers of workmen will be idle, a situation which will be aggravated by the return of our soldiers from the front. We shall then be faced with smaller incomes and a heavy natinnal debt, which means burdensome taxation.

We have berrowed very large sums in both England and tne United States, the principal and interest on which we must endeave ir to pay in goods. Our country is liberally endowed with natural resources, the production of foodstuffs and raw materials can be greatly increased, and fortunately these commodities can be marketed with comparative ease. In the production of manufactured goods we shall be subjected to the very active competition of other manufacturing countries, but we believe that the skill exhibited in the production of munitions has forcibly demonstrated our ability to compete with any other country where reasonable wages are a.lowed to employprs, and there appear; to be no reason why our manufactures should not find a ready sale. Our aim for the future, therefore, should be to increase the production of the factory as well as of the fishery, farm, forest and mine, in order to create an exportable surplus and thus assure to our country at least a reasonable proportion of the prosperity it has enjoyed in recent years.

## OBJECTS TO BE SOUGHT

We should endeavour to seek a fair share of the world's commerce. It is a recognised fact that extensive trade over the seas tends to stabilize industry by ensuring to manufacturers and producers a larger sphere of activity. Increased orders from foreign countries tend to change seasonal demands to steady demands the year round, and this is the ideal condition we should seek to bring about in this country.

## OUR NATURAL ADVANTAGES

Until recently Canadians, with a few notable exceptions. felt that the home market was sufficient for their activities, and few of our menufacturers and producers gave any consideration to the question of entering foreign ields. Now, however, we realise our ability and r.cessities and if we are aggressive our foreign trade will doubtless develop rapidly. In the export of foodstuffs and raw materials we possess a decided advantage over many other countries, an advantage due primarily to nature's generosity in the provision of resources, and we should therefore make the most of our opportunities.

## WE MUST BE PREPARED TO GRANT CREDIT

A large numb:s, of our producers show a reluctance to enter foreign markets, apparently labouring under the impression that a foreign importer is not as reliable to do business with as a domestic client. This is quite an erroneous idea. It is true that the foreign importer frequently seeks time on his purchases, so that if our exporters hope to secure orders in countries where it is usual to allow $30,60,90$ or 120 days on purchases, credit must be granted in accordance with the prevailing custom. Credit risks must, of course, be as carefully scrutinized in the foreign markets as in those at home, but the vanks and mercantile agencies are only too pleased to secure reports on foreign traders and to place their facilities at the disposal of all shippers. It is a recognized fact that a reliable foreign importer is very jealous of his credit and meets his obligations in a p.umpt and satisfactory manner. A great many of our exporters are inclined to insist on cash with the order or cash on producticn of the documents at the shipping port, but little can be gained in er ${ }^{-1}$ avouring to develop an export business along these line These are, of course, ideal ways in which to do business,
but other exporting countries have seen fit to credit wl ere conditions warrant it, and if our ...porters hope to auccef $d$ in their foreign endeavours they must at least accord stinsar rms; otherwise the business will go elsewhere. In this connection we have in mind a recent order involving over $\$ 100$,000 which might have been fille? in this country, 'lut which went abroad simply because cash was insisted upon before the goods were shipped. If, on the other hand, the reasonable terms requested had been acceded to not only this order but many future orders might have resulted.

## SELECTION AND STUDY OF FOREIGN FIELDS

In considering foreign trade the market is so wide that it is bewildering, "nd it is di ul to know just what country or countries to cultivate. I urally a fioducer, no matter how large, cannot cove-: all th. countries which import his particular line of goods, and the selection of the field in which to commence onerations ' : matter of individual choice. Once the decision : " been made, the exporter should study the territory carefully, noting geographic and climatic conditions, general adaptability of his products to the market, competition, prosperity of the inhabitants and their peculiar needs, tariffs, local laws, credits required, most suitable manner of packing goods, steamship connections, and so on. To carry on a successful foreign trade it is essential that the local conditions and requirements should be thoroughly grasped before one can hope to give entire satisfaction to the foreign client.

## FOREIGN AGENCIES AND REPRESENTATION

Some of the large: corporations are already well established in a number of foreign countries where they maintain fully stocked branch houses or agencies, presided over by their own representatives who are naturally conversant with local conditions. This is, of course, the best method of building up a connection abroad, as purchasers can inspect the goods with the further advantage of securing immediate delivery, which is necessarily an important factor in effecting sales. While the small manufacturer may not be able to establish a local warehouse he can alwas . secure an energetic and reliable local representative through whom, if he gives satisfaction to his customers, he should be exidbled to do a satisfactory and profitable business.

In view of the expense incidental to cot lucting a foreign business a number of small manufacturers in somewhat similar, but non-competitive lines, may agree to send a joint representative to a foreign field, thus dividing the expense among several, and this plan has been found to work well in many cases in which not only the ability to organize, but also the willingness of the individual to subordinate his own interests to those of the whole group have been in evidence. The best results, however, cannot be expected from one salesman endeavouring to handle several absolutely different lines such as, for instance, automobiles, dress goods and canned meats. This of course would not necessarily apply to a representative sent to a foreign country simply to arrange for the appointment of manufacturers' agents.

## EXPORT COMPANIES

The formation of numerous export companies owned and controlled by various manufacturing concerns is one of the logical developments of after-the-war trade. In this connection an Export Association has been formed ir. Canada, the functions of which are to secure detailed information and actual orders for its members, to introduce buyers, to find reliable agents where representation is required, to collect, finance and make shipments and to assist in organising production in Canada so as to make possible the successful execution of large export orders.

## PACKING

Packing is one of the very important features of export trade, and special attention should be given to it. If specific instructions are furnished they should be scrupulously followed. Even if the Canadian shipper may not understand the reason for certain of these instructions and may be convinced that his idea of packing is better than that suggested by the foreign customer, he should nevertheless comply with the consignee's request. In all cases the peculiar conditions of the country to which the order is sent should be kept in mind. When, for instance, the goods have to be carried overland by porters or on pack animals, the size of the cases should be adapted to the carrying capacity of the means of conveyance which is used in the country of destination. For example, a package that has to be borne by a native carrier should not weigh more than

90 pounds: the load for a donkey should not exceed 100 pounds: for a mule the load is from 150 to 250 pounds, and for a camel from 400 to 500 pounds. It should also be remembered that in the case of pack animals such packages should generally be divided into halves, so that half may be loaded on one side of the animal and half on the other.

Climatic conditions should be given due consideration. If goods are likely to be exposed to rain, to be unloaded from the ship into a lighter in rough weather, etc., they should be so packed as to be amply protected. All these points should be given very careful thought; attention should also be paid to the question of economy in the size of the packages in order that the entire shipment may not occupy more space in the stea.iter than is absolutely necessary. It is important to remember that steamship companies charge according to weight or measurement, choosing whichever method will permit of the highest freight charge.

## MARKING THE PACKAGES

Marking the packages is of importance and should not be overlooked. The regulations of the port to which they are to be shipped should be complied with and usually the marking should be stencilled. The phrases, "Handle with care," or "This side up," stencilled in English would be of little value in a country such as Brazil where Portuguese is the language in general use.

## SHIPPING DOCUMENTS

Invoices, certificates of origin, consular invoices, marine and war risk insurance and other documents should all be made out in accordance with the requirements of the importing country and the greatest care and attention given to all such matters.

## QUOTATIONS

In making quotations it is sometimes preferable to use the metric system for weights and measurements and to quote the price c.i.f. in the currency of the country to which the goods are destined. When the exporter quotes in the currency of the foreign country he should always bear in mind, however, that he is taking the risk of fluctuations in the rate of exchange,
and at times this is a very important factor. Should it be a f.o.b. quotation he should be quite certain that f.o.b. means on board the ship. It is very annoying to a foreign importer to have small charges added to his freight bills, representing the transfer from the railroad company to the ship, as these are charges not anticipated by him.

## CLEARING AGENTS ABROAD

A point to be borne in mind in making consignments to parties not located at the ship's point of discharge is the appointment of an agent or broker who will arrange for the prompt clearing, warehousing or transhipment of the goods to their final destination. This is a very necessary precaution, especially in some countries where the annual losses from pilfering run in o large figures.

## CORRESPONDENCE

Letters should preferably be written in the prevailing language of the country to which they are addressed, and they should be courteously and politely worded. Foreigners are most punctilious about their correspondence, and exporters should bear in mind that the curt business style of composition used in domestic communications is apt to be considered cold and abrupt. It is especially desirable that the concluding sentence of a letter should be phrased in a manner which leaves the recipient feeling that his correspondent has his interests at heart and is anxious to cultivate the connection to the advantage of both parties.

Correspondence should be very explicit and all details gone into minutely. It should be remembered that while the manufacturer knows all about his goods the foreign importer does not, and the more particulars that are furnished the more likely the manufacturer is to secure an order. Every order secured and carefully executed means one new customer, and a satisfied customer is not likely to leave without good reason. One of the criticisms directed against Canadian exporters is that they do not answer letters addressed to them by foreign buyers. Strict and prompt attention to correspondence is one of the requisites of an export business.

## SUBSTITUTING GOODS NOT ORDERED

Another feature that has militated against Canadian export trade is the fact that shippers are inclined to substitute, if they have not in stock exactly what is ordered. Such action is resented by foreign buyers. They want exactly what they order and nothing else, and they desire ineir instructions to be followed implicitly in every detail. They have their own reasons for giving full instructions, the object of which may not necessarily be known in Canada, and the only way to build up an export business is to comply with the client's wishes. A great deal of harm can be done to a country's export trade by a few careless exporters disregarding instructions. Remember that carelessness not only injures one's own business but is an injury to the trade of the country in general.

## PROMPT EXECUTION OF FOREIGN ORDERS

To build up a good export business successfully, attention must be paid to foreign orders, even thourh home trade may be booming, and the foreign order may seemingly mean a loss to the manufacturer. There are always periods when foreign orders keep the factory wheels turning, and this is an important feature to bear in mind at all times. Export business should not be taken up lightly. To firmly establish a foreign connection the manufacturer must always be prepared to supply requirements and make prompt deliveries, whether domestic business is slow or flourishing.

## FAIR TREATMENT

Fair treatnient of the foreign customer by the Canadian manufacturer from the beginning to the end of a commercial transaction is of the highest importance. The successful exporter must be a broad and high-minded merchant in the best and fullest sense of the terms.

## THE SELECTION OF A SALESMAN

Manufacturers sending salesmen abroad should bear in mind that the social feature is a very imjortant factor in securing foreign orders. The free, off-hand ways in vogue in Canada have no place in foreign countries and are not appreciated. An excellent salesman in Canada may make a complete failure, say, in South America. Foreign $n$ erchants usually take their
own time before entering into business negotiations, and as a rule it is very unwise for a salesman to attempt to discuss business in the first interview. The representative who is diplomatic wiil consider the social aspect first. He will endeavour to create a good impression on his prospective customer, knowing quite well that if he secures his confidence business will follow, if there are any orders obtainable. The choice of a salesman to operate in foreign markets, is therefore, a very important matter. If he is expected to make a general canvass of a foreign country and to cover the interior districts and smaller towns, a working knov ledge of the language of the country visited is almost essential. While this is also desirable in the case of agents or representatives who only visit the large industrial centres, it is not absolutely necessary.

## TRAINING FOREIGN REPRESENTATIVES

Until recently Canadians have not fully realised what a large export business means to a country. We are only slowly discovering our capacity for production, and with our natural advantages and raw materials it would appear that the future of our export trade should be very bright. Firms which contemplate extending th sir business beyond the scope of doinestic trade should, in addition to thoroughly familiarizing themselves with foreign business conditions and customs, educate their promising young employees io the advantages of a knowledge of foreign languages, more particularly French and Spanish, with a view to promoting them to se representatives in foreign countries so that Canada may, in the not far distant future, take an important place among the exporting nations of the world.

## AS OTHERS SEE IT

In emphasizing the importance of export business, we cannot do better than quote the words of Sir Herbert Hambling, General Manager of the London Provincial \& South Western Bank Limited. In a recent address to the shareholders of that institution, speaking of the position of the United Kingdom, he stated:
"All our problems of finance, cost $o_{\text {" . . ving, ex- }}$ "change, trade posiv: $n$, and the maintenance of a "higher standard for our working classes-all are to
> "be solved in one way and in one way only: by a "greater output of goods and a sparing consumption "of unnecessary articles. Only by obtaining a great pro"duction, and shipping as much of it as possible tc reign "buyers, can we store uur econonic positicil and "liquidate our war debt to foreign creditors."

## SOURCES OF INFORMAT:ON

Full and interesting information on foreign trade may be sec'red from the Department of Trade and Commerce, Ottawa, th.rough the various Canadian Trade Commissioners throughout the world and from the Canadian Manufacturers' Association. We feel that our Trade Commissioner service could be gr-atly extended, and no doubt the Government will take this matter vigorously in hand when the pressing problems of war have ceased. In the meantime maisy interesting pamphlets are issued by the Department of Trade and Commerce, and a perusal oi th. mm should prove of great value to those manufactuiers and merchants who are contemplating entering foreign markets.

## TRADE FOLLOWS THE FLAG

One of the first matters to be considered after the cessation of hostilities should be the establishment of direct steamship connections from Canadian ports. The success I ur foreign endeavours depends largely on our shipping fá ies being at least equal to those of our competitors.

## GENERAL REMARKS

We have attempted to outline merely a few of the outstanding features of an export trade as it is represented to us, our primary object being to dires.t the attenticn of the public to the importance of developirg this class of business. While at present occan tonnage is net available for foreign shipments and the country's productive r...pacity is directed towards winning the war, nevertheless in spite of the multiplicity of our present endeavours we should not overlook the future, and the consideration of after-the-war trade and the forming of foreign connections should not be left to the last moment.

It is the policy of this Bank to encourage and to assist in the development of export business and with this object in view, in addition to financing the shipments of our customers
we shall at all times be prepared to obtain and furnish the names of foreign importers with reports on their commercial standing.

With a view to directing the attention of exporters to the commodities which various countries purchase we append a partial list showing the approximate values of some of the principal importations. We have considered it preferable to compile the statistics for the year 1913 as this neriod is more representative of normal trade conditions.

| ARGENTINE |  | Pesos | Dollars |
| :---: | :---: | :---: | :---: |
|  | Agricultural supplies and implements | 9,124,632 | 8,805,269 |
|  | Building materials and supplies. | 35,775,580 | 34,523,434 |
|  | Chemical and pharmaceutical substances, etc. | 15,193,658 | 14,661,879 |
|  | Coal and coke. | 28,494,485 | 27,497,178 |
|  | Electrical supplies and appliances | 10,110,088 | 9,756,234 |
|  | Leather, manufactures of. | 4,610,560 | 4,449,190 |
|  | Live stock | 1,419,290 | 1,369,614 |
|  | Metals: Iron and steel products. | 50,040,305 | 48,288,894 |
|  | Other metals and manufactures | 14,257,919 | 13,758,891 |
|  | Oils and greases. | 23,778,916 | 22,946,653 |
|  | Paints and dyes | 2,535,437 | 2,446,696 |
|  | Paper and manufactures of paper | 9,901,985 | 9,555,415 |
|  | Railway supplies and equipment. | 37,223,336 | 35,920,519 |
|  | Sundry manufactured goods | 14,399,584 | 13,895,598 |
|  | Textiles, cotton, wool, etc | 89,560,214 | 86,425,606 |
|  | Tobacco. . . . . . . . . . . . . | 7,038,055 | 6,791,723 |
|  | Wood and kindred products and manufactures. | 10,828,939 | 10,449,926 |
| AUSTRALIA |  | Pounds Sterling | Dollars |
|  | Apparel. | 5,786,091 | 28,158,976 |
|  | Arms, ammunition and explosives... | 952,779 | 4,636,857 |
|  | Bags, valises, purses and wallets. | 327,200 | 1,592,373 |
|  | Belting of all kinds. . . . . . . . . . . | 121,939 | 593,435 |
|  | Cement (Portland). | 264,251 | 1,286,021 |
|  | Electrical articles and materials. | 822,365 | 4,002,176 |
|  | Foodstufis. | 4,263,522 | 2C,749,139 |
|  | Hides and skins | 280,466 | 1,364,933 |
|  | Industrial chemicals | 1,534,982 | 7,470,245 |
|  | Leather and its manufactures (except boots and shoes) | t 573,512 | 2,791,091 |
|  | Live stock. . . . . . . . . . . . . . . . . . . . | 145,215 | 706,712 |
|  | Lumber, wood and manufactures thereof. | 3,573,753 | 17,392,264 |
|  | Machines and machinery | 4,840,625 | 23,557,708 |
|  | Metal mantfactures. . . . . . . . . . . . . | . 11,782,510 | 57,341,548 |


| australia | Cont. P | Pounds Sterling | Dollars |
| :---: | :---: | :---: | :---: |
|  | Musical instruments | 513,240 | 2,497,768 |
|  | Oils, etc........... . | 1,960,628 | 9,585,523 |
|  | Paints and varnishes | 609,859 | 2,967,980 |
|  | Papcr and manufactures of paper.. | 1,906,894 | 9,718,217 |
|  | Resin.................. . . . . . . . . . | 101,426 | 493,606 |
|  | Rubber, manufactures of (except boots and shoes) | 1,053,595 | 5,127,495 |
|  | Stationery....... . . . . . . . . . . . . . . . | 1,137,856 | 5,537,565 |
|  | Textiles.. | 11,712,685 | 54,C01,734 |
|  | Tobacco, cigars and cigarettes. | 72,374 | 352,220 |
|  | Vehicles, bicycles, etc.. | 169,839 | 826,549 |
|  | Vehicle parts.. ...... | 1,550,112 | 7,543,877 |
| barbaios |  |  | Dollars |
|  | Coal and patent fuci.. |  | 405,237 |
|  | r.ish: Canned and tinned....... |  | 7,025 |
|  | Dried, salted, smeked and pick |  | 293,979 |
|  | Grain and grain products.. ....... |  | 1,115,012 |
|  | Manures: Sulphate of ammonia |  | 316,423 |
|  | Other manures.... . . . . . . . . . |  | 213,639 |
|  | Meats, hams, bacon, salted pork, etc |  | 212,453 |
|  | Metals and their manufacturcs...... |  | 346,249 |
|  | Oils. |  | 128,874 |
|  | Oleumargarinc and compounds. |  | 48,511 |
|  | Textilcs and manufactures. |  | 1,006,503 |
|  | Wood and manufactures. |  | 675,448 |
| brazil |  | Gold 11 llreis | Dollars |
|  | An : mals, living. | 2,32:3,024 | 1,268,3:1 |
|  | Arms and ammurition. | 12,11 1,859 | 6,614,713 |
|  | Rn .ns. . . . . . . . . . . . | 1,433,541 | 784,351 |
|  |  | 596,172 | 325,509 |
|  | Cement. | 13,038,940 | 7,119,261 |
|  | Chemicals, drugs and specialties, etc. | C. 12,500,473 | 6,825,258 |
|  | Coal, coke and patent fuel. | 41,000,138 | 2£,386,075 |
|  | Condensed milk.......... | 2,605,267 | 1,422,476 |
|  | Cotton piece goods, wearing apparel, etc. | .. 40,410,340 | 22,064,046 |
|  | Dynamite and other explosives. | 1,059,303 | 578,379 |
|  | Fish. . . . . . . . . . . . . . . . . | 17,517,909. | 9,564,778 |
|  | Fruits and vcgetables. | 5,589,626 | 3,051,935 |
|  | Hay. ............... | 1,249,257 | 682,094 |
|  | Hides and skins. | 8,668,951 | 4,733,248 |
|  | Leather, boots and shoes. | 2,337,694 | 1,276,380 |
|  | Lighting appliances | 904,728 | 493,081 |
|  | Machinery, apparatus, utensils, tools | s. 65,184,130 | 35,590,534 |
|  | Maize. . . . . . | 530,559 | 289,685 |
|  | Malt . | 4,085,899 | 2,230,900 |

BRAZIL-Coat.
Gold Milrela Dollar
Metals and manufactures. . . . . . . . . . 91,413,733 49,911,898
Motor cars and accessories . . . . . . . . . 9,557,147 5,218,202
Musical instruments . . . . . . . . . . . . . . . . $2,584,089 \quad 1,410,912$
Oils. . . . . . . . . . . . . . . . . . . . . . . . . . . . . 21,862,114 11,936,714
Other flour and meals. .............. . . . . 385,534
210,501
Paints and colours . . . . . . . . . . . . . . . . . $4,385,071$ 2,394,248
Paper and its manufactures . . . . . . . . 13,410,838 7,322,317
Provisions, dairy produce, etc. . . . . . . 13,290,811
13,290,811 $\quad$,256,782
Railway cars and wagons. . . . . . . . . . . $16,804,791 \quad 0,175,415$
Other cars and wagons. . . . . . . . . . . . . 1,099,009 600,058
Resin. ............................ . . . . . . 2,609,555 1,424,817
Rubber-Manufactures of........... . $\mathbf{3 , 2 4 5 , 3 8 2} \quad 1,771,978$
Steamers, sailing ships and other
vessels. ....................... . . . . . . $6,502,530 \quad 3,550,381$
Wheat. . . . . . . . . . . . . . . . . . . . . . . . . . . $29,258,046 \quad 15,972,163$
Wheat flour . . . . . . . . . . . . . . . . . . . . . . . $18,976,188 \quad 10,360,998$
Woou, manufactured and unmanu-
factured.
12,013,945
6,559,613
Wool piece goods and apparel, etc. . . 11,058,858 6,038,135
bRIT:SH GUIANA
Dollar,
Ale and beer. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 142,771
Animals, living . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 44,658
Apparel. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 139,795
Arms, ammunition and explosives. . . . . . . . . . . . . . 20,128
Bags and sacks, empty, not of paper, canvas or
cotton. .................................... 154,704
Boots and shoes of all kinds. . . . . . . . . . . . . . . . . . . 119,820
Butter. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 112,218
Coal. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 160,013
Drugs, chemicals and medicines. . . . . . . . . . . . . . . 118,185
Fish: Mackerel and salmon, pickled . . . . . . . . . . . 13,609
Flour other than corn flour. . . . . . . . . . . . . . . . . . . . $\quad \mathbf{7 4 3 , 6 4 3}$
Grain and grain products...... . . . . . . . . . . . . . . . 120,079
Haberdashery and millinery. . . . . . . . . . . . . . . . . . 106,039
Machinery for mining industry . . . . . . . . . . . . . . . . . 17,722
Other machinery. . . . . . . . . . . . . . . . . . . . . . . . 105,840
Manures: Chemical. . ............................ 6 . 626,491
Meats: Beef and pork, pickled or salted. . .. 321,100
Metals and manufactures of...... . . . . . . . . . . . . . 107,188
Metals and manufactures of . . . . . . . . . . . . . . . . . . . . .
Motor cars and parts thereof . . . . . . . . . . . .
Motor cars and parts thereof . . . . . . . . . . . . . . . . . . . . . . . . $\quad \mathbf{6 , 1 5 1}$
Motorcycles and parts thereof . . . . . . . . . . . .
$\begin{array}{ll}\text { Motorcycles and parts thereof . . . . . . . . . . . . . . . . . } & \left.\begin{array}{r}\mathbf{6 , 1 5 1} \\ 100,427\end{array}\right)\end{array}$
Petroleum, refined. . . . . . . . . . . . . . . . . . . . . . . . . . . . . 100,427
Piece-goods. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 749,033
Other cotton, ctc . . . . . . . . . . . . . . . . . . . . . . . . 170,080
Pulse. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 104,654
Sewing machines. . . . . . . . . . . . . . . . . . . . . . . . . . . . . 17,060
Tobacco, cigars and cigarettes . . . . . . . . . . . . . . . . . 144, 382


| CHINA-Cont. |  | Halkwan Taels | Doliars |
| :---: | :---: | :---: | :---: |
|  | Metals, minerals and manufactures. | 32,832,731 | 23,967, ${ }^{\text {a }}$ |
|  | Oil, kerosene. | 25,412,976 | 18,551,472 |
|  | Oil, vegetable of all kinds. | 1,737,533 | 1,268,399 |
|  | Paper and cardboard. | 7,212,982 | 5,265,477 |
|  | Railway materials. | 4,488,102 | 3,276,315 |
|  | Soap. | 2,697,602 | 1,969,294 |
|  | Stationery. | 1,323,094 | 966,516 |
|  | Textiles. | 197,161,323 | 143,927,766 |
|  | Timber-(Hardwood \$ 846,788 |  |  |
|  | Softwood 2,979,306).... | 5,241,224 | 3,826,094 |
|  | Wax, paraffine. | $1,176,895$ | 859,133 |
| CUBA |  |  | Dollar: |
|  | Breadstuffs. |  | 15,720,796 |
|  | Carriages and parts. |  | 884,427 |
|  | Cement. |  | 1,281,390 |
|  | Chemicals. |  | 1,619,911 |
|  | Condensed milk. |  | 2,165,766 |
|  | Coal, anthracite and bituminous. |  | 4,405,083 |
|  | Fertilizers. . . . . . . . . . . . |  | 1,014,789 |
|  | Fish. |  | 1,837,900 |
|  | Fruits. |  | 768,208 |
|  | Gunpowder, dynamite, etc |  | 206,688 |
|  | Hides and skins.. . . . . . . |  | 704,379 |
|  | Leather and manufactures thereof. |  | 5,767,877 |
|  | Lumber, wood, and manufactures the | of. | 6,573,910 |
|  | Machinery and apparatus. |  | 12,470,489 |
|  | Metals and manufactures thereof. |  | 9,179,470 |
|  | Oils. |  | 1,346,830 |
|  | Paper and pulp. |  | 2,174,214 |
|  | Peas and beans. |  | 2,434,731 |
|  | Potatoes. |  | 1,897,066 |
|  | Provisions and meats. |  | 14,635,078 |
|  | Salt. |  | 140,033 |
|  | Ships. |  | 260,719 |
|  | Textiles. |  | 19,753,748 |
|  | Vegetables. |  | 5,512,951 |
|  | Wagons, carts and handcarts . |  | 1,515,193 |
| FRANCE |  | Francs | Dollars |
|  | Animals, living. | 75,246,989 | 14,522,669 |
|  | Animal products. | 1,614,255,010 | 311,551,217 |
|  | Automobiles... | 17,623,200 | 3,401,277 |
|  | Bones, horns and hoofs of cattle. | 17,937,728 | 3,461,981 |
|  | Boots and shoes of all kinds. | 27,095,854 | 5,229,499 |
|  | Bran of all kinds. | 33,166,190 | 6,401,074 |
|  | Carriages and parts. | 22,961,070 | 4,431,486 |
|  | Chemical producte | 239,666,910 | 46,255,714 |
|  | Fish and fish oils... | 89,876,583 | 17,346,180 |


| FRANCE-Cont. |  | Francs | Dollars |
| :---: | :---: | :---: | :---: |
| FRancerar | Flaxseed. | 68,966,559 | 13,310,545 |
|  | Fruits. | 86,482,016 | 16,691,202 |
|  | Fur and manufactures | 88,167,500 | 17,016,327 |
|  | Grains and cereals. | 703,243,182 | 135,725,934 |
|  | Hides, skins, etc. prepared | 71,237,775 | 13,748,890 |
|  | Leather manufactures. . . . | 3,725,175 | 718,958 |
|  | Metals, ores and manufactures therenf. . . . . . . . . . . . . . . . . . . . . . 1, | $1,001,70 \div 813$ | 193,329,029 |
|  | Mineral substances (except metals and ores) phosphate, cement, pyrites, sulphur, coal, coke, etc. | 898,018,715 | 173,317,611 |
|  | Oleaginous fruits and seeds.... . . . . . | 318,584,919 | 61,480,889 |
|  | Paper and manufactures thereof. . | 93,680,409 | 18,080,318 |
|  | Prepared dyes . . . . . . . . . . . . . . | 11,965,441 | 2,309,339 |
|  | Rubber, sundry m'fd articles. | 10,959,600 | 2,115,202 |
|  | Textiles......... . . . . . . . . . | 260,431,404 | 50,263,261 |
|  | Tires, tubes and other articles for vehicles. | 33,426,800 | 6,451,372 |
|  | Varnishes. . . . . . . . . . . . . . . . . . . . . | 3,095,067 | 597,463 |
|  | Vegetable oils and juices | 73,544,062 | 14,194,003 |
|  | Vessels and craft. | 30,190,870 | 7,563,8? ${ }^{\text {7 }}$ |
|  | Whalebone, rough | 10,332,000 | 1,994,076 |
|  | Wood and manufactures. | 332,160,204 | 64,106,910 |
| GREAT BRITAIN P |  | Pounds Sterling | Dollars |
|  | Arimals living | 793,474 | 3,861,573 |
|  | Canned vegetables | 501,225 | 2,439,295 |
|  | Carriages, wagonettes, carts, etc | 8,113,328 | 39,484,862 |
|  | Chemical manufactures and products | 4,534,536 | 22,068,075 |
|  | Condensed milk. ........... . | . 2,185,462 | 10,635,015 |
|  | Electrical goods and apparatus | 1,587,294 | 7,724,831 |
|  | Fish of all sorts. . . . . . . . | 4,886,927 | 23,783,045 |
|  | Flax, dressed or undressed and tow. . | . 4,771,219 | 23,219,932 |
|  | Fruits, raw, dried and preserved.... Grain.- | . 16,891,263 | 82,204,147 |
| - | $\mathrm{B}_{i} \quad \because \quad . . . . . .839,308,554$ |  |  |
|  | Bec . . . . . . . . 3 , 926,786 |  |  |
|  | Oats . . . . . . . . . . . 27,603,524 |  |  |
|  | Wheat . . . . . . . . . 213,399,308 |  |  |
|  | Wheat flour. . . . . 30,892,188 |  |  |
|  | Sundry grain. . . . . 100,943,198 | - 85,494,628 | 416,073,856 |
|  | Hardware, other than cutlery...... | 1,385,854 | 6,744,489 |
|  | Hides, raw. . . . . . . . . . . . . . . | 5,848,299 | 28,461,722 |
|  | Leather. . . | 10,572,100 | 51,450,887 |
|  | Leather manufactures. . . . . . . . . . . | 3,630,916 | 17,670,457 |
|  | Metals, ores and manufactures thereof | (20,074,926 | 97, $\mathbf{3 7 , 9 7 3}^{\text {7 }}$ |
|  | Iron and steel manufactures of | of 22,514,604 | 109,571,073 |
|  | Other metals. . . . . . . . . . . . . . . | . 29,532,273 | 143,723,729 |


| GREA | TAIN-Cone. <br> Previsions: | Pounde Sterling | Dollars |
| :---: | :---: | :---: | :---: |
|  | Butter . | 24,083,058 | 117,207,135 |
|  | Butter, margarine. | 8,017,701 | 10,066,144 |
|  | Cheese. ...... . | 7,035,039 | 34,237,190 |
|  | Eggs. | 9,590,602 | 46,674,263 |
|  | Lard. | 5,552,462 | 27,021,081 |
|  | Meats: |  |  |
|  | Bacon. | 17,428,881 | 84,85n 554 |
|  | B ef, fresh and frozen. | 10,070,833 | 78,211,387 |
|  | Beef preserved. | 2,682,443 | 13,103,223 |
|  | Beef salted. | 111,070 | 540,540 |
|  | Ham. | 3,068,251 | 14,932,154 |
|  | Mutton fresh and frozen. | 10,007,092 | 53,085,561 |
|  | Mutton preserved. | 204,034 | 902,965 |
|  | Pork fresh. | 1,368,360 | 6,650,351 |
|  | Pork, salted. | 297,135 | 1,446,057 |
|  | Other meats, game, etc....... | 4,560,484 | 22,238,155 |
|  | Paper, strawboard and wood pulp board. | 7,674,419 | 37,348,839 |
|  | Resin. | 1,120,652 | 5,453,839 |
|  | Seeds. | 14,836,125 | 72,202,474 |
|  | Skins and furs. | 10,780,434 | 52,464,778 |
|  | Tallow and stearine | 3,375,072 | 12,425,350 |
|  | Vegetables, raw. | 5,492,113 | 26,728,283 |
|  | Wood pulp. | 4,017,730 | 22,472,006 |
|  | Wood, timber and manufactures thereof | 37,372,071 | 181,877,412 |
| india |  | Pounds Sterling | Dollars |
|  | Animals, living . | 269,747 | 1,312,768 |
|  | Books, printed and printed matter... | 329,041 | 1,601,332 |
|  | Boots and shoes of all kinds. | 528,307 | 2,571,532 |
|  | Cement. | 438,091 | 2,136,422 |
|  | Coal, coke and patent fuel. | 710,920 | 3,459,810 |
|  | Dyeing and tanning substances. | 942,633 | 4,587,481 |
|  | Fish, dry, salted and unsalted. | 170,003 | 871,147 |
|  | Fruits and vegetabies. | 753,583 | 3,667,437 |
|  | Hardware: lamps, parts and lampware | 360,790 | 1,755,844 |
|  | other hardware. . . . . . . . . . . . | 1,707,816 | 8,311,370 |
|  | Implements, apparatus and appliarces |  |  |
|  | Agricultural. | 107,401 | 522,684 |
|  | Electrical. . . . . . . . . . . . . . . . | 716,472 | 3,486,830 |
|  | Leather: hides and skins, tanned or dressed | 102,400 | 408,784 |
|  | Machinery of all kinds, and parts. | 5,293,478 | 25,761,588 |
|  | Matches. | 507,651 | 2,908,568 |
|  | Metals, ores and manufactured products. | 14,716,027 | 71,617,098 |

INDIA-Coat. Pounds Sterling
Motor caro, motor cycles and partsthereof. . . . . . . . . . . . . . . . . . . . . . 1,022,042
Dollars
Oils . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . $\quad 2,034,811$
Paints and painters' materials. ..... 548,869
1,058,454 Paper and pasteboard
208,732
Biscuits and cakes.
377,943
Canned and bottled provisions.
318,329
Farinaceous and patent foods. ..... 276,735
Milk, condensed and preserved
6,805,003 Railway plant and :olling stock.
352,661
Rubber manufactures
584,432
Salt
44,384,458 Textiles
2,701,059 Wool and manufactures thereof.LireAnimals, living18,973,879
Asbestos ..... 1,567,434
Cement. ..... 707,250
Cereals, flour, grain and products. 494,637,711(Oats 8 3,388,690;Wheat $77,112,532$ )
Cheese. ..... 12,371,375 ..... 2,387,675
Coal. ..... 373,773,270Cotton, raw and manufactured . . . . . 389,422,28975,158,501
Eggs, poultry ..... 4,065,030
784,724
Fish. 63,640,32512,282,582
Greases 19,021,280 ..... 3,844,807
Hides, skins and manufactures thereof $143,601,244$ ..... 27,715,040
Lard. 6,171,636 ..... 1,191,125Meat.................................... . . 17,792,870
Minerals, metals and manufactures thereof. . . . . . . . . . . . . . . . . . . . . . . 501,386,539 ..... 96,767,6023,434,023
Oils. ..... 81,473,782 ..... 15,724,439
Paper, books and wood pulp. 43,037,096 ..... 9,271,159
Seeds, oleaginous-linseed. ..... 17,262,006
3,331,740
Vehicles: Motor cars. ..... 12,825,119
2,475,247
Ships and boats. ..... 26,335,378
5,082,727
Wood and straw 172,542,659 ..... 33,300,733
(Rough lumber- $\mathbf{\$ 2 2 , 3 5 5 , 7 3 0 )}$
JAMAICA Dollars
Bread and biscuits ..... 104,438
Butter and substitutes. ..... 216,386
Cement ..... 102,030
Coal. ..... 224,704
Drugs, chemicals and medicines ..... 221,302
Fish ..... $1,078,549$
JAMAICA-Cont.
Dollars
Flour ..... 1,657,883
Leather and manufactures thereof ..... 474,656
Meal (exclusive of oatmeal). ..... 378,983
Meats ..... 257,768
Metals and manufactures thereof ..... 1,318,405
Milk, condensed ..... 298,248
Motor cars and parts ..... 280,442
Oils, non-edible ..... 322,245
Paper ..... 204,141
Soap ..... 229,823
Textiles ..... 2,492,730
Wood and manufactures thereof ..... 863,905
JAPAN Yen Dollars
Animals, living (horses)
Belting, woven, for machinery, etc.,
woven hose ..... 560,784
Bones, tusks and horns. ..... 1,934,284327,764
Books, periodicals and printed matter ..... 653,383 ..... 325,384279,270
Coal.
Coal. ..... 4,034,063 ..... 4,034,063
Coke ..... 422,418
2,008,963
Cotton and manufactures thereof... . 244,601,477 ..... 121,811,535
Drugs, chemicals, medicines, etc..... 33,560,240 ..... 16,713,000
Dynamite and other explosives. . . . . 846,511 ..... 421,562
Fish. ..... 512,953 ..... 255,450
Glue. ..... 489,663 ..... 243,862
Grain, flour, starches and seeds ..... 81,106,132
40,390,854
Hides and skins 2,375,007 ..... 1,184,753
Leather and manufactures thereof. ..... 2,699,400 ..... 1,344,301
Machinery and parts ..... 36,840,160Metals and manufactures86,075,067
42,865,383
14,770,270 Oils ..... 7,355,594
8,129,936 Paper and manufactures. 4,048,708
Provisions, butter, eggs, meat, con-densed milk, etc. . . . . . . . . . . . . . 3,727,144$1,856,118$
Tallow and animal fats $1,761,960$ ..... 877,456
Vehicles, vessels and parts thereof. ..... $10,387,699$
5,173,074
Wood pulp for paper making, wood and manufactures. 7,394,435 ..... 3,682,428
Wool and manufactures 38,631,972 ..... 19,238,722
Yarn, thread, twine, cordage, etc. 1,047,822 ..... 521,815
NEWFOUNDLAND
Dollars
Breadstuffs: Flour ..... 1,823,551
Oats ..... 215,644
Coal ..... 1,005,762
Confectionery ..... 86,233
Fruits, fresh and preserved ..... 296,118
Hordware ..... 370,135

| newfoundland-Cont. |  | Dollars |
| :---: | :---: | :---: |
| Hats and caps. |  | 92,928 |
| Hay |  | 83,146 |
| Leather, manufactured and unmanufa | factured. | 484,613 |
| Machinery |  | 769,737 |
| Materials for branch railways |  | 287,368 |
| Oils |  | 655,759 |
| Provisions: butter, cheese, eggs, m | ts, etc | 2,014,719 |
| Rubber goods. |  | 150,489 |
| Textiles and a pparel |  | 1,864,935 |
| Tobacco, etc. |  | 241,338 |
| Wood and manufactures. |  | 99,022 |
| NEW ZEALAND P | Pounds Sterling | Dollars |
| Apparel of all kinds, including boots and shoes. | 1,180,795 | 5,746,536 |
| Arms, ammunition and explosives | 225,268 | 1,096,304 |
| Bags and sacks. | 308,248 | 1,500,139 |
| Coal. | 466,286 | 2,269,259 |
| Confectionery | 141,570 | 688,974 |
| Fish, preserved in tins. | 85,143 | 414,363 |
| Fruits, fresh. | 181,663 | 884,093 |
| Grain and pulse (flour, wheat, etc). | 97,737 | 475,653 |
| Leather, unmanufactured. | 182,164 | 886,531 |
| Machinery and machines. | 1,159,318 | 5,642,014 |
| Metals and manufactures thereof. | 2,767,576 | 13,468,869 |
| Mineral oils and other oils | 619,955 | 3,017,114 |
| Paints and varnishes. | 188,860 | 919,119 |
| Paper, books, stationery, etc. | 881,798 | 4,291,416 |
| Seeds: clover and grass. | 99,067 | 482,126 |
| Other seeds. | 49,210 | 239,489 |
| Textiles. | 2,615,935 | 12,730,883 |
| Tobacco, cigars and cigarettes. | 466,159 | 2,268,640 |
| Tires: motor truck, automobile and bicycle, etc. | - 261,455 | 1,272,214 |
| Vehicles: bicycles and parts. | 215,521 | 1,048,869 |
| Motor vehicles. | 678,500 | 3,302,033 |
| Wood and manufactures. | 664,689 | 3,234,819 |
| SOUTH Africa Pr | Pounde Sterling | Dollars |
| Apparel and slops. | 2,754,391 | 13,404,703 |
| Arms and ammunition. | 287,220 | 1,397,804 |
| Bags (not leather). | 506,524 | 2,465,083 |
| Blasting compounds, including dynamite. | - 110,910 | 539,761 |
| Brass and copper. | 231,538 | 1,126,818 |
| Butter. | 189,611 | 922,774 |
| Cement. | 143,470 | 698,220 |
| Cheese. | 171,015 | 832,273 |
| Confectionery, etc. . . . . . . . . . . . . . . | 333,567 | 1,623,359 |


| SOUTH AFR | CA-Cont. | Pounde Sterling | Dollars |
| :---: | :---: | :---: | :---: |
|  | Cotton manu:ntures. | 3,305,994 | 16,089,170 |
|  | Drugs and chemicals. | 1,015,193 | 4,440,606 |
|  | Electrical wire, fittings, etc. | 545,117 | 2,652,902 |
|  | Fish. . . . . . . . . . . . . . . . . . | 295,988 | 1,440,474 |
|  | Fruits. | 182,659 | 888,940 |
|  | Furniture | 668,585 | 3,253,780 |
|  | Grain, etc., wheat | 1,060,585 | 5,161,513 |
|  | Wheat flour | 766,419 | 3,729,005 |
|  | Other grain and meals. | 260,457 | 1,267,557 |
|  | Haberdashery and millinery. . | 1,327,943 | 6,462,655 |
|  | Hardware and cutlery. . . . | 2,004,158 | 9,753,569 |
|  | Hats and caps. . . . . . | 258,310 | 1,257,108 |
|  | Implements, agricultural. | 426,341 | 2,074,859 |
|  | Instruments, musical . . . | 181,316 | 882,405 |
|  | Iron and steel manufactures (exclugive of machinery) | 1,524,155 | 7,417,554 |
|  | Leather and manufactures thereof. . <br> (Boots and shoes- $\mathbf{8 6}, \mathbf{1 1 8 , 7 2 3}$ ) | 1,072,062 | 8,137,368 |
|  | Machinery . . | 3,235,306 | 15,745,447 |
|  | Manures.. | 194,414 | 946,148 |
|  | Meats (bacon, hams, poultry, etc.). | 560,246 | 2,726,530 |
|  | Milk or cream, condensed. . . . . . . . | 475,752 | 2,315,326 |
|  | Oils. . . . . . . . . . . . . . . . . | 876,571 | 4,265,978 |
|  | Paints and painters' goods. | 218,159 | 1,061,707 |
|  | Paper.... . . . . . . . . . . . . . . | 343,133 | 1,669,913 |
|  | Railway materials. | 553,241 | 2,692,440 |
|  | Stationery and books | 804,429 | 3,914,887 |
|  | Tallow and grease. . . | 109,876 | 534,729 |
|  | Vehicles of all kinds. | 1,686,893 | 8,209,546 |
|  | Wax and paraffine. | 302,662 | 1,472,955 |
|  | Wood and timber. | 1,300,079 | $6,327,051$ |
|  | Woollen manufactures. | 825,711 | 4,018,400 |
| TRINIDAD |  |  | Dollars |
|  | Animals, living. . . . . . |  | 322,611 |
|  | Carriages and motors. |  | 117,992 |
|  | Cement |  | 106,947 |
|  | Fish. . |  | 401,851 |
|  | Flour. |  | 1,206,427 |
|  | Hardware: machinery |  | 532,886 |
|  | Other hardware, etc. |  | 424,008 |
|  | Leather manufactured (boots and sh | hoes) . . . . . . . | 223,706 |
|  | Milk, condensed. . . . . |  | 218,494 |
|  | Oils-kerosene. . . |  | 129,663 |
|  | Provisions: |  |  |
|  | Butter. |  | 159,758 |
|  | Lard |  | 233,289 |
|  | Meats.... . . . . |  | 453,680 |

TRINIDAD-Cont.
Dollars
Soap. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 162,828
Textiles . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . $1,710,886$
Wood and manufactures . . . . . . . . . . . . . . . . . . . . . . 444,787

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# THE CANADIAN BANK OF COMMERCE 

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Paid up Capital. . . . . . . . . . . . . . . . . . . \(\$ 15,000,000\)
Reat. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 13,500,000
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SIR EDMUND WALKER, C.V.O.,LL.D., D.C.L. - . . - . Prweldent Z. A. LASH, K.C., LL.D., - - - . . . - - Vico-Preoident SIR JOHN AIRD, General Manager H. V. F. JONES, Acoletant General Manager

| A. H. IRrLAND, - - - - - Superintendent of Branches H. H. MORRIS, - . - - . - . Supt. of Pacific Conat Branchee V. G. BROWN, <br> E. L. STEWART PATTERSON, upt. of Eautern Townohipe Branches FORFEGN DEPARTMENT - S. H. LOGAN, Supervieor |
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## GENERAL STATEMENT

30th November, 1917
The following information is taken from the official statement submitted to the sharehclders of the Bank at the annual general meeting held on the 9th day of January, 1918, which ::iatement was duly signed and certified as required by law.

| LiAbilities |  |
| :---: | :---: |
| Notes of the Bank in circulation | § 23,995,244 68 |
| Deposits, including interest accrued to date | 276,425,654 41 |
| Balances due to other banks. | 7,876,068 41 |
| Bills Payable. | 120,857 29 |
| Acceptances under Letters of Credit | 5,597,665 13 |
|  | \$314,015,489 92 |
| Dividends provided for but not yet paid | 527,668 20 |
| Capital Paid up. . . . . . . . . . . . . . . . . . . . . . $\$ 15,000,00000$ |  |
| Rest Account . . . . . . . . . . . . . . . . . . . . . . . 13,000,000 00 |  |
| Balance of Profits as per Profit and Loss <br> Account. $\qquad$ | 29,832,074 52 |
|  | \$344,375,232 64 |
| ASSETS |  |
| Cash | \$ 56,657,009 21 |
| Cheques on other banks. | 11,930,875 21 |
| Balances due by other banks | 8,496,103 99 |
| Securities. . . | 55,884,015 11 |
| Call and Short Loans. |  |
| Circulation Fund | 831,173 35 |
|  | \$167,336,942 67 |
| Other current Loans and Discounts (less rebatc of interest) | 164,668,159 00 |
| Liabilities of cus omers under Letters of Credit as per contra | 5,597,665 13 |
| Overdue Debts (estimated loss provided for) | 237,796 39 |
| Real Estate. . . . . . . . . . . . . | 6,423,080 77 |
| Other Assets not included in the foregoing | 111,588 68 |
|  | \$344,375,232 64 |



