

Canadian Exporters' Guide to the U.S. Mail Order Catalogue Industry

The Department of Foreign Affairs and International Trade (DFAIT) is the federal department responsible for international trade. It also operates and maintains the Trade Commissioner Service, with over 810 officers in 120 cities abroad and 12 cities in Canada. The primary responsibility of the Trade Commissioner Service is to assist Canadian companies starting or expanding export sales in international markets.

To obtain copies of this guide and other DFAIT trade publications, please contact the InfoCentre (MKI), Foreign Affairs and International Trade, 125 Sussex Drive, Ottawa, Ontario K1A 0G2. Call toll-free: 1-800-267-8376. In Ottawa please call 944-4000.

Dept. et External Affairs Min. des Affaires extérieures

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INTRODUCTION

As international trade becomes more interdependent, Canadian companies have begun to extend their markets and employ new methods to export their products. One of the most successful and fastest growing means of selling goods is through the United States mail order catalogue industry. The geographic proximity of the U.S. to Canada makes a catalogue marketing venture a great opportunity for growth for small Canadian firms. Direct shipments to the catalogue house's warehouse give Canadian manufacturers access to a market of more than 250 million U.S. consumers.

North American lifestyles of the 1990s have become more hurried, often leaving less time for leisure activities. For today's consumer, being able to contemplate purchases without leaving home is no longer a luxury; for the Canadian manufacturer it is an opportunity not to be missed. The Canadian manufacturer or supplier can seize this opportunity and fit into virtually any niche within the U.S. marketplace. Selling your product through a U.S. mail order catalogue provides many benefits, such as having a "professional" market your product, and eliminating the need for a U.S. site of operations.

In 1992, over one half of the adult population in the United States (55.2%) ordered merchandise by mail or telephone. In the past decade, the total percentage of Americans shopping direct increased by 77%, while the growth in population was 16.2%. With this purchasing power, the opportunities presented by exporting through the U.S. mail order catalogue industry are well worth investigating.

As with all new ventures, it is important to take time to introduce yourself and your product to potential buyers. In the mail order catalogue industry, the catalogue houses are, in effect, your consumers. The process of locating and establishing the mail order catalogue most suited to your product differs from the traditional method of promoting your product. This guide has been created to help Canadian manufacturers introduce their products to the highly dynamic U.S. mail order catalogue industry. If you have the ability to export, selling through mail order catalogues can enhance your exporting endeavours.

WHAT TO LOOK FOR IN THE U.S. MARKET

Your first step into the U.S. mail order catalogue industry is to locate and establish contact with a mail order catalogue house that is interested in distributing your product. There are a great many catalogue houses from which to choose, ranging from those selling family apparel and household items, such as Spiegel, to those carrying specific products designed to fit into a special niche of the market, such as the Horchow Collection of decorative accessories.

Selling your product through a catalogue removes the expenses associated with more traditional channels of exporting. In more conventional marketing, you are often responsible for breaking new ground with your product in a certain area of the country. You may need to perform market studies or visit the area of destination to see how similar products are marketed. In the U.S., with the population base spread over vast areas, this is a costly and time-consuming venture. Selling your product through a catalogue eliminates that detail from your area of responsibility.

The catalogue house that you choose knows and understands the market to which it sells. It has completed the market research, and knows the demographics of households, the income level, the number and value of purchases per year, and—most importantly—, which items are selling. Developing this knowledge yourself would be a costly and time-consuming process.

Your responsibility as a manufacturer or supplier is to locate a catalogue house that will carry your product. The items you supply need to fit into the image that the catalogue is attempting to convey to its consumers. The wide variety of catalogues available may make the selection process your most difficult task.

WHERE TO FIND A CATALOGUE HOUSE

There is probably a catalogue house in the U.S. that is an ideal match for your product. A number of directories are available to help you in your search.

The most comprehensive directory is *The Catalog of Catalogs III* by Edward L. Palder, which includes over 12 000 catalogue houses separated into 600 categories. Names, addresses and telephone numbers are listed with each entry, and each catalogue is cross-listed and identified by subject/category and manufacturer.

This publication can be ordered for US\$19.95 (plus \$4.00 shipping and handling) from Woodbine House, 5616 Fishers Lane, Rockville, Maryland 20852.

While many Canadian companies are well suited to supply retail catalogue houses, some may wish to enter the business-to-business catalogue industry, which opens up a direct channel for your product to reach other manufacturers and business end users.

In 1990, nearly US\$75 billion dollars worth of goods were purchased in this sector, offering yet another opportunity to Canadian firms.

One of the most complete listings within this industry can be found in the *Directory of Business-to-Business Catalog*. This publication contains over 5450 listings of companies that procure products from all industries. It can be ordered for US\$80 (plus \$7.50 shipping and handling), from Grey House Publishing Inc., Pocketknife Square, Lakeville, Connecticut 06039.

After you have consulted a directory, your next step is to select catalogues that are compatible with your product, and that you think will fairly represent you and your company's image. Order the latest editions of various catalogues that sell goods similar to yours, then evaluate each thoroughly. Does the catalogue carry a product line that closely matches your product? Does it convey the image you desire? How are products displayed and described? Remember, your product is your calling card, and the way it is displayed in a catalogue can influence the consumers' decision to buy and can determine your future success in the U.S.

CALLING ON A U.S. MAIL ORDER CATALOGUE HOUSE

When you have chosen the most promising catalogues for your products, you can initiate contact with the catalogue houses (a sample directory of mail order catalogues has been included for your information in the back of this guide). The best way to begin your business transaction with a catalogue house is to contact the buyer who would handle your item. The buyer will tell you what you need to supply to the company so it can examine your product. This is a critical step, because different catalogue houses request different material. For instance, it is not correct to assume that all catalogue houses will initially want samples of your product. Follow the buyer's directions carefully.

In general, the catalogue house will request the following:

- a letter of introduction that includes information on:
 - · company history
 - · annual sales
 - · current marketing strategy/methods
 - projected sales for the current year;
- a brochure on your company and/or the item you wish to sell;
- · a sample of your product; and
- · a price list in U.S. dollars free-on-board port-of-entry.

Remember to ask the buyer when you can expect to receive a decision (the average time is usually six weeks) and the manner in which you will be notified.

FORMATION OF A SUCCESSFUL BUSINESS VENTURE

Once a catalogue house has expressed interest in your product, the next phase is for the buyer and possibly a quality-control inspector to visit your facility. They will be interested in seeing your equipment and talking with your managers before deciding whether your company is able to meet their demands.

Do not be intimidated by large or well-known mail order catalogue houses, such as Spiegel, J. C. Penney, or Sears. Such organizations often make less demanding arrangements with you as a period of indoctrination. This can serve as a gradual introduction to the process of supplying a catalogue warehouse.

Normally, the catalogue house will encourage you to visit its warehouse and facilities so you can see where your shipments will be sent. This visit will give you the opportunity to meet with the people who will be managing and handling your product. For very large items, you will be asked to ship directly to the consumer rather than to the warehouse (i.e. drop shipment). Most often, the catalogue house will reimburse you for shipping charges from the port-of-entry.

Each supplier-catalogue relationship is unique — no two agreements will be the same. This not only varies from catalogue to catalogue, but with supplier agreements within the catalogue house itself. For example, Land's End, a major clothing, bedding and accessories, and luggage catalogue, has over 400 manufacturers and suppliers, and each business contract is unique.

The mark-up on your product will vary, depending on the item and the catalogue house. There may be a mark-up in the range of 50 to 100 percent. Be certain that this issue is clearly addressed during contract negotiations.

Before you enter into a contract with a catalogue house, you should understand the buyer's policy on details such as:

Back Orders
Drop Shipments
Lead Time
Packaging Requirements
Payment
Quality Control
Returned Items
Product Servicing
Schedule of Shipments

In many cases, the catalogue house will provide you with a "vendor package" during negotiations. This information outlines the process by which the catalogue and warehouse work, and explains how you as the vendor, fit into the process. This material also indicates all basic requirements that you and your product must meet.

MOVING YOUR PRODUCT OVER THE BORDER

U.S. Standards and Labelling

Before you make your first shipment, check with commercial and governmental regulatory agencies to ensure that your products comply with U.S. standards. Compliance with such standards, whether they relate to product performance, product safety, consumer protection or environmental concerns, can be required under federal regulations or under standards agreed to within specific commercial sectors.

In checking the requirements, also ensure that, in the case of governmental regulations, you find out from the responsible U.S. agency(ies) the type of proof of product compliance needed.

General information on U.S. standards can be obtained from the Standards Council of Canada at (613) 238-3222, or toll-free 1-800-267-8220. Refer to pages 9-13 of this document for a list of organizations that can provide more specific detail on U.S. regulatory agencies.

Under the North American Free Trade Agreement (NAFTA), almost all goods must be marked to indicate the country of origin, i.e. "Made in Canada." Marking rules apply to Canadian and Mexican goods entering the U.S., regardless of whether or not they are eligible for preferential tariff treatment. For many of these goods, there are specific requirements regarding how and where the marking is applied. If these requirements are not met, your shipment may be refused entry. If you are supplying a private label product, you will need to provide documentation from the catalogue house indicating that you are entitled to use its private label.

Shipping and Customs Procedures

Before shipping a product to the U.S., you should ensure that the merchandise has been properly packed, labelled and documented. It should also be insured against damage, loss or theft.

As a first step toward fulfilling U.S. customs requirements, you need to establish the tariff classification of the product you intend to export. Product classification can be performed by a U.S. customs broker or by a U.S. customs import specialist at a port of entry. It is also possible to seek a binding classification from U.S. customs. The tariff classification determines the rate of duty that applies, and, in some cases, other import requirements such as product quotas (see page 13 for locations of U.S. customs offices).

MOVING YOUR PRODUCT OVER THE BORDER

The NAFTA eliminates tariffs on most goods originating in Canada, Mexico and the United States over a 15-year period. The elimination of tariffs established in the Canada-United States Free Trade Agreement (FTA) continues as scheduled, ensuring that all trade between Canada and the United States is duty-free in 1998. In order to benefit from the preferential duty rate under the NAFTA, a Certificate of Origin must be issued for each product. The certificate is a statement in which the exporter confirms that the goods originate in Canada, Mexico or the U.S.

U.S. border crossings are equipped with computer databases that give customs officers access to information on the rules of origin applicable to each category of goods. The databases also contain information on importers, exporters and transportation carriers. If there is any doubt about the information provided on the certificate, the customs officers can request verification, which may include a visit to the exporter's manufacturing plant.

Both Canada and the United States are now using the Harmonized System of tariff classification for customs purposes.

Transporting Your Product to the United States

How you ship your product to the United States is simply a matter of personal preference. Canadian companies often choose to use the services of a professional freight carrier. These firms should have a Certificate of Operating Authority issued by U.S. Interstate Commerce Commission, which allows the movement of goods among the various states within the U.S.

Intellectual Property

If your product or manufacturing process is one for which you have or are seeking Canadian patent or copyright protection, you should consider similar protection under U.S. law. Similar care should be taken with brand names and registered trademarks.

In general, patent and other intellectual property law is complex. If you believe that you may need some protection, or to confirm that your product complies with U.S. law, you should seek legal advice.

Industry Canada can provide the following general info: Patents: call (613) 997-1936; Trademarks: call (613) 997-2430; Copyrights and Industrial Design: call (613) 997-1725.

SALES (\$) FOR U.S. RETAIL CATALOGUE HOUSES

Mail Order to Consumers (Billions US\$)

	<u>1989</u>	<u>1990</u>	<u>1991</u>
Apparel	6.533	8.642	4.410
Auto Clubs	1.809	1.954	N/A
Automotive	0.518	0.575	1.120
Books	1.912	2.017	2.770
Collectibles	1.946	2.063	1.810
Cosmetics	0.386	0.432	0.450
Crafts	1.146	1.240	0.910
Educational Services	1.106	1.239	N/A
Electronic Goods	2.070	2.650	2.060
Food	0.826	0.892	1.490
Gardening/Horticulture	0.525	0.561	0.980
Gen. Mdse./Housewares/Gifts	8.808	9.515	15.000
Health/Nutrition	9.515	0.902	2.800
Insurance/Financial	12.008	13.329	17.300
Jewellery	0.386	0.436	0.800
Magazines	5.196	5.790	6.580
Photofinishing	0.931	0.987	0.470
Prescriptions	0.567	0.658	N/A
Records/Tapes	1.012	1.143	1.450
Sporting Goods	2.991	3.559	3.910
Tools/Home Repair	0.943	1.085	0.700
Major Catalogue Retailers	5.804	6.146	N/A
TOTAL CONSUMER SALES	66.938	65.797	65.010

SALES (\$) FOR U.S. BUSINESS CATALOGUE HOUSES

Mail Order - Business - to - Business (Billions US\$)

	<u>1988</u>	<u>1989</u>	<u>1990</u>
General office supply/equipment	2.766	3.633	4.371
Specialty office: medical/dental	.552	.649	.743
Educational services	.565	.635	.676
Subscription product	1.170	1.427	1.650
Industrial	1.163	1.413	1.584
Computer supplies/accessories	3.830	5.320	7.014
General business to business	43.198	51.823	58.592
TOTAL SALES	53.224	64.900	74.630

The Department of Foreign Affairs and International Trade (DFAIT) employs experts in a variety of industrial sectors, whose aim is to help Canadian exporters in the United States. They can be reached through the U.S. Trade Promotion Division at (613) 991-5849.

For information on the U.S. market, telephone DFAIT officials at:

General information on the Free Trade Agreement.	(613) 995-7523
U.S. tariffs and classification, market access	(613) 944-5070
Rules of origin and certificates of origin	(613) 994-2424
Packaging and labelling	(613) 944-1015
U.S. government procurement opportunities	
Visa questions	(613) 994-2424
General exporting information	

List of Trade Offices

Canadian Embassy 501 Pennsylvania Avenue, N.W. Washington, DC 20001 Tel: (202) 682-1740

Fax: (202) 682-7619

Canadian Consulate General Suite 400 South Tower One CNN Center Atlanta, GA 30303-2705 Tel: (404) 577-6810

Fax: (404) 577-6810

Canadian Consulate General Three Copley Place, Suite 400 Boston, MA 02116

Tel: (617) 262-3760 Fax: (617) 262-3415

Canadian Consulate General One Marine Midland Center Suite 3000 Buffalo, NY 14203-2884

Tel: (716) 852-1247 Fax: (716) 852-4340 Canadian Consulate General Two Prudential Plaza 180 North Stetson Avenue Suite 2400 Chicago, IL 60601

Tel: (312) 616-1860 Fax: (312) 616-1877

Canadian Consulate General Illuminating Building, Suite 1008 55 Public Square Cleveland, OH 44113-1983

Tel: (216) 771-0150 Fax: (216) 771-1688

Canadian Consulate General St. Paul Place, Suite 1700 750 N. St. Paul Street Dallas, TX 75201-3281 Tel: (214) 922-9806 Fax: (214) 922-9815

Canadian Consulate General 600 Renaissance Center Suite 1100 Detroit, MI 48243-1704 Tel: (313) 567-2340

Fax: (313) 567-2164

Canadian Consulate General 300 South Grand Ave., 10th Floor Los Angeles, CA 90071

Tel: (213) 687-7432 Fax: (213) 620-8827

Canadian Consulate General 701 Fourth Ave. South, Suite 900 Minneapolis, MN 55415 Tel: (612) 333-4641 Fax: (612) 332-4061

Canadian Consulate General 1251 Avenue of the Americas New York, NY 10020-1175

Tel: (212) 768-2400 Fax: (212) 768-2440 Canadian Consulate General 50 Fremont Street, Suite 2100 San Francisco, CA 94105 Tel: (415) 495-6021 Fax: (415) 512-7671

Canadian Consulate General 412 Plaza 600 Sixth and Stewart Streets Seattle, WA 98101-1286 Tel: (206) 443-1777

Fax: (206) 443-1782

International Trade Centres

International Trade Centre P.O. Box 11610 900-650 West Georgia Street Vancouver, B.C. V6B 5H8 Tel: (604) 660-0434 Fax: (604) 666-8330

International Trade Centre Canada Place, Suite 540 9700 Jasper Avenue Edmonton, Alberta T5J 4C3 Tel: (403) 495-2944 Fax: (403) 495-4507

International Trade Centre Suite 1100 510-5th Street S.W. Calgary, Alberta T2P 352 Tel: (403) 292-6660 Fax: (403) 292-4578

International Trade Centre 119 – 4th Avenue South, Suite 401 Saskatoon, Saskatchewan S7K 5X2

Tel: (306) 975-5315 Fax: (306) 975-5334 International Trade Centre 4th Floor, 1955 Smith Street Regina, Saskatchewan 54P 2N8 Tel: (306) 780-5020

Fax: (306) 780-6679

International Trade Centre 330 Portage Avenue, 8th Floor P.O. Box 981 Winnipeg, Manitoba R3C 2V2 Tel: (204) 983-8036 Fax: (204) 983-2187

International Trade Centre 1 Front Street West, 4th floor Dominion Public Building Toronto, Ontario M5J 1A4 Tel: (416) 973-5053 Fax: (416) 973-8161

International Trade Centre Stock Exchange Tower 800 Victoria Square Suite 3709, P.O. Box 247 Montreal, Quebec H4Z 1E8 Tel: (514) 283-8185 Fax: (514) 283-8794

International Trade Centre
Assumption Place
770 Main Street
P.O. Box 1210
Manatan New Preposition F1C

Moncton, New Brunswick E1C 8P9

Tel: (506) 851-6452 Fax: (506) 851-6429

International Trade Centre 1801 Hollis Street Box 940, Station M Halifax, Nova Scotia B3J 2V9

Tel: (902) 426-7540 Fax: (902) 426-2624 International Trade Centre Confederation Court 134 Kent Street, Suite 400 P.O. Box 1115 Charlottetown, P.E.I. C1A 7M8

Tel: (902) 566-7400 Fax: (902) 566-7450

International Trade Centre
Atlantic Place
215 Water Street, Suite 504
St. John's, Newfoundland A1B 3R9
Tele (700) 770 5544

Tel: (709) 772-5511 Fax: (709) 772-2373

Revenue Canada Customs and Excise

These regional customs offices provide information on current Canadian duties and rules of origin that will apply to your products:

Atlantic Canada	(902	426-2911
Quebec City		
Montreal		
Ottawa	.(613)	993-0534
Toronto		
Hamilton		
SW Ontario	.(519)	973-8500
Central Canada	.(204)	983-3758
Alberta		
British Columbia		

Other important Revenue Canada telephone numbers:

Duty drawbacks	(613) 954-6890
GST administration	
Rules of origin	

Direct Mail Associations

CANADIAN DIRECT MARKETING ASSOCIATION (CDMA)

1 Concorde Gate, Suite 607 Don Mills, Ontario M3C 3N6

Tel.: (416) 391-2362 Fax: (416) 441-4062

The CDMA was founded in 1967 to promote professionalism among users of direct marketing and to foster both the growth and credibility of direct response marketing in Canada. The association comprises over 850 Canadian and U.S. companies, representing a broad cross section of individuals, industries and services.

DIRECT MARKETING ASSOCIATION (DMA)

11 West 42nd Street New York, NY 10036-8096

Tel.: (212) 768-7277 Fax: (212) 398-6725

The DMA, established in 1917, is the oldest and largest international trade association representing users, creators and suppliers of direct marketing techniques. The DMA has more than 6000 members from 3000 companies, located in all 50 U.S. states and 55 other countries.

Standards and Product Certification

Compliance with U.S. standards is necessary to successfully market a number of products in the United States. Following are a few addresses of standards, product testing and certification organizations.

A) Government Agencies:

The Animal and Plant Health Inspection Service Department of Agriculture 6505 Belcrest Road, Rm. 756A Hyattsville, MD 20782 Tel: (301) 436-8695

Bureau of Alcohol, Tobacco and Firearms Department of Treasury 650 Massachusetts Avenue N.W. Washington, DC 20226 Tel: (202) 927-7777 Food and Drug Administration (FDA) Department of Health and Human Services 5600 Fishers Lane Rockville, MD 20857 Tel: (301) 443-1544

Consumer Product Safety Commission 5401 Westbard Avenue Bethesda, MD 20816 Tel: (301) 504-0580

B) Private Product Testing Laboratories:

Underwriters Labs Inc. (UL) 333 Pfingsten Road Northbrook, IL 60062 Tel: (708) 272-8800 ETL Testing Laboratories Inc. P.O. Box 2040 Industrial Park Route 11 Cortland, NY 13045 Tel: (607) 753-6711

U.S. Customs Service Regional & District Offices

BOSTON

10 Causeway Street, Room 603 Boston, MA 02222-1059 Tel: (617) 565-6147

BUFFALO

111 W. Huron Street, Room 603 Buffalo, NY 14202 Tel: (716) 846-4373

OGDENSBURG

127 North Water Street Ogdensburg, NY 13669 Tel: (315) 393-0660

PORTLAND

312 Fore Street P.O. Box 4688 Portland, ME 04112 Tel: (207) 780-3326

CHICAGO

610 South Canal Street Chicago, IL 60607 Tel: (312) 353-6100

DETROIT

477 Michigan Avenue Patrick V. McNamara Bldg. Room 200 Detroit, MI 48226 Tel: (313) 226-3177

WASHINGTON, DC

1301 Constitution Avenue N.W. Room 1322 Washington, DC 20229 Tel: (202) 927-0300

WASHINGTON, D.C.

Dulles International Airport Chantilly, VA 22021

LOS ANGELES

300 South Ferry Terminal Island San Pedro, CA 90731 Tel: (310) 514-6006

SEATTLE

1000 Second Avenue Rm. 2200 Seattle, WA 98104 Tel: (206) 553-0554

SAMPLE RETAIL CATALOGUE LISTINGS

Category Key To Mail Order Catalogue List

- 1 arts and crafts
- 2 bedding/accessories
- 3 books
- 4 Christmas decorations
- 5 clothing/accessories
- 6 clothing, children's
- 7 clothing, men's
- 8 clothing, women's
- 9 cosmetics
- 10 games
- 11 flowers/bulbs
- 12 jewellery
- 13 gift items
- 14 home furnishings (housewares, cookware)
- 15 furniture
- 16 miscellaneous items
- 17 outdoor/sporting products
- 18 shoes
- 19 silver/china/crystal
- 20 stationery
- **21** toys
- 22 tools/hardware
- 23 luggage
- 24 food
- 25 health and beauty aids
- 26 office furniture, equipment and accessories
- 27 health foods, vitamins
- 28 safety/security

- 25 AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP) PHARMACY SERVICE 500 Montgomery St. Alexandria, VA 22314 Tel: (703) 684-0244 Health and beauty aids
- 5,8 A.B. LAMBDIN
 3988 Flowers Road
 Suite 690
 Doraville, GA 30360
 Tel: (404) 451-1057
 Women's designer fashions
 and accessories, sportswear.
- 13,26 ADAM YORK Hanover House 340 Poplar Hanover, PA 17331 Tel: (717) 637-6000 Unique gifts.
- 7,8 AUSTAD'S
 13,17 P.O. Box 1428
 Sioux Falls, SD 57196
 Tel: (800) 759-4653
 Sports equipment, golf clothing, clothing accessories.
- 3 BARNES AND NOBLE
 1 Pond Rd
 Rockleigh, NJ 07647
 Tel: (201) 767-6660
 Books, shelves, tapes, records, video cassettes.
- 27 BARTH VITAMINS
 865 Merrick Avenue
 Westbury, NY 11590
 Tel: (516) 683-0900
 Vitamins and minerals, skin-care
 products.
- BEAUTIFUL VISIONS INC.
 90 Orville Dr.
 Bohemia, NY 11716
 Tel: (800) 348-0090
 Cosmetics, perfumes, beauty aids.

- 13 BETTER HOMES &
 GARDENS BOOKS
 1716 Locust Street
 Des Moines, IA 50309
 Tel: (515) 284-2234
 Books on cooking, gardening,
 crafts, medical issues.
- 12,14 BLOOMINGDALE'S
 155 East 60th
 New York, NY 10022
 Tel: (212) 705-2052
 10 retail outlets furniture,
 home furnishings department
 stores.
- 11 BRECK'S DUTCH BULBS 6523 N. Galena Road Peoria, IL 61656 Tel: (309) 691-4616 Flowers, bulbs.
- 6 BRIGHTS CREEK Bay Point Landing Hampton, VA 23653 Tel: (804) 827-1850 Children's clothing.
- 5,7,8 BROOKS BROTHERS
 346 Madison Avenue
 New York, NY 10017
 Tel: (212) 682-8800
 Retail outlets, men's and
 women's high end apparel.
- 13,17 BROOKSTONE COMPANY
 22 787 Vose Farm Road
 Peterborough, NH 03458
 Tel: (603) 924-7181
 Hard-to-find tools, garden and home maintenance items.
- 5,8 BROWNSTONE STUDIO 685 3rd Ave. New York, NY 10017 Tel: (212) 883-1990 Tel: (800) 221-2468 Women's lingerie and clothing.

- 14,24 CALIFORNIA CUISINE
 P.O. Box 596
 Maunee, OH 43537
 Tel: (800) 753-8558
 Tel: (419) 893-5149
 Food and cookware of distinction.
- 5,8 CARROLL REED
 1001 Washington St.
 Conshohocken, PA 19428
 Tel: (800) 343-5770
 Women's clothing and
 accessories (sporty) classical
- 1,3 CASUAL LIVING
 13,14 5401 Hangar Court
 Tampa, FL 33634
 Tel: (813) 884-6955
 Gift items, games,
 kitchen accessories.
- 5,8 CHADWICK'S
 OF BOSTON LTD.
 35 United Drive
 West Bridgewater, MA 02379
 Tel: (508) 583-8110
 Women's casual and career
 apparel quality.
- 5,8 CHARLES KEATH LTD.
 12,13 1265 Oakbrook Drive
 15 Norcross, GA 30093

 Tel: (404)449-3100
 Varied gifts high end –
 jewellery, women's clothing, home accessories.
- 10,21 CHILDCRAFT EDUCATION CORP. 20 Kilmer Road Edison, NJ 08818 Tel: (800) 367-3255 Educational toys.
- 2,10 CITISHOPPER
 13,14 P.O. Box 1016
 15,16 Trumbell, CT 06611-1016
 23 Tel: (203) 377-1751
 Hi-tech products.

- 5,8 CLIFFORD & WILLS
 115 Fifth Avenue, 3rd Floor
 New York, NY 10003
 Tel: (212) 886-8500
 Quality women's sportswear
 and accessories.
- 5,23 COACH LEATHERWARE CO. 516 W. 34th Street
 New York, NY 10001
 Tel: (212) 594-1682
 Leather bags, belts and accessories, luggage, briefcases.
- 14,22 C.O.M.B. DIRECT MARKETING
 26 CORP.
 7101 Winnetka Ave N.
 P.O. Box 29902
 Minneapolis, MN 55429-0902
 Tel: (612) 531-2083
 Household appliances, tools,
 office equipment.
- 2 COMPANY STORE, THE 500 Company Store Road P.O. Box 2167
 La Crosse, WI 54601
 Tel: (800) 356-9367
 Comforters, pillows, wool covers, some sleepwear and sportswear.
- 1,13 COUNTRY BOUQUET P.O. Box 200 Kellogg, MN 55945 Tel: (800) 328-5598 Country gift items.
- 1,13 COUNTRY STORE OF 16 GENEVA, INC. 28 James Street Geneva, IL 60134 Tel: (708) 879-0098 Country gift items.

- 13,14 CRATE AND BARREL, THE
 725 Landwear Road
 Northbrook, IL 60062
 Tel: (708) 272-2888
 Expensive gift items.
- 5,16 CURRENT INC.
 1025 East Woodman
 Colorado Springs, CO 80920
 Tel: (719) 593-5990
 Stationery and gifts, wrapping
 paper, clothing, home improvement devices.
- DAK INDUSTRIES, INC.
 8200 Remmet Avenue
 Canoga Park, CA 91304
 Tel: (818) 888-8220
 Communications; radios,
 stereos, etc.
- 11,13 DAVID KAY INC. 17,21 4509 Taylor Lane Cleveland, OH 44128 Tel: (216) 464-5125 Garden and gift catalogue.
- 5,18 DEERSKIN TRADING POST 725 Dell Road Carlstadt, NJ 07072 Tel: (201) 935-2450 Clothing, shoes, gloves.
- 2,14 DOMESTICATIONS
 P.O. Box 40
 Hanover, PA 17331
 Tel: (800) 746-2555
 Bedding, sleep wear, decorative pillows, linen, bathroom accessories.
- 3 DOUBLEDAY 1540 Broadway New York, NY 10036 Tel: (212) 354-6500 Books.
- 13 DOWN'S COLLECTORS SHOWCASE 1617 South 101 Street Dept. 19C10 P.O. Box 14991 Milwaukee, WI 53214 Tel: (800) 558-4200 Collectible gifts.

- 5,78 EDDIE BAUER
 13,17 15010 NE 36th St.
 Redmond WA 98052
 Tel: (206) 882-6100
 Products for outdoors clothing:
 men's and women's, gifts.
- 22 GARRETT WADE
 161 Avenue of the Americas
 New York, NY 10013
 Tel: (800) 221-2942
 Tel: (212) 807-1155
 Brass hardware, woodworking
 tools.
- 13,19 GEARY'S 351 N. Beverly Drive Beverly Hills, CA 90210 Tel: (310) 273-4741 Gifts. silver. china.
- 2,8, GRAND FINALE
 12,13 Box 650098
 15,23 Dallas, TX 75262-0049
 Tel: (214) 556-6025
 Gifts, jewellery, sale prices
 (close-outs from famous
 companies)
- 13 HAMMACHER SCHLEMMER 9180 Le Saint Drive Fairfield, OH 45014 Tel: (513) 863-4570 Tel: (800) 543-3366 Uncommon and superior items, gifts, misc. items.
- 8 HANOVER DIRECT
 1500 Harbor Blvd.
 Weehawken, NJ 07087
 Tel: (201) 863-7300
 Women's clothing, linens, misc.
- 17 HARRY LAWSON COMPANY 3328 North Richey Boulevard Tuscon, AZ 85716 Tel: (602) 326-1117 Custom rifles.
- 13 HARRIET CARTER
 425 Stump Road
 Montgomeryville, PA 18936
 Tel: (215) 361-5100
 Distinctive gifts.

- 24 HARRY AND DAVID
 2518 South Pacific Highway
 Medford, OR 97501
 Tel: (800) 547-3033
 Gourmet fruit, gifts, nuts, food.
- 1 HERRSCHNERS
 999 Plaza Drive
 Schaumberg, IL 60173
 Tel: (708) 330-6920
 Quality needlecraft items.
- 13,24 HERSHEY'S CHOCOLATE
 WORLD
 P.O. Box 800
 Hershey, PA 17033-0800
 Tel: (717) 534-4912
 Chocolate and Hershey theme
 novelties.
- 13,14 HOFFRITZ
 19,23 515 W. 24th Street
 New York, NY 10011
 Tel: (212) 924-7300
 Cutlery and gifts, luggage, travel aids.
- 2,13 HOLD EVERYTHING
 14,16 100 North Point Street
 P.O. Box 7807
 San Francisco, CA 94133
 Tel: (415) 421-7900
 Household ideas, gift items.
- 3 HOLIDAY HOUSE, INC. 425 Madison Ave. New York, NY. 10017 Tel: (212) 688-0085 Children's books.
- 5,8 HONEYBEE
 1840 Country Line Road
 Huntington Valley, PA 19006
 Tel: (215) 953-1753
 Medium-priced women's
 clothing and accessories.
- 5,8 HORCHOW COLLECTION,
 13,15 THE
 P.O. Box 620048
 Dallas, TX 75262
 Tel: (214) 714-3100
 Tel: (800) 456-7000
 Unusual gifts and women's dothing high end.

- 5,7
 8,13
 One Ivy Crescent
 18
 Lynchburg, VA 24513
 Tel: (800) 932-0043
 Women's and men's sports clothes.
- 5,6,7 J.C. PENNEY 8 P.O. Box 1322 Milwaukee, WI 53201 Tel: (800) 222-6161 Full line catalogue.
- 5,7,8 JAMES RIVER TRADERS
 5000 City Line Road
 Hampton, VA 23661
 Tel: (804) 827-7010
 Men's and women's clothing
 and shoes.
- 5,8 JOHNNY APPLESEED'S 18 30 Tozer Road Beverly, MA 01915 Tel: (508) 922-2040 Women's classic clothing.
- 5,7,8 JOS. A. BANK CLOTHIERS 500 Hanover Pike Hampstead MD 21074 Tel: (401) 239-2700 Classic clothing, accessories for men and women.
- 3,6 JUST FOR KIDS!
 21 20 Kilmer Road
 Edison, NJ 08818
 Tel: (800) 654-6963
 Children's toys, games, dolls, books, clothes and gifts.
- 7,18 KING SIZE CO., THE
 Longwater Drive
 Norwell, MA 02061
 Tel: (800) 846-1600
 Clothing and shoes for tall and big men.
- 5,8 KNIGHT'S LTD.
 13 2025 Concourse Dr.
 St. Louis, MO 63146
 Tel: (314) 993-1516
 Tel: (800) 445-6811
 Women's fashions and accessories, gifts.

- 27 L AND H VITAMINS INC. 37 – 10 Crescent Street Long Island City, NY 11101 Tel: (800) 221-1152 Vitamins, health aids.
- 7,8 L.L. BEAN INC.
 17,18 Casco Street
 Freeport, ME 04033
 Tel: (800) 221-4221
 Men's and women's clothing,
 outdoor wear, shoes
- 5,6,7 LAND'S END
 18,23 Direct Merchants
 Land's End Lane
 Dodgeville, WI 53595-0001
 Tel: (608) 935-9341
 Tel: (800) 356-4444
 Men's and women's clothing,
 outdoor wear.
- 22 LEICHTUNG WORKSHOPS 4944 Commerce Parkway Cleveland, OH 44128 Tel: (216) 831-6191 Tel: (800) 321-6840 Woodworking tools.
- 13,14 LILLIAN VERNON
 16 510 South Fulton Avenue
 Mount Vernon, NY 10550
 Tel: (914) 699-4131
 Gift items very extensive.
- 5,7,8 MACY'S-BULLOCKS
 The Specialty Store
 Catalogue Division
 Metro Station
 P.O. Box 606
 Sacramento, CA 95812-0606
 Tel: (415) 954-6000
 Men's and women's clothing, furniture.
- MAILORDER ASSOC. OF NURSERIES, THE 8683 Doves Fly Way Department GW2 Laurel, MD 20723-1211 Tel: (301) 490-9143 Directory of nurseries.

- 5,8 MARK, FORE AND STRIKE
 6500 Park of Commerce
 Boulevard N.W.
 Boca Raton, FL 33487
 Tel: (407) 241-1700
 Tel: (800) 327-3627
 High end women's clothing and accessories.
- 3,13 METROPOLITAN MUSEUM
 19,20 OF ART, THE
 1000 Fifth Avenue
 New York, NY 10028
 Tel: (212) 879-5500
 Fine gift items, books, stationery.
- 13,16 MILES KIMBALL CO. 41 West Eighth Avenue Oshkosh, WI 54901 Tel: (414) 231-3800 Numerous gift items.
- 3,5 MUSEUM OF FINE ARTS,
 10,12 BOSTON
 13,14 295 Huntington Avenue Boston, MA 02115 Tel: (800) 227-5597 Gifts.
- 1,13 NASCO'S 15,16 P.O. Box 901 901 Janesville Avenue Fort Atkinson, WI 53538 Tel: (800) 558-9595 Arts and crafts.
- 5,13 NATURE COMPANY, THE
 15,16 750 Hearst Ave.
 Berkley, CA 94710
 Tel: (510) 644-1337
 Tel: (800) 227-1114
 Unusual gifts, nature-oriented.
- 5,8 NEWPORT NEWS FASHIONS Avon Lane Newport News, VA 23630 Tel: (804) 827-9000 Women's clothing and accessories.

5,8	NICOLE SUMMERS P.O. Box 3003 Winterbrook Way Meredith, NH 03253 Tel: (603) 279-7012 Ladies' clothing and accessories, sizes 10-20.	24	PEPPERIDGE FARM Mail Order Co. Inc. P.O. Box 119 Rt. 145 Clinton, CT 06413 Tel: (203) 669-9245 Gourmet foods, gift packages.
8,13 14,16 18,24	NORM THOMPSON Dept. CH 84, P.O. Box 3999 Portland, OR 97208 Tel: (800) 547-1160 Ladies' and men's apparel and accessories, outdoor clothers,	11 13,16	PETALS 1 Aquaduct Road White Plains, NY 10606 Tel: (914) 328-8600 Silk flowers and plants. PLOW & HEARTH, THE
5,8 18	unusual gifts. OLD PUEBLO TRADERS Palo Verde at 34th P.O. Box 27800 Tuscon, AZ 85726-7800	17	301 Madison Road P.O. Box 511 Orange, VA 22960 Tel: (800) 866-6072 Gift items for country living.
	Tel: (602) 748-8600 Dressy and casual fashions.	8,10 12,13	POTPOURRI 120 North Meadows Road Medfield, MA 02052
24	OMAHA STEAKS INTERNATIONAL P.O. Box 3300 Omaha, NE 68103 Tel: (800) 228-9055	17	Tel: (800) 688-8051 Arts and crafts-handcrafted merchandise-gift items. RAMSEY OUTDOOR
18	Gourmet beef and other frozen entrées. ORTHO-VENT	,,	226 Route 17, P.O. Box 1689 Paramus, NJ 07652 Tel: (201)261-5000 Outdoor and camping gear.
	DIVISION INC., THE Division of Stuart McGuire 115 Brand Road Salem, VA 24156-0710 Tel: (813) 573-3730 Men's leather shoes.	14,22	RENOVATOR'S SUPPLY Millers Falls, MA 01349 Tel: (800) 659-2211 Home furnishings, hardware.
5,7,8 18,17	ORVIS CO. INC., THE 10 River Road Manchester, VT 05254 Tel: (802) 362-3622 Men's and ladies' clothing, gifts.	5,8	ROYAL SILK Royal Silk Plaza 800-810 31st Street Union City, NJ 07087 Tel: (201) 392-0100 Silk blends, ladies' clothing.
10,13 14,21	PARAGON, THE P.O. Drawer 511 89 Tom Harvey Road Westerly, RI 02891 Tel: (401) 596-4936 or 0134 Unusual gift items.	3,5 10,13 15,19	

5,8 18 5,13	SERENDIPITY Palo Verde at 34th P.O. Box 27800 Tuscon, AZ 85726-7800 Tel: (602) 748-8600 Ladies' clothing and accessories. SEVENTH AVENUE 1112 Seventh Avenue	20	STATIONERY HOUSE INC., THE P.O. Box 1393 1000 Florida Avenue Hagerstown, MD 21740 Tel: (301) 739-4487 Tel: (800) 638-3033 Stationery supplies, personal and business.
	Monroe, WI 53566 Tel: (608) 324-7000 Tel: (800) 356-9000 Gifts, collectibles, personalized accessories and more.	1,13 14	STURBRIDGE YANKEE WORKSHOP 90 Blueberry Road Portland, ME 04104 Tel: (800) 343-1144
10,13 17,26	SHARPER IMAGE, THE 650 Davis St.		Traditional American gifts, reproductions.
	San Francisco, CA 94111 Tel: (800) 344-5555 Tel: (415) 445-6000 Computer gifts, exercise equipment, sports products, etc.	24	SUNNYLAND FARMS, INC. Willson Road at Pecan City P.O. Box 8200 Albany, GA 31706-1800 Tel: (912) 883-3085
17	SMITH & HAWKEN 117 E. Strawberry Dr. Mill Valley CA 94941		Pecans, nuts, candy and dried fruit.
10,13	Tel: (415) 383-6399 Garden furniture, tools, books. SMITHSONIAN INSTITUTION,	24	SWISS COLONY, THE 1112 – 7th Avenue Monroe, WI 52566 Tel: (608) 328-8400
21	THE (mail order division) 7955 Angus Court		Gourmet cheeses, foods and gift assortments.
2,5,6	Springfield VA 22153 Tel: (703) 455-1700 Fax: (202) 357-1826 Unusual gifts and jewellery, toys,games, books, puzzles and more. SPIEGEL	5,8	TALBOT'S 175 Beal Street Hingham, MA 02043 Tel: (617) 749-7600 Tel: (800) 992-9010 Classical women's clothing and accessories.
7,8 13,14 15	P.O. Box 7623 Chicago, IL 60680-7623 Tel: (312) 986-7500 Full catalogue line.	13, 14	TAPESTRY 340 Poplar Street Unique Merchandise Mart Building 46
11	SPRING HILL NURSERIES Catalogue Division 6523 North Galena Road Peoria, IL 61632 Tel: (309) 691-4616 Perennials, flowers, bulbs, houseplants and more.		Hanover, PA 17331 Tel: (717) 633-3319 Up-class variety gifts, home furnishings.

5,8	TAYLOR, ANN
18	P.O. Box 805
	New Haven, CT 06511
	Tel: (203) 772-2516
	Ladies clothing, accessories and shoes.

- 13 TAYLOR GIFTS
 355 E. Conestoga Rd.
 P.O. Box 206
 Wayne, PA 19087-0206
 Tel: (610) 688-3046
 Miscellaneous gifts.
- 12,13 TIFFANY & COMPANY 801 Jefferson Road Parsippany, NJ 07054 Tel: (201) 428-8600 High quality jewellery and gifts.
- 5,8 TOG SHOP, THE
 17,18 US Highway 19 North
 Americus, GA 31710
 Tel: (912) 924-8800
 Women's apparel and shoes.
- 2 TOUCH OF CLASS
 Huntingburg, IN 47542
 Tel: (812) 683-3707
 Tel: (800) 457-7456
 Bedding and accessories.
- 8,13 TRIFLES
 15,19 P.O. Box 620050
 20,21 Dallas, TX 75262
 23 Tel: (214) 556-6055
 High-end gifts and women's fashions.
- 3,13 TROLL LEARN & PLAY
 14,21 CATALOGUE
 100 Corporate Drive
 Mahwah, NJ 07430
 Tel: (201) 529-8000
 Children's books and
 tapes, toys, gift items.
- 11 VANDENBURG
 Black Meadow Road
 Chester, NY 10918
 Tel: (914) 469-9161
 Flowers, bulbs.

12 VANITY FAIR (S.A. Peck & Co.) 55 E. Washington St., Suite 539 Chicago, IL 60602 Tel: (312) 977-0300 Diamond jewellery and importers.

2,5,7 VERMONT COUNTRY STORE,
8,14 THE
16,18, P.O. Box 3000
24 Manchester Center,
VT 05255-3000
Tel: (802) 362-2400
Country variety; clothes, shoes, linens, cooking accessories, foods.

- 5,8 VERY THING, THE
 13 25 Recreational Park Drive,
 Suite 200
 Hingham, MA 02043
 Tel: (617) 740-2718
 Ladies' fashions, gifts and
 accessories.
- 7,8 WEAR-GUARD CORP.
 17,18 Longwater Drive
 Norwell MA 02061
 Tel: (800) 343-4406
 Rugged casual work wear for men and women.
- 14 WILLIAMS-SONOMA 100 North Point Street San Francisco, CA 94133 Tel: (415) 421-7900 Cookware items.
- 13,14 WINE ENTHUSIAST, THE
 404 Irvington Street
 P.O. Box 39
 Pleasantville, NY 10570
 Tel: (914) 747-3170
 Wine and food accessories.
- 12,13 WINTERTHUR MUSEUM & GARDENS
 Catalogue Division
 100 Enterprise Place
 Dover, DE 19901
 Tel: (302) 888-4600
 Gift items, home furnishings.

6,8 WOODEN SOLDIER, THE
Kearsarge St.
North Conway, NH 03860
Tel: (603) 356-7041
Women's and children's holiday
clothing.

13,14 WOODEN SPOON INC., THE Route 145, Heritage Park P.O. Box 931 Clinton, CT 06413-0931 Tel: (800) 431-2207 Gourmet gadgets and cooking tools.

22 WOODWORKER'S SUPPLY
OF NEW MEXICO
5604 Almeda Place Northeast
Albuquerque, NM 87113
Tel: (505) 821-0500
Tel: (800) 645-9292
Craftsmen's tools and supplies.

3,10 WRITEWELL CO. INC., THE 5850 W. 80th Street P.O. Box 68188 Indianapolis, IN 46278 Tel: (317) 871-6710 Stationery, writing aids, cards, books, etc.

SAMPLE CATALOGUE LISTINGS

- 1. Agricultural Supplies
- 2. Apparel/work/uniforms
- 3. Art/Graphics Supplies
- 4. Audio Video Equipment & Tapes
- 5. Automotive Parts & Supplies
- 6. Aviation
- 7. Books
- 8. Building Supplies
- 9. Chemical Processing
- 10. Computers
- 11. Controls
- 12. Dental
- 13. Disabilities Products
- 14. Electronics
- 15. Exhibit Materials
- 16. Fire Protection
- 17. Furniture-Office & Institutional
- 18. Gifts
- 19. Healthcare Manufacturers
- 20. Heating/cooling & Pumps
- 21. Interior Textiles
- 22. Laboratory Supplies
- 23. Landscaping
- 24. Lighting
- 25. Mailing List Companies
- 26. Maintenance
- 27. Metals
- 28. Models
- 29. Optical
- 30. Packaging & Shipping
- 31. Plastics
- 32. Printing
- 33. Restaurant Supplies
- 34. Safety
- 35. Security
- 36. Telecommunications
- 37. Tools & Machinery

1. AGRICULTURAL SUPPLIES:

ABRASIVE BELT MASTER 936 Stadem Drive, Suite 5 Tempe, AZ 85281-1960 Agricultural control agents Sales: \$10+ million

Tel: (602) 921-3110 Fax: (602) 921-3225

ARCON MANUFACTURING, INC.

P.O. Box 19627 Charlotte, NC 28219 Feed handling and bins, storage and containment systems

Sales: \$10+ million Tel: (704) 394-2198 Fax: (704) 392-4741

BALER EQUIPMENT COMPANY

P.O. Box 25150 Portland OR 97225

Agricultural and industrial equipment

Sales: \$10+ million Tel: (503) 292-4118 Fax: (503) 297-5991

JACKLIN SEED CO.

West 5300 Riverbend Avenue

Post Falls, ID 83854

Turfgrass and forage grass seeds Circulation: one time per year to 20,000

Tel: (208) 773-7581 Fax: (208) 773-4846

2. APPAREL/WORK/UNIFORMS:

ALLIED GLOVE & SAFETY PRODUCTS

MFG. CO.

4711 West Armitage Avenue

Chicago, IL 60639

Industrial safety apparel, aprons

and gloves

Sales: \$10+ million Tel: (312) 804-1800 Fax: (312) 804-1810 BAILEY'S

44650 Highway 101 Laytonville, CA 95454

Woodcutting, reforestation, outdoor

clothing and supplies Sales: \$3-5 million

Circulation: five times per year to 400,000

Tel: (707) 984-6133 Fax: (707) 984-8115

CLOTHES THAT WORK

903 Brandt Street Dayton, OH 45404

Work clothes, uniforms and accessories

Sales: \$1 million Circulation: 1.5 million Tel: (513) 236-1500 Fax: (513) 236-8875

3. ART/GRAPHICS SUPPLIES:

FLAX ART & DESIGN

1699 Market Street

San Francisco, CA 94120

Graphic art supplies and accessories

Sales: \$.5-1 million

Circulation: 4 times per year

Tel: (415) 468-7530 Fax: (415) 468-1940

GRAPHIK DIMENSIONS, LTD.

2103 Brentwood St. High Point NC 27263

Picture frames and associated materials

Sales: \$5-10 million

Circulation: 12 times per year to 4 million

Tel: (910) 887-3700 Fax: (910) 887-3777

JILCRAFT

5 Lakeland Park Drive Peabody, MA 01960 *Greeting cards*

Sales: \$3-5 million

Circulation: 12 times per year to 4 million

Tel: (508) 532-9300 Fax: (508) 535-7736

4. AUDIO & VIDEO EQUIPMENT & TAPES:

ADVANCED VIDEOTECH CORPORATION 1840 County Line Road Huntingdon Valley, PA 19006 Industrial and business two way products

Sales: \$1-3 million

Circulation: 1 time per year to 50,000

Tel: (215) 322-4600 Fax: (215) 322-4606

ATLANTA CABLE SALES, INC. 5675-A Oakbrook Parkway Norcross, GA 30093 Telecommunications and audio/video cables

Sales: \$10+ million Tel: (404) 448-6311 Fax: (404) 263-1015

CENTER VIDEO INDUSTRIAL CO., INC. 5615 West Howard Street

Niles, IL 60714

Sells and rents industrial and broadcast video equipment to industrial and institutional users

Sales: \$3-5 million

Circulation: 4 times per year

Tel: (708) 647-8700 Fax: (708) 647-8707

ICS WAREHOUSE, INC. ICS Catalogue 1802 East 18th Street Tucson, AZ 85719 Audio-visual supplies Sales: \$500,000

Circulation: 6 times per yearto 100,000

Tel: (602) 882-3853 Fax: (602) 623-5168

5. AUTOMOTIVE PARTS & SUPPLIES:

MIZE & CO., INC.
Mize Wire Products
300 Industrial Avenue
Kingman, KS 67068
Automotive electrical and industrial hose
Sales: \$1-3 million
Circulation: 1 time per year to 30,000
Tel: (800) 835-1016

Fax: (316) 532-2459

SUMMIT RACING EQUIPMENT 580 Kennedy Road

Akron, OH 44305

Racing equipment, supplies and parts

Sales: \$10+ million

Circulation: 6 times per year

Tel: (216) 798-9440

6. AVIATION:

AAA AIRCRAFT SUPPLY, INC. 36 Suffield Street Windsor Locks, CT 06096 Aircraft fittings, fasteners and other hardware

Sales: \$10+ million Tel: (203) 627-0181 Fax: (203) 623-2483

SL AUBURN, INC. 89 York Street Auburn, NY 13021 Aviation parts and supplies Sales: \$5-10 million

Tel: (315) 252-9501 Fax: (315) 252-8172

7. BOOKS:

GENIUM PUBLISHING CORPORATION 1 Genium Plaza Schenectady, NY 12304-4690 Books, manuals, software and videotapes Sales: \$10+ million Circulation: 3 times per year to 75,000

Tel: (518) 377-8854 Fax: (518) 377-1891

KLEIN ASSOCIATES

Box 8503

Coral Springs, FL 33065 Business directories Sales: \$10+ million

Circulation: 1 time per year to 50,000

Tel: (305) 752-1708 Fax: (305) 752-2547

TELECOM LIBRARY, INC.

12 West 21st Street New York, NY 10010

Telecommunications, marketing and law

books

Sales: \$500,000

Circulation: 2 times per year to 120,000

Tel: (212) 691-8215 Fax: (212) 691-1191

8. BUILDING SUPPLIES:

ENDURE-A-LIFETIME PRODUCTS, INC. 7500 NW 72nd Avenue Miami, FL 33166 Building supplies Sales: \$10+ million

Tel: (305) 885-9901 Fax: (305) 888-6302

EXCELSIOR HARDWARE COMPANY

39 Woodland Avenue Stamford, CT 06904 Hardware

Sales: \$10+ million Tel: (201) 340-1000 Fax: (203) 353-0730

9. CHEMICAL PROCESSING:

ALFA PRODUCTS P.O. Box 8247 Ward Hill, MA 01835

Research chemicals and accessories

Sales: \$10+ million Tel: (508) 777-1970 Fax: (508) 521-6350 MECH-CHEM ASSOCIATES, INC. 148 Main Street, P.O. Box 473

Norfolk, MA 02056

Chemical processing and mechanical engineering, pollution control systems, hazardous inspection and energy

recovery systems

Sales: \$10+ million Tel: (508) 528-5672 Fax: (508) 528-8972

10. COMPUTERS:

AGIO DESIGNS, INC.

1400 Northwest Compton Drive

Beaverton, OR 97006 Computer workstations Sales: \$10+ million

Circulation: 2 times per year to 75,000

Tel: (503) 690-1400 Fax: (503) 690-1423

B&R INDUSTRIAL AUTOMATION

CORPORATION

1325 North Meadow Parkway S-130

Roswell, GA 30076

Programmable controllers, industrial computers, software and support

Sales: \$10+ million Tel: (404) 772-0400 Fax: (404) 772-0243

11. CONTROLS:

BARNSTEAD/THERMOLYNE

2555 Kerper Blvd. Dubuque, IA 52004

Laboratory equipment, water purification systems, furnaces and temperature

controls

Sales: \$10+ million Tel: (319) 556-2241 Fax: (319) 556-0695

Fax: (319) 556-0695

CCI CONTROLS 5052 Cecelia Street

South Gate, CA 90280

Toxic gas detectors, air pollution monitors

and combustible vapor detectors Sales: \$10+ million

Tel: (213) 560-6060 Fax: (213) 560-1136

STEWART WARNER INSTRUMENT CORPORATION 580 Slawin Court Mt. Prospect, IL 60056 Auto and industrial instruments

and equipment Sales: \$10+ million Tel: (708) 803-0200 Fax: (708) 803-8441

12. DENTAL:

ALMORE INTERNATIONAL, INC. P.O. Box 25214
Portland, OR 97225
Dental equipment and supplies

Sales: \$500,000

Circulation: 4 times per year to 100,000

Tel: (503) 643-6633 Fax: (503) 643-9748

MASTERCUT TOOL CORPORATION 1070 Harbor Lake Drive Safety Harbor, FL 34695 Industrial and dental machinery & tools

Sales: \$10+ million Tel: (813) 726-5336 Fax: (813) 725-2532

13. DISABILITIES PRODUCTS:

BAILEY MANUFACTURING CO. 118 Lee Street Lodi, OH 44254 Rehabilitation equipment Sales: \$10+ million Circulation: 1 time per year Tel: (216) 948-1080

SILCRAFT CORPORATION 528 Hughes Drive Traverse City, MI 49684 Barrier free bath and shower equipment

Sales: \$1-3 million

Circulation: 1 time per year to 600

Tel: (616) 946-4221 Fax: (616) 946-1740

14. ELECTRONICS:

CONSOLIDATED ELECTRONICS INC. 705 Watervliet Avenue Dayton, OH 45420 Electronic parts and equipment Sales: \$1-3 million Circulation: 3 times per year to 50,000 Tel: (513) 252-5662

Fax: (513) 252-4066 RWS WIRE & CABLE, INC.

2300 West Park Place Blvd. Stone Mountain, GA 30087 Electronics and telecommunications

Sales: \$10+ million Tel: (404) 469-3515 Fax: (404) 469-3556

15. EXHIBIT MATERIALS:

CROWN INDUSTRIES, INC. 155 N. Park Street East Orange, NJ 07017 Exhibit booths
Sales: \$10+ million
Tel: (201) 672-2277

Tel: (201) 672-2277 Fax: (201) 672-7536

16. FIRE PROTECTION:

GUARDIAN FIRE EQUIPMENT, INC. 3430 NW 38th Street
Miami, FL 33142
Fire equipment
Sales: \$10+ million
Tel: (305) 633-0361
Fax: (305) 638-4632

17. FURNITURE-OFFICE & INSTITUTIONAL

BUSINESS & INSTITUTIONAL FURNITURE CO. B1 Furniture Catalog 611 North Broadway Milwaukee, WI 53202 Business and institutional furniture and related items

Sales: \$3-5 million

Circulation: 2 times per year to 4,000

Tel: (414) 272-6080 Fax: (414) 272-0248

IMPERT INDUSTRIES, INC. Electra-Tec Division 557 West M-89 Highway Ostego, MI 49078 Modular technical furnishings Sales: \$10+ million Circulation: 1 time per year Tel: (616) 694-2058 Fax: (616) 694-5880

18. GIFTS

BULLYLAND, INC.
Bully Gifts & Toys
210 East 58th Street, Suite 3K
New York, NY 10022
Gifts and toys
Sales: \$500,000-1 million

Circulation: 1 time per year Tel: (212) 759-5530

Tel: (212) 759-5530 Fax: (212) 838-8522

LOCK CITY CRAFTSMEN 908 Niagara Falls Blvd. N. Tonawanda NY 14120 Promotional and advertising gifts and ideas

Sales: \$10+ million Tel: (716) 694-3244 Fax: (716) 694-1800

19. HEALTHCARE MANUFACTURERS:

BRUCE MEDICAL SUPPLY 411 Waverly Oaks Road Waltham, MA 02154 Medical supplies Sales: \$10+ million Circulation: 4 times per year

Tel: (617) 894-6262 Fax: (617) 894-9519

MOORE MEDICAL CORP. 389 John Downey Drive New Britain, CT 06050 Medical and surgical supplies

Sales: \$5-10 million

Circulation: 2 times per year to 150,000

Tel: (203) 225-4621 Fax: (203) 223-2382

20. HEATING, COOLING & PUMPS:

BREEZEMAKER FAN COMPANY, INC. 1608 N. 24th Street
Tampa, FL 33605
Duty fans, blowers, ventilators
and other systems
Sales: \$10+ million

Tel: (813) 248-5552 Fax: (813) 248-2669

INSTECH LABORATORIES, INC. 5209 Militia Hill Road Plymouth Meeting, PA 19462 Portable pumps, flow pumps and pumping tube assemblies Sales: \$10+ million

Tel: (610) 941-0132 Fax: (610) 941-0134

21. INTERIOR TEXTILES:

HOLLINGSWORTH & VOSE COMPANY 112 Washington Street East Walpole, MA 02032 Nonwoven interior fabrics Sales: \$10+ million Tel: (508) 668-0295 Fax: (508) 668-6526

22. LABORATORY SUPPLIES:

ALLOMETRICS, INC. P.O. Drawer 15825 Baton Rouge, LA 70895 Specialty laboratory equipment and supplies Sales: \$10+ million Tel: (504) 272-4484

WHEATON Wheaton Full Line catalog 1000 North 10th Street Millville, NJ 08332

Fax: (504) 272-0844

Laboratory products; glassware, plastics etc.

Sales: \$10+ million

Circulation: 1 time per year to 100,000

Tel: (609) 825-1100 Fax: (609) 825-1131

23. LANDSCAPING:

BEMIS MANUFACTURING COMPANY 300 Mill Street, P.O. Box 901 Sheboygan Falls, WI 53085-0901 Sales: \$10+ million

Tel: (414) 467-4621 Fax: (414) 467-8573

EARLEE

2002 Highway 62 Jeffersonville, IN 47130 Organic fertilizers and soil amendments

Sales: \$10+ million Tel: (812) 282-9134 Fax: (812) 282-2640

24. LIGHTING:

HAVIS-SHIELDS EQUIPMENT CORPORATION P.O. Box 2099 Warminster, PA 18974 Lighting equipment Sales: \$10+ million Tel: (215) 957-0720

Fax: (215) 957-0729

PACKAGED LIGHTING SYSTEMS, INC. 41 Grant Street

Walden, NY 12586
Lighting and control systems for the stage, television and entertainment industries

Sales: \$10+ million Tel: (914) 778-3515 Fax: (914) 778-1286

25. MAILING LIST COMPANIES:

HUGO DUNHILL MAILING LISTS, INC. 630 3rd Avenue New York, NY 10017 Mailing lists Sales: \$.5-1 million

Circulation: 2 times per year to 500,000

Tel: (212) 682-8030 Fax: (212) 983-1676 MARKET DATA RETRIEVAL

16 Progress Drive Shelton, CT 06484 Educational mailing lists Sales: \$5-10 million

Circulation: 4 times per year to 100,000

Tel: (203) 926-4800 Fax: (203) 929-5253

26. MAINTENANCE:

ADVANCE MACHINE COMPANY 14600A 21st Avenue N. Plymouth, MN 55447 Industrial cleaning equipment

Sales: \$10+ million Tel: (612) 473-0650 Fax: (612) 475-9821

RED TIGER PRODUCTS, INC.

420 Elder

Winnetka, IL 60093

Office, household and plant maintenance

products

Sales: \$10+ million Tel: (708) 446-6909

27. METALS:

MIDWEST METAL PRODUCTS COMPANY

800 66th Avenue SW Cedar Rapids, IA 52404 *Metal fabricators*

Sales: \$5-10 million Tel: (319) 366-6264 Fax: (319) 366-6710

28. MODELS:

MODEL PLANNING COMPANY, INC. 42 Vail Road. P.O. Box 500 Blairstown, NJ 07825 Dimensional scale models for plant layouts

Sales: \$10+ million Tel: (908) 362-8112 Fax: (908) 362-5246

29. OPTICAL:

ANTHEM MARKETING COMPANY 2720 Loker Avenue West, Ste. D Carlsbad, CA 92008 Fiber optic sensors and devices

Sales: \$10+ million Tel: (619) 431-5227

Fax: (619) 431-9107
PRISM OPTICALS

10992 NW 7th Ave., Dept. DMC 90 N. Miami, FL 33168 Eyeglasses

Sales: \$10+ million

Circulation: 6 times per year

Tel: (305) 754-5894 Fax: (305) 754-7352

W.A. CHARNSTROM COMPANY, INC. 10901 Hampshire Avenue South Minneapolis, MN 55438 Optical products Sales: \$ 10+ million Circulation: 1 time per year

Tel: (612) 944-8555 Fax: (612) 944-1546

30. PACKAGING & SHIPPING:

ALLFLEX PACKAGING PRODUCTS

Race & Ridge Streets Ambler, PA 19002

Hazardous material containers, insulated containers and protective packaging

Sales: \$10+ million Tel: (215) 542-9208 Fax: (215) 643-3339

MAILBOX INTERNATIONAL, INC.

65 East Palatine Road, Ste. 215 Prospect Heights, IL 60070 Material handling containers, boxes, totes

Material handling containers, boxes, totes and bags

Sales: \$10+ million Tel: (708) 541-8466 Fax: (708) 541-8160 MINNESOTA AUTOMATION

P.O. Drawer 190 Crosby, MN 56441

Production packaging equipment

and machinery Sales: \$10+ million Tel: (218) 546-2100 Fax: (218) 546-2252

31. PLASTICS:

ROECHLING ENGINEERED

P.O. Box 2729

Gastonia, NC 28053

Plastics manufacturers and fabricators

Sales: \$5-10 million Tel: (704) 922-7814 Fax: (704) 922-7651

32. PRINTING:

SHOEMAKER PAPER CO.

P.O. Box 520

Guilderhand NY 12084

Paper

Sales: \$10+ million Tel: (518) 464-6745 Fax: (518) 464-0258

THE BLUEPRINT CO.

295 Madison Avenue New York, NY 10017

Copying, color reproductions, drafting materials, supplies and equipment

Sales: \$10+ million Tel: (212) 686-2436 Fax: (212) 532-8397

33. RESTAURANT SUPPLIES:

GAVCO

8232 NW 14th Street

Miami, FL 33126

Food handling and processing equipment

Sales: \$10+ million Tel: (305) 591-7181 Fax: (305) 599-8911

HOUSE OF WINSTON
The Food Service
Technology Merchant
2345 Carton Drive
Louisville, KY 40299
Commercial food service equipment

Sales: \$3-5 million Circulation: mailed to 10.000

Tel: (502) 495-5455 Fax: (502) 495-5458

34. SAFETY

AMERICAN HEALTH & SAFETY, INC. 6250 Nesbitt Road Madison, WI 53719 Safety equipment and supplies

Sales: \$3-5 million Tel: (608) 273-4000 Fax: (800) 326-3245

ROCKFORD MEDICAL AND SAFETY EQUIPMENT 4620 Hydraulic Road Rockford, IL 61109 Emergency care products; rescue and extraction equipment Sales: \$.5-1 million

Circulation: 1 time per year to 75,000

Tel: (815) 874-7891 Fax: (800) 368-7891

35. SECURITY:

AFY DISTRIBUTORS
3-C Oak Road
Fairfield, NJ 07004
Electronic security, video and audio
surveillance devices and equipment,
police and protection equipment
Sales: \$10+ million

Tel: (201) 882-2888 Fax: (201) 882-0468

FEDERAL APD, INC. 24700 Crestview Court Farmington Hills, MI 48335 Automatic parking control systems, gate opening devices, ticket dispensers, auto gates, security gates and various machinery

Sales: \$10+ million Tel: (810) 477-2700 Fax: (810) 477-0742

36. TELECOMMUNICATIONS:

HI-FI HOUSE GROUP OF COMPANIES
Pro Video
1001 Sussex Blvd.
Broomall, PA 19008
Video, audio, telecommunications,
CCTV, satellites and consumer
electronics
Sales: \$3-5 million
Circulation: 1 time per year to 50,000
Tel: (610) 328-7448

Fax: (610) 544-3489

VSI TELECOMMUNICATIONS, INC. 9329 Douglas Drive Riverside, CA 92503 Telecommunications, equipment and supplies Sales: \$10+ million

Tel: (909) 687-2492 Fax: (800) 999-8232

37. TOOLS & MACHINERY:

BONN TOOL COMPANY
4430 Gibsonia Road
Gibsonia, PA 15044
Construction tools and equipment
Sales: \$.5-1 million
Circulation: 4 times per year
Tel: (412) 443-7080
Fax: (412) 443 7090

RUTLAND TOOL & SUPPLY CO. 16700 Gale Avenue City of Industry, CA 91745 Machine shop supplies and equipment Sales: \$10+ million Circulation: 2 times per year

Tel: (818) 961-7111 Fax: (818) 336-5733



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