



Foreign Affairs and  
International Trade Canada

Affaires étrangères et  
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Canada

Consular Services

# Bon Voyage, But...

ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS  
2011/2012

Travel.gc.ca

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2011/2012

See inside for your  
Emergency  
Contact Card

- Carefully remove the attached Emergency Contact Card.
- Write down the contact information for the Government of Canada office nearest to your travel destination (see pages 29 to 56 or [travel.gc.ca/offices](http://travel.gc.ca/offices)).
- Carry the card with you at all times while abroad.

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**10-267-8376** (in Canada) or

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Affaires étrangères et  
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Canada

**In case of an  
emergency abroad**

**En cas d'urgence  
à l'étranger**

**Contact  
Consular Services:**

**Communiquez avec les  
Services consulaires :**

*(call collect from most  
countries)*

**613-996-8885**

*(appels à frais virés dans  
la plupart des pays)*

**[sos@international.gc.ca](mailto:sos@international.gc.ca)**

**[www.travel.gc.ca](http://www.travel.gc.ca)**

**[www.voyage.gc.ca](http://www.voyage.gc.ca)**



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**Bureau du gouvernement  
du Canada le plus près**  
(voir [www.voyage.gc.ca/bureaux](http://www.voyage.gc.ca/bureaux))



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**Inscrivez-vous!**  
[www.voyage.gc.ca/inscription](http://www.voyage.gc.ca/inscription)

- Carefully remove the attached Emergency Contact Card.
- Write down the contact information for the Government of Canada office nearest to your travel destination (see pages 29 to 56 or [travel.gc.ca/offices](http://travel.gc.ca/offices)).
- Carry the card with you at all times while abroad.

# Bon Voyage, But...

ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS

2011/2012

Published by Foreign Affairs and International Trade Canada

To obtain more information or additional free copies of this booklet, visit your nearest Passport Canada office, check the Consular Services website ([travel.gc.ca](http://travel.gc.ca)), e-mail [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca), or call 1-800-267-8376 (in Canada) or 613-944-4000.

This publication is available in alternative formats upon request.

*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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# SPREAD YOUR WINGS, BUT STAY ON YOUR TOES

For many of us, international travel is all about leaving familiar ground, soaring and exploring the world near and far. But taking off without a “flight plan,” without informing and preparing ourselves for what lies ahead in a foreign land, can have serious consequences, causing our international adventures to run aground.



This booklet is a companion to your Canadian passport. It offers vital information about:

- your passport, how to protect it, and what to do if it is lost or stolen;
- how to travel safely and responsibly, steer clear of the troubles many travellers experience abroad, and deal with the challenges that may arise; and
- consular services available to Canadians around the world.

It also includes:

- a directory of Canadian government offices abroad and contact information for Foreign Affairs and International Trade Canada's Emergency Operations Centre; and
- an Emergency Contact Card for you to note the coordinates of the nearest Canadian government office abroad and carry with you in case you need help.

We urge you to read this booklet before you leave home. Keep it close to you while exploring the world. And have a safe and enjoyable journey!

## WHAT ARE CANADIAN CONSULAR SERVICES?

With more than 260 points of service in 150 countries worldwide, Foreign Affairs and International Trade Canada is ready to assist Canadians travelling, working, studying, or living abroad. Before you leave Canada, it is important to know which services we do and do not provide and to realize that not all Canadian government offices abroad provide the same services. The following list includes some examples of consular services (see [travel.gc.ca/servicesoffered](http://travel.gc.ca/servicesoffered) for a more complete list). The \$ symbol indicates which services are provided for a fee.

## SERVICES OFFERED BY CONSULAR OFFICIALS

### IN EMERGENCIES

- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation if a necessary treatment is not available locally (\$).
- Provide advice and contact information on local police and medical services to victims of robbery, sexual assault, or other violence.
- Provide assistance in cases of missing persons or the abduction of a child to another country.



## WHEN LEGAL ISSUES ARISE

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure you are treated fairly under a country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Notarize certain Canadian documents (\$).
- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Advise local police in Canada to contact next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death (although consular officials cannot interfere in a local investigation or legal matter).

## WHEN OTHER ISSUES ARISE

- Replace a lost, stolen, damaged, or expired passport (\$).
- Transfer funds if urgent financial assistance is required (\$).
- Contact relatives or friends to request assistance in sending you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.
- Accept citizenship applications for approval by Citizenship and Immigration Canada.

## SERVICES NOT OFFERED BY CONSULAR OFFICIALS

### WHEN LEGAL ISSUES ARISE

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail or pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.

- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.
- Issue letters of guarantee.

## WHEN OTHER ISSUES ARISE

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel, or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation, or repatriation costs of a deceased Canadian.
- Coordinate and pay for search-and-rescue efforts to locate missing Canadians.

## EMERGENCY CONSULAR SERVICES

Emergency consular assistance is available 24 hours a day, seven days a week. For emergency help during office hours, contact the nearest Canadian government office abroad or the Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand. You may be asked to leave a message for a prompt return call. Make sure your message is clear and that you provide a telephone number or contact address.

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.





## EMERGENCY CONTACT INFORMATION

Outside Canada	<ul style="list-style-type: none"><li>• <b>613-996-8885</b> (call collect to Ottawa, where service is available)</li><li>• See the directory of <b>Canadian government offices abroad</b> (pages 29 to 56), including <b>toll-free numbers to Ottawa</b> (where service is available).</li></ul>
Inside Canada	<ul style="list-style-type: none"><li>• <b>1-800-267-6788</b></li><li>• <b>613-944-6788</b></li></ul>
TTY	<ul style="list-style-type: none"><li>• <b>613-944-1310</b></li><li>• <b>1-800-394-3472</b> (toll-free to Ottawa from the U.S. and Canada only)</li></ul>
E-mail	<ul style="list-style-type: none"><li>• <b>sos@international.gc.ca</b></li></ul>
Online	<ul style="list-style-type: none"><li>• Complete an Emergency Contact Form at <b>travel.gc.ca/emergencies</b>.</li></ul>

## SAFE-TRAVEL PUBLICATIONS



This booklet is supplemented by a range of other free publications on such topics as living abroad, dual citizenship, children's issues, and women travellers.

To order print versions, call **1-800-267-8376** (in Canada) or **613-944-4000**. To order or download copies online, visit:

**travel.gc.ca/publication**

# BEFORE YOU GO

## INFORM YOURSELF

Before you leave Canada, take time to learn about your destination and make sure it is safe to travel there. Some countries experience ongoing wars, insurgencies, or sporadic unrest that could impact on your travel plans. Trip cancellation insurance may be null and void if a Travel Warning is already in effect when a trip is booked. To find out more, see “Stay safe — stay tuned” on page 8.

## BEFORE YOU GO ABROAD, WE ADVISE YOU TO

- Learn the location of Canadian government offices in the countries you plan to visit, note this information on the Emergency Contact Card provided on the inside front cover of this booklet, and carry the card with you at all times (see page 29 or visit [travel.gc.ca/offices](http://travel.gc.ca/offices) for a detailed list of Canadian government offices abroad).
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 6).



## STAY SAFE – STAY TUNED

Connect with the world and keep posted on travel advice for more than 200 destinations.

- Country Travel Reports and Warnings ([travel.gc.ca/travelreports](http://travel.gc.ca/travelreports)) offer information on safety and security, local laws and customs, entry requirements, health conditions, and other important travel issues.
- Global Issues ([travel.gc.ca/issues](http://travel.gc.ca/issues)) feature wide-ranging information on evolving situations of concern to Canadians abroad.
- Daily e-mail Travel Updates ([travel.gc.ca/updates](http://travel.gc.ca/updates)) alert you to changes in our Travel Reports, Warnings, and Global Issues.
- RSS feeds ([travel.gc.ca/rssfeeds](http://travel.gc.ca/rssfeeds)) provide you with the latest information on countries of your choice.
- Other online resources focus on a variety of travel issues, such as documentation, transportation, citizenship, and emergencies.

Wherever you go, wherever you are, visit:

[travel.gc.ca](http://travel.gc.ca)



## YOUR CANADIAN PASSPORT

A Canadian passport is the only reliable and universally accepted travel and identification document for Canadians. You and each family member must have a valid passport for travel outside Canada. Application forms are available at:

- [passportcanada.gc.ca](http://passportcanada.gc.ca);
- Passport Canada offices;
- Service Canada centres;
- Canada Post outlets; or
- Canadian government offices abroad.

Canadian travellers should plan ahead and apply for a passport before booking an international flight. To avoid delays in obtaining your passport, ensure your application is complete. Processing times may vary depending on the volume of applications received and, in certain cases, the complexity of routine verifications and security checks. Consult Passport Canada's website for the latest processing times.



### KEEP YOUR PASSPORT SAFE

**Do not leave your passport unattended.** Keep it safely on your person, in an inside pocket, or in a hidden security wallet.

**Make photocopies of your passport's identification page** and of your identification cards. For added security, keep copies separate from originals when travelling and leave copies with a friend or relative at home. In addition to your Canadian passport, we recommend that you carry your birth or citizenship certificate. These precautions may speed up the replacement of a lost passport.

If a passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for rules and restrictions regarding passport validity. Some countries will not let you enter if your passport is due to expire within six months.

If you are required to send away your passport to obtain a visa, we suggest that you use a secure courier service and enclose a stamped, self-addressed envelope.

### **IF YOUR PASSPORT IS LOST, STOLEN, OR DAMAGED**

**Report the loss or theft immediately** to the local police (either in Canada or abroad) and to Passport Canada or the nearest Canadian government office abroad.

Before a new passport can be issued, you must complete an application form, present documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), submit new photographs, pay the required fee, and complete a *Statutory Declaration Concerning a Lost, Stolen, Damaged, Destroyed or Inaccessible Canadian Passport or Travel Document* form (PPTC 203).



If you regain possession of a passport that was reported lost or stolen, **do not use it for travel**, as you will encounter difficulties. **Return it immediately** to Passport Canada or the nearest Canadian government office abroad.

**If your passport is damaged, apply for a new one.** Otherwise, you could encounter significant delays at passport checkpoints, airlines might prohibit you from boarding, and you may be refused entry or exit at border crossings.

## **VISAS AND OTHER ENTRY REQUIREMENTS**

You need a visa to enter certain countries. The most common categories are business, work, student, and tourist visas. Be sure to obtain any visas and fulfill all entry requirements well before travelling. For details, consult with your travel counsellor or the destination country's embassy or consulate in Canada (see our website for a list of foreign government offices accredited to Canada).

Some examples of entry requirements include:

- a certified criminal record check (provided by the RCMP);
- a medical certificate;
- proof of HIV testing; and
- a yellow fever vaccination certificate (if you are arriving from an infected area).

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, a bank statement, or any visas that demonstrate that you plan to visit another country.

## **CHILDREN TRAVELLING ABROAD**

**All children need a valid Canadian passport** to travel abroad. The practice of adding a child's name to a parent's passport is no longer permitted. Make sure you and/or your child also carry supporting identification, such as birth certificates, baptismal certificates, citizenship cards, records of landing,

or certificates of Indian status. Check with each destination country's embassy or consulate regarding additional entry conditions and documentation that may be required, including divorce papers, custody court orders, or a death certificate (if one parent is deceased). These documents will also help prove your citizenship, residency, and custodial rights when returning to Canada. Keep some form of identification in your child's pocket in case you are separated. Carry recent photographs of your child for emergency identification purposes.

**We strongly recommend that children under 18 carry a consent letter** to facilitate entry into the destination country. A letter should be obtained from every person or organization with custodial rights, guardianship rights, or parental authority (in Quebec only). For example, children travelling alone, with groups, or with only one custodial parent should carry a consent letter proving they have permission to travel. We recommend that you have the

consent letter certified, stamped, or sealed by an official with the authority to administer an oath or solemn declaration (i.e., a commissioner for oaths, notary public, or lawyer), so the validity of the letter will not be questioned. See [travel.gc.ca/letter](http://travel.gc.ca/letter) for a sample consent letter.

**Seek advice from a lawyer** if you cannot obtain the consent of the other parent or if a custody dispute might develop while your child is abroad. Custody arrangements in Canada may not be recognized in another country. In some cases, you or your child may



not be allowed to leave that country. Check your status with the country's embassy or consulate in Canada before going abroad. If you have questions about custody issues, contact our Children's Issues Section at **1-800-387-3124** (in Canada) or **613-996-8885**.

**Some airlines will escort and supervise an unaccompanied child** from check-in through arrival. Note that airlines require a parent or guardian to stay at the airport until a flight has departed. The person greeting the child at the point of arrival must have appropriate identification and authorization. Be sure to contact the transportation company in order to observe any other policies that may apply.

For more information, see [travel.gc.ca/child](http://travel.gc.ca/child).

## TRAVEL WITH A SAME-SEX SPOUSE

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Same-sex civil unions are more widely recognized. Attempting to

enter another country as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries and could result in a prison or death sentence. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

## DUAL CITIZENSHIP

You are permitted by Canadian law to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, where authorities may prevent Canada from providing you





## REGISTRATION OF CANADIANS ABROAD

*A free service that could save your life*

If you are travelling or living abroad, sign up for the **Registration of Canadians Abroad** service. Registration enables us to reach you in case of an emergency abroad, such as an earthquake or civil unrest, or inform you about an emergency at home.

Sign up online at **[travel.gc.ca/register](http://travel.gc.ca/register)** or register by mail, fax, or in person.

For more information, call **1-800-267-6788** (in Canada and the U.S.) or **613-944-6788**.

*\*Information obtained through registration is confidential and is used in accordance with the provisions of Canada's Privacy Act.*



with consular assistance. This situation is especially likely if you do not use your Canadian passport to enter the second country. However, your Canadian citizenship may still not be recognized in certain countries, even if you travel with a Canadian passport.

If you are considered a national of another country, you may be compelled to do military service, required to

pay taxes, or subject to increased scrutiny by immigration and security officials. Dual citizenship can also cause problems in a third country if there is confusion over which citizenship you used to gain entry. To avoid unpleasant surprises, find out if you, your spouse, or any other family member may be a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and

to present themselves as Canadians to foreign authorities.

For more information, see our booklet *Dual Citizenship: What You Need to Know*.

You cannot use a Certificate of Canadian Citizenship instead of a Canadian passport to travel abroad. **A Certificate of Canadian Citizenship is not a travel document.** A Canadian passport is the only reliable and universally accepted travel and identification document available to Canadians for the purpose of international travel. Canadian citizens returning to Canada who present other documents, such as a Certificate of Canadian Citizenship, birth certificate, provincial driver's licence, or foreign passport, instead of a Canadian passport, may face delays or be denied boarding by transport companies.

## TRAVELLERS WITH DISABILITIES

Travellers with visual, hearing, mobility, or other impairments may have difficulty meeting their needs in certain countries. For information on

government services for disabled travellers, meeting special needs, parking privileges, and travelling with a service animal, see the "Frequently Asked Questions" section of our website at [travel.gc.ca/faq](http://travel.gc.ca/faq).



## PROTECTING YOUR HEALTH

### Provided by the Public Health Agency of Canada

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before going abroad. Contact a travel medicine clinic or your physician at least **six weeks before departure** for an individual health assessment. Your physician will assess your need for vaccinations, preventive medication, and advice on precautions you can take to avoid disease while travelling.

### VACCINATION, PREVENTIVE MEDICATION, AND PERSONAL PROTECTIVE MEASURES

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history, and anticipated itinerary, a healthcare provider can assess your individual health risks and advise you on vaccination

requirements, your need for preventive medication (e.g., for malaria), and personal protective measures.

Ensure that your routine immunizations, such as tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps, and rubella, are up-to-date. Proof of yellow fever vaccination may be required to enter some countries. Be aware that some vaccinations and preventive medications can take time to become effective.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For further information, visit the Public Health Agency of Canada's Travel Health website at [travelhealth.gc.ca](http://travelhealth.gc.ca).

### MEDICATION

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original

prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen.

**Do not try to save luggage space by combining medications in one container. Keep all medications in the original, labelled container to avoid customs problems.**

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally

available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.

## WELL ON YOUR WAY

The booklet *Well on Your Way* offers valuable advice on how to protect your health while abroad, including information on:

- assessing travel health risks;
- taking preventive measures before, during, and after international travel;
- coping with a health emergency abroad; and
- obtaining consular services in the event of a health emergency.

To order your booklet today, call **1-800-267-8376** (in Canada) or **613-944-4000** or download a copy at [travel.gc.ca](http://travel.gc.ca).





## **SUPPLEMENTAL TRAVEL HEALTH INSURANCE**

Do not rely on your provincial or territorial health plan to cover costs if you get sick or are injured while abroad. Out-of-country health care can be costly, and your health plan may not cover any medical expenses abroad. It is your responsibility to seek information from your provincial or territorial health authority and to obtain supplementary travel insurance and understand the terms of your policy.

**Carry details of your insurance with you while travelling** and leave a copy with a friend or relative at home.

Your provincial or territorial health insurance plan will become invalid if you live

elsewhere beyond a certain length of time. Personal medical insurance is available for individuals and their dependants living outside Canada for extended periods. Check with your insurer before you leave Canada.

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption, and/or lost luggage coverage. Doing so can prevent major disruptions and additional costs.

## **POST-TRAVEL MEDICAL MATTERS**

See your doctor if you become sick or feel unwell after returning to Canada. Inform the doctor, without

being asked, that you have been travelling or living outside Canada and where you have been. Explain your travel history and any treatment you received.



## TRAVELLING BY CAR

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult our Country Travel Reports or the Canadian Automobile Association (CAA).

### READY OR NOT!

Find out if you're up to the challenge of an emergency in a foreign country by taking a trip through our online action mazes at:

[travel.gc.ca/mazes](http://travel.gc.ca/mazes)

## MONEY MATTERS

Canadian currency and traveller's cheques are rarely accepted abroad. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of a country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed.

## AVOIDING CUSTOMS DIFFICULTIES

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, consult the CBSA publications *I Declare* or *Travelling Outside Canada*.

## TRANSPORT OF DANGEROUS GOODS

Passengers are generally not permitted to transport dangerous goods aboard aircraft, whether in carry-on luggage, in checked baggage, or on their person. Certain goods, such as medicinal products, toiletry articles, and alcoholic beverages (in retail packaging), are allowed. Be especially aware of restrictions on liquids, gels, and aerosols packed in carry-on luggage. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website ([www.tc.gc.ca/air](http://www.tc.gc.ca/air)) to find out what you can and cannot take with you.



# ON YOUR WAY

## TAKING PRECAUTIONS

The same safety rules apply while abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted.

- Be sure not to wander into unknown areas—find out how safe they are first.
- Never leave drinks unattended while in bars or nightclubs and never accept food or drink from strangers. Drugs may be present that could put you at risk of sexual assault and robbery.
- Do not pick up hitchhikers or cross borders with people you have just met.
- Watch your luggage and make sure it is locked.
- Never take anything, even an envelope, across a border for someone else.
- Do not display large amounts of money or expensive jewellery in public.
- Use a money belt or a case with concealed sections for valuables.
- Remember to telephone home, particularly if you have promised family members or friends that you will do so. Consular Services receives thousands of calls every year from







worried family members or friends who have not received a promised call.

- Keep a separate record of your traveller's cheques and credit cards.
- Never carry your passport, travel tickets, identification documents, cash, credit cards, and insurance papers together. If you do so, you risk being left with no identification or funds in case of theft or loss.
- Use the safety deposit box at your hotel. Never leave valuables in your room.
- **Familiarize yourself with the way of life.** Respect that country's laws, religions, culture, class structure, and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.
- **Respect local dress codes.** In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.
- **Be especially respectful of religious sites,** such as temples, mosques, churches, and synagogues. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of

## FOREIGN LAWS AND CUSTOMS

When travelling or living in a foreign country:

religious artifacts, buildings, or local people.

- **Never take photographs of military facilities**, a harbour where naval vessels are docked, or industrial installations such as oil refineries. Your camera could be confiscated, and you could even come under suspicion of espionage.

## CRIME AND PUNISHMENT

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The legal systems of other countries can be very different from that in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

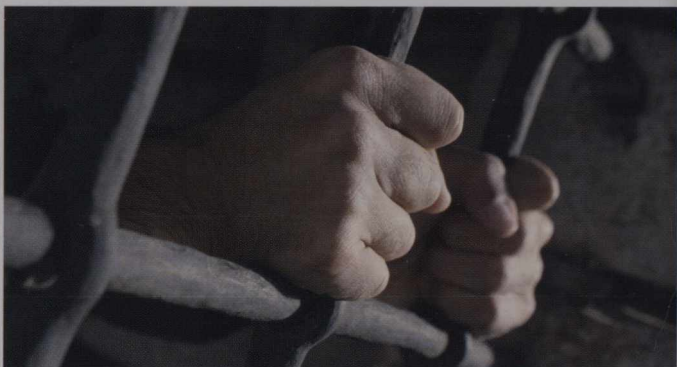
If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends, and ensure you receive fair treatment **according to the standards of that country**. They cannot, however, wield any influence to reduce your sentence or fine.

Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In addition to foreign laws protecting cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult [canadianheritage.gc.ca/travel](http://canadianheritage.gc.ca/travel).

## JUDICIAL PROCESS

Never assume that the legal system of another country is the same as at home. "Innocent until proven guilty" is not a universal principle.

If you are accused of a crime, you may be detained for an indefinite period, with no opportunity for bail, pending a verdict. In certain countries, you may not have a right to legal representation or to a trial in your own language.



Some countries do not recognize or respect religious freedom; freedom of association, speech, or the press; or equality of the sexes. For instance, guilt by association is often presumed, and you may be charged just for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office at once.** If you cannot do so yourself, have someone else do it for you.

## SEXUAL EXPLOITATION OF CHILDREN

It is illegal to have sexual relations with children, whether in Canada or abroad. Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at [laws.justice.gc.ca](http://laws.justice.gc.ca)). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

## ILLEGAL DRUGS

While recreational drugs may be readily available in some countries, their purchase, consumption, import, and export are prohibited almost everywhere. Buying and using drugs, even in countries where such practices are common, can lead to criminal charges, heavy fines, and long prison sentences. If you break the law in another country, you are subject to that country's judicial system.

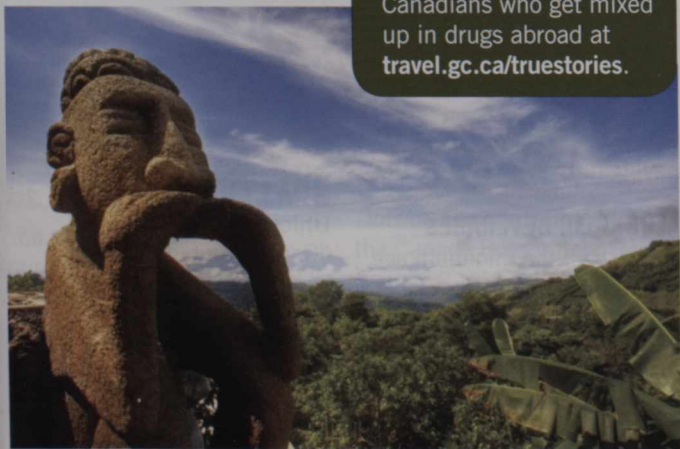
Choose your travel companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you



may not be carrying anything illegal, your companions may be. And never take a package that is not yours across a border. For details, consult [travel.gc.ca/drugs](http://travel.gc.ca/drugs).

### TRUE STORIES

Learn from the real-life misadventures of young Canadians who get mixed up in drugs abroad at [travel.gc.ca/truestories](http://travel.gc.ca/truestories).



# COMING HOME

## DEPARTURE TAX

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving a foreign country, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

## DUTY- AND TAX-FREE PERSONAL EXEMPTIONS

### Provided by the Canada Border Services Agency

When you return to Canada, you may qualify for a personal exemption, depending on the length of your absence. Your personal exemption allows you to bring goods of a certain value into Canada without paying duty and taxes.

## ALCOHOLIC BEVERAGES

If you meet the minimum age requirements of the province or territory where you enter Canada and have been absent for at least 48 hours, you can include limited quantities of alcoholic beverages (products

that exceed 0.5% alcohol by volume) in your personal exemption. You may bring back only **one** of the following maximum quantities of alcoholic beverages free of duty and taxes:

- 1.5 litres (52 oz.) of wine;
- 1.14 litres (40 oz.) of alcoholic beverages; or
- 8.5 litres of beer or ale.

## TOBACCO PRODUCTS

If you are 18 years of age or older, you may bring back up to **five** units of tobacco products for personal use. Each unit of tobacco products consists of one of the following:

- 200 cigarettes;
- 50 cigars;
- 200 tobacco sticks; or
- 200 grams (7 oz.) of manufactured tobacco.

Unless they are marked "Canada-Duty Paid—Droit acquitté," tobacco products included in a personal exemption are still subject to a minimum duty (in accordance with the Excise Act, 2001).

If you are outside Canada for...	your personal exemption is...	with the following conditions:
24 hours or more	C\$50	<ul style="list-style-type: none"> <li>• You must have all of the goods with you when you arrive at the Canadian border.</li> <li>• You <i>cannot</i> include alcohol or tobacco products in this exemption.</li> <li>• If the goods are worth more than C\$50, you cannot claim this personal exemption and must pay full duty and taxes on all goods brought in.</li> </ul>
48 hours or more	C\$400	<ul style="list-style-type: none"> <li>• You must have all of the goods with you when you arrive at the Canadian border.</li> <li>• You can include limited quantities of alcohol and tobacco products in this exemption. See "Alcoholic beverages" and "Tobacco products" for details.</li> </ul>
7 days or more	C\$750	<ul style="list-style-type: none"> <li>• With the exception of alcohol and tobacco products, you do not need to have the goods with you when you arrive at the Canadian border.</li> <li>• You can include limited quantities of alcohol and tobacco products in this exemption. See "Alcoholic beverages" and "Tobacco products" for details.</li> <li>• When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.</li> </ul>

## BE AWARE AND DECLARE

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The brochure *Travelling Outside Canada*, published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year.



If you have any questions about what you can bring home, contact the CBSA Border Information Service Line (see page 57).

## ILLEGAL SOUVENIRS

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits or vegetables, plants, animals, or products made from their skins or feathers, contact the Canadian Food Inspection Agency beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult [beaware.gc.ca](http://beaware.gc.ca).

For information on importing weapons, contact the Canadian Firearms Program.

A list of products banned in Canada due to safety hazards can be found on the website of

Health Canada under “Consumer Product Safety.”

There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.



# CANADIAN GOVERNMENT OFFICES ABROAD

The directory in the following pages identifies where to seek consular assistance in each country. The telephone numbers in this directory indicate the country code first and then the city/area code. If you are unable to contact an office abroad, please verify the codes with your telephone operator.



If you are calling...	then you must dial...
overseas from Canada	011 before the country code.
Bermuda, the Caribbean, or the United States from Canada	1 before the city/area code (no country code required).
within the country where the office is located	the city/area code first.
from one country (other than Canada) to another	the local code for international calls before the country and city/area codes of the number you wish to reach. Note: you may have to use a different city/area code from the one indicated in the directory below.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones, or pay phones.

Also, a phone card, coins, tokens, or an international long-distance fee may be required to complete the call.



Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office **in an emergency** or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

If this symbol appears in the directory...	it means this location offers...
	passport services.
★	very limited consular services.
	consular services to Canadians through an Australian, British, or Swedish government office (Canada has consular sharing agreements with these countries).

*The information in this directory is subject to change. Consult [travel.gc.ca/offices](http://travel.gc.ca/offices) for the most up-to-date list of Canadian government offices abroad, including postal addresses.*

#### AFGHANISTAN

[www.afghanistan.gc.ca](http://www.afghanistan.gc.ca)  
 Embassy of Canada, St. N° 15,  
 House N° 256, Wazir Akbar Khan, Kabul  
 ☎ 93 (0) 799-742-800  
[kabul@international.gc.ca](mailto:kabul@international.gc.ca)

#### ALBANIA

Consulate of Canada, Rr: Deshmoret e 4  
 Shkurtit, Pallati i Ri mbrapa Akademise  
 se Arteve, Kati II, Tirana  
 ☎ 355 (4) 225-7274, -7275  
[canadalb@canada.gov.al](mailto:canadalb@canada.gov.al)

#### ALGERIA

[www.algeria.gc.ca](http://www.algeria.gc.ca)  
 Embassy of Canada, 18 Mustapha Khaief  
 St., Ben Aknoun, Algiers  
 ☎ 213 (0) 770-083-000  
[alger@international.gc.ca](mailto:alger@international.gc.ca)

#### ANDORRA

See Spain, Madrid

#### ANGOLA ★

Consulate of Canada, Rua Rei  
 Katyavala 113, Luanda  
 ☎ 244 222 448-371, -377, -366  
[consul.can@angonet.org](mailto:consul.can@angonet.org)

**ANGUILLA**

See Barbados

**ANTIGUA AND BARBUDA**

See Barbados

**ARGENTINA** 🇦🇷

[www.argentina.gc.ca](http://www.argentina.gc.ca)

Embassy of Canada, Tagle 2828,  
C1425EEH Buenos Aires

☎ 54 (11) 4808-1000

[bairs-cs@international.gc.ca](mailto:bairs-cs@international.gc.ca)

**ARMENIA** ★

Consulate of Canada, 1 Amirian St., Hotel  
Marriott, Suite 306, Yerevan

☎ 374 (10) 56-79-90

[condda@gmail.com](mailto:condda@gmail.com)

**ARUBA**

See Curaçao

**AUSTRALIA**

[www.australia.gc.ca](http://www.australia.gc.ca)

**Canberra** 🇦🇷

High Commission of Canada, Commonwealth  
Av., Canberra, ACT 2600

☎ 61 (2) 6270-4000

[cnbra@international.gc.ca](mailto:cnbra@international.gc.ca)

**Melbourne** ★

Consulate of Canada, 101 Collins St.,  
Level 27, Melbourne, VIC 3000

☎ 61 (3) 9653-9674

**Perth** ★

Consulate of Canada, 267 St. George's  
Terrace, 3<sup>rd</sup> Floor, Perth, WA 6000

☎ 61 (8) 9322-7930

**Sydney** 🇦🇷

Consulate General of Canada,  
111 Harrington St., Level 5, Quay West  
Building, Sydney, NSW 2000

☎ 61 (2) 9364-3000

[sydney@international.gc.ca](mailto:sydney@international.gc.ca)

**AUSTRIA** 🇦🇷

[www.austria.gc.ca](http://www.austria.gc.ca)

Toll-free to Ottawa: 00-800-2326-6831

Embassy of Canada, Laurenzenberg 2,  
A-1010, Vienna

☎ 43 (1) 531-38-3000

[vienn-cs@international.gc.ca](mailto:vienn-cs@international.gc.ca)

**AZERBAIJAN**

See Turkey, Ankara

**AZORES**

See Portugal, Ponta Delgada

**BAHAMAS** ★

Consulate of Canada, Shirley Street  
Plaza, Nassau

☎ (242) 393-2123, -2124

[cdncon@batelnet.bs](mailto:cdncon@batelnet.bs)

**BAHRAIN** ★

Toll-free to Ottawa: 800-00-732

Consulate of Canada, Al Jasrah Tower,  
12<sup>th</sup> Floor, Building N°. 95, Rd. 1702,  
Block 317, Diplomatic Area, Manama

☎ 973 (17) 536270

[canadabh@qayszubilaw.com](mailto:canadabh@qayszubilaw.com)

**BANGLADESH**

www.bangladesh.gc.ca  
High Commission of Canada, United Nations Rd., Baridhara, Dhaka  
☎ 880 (2) 988-7091, -2, -3, -4, -5, -6, -7  
dhaka@international.gc.ca

**BARBADOS** 🇧🇧

www.barbados.gc.ca  
High Commission of Canada, Bishop's Court Hill, St. Michael, P.O. Box 404, Bridgetown BB11113  
☎ (246) 629-3550  
bdgtn@international.gc.ca

**BELARUS**

See Poland

**BELGIUM**

www.belgium.gc.ca  
Toll-free to Ottawa: 00-800-2326-6831

**Antwerp (Antwerpen) ★**

Consulate of Canada, Sint Pietersvliet, 15, B-2000 Antwerp  
☎ 32 (3) 220-0211

**Brussels** 🇧🇪

Embassy of Canada, Av. de Tervuren 2, 1040, Brussels  
☎ 32 (2) 741-0611  
bru@international.gc.ca

**BELIZE**

Consulate of Canada, 80 Princess Margaret Dr., Belize City  
☎ 501 223-1060  
cdncon.bze@btl.net

**BENIN ★**

Unité d'appui à la Coopération canadienne, Haie Vive, behind Tri-postal and Cotonou Airport  
☎ 229 21-30-24-79  
alcona\_ade@yahoo.fr

**BERMUDA**

Toll-free to Ottawa: 1-800-387-3124  
Consulate of Canada, 73 Front St., 4<sup>th</sup> Floor, Hamilton HM 12  
☎ (441) 292-2917

**BOLIVIA**

Embassy of Canada, 2678, Calle Victor Sanjinez, Edificio Barcelona, 2<sup>nd</sup> Floor, Plaza España (Sopocachi), La Paz  
☎ 591 (2) 241-5141  
lapaz@international.gc.ca

**BONAIRE**

See Curaçao

**BOSNIA AND HERZEGOVINA**

See Hungary

**BOTSWANA**

Consulate of Canada, Mokolwane House, Fairgrounds, Gaborone  
☎ (267) 390-4411  
canada.consul@info.bw

## BRAZIL

[www.brazil.gc.ca](http://www.brazil.gc.ca)

Toll-free to Ottawa: 0-800-891-6614

### *Belo Horizonte* ★

Consulate of Canada (Edifício Lumiere:  
Hospital de Olhos Dr. Ricardo Gui-  
marães), Rua da Paisagem 220, 3<sup>rd</sup> Floor,  
Vila da Serra, Belo Horizonte

☎ 55 (31) 3047-1225

[consul.belo@canada.org.br](mailto:consul.belo@canada.org.br)

### *Brasília* 🇨🇦

Embassy of Canada, Setor de Embaixadas  
Sul, Av. das Nações, Quadra 803, Lote 16,  
70410-900 Brasília, D.F.

☎ 55 (61) 3424-5400

[brsla@international.gc.ca](mailto:brsla@international.gc.ca)

### *Rio de Janeiro*

Consulate General of Canada, Av.  
Atlântica 1130, 5<sup>th</sup> Floor, Copacabana,  
22021-000 Rio de Janeiro

☎ 55 (21) 2543-3004

[rio@international.gc.ca](mailto:rio@international.gc.ca)

### *São Paulo* 🇨🇦

Consulate General of Canada, Centro  
Empresarial Nações Unidas - Torre Norte,  
Av. das Nações Unidas, 12901, 16<sup>th</sup> Floor,  
04578-000 São Paulo

☎ 55 (11) 5509-4321

[spalo@international.gc.ca](mailto:spalo@international.gc.ca)

## BRITISH VIRGIN ISLANDS

See Barbados

## BRUNEI DARUSSALAM 🇨🇦

[www.brunei.gc.ca](http://www.brunei.gc.ca)

High Commission of Canada, 5<sup>th</sup> Floor,  
Jalan McArthur Building, N<sup>o</sup>. 1, Jalan  
McArthur, Bandar Seri Begawan

☎ 673 (2) 22-00-43

[bsbgn@international.gc.ca](mailto:bsbgn@international.gc.ca)

## BULGARIA ★

Consulate of Canada, 7 Pozitano St.,  
Block #3, 1<sup>st</sup> Floor, Office #4, 1000 Sofia

☎ 359-2-969-9710

[consular@canada-bg.org](mailto:consular@canada-bg.org)

## BURKINA FASO 🇨🇦

[www.burkinafaso.gc.ca](http://www.burkinafaso.gc.ca)

Embassy of Canada, 316 Professeur  
Ki-Zerbo St., Ouagadougou

☎ 226 50-31-18-94

[ouaga@international.gc.ca](mailto:ouaga@international.gc.ca)

## BURMA 🇨🇦

[www.burma.embassy.gov.au](http://www.burma.embassy.gov.au)

Australian Embassy, 88 Strand Rd.,  
Rangoon

☎ 95 (1) 251-810

[austembassy.rangoon@dfat.gov.au](mailto:austembassy.rangoon@dfat.gov.au)

## BURUNDI ★

Consulate of Canada, 4708, boul. de  
l'Uprona, Bujumbura

☎ 257 22 24-58-98

[bujumbura@canadaconsulate.ca](mailto:bujumbura@canadaconsulate.ca)

## CAMBODIA 🇨🇦

[www.cambodia.embassy.gov.au](http://www.cambodia.embassy.gov.au)

Embassy of Australia, N<sup>o</sup>. 16B National  
Assembly St., Sangkat Tonle Bassac,  
Khan Chamkamon, Phnom Penh

☎ 855 (23) 213-470

[australian.embassy.cambodia@dfat.gov.au](mailto:australian.embassy.cambodia@dfat.gov.au)

**CAMEROON**

www.cameroon.gc.ca

**Douala**

Consulate of Canada, a/s PRO-PME,  
68, Av. Charles de Gaulle, Douala

☎ 237 3343-2934

consulatdouala@propme.com

**Yaoundé**

High Commission of Canada, Immeuble  
STC-TOM, Place de l'Hôtel de Ville,  
Yaoundé

☎ 237 2223-2311

yunde@international.gc.ca

**CAPE VERDE**

See Senegal

**CAYMAN ISLANDS ★**

Consulate of Canada, 3<sup>rd</sup> Floor, Landmark  
Square, Unit 3F, 64 Earth Close, Seven  
Mile Beach

☎ (345) 949-9400

cdncon.cayman@candw.ky

**CENTRAL AFRICAN REPUBLIC ★**

Consulate of Canada, Cabinet ARC,  
Bangui

☎ 236 21-61-30-39

consulatbangui@yahoo.fr

**CHAD ★**

Consulate of Canada, rue 5041, porte  
964, Quartier Moursal, N'Djamena

☎ 235 2253-4280;

235 6629-6505 (after hours)

honcon@honconca-chad.org

**CHILE**

www.chile.gc.ca

**Antofagasta ★**

Consulate of Canada

☎ 56 (55) 24-7652

honcon.canada.antofagasta@gmail.com

**Concepción ★**

Consulate of Canada

☎ 56 (41) 224-0709

honcon.canada.concepcion@gmail.com

**Santiago**

Embassy of Canada, Nueva Tamar  
481, Torre Norte, 12<sup>th</sup> Floor, Las Condes,  
Santiago

☎ 56 (2) 652-3800

stago@international.gc.ca

**CHINA****Beijing**

www.beijing.gc.ca

Embassy of Canada, Consular Section,  
19 Dongzhimenwai Dajie, Chao Yang  
District, Beijing 100600

☎ 86 (10) 5139-4000

beijing.consular@international.gc.ca

**Chongqing**

www.chongqing.gc.ca

Consulate of Canada, Room 1705,  
Metropolitan Tower, Wu Yi Lu, Yu Zhong  
District, Chongqing 400010

☎ 86 (23) 6373-8007

chonq@international.gc.ca

**Guangzhou**

www.guangzhou.gc.ca

Consulate General of Canada, China  
Hotel Office Tower, Suite 801, Liu Hua Lu,  
Guangzhou, Guangdong 510015

☎ 86 (20) 8611-6100

ganzucanadaconsul@international.gc.ca

**Hong Kong** 🇭🇰

[www.hongkong.gc.ca](http://www.hongkong.gc.ca)

Consulate General of Canada, 13<sup>th</sup> Floor,  
One Exchange Square, 8 Connaught  
Place, Central Hong Kong SAR

☎ 85 (2) 3719-4700

[hkong-cs@international.gc.ca](mailto:hkong-cs@international.gc.ca)

**Shanghai** 🇨🇳

[www.shanghai.gc.ca](http://www.shanghai.gc.ca)

Consulate General of Canada, Shanghai  
Centre, West Tower, Suite 604, 1376  
Nanjing Xi Lu, Shanghai 200040

☎ 86 (21) 3279-2800

[shngi@international.gc.ca](mailto:shngi@international.gc.ca)

**COLOMBIA**

[www.colombia.gc.ca](http://www.colombia.gc.ca)

**Bogotá** 🇨🇴

Embassy of Canada, Cra. 7, N°. 114-33,  
Piso 14, Bogotá

☎ 57 (1) 657-9800

[bgota@international.gc.ca](mailto:bgota@international.gc.ca)

**Cartagena** ★

Consulate of Canada, Edificio Centro  
Ejecutivo Bocagrande, Carrera 3,  
N°. 8-129, Oficina N°. 1103, Cartagena

☎ 57 (5) 665-5838

[honcartagena1@etb.net.co](mailto:honcartagena1@etb.net.co)

**COMOROS ISLANDS**

See Tanzania

**CONGO (BRAZZAVILLE)**

See Congo (Kinshasa)

**CONGO (KINSHASA)** 🇨🇳

[www.congo.gc.ca](http://www.congo.gc.ca)

Embassy of Canada, 17, Av. Pumbu,  
Commune de Gombe, Kinshasa

☎ 243 898-950-310, -311, -312

[kinshasa@international.gc.ca](mailto:kinshasa@international.gc.ca)

**COOK ISLANDS**

See New Zealand

**COSTA RICA** 🇨🇷

[www.costarica.gc.ca](http://www.costarica.gc.ca)

Embassy of Canada, La Sabana Executive  
Business Centre, Building N°. 5, 3<sup>rd</sup> Floor,  
behind the Contraloría General de la  
República, San José

☎ 506 2242-4400

[sjcra@international.gc.ca](mailto:sjcra@international.gc.ca)

**CÔTE D'IVOIRE** 🇨🇮

[www.abidjan.gc.ca](http://www.abidjan.gc.ca)

Embassy of Canada, Immeuble Trade  
Centre, 23, Av. Nogues, Le Plateau,  
Abidjan

☎ 225 20-30-07-00

[abdjn@international.gc.ca](mailto:abdjn@international.gc.ca)

**CROATIA** 🇨🇷

[www.croatia.gc.ca](http://www.croatia.gc.ca)

Embassy of Canada, Prilaz Gjуре Dezelica  
4, 10000 Zagreb

☎ 385 (1) 488-1200, -1238

[zagrb@international.gc.ca](mailto:zagrb@international.gc.ca)

**CUBA**

[www.cuba.gc.ca](http://www.cuba.gc.ca)

**Guardalavaca** ★

Consulate of Canada, Hotel Atlántico,  
Suite 1, Guardalavaca, Holguín

☎ 53 (24) 430-320

[consulate.gvaca@gmail.com](mailto:consulate.gvaca@gmail.com)

**Havana** 🇨🇺

Embassy of Canada, Calle 30, N°. 518,  
esq. 7ma, Miramar, Havana

☎ 53 (7) 204-2516

[havan-cs@international.gc.ca](mailto:havan-cs@international.gc.ca)

**Varadero ★**

Consulate of Canada, Calle 13 e/Av.  
Primera y Camino del Mar, Varadero,  
Matanzas

☎ 53 (45) 61-2078

consulatevdero@gmail.com

**CURAÇAO ★**

Consulate of Canada, Maduro and  
Curriel's Bank, N.V., Plaza Jojo Correa 2-4,  
Willemstad (Punda)

☎ 599 (9) 466-1115, -1121

**CYPRUS ★**

Toll-free to Ottawa: 8009-6082

Consulate of Canada, 15 Themistocles  
Dervis St., 1066 Nicosia

☎ 357 (2) 2775-508

info@consulcanada.com.cy

**CZECH REPUBLIC** 🇨🇪

www.czechrepublic.gc.ca

Embassy of Canada, Muchova 6, 160 00  
Prague 6

☎ 420 272-101-800

prgue@international.gc.ca

**DENMARK**

www.denmark.gc.ca

**Copenhagen** 🇩🇰

Embassy of Canada, Kristen Bernikowsgade 1,  
Copenhagen K., DK-1105

☎ 45 33-48-32-00

copen@international.gc.ca

**Nuuk (Greenland)**

Consulate of Canada, Air Greenland,  
Nuuk Airport, 3900 Nuuk

☎ 299 31-16-47, 34-34-30

lpdanielsen@airgreenland.gl

**DJIBOUTI ★**

Consulate of Canada, Place Lagarde,  
Djibouti

☎ 25 (3) 35-38-59, 35-59-50

georgalis@intnet.dj

**DOMINICA**

See Barbados

**DOMINICAN REPUBLIC**

www.dominicanrepublic.gc.ca

**Puerto Plata ★**

Consulate of Canada, Calle Villanueva  
Nº. 8, Edificio Abraxas, Puerto Plata

☎ (809) 586-5761

canada.pop@gmail.com

**Punta Cana**

Office of the Embassy of Canada, Carretera  
Verón-Bávaro km 2½, Amstar Business  
Center, Building 4, Office 404, Punta Cana

☎ (809) 455-1730

**Santo Domingo** 🇩🇲

Embassy of Canada, Av. Winston  
Churchill 1099, Torre Citigroup en  
Acrópolis Center, 18<sup>th</sup> Floor Ensanche  
Piantini, Santo Domingo

☎ (809) 262-3100

sdmgo@international.gc.ca

**EAST TIMOR**

See Timor-Leste

**ECUADOR** 🇪🇨

www.ecuador.gc.ca

Embassy of Canada, Av. Amazonas N37-29  
and Unión Nacional de Periodistas,  
Eurocenter Building, 3<sup>rd</sup> Floor, Quito

☎ 593 (2) 245-5499

quito@international.gc.ca

**EGYPT** 🇪🇬

www.egypt.gc.ca

Embassy of Canada, 26 Kamel  
El Shenawy St., Garden City, Cairo

☎ 20 (2) 2791-8700

cairo-cs@international.gc.ca

**EL SALVADOR** 🇸🇻

www.elsalvador.gc.ca

Embassy of Canada, Centro Financiero  
Gigante, Tower A, Nivel Lobby 2, Alameda  
Roosevelt and 63 Av. Sur, Colonia  
Escalón, San Salvador

☎ 503 2279-4655, -4657, -4659

ssal@international.gc.ca

**EQUATORIAL GUINEA** ★

Consulate of Canada, Carretera del  
Seminario Mayor, Bata, Litoral, Apt. 598

☎ 240 222 56-26-55, 222 62-11-06

honconeg@yahoo.es

**ERITREA** ★

Consulate of Canada, Abeneh St. 745,  
House N°. 152/154, Tiravolo

☎ 291 (1) 18-64-90, 18-19-41

mkcca@tse.com.er

**ESTONIA**

www.estonia.gc.ca

Office of the Embassy of Canada, Toom  
Kooli 13, 2<sup>nd</sup> Floor, 15186 Tallinn

☎ 372 627 3310, -3311

tallinn@canada.ee

**ETHIOPIA** 🇪🇹

www.ethiopia.gc.ca

Embassy of Canada, Old Airport Area,  
Nefas Silk Lafto Sub City, Kebele 04,  
House N°. 122, Addis Ababa

☎ 251 (0) 11-371-3022

addis-cs@international.gc.ca

**FIJI**

See New Zealand

**FINLAND** 🇫🇮

www.finland.gc.ca

Toll-free to Ottawa: 990-800-2326-6831

Embassy of Canada, Pohjoisesplanadi 25B,  
00100 Helsinki

☎ 358 (9) 228-530

hsnki@international.gc.ca

**FRANCE**

www.france.gc.ca

**Lille** ★

Consulate of Canada, 36 Av. Émile Zola,  
59000 Lille

☎ 33 (3) 20-14-05-78

consulat.canada-lille@amb-canada.fr

**Lyon** ★

Consulate of Canada, rue Bourgelat,  
69002 Lyon

☎ 33 (4) 72-77-64-07

consulat.canada-lyon@amb-canada.fr

**Nice** ★

Consulate of Canada, 2 Place Franklin,  
06000 Nice

☎ 33 (4) 93-92-93-22

consulat.canada-nice@amb-canada.fr

**Paris** 🇫🇷

Embassy of Canada, 35 Av. Montaigne,  
75008 Paris

☎ 33 (1) 44-43-29-00

paris-consulaire@international.gc.ca



### **Saint-Pierre et Miquelon**

Consulate of Canada, 16 rue Jacques  
Debon, 97500 Saint-Pierre

☎ 508 41-55-10

consulat.canada-st\_pierreetmiquelon@  
amb-canada.fr

### **Toulouse ★**

Consulate of Canada, 10 rue Jules-de-  
Rességuier, 31000 Toulouse

☎ 33 (5) 61-52-19-06

consulat.canada-toulouse@amb-canada.fr

### **FRENCH GUIANA**

See France, Paris

### **FRENCH POLYNESIA**

See New Caledonia

### **GABON**

Consulate of Canada, Quartier Batterie IV,  
Pont de Gué-Gué, first street behind the  
European Union, Libreville

☎ 241 44-29-65, 241 06-05-57-47

conhongab@gmail.com

### **GAMBIA III**

British High Commission, 48 Atlantic Rd.,  
Fajara, Banjul

☎ 220 449-5133

bhcbanjul@gamtel.gm

### **GEORGIA**

See Turkey, Ankara

### **GERMANY**

www.germany.gc.ca

#### **Berlin** 🇩🇪

Embassy of Canada, Leipziger Platz 17,  
10117 Berlin

☎ 49 (30) 20-31-24-70

brlin-cs@international.gc.ca

#### **Düsseldorf** 🇩🇪

Consulate of Canada, Benrather Strasse 8,  
40213 Düsseldorf

☎ 49 (211) 17-21-70

ddorf@international.gc.ca

#### **Munich** 🇩🇪

Consulate of Canada, Tal 29, 80331  
Munich

☎ 49 (89) 21-99-57-0

munic@international.gc.ca

#### **Stuttgart** ★

Consulate of Canada, Lange Strasse 51,  
70174 Stuttgart

☎ 49 (711) 22-39-67-8

stuttgart@canada.de

### **GHANA** 🇬🇭

www.ghana.gc.ca

High Commission of Canada,  
42 Independence Av., Accra

☎ 233 (302) 21-15-21, 22-85-55

accra@international.gc.ca

### **GREAT BRITAIN**

See United Kingdom

### **GREECE**

www.greece.gc.ca

#### **Athens** 🇬🇷

Embassy of Canada, 4, Ioannou  
Ghennadiou St., 115 21 Athens

☎ 30 (210) 727-3400

athns-cs@international.gc.ca

**Thessaloniki** ★

Consulate of Canada, 19, N. Kountouriotou  
St., 546 24, Thessaloniki  
☎ 30 (231) 025-6350  
petmezas\_canada@thessalaw.gr

**GREENLAND**

See Denmark, Nuuk

**GRENADA**

See Barbados or call toll-free to Ottawa:  
1-800-387-3124

**GUADELOUPE**

See Barbados

**GUAM**

See United States, San Francisco

**GUATEMALA** 🇬🇹

www.guatemala.gc.ca  
Embassy of Canada, Edyma Plaza  
Building, 8<sup>th</sup> Floor, 13 Calle 8-44,  
Zona 10, Guatemala City  
☎ 502 2363-4348  
gtmla-cs@international.gc.ca

**GUINEA**

Consulate of Canada, Descente Plage  
Rogbané, Taouyah Corniche, Conakry  
☎ 224 60 23-60-22;  
224 64 44-81-17 (after hours)  
laprade@yahoo.com

**GUINEA-BISSAU**

See Senegal

**GUYANA** 🇬🇾

www.guyana.gc.ca  
High Commission of Canada, High and  
Young streets, Georgetown  
☎ 592 227-2081, -2, -3, -4, -5  
grgtn@international.gc.ca

**HAITI** 🇬🇾

www.haiti.gc.ca  
Embassy of Canada, Delmas Rd.,  
between Delmas 75 and 71,  
Port-au-Prince  
☎ 509 2-812-9000  
prnce@international.gc.ca

**HAWAII**

See United States of America, Honolulu

**HOLY SEE (VATICAN CITY)**

www.vatican.gc.ca  
Toll-free to Ottawa: 00-800-2326-6831  
Canadian Embassy to the Holy See, Via  
della Conciliazione 4/D, 00193 Rome  
☎ 39 (06) 6830-7316, -7386, -7398  
vatcn@international.gc.ca

**HONDURAS**

Embassy of Canada (Program Office),  
Centro Financiero Banexpo, 3<sup>rd</sup> Floor,  
Boul. San Juan Bosco, Colonia Payaqui,  
Tegucigalpa  
☎ 504 (2) 232-4551  
tgllpa@international.gc.ca

**HONG KONG**

See China, Hong Kong

**HUNGARY** 🇭🇺

www.hungary.gc.ca  
Embassy of Canada, Ganz utca 12-14,  
1027 Budapest  
☎ 36 (1) 392-3360  
bpest@international.gc.ca

**ICELAND** 🇮🇸

www.iceland.gc.ca  
Toll-free to Ottawa: 800-8462  
Embassy of Canada, 14 Tungata,  
101 Reykjavik  
☎ 354 575-6500  
rkjvk@international.gc.ca

**INDIA**

www.india.gc.ca

**Chandigarh**

Consulate General of Canada, SCO 54  
Sector 17-A, Chandigarh 160 017  
☎ 91 (172) 505-0300  
chadg-g@international.gc.ca

**Chennai (formerly Madras) ★**

Consulate of Canada, 18 (Old 24), 3<sup>rd</sup>  
Floor, YAFA Tower, Khader Nawaz Khan  
Rd., Nungambakkam, Chennai 600 006  
☎ 91 (44) 2833-0888  
cschn@gocindia.org

**Kolkata (formerly Calcutta) ★**

Consulate of Canada, c/o RPG Enterprises,  
Duncan House, 31 Netaji Subhas Rd.,  
Kolkata 700 001  
☎ 91 (33) 2242-6820  
ccklkt@rpg.in

**Mumbai (formerly Bombay)**

Consulate General of Canada, 6<sup>th</sup> Floor,  
Fort House, 221 Dr. D.N. Rd., Mumbai  
400 001  
☎ 91 (22) 6749-4444  
mbai@international.gc.ca

**New Delhi** 🇮🇳

High Commission of Canada, 7/8 Shantipath,  
Chanakyapuri, New Delhi 110021  
☎ 91 (11) 4178-2000  
delhi.consular@international.gc.ca

**INDONESIA**

www.indonesia.gc.ca

**Denpasar (Bali)** 🇮🇳

Consulate General of Australia, Jalan  
Tantular N<sup>o</sup>. 32, Renon Denpasar, Bali  
☎ 62 (361) 241-118  
bali.congen@dfat.gov.au

**Jakarta** 🇮🇳

Embassy of Canada, World Trade Centre,  
6<sup>th</sup> Floor, Jl. Jend Sudirman, Kav. 29,  
Jakarta 12920  
☎ 62 (21) 2550-7800  
jkrt@international.gc.ca

**IRAN** 🇮🇷

www.iran.gc.ca

Embassy of Canada, 4 Shahid Sarfaraz  
St., Ostad Motahari Av., Tehran 15868  
☎ 98 (21) 8152-0000  
teran@international.gc.ca

**IRAQ**

See Jordan

**IRELAND** 🇮🇪

www.ireland.gc.ca

Embassy of Canada, 7-8 Wilton Terrace,  
Dublin 2  
☎ 353 (1) 234-4000  
consul.dublin@international.gc.ca

**ISRAEL, THE WEST BANK AND GAZA**

Toll-free to Ottawa: 014-800-2326-6831

**Ramallah**

[www.westbankandgaza.gc.ca](http://www.westbankandgaza.gc.ca)

Representative Office of Canada,  
12 Mahfal St., Ramallah, West Bank

☎ 972 (2) 297-8430

[rmlah@international.gc.ca](mailto:rmlah@international.gc.ca)

**Tel Aviv**

[www.israel.gc.ca](http://www.israel.gc.ca)

Embassy of Canada, 1 Nirim St.,  
Entrance A, 4<sup>th</sup> Floor, Tel Aviv 67060, Israel

☎ 972 (3) 636-3300

[taviv@international.gc.ca](mailto:taviv@international.gc.ca)

**ITALY**

[www.italy.gc.ca](http://www.italy.gc.ca)

**Naples** ★

Consulate of Canada, Via Carducci 29,  
Naples 80121

☎ 39 (081) 401-338

[cancons.nap@tiscali.it](mailto:cancons.nap@tiscali.it)

**Padova** ★

Consulate of Canada, Riviera Ruzzante  
25, Padova 35123

☎ 39 (049) 876-4833

[consolatocanada.padova@virgilio.it](mailto:consolatocanada.padova@virgilio.it)

**Rome**

Embassy of Canada, Via Zara 30,  
Rome 00198

☎ 39 (06) 85-444-2911

[rome.citizenservices@international.gc.ca](mailto:rome.citizenservices@international.gc.ca)

**JAMAICA**

[www.jamaica.gc.ca](http://www.jamaica.gc.ca)

**Kingston**

High Commission of Canada,  
3 West Kings House Rd., Kingston 10

☎ (876) 926-1500

[kngtn-cs@international.gc.ca](mailto:kngtn-cs@international.gc.ca)

**Montego Bay** ★

Consulate of Canada, 29 Gloucester St.,  
Montego Bay

☎ (876) 952-6198

[cancon@cwjamaica.com](mailto:cancon@cwjamaica.com)

**JAPAN**

[www.japan.gc.ca](http://www.japan.gc.ca)

**Hiroshima** ★

Consulate of Canada, c/o Chugoku  
Electric Power Co. Inc., 4-33 Komachi,  
Naka-ku, Hiroshima-shi, Hiroshima-ken,  
730-8701

☎ 81 (82) 246-0057

**Nagoya**

Consulate of Canada, Nakato Marunouchi  
Building, 6F, 3-17-6 Marunouchi, Naka-ku,  
Nagoya-shi, Aichi-ken, 460-0002

☎ 81 (52) 972-0450

[ngoya@international.gc.ca](mailto:ngoya@international.gc.ca)

**Sapporo** ★

Consulate of Canada, Dogin Building,  
Bekkan 8F, Odori Nishi 4-chome  
1-banchi, Chuo-ku, Sapporo, 060-0042

☎ 81 (11) 261-7740

**Tokyo**

Embassy of Canada, 3-38 Akasaka  
7-chome, Minato-ku, Tokyo, 107-8503

☎ 81 (3) 5412-6200

[tokyo@international.gc.ca](mailto:tokyo@international.gc.ca)

**JORDAN**

[www.jordan.gc.ca](http://www.jordan.gc.ca)

Embassy of Canada, Pearl of Shmeisani  
Building, 4<sup>th</sup> Floor, Abdalhameed Shoman  
St., Amman

☎ 962 (6) 520-3300

[amman@international.gc.ca](mailto:amman@international.gc.ca)

**KAZAKHSTAN** 🇰🇿

www.kazakhstan.gc.ca

Embassy of Canada, 6 Sary-Arka St.,  
Office #410, #420 Astana, 010000

☎ 7 (7172) 790 364

almat@international.gc.ca

**KENYA** 🇰🇪

www.kenya.gc.ca

High Commission of Canada, Limuru Rd.,  
Gigiri, Nairobi

☎ 254 (20) 366-3000

nrobi@international.gc.ca

**KIRIBATI** 🇰🇮

Australian High Commission, Bairiki,  
Tarawa

☎ 686 21-184, 686 90-184

ahc\_tarawa@dfat.gov.au

**KOREA**

See South Korea or North Korea

**KOSOVO**

See Croatia

**KUWAIT** 🇰🇼

www.kuwait.gc.ca

Embassy of Canada, Villa 24, Block 4, 24  
Al-Mutawakkal St., Da'aiyah, Kuwait City

☎ 965 2256-3025

kwait@international.gc.ca

**KYRGYZ REPUBLIC** ★

Consulate of Canada, 189 Moskovskaya  
Av., Bishkek, 720010

☎ 996 (312) 65-01-01, 65-05-06

canada\_honcon@akipress.org

**LAOS** 🇱🇦

www.laos.embassy.gov.au

Australian Embassy, KM4, Thadeua Rd.,  
Watnak Village, Sisattanak District,  
Vientiane

☎ 856 (21) 353-800

austemb.laos@dfat.gov.au

**LATVIA**

www.latvia.gc.ca

Embassy of Canada, 20/22 Baznicas St.,  
6<sup>th</sup> Floor, Riga LV-1010

☎ 371 6781-3945

riga@international.gc.ca

**LEBANON** 🇱🇸

www.lebanon.gc.ca

Embassy of Canada, 1<sup>st</sup> Floor, Coolrite  
Building, 43 Jal El Dib Highway (seaside),  
Beirut

☎ 961 (4) 713-900

berut-cs@international.gc.ca

**LESOTHO**

See South Africa, Pretoria

**LIBERIA**

See Côte d'Ivoire

**LIBYA** 🇱🇾

www.libya.gc.ca

Embassy of Canada, Al-Fateh Tower,  
Tower 1, 7<sup>th</sup> Floor, Tripoli

☎ 218 (21) 335-1633

trpli@international.gc.ca

**LIECHTENSTEIN**

See Switzerland, Berne

**LITHUANIA**

www.lithuania.gc.ca

Office of the Canadian Embassy,  
Business Centre 2000, Jogailos St. 4,  
7<sup>th</sup> Floor, Vilnius 01116

☎ 370 (5) 249-0950

vilnius@canada.lt

**LUXEMBOURG ★**

www.luxembourg.gc.ca

Toll-free to Ottawa: 800-23679

Consulate of Canada, 15 rue Guillaume  
Schneider, L-2522 Luxembourg

☎ 35 (2) 262-70-570

canada@pt.lu

**MACAO**

See China, Hong Kong

**MACEDONIA ★**

(known as Former Yugoslav Republic of  
Macedonia by UN and other international  
bodies)

Consulate of Canada, Praska b.b.

(Administrative Office Building, Alumina  
Complex), 1000 Skopje

☎ 389 (2) 3225-630

honcon@unet.com.mk

**MADAGASCAR ★**

Consulate of Canada, Immeuble Fitaratra,  
Ankorondrano, Antananarivo 101

☎ 261 (20) 22-397-37, 22-397-35

consulat.canada@moov.mg

**MALAWI ★**

Consulate of Canada, Accord Centre,  
M. Chipembere Highway, Blantyre-Limbe

☎ 265 (1) 845-441, 841-612, 843-277

kokhai@malawibiz.com

**MALAYSIA**

www.malaysia.gc.ca

**Kuala Lumpur** 🇲🇾

High Commission of Canada, 17<sup>th</sup> Floor,  
Menara Tan & Tan, 207 Jalan Tun Razak,  
50400 Kuala Lumpur

☎ 6 (03) 2718-3333

klmpr-cs@international.gc.ca

**Penang ★**

Consulate of Canada, 3007, Tingkat  
Perusahaan 5, Prai Industrial Park,  
13600 Prai, Penang

☎ 6 (04) 389-3300

tyt@lbsb.com.my

**MALDIVES**

See Sri Lanka

**MALI**

www.mali.gc.ca

Embassy of Canada, Immeuble Séméga,  
Route de Koulikoro, Commune II, Bamako

☎ 223 20-21-22-36

bmakog@international.gc.ca

**MALTA**

Consulate of Canada, Demajo House,  
103 Archbishop St., Valletta VLT 09

☎ 356 2552-3233

canhcon@demajo.com

**MARSHALL ISLANDS**

See Micronesia

**MARTINIQUE**

See Barbados

**MAURITANIA ★**

Consulate of Canada, Centre Commercial Abbass, Av. Charles de Gaulle, Îlot "O", N° 34, 1<sup>st</sup> Floor, Suite 2, Nouakchott

☎ 222 529-26-97, -98

consulatcanada@mauritel.mr

**MAURITIUS ★**

Consulate of Canada, 18 Jules Koenig St., c/o Blanche Birger Co. Ltd., Port Louis

☎ 230 212-5500

canada@intnet.mu

**MEXICO**

www.mexico.gc.ca

Toll-free to Ottawa: 001-800-514-0129

**Acapulco ★**

Consular Agency of Canada, Centro Comercial Marbella, Local 23, Prolongación Farallón s/n, Esq. Miguel Alemán,

39670 Acapulco, Guerrero

☎ 52 (744) 484-1305, 481-1349

acapulco@canada.org.mx

**Cancún ★**

Consular Agency of Canada, Centro Empresarial, Oficina E7, Blvd. Kukulcan Km. 12, Zona Hotelera, 77599 Cancún, Quintana Roo

☎ 52 (998) 883-3360, -3361

cncun@international.gc.ca

**Guadalajara**

Consulate of Canada, World Trade Center, Av. Mariano Otero 1249, Torre Pacífico, Piso 8, Col. Rinconada del Bosque, 44530 Guadalajara, Jalisco

☎ 52 (33) 3671-4740

gjara@international.gc.ca

**Mazatlán ★**

Consular Agency of Canada, the Inn at Mazatlán, Av. Cameron Sábalo 6291, Zona Dorada, 82210 Mazatlán, Sinaloa

☎ 52 (669) 913-7320

mazatlan@canada.org.mx

**Mexico City**

Embassy of Canada, Calle Schiller N° 529, Colonia Polanco, 11580 México, D.F.

☎ 52 (55) 5724-7900

mxico@international.gc.ca

**Monterrey**

Consulate General of Canada, Torre Gomez Morin 955, Av. Gomez Morin N° 955, Suite 404, Col. Montebello, 66279 San Pedro Garza Garcia, Nuevo León, Monterrey

☎ 52 (81) 8378-0240

monterrey@international.gc.ca

**Oaxaca ★**

Consular Agency of Canada, Pino Suárez 700, Local 11B, Multiplaza Brena, Colonia Centro, 68050 Oaxaca

☎ 52 (951) 513-3777

oaxaca@canada.org.mx

**Playa del Carmen**

Consular Agency of Canada, Plaza Paraíso Caribe, Modulo C, Planta 2, Oficina C21 - 24, Av. 10 Sur entre Calle 3 y 5 Sur, M-35, Lote 1, Colonia Centro, 77710 Playa del Carmen, Quintana Roo

☎ 52 (984) 803-2411

playadelcarmen@canada.org.mx

**Puerto Vallarta ★**

Consular Agency of Canada, Plaza Peninsula, Local Sub F, Boulevard Francisco Medina Ascencio 2485, Zona Hotelera Norte, 48300 Puerto Vallarta, Jalisco

☎ 52 (322) 293-0098, -0099

vallarta@canada.org.mx

**San José del Cabo ★**


Consular Agency of Canada, Plaza José Green, Local 9, Boul. Mijares s/n, Colonia Centro, 23400 San José del Cabo, Baja California Sur

☎ 52 (624) 142-4333  
loscabos@canada.org.mx

**Tijuana ★**

Consulate of Canada, Germán Gedovius N°. 10411-101, Condominio del Parque, Zona Río, 22320 Tijuana, Baja California Norte

☎ 52 (664) 684-0461  
tijuana@canada.org.mx

**MICRONESIA **

www.fsm.embassy.gov.au  
Australian Embassy, H & E Enterprises Building, Kolonia, Pohnpei

☎ 691 320-5448  
phpi.mail@dfat.gov.au

**MOLDOVA**

See Romania

**MONACO**

Consulate of Canada, Palais de la Scala, 1, Av. Henry Dunant, suite 1178, MC 98000

☎ 377 97-70-62-42  
consulat.canada-monaco@amb-canada.fr

**MONGOLIA**

Embassy of Canada, 8 Zovkhis Building, 9<sup>th</sup> Floor, Seoul St. - 21, Sukhbaatar District, Horoo 1, Ulaanbaatar 210628


☎ 976 (11) 328-285  
canada@mongolnet.mn

**MONTENEGRO**

See Serbia

**MONTSERRAT**

See Barbados

**MOROCCO **

www.morocco.gc.ca  
Embassy of Canada, 13 bis, Jaafar As-Sadik St., Agdal-Rabat

☎ 212 (537) 68 74 00  
rabat@international.gc.ca

**MOZAMBIQUE**

www.mozambique.gc.ca  
High Commission of Canada, Kenneth Kaunda Av., Maputo 1138

☎ 258 (21) 492-623  
mputo@international.gc.ca


**MYANMAR**

See Burma

**NAMIBIA ★**

Consulate of Canada, 4 Eadie St., Klein Windhoek

☎ 264 (61) 251-254  
canada@mweb.com.na

**NAURU **

High Commission of Australia, MQ45 NPC OE, Aiwo District

☎ 674 444-3380  
david.costa@dfat.gov.au

**NEPAL**

www.cconepal.org.np  
Office of the Embassy of Canada, Lazimpat, Kathmandu  
☎ 977 (1) 4415-193, -389, -391, -861, 4426-885, 4425-669, 4418-059  
cco@canadanepal.org



**NETHERLANDS** 🇳🇱

www.netherlands.gc.ca  
Toll-free to Ottawa: 00-800-2326-6831  
Embassy of Canada, Sophialaan 7,  
2514 JP The Hague  
☎ 31 (70) 311-1600  
hague@international.gc.ca

**NEW CALEDONIA** 🇳🇨

Australian Consulate General,  
Immeuble Foch, 7<sup>th</sup> Floor, 19, Av. du  
Maréchal Foch, Nouméa  
☎ 687 272-414  
consulate.noumea@dfat.gov.au

**NEW ZEALAND** 🇳🇿

www.newzealand.gc.ca  
High Commission of Canada,  
125 The Terrace, Wellington 6011  
☎ 64 (4) 473-9577  
wlgtn@international.gc.ca

**NICARAGUA**

Embassy of Canada (Program Office),  
De Los Pipitos, two blocks west, Calle El  
Nogal N°. 25, Bolonia, Managua  
☎ 505 2268-0433, -3323  
mngua@international.gc.ca

**NIGER**

Office of the Embassy of Canada,  
boul. Mali Béro, Niamey  
☎ 227 (20) 75-36-86, -87  
niamy@international.gc.ca

**NIGERIA**

www.nigeria.gc.ca  
**Abuja**  
High Commission of Canada, 15 Bobo St.  
(off Gana St.), Maitama, Abuja  
☎ 234 (09) 461-2900  
abuja@international.gc.ca

**Lagos** 🇳🇮

Deputy High Commission of Canada,  
4 Anifowoshe St., Victoria Island, Lagos  
☎ 234 (1) 271-5650  
lagos@international.gc.ca

**Port Harcourt** ★

Consulate of Canada, 15, Ahoada St.,  
Rumuibekwe Housing Estate, Port Harcourt  
☎ 234 (84) 890-903  
phconsul2004@yahoo.com

**NIUE**

See New Zealand

**NORTH KOREA** 🇳🇰

www.sweden.gov.se/sb/d/4189/l/en/  
pd/4189/e/3647  
Swedish Embassy, Munsudong, Daehak  
St., Taedonggang District, Pyongyang  
☎ 850 (2) 381-7908, -7904, -7485  
ambassaden.pyongyang@foreign.ministry.se

**NORTHERN MARIANAS**

See Australia, Canberra

**NORWAY**

www.norway.gc.ca  
Toll-free to Ottawa: 00-800-2326-6831  
**Bergen**  
Consulate of Canada, P.O. Box 2439,  
Solheimsviken, 5824 Bergen  
☎ 47 55-29-71-30  
honconbergen@canada.no

**Oslo** 🇳🇴

Embassy of Canada, Wergelandsveien 7,  
0244 Oslo

☎ 47 22-99-53-00

oslo@international.gc.ca

**OMAN** ★

Consulate of Canada, Trade Links &  
Services Building, Building 1738, Way  
2728, Plot 127 CBD, Ruwi, Muscat

☎ 968 24-788-890

canconoman84@yahoo.com

**PAKISTAN**

www.pakistan.gc.ca

**Islamabad** 🇵🇰

High Commission of Canada, Diplomatic  
Enclave, Sector G-5, Islamabad

☎ 92 (51) 208-6000

isbad-cs@international.gc.ca

**Karachi** ★

Consulate of Canada, c/o Beach Luxury  
Hotel, Room 120, Moulvi Tamiz Uddin  
Khan Rd., Karachi 0227

☎ 92 (21) 561-0685

honcon@avari.com

**Lahore** ★

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Siddiq Trade Centre, 72 Main Blvd.,  
Gulberg, Lahore

☎ 92 (42) 578-1763

info@canconlhr.org.pk

**PALAU**

See Australia, Canberra

**PANAMA** 🇵🇦

www.panama.gc.ca

Embassy of Canada, Torres de Las Americas,  
Tower A, 11<sup>th</sup> Floor, Punta Pacifica,  
Panama City

☎ (507) 294-2500

panam@international.gc.ca

**PAPUA NEW GUINEA** 🇵🇬

www.png.embassy.gov.au

Australian High Commission, Godwit Rd.,  
Waigani, NCD, Port Moresby

☎ 675 325-9333

**PARAGUAY** ★

Consulate of Canada, 3 Profesor Ramírez  
at Juan de Salazar (between Perú and  
Padre Pucheu), Asunción

☎ 595 (21) 227-207

honconpy@tigo.com.py

**PERU** 🇵🇪

www.peru.gc.ca

Embassy of Canada, Calle Bolognesi 228,  
Miraflores, Lima 18

☎ 51 (1) 319-3200

lima@international.gc.ca

**PHILIPPINES**

www.philippines.gc.ca

**Cebu** ★

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Abellana St., Cebu City 6000

☎ 63 (32) 256-3320

canada-consulate-cebu@mozcom.com

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Embassy of Canada, 6<sup>th</sup>, 7<sup>th</sup>, and 8<sup>th</sup>  
Floors, RCBC Plaza Tower 2, 6819 Ayala  
Av., Makati City, Manila

☎ 63 (2) 857-9000, -9001

manil-cs@international.gc.ca

**POLAND** 🇵🇱

www.poland.gc.ca

Toll-free to Ottawa: 00-800-111-4319

Embassy of Canada, ul. Jana Matejki 1/5,  
00-481, Warsaw

☎ 48 (22) 584-3100

wsaw-cs@international.gc.ca

**PORTUGAL**

www.portugal.gc.ca

**Faro** ★

Consulate of Canada, Rua Frei Lourenço  
de Santa Maria N.º. 1, 1<sup>st</sup> Floor, Apartado  
79, 8001-957 Faro

☎ 351 289-80-3757

consul.faro.canada@net.novis.pt

**Lisbon** 🇵🇹

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196-200, 3<sup>rd</sup> Floor, 1269-121 Lisbon

☎ 351 213-16-4600

lsbon-cs@international.gc.ca

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de Almeida, N.º. 27, 1<sup>st</sup> Floor Left, 9500-053  
Ponta Delgada, São Miguel, Azores

☎ 351 296-28-1488

canadapdl@mail.telepac.pt

**PUERTO RICO** ★

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Rico, or call toll-free to Ottawa:  
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**QATAR**

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www.romania.gc.ca

Embassy of Canada, 1-3 Tuberozelor St.,  
011411 Bucharest, Sector 1

☎ 40 (21) 307-5000

bucst@international.gc.ca

**RUSSIA**

www.russia.gc.ca

**Moscow** 🇷🇺

Embassy of Canada, 23 Starokonyushenny  
Pereulok, Moscow, 119002

☎ 7 (495) 925-6000

mosco@international.gc.ca

**Vladivostok** ★

Consulate of Canada, 306-46  
Verhneportovaya, Vladivostok 600003

☎ 7 (4232) 49-11-88

cbcrfe@rambler.ru

**RWANDA** 🇷🇼

Embassy of Canada (Program Office),  
1534 Akagera St., Kigali

☎ 250 252-573-210, -278

kgali@international.gc.ca

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**SAMOA** 🇸🇲

[www.samoa.highcommission.gov.au](http://www.samoa.highcommission.gov.au)  
Australian High Commission,  
Beach Rd., Apia  
☎ 68 (5) 23-411

**SAN MARINO**

See Italy, Rome

**SÃO TOMÉ AND PRÍNCIPE**

See Cameroon, Yaoundé

**SAUDI ARABIA**

[www.saudiarabia.gc.ca](http://www.saudiarabia.gc.ca)  
*Jeddah* ★  
Consulate of Canada, Ali Reza Tower,  
11<sup>th</sup> Floor, Medinah Rd., Jeddah  
☎ 966 (2) 653-0597, -0434  
[canada.consulate.jeddah@nazergroup.com](mailto:canada.consulate.jeddah@nazergroup.com)  
*Riyadh* 🇸🇲  
Embassy of Canada, Diplomatic Quarter,  
Riyadh  
☎ 966 (1) 488-2288  
[ryadh@international.gc.ca](mailto:ryadh@international.gc.ca)

**SENEGAL** 🇸🇳

[www.senegal.gc.ca](http://www.senegal.gc.ca)  
Embassy of Canada, corner of Galliéni  
and Amadou Cissé Dia streets, Dakar  
☎ 221 33-889-4700  
[dakar@international.gc.ca](mailto:dakar@international.gc.ca)

**SERBIA** 🇷🇸

[www.serbia.gc.ca](http://www.serbia.gc.ca)  
Embassy of Canada, Kneza Milosa 75,  
111711 Belgrade  
☎ 381 (11) 306-3000;  
381 (11) 306-3050 (after hours)  
[bgrad@international.gc.ca](mailto:bgrad@international.gc.ca)

**SEYCHELLES**

See Tanzania

**SIERRA LEONE**

See Côte d'Ivoire

**SINGAPORE** 🇸🇬

[www.singapore.gc.ca](http://www.singapore.gc.ca)  
Toll-free to Ottawa: 001-800-2326-6831  
High Commission of Canada,  
1 George St., 11-01 Singapore 049145  
☎ 65 6854-5900  
[spore@international.gc.ca](mailto:spore@international.gc.ca)

**SINT MAARTEN**

See Barbados

**SLOVAKIA**

[www.czechrepublic.gc.ca](http://www.czechrepublic.gc.ca)  
Office of the Embassy of Canada, Carlton  
Savoy Building, Mostova 2, 811 02  
Bratislava  
☎ 421 (2) 5920-4031  
[brtsv@international.gc.ca](mailto:brtsv@international.gc.ca)

**SLOVENIA** ★

Consulate of Canada, TRG Republike  
3/12<sup>th</sup> Floor, 1000 Ljubljana  
☎ 386 (1) 252-4444  
[canada.consul.ljubljana@siol.net](mailto:canada.consul.ljubljana@siol.net)

## SOLOMON ISLANDS

www.solomonislands.embassy.gov.au  
Australian High Commission, Corner  
Hibiscus Av. and Mud Alley, Honiara  
☎ 677 21-561

## SOMALIA

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## SOUTH AFRICA

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### *Johannesburg*

High Commission of Canada Trade Office,  
Cradock Place, 1<sup>st</sup> Floor, 10 Arnold Rd.,  
off Cradock Av., Rosebank, Johannesburg,  
2196

☎ 27 (11) 442-3130  
jobrg@international.gc.ca

### *Pretoria*

High Commission of Canada,  
1103 Arcadia St., Hatfield, Pretoria, 0083

☎ 27 (12) 422-3000  
pret@international.gc.ca

## SOUTH KOREA

www.korea.gc.ca  
Toll-free to Ottawa:  
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008-1-800-2326-6831,  
002-1-800-2326-6831

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Chemical Corporation, 472 Shin Pyung-dong,  
Saha-gu, Busan 604-721

☎ 82 (51) 204-5581

## Seoul

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Jung-gu, Seoul 100-120  
☎ 82 (2) 3783-6000  
seoul@international.gc.ca

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bclna@international.gc.ca

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mdrid@international.gc.ca

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Plaza de la Malagueta 2, 1<sup>st</sup> Floor, 29016  
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cancon@microcad.es

## SRI LANKA

www.srilanka.gc.ca  
High Commission of Canada, 33-A,  
5<sup>th</sup> Lane, Colombo 03  
☎ 94 (11) 522-6232, 532-6232  
clmbo-cs@international.gc.ca

## SUDAN

www.sudan.gc.ca  
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56, Khartoum 1  
☎ 249 156-550-500  
khrtm@international.gc.ca

## SURINAME

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50, Boven, Paramaribo  
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cantim@sr.net

## SWAZILAND

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## SWEDEN

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per@jessing.nu

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AB, Verkstadsgatan 4, 233 51 Svedala  
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88, CH-3005 Berne  
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bern@international.gc.ca

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Permanent Mission of Canada to the  
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l'Ariana, CH-1202 Geneva  
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genev@international.gc.ca

## SYRIA

www.syria.gc.ca

### **Aleppo** ★

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Al Rabat Av., Sector 12, Aleppo  
☎ 963 (21) 268-4160  
mhismail@net.sy

### **Damascus** 🇺🇸

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Autostrade, Damascus  
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dmcus@international.gc.ca

## TAHITI

See French Polynesia

## TAIWAN

 🇺🇸

www.canada.org.tw  
Trade Office of Canada, 5F & 6F, Hua-  
Hsin (Citibank Building), N°. 1 SongZhi  
Rd., Xinyi District, Taipei 11047  
☎ 886 (2) 8723-3000  
tapei@international.gc.ca

## TAJIKISTAN

See Kazakhstan

## TANZANIA

 🇺🇸

www.tanzania.gc.ca  
High Commission of Canada, corner of  
38 Mirambo St. and Garden Av., Dar es  
Salaam  
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dslam@international.gc.ca

## THAILAND

www.thailand.gc.ca

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### **Bangkok** 🇹🇹

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bngkk-cs@international.gc.ca

### **Chiang Mai** ★

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cancon@loxinfo.co.th

## TIMOR-LESTE (EAST TIMOR) 🏛️

www.easttimor.embassy.gov.au

Australian Embassy, Av. dos Mártires da Pátria, Dili

☎ 670 332-2111

austemb\_dili@dfat.gov.au

## TOGO ★

Consulate of Canada, 191 rue École Kouvahey, Quartier Avenou, Lomé

☎ 228 251-8730, 228 903-5245

(emergencies)

consulatecanadalome@gmail.com

## TONGA 🏛️

www.tonga.embassy.gov.au

Australian High Commission, Salote Rd, Nuku'alofa

☎ 676 23-244

ahctonga@dfat.gov.au

## TRINIDAD AND TOBAGO 🇹🇹

www.trinidadandtobago.gc.ca

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High Commission of Canada, 3-3A Sweet Briar Rd., Maple House, St. Clair, Port of Spain

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pspan@international.gc.ca

## TUNISIA 🇹🇹

www.tunisia.gc.ca

Embassy of Canada, 3 rue du Sénégal, Place d'Afrique, 1002 Tunis-Belvédère

☎ 216 71-104-000

tunis@international.gc.ca

## TURKEY

www.turkey.gc.ca

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### **Ankara** 🇹🇹

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ISTBL-CS@international.gc.ca

## TURKMENISTAN

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## TURKS AND CAICOS ISLANDS

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## TUVALU

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## UGANDA ★

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kampala@canadaconsulate.ca

## UKRAINE

www.ukraine.gc.ca

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kyiv@international.gc.ca

### *Lviv* ★

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oksmyr@link.lviv.ua

## UNITED ARAB EMIRATES

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### *Abu Dhabi*

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☎ 971 (2) 694-0300  
abdabi@international.gc.ca

### *Dubai* 🇺🇦

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☎ 971 (4) 314-5555  
dubai@international.gc.ca

## UNITED KINGDOM

www.unitedkingdom.gc.ca

Toll-free to Ottawa: 00-800-2326-6831

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☎ 44 (0) 28 9127-2060  
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dan.clayton-jones@talk21.com

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### *London* 🇺🇦

High Commission of Canada, Macdonald House, 38 Grosvenor St., London W1K 4AA

☎ 44 (0) 20 7258-6600  
ldn.consular@international.gc.ca

## UNITED STATES OF AMERICA

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### *Atlanta*

www.atlanta.gc.ca

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☎ (404) 532-2000  
atnta@international.gc.ca



**Boston**

www.boston.gc.ca

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☎ (617) 262-3760

bostn@international.gc.ca

**Buffalo**

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Consulate General of Canada, 1 HSBC Center, Suite 3000, Buffalo, New York, 14203-2884

☎ (716) 858-9500

bfalo@international.gc.ca

**Chicago**

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☎ (312) 616-1860

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Consulate General of Australia, Penthouse Suite, 1000 Bishop St., Honolulu, Hawaii, 96813-4299

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**Los Angeles**

www.losangeles.gc.ca

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☎ (213) 346-2700

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**Miami**

www.miami.gc.ca

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**Minneapolis**

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☎ (612) 333-4641

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**New York**

www.newyork.gc.ca

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☎ (212) 596-1759

cngny@international.gc.ca

**Puerto Rico ★**

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Consulate of Canada, Hato Rey Center,  
268 Ponce de Leon, Suite 802, San Juan  
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☎ (787) 759-6629

**San Francisco**

www.sanfrancisco.gc.ca  
Consulate General of Canada,  
580 California St., 14<sup>th</sup> Floor,  
San Francisco, California, 94104

☎ (415) 834-3180

sfran@international.gc.ca

**Seattle**

www.seattle.gc.ca  
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1501 4<sup>th</sup> Av., Suite 600, Seattle,  
Washington, 98101

☎ (206) 443-1777

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**Washington**

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Embassy of Canada, 501 Pennsylvania  
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☎ (202) 682-1740

wshdc.consul@international.gc.ca

**URUGUAY**

www.uruguay.gc.ca  
Embassy of Canada, Plaza Independencia  
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mvdeo@international.gc.ca

**UZBEKISTAN ★**

Consulate of Canada, 56, Usman Nosir  
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☎ 998 (71) 253-9205

hc.canada.uz@gmail.com

**VANUATU** 🏛️

www.vanuatu.highcommission.gov.au  
High Commission of Australia, Winston  
Churchill Av., Port Vila

☎ 678 22-777

**VATICAN**

See Holy See

**VENEZUELA**

www.venezuela.gc.ca

**Caracas** 🇻🇪

Embassy of Canada, Av. Francisco de  
Miranda con Av. Altamira Sur, Altamira,  
Caracas 1060

☎ 58 (212) 600-3000, 264-0833

crcas@international.gc.ca

**Isla de Margarita**

Consulate of Canada, Av. 4 de Mayo,  
Centro Profesional Atrium, Torre A, Piso  
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☎ 58 (295) 264-1684, 58 (412) 290-0022

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**VIETNAM**

www.vietnam.gc.ca

**Hanoi** 🇻🇳

Embassy of Canada, 31 Hung Vuong St.,  
Hanoi

☎ 84 (4) 3734-5000

hanoi@international.gc.ca

**Ho Chi Minh City** 🇻🇳

Consulate General of Canada, 9<sup>th</sup> Floor,  
The Metropolitan, 235 Dong Khoi St.,  
District 1, Ho Chi Minh City

☎ 84 (8) 3827-9899

hochi@international.gc.ca

**VIRGIN ISLANDS (U.K.)**

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**VIRGIN ISLANDS (U.S.)**

See United States of America, Miami, or call toll-free to Ottawa: 1-866-600-0184

**WEST BANK AND GAZA**

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canconsulye@hotmail.com

**ZAMBIA**

www.zambia.gc.ca  
High Commission of Canada, 5199  
United Nations Av., Lusaka  
☎ 260 (211) 25-08-33  
Isaka@international.gc.ca

**ZIMBABWE**

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Harare  
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hrare-cs@international.gc.ca



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travel@international.gc.ca

#### *Emergencies*

travel.gc.ca/emergencies  
613-996-8885 (call collect from  
abroad, where service is available)  
sos@international.gc.ca

#### *Drugs and Travel Information Program*

travel.gc.ca/drugs

#### *Publications (free)*

Access or order our safe-travel publica-  
tions at travel.gc.ca/publication or by  
calling 1-800-267-8376 (in Canada) or  
613-944-4000.

#### *Country Travel Reports (free)*

Our Travel Reports (travel.gc.ca/  
travelreports) provide vital information  
on safety and security, local laws and  
customs, health conditions, and entry  
requirements for more than 200 travel  
destinations. This information is also  
available by phone: 1-800-267-6788 (in  
Canada and the U.S.) or 613-944-6788.

#### *Diplomatic Offices*

Canadian government offices abroad:  
travel.gc.ca/offices

### CANADA BORDER SERVICES AGENCY

cbsa.gc.ca

#### *Border Information Service Line*

1-800-461-9999 (in Canada) or  
204-983-3500 or 506-636-5064

#### *Publications*

- *Crossing the Border with \$10,000  
or More?*
- *I Declare* (online only)
- *Travelling Outside Canada*
- *Importing a Firearm or Weapon  
into Canada*
- *Importing a Vehicle into Canada*
- *Immigrating or Returning to Live  
in Canada*
- *Moving Back to Canada*

#### *To access or order:*

Consult the CBSA website or call the  
CBSA Border Information Service Line.

## CANADA REVENUE AGENCY

cra.gc.ca

### *International Tax Services Office*

1-800-267-5177 (in Canada and the U.S.) or 613-952-3741

### *Non-Resident Withholding Accounts*

1-800-267-3395 (in Canada and the U.S.) or 613-952-2344 (collect calls accepted)

### *Publication (free)*

*Canadian Residents Abroad* (T4131)

### *To access or order:*

Consult cra.gc.ca or call  
1-800-959-2221 (in Canada and the U.S.) or 613-952-3741.

## CANADIAN AIDS SOCIETY

cdnaids.ca

1-800-499-1986

## CANADIAN AUTOMOBILE ASSOCIATION

caa.ca

## CANADIAN FIREARMS PROGRAM

rcmp-grc.gc.ca/cfp-pcaf

1-800-731-4000

cfp-pcaf@rcmp-grc.gc.ca

## CANADIAN FOOD INSPECTION AGENCY

beaware.gc.ca

1-800-442-2342

### *Import Service Centres (ISC)*

Eastern ISC 1-877-493-0468

Central ISC 1-800-835-4486

Western ISC 1-888-732-6222

## CANADIAN HERITAGE

canadianheritage.gc.ca/travel

### *Movable Cultural Property Program*

1-866-811-0055 or 819-997-7761

bcm-mcp@pch.gc.ca

## CANADIAN PUBLIC HEALTH ASSOCIATION

cpha.ca

### *Publications (\$)*

- *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*
- *International Travel and Health 2010*
- *Travel Immunization Record*

### *To order:*

613-725-3769

publications@cpha.ca

## CANADIAN SOCIETY FOR INTERNATIONAL HEALTH

csih.org

613-241-5785

csih@csih.org

## CANADIAN TRANSPORTATION AGENCY

cta.gc.ca

### *Publications (free)*

- *Fly Smart*
- *Take Charge of Your Travel: A Guide for Persons with Disabilities*

### *To access or order:*

Consult cta.gc.ca or call

1-888-222-2592.

TTY: 1-800-669-5575

**CITIZENSHIP AND IMMIGRATION CANADA**

cic.gc.ca

**CIC Call Centre**

1-888-242-2100 (in Canada)  
TTY: 1-888-576-8502 (in Canada,  
from 8 a.m. to 4 p.m. Eastern Time)

**ENVIRONMENT CANADA—CITES**

ec.gc.ca/cites  
1-800-668-6767 or 819-997-1840

**HEALTH CANADA**

hc-sc.gc.ca

**PASSPORT CANADA**

passportcanada.gc.ca

**Passports, certificates of identity,  
and travel documents**

1-800-567-6868 (in Canada and the  
continental U.S.) or 819-997-8338  
(from abroad)  
TTY: 1-866-255-7655 (in Canada and  
the continental U.S.) or 514-283-5197  
(from abroad)

**PUBLIC HEALTH AGENCY OF CANADA**

(Travel Medicine Program)  
travelhealth.gc.ca

**Travel Health Notices**

phac-aspc.gc.ca/tmp-pmv/pub\_e.html

**Travel Health Clinics**

phac-aspc.gc.ca/tmp-pmv/travel/  
clinic\_e.html

**General Information and Recommen-  
dations on Travel Health Topics**

phac-aspc.gc.ca/tmp-pmv/info/index.html

**TRANSPORT CANADA**

www.tc.gc.ca

**Access to Travel**

www.accesstotravel.gc.ca

**Transportation of Dangerous Goods**

www.tc.gc.ca/tdg/menu.htm



# NOTES

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[www.international.gc.ca/experience](http://www.international.gc.ca/experience)

1-877-461-2346



# TRAVELLER'S CHECKLIST

**A safe and trouble-free trip begins with these important steps:**

- Pack a copy of **Bon Voyage, But...** and a copy of the Country Travel Report for your destination (see [travel.gc.ca/travelreports](http://travel.gc.ca/travelreports)).
- Carry a Canadian passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.
- Leave copies of your passport identification page, itinerary, and insurance policy with friends or family.
- Obtain any required visas well in advance.
- If travelling with children, carry documentation proving your right to accompany them (e.g., a consent letter or court order).
- Arrange for travel health insurance.
- Plan your itinerary and budget.
- Anticipate financial needs: local currency, traveller's cheques, departure tax.
- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.
- Check whether dual citizenship is an issue for you.
- Sign up for the Registration of Canadians Abroad service at [travel.gc.ca/register](http://travel.gc.ca/register).
- Carry an Emergency Contact Card with the coordinates of the nearest Canadian government office in your destination country (see inside).
- Obtain an International Driving Permit, if required.
- Carefully attend to luggage, documentation, and airport security.
- While abroad, keep receipts for purchases and make special arrangements for any food, plants, or animals brought back to Canada.