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Department of Foreign Affairs and International Trade

Ministère des Affaires étrangères et du Commerce international

Canada



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Talk Explore Do Anything

BON VOYAGE But...

INFORMATION FOR THE CHAIR DAN TRAVELLER

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Jul 18 2000

RETURN TO DEPARTMENTAL UBRARY
RETOURNER A LA BIBLIOTHEQUE DU MINISTERS

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The Consular Service of the

Our services are available;through our!headquarters in Ottawa and through our network of offices in other countries. Emergency services are available 24 hours a day, seven days a week.

Nothing can ruin a trip more than running into unexpected problems, especially those that could easily have been avoided. The *Bon Voyage*, *But...* booklet contains valuable information and advice

for Canadian travellers.

To obtain more information or additional free copies of this booklet, visit your nearest passport office, check the Travel section of the DFAIT Web site (http://www.dfait-maeci.gc.ca), or write to:

Enquiries: Service Department of Foreign Affairs and International Trade 125 Sussex Drive Ottawa, ON K1A:0G2

Tel.: 1-800-267-8376 (in Canada) or

(613) 944-4000

We would like to hear your comments on this booklet. Was it helpful? Write to us at the address above or e-mailius through our Web site and let us know what you think.

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This publication is available in alternative formats upon request.

Ce document est aussi disponible en français.

Note: The information contained in this booklet is subject to change. Please check with DFAIT's Web site or the appropriate government departments and organizations mentioned inside to ensure you have the most current information.

The Department of Foreign Affairs and International Trade would like to thank the following companies and organizations for their assistance in publishing this booklet:

- Anti-Drug Information Program
- Canada Direct*
- Canadian Food Inspection Agency.
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)	Contents
	Introduction6
	Before You Go
	Be Prepared6
	Is Your Passport in Order?7
	Travel to the United States and Mexico8
	Travel in Europe9
	Do You Need a Visa?9
	Charter Flights10
	Dual Nationality10
	People with Special Needs10
	Getting Medical Advice10
	Vaccinations11
	AIDS11
	Medication11
	Pregnancy12
	On Your Return12
	Supplemental Health Insurance14
	Other Insurance15
	Travelling by Car?15
	Money Matters16
	Canadian Taxation Status16
	Avoiding Difficulties at Canada Customs17
	Women Travelling Solo17
	Travelling with Children17
	International Adoptions18
	Before You Go A Traveller's Checklist19
	Seeking Assistance20
	Registering at a Canadian Mission20

On the Road21					
Foreign Laws and Customs	.21				
Taking Precautions	.22				
Illegal Drugs	.22				
Crime and Punishment	.24				
Sexual Exploitation of Children	.24				
Judicial Process	.24				
Mail	.25				
When You Return	.25				
Departure Tax	.25				
Canadian Food Inspection Agency: Be Aware and Declare	.25				
Canada Customs and Import Controls	.27				
Illegal Souvenirs	.28				
After Residing Abroad	.30				
For More Information30					
Department of Foreign Affairs and International Trade	.30				
Canada Customs and Revenue Agency	.31				
Customs	.31				
Taxation	.31				
Citizenship	.31				
Food Products	.31				
Health Issues	.31				
Safety Issues	.34				
Canadian Diplomatic and Consular Missions Abroad34					
Canada Direct Access Numbers64					

Introduction

Canadians love to travel. Each year we make more than 100 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips do not come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties do occur.

Most problems are minor and you can usually solve them yourself. But if you run into more serious obstacles, our Canadian missions are there to assist you.

If you are sick, in trouble or have lost your passport, our missions will do all they can to smooth your way.

Bon Voyage, But... will help you plan ahead. Read it before you book your next business trip or vacation abroad. And pack it in your luggage — it is a handy reference book of travel tips, important telephone numbers and addresses of Canadian missions around the world.

Before You Go

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize the chances of something going wrong.

Be Prepared

Before you board that airplane or train, take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even aimodest command of the local language willigo a long way.

When you are travelling, the laws of the country you are visiting apply to you too. **Never** assume that, because you are a Canadian citizen, you are immune to foreign laws.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Check with the Department of Foreign Affairs and International Trade (DFAIT) before you leave.

Travel Reports providing information on safety and security conditions, health issues and entry and visa requirements for over 215 travel destinations can be accessed from the Travel section of the DFAIT Web site (http://www.dfait-maeci.gc.ca), by phone at 1-800-267-6788 (in Canada) or (613) 944-6788, or by fax at 1-800-575-2500 (in Canada) or (613) 944-2500. This information is available 24 hours a day, 365 days a year.

If you require assistance abroad, contact the nearest Canadian mission. Addresses and telephone numbers are listed at the end of this booklet.

When travelling abroad, you may wish to use Canada Direct, an automated long-distance access service that allows you to call home to Canada or to other countries using the Canadian telecommunications network. Simply dial the access number for the country you are in and follow the voice prompts. If required, a bilingual Canadian operator is always available to assist you. For a list of Canada Direct access numbers, call 1-800-561-8868 (in Canada). The list of numbers is also available at the end of this booklet.

While you are abroad, tune in to Radio Canada International (RCI) for the latest news. You can also receive RCI broadcasts via the Internet (http://www.rcinet.ca). RCI also broadcasts messages from the Canadian government during emergency situations. You can obtain a schedule of the times and frequency of broadcasts to different parts of the world from the RCI Web site or by calling the Canadian Broadcasting Corporation at (514):597-7555.

Is Your Passport in Order?

Your passport is the best proof of your Canadian citizenship. You and allifamily members should have a valid passport if you plan to travel outside Canada. If you have any questions about passports, check the Passport Office Web site (http://www.ppt.gc.ca) or call 1-800-567-6868. Locally you can

A Canadian passport remains at all times the property of the Government of Canada and may be used only by the person to whom it has been issued. Selling a passport or permitting any other individual or agency to use the passport may lead to criminal prosecution and is cause for revocation of the passport and refusal of future passport services.

call (514) 283-2152 in Montreal; (819) 994-3500 in Ottawa-Hull; (416) 973-3251 in Toronto; or (604) 586-2500 in Vancouver.

Passport applications are available at passport offices, post office outlets and Canadian diplomatic and consular missions abroad. Allow at least three weeks for delivery of your new passport.

If your passport is due to expire within six months of your arrival in another country, check with that country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months.

Before you leave on your trip, be sure to complete the "In case of accident or death notify" section in your passport. This will help us quickly notify your family or friends if an emergency arises.

Make a photocopy of your passport's identification page and keep it separate from the original when you travel. For added security, leave a photocopy with a friend or relative at home. These simple steps may speed the replacement process if you lose your passport.

If your passport is lost or stolen while you are travelling, contact the nearest Canadian mission immediately for a replacement after reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued, you must complete an application form. produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate). provide a copy of the police report or report number, present new photographs and pay the required fee.

We also recommend that you carry a birth or citizenship certificate confirming your identity in addition to your Canadian passport.

Travel to the United States and Mexico

Always carry your Canadian passport, citizenship certificate or birth certificate when you are travelling to the United States or Mexico. A driver's licence is not valid proof of citizenship.

For detailed information about travel to the United States or Mexico, refer to the DFAIT booklets Crossing the 49th and México: 2Qué pasa? (for details on how to order these publications, see "For More Information").

ARE YOU AT RISK?



Planning a trip?

Don't forget about your health! Hepatitis, Cholera, Typhoid and other diseases are out there. You can't prepare for contaminated food or water, or unexpected medical or dental procedures. What you can prepare for are vaccine preventable diseases that are spread by these conditions. Visit either a travel clinic or your doctor and **get immunized** before you leave for paradise. To find your nearest travel clinic, visit **www.immunizecanada.com**

Avoid The Risk. Get Protected.

Vaccine Preventable Hepatitis

Among immunizable diseases, Hepatitis is responsible for the greatest level of illness and death among travellers. Every year, more than 1.3 million Canadians visit developing countries, where they may be at risk of contracting Hepatitis.

If you are travelling to high-risk areas, either for business or pleasure, you need to be aware of the simple steps you should take to prevent being infected.

You are at risk if you:

- travel to countries outside Australia, Canada, Western Europe, Japan, New Zealand and the United States where water purification and sewage treatment is not as good as at home (see maps);
- visit popular vacation destinations, such as Mexico and the Caribbean, even if you stay in first-class resorts;
- engage in sexual activities when abroad;
- undergo medical or dental procedures as a result of an accident in countries where Hepatitis B is common (this includes tatooing and acupuncture).

Hepatitis is preventable

A vaccine called Twinrix® can prevent both Hepatitis A and Hepatitis B. Three doses protect against both viruses, and that means fewer injections, added convenience and cost-savings.

Don't let Viral Hepatitis ruin your trip. Talk to your doctor or a travel clinic to find out more information about protecting yourself from Hepatitis while travelling.



Relative Endemicity Rates



Travel in Europe

Austria, Belgium, France, Germany, Greece, Italy, Luxembourg, the Netherlands, Portugal and Spain participate in the Schengen Convention, which abolishes internal border controls between these countries (except in special cases). However, customs and immigration controls remain in force when you are travelling to one of the above countries from Canada or any other country that does not participate in the Schengen Convention.

You should ensure that authorities stamp your passport when you enter the Schengen area and that you fulfill all registration formalities

in every country visited. When travelling from one Schengen country to another, always carry your passport with you. When travelling within a Schengen country, always carry a photocopy of your passport with you. Visitors should also make sure they do not extend their stay beyond the period of time allowed by each country.

If you would like information about the entry and registration requirements of Schengen countries, please contact their embassies or consulates in Canada **before** your departure.

Do You Need a Visa?

You need a visa to travel to certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements. You can also check the Travel Reports for the countries you intend to visit in the Travel section of the DFAIT Web site (http://www.dfait-maeci.gc.ca/travelreport/menu_e.htm) or call DFAIT's Consular Affairs Bureau at 1-800-267-6788 (in Canada) or (613) 944-6788.

Apply for visas well in advance of your trip.

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will allow you to enter only if you can prove you will be leaving. Be prepared to show your return or onward ticket or any visas that demonstrate you plan to visit another country.

Before you book a charter flight, check the credentials of both the travel agency and the charter company with either the Better Business Bureau or a local con-

Dual Nationality

sumer advisory organization.

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country. If you are considered a national, you may be compelled to do military service or pay special taxes.

If you do run into problems because of your dual nationality, contact the nearest Canadian mission immediately.

People with Special Needs

Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. Contact your local access organization or talk to others who have travelled to your destination in the past. There are also several guides published about international travel and people with special needs. Check your local library or

bookstore or the Canadian Transportation Agency Web site (http://www.cta-otc.gc.ca).

Getting Medical Advice

Health Canada strongly recommends an individual risk assessment by your own family doctor or a travel medicine provider prior to travelling. Basedion your health risks, the need for vaccinations or any special precautions can be determined. Health Canada's **Laboratory Centre for Disease** Control provides travel health information through the Internet (http://www.hc-sc.gc.ca/hpb/ lcdc/osh/tmp e.html) and through a fax retrieval system, FAXlink. To access FAXlink, call (613) 941-3900 using the handset of your fax machine and follow the instructions.

It is recommended that you visit a travel clinic well before your departure. The travel clinic will ensure that you receive the most current advice, as well as any vaccinations and medications that are necessary to avoid health problems while abroad. A list of travel clinics in your area can be obtained through Health Canada's Travel Medicine Program at (613) 957-8739 or through the Internet

(http://www.hc-sc.gc.ca) or from the Canadian Society for International Health at (613) 241-5785.

Vaccinations

Before travelling to any destination, find out well in advance of your trip if you need any special vaccinations or preventive medications for such illnesses as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis or malaria. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual hajj; and an International Certificate of Vaccination for yellow fever is a legal requirement to enter certain countries.

You may need to start receiving your vaccination shots or taking medication six to eight weeks before you leave. Also ensure that your routine immunizations — diphtheria, whooping cough (pertussis), tetanus, polio, measles, mumps and rubella — are up-to-date. Other immunization requirements for travel will vary according to your age, existing medical conditions and the nature and duration of your travel.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medicine clinic.

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AIDS

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results **before** you travel. Call Health Canada at (613) 957-8739 to find out if the country you plan to visit requires this documentation. When travelling, take the same precautions you do at home. Do not assume that condoms will be readily available. Even if they are, they may not meet the safety standards set by the World Health Organization.

Remember: Using intravenous drugs is:not:only illegal but also extremely risky — especially if you share needles.

Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carrying a duplicate of your original prescription is highly recommended – especially when travelling to a country that is particularly sensitive about drugs. Also carry an extra

prescription that lists both the generic and trade names of the drug, in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses — having the prescription makes it easier to replace them.

Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid problems.

Find out whether your medication is sold in the country you are visiting. Also check to see that it is legal. Some over-the-counter medications in Canada are illegal in other countries or require a prescription. Obtaining a note from your doctor that states the medical reasons for your prescription and the recommended dosage is also encouraged. Note that doctors recommend carrying an effective antidiarrheal agent (such as Imodium®) because such treatments may not be available at your destination.

If you need syringes for a medical condition such as diabetes, it is very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

If you have a pre-existing medical condition that could present a problem while you are travelling, it is wise to wear a MedicAlert® bracelet. Through the MedicAlert® Foundation, your vital medical facts become part of a database that can be accessed 24 hours a day from anywhere in the world. Call 1-800-825-3785 for membership information or visit the MedicAlert® Web site (http://www.medicalert.ca).

Pregnancy

If you are pregnant and plan to travel abroad, talk to your doctor. Some vaccinations may not be recommended. Also, check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

On Your Return

If you should become sick or feel unwell when you return to Canada, see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where. Likewise, if you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.

ATTENTION

Working anywhere outside Canada without the right insurance is risky.

Telfer International, with over 30 years' experience insures Canadians working anywhere outside of Canada, including the U.S.We provide complete, medical coverage including occupational and war risk.

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Telephone: (514) 284-2002 • Fax: (514) 284-3203 email: info@telferinsurance.com www.telferinc.com



If you have been in a malarial area and develop fever during the first year after your return (especially in the first two months), see your doctor immediately and remind him or her that:

- antimalarial pills do not guarantee protection against malaria; and
- malaria must be ruled out by one or more thick and thin blood film examinations.

Supplemental Health Insurance

Do not rely on your provincial health plan to cover the total cost if you get sick or are injured while you are abroad. At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplementary insurance policies. Some credit cards offer their holders health and travel insurance. Do not assume

Be sure to ask whether your policy:

the card alone provides adequate

coverage.

Has antin-house worldwide emergency hotline you can call if you are in trouble. Find out whether it is open 24 hours a

day, seven days a week: whether the operators are multilingual; and whether nurses or physicians are on staff.

- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for your medical evacuation: to Canada.
- Pays for any required medical escort (doctor/nurse) to accompany you back to Canada.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling.

Carry details of your insurance with you. Also, tell your travel agent, a friend or relative at home and your travelling companion how to contact your insurer.

Get a detailed invoice from the

doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember always to submit original receipts for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

Individual personal medical insur-

Other Insurance

ance for those working outside Canada, with both occupational and non-occupational coverage, is available. These plans consist of full accident and sickness coverage. including emergency medical evacuation and war risk. There is no requirement to maintain a government health insurance plan. Coverage is available to both the contracted person and his or her dependants. You may wish to refer to the advertisement from Telfer International Inc. for further information on this type of insurance coverage (e-mail address: info@telferinsurance.com).

wallet, or flight cancellations can happen to you. These annoyances may cause major disruptions when they take place in a foreign country. Consider purchasing a travel insurance package that will compensate you for such inconveniences.

Lost luggage, theft of your purse or

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Travelling by Car?

Keep in mind that each country has its own driving regulations. You may be required to obtain an international driver's licence or additional insurance. Be sure to learn the local rules of the road before you get behind the wheel. In some countries, the driver may be detained and questioned by police even though only a minor collision (such as a "fender bender") has occurred. Country-specific insurance must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings. For specific information on driving in the United'States or Mexico, consult DFAIT's booklets Crossing the 49th or México: ¿Qué pasa? (for details on how to order these publications, see "For More Information").

Money Matters

Canadian currency and traveller's cheques in Canadian dollars are not always widely accepted. Before vou leave:Canada, consult a bank or a foreign currency agent to find out the most appropriate currency to carry. Traveller's cheques in the appropriate currency or in U.S. dollars are often the safest and most convenient option. It is a good idea to have a small amount of the local money on hand when you first arrive, unless the importation of local currency is a crime. There may be restrictions on taking money in and out of the country. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit.

Do:not rely exclusively on bank machine:cards or credit cards. They are not necessarily honoured internationally.

Canadian Taxation Status

If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for taxation purposes. However, there may be other factors involved, so you should review your situation with the Canada Customs and Revenue Agency (CCRA) before you leave:in order to avoid surprises. The CCRA publication *Canadian Residents Abroad* provides excellent information for individuals (for details on how to order this:publication, see "For More Information").

The CCRA's International Tax Services Office processes income tax returns for non-residents and deemed residents of Canada. including Canadians; posted overseas. It also provides general assistance by telephone, correspondence and counter service, and looks after all non-resident tax withholding accounts. You can contact the Office at 2204 Walkley Road, Ottawa, ON K1A 1A8, or by fax at (613) 941-2505. You can also telephone the Office (collect calls are accepted) at the following numbers:

Non-Resident Withholding Accounts — (613) 952-2344 Problem Resolution Program — (613) 952-3502 General Enquiries — (613) 952-3741

Also, if you have access to the Internet, you can get general information about the CCRA, as well as many of its publications and forms (http://www.ccra-adrc.gc.ca).

Avoiding Difficulties at Canada Customs

Before travelling abroad with valuable items, you can take advantage of a free identification procedure at any Canada Customs office. This service is available for items that have serial numbers or other unique markings. Alternatively, if

vou request it. Canada Customs

can apply a sticker to any item to

give it a serial number.

Jewellery often has significant value and can be difficult to identify. To make it easier to re-enter the country with jewellery, you should contact your nearest Canada Customs office to find out the steps to take before your departure.

Her Own Way: Advice for the Woman

Women Travelling Solo

Traveller provides information specifically for women travellers (for details on how to order this DFAIT publication, see "For More Information"). There are also books that cover the concerns of women travellers and offer helpful:travel tips. Check with your local bookstore or library before you go; click onto Journeywoman.Online, a travel resource published on the Internet for women who love to travel (http://www.journeywoman.com);

or visit *HERmail*, a directory of women around the world willing to help other women with their travel questions (http://www.HERmail.net).

Travelling with Children

If you are travelling to another country with your child and there is a possibility of a custody dispute developing while you are away, you should talk to a lawyer before leaving home. A special publication, International Child Abductions: A Manual for Parents, is available from DFAIT (for details on how to order, see "For More Information").

Your-child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave. Check your status with the country's embassy or consulate in Canada **before** you travel. In regard to custody questions, contact DFAIT's Consular Case Management division at 1-800-387-3124 (in Canada) or (613) 943-1055.

If a person younger than 18 is travelling alone or with only one parent or another adult, notarized documentation certifying that the trip is permitted by both parents should be carried.

Remember, customs officials are looking for missing children and may ask questions about the children travelling with you. Make sure you carry the proper identification for yourself and any children travelling with you, including any documents required by the country you intend to visit. Proper identification includes birth certificates. baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. These will help prove your citizenship and residency when you return to Canada.

International Adoptions

If you are thinking of adopting a child from another country, you must first contact the authorities of the province or territory in which the child will reside. While adoption is a provincial/territorial responsibility. Citizenship and Immigration Canada (CIC) is responsible for allowing an adopted child into Canada. Entry can be refused if the child does not hold an immigrant visa, and an immigrant visa will not be issued without the prior approval of the province or territory. Obtaining this approval from outside the country can be a difficult and lengthy process: agreement may be denied even

if the adoption has already been completed.

For more information, contact your provincial/territorial authorities or a CIC call centre at:
Montreal — (514) 496-1010
Toronto — (416) 973-4444
Vancouver — (604) 666-2171
For toll-free access anywhere else in Canada, call 1-888-242-2100 or check the CIC Web site (http://www.cic.gc.ca).

Before You Go... A Traveller's Checklist

- Do your research. Learn about the country you plan to visit. Learn a few phrases in the local language. ☐ Arrange supplementary health insurance and travel insurance ☐ Carry proof of insurance coverage, and give a copy to someone at home. ☐ Draw up a flexible itinerary and budget. Leave a copy at home. ☐ Make sure your passport has not expired and is valid for six months beyond the time of your trip. Photocopy the identification page and keep it separate from your passport. ☐ Leave another copy with someone at home. Fill out the "In case of accident or death notify" section in your passport. ☐ Make sure you have any visas you need. ☐ Find out whether you or any members of your family are considered nationals of the
- Have any vaccinations required. If you are taking medication with you, make sure you keep it in its original container.

country you plan to visit.

- Carry a doctor's prescription for any controlled drugs, and if you use syringes, carry a medical certificate. Leave copies at home as well.
- ☐ Keep the original receipts for any purchases you make, as well as your hotel bill, rental car agreement and medical service bills
- ☐ If you are female and travelling alone, take extra precautions to ensure your safety.
- Review all child custody arrangements if you are travelling with a child. If your child is travelling alone, have him/her carry documentation stating that the trip is permitted by both parents.
- ☐ Ensure that any plant or animal products you plan to bring back are acceptable to Canada. Travelling pets may require shots and special permits (at a fee). See page 25 for more information and check with a local office of the Canadian Food Inspection Agency.

Do not forget to pack this booklet. It could help you more than you can imagine.

Seeking Assistance

Registering at a Canadian Mission

If your stay is longer than three months in one country, it is recommended that you formally register at the nearest Canadian mission. This will help us contact you in case of an emergency. Registration is voluntary and the information you provide is not shared with any other Canadian government department. Registration is not usually available in the countries of Western Europe, Australia, New Zealand or the

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For instance, Canada has a formal reciprocal agreement with Australia.

Consular Assistance

United States.

Canada's 270 service points worldwide are ready to help you if needed. In some instances, there may be a fee for services.

What we can do for you:

We can contact, at your request, your relatives or friends and ask them to send you emergency funds.

- We can help you during emergencies such as natural disasters or civil and military uprisings.
- We can direct you to sources of information about local laws, regulations, cultural customs and how to obtain visas.
- We can assist with medical emergencies.
- We can replace passports.
- If you are arrested, we can try to ensure equitable treatment under local laws. At your request, we can inform relatives and friends about your arrest and try to ensure that legal rights and processes are extended to you consistent with the standards of the host country.
- If you wish, we can notify your next of kin regarding accidents or deaths and let them know whether, and how, they can help.

Although Canadian offices provide a wide variety of services to travelling-Canadians, demand is such that we restrict some services, especially those for which there are adequate alternatives available locally. Such services include making travel arrangements, transferring funds or paying local bills, storing or safekeeping personal effects or searching for lost items, doing translations, assisting with job hunts, obtaining visas for other countries and acquiring local permits or licences.

Check the "Canadian Diplomatic and Consular Missions Abroad" section for information on how to contact the Canadian mission(s) in the country you plan to visit.

Emergency Consular Services

Canadian missions offer 24-hour assistance. During non-office

hours, a telephone call you make to a mission will automatically be transferred to a consular officer in Ottawa, or you will be asked to leave a message on an answering machine. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a telephone number or a full contact address. In addition, you can make a collect call to DFAIT in Ottawa, 24 hours a day, seven days a week, at (613) 996-8885. You may wish to use the Canada Direct service

_Bon_Voyage, Bu

In some locations, where Canada does not have a resident mission, the Australian and British missions will provide emergency services or contact the nearest Canadian mission on your behalf.

if it is available.

On the Road

Foreign Laws and Customs

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not personally agree with some of the country's beliefs, remember that

you are a visitor.

In many countries, appropriate attire – for both sexes – is very important. In some countries, laws govern what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of

these areas are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts or buildings.

Not everybody likes to have his or her picture taken. Local people may resent you for taking their photograph or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and could even come under suspicion of espionage.

Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Do not wander into unknown areas; find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. Never take anything, even an envelope, across a border for someone else.

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so they can contact you in case of an emergency. Telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together. If you do so, you risk being left with no identification or funds.

Use the safety deposit box at your hotel. Never leave valuables in your room.

Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for

When life travels at the speed of a keystroke, you need travel protection that can keep up.



Emergency Health Coverage
Trip Cancellation & Interruption
Emergency Evacuation & Repatriation



www.trexx.com

possession and trafficking. For more Sexual Exploitation of Children information, visit DFAIT's Anti-Drug Information:Program Web site

The Government of Canada has enacted legislation that permits the arrest and prosecution of Canadians in Canada for the sexual exploitation of children in other countries. Most countries are now enacting legislation, or more vigorously enforcing existing laws, concerning the sexual

exploitation of children. Those

convicted face a penalty of up

the DFAIT Web site for more

information.

to 14 years' imprisonment. See

Never take any parcel that is not vours across a border.

(http://www.dfait-maeci:gc.ca/

In some countries, possession

of even small amounts of drugs

english/travel/adip-pia).

carries the death penalty.

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be.

Crime and Punishment

More than 2,300 Canadians are currently imprisoned outside Canada for various offences: 68 percent of them are in the United States.

The laws and customs of countries around the world-can-be-very different from those in Canada. Ignorance of those laws is no defence.

While in a foreign country, you are subject to its laws and regulations. Your Canadian citizenship offers no immunity. Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you locate a lawyer, contact your family and friends, and ensure that you receive fair treatment according to the standards of that country. However, they cannot wield any influence to reduce your sentence

Judicial Process

or fine.

Never assume that the legal system of the country you are visiting is the same as at home, "Innocent until proven guilty" is not a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your mother tongue.

Some countries do not recognize or respect religious freedom: freedom of association, speech or the press: or equality of the sexes. For . instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

bystander at a demonstration or riot, you may be considered a participant and rounded up with those involved. Your Canadian citizenship does not grant you immunity.

Even if you are an innocent

If you do find yourself in legal trouble, contact the nearest Canadian mission immediately. If you cannot do so yourself. have someone else do it for you. Bon-Yoyage, Bu

Mail

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office box or, where possible, to the nearest Canadian mission. In the latter case, the mission will hold on to letter-size mail (not parcels) for you to pick up in person. This mail cannot be forwarded to another address.

When You Return

Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure, Before leaving such a country, make sure you set aside enough money, in local funds. to pay this tax.

Canadian Food Inspection Agency: Be Aware and Declare

It is thought that a single sausage illegally brought into Canada in the 1950s led to the spread of foot-

and-mouth disease, destroying

cattle and costing Canadians more than \$1 billion. Every year, thousands of travellers fail to declare things like cheese, meat, animal hides, live birds, plants, fruits and their products. These items may carry pests or diseases that pose a risk to human, plant or animal health.

Foreign pests and diseases could destroy Canada's crops and forests and endanger our livestock, thus threatening our ability to produce and supply safe food.

Canadian Food Inspection Agency Agence canadienne d'inspection des aliments



P0006E-9

Canada

We need to protect our country. Canadian law says you must declare all the plants and animals you bring back, as well as their products. It restricts and prohibits the entry of products that could harm Canada's agriculture and forestry or that pose a danger to human health and safety.

Before you leave Canada, visit the Canadian Food Inspection Agency's Web site (http://www.cfia-acia.agr.ca) or call one of our Import Service Centres (ISC) for more information:

Eastern ISC - 1-877-493-0468 Central ISC - 1-800-835-4486 Western ISC - 1-888-732-6222

Canada Customs and Import Controls

You must declare everything acquired abroad, whether purchases for yourself or gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages, as described below. In calculating the number of days you are absent, do not include the date you leave Canada, but include the date you return.

If you have been away from Canada for 48 hours or more, you may bring back up to 1.14 litres of liquor or 1.5 litres of wine, or a case of 24 bottles/cans of beer or ale, each containing 355 ml (12 ounces). You may also bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco. Provincial age restrictions apply to liquor and tobacco products.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, plants, weapons, vehicles, or exotic animals or products made from their skins or feathers, contact Canada Customs beforehand for guidance.

Obscene materials, hate propaganda, most weapons, including firearms, and goods harmful to the environment are prohibited from entering Canada.

If you have any questions about what you can bring home, visit the Canada Customs and Revenue Agency Web site (http://www.ccra-adrc.gc.ca) or call your local Customs border services. To reach the Automated Customs Information Service, call 1-800-461-9999 (in Canada).

The booklet I Declare describes what you can and cannot bring back to Canada if you have been away for less than a year (for details on how to order this publication, see "For More Information").

Illegal Souvenirs

While travelling outside Canada, you may decide to purchase souvenirs. Unfortunately, many attractive items sold in foreign countries are made from endangered plants or animals. Live cactus and orchid plants, ivory bracelets and carvings, marine turtle shells and products, whalebone carvings,

and cat skins, teeth and claws are some of the more common items illegally brought back to Canada. These items are included in the more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). CITES operates through an import/export permit system. Under Canada's Wild Animal and Plant Protection and Regulation of International and Interprovincial Trade Act (WAPPRIITA), a violation of CITES could lead to seizure of your purchase, as well as monetary penalties and/or prison terms. Before you purchase an animal or plant or a product made from them, be sure you know what rules and regulations apply.

When in doubt, don't buy it! Since many other countries also have strict laws protecting wildlife, it is often wise to leave any items you already own at home.

To determine what you can and cannot legally bring back to Canada and whether a CITES permit is required, contact Environment Canada by telephone at (819) 997-1840 or by fax at (819) 953-6283. More information is available on Environment Canada's Web site, the Green Lane

Know the rules — sometimes carrying a purse is illegal



In co-operation with over 140 countries, Canada is committed to protecting some 30,000 plant and animal species. Before bringing any item made from them into Canada know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

Canadä

For more information on current legislation, see page 28 or contact:

CITES* Administrator Environment Canada

Ottawa, Ontario K1A 0H3 Tel.: (819) 997-1840

Fax.: (819) 953-6283 www.cws-scf.ec.gc.ca/cites/intro_e.html

Envi

Environment Canada Environnement Capada (http://www.cws-scf.ec.gc.ca/ cites/intro_e:html).

After Residing Abroad

After a stay abroad of more than a year, there are special import

provisions for household items and personal belongings when you move back to Canada. Information is contained in the brochure *Moving* Back to Canada. (for details on how

to order this publication, see "For More Information").

For More Information

Department of Foreign Affairs and International Trade

Canadian Performers: How to Enter the United States China (Including Hong Kong): A Guide for Canadian Visitors

Crossing the 49th: A Compendium of the Bumps on the Road for Canadians Going South

A Guide for Canadians Imprisoned Abroad Her Own Way: Advice for the

Woman Traveller International Child Abductions: AlManual for Parents

México: ¿Qué.pasa? A Guide for Canadian Visitors Retirement Abroad: Seeing the Sunsets

Teaching English in Korea (available on the Internet only) Working Abroad: Unravelling These safe-travel publications can be accessed and ordered free of charge-through the Travel section of the DFAIT Web-site (http://www.dfait-maeci.gc.ca). They are also available by calling 1-800-267-8376 (in Canada) or

Country Travel Reports
Travel Reports providing.

information on safety and

(613) 944-4000.

security conditions, health issues and entry requirements for over 215 travel destinations can be accessed from the Travel section of the DFAIT Web site (http://www.dfait-maeci.gc.ca), by phone at 1-800-267-6788

(in Canada) or (613) 944-6788, or by fax at 1-800-575-2500 (in Canada) or (613) 944-2500. This information is available 24 hours a day, 365 days a year.

Diplomatic, Consular and Other Representatives in Canada This publication may be obtained for approximately \$19.95 plus GST and shipping costs by writing to: Canadian Government
Publishing, Ottawa, ON K1A 0S9,
or by calling 1-800-635-7943 (in

or by calling 1-800-635-7943 Canada) or (613) 956-4800.

Canada Customs and Revenue Agency

Customs

I Declare Importing a Firearm into Canada Importing a Motor Vehicle into Canada

Moving Back to Canada

These publications may be obtained free of charge by writing to: Communications Branch, Canada Customs and Revenue Agency, Ottawa, ON KIA 0L5, by calling 1-800-461-9999 (in Canada) or

(613) 993-0534, through the Revenue Canada Web site (http://www.ccra-adrc.gc.ca), or by contacting your local Customs border service office

Taxation

This publication may be obtained free of charge through the Canada Customs and Revenue Agency Web site (http://www.ccra-adrc.gc.ca), or by calling the CCRA's

Canadian Residents Ahmad

International Tax Services Office at 1-800-267-51.77 (in Canada) or (613) 952-3741. Citizenship

Dual Citizenship How to Prove You Are a

Canadian Citizen

These publications may be obtained from the Internet site of the Public Affairs Branch, Citizenship and Immigration Canada (http://cicnet.ci.gc.ca). or by calling

_Bon_Voyage,Bu

(613) 954-9019.

Food Products

Don't Bring It Back

This publication may be obtained free of charge by writing to:
Canadian:Food Inspection Agency,
Public Affairs, 59 Camelot Drive,
2nd Floor East, Nepean, ON
KI'A 0Y9, or by calling
(613) 225-2342. Web:site:

http://www.cfia-acia.agr.ca

Health Issues
Basic Facts About AIDS

This booklet may be obtained by writing to: Canadian HIV/AIDS Clearinghouse, 1565 Carling Avenue, Suite 400, Ottawa, ON

Avenue, Suite 400, Ottawa, ON K1Z 8R1, or by calling (613) 725-3434. Web site: http://www.cpha.ca/cpha.docs/ch/hasic.html

Children Abroad

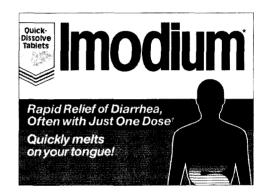
Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates

the Maze



VISIT THE COUNTRY, NOT JUST ITS RESTROOMS.

Save \$2.00 on any Imodium* product



VISIT THE COUNTRY, NOT JUST ITS REST ROOMS.

TO THE DEALER (PHARMACIST): We will reimburse the face value of coupon plus our specified handling fee providing you accept it from your customer on purchase of item specified. Other applications may constitute fraud. A reduction in any applicable taxes payable is included in the coupon face value. For redemption, mail to: McNeil Consumer Healthcare, P.O. Box 3000, Saint John, New Brunswick E2L 4L3. This coupon void where provincial regulations prohibit. Limit one coupon per purchase. Offer expires June 30th, 2001.

Alternate Cash Refund Offer: In provinces where coupon redemption is prohibited, an equivalent cash refund (plus postage charges) can be obtained by

mailing the package UPC, the cash register tape for Product purchased (with price circled), coupon for product, and return address to: Imodium Offer, P.O. Box 3000, Saint John, New Brunswick E2L 4L3.



*Trademark

International Travel and Health (2000): Vaccination Requirements and Health: Advice Travel Immunization Record

These publications are available by writing to: Canadian Public Health

Association, 1565 Carling Avenue, Suite 400, Ottawa, ON K1Z 8R1, or by calling (613) 725-3769, ext. 190.

Health Information for Canadian

Travellers A free copy of this publication may he obtained by writing to: Canadian Society for International Health, 1 Nicholas Street, Suite 1105, Ottawa, ON K1N 7B7, by calling

(613) 241-5785, or by e-mailing

csih@csih.org

Passport to Healthy Travel

Written by travel medicine experts, this is a concise and informative guide to help travellers stay healthy while abroad. It is available free of charge by calling 1-800-268-4372. Web site:

http://www.immunizecanada.com

Safety Issues

Scam Watch Son of Scam

These booklets describe scenarios used by criminals around the world to target travellers. They are available by writing to: Canadian Institute of Travel Counsellors of Ontario, 55 Eglinton Avenue East, Suite 209, Toronto, ON, M4P 1G8, or by calling 1-800-589-57.76 or (416) 484-4450. Web site: http://www.citcontario.com

Canadian Diplomatic and Consular Missions Abroad

The following list identifies where in each country you may seek consular assistance. If in an emergency you are unable to contact a Canadian mission, make a collect call to DEAIT's Consular Affairs Bureau at (613) 996-8885 (via Canada Direct where possible). Hours and days of operation of Canadian missions vary from country to country. You should call the mission concerned to check its office hours.

include country and city/area codes (in parentheses). The city/area codes provided are those you use when calling from within the country where the mission is located. If you are calling from another country, you may have to use a different city/area code. When calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For

The telephone and fax numbers

example, if you are calling overseas from Canada, you must press 011 before the country code. (Calls to Bermuda, the Caribbean and the United States do not require a country code, but you must press 1 before the area code.) If you are unable to contact the mission, you should verify the codes with your telephone operator.

Canada Direct service is offered by Canada's major telecommunications companies in association with Telegiobe Canada, On its international network, Teleglobe carries calls from more than 130 countries where Canada Direct service is available. The ② symbol indicates that Canada Direct service is available from that country.

numbers and city/area and country codes are subject to change. When changes occur, the Internet version of this list, which can be found in the Travel section of the DFAIT Web site (http://www.dfait-maeci.gc.ca), is updated immediately.

Mission addresses and telephone

Afghanistan See Pakistan, Islamabad

Albania

Canadian Embassy Office. Rruga "Brigada VIII," Pallati 2, Apartamenti 1, Tirana, Albania Postal address: P.O. Box 47, Tirana, Albania Tel.: 355 (42) 57274, 57275, 58344,

58345

Fax: 355 (42) 57273

Algeria

Canadian Embassy.

18. rue Mustapha-Khalef. Ben Aknoun, Alger, Algeria Postal address: B.P. 48. Alger Gare. 16000 Alger, Algeria Tel.: 213 (2) 91-49-51/60 Fax: 213 (2) 91-49-73

Andorra

See Spain, Madrid

Angola

Consulate of Canada. Rua Rei Katvavala 113. Luanda, Angola Tel.: 244 (2) 348-371 Fax: 244 (2) 349-494

Anguilla

See Barbados

Antigua and Barbuda © See Barbados

Argentina ©

Canadian Embassy, 2828 Tagle, C1425EEH Buenos Aires, Argentina Postal address: P.O. Box 1598. C1000WAP Correo Central. Buenos Aires, Argentina Tel.: 54 (11) 4805-3032

Armenia

Consulate of Canada. 25 Demirjian Street, No. 21, Yerevan, Armenia Tel.: 374 (1) 40-12-38 Fax: 374 (2) 56-79-03

Fax: 54 (11) 4806-1209

Aruba

See Netherlands Antilles

.Bon₃Voyage,₃Bu

Bon√Voyage, But...

Australia © Canberra Canadian High Commission. Commonwealth Avenue,

Canberra ACT 2600, Australia Tel.: 61 (2) 6270-4000

Fax: 61 (2) 6270-4081

Melbourne

Consulate of Canada,

123: Camberwell Road, Hawthorn East, Victoria 3123, Australia Tel.: 61 (3) 9811-9999

Fax: 61 (3) 9811-9969

Perth Consulate of Canada,

267 St. George's Terrace, Perth, Western Australia 6000, Australia Tel.: 61 (8) 9322-7930

Fax: 61 (8) 9261-7706 Sydney

Consulate General of Canada, Level 5, Quay West, 111 Harrington Street, Sydney, New South Wales 2000, Australia

Tel.::61 (2) 9364-3000 Fax: 61 (2) 9364-3098

Austria © Canadian Embassy,

Laurenzerberg 2, 1010 Vienna, Austria Tel.: 43 (1) 531-38-3000

Fax: 43 (1) 531-38-3905

Azerbaijan See Turkey, Ankara

Azores © See Portugal, Ponta Delgada Bahamas ©

Consulate of Canada. Shirley Street Shopping Plaza, Nassau, Bahamas Postal address: P.O. Box SS-6371,

Nassau, Bahamas Tel.: 1 (242) 393-2123/4 Fax: 1 (242) 393-1305

Bahrain 🕜

See Saudi Arabia, Riyadh

Bangladesh Canadian High Commission,

House CWN 16/A. Road 48. Gulshan, Dhaka, Bangladesh Postal address: G.P.O. Box 569,

Dhaka 1000, Bangladesh Tel.: 880(2) 988-7091/2/3/4/5/6/7 Fax: 880 (2) 882-3043

Barbados © Canadian High Commission,

Bishop's Court Hill, St. Michael, Barbados Postal address: P.O. Box 404, Bridgetown, Barbados

Tel.: 1 (246) 429-3550 Fax: 1 (246) 429-3780

Belarus © See Poland

Belgium © Canadian Embassy, 2. avenue de Tervuren,

1040 Brussels, Belgium Tel.: 32 (2) 741-0611 Fax: 32 (2) 741-0619

Belize ©

Consulate of Canada. 83 North Front Street.

Belize City, Belize Postal address: P.O. Box 610,

Belize City. Belize

Tel.: 501 (2) 31-060 Fax: 501 (2) 30-060

Benin

Fonds canadien d'initiatives locales. rue 238, lot 135, zone résidentielle

(voisin USAID), Cotonou, Benin Postal address: B.P. 04-1124. Cotonou, Benin Tel.: 229 30-24-79 or 30-49-49

Fax: 229 30-05-32 Bermuda ©

See United States of America. New York

Bhutan

Canadian Cooperation Office. P.O. Box 201, Thimphu, Bhutan Tel./Fax: 975 (2) 22109

Bolivia © Consulate of Canada. Avenida 20 de octubre 2475. Plaza

Avaroa Sopocachi, La Paz, Bolivia Postal address: Casilla Postal 10345, La Paz, Bolivia Tel.: 591 (2) 431-215

Fax: 591 (2) 432-330 Bosnia-Herzegovina Canadian Embassy,

Logavina 7, 71000 Sarajevo. Bosnia-Herzegovina Tel.: 387 (71) 447-900

Fax: 387 (71) 447-901

Botswana

Consulate of Canada.

Vision Hire Building, Queens Road, Plot 182, Gaborone, Botswana Postal address: P.O. Box 882. Gaborone, Botswana

Tel./Fax: 267 30-44-1-1 Brazil ©

Brasilia

Canadian Embassy. Setor de Embaixadas Sul. Avenida das Nações lote 16, 70410-900 Brasilia D.F., Brazil

Postal address: P.O. Box 00961. 70359-900 Brasilia D.F., Brazil Tel.: 55 (61) 321-2171 Fax: 55 (61) 321-4529

Belo Horizonte Consulate of Canada.

Rua Paraíba, Room 1122, 9th Floor, Belo Horizonte, Minas Gerais 30130-918, Brazil

Tel.: 55 (31) 239-8618 Fax: 55 (31) 239-8789

Rio de Janeiro Consulate of Canada. Rua Lauro Muller 116, Room 2707,

Torre Rio Sul-Botafogo, 22290-160 Rio de Janeiro, Brazil Tel.: 55 (21) 542-9297 Fax: 55 (21) 275-2195

Salvador

Consulate of Canada, Av. Presidente Vargas 2400, Flat 311. Ondina, Salvador, Bahia 40170-010. Brazil Tel.: 55 (71) 331-0064

Fax: 55 (71) 203-8271

São Paulo Consulate General of Canada. Bon Voyage, But...

Edificio Top Center, Avenida Paulista 854, 5th Floor, 01310-913 São Paulo, Brazil Postal address: P.O. Box 62693. 01214-970 São Paulo, Brazil Tel.: 55 (11) 253-4944

Fax: 55 (11) 3171-0058 British Virgin Islands © See Barbados

Brunei Darussalam @

Canadian (High Commission, Britannia House, Suite 51-52, Jalan Cator, Bandar Seri Begawan 2085, Brunei Darussalam

Tel.: 673 (2) 22-00-43 Fax: 673 (2) 22-00-40 Bulgaria ©

Consulate of Canada, c/o Ernst and Young, 38 Oboriste Street, 1504 Sofia, Bulgaria Tel.: 359 (2) 943-3700 Fax: 359 (2) 943-3707

Burkina Faso Canadian Embassy, rue Agostino Néto, Ouagadougou, Burkina:Faso Postal address: B.P. 548, Quagadougou 01, Province du Kadiogo, Burkina Faso Tel.: 226 31-18-94

Burma See Myanmar

Fax: 226 31-19-00

Burundi See Kenva

Cambodia

Canadian/Australian Embassy, 9-11. RV Senei Vinnavaut Oum, Sangkat Chaktamouk, Khan, Daun Penh, Phnom(Penh 23, Cambodia Tel.: 855 (23) 213 470;

after hours: 855 (0) 15 915 534 Fax: 855 (23) 426:003

Cameroon Yaoundé

Canadian High Commission, Immeuble Stamatiades, Place de l'Hôtel de Ville, Yaoundé, Cameroon Postal address: B.P. 572, Yaoundé, Cameroon Tel.: 237 23-23-11

Fax: 237 22-10-90 Douala

Consulate of Canada. a/s PRO-PME, 1726, avenue Charles de Gaulle, Douala, Cameroon Postal address: B.P. 2373, Douala, Cameroon

Tel.: 237 43-29-34 Fax: 237 42-31-09

Cape Verde See Senegal

Cayman Islands © See Jamaica, Kingston

Central African Republic Consulate of Canada. Quartier Assana, Bangui,

Quartier Assana, Bangui, Central African Republic Tel.: 236 61-09-73 Fax: 236 61-40-74

Central African Republic

Postal address: B.P. 973.

Chad

See Cameroon, Yaoundé

Chile © Santiago

Canadian Embassy, Nueva Tajamar 481, Torre Norte, Piso 12, Las Condes, Santiago, Chile

Postal address: Casilla 139, Correo 10, Santiago, Chile

Tel.: 56 (2) 362-9660 Fax: 56 (2) 362-9393

Antofagasta Consulate of Canada.

Travesía del Mirador 03075. Departamento 3-A, Antofagasta, Chile Tel:/Fax: 56 (55) 24-7652

Concepción Consulate of Canada.

Caupolicán 245, Chiguayante, Concepción, Chile Postal address: Casilla 425, Concepción, Chile Tel.: 56 (41) 36-75-53 Fax: 56 (41) 36-81-85

China © Beijing

19 Dong Zhi Men Wai Street, Chao Yang District, Beijing 100600, People's Republic of China Tel.: 86 (10) 6532-3536 Fax: 86 (10) 6532-5544

Canadian Embassy.

Chongging Consulate of Canada. Room 1705, Metropolitan Tower, Wu Yi Lu. Yu Zhong District, Chongqing

400010, People's Republic of China Tel.: 86 (23) 6373-8007 Fax: 86 (23) 6373-8026

Guangzhou

Consulate General of Canada. Suite 801, China Hotel Office Tower,

Liu Hua Lu. Guangzhou 510015. People's Republic of China Tel.: 86 (20) 8666-0569

Fax: 86 (20) 8667-2401 Hong Kong

Consulate General of Canada. 14th Floor, One Exchange Square, Central, Hong Kong SAR, People's Republic of China

Postal address: G.P.O. Box 11142 Central, Hong Kong SAR, People's Republic of China Tel.: 85 (2) 2810-4321

Fax: 85 (2) 2810-6736 Shanghai Consulate General of Canada.

American International Centre. West Tower, Suite 604, 1376 Naniing Xi Lu, Shanghai 200040, People's Republic of China

Tei.: 86 (21) 6279-8400 Fax: 86 (21) 6279-8401 Colombia ©

Bogotá Canadian Embassy. Cra. 7, No. 115-33, Bogotá, Colombia Postal address: P.O. Box 110067, Bogotá 2. Colombia Tel.: 57 (1) 657-9800

Fax: 57 (1) 657-9912 Cartagena Consulate of Canada. Edificio Centro Ejecutivo Bocagrande.

Carrera 3 #8-129, Oficina (No. 1103, Cartagena, Colombia Tel.: 57 (5) 665-5838

Fax: 57 (5) 665-5837

Comoros Islands Bon.Voyage, But≔ See Tanzania Congo (Kinshasa) See Democratic Republic of Congo See Gabon

Congo (Libreville)

Cook Islands See New Zealand Costa Rica ©

Canadian Embassy. La Sabana Executive Business Centre, Building No. 5, 3rd Floor, heside the Contraloría General de la República, San José, Costa Rica

Postal address: P.O. Box 351-1007, San José, Costa Rica Tel: 506 296-4149

Fax: 506 296-4270 Côte d'Ivoire ©

Canadian Embassy, Immerible Trade Center. 23. avenue Noguès, Le Plateau, Abidian, Côte d'Ivoire Postal address: B.P. 4104, Abidjan 01. Côte d'Ivoire

Tel.: 225.20-21-20-09 Fax: 225 20-21-77-28

Croatia © Canadian-Embassy.

Prilaz Giure Dezelica 4. 10000 Zagreb, Croatia Tel.: 385 (1) 488-1200 or 488-1211

Fax: 385 (1) 488-1230

Cuba

Havana Canadian Embassy.

Calle 30, No. 518, Esquina a7a. Miramar, Havana, Cuba

Tel.: 53 (7) 24 25 16 Fax: 53 (7) 24 20 44 Guardalavaca

Consulate of Canada. Villa Cabanas 13-14. Guardalavaca, Holguín, Cuba

Tel.: 53 (24) 30-320 Fax: 53 (24)-30-321

Varadero

Consulate of Canada, Calle 13E, Avenida Primera v Camino del Mar. Varadero, Mantanzas, Cuba Tel.: 53 (5) 61-2078

Fax: 53 (5) 66-7395 Cyprus @

Consulate of Canada. 1 Lambousa Street. 1095 Nicosia, Cyprus Postal address: P.O. Box 22125, 1517 Nicosia, Cyprus

Tel.: 357 (2) 775-508 Fax: 357 (2) 779-905

Czech Republic © Canadian Embassy, Mickiewiczova 6, 125 33 Prague 6, Czech Republic

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Place Lagarde, Diibouti, Diibouti Postal address: B.P. 1188. Diibouti, Diibouti

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Acapulco

Consulate of Canada. Centro Comercial Marbella, Local 23,

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Monterrey Consulate of Canada. Edificio Kalos, Piso C-1, Local 108-A, Zaragoza 1300 Sur y Constitución,

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345-9045 Fax: 52 (8) 344-30-48

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Monaco 🗭 Consulate of Canada. Palais de la Scala, 1.

avenue Henry Dunant, Bureau 1178. 98000 Monaco Tel.: 377 97 70 62 42

Fax: 377 97 70 62 52 Mongolia

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Australian Embassy.

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Nepal

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88 Strand Road, Yangon, Myanmar

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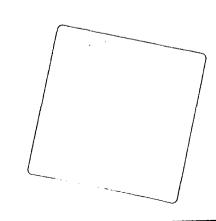
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Qatar	0-800-015-77
Reunion Island	D-800-99-8016
Romania 🛦	01-800-5000
Russia (Moscow only)	755-5045
	or 747-3325
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Saint-Pierre et Miguelon ▲	0-800-99-00-16
Saint Vincent	1-800-744-2580
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Singapore ▲	8000-100-100
Slovakia	00-42-100-151
South Africa	0-800-99-0014
Spain	900-99-0015
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	0-600-03-0016 or 0-500-68-1016
	1-800-555-1111
Uruguay	000-419
Vatican City ▲	172-1801
Venezuela ▲	800-11100
Vietnam △	000 11100
(Hanoi, Ho Chi Minh, Quang Ninh Pro-	.) 1201-1010
Virgin Islands	, 120, 1010
•	1-800-496-9008
(British)	1-800-744-2580
	0-800-89-0016
Yemen	0D-800-100
Zambia	00-883
Zimbabwe	00-897

Guess who was detained at the border for drugs!



Prescription drugs and even some over-the-counter medications can be closely scrutinized by customs officials.

When travelling outside of Canada, take along a copy of your prescription and ensure you carry all medicines in their original containers. If you use syringes, bring along a doctor's certificate proving they're for medical use.

For more information, visit our Web site at: www.dfait-maeci.gc.ca/antidrug/



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