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SUMMARY REPORT

MULTI-STAKEHOLDER CONSULTATIONS GENERAL AGREEMENT ON TRADE IN SERVICES

June 23 - October 11, 2000



Produced by the Communications Bureau



Department of Foreign Affairs and International Trade

Ministère des Affaires étrangères et du Commerce international

Message from the Minister

I am pleased to mark the release of this Summary Report on Multi-Stakeholder Consultations regarding Canada's initial position with respect to the General Agreement on Trade in Services (GATS).

The consultations were undertaken in partnership with provincial and territorial governments — and with the valuable participation of other federal departments — as part of a broad-based effort by the Government of Canada to ensure a more informed dialogue about the GATS and to prepare our initial GATS negotiating position.

Twelve multi-stakeholder sessions were held between June and October 2000. Government of Canada officials heard from representatives of citizen-based organizations, public interest groups, labour, business, local governments and consumer associations. The Report provides an overview of the questions, comments and concerns that these stakeholders expressed during the consultation sessions.

Developing a sound position on trade in services will be vital to advancing the interests of Canada's key knowledge-based industries, which include such sectors as architectural, engineering and information technology services. As the services sector is responsible for the creation of most new jobs in Canada, ensuring market access abroad for services exporters will be key to securing Canada's long-term economic prosperity.

The process ahead will be a long one, and the Government of Canada remains committed to keeping all Canadians informed of its progress during the years ahead. Indeed, Canada is a world leader in providing open and transparent government and continues to advance this cause in international forums of all types.

I wish to thank the provincial and territorial governments for their co-operation in undertaking these consultations with the Government of Canada. I also want to thank the participants themselves for making the sessions a success.

The Hon. Pierre S. Pettigrew, P.C., M.P. Minister for International Trade

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EXECUTIVE SUMMARY

This report is a general summary of the comments and suggestions that were made during the cross-country consultations held between June and October 2000, to help establish Canada's position for the preliminary General Agreement on Trade in Services (GATS) negotiations expected to begin some time in 2001. The report provides an overview of the presentations by government officials and a synthesis of the participants' comments.

Two basic groupings of issues, opinions and concerns emerged in the consultations.

First, representatives of business, professional and consumers' associations tended to be favourable to the GATS and focussed their comments on issues such as impediments to cross-border movement; recognition of credentials and maintenance of regulatory standards; and the question of autonomy for self-governing bodies.

Second, non-governmental and public interest organizations tended to be less favourable to the GATS and to trade liberalization. Their comments focussed on the challenges of globalization: the danger of weakening Canada's sovereignty by restricting its right to regulate in the public interest; the need to better integrate our social values into trade agreements; and the need for greater transparency in the negotiation and management of trade agreements.

INTRODUCTION

In 1995, Canada became a founding member of the World Trade Organization (WTO) and a signatory to the General Agreement on Trade in Services (GATS), the first multilateral accord governing this growing component of international trade. As a result of the novelty, complexity and sensitivity of the issues involved in the regulation of trade in services, the 1995 Agreement achieved only a general framework. To formulate rules and disciplines appropriate for services trade, much work remained to be done in such areas as the use of subsidies, anti-dumping and countervailing measures, and ensuring that domestic regulations are not used as disguised barriers to trade. Further, Member countries generally made modest market access commitments and much is still to be done to identify additional economic sectors for further liberalization.

Members agreed to pursue further liberalization of markets for trade in services through subsequent negotiations, beginning in 2000. These negotiations are at a very early stage. The issues currently under discussion concern the shape and scope of the negotiations; that is, we are negotiating about how we will negotiate. This stage of the discussions is expected to be completed in March 2001, after which the negotiations on specific market access commitments will begin. Uncertainty surrounds the timing and pace of discussions, but it is fair to say that these are complex issues and the negotiations are likely to last several years.

For our economic prosperity, Canada is heavily dependent on trade — more so than any of our major trading partners. In 1999, some 45 percent of our gross domestic product was destined for foreign markets, with exports directly responsible for one out of every three new jobs created in Canada. It is vital to our national interests, therefore, that we have secure access to foreign markets and that trade disputes be resolved through objective, independent dispute settlement mechanisms.

Canada also has a growing interest in trade in services. Services account for two thirds of our economy and 74 percent of total employment. Historically, services have been a relatively small part of our trade with other countries, and currently account for an estimated 7 to 12 percent of all exports. However, the services sector is growing considerably faster than trade in goods and represents the single most important opportunity for increasing world trade. As Canada is the world's 12th-largest exporter of services, further development of multilateral rules on services trade is important to us: it will enable our world-class companies in many key areas (e.g., engineering, financial services, informatics and telecommunications) to expand their presence abroad, and will promote a more competitive domestic market.

THE CONSULTATIONS

During the summer and fall of 2000, together with its provincial/territorial counterparts, the federal government organized a series of consultations with interested stakeholders on Canada's GATS negotiating position. The consultations are one of several mechanisms being used by the government to solicit the views of Canadians. Other consultative activities include the following:

- a series of electronic questionnaires to over 10 000 Canadian businesses actively engaged in exporting;
- ongoing consultations with the Department of Foreign Affairs and International Trade's permanent Sector Advisory Groups on International Trade, made up of business, academic and other stakeholders in various industry sectors;
- public hearings by the House of Commons Standing Committee on Foreign Affairs and International Trade;
- a public call for submissions by notice in the Canada Gazette;
- extensive public information on the departmental Web site
 (http://www.dfait-maeci.gc.ca) and on an interdepartmental site focussing specifically on the GATS (http://services2000.ic.gc.ca); and
- meetings with individual stakeholders, associations and special interest groups.

The objectives of the multi-stakeholder consultation meetings were twofold:

- to provide a report on the state of the GATS negotiations to stakeholders and members of the public with an interest in the GATS; and
- to collect initial viewpoints on the GATS negotiations from the participants, who represented a broad cross-section of interested Canadians.

Invitations were sent to 1165 interested individuals and organizations, of which 335 were represented at the 12 sessions. The participants included service providers; regulators; business, labour and consumers' associations; local governments; and non-governmental organizations. (For a full list of invitees and participants, see Appendix A.) A one-day consultation meeting was held in each province and territory except for Nunavut, which at the time of writing had not scheduled a session.

A discussion paper entitled "Canada and the General Agreement on Trade in Services (GATS) Negotiations" was distributed to the participants to provide background information on the GATS, Canadian trade in services and Canada's negotiating principles, and to suggest topics for discussion. (See Appendix B for the text of the paper.)

The format of the meetings varied somewhat. Generally, however, federal government officials first gave presentations on the key elements of the GATS, followed by questions and discussion. Some participants also submitted written statements.¹

Schedule of Consultation Meetings

June 23	Halifax	
June 26	Calgary	
June 27	Regina	
June 28	Winnipeg	
June 29	Toronto	
September 5	Whitehorse	
September 7	Vancouver	
September 8	Yellowknife	
September 18	St. John's	
September 19	Fredericton	
September 20	Charlottetown	
October 11	Montréal	

PRESENTATIONS BY GOVERNMENT

The consultations began with a presentation by federal government officials, which highlighted the following points:

GENERAL ISSUES

- 1. The objectives of the GATS:
 - the promotion of trade in services;
 - progressive liberalization (increasing openness of markets to international trade in services);
 - transparency of rules and regulations; and
 - increasing the participation of developing countries.
- 2. The GATS framework of rules and disciplines, which is being developed to facilitate progressive liberalization of trade while respecting the right of countries to regulate in pursuit of domestic policy objectives.

¹ Appendix A gives a list of participants, noting those that made written submissions. For copies, contact them directly.

- 3. Unconditional obligations and disciplines, which apply generally to all Member countries and all service sectors, such as Transparency requirements or the Most Favoured Nation (MFN) principle. Under MFN, if entry is granted to some foreign service firms, it must also be allowed to service firms of other Member states under the same conditions. This ensures that foreign service providers of all WTO members are treated equally. Members can make exceptions to this obligation.
- 4. Conditional obligations, which apply to Members only in sectors where they choose to make commitments. For example, in sectors where specific Market Access commitments are made, measures such as quotas, economic needs tests or limitations on foreign equity are prohibited unless exceptions to this obligation are listed; and in sectors where specific National Treatment commitments are made, foreign service providers must receive the same treatment as domestic service providers unless exceptions to this obligation are listed.
- 5. Flexibility in scheduling commitments, which extends not only to the choice of sector but also to the choice of mode of supply (cross-border services, consumption of services abroad, provision of services through a commercial presence in Canada or through temporary entry of foreign nationals into Canada) and whatever other limitations (including those related to provincial/territorial jurisdictions) Member states choose to apply.
- 6. Reconciliation of trade liberalization with domestic policy autonomy and flexibility: The presentation emphasized that Member states have the right and ability to regulate in the public interest. For example, the exclusion of "services supplied in the exercise of government authority," coupled with the absence of commitments, enables Canada to preserve its ability to regulate in the areas of public health and public education.

THE CURRENT STATE OF NEGOTIATIONS

Current discussions: The WTO Council for Trade in Services in Special Session is debating procedural matters relating to Article IV (increasing the participation of developing countries) and Article XIX (the negotiation of specific commitments). These discussions are in addition to the work of the Council's subsidiary bodies on a range of issues to prepare for the negotiations.

The "Geneva Roadmap": The Council called for the submission of proposals on initial negotiating issues by the end of December 2000, and a stock-taking exercise in March 2001 to agree on modalities. To date, the GATS negotiations have focussed on the agreement process, rules and market access.

"Request/offer": The traditional method of conducting negotiations was described as bilateral discussion between countries, during which market access commitments are requested and offered, followed by the "multilateralization" of the resulting agreements. Other negotiating methods being promoted by certain countries for the GATS were also described, notably "clusters" and "model schedules." The cluster approach groups services together into a package for negotiation. The services in the bundle could be those required to provide effective services in a market — for example, electronic commerce services grouped together with telecommunications and parcel delivery services. Model schedules are intended to promote more consistency in market access commitments by articulating a "model" set of commitments in a specific service sector. This approach was used in earlier GATS negotiations.

Canada's GATS objectives

- Improve access to foreign markets for Canadian businesses.
- Improve the framework of rules to provide greater transparency and certainty.
- Safeguard Canada's sovereign right to pursue national policy objectives.

On individual service industry sectors, the specifics of Canada's GATS negotiating position remain to be defined, except for one item: Our public health and public education systems will not be negotiated. Further, the Government of Canada will not make any commitment that restricts our ability to achieve our cultural policy objectives until a new international instrument can be established designed specifically to safeguard the right of countries to promote and preserve their cultural diversity.

COMMENTS FROM PARTICIPANTS

The majority of participants recognized the important contribution made by international trade to Canada's economic prosperity and to creating a more dynamic marketplace, with more consumer choice and competitive prices. The increasing importance of trade in services in the Canadian economy was often noted. The majority also agreed in principle with the need for a rules-based trading environment; there was less consensus, however, on the nature of those rules.

"The potential for private-sector participation and economic return to our province is very great. . . . I get a dozen e-mails per month from outside Canada soliciting our services. GATS rules should help us gain easier access

Some participants cautioned against blanket liberalization, noting difficult economic adjustments that resulted from adoption of the North American Free Trade Agreement (NAFTA) and the Agreement on Internal Trade. Other participants took care to distinguish between trade liberalization and deregulation, and urged government caution to ensure that Canadian interests were protected.

"Is anyone going into the GATS with a costing of what could be lost on the downside? An economic costing is required."

"Is liberalized trade always beneficial? In some industries, you need regulation to get the optimal low-cost results."

In general, participants expressed two types of concerns. The business community generally focussed on the roadblocks to success in other markets, and on rules that might have a negative impact on the performance of their industry or profession in the domestic market. The representatives of public interest groups were principally concerned about addressing the potential challenges posed by globalization and trade liberalization, by: preserving Canadian sovereignty and the right to regulate in the public interest; integrating trade policy objectives and broader social objectives; and increasing transparency in trade negotiations and the management of trade agreements.

ROADBLOCKS TO TRADE IN SERVICES

Some participants spoke of the potential value of the GATS in removing major obstacles to the export and import of services. Following are issues raised at many of the stakeholder sessions, usually by service exporters or representatives of business or professional associations.

Movement across borders

The ease with which Canadian firms are able to gain entry for their employees to foreign markets to deliver services, or to bring foreign nationals into Canada, is recognized as increasingly important. Indeed, service businesses identified facilitating temporary entry as a top objective for the GATS negotiations.

"We would like to see common standards negotiated for temporary entry visas."

"Our competitive environment is being radically changed by e-trade. We need a solution to cross-border accountability, short of setting up offices elsewhere."

"We . . . have reviewed the Accountants' Model (for technical standards, qualifications and licensing requirements) and are concerned about the disciplines and qualifications of people coming from other jurisdictions."

"My concern as a regulator is: How do I get an incompetent practitioner on the hook if he is in the United States?"

Transferring credentials and maintaining standards

Representatives of professional associations plus some trade unions and regulators expressed concern about maintaining high standards for consumer protection and public safety in the face of greater competition from foreign service suppliers. Some were concerned about how mutual recognition agreements would operate. Others feared that the pressure to increase supply would lead to lower, foreign standards.

"Is the Registered Nurses' Association operating under a 'delegated authority' from the government, which is not covered by the GATS because it falls within the scope of the exemption for public services?"

"Provincial law societies are concerned about retaining control over entry-level competence, discipline and insurance . . . including the ability to treat foreign lawyers differently."

"Is a Port Authority more controlled or more autonomous as a result of the GATS?"

Autonomy for self-governing bodies

Representatives of professional associations had concerns relating to their status as independent or self-governing professions, and about maintaining employment opportunities, income and working conditions for their membership.

PRESERVING SOVEREIGNTY, INTEGRATING SOCIAL POLICY OBJECTIVES INTO TRADE AGREEMENTS, AND INCREASING TRANSPARENCY

Many participants were representatives of non-governmental organizations and public interest groups with passionate concerns on a broad range of issues, such as environmental protection, labour standards, gender equity or social questions (e.g., poverty, homelessness and the adequacy of the social safety net).

One view was that Canada should exercise caution in order to safeguard the right to regulate in the public interest, and that Canada's trade policy should be a vehicle for promoting our social values elsewhere in the world. Several noted that trade agreements are more effectively enforced than those in other areas, and suggested linking existing agreements, such as the International Labour Organization's Declaration on the Fundamental Rights at Work, to progress on liberalization.

"Previous examples are not encouraging . . . we are nervous because past rulings make us nervous."

A differing view among these groups was that trade liberalization should be rejected outright because it will inevitably lead to pressures for deregulation or lower standards, and to abandonment of Canadian social values in the interest of economic competitiveness. Some also worried that the government might mistakenly make commitments that would be difficult to correct.

"The right to take advantage of opportunities should be conditional upon the observance of human rights standards. Are the exemptions in the GATS broad enough that Canada could still boycott services trade with an apartheid regime?"

"Trade is not an end in itself. It should be a democratic tool for human welfare."

A central area of concern for many participants was that the GATS might restrict the government's sovereign right to regulate in the public interest. For some, this involved a traditional defence of protectionist trade policy as an instrument of economic development.

"We don't agree with some basic statements about how wonderful liberalization is. . . . If you're moving in this direction, even slowly, that does have implications for the scope of democratic governance."

"The very same protectionist policies that Canada and other countries used to develop their national economies in the past are not being allowed for developing countries today under GATS rules against discriminatory regulations."

Some participants also questioned whether public health, public education and public services can be fully protected within the GATS. Discussions frequently involved concerns that quality might be compromised and that it might become impossible to pursue public policy objectives, such as access to publicly funded education.

"Safeguarding our national priorities comes first, not market access, national treatment or Most Favoured Nation principles."

At the same time, a number of participants saw important opportunities for Canada in the growing international demand for, and supply of, educational and training services, as well as research and development. Discussions frequently explored the impact of private training and educational institutions, and the blending of private and commercial elements into the public education system. Many worried that this might some day lead to the application of GATS rules and disciplines to public education. In addition, confusion over the distinction in the GATS between private and public services led some participants to urge the government not to make any commitments in sensitive sectors.

"Canadians should carve out social services under the General Exception article, just as it has done for national security."

Another concern was the federal government's international obligation "to take reasonable measures" to ensure compliance by sub-national governments with GATS obligations. Participants wondered what this would mean for local governments and for Canadian federalism. Some expressed the view that the regulations and services of municipal governments across Canada in the areas of distribution, planning, zoning, advertising, licensing and transportation might be affected by the GATS, either directly by limiting jurisdiction or indirectly by imposing administrative costs associated with MFN and transparency rules.

"Local planners and councillors have a hard enough job, without having to worry about the 'trade filter' . . . if every service decision were subject to review by foreign governments, it would impair accountability and cause local government to grind to a halt."

Participants were concerned about the impact of the work on the design of a "necessity test" for domestic regulations (e.g., qualification and licensing requirements and procedures, and technical standards) — a methodology for assessing whether regulations are not more trade-restrictive than necessary to fulfil stated domestic policy objectives. Other issues, such as licensing and restrictions, were also raised. Participants feared that policies favouring local hiring, or encouraging cultural sensitivity in the delivery of services, might be compromised.

Business and public interest group representatives both agreed that greater transparency in trade negotiations and trade agreement management is necessary.

"Canada's ability to negotiate depends upon people's understanding of trade rules and their vision of the country's place within a globalized economy."

"Will we be briefed on requests and offers as they are made? Will we be consulted before Canada tables its final negotiating position?"

NEXT STEPS

The multi-stakeholder meetings helped the government examine services trade aspects that cut across sectors or regions, and to familiarize itself with a number of important local issues. The meetings allowed the federal government to co-ordinate trade policy development with provincial/territorial governments. They also provided useful input into Canada's negotiating position for the GATS.

The meetings are only one step in a process of continuing consultation with Canadians throughout the GATS negotiations. They have, however, provided valuable guidance.

ONGOING CONSULTATION

Many participants appreciated the information sessions, and the co-operation between federal and provincial governments in the consultation process.

"I am happy to see transparency in this process."

"Our relationship with federal trade policy officials has been stellar, notwithstanding the overlap with provincial jurisdiction."

However, a number of participants felt that the process could be improved. Some cited insufficient preparation time, while others felt that the process was not representative enough. In addition, many participants called on the government to convene additional Parliamentary hearings on trade policy issues, in order to ensure further opportunities for debate with political representatives, not only officials.

"We need more time and more opportunities to consult, and it may be that some subsidies will be necessary (to ensure public interest groups can fully participate)."

"After finishing this process, you should consider a publicized on-line discussion, like the World Bank's discussion on poverty a few months ago."

The government is committed to encouraging the participation of all stakeholders and every level of government in the development and conduct of its trade policy. This commitment flows from the government's response to the recommendations of the June 1999 report of the Standing Committee on Foreign Affairs and International Trade, entitled Canada and the Future of the World Trade Organization: Advancing a Millennium Agenda in the Public Interest.² The report placed strong emphasis on public consultations as a central part of preparations for new negotiations.³

The precise structure of future consultation processes on the GATS negotiations has not yet been determined. However, consultation will go on through a variety of mechanisms, including additional multi-stakeholder meetings, consultations with individual industry sectors, Parliamentary hearings and discussions with the Sector Advisory Groups on International Trade.

Readers are invited to convey their views on any of these issues throughout the negotiation process. Contact names for various issues and industry sectors are available on the Web at: http://services2000.ic.gc.ca

² For the Parliamentary Committee Report and the Government Response to the Report, visit the Services 2000 Web site: http://services2000.ic.gc.ca

³ See Canada and the Future of the World Trade Organization, Ch. 6.

APPENDIX A

GATS HORIZONTAL CONSULTATIONS LIST OF INVITEES/ PARTICIPANTS

Note: * indicates those associations who attended the sessions

HALIFAX, NOVA SCOTIA, JUNE 23, 2000

Acadia Students' Union Association of Professional Engineers of Nova Scotia Association of Municipal Administrators Association of Nova Scotia Land Surveyors Atlantic Canada World Trade Centre* Canadian Alliance of Manufacturers & Exporters* Canadian Federation of Independent Business Canadian Bankers Association Canadian Association of Petroleum Producers Canadian Coast Guard College Certified General Accountants Association of Nova Scotia Construction Association of Nova Scotia Consulting Engineers of Nova Scotia Council of Canadians-Atlantic Canada Chapters* Dalhousie University, Department of Political Science* Dalhousie Law School Department of Economic Development (Investment and Trade, Marketing Education)* Department of Education (Policy, Planning and Strategic Services Division)* Dillon Consulting Limited Halifax-Dartmouth Automobile **Dealers-Association** Information Technology Association of Nova Scotia*

Institute of Chartered Accountants of

Nova Scotia

Insurance Brokers Association of Nova Scotia Jacques Whitford Environmental Ltd. Maritime Center of Excellence for Women's Health Medical Society of Nova Scotia Metropolitan Halifax Chamber of Commerce Mount Saint Vincent University Student Union **Nova Scotia Producers Association** Nova Scotia Restaurant & Food Services Association Nova Scotia Association of Architects Nova Scotia Teachers' Union* Nova Scotia Dental Association Nova Scotia Environmental Network Novaknowledge Offshore/ Onshore Technologies Association of Nova Scotia Purchasing Management Association of Canada-NS Institute Halifax Saint Mary's University Seafood Producers Association of Nova Scotia Sierra Club of Canada Society of Management Accountants (Maritime Provinces) The Nova Scotia Cultural Network* The Bank of Nova Scotia* Tourism Industry Association of Nova Scotia Union of Nova Scotia Municipalities

Also 14 regional development authorities and some Labour organizations and banks.

CALGARY, ALBERTA, JUNE 26, 2000

Alberta Union of Public Employees (AUPE)

Alberta Economic Development Authority*

Alberta Real Estate Association*

Alberta Teachers' Association*

Alberta Institute of Agrologists

Alberta Veterinary Medicine Association

Alberta Construction Association*

Alberta Trucking Association

Alberta Society of Professional Biologists

Alberta Society of Engineering Technologists

(ASET)

Alberta Roadbuilders &

Heavy Construction Association

Alberta Physiotherapists Association

Alberta Pharmaceutical Association

Alberta Medical Association

Alberta Magazine Publishers Association

Alberta Land Surveyors' Association

Alberta Association of Architects

Alberta Hotel Association

Alberta Federation of Labour

Alberta Association of Registered

Occupational Therapists

Alberta Dental Association

Alberta Construction Trucking Association

Alberta Construction Safety Association

Alberta College & Association of

Respiratory Therapy

Alberta Fish and Game Association

Alberta Association of Registered Nurses

Alberta Association of Optometrists

Alberta Association of Landscape Architects

Alliance of Manufacturers & Exporters Canada

Alliance of Manufacturers & Exporters,

Canada-Calgary

Association of Professional Engineers,

Geologists and Geophysicists

Banff Centre for the Arts, The*

Book Publishers Association of Alberta

Calgary Chamber of Commerce

Calgary Export Club

Canada Global Experts

Canadian Federation of Independent Business

Canadian Energy Pipeline Association (CEPA)

Canadian Geotechnical Society of Edmonton

Canadian Oil Scouts Association

Canadian Institute of Freight Forwarders

Canadian Bar Association, Alberta Chapter

Canadian Energy Pipeline Association

Canadian Institute of Management

Canadian Union of Public Employees,

Alberta Regional Office

Canadian Society of Exploration Geophysicists

Canadian Society of Exploration Geologists

Canadian Society of Civil Engineering

Canadian Society for Petroleum Geologists

Canadian Institute of Marketing

Canadian Society for Chemical Engineers*

Canadian Organization of Small Business*

Canadian Federation of Business &

Professional Women's Clubs

Canadian Institute of Geomatics

Canadian Medical Centres Limited

Canadian Federation of Independent Business

Canadian Association of Drilling Engineers

Canadian Association of Financial Planners

Canadian Association of

Geophysical Contractors

Canadian Association of Insurance &

Financial Advisors, Southern Alberta Chapter

Canadian Association of Oilwell

Drilling Contractors

Certified General Accountants

Association of Alberta

Certified Management Accountants

Association of Alberta

Certified General Accountants

Association of Canada

College of Physician & Surgeons of Alberta

College of Chiropractors of Alberta

College of Physical Therapists of Alberta

College of Alberta Psychologists

Consulting Engineers of Alberta

Consumers Association of Canada (ALBERTA)

Consumers' Association of Canada -

Alberta Chapter

Economic Developers Association of Alberta

EKOS 707, University of Calgary

Electrical Contractors Association of Alberta

Environmental Services Association of Alberta

Faculty of Environmental Design*

Forest Industry Suppliers Association of Alberta

Independent Power Producers

Society of Alberta

Independent Insurance Brokers'

Association of Alberta

Institute of Certified Management Consultants Institute of Chartered Accountants of Alberta

Investment Dealers Association of Canada

Mechanical Contractors Association of Alberta

Motel Association of Alberta

Mount Royal College
(Education Marketing Advisory Board)*
Northern Alberta Institute of Technology
Petroleum Accountants Society of Alberta
Petroleum Services Association of Canada
Project Management Institute, Calgary*
Psychologists Association of Alberta
Real Estate Council of Alberta
Retail Merchants' Association of
Canada Inc., Alberta
Sierra Club Prairie Chapter

Small Explorers and Producers'
Association of Canada
Society of Management Accountants of Alberta
Talisman Energy Inc.
The Law Society of Alberta*
The Council of Canadians*
The Environmental Services
Association of Alberta
Trading House Association of Western Canada
United Nurses of Alberta

REGINA, SASKATCHEWAN, JUNE 27, 2000

Alliance of Canadian Manufacturers & ExportersAmerican Society of Heating,

Refrigeration and

Air Conditioning Engineers

Association of Dental Technicians of

Saskatchewan

Association of Consulting Engineers of

Saskatchewan

Association of Professional Community

Planners of Saskatchewan

Association of Professional Engineers and

Geoscientists of Saskatchewan

Association of Translators and

Interpreters of Saskatchewan

Athabaska Airways Ltd.

BCP Engineering Ltd.

BDM Information Systems

Canadian Union of Public Employees*

Canadian Information Processing Society*

Canadian Agri-Marketing Association

Canadian Independent Adjusters'Association

(Saskatchewan Region)

Canadian Federation of Independent Business

Canadian Institute of Public Health Inspectors (Saskatchewan Branch)

Canadian Society of Association Executives

Canadian Bankers' Association

Canadian Society of Safety Engineering

Canadian Credit Institute of Canada

Certified General Accountants

Association of Saskatchewan

Chiropractors Association of Saskatchewan

Clifton Associates Ltd.

Co-operators General Insurance Company

College of Physicians and

Surgeons of Saskatchewan

College of Dental Surgeons of Saskatchewan

Consumers' Association of Canada

(Saskatchewan)

Council of Canadians*

Credit Union Central of Saskatchewan

Energy & Paperworks Union - SaskTel CEP*

Engineers of Saskatchewan

Farm Credit Corporation

Federation of Saskatchewan Indian Nations

General Insurance Council of Saskatchewan

Human Resource Management

Association of Regina

Institute of Chartered Accountants of

Saskatchewan

Insurance Institute of Saskatchewan

Insurance Brokers' Association of

Saskatchewan

International Association of

Business Communicators

Kindersley Transport Ltd.

Law Society of Saskatchewan*

LeaderPost*

Northwest Airlines

Partners in Planning Financial Services Ltd.

Potash Producers Association

Prairie Implement, Manufacturers' Association

Public Legal Association of Saskatchewan

Purchasing Management Association of

Canada - Saskatchewan Institute

Real Estate Institute of Saskatchewan Inc.

Regina REDA

Regina Chamber of Commerce

Registered Psychiatric Nurses

Association of Saskatchewan

Sask Water

Saskatchewan Association of

Licensed Practical Nurses

Saskatchewan Trucking Association

Saskatchewan Wheat Pool

Saskatchewan Construction Association Inc.

Saskatchewan Arts Alliance*

Saskatchewan Outfitters Association

Saskatchewan Association of Social Workers

Saskatchewan Dental Hygienists' Association

Saskatchewan Opthalmic Dispensers

Association

Saskatchewan Dental Therapists Council

Saskatchewan Association of Optometrists

Saskatchewan Registered Nurses Association

Saskatchewan MLA*

Saskatchewan Funeral Service Association

Saskatchewan Chamber of Commerce

Saskatchewan Society of Occupational

Therapists

Saskatchewan Aviation Council

Saskatchewan Land Surveyors Association

Saskatchewan Dental Assistants' Association

Saskatchewan Veterinary Medical Association

Saskatchewan Association of Architects

Saskatchewan Society of Medical

Laboratory Technologists

Saskatchewan Teachers' Federation*

Saskatchewan Association of Medical

Radiation Technologists

SERVICENT TO MUCK!

Saskatchewan Association of Speech-Language Pathologists and Audiologists Saskatchewan Federation of Labour* Saskatchewan Trade and Export Partnership Saskatchewan Union of Nurses* Saskatchewan Pharmaceutical Association Saskatchewan College of Physical Therapists Saskatchewan Institute of Agrologists Saskatchewan Mining Association Saskatchewan Consulting Agrologists Saskatchewan Real Estate Commission Saskatchewan Recording Industry Association Saskatchewan Association of Chiropodists Saskatchewan Medical Association Saskatchewan School Trustees Association Saskatchewan Association of **Health Services Executives** Saskatchewan Insolvency **Practitioners Association** Saskatchewan Motion Picture Industry Association Saskatchewan Economic Developers Association Saskatchewan Institute of Applied Science & Technology (SIAST) Saskatchewan Home-Based Business Association Saskatchewan Eco-Network Saskatchewan Association of the Appraisal Institute of Canada Saskatchewan Association of Landscape Architects Saskatchewan Real Estate Association Saskatchewan Auctioneers Association Saskatchewan Association of Broadcasters Saskatchewan Criminal Justice Association Saskatchewan Applied Science Technologists and Technicians Saskatchewan Native Economic

Development Corporation

Saskatchewan Publishers Group Saskatchewan Craft Council Saskatchewan Association, of Geomatics Technologists* Saskatchewan. Association of Health Organizations* Saskatchewan Psychological Association Saskatoon REDA SaskEnergy International SaskPower* SaskTel International SED Systems SGI Small Explorers and Producers Association of Canada Society of Management Accountants of Saskatchewan Software Development Association of Saskatchewan StarPhoenix The Saskatchewan Association of Osteopathic Physicians The Institute of Accredited Public Accountants of Saskatchewan The Saskatchewan Association of Naturopathic Physicians The Denturist Society of Saskatchewan Tourism Saskatchewan Trans Canada No. 1 West Association **TRLabs** TWC Financial Corporation University of Regina* University of Regina University of Saskatchewan **VEMAX Management** Weyburn Inland Terminal Women Entrepreneurs of Saskatchewan

WINNIPEG, MANITOBA, JUNE 28, 2000

Aboriginal Business Leaders and Entrepreneurs (ABLE)

Aboriginal Peoples Television Network

Aboriginal Council of Manitoba

Acres Manitoba Limited

Aerospace Training Canada

International Service

Agri-Tec Canada Inc.

Aikins, MacAulay & Thorvaldson

Alliance of Canadian Manufacturers & Exporters

Angus Reid Group Inc.

Applied Linguistics Centre

Appraisal Institute of Canada*

Aquarian Industries International Ltd.

Asia Pacific Foundation of Canada

Assembly of Manitoba Chiefs

Assiniboine Credit Union

Association of Professional Engineers and

Geoscientists of Manitoba*

Association of Consulting Engineers in

Manitoba

Association of Manitoba Book Publishers

Balmoral Hall School

Birchwood Automotive Group

Brandon University

Business Council of Manitoba

CAC (Manitoba)

Canadian Institute for Barrier Free Design

Canadian Information Processing Society

Canadian Bankers Association

Canadian Union of Public Employees*

Canadian Aviation Training Centre

Canadian Union of Public Employees*

Canadian Centre for Policy Alternatives*

Canadian Federation of Independent Business

Cando Contracting

CanWest Global Communications Corp.

Centra Corporation

Centre for Trade Policy Alternatives Manitoba

Ceridian Canada*

Certified Technicians and Technologists

Association of Manitoba Inc. (CTTAM)

Certified General Accountants Association of Manitoba*

Chambre de Commerce de Saint Boniface

Council of Canadians*

Credit Union Central of Manitoba*

Credit Union Central

Crocus Investment Fund

Cross Cultural Consulting Inc.

Culture, Heritage and Citizenship

(Apprentice Branch - Education and Training)*

Davis Immigration Law*

Economic Development Winnipeg*

Ensis Management Ltd.

Executive Computer Training

First Nations Buying Group

Fortune Ventures Inc.

Freshwater Fish Marketing Corporation

Golden West Media

Great West Life Assurance Company

Health Care Products Association of Manitoba

Heartland International English School

INSI Integrated Systems Inc.

Institute of Chartered Accountants of Manitoba

International Trade Centre*
International Institute for

Sustainable Development

Investors Group

James E. Downey International*

James Richardson International

Keystone Agricultural Producers

Kleysen Transport Ltd.

KPMG Consulting

Law Society of Manitoba

Loewen Windows

M.E.R.L.I.N.

Manitoba Wildlife Federation

Manitoba Federation of Labour

Manitoba Nurses Union

Manitoba Telecom Systems

Manitoba Association of Landscape Architects

Manitoba Industry, Trade and Mines*

Manitoba Innovation Network

Manitoba Trucking Association

Manitoba Hydro

Manitoba Chamber of Commerce*

Manitoba Council for International Cooperation

Manitoba Eco-Network Inc.

Manitoba Trade and Investment Corporation*

Manitoba Society of Independent Animators

Manitoba Telecom Services*

Manitoba Environmental Industries Association

(M.E.I.A.)

Manitoba Association of Architects

Manitoba Education & Training Apprenticeship

Manitoba Métis Federation*

Manitoba Restaurant & Food

Services Association

Manitoba Fashion Institute

Manitoba Audio Recording Industry Association

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Manitoba Association of Architects

Manitoba Advanced Technology Association Manitoba Government Employees Union

(MGEU)

Manitoba Aerospace Association Inc.

Manitoba Teachers Society*

Manitoba Motion Picture Industries Association*

Manitoba Institute of Agrologists

Manitoba Labour, Workplace Safety and Health

Manitoba Quality Network (QNET)

Manitoba Health*

Manitoba Women's Institute*

Maxim Transportation

Mid-Canada Production Services*

Moffat Communications Ltd.

Momentum Health Information Systems

National Leasing Group Inc.

National Research Council -

Institute of Biodiagnostics

Natural Sciences & Engineering

Research Council

Nesbitt Burns

New Media West

Number Ten Architectural Group*

Oak Street Music

Online Business Systems

Pitblado, Buchwald, Asper

Pollard Banknote Ltd.

PriceWaterhouseCoopers

Q-Starr Business & Communication Services*

Red River College

Red River Community College

Reid Crowther & Partners*

Retired Teachers' Association of Manitoba

(RTAM)

Scatliff & Associates Landscape Architects Inc.*

Science Council Manitoba

Sisler High School

Sky Cable Inc.

Society of Management Accountants of

Manitoba

Southeast Tribal Council*

Southeast Resource Development

Council Corporation

Standard Aero

Taylor McCaffrey*

The Frontier Centre for Public Policy

Tourism Industry Association of Winnipeg Inc.

Tribal Councils Investment Groups of

Manitoba Ltd.

UFCW Training Centre

University of Manitoba*

University of Winnipeg*

Victoria General Hospital Foundation

Videon

Wardrop Technologies Inc.

Wardrop Engineering Inc.

Wellington West Capital Inc.

Westsun International Inc.

Winnipeg Free Press

Winnipeg Stock Exchange

Winnipeg Commodity Exchange

Winnipeg Construction Association Inc.

Winnipeg Airport Authority*

Winnport Air Cargo

TORONTO, ONTARIO, JUNE 29, 2000

ADAMAC Management Group Inc.

Agra Inc (recently became Amec Inc)

Alcan Aluminium Limited

Alliance of Canadian Manufacturers &

Exporters - Ontario/National

Alliance of Canadian Travel Agents-Ontario

Association of Colleges of Applied Arts and

Technology of Ontario*

Association of Independent Consultants

Association of Municipalities of Ontario

Association of Ontario Land Surveyors

Assure Health Inc.

AT&T*

Austin Rehab

BFC Construction Group Inc.

Boliden Ltd

Brewers Association of Canada

Canada Research Based

Pharmaceuticals Companies

Canadian Arab Business Council (CABC)

Canadian Association of Financial Planners

Canadian Association of Mining Equipment &

Services for Export

Canadian Association of

Management Consultants*

Canadian Bankers' Association

Canadian Chamber of Commerce

Canadian Council for the Americas

Canadian Council of Grocery Distributors

Canadian Drug Manufacturers Association

Canadian Education Association (CEA)

Canadian Environmental Industry Association

Canadian Environmental Law Association*

Canadian Federation of Independent

Business - Ontario

Canadian Federation of Independent Grocers

Canadian Film and Television

Producers Association

Canadian Food Brokers Association

Canadian Institute of Chartered Accountants*

Canadian Life & Health Insurance Association

Canadian Motion Picture

Distributors Association

Canadian Musical Reproduction Rights

Agency Ltd. (CMRRA)

Canadian Music Publishers Association*

Canadian Restaurant and

Foodservices Association

Canadian Satellite Communications

Canadian Wine Institute

Certified General Accountants

Association of Ontario

Christian Farmers Federation of Ontario

CIBC World Markets

Citizens for Public Justice

College of Audiologists & Speech-Language

Pathologists of Ontario

College of Chiropodists of Ontario*

College of Chiropractors of Ontario

College of Dental Hygienists of Ontario*

College of Dental Technologists of Ontario*

College of Denturists of Ontario

College of Dietitians of Ontario

College of Massage Therapists

College of Medical Laboratory Technologists

of Ontario*

College of Medical Radiation Technologists

of Ontario

College of Midwives of Ontario

College of Nurses of Ontario*

College of Occupational Therapists of Ontario*

College of Opticians of Ontario

College of Optometrists of Ontario

College of Pharmacists of Ontario

College of Physicians and Surgeons of Ontario

College of Psychologists of Ontario*

College of Physiotherapists of Ontario*

College of Veterinarians of Ontario

Common Frontiers

Consulting Engineers of Ontario

Consumers' Association of Canada (Ontario)*

Consumers' Association of Canada

(CAC)(Ontario)

Contemporary Information Analysis Ltd.

Council of Canadians*

Council of Ontario Construction Association

Council of Ontario Universities

Credit Union Central of Ontario

Davies, Ward and Beck

Drugless Therapy-Naturopathy

Dynatec Corporation

Eastern Power Limited

EG Consultants & Associates

Elementary Teachers Federation of Ontario*

Energy Probe

Ernst & Young

Falconbridge Limited

Federation of Health Regulatory

Colleges of Ontario

Fela Grunwald Fine Arts

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Fergus Head Office
Financial Services Institute
Food and Consumer Products
Manufacturers of Canada
G.E. Canada
Gastner Lee Limited

Gartner Lee Limited
General Motors Canada

Georgian College (International Centre)*

Global Television Network (Eastern Operations)

Goodman, Phillips & Vineberg Barristers & Solicitors Harry Blair Consultants Health Promotion Research Independent Power Producers'

Society of Ontario

Institute of Chartered Accountants of Ontario*

Insurance Council of Canada

Kraft Canada

Law Society of Upper Canada Loewen Ondeatje McCutcheon Macro Engineering & Technology Inc. Manufacturers' Association of Canada

(MEMAC)

Maple Leaf Foods International

Maragna Architect Inc. McCarthy Tetraut* McMillan Binch

MDS Laboratory Services*

Ministry of Economic Development and Trade

(Trade and International Policy)*

Ministry of Economic Development and Trade (Ontario Exports Inc)*

Mutual Fund Dealers Association of Canada National Association of Career Colleges

National Electricity Round Table NetStar Communications Inc. Newcourt Credit Group Inc.

Noranda Inc.

North American Fur Auctions Oakville Chamber of Commerce

Ontario Aerospace Council

Ontario Association of Architects*

Ontario Association of Career Colleges

Ontario Association of Landscape Architects

Ontario Chamber of Commerce, International Trade Committee* Ontario College of Teachers* Ontario Community College Student

Parliamentary Association

Ontario Confederation of University Faculty

Associations

Ontario Construction Secretariat

Ontario Council of Regents for Colleges of

Applied Arts & Technology Ontario Dental Nurses and Assistants Association

Ontario English Catholic Teachers' Association

Ontario Federation of Agriculture Ontario Federation of Labour* Ontario Health Providers Alliance Ontario Hospital Association Ontario Institute of Agrologists

Ontario Medical Association

Ontario Professional Foresters Association Ontario Professional Planners Institute

Ontario Public Interest Research Group

(Brock University)*

Ontario Restaurant Association
Ontario Secondary School Teachers

Federation*

Ontario Teachers' Federation

Ontario Undergraduate Student Alliance

PricewaterhouseCoopers
Professional Engineers Ontario
RBC Dominion Securities
Real Estate Council of Ontario

Registered Nurses Association of Ontario*

Retail Council of Canada

Rio Algom Limited

Royal College of Dental Surgeons of Ontario

Shaw Communications Inc.

Sheridan College

Sierra Club - Eastern Canada Chapter

Society of Management Accountants of Canada

The Ontario Education Alliance
The Bank of Nova Scotia

Toronto Board of Trade

Toronto Stock Exchange

Toronto Women's Health Network
Transparency International Canada Inc.

Wilfrid Laurier University
Women in Capital Markets

World Wildlife Fund

York University

WHITEHORSE, YUKON, SEPTEMBER 5, 2000

A Fine Balance Imports and Exports

A. C. R. Mechanical Systems

Air North Alkan Air Ltd.

Anne Doyle's Art Gallery Anton, Campion, MacDonald Archetype Productions

Arctic Motorcyle Tours
Aroma Borealis Herb Shop

Association of Professional Engineers of Yukon

Association Franco Yukonnaise Association of Yukon Communities Aurum Geological Consultants Inc.

Bandit Yukon* Bandit Blades Barbara Chamberlin

Barry Drury

Bean North Coffee Bear Paw Pottery Bear North Adventures

Beaver Lumber
Ben's Electric
Big Bear Adventures
BLC Group of Companies

Blind Creek Wood Products & Blind Creek Farm

BlueSky Interactive Boreal Forest Products Ltd. Borealis Alternate Energy Borealis Productions

Brite Ideas

Building Industry Consultants

Caldwell Productions Canada Immigration* Canada Customs

Canadian Home Builders Association - Yukon

Capital Builder Sales Ltd Cardinal Contracting Ltd Career Industries

Champagne Aishihik Development Corp.

Chief Isaac Ltd.
Cinderwood Kitchens
Cinecom Invesetments Ltd.

City of Whitehorse*
CJ Link Services
Coast Mountain Sports
Conventions North

Cordilleran Industrial Strategies Yukon Inc.

Council of Yukon First Nations

Danny Cheng

Data-Mana Incorporated

David Ashley & Cheryl Rivest Goldsmiths

Davis & Company Dawson City Preserves

Dawson Lights Wilderness Ventures

Dawson City Art Society

DIAND*

Dobson, Munley and Rick

Drury Elkland Duncan's Ltd Dynamic Systems Earl's International

EBA Engineering Consultants

Energy North Inc.

Environmental Education Association Yukon Environmental & Administrative Services Yukon

Far North Fiberglass

Finning Ltd.

Fireweed Plumbing, Heating and

Sheet Metal Ltd.

Florian Maurer Architect Ltd. Flying Squirrel Records

Ford Farms
Gallier Enterprises

Glacier Cool Water Co. Ltd.

GoldBottom Mine Tours & Gold Panning

Golden Hill Ventures Ltd.

Gonderosa Inc Graham & Associates Grant Bossenberry

Great Northern Business School

H Coyne&Sons Ltd. Halliday, Patricia

Hanson & Associates

Hamilton Photographic Arts Ltd.

Hardy Hibbing
Harper Street Publishing
Hartmier, Richard
Haul-All Equipment

Heliharvest High Country Inn

Hyperborean Productions

Icefield Tools
Icv Waters Ltd.

Industry Canada-Yukon Field Office*

Internet Yukon Inc.

Inukshuk Planning & Development Ltd.

Jacobsen N A Engineering

Janet Bell K-L Services Kareway Homes

Kemormax Construction Ltd.
Ketza Construction Corp.
Keyah Productions Inc.
L&G Mobile Home Sales
Lamerton & Associates
Lane Systems Group Ltd.
Laurie Malo o/a Spawn records

Law Society of Yukon*

Leo Martel

Letang Construction Ltd.

Leverton & Associates

Lewis Consulting

Lorimer &Associates

Madley's Smoked Salmon

Main Street Mining

Malloch, Graham & Associates*

Mar Consulting Inc.

Marketech Marketing Co.

Mason-Wood, Simon

Mattanda Resources Ltd.

Metz Murray Group

Midnight Sun Coffee Roast

Midnight Sun Drilling Ltd.

Midnight Sun Plant Food Inc.*

Midnight Sun Gallery & Gifts

Midnight Sun Plant Food

Mopass Ventures Ltd

Mopaco vontaros

Mopep Industries

Na Cho Nyak Dun Development Corp

National Research Council

Native Sons Construction Ltd.

New Era Engineering Corp.

Northerm

Northern Environmental Network*

Northern Metalic Sales

Northern Cadworks

Northern Spirit Trading Company

Northern Treasures

NorthwesTel

Ogden Feledichuk

Pelly Construction Ltd.

Peters Drury Trio

Pixlear Designs

Polarcom (10301 Yukon Ltd.)

Prospector Industries

Public Service Alliance of Canada*

Raven Pottery

Recording Arts Industry Yukon Association

(RAIYA)

RL Resource Mgmt

Robert Toohey Locations Ltd.

Shane Wilson Sculptures

Sidrock

Sinclair and Associates

Skookum Asphalt Ltd.

Sourdough Sodbusters

Southern Yukon Log Homes

Summit Air Charters Ltd.

Summit Customs Brokers

SYANA - Society of Yukon Artists of

Native Ancestry

T S L Contractors Ltd.

TagishTel

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Tatshenshini Expediting

The Institute of Chartered Accountants of the

Yukon Territory

The Society of Canadian Management

Accountants - Yukon

The Canadian Bar Association - Yukon

The Certified General Accountants

Association of Yukon

Tincup Wilderness Lodge

Total Point Inc.

Tourism Industry Association Yukon

Trans North Helicopters

TransNorthern Consulting

Veale Kilpatrick Austring Fendrick & Fairman

Victoria Faulkner Women Centre*

Whispering Willows Records

Whitehorse Motors Limited

Whitehorse Chamber of Commerce

Whittle &Company

Whyard, Flo

Windwalker Press

Winnig Solutions Inc.*

Wolf Creek Books Inc.

Women Business Network

Yesterday Mechanical Ltd.

Yukon Entrepreneurship Center

Yukon Spring

Yukon River Timber

Yukon Brewing (Chilkoot Brewing Co. Ltd.)

Yukon Alaska Log Homes

Yukon-Canada Business Service Centre*

Yukon Status of Women Council*

Yukon Engineering Service

Yukon Chamber of Commerce*

Yukon River Timber*

Yukon Chamber of Mines

Yukon Federation of Labour

Yukon College

Yukon Economic Development*

Yukon Contractors Association

Yukon Real Estate Association

Yukon Medical Association

Yukon Member of Parliament*

Yukon Teachers' Association*

Yukon Registered Nurses Association*

Yukon Conservation Society*

Yukon Housing Corporation*

Yukon Film Commission

Yukon Status of Women Council*

Yukon Gardens

VANCOUVER, BRITISH COLUMBIA, SEPTEMBER 7, 2000

Aerospace Industry Association of BC*

Alliance of Manufacturers & Exporters Canada

(BC Division)*

Anglican Justice and Peace Units*

Anglican Church of Canada - Primate's Fund &

Economic Justice*

Apparel BC*

Architectural Institute of BC*

Arvay Finlay

Asia Pacific Foundation of Canad*

Association of Professional Engineers &

Geoscientists of BC*

BC Library Association*

BC Nurses Union*

BC Federation of Labour

BC Salmon Farmers Association

BC Environmental Network*

BC Old Age Pensioners Association*

BC Teachers' Federation*

BC Voice of Women*

BC Government Employees Union

BC Chamber of Commerce*

BC School Trustees Association

BC Library Association

British Columbia Medical Association (BCMA)

British Columbia Industrial

Designers' Association

British Columbia Technology

Industries Association

British Columbia Construction Association

Burnaby Public Library/Canadian

Library Association*

Business Council of British Columbia

Canada Asia Pacific Resource Network*

Canadian Environment Industry Association*

Canadian Union of Postal Workers*

Canadian Labour Congress

Canadian Education Centre Network (CECN)

Canadian Autoworkers of Canada*

Canadian Advanced Technology Association -

British Columbia Chapter

Canadian Council of the Americas - BC Chapter

Canadian Bankers Association

Canadian Federation of Independent Business

Canadian Centre for Policy Alternatives*

Canadian Federation of Students*

Canadian Voice of Women for Peace*

Capilano College - Institute

Educators Association*

Cedar Isle Research*

Certified Management Accountants Society of

British Columbia

Chamber of Shipping of BC*

Check Your Head*

Citizens' Council on Corporate Issues

City of New Westminster*

City of Vancouver*

City of Burnaby*

City of Richmond*

Coalition of British Columbia Businesses

CoDevelopment Canada

College Institute Educators'Association*

Communication, Energy and

Paperworkers' Union

Compass Coaching*

Confederation of University Faculty

Associations of BC*

Consulting Engineers of British Columbia

Consumers'Association of Canada (CAC)

(British Columbia)

Council of Marine Carriers

Council of Forest Industries of British Columbia

Council of Canadians*

Council of Senior Citizens Organization*

CUPE, BC Regional Office

Davis and Company

District of North Vancouver*

Ecumenical Committee for Economic Justice

End the Arms Race*

End Legislated Poverty*

Environmental Assessment Office*

Farm Folk/City Folk

Federation of Independent School Associations*

Forest Alliance of British Columbia

GLOBE Foundation of Cirst Nations Summit

Fanada, The

Greater Vancouver Alliance for Arts and

Culture*

Greater Vancouver Regional District*

Guide Outfitters Association of BC

Health Sciences Association - Solidarity

Committee*

Health Science Association of BC

Hospital Employees Union*

Information, Science & Technology Agency*

Institute for Media Policy and Civil Society

Intergovernmental Relations Secretariat*

Ladner Downs

Langara Students Union*

Metis Provincial Council of BC*

Mining Association of British Columbia

Ministry of Transportation & Highways* Ministry of Environment, Lands & Parks* Ministry of Agriculture, Fish & Food* Ministry of Municipal Affairs* Ministry of Employment and Investment* Ministry of Health* Ministry of Labour* Ministry of Advanced Education, Training & Technology* National Action Committee on the Status of Women - BC* New Media BC Office of Social Justice Oxfam Canada* Powell River Public Library Real Estate Council of BC Registered Nurses Association of BC* Retail Merchants Association of BC Service-Growth Consultants Inc.* SFU - Economics Department* Sierra Club of BC Sierra Legal Defence Fund Sierra Youth Simon Fraser University (Political Science and Women's Studies)* Society of Composers, Authors and Music Publishers of Canada Society of Graphic Designers of Canada, BC Chapter SPEC Sports Fishing Institute of British Columbia Sutton Group Financial Services Ltd. T. Buck Suzuki Environmental Foundation

Telecommunications Workers Union*

The Law Society of BC* The Vancouver Community Network The Laurier Institution* The Savings and Credit Unions of British Columbia Together Against Poverty Society* Tourism Vancouver Tourism BC* Ucluelet First Nation/First Nation Summit Union of British Columbia Municipalities* Union of BC Indian Chiefs Unitarian Church of Vancouver* University of British Columbia (Centre for Health Sciences and Policy Research)* Vancouver District Lab Council* Vancouver School of Theology Vancouver Community College **Faculty Association** Vancouver Maple Leaf College Vancouver Grassroots Alliance Vancouver Status of Women* Vancouver Cultural Alliance Vancouver Board of Trade W.I.S.E. Business Management West Coast Environmental Law Association Western Transportation Advisory Council Western Canada Wilderness Committee Women Entrepreneurs of Canada, BC Chapter Womens' International League for Peace and Freedom* Working Group on Poverty*

YELLOWKNIFE, NORTHWEST TERRITORIES, SEPTEMBER 8, 2000

Alan Vaughan and Associates Alternatives North* ARCTIC Energy Alliance Association of Psychologists of the **Northwest Territories** Braden -Burry Expediting Ltd Camillus Engineering Consultants Ltd. Canadian Council of Professional Geoscientists CGA - Northwest Territories/ Nunavut Consumers' Association of Canada (Northwest Territories) Delton' Cho Corporation Law Society of the Northwest Territories* Nishi-Khon/SNC Lavalin Limited* Northwest Territories Architectural Society Northwest Territories Association of Landscape Architects Northwest Territories Association of Professional Engineers, Geologists and Geophysicists* Northwest Territories Association of Municipalities*

Northwest Territories Chamber of Mines Northwest Territories Construction Association Northwest Territories Federation of Labour* Northwest Territories Housing Corporation* Northwest Territories Medical Association Northwest Territories Teachers Association* **NWT Registered Nurses Association** Park Sanders Adam Vikse Architects Limited Resources, Wildlife and **Economic Development* RT & Associates** Society of Management Accountants of the NWT Status of Women Council of the **Northwest Territories** The Institute of Chartered Accountants of the Northwest Territories Vista Engineering Yellowknife Chamber of Commerce

St. John's, Newfoundland, September 18, 2000

Alliance of Manufacturers &
Exporters of Newfoundland*
Association of Professional Engineers and
Geoscientists of Newfoundland*
Association of Registered Nurses of

Newfoundland*

Association of Newfoundland Land Surveyors

Association of Cultural Industries of Newfoundland and Labrador

Board of Registration for Embalmers and

Funeral Directors

Canadian Bar Association

Centre for Nursing Studies

Consumers' Association of Canada

(Newfoundland)*

Council of Canadians*

Department of Industry, Trade and Technology*

Graduate Students' Union

Hearing Aid Dealers Board

Memorial University of Newfoundland

Music Industry Association of Newfoundland &

Newfoundland and Labrador Health Boards
Association*

Newfoundland and Labrador Medical Association*

Newfoundland and Labrador Association of Social Workers*

Newfoundland Board of Examiners in Psychology*

Newfoundland and Labrador Teachers' Association*

Newfoundland and Labrador Association of Technology Industries

Newfoundland Alliance of Technical Industries
Newfoundland and Labrador Federation of
Labour*

Newfoundland and Labrador Construction Association

Newfoundland and Labrador College of Physiotherapists*

Newfoundland Association of Public and Private Employees*

Newfoundland Association of Architects

Newfoundland and Labrador Association of Landscape Architects

Newfoundland and Labrador Home Builders Association

Newfoundland and Labrador Road Builders/Heavy Civil Association

Newfoundland and Labrador Organization of Women Entrepreneurs

Newfoundland Ocean Industries Association Newfoundland Environmental Industry Association (NEIA)

Newfoundland and Labrador Federation of Municipalities

Newfoundland Pharmaceutical Association Newfoundland Chiropractors Licensing Board

Newfoundland Dental Board

Newfoundland Dietitian Association

Newfoundland and Labrador Occupational Therapy Board

Newfoundland Optometric Board

Producers Association of Newfoundland

Society of Management

Accountants of Canada*

St. John's Port Authority*

St. John's Board of Trade*

The Newfoundland and Labrador Publishers Association

The Association of Engineering Technicians and Technologists of Newfoundland Inc.

The Better Business Bureau of Newfoundland and Labrador

The Certified General Accountants Association of Newfoundland

The Law Society of Newfoundland

FREDERICTON, NEW BRUNSWICK, SEPTEMBER 19. 2000

Alliance of Manufacturers & Exporters Canada (New Brunswick Division)

Architects Association of New Brunswick Association of Registered Professional

Foresters

Association of University of New Brunswick Teachers

Association of Professional Engineers and Geoscientists of New Brunswick (APENB)

Association francophone des municipalités du

Nouveau -Brunswick

Atlantic Provinces Trucking Association

Baxter Foods Ltd

Burnt Church First Nation

Canadian Federation of Business and professional Women's Clubs

Canadian Research Institute for Social Policy

Canadian Bar Association,

New Brunswick Branch

Certified Management Accountant (CMA)

of New Brunswick

Communications, Energy and

Paperworks Union of Canada

Conseil économique du Nouveau-Brunswick* Construction Technology Centre Atlantic (CTCA)

Construction Association of New Brunswick Inc.

Consulting Engineers of New Brunswick

Consumers' Association of Canada

(New Brunswick)

Contract Management Services

Electrical Contractors Association of

New Brunswick

Francophone Teachers Association*

Fredericton Junior Chamber

Fredericton Chamber of Commerce

Geoplan Consultants Inc

Institut canadien de recherche sur le

développement régional

International Labourers Union

J.D. Irving Ltd.

Law Society of New Brunswick*

Learnstream

Metal Working Association of NB

Moncton Northeast Construction Association

Moncton University

Moosehead Breweries

Mount Allison University

NB Fishpackers Assoc.

NB Society of Certified Engineering

Technicians and Technologists

Neil and Gunter Ltd

New Brunswick Chamber of Commerce

New Brunswick Nurses's Union

New Brunswick Power*

New Brunswick Mining Association

New Brunswick Filmakers' Co-operative

New Brunswick Engineers Association*

New Brunswick Health Care Association

New Brunswick Information

Technology Alliance

New Brunswick Women's Institute

New Brunswick Federation of Agriculture*

New Brunswick Teachers Association*

New Brunswick Nurses Association*

New Brunswick Federation of

Women's Business Networks

New Brunswick Environment Industry

Association (NBEIA)

New Brunswick Federation of Labour*

New Brunswick Environmental Network

Price Murray Communications

Research and Productivity Council

Road Builders Association of New Brunswick

Societé d'aide au development des

collectivité de la peninsule acadienne Inc.

TeleEducation NB

Tendering Publications Ltd.

The Canadian Federation of Independent

Business (NB & PEI)

The New Brunswick Institute of

Chartered Accountants

The Certified General Accountants Association

of New Brunswick

The Fredericton Home Builders Association

The New Brunswick Society of Medical

Laboratory Technologists

The Canadian Union of Public Employees

(Maritimes Regional office)

Tourism Industry Association of New Brunswick

Union of Municipalities of New Brunswick

United Steel Workers of America

University of New Brunswick

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CHARLOTTETOWN, PRINCE EDWARD ISLAND, SEPTEMBER 20, 2000

ALERT Program* Alliance of Manufacturers & Exporters Architects Association of Prince Edward Island Association of Registered Nurses of Prince Edward Island Atlantic Canada Opportunities Agency C.U.P.E. Charlottetown Area Office* Canadian Bar Association- PEI Branch Certified General Accountants' Association of PEI CMA-Canada (Maritime Provinces) Coles Associates* Consumers' Association of Canada (Prince Edward Island) Council of Canadians* Council of Maritime Premiers* Development and Peace* Federation of PEI Municipalities* Greater Charlottetown Area

Chamber of Commerce

Holland College Information Technologies Association of PEI Medical Society of Prince Edward Island PEI Teachers' Federation* PEI Federation of Labour PEI Association of Real Estate Appraisers PEI Health Board Coalition* PEI Librarians' Association (PEI PLA) Prince Edward Island Women's Institute Study Abroad Canada The Prince Edward Island Eco-Net The Environmental Coalition of Prince Edward Island The Association of Professional Engineers of Prince Edward Island The Law Society of Prince Edward Island University of Prince Edward Island (Department of Political Studies)*

MONTRÉAL, QUÉBEC, 17 OCTOBRE, 2000

Action Réseau-Consommateurs

Alliance de la Vidéo et du Cinéma Indépendants

Association des producteurs de films et de

télévision du Québec (APFTQ)

Association des Ingénieurs-Conseils du Québec

Association Marketing de Montréal

Association des Conseillers en

Environnement du Québec

Association minière du Québec

Association provinciale des enseignantes et

des enseignants du Québec

Association des Maisons de Commerce

Extérieur du Québec

Association de la construction du Québec

Association des producteurs en

multimédia du Québec

Association nationale des éditeurs du livre

Association québécoise de l'industrie du disque,

du spectacle et de la vidée (ADISQ)

Association québécoise des éditeurs de

magazines (AQEM)

Association des architectes

paysagistes du Québec

Association québécoise des avocats et avocates en droit de l'immigration

Association des économistes québécois

Association de la recherche industrielle du

Québec (ADRIQ)

Association des travailleurs et des travailleuses

autonomes du Quèbec

Association médicale du Québec

Association des banquiers canadiens

(bureau du Québec)

Association de l'industrie électrique du Québec

Association pour l'avancement des sciences et des techniques de la documentation (ASTED)

Association des Consommateurs du Canada

(Québec)

Association des analystes

financiers de Montréal

Bethune Import-Export Ltd

Canadian Academy of Engineering*

Centrale de l'enseignement du Québec (CEQ)

Centrale des syndicats du Quèbec (CSQ)

Centre international des droits de la personne et

du développement démocratique

Chambre de Commerce et d'Industrie de Laval

Chambre de commerce du Québec

Chambre de commerce régionale de Sainte-Foy

Chambre de commerce du Montréal -

Métropolitain

Chambre de commerce et d'industrie de

Québec-Métropolitain

Coalition pour la diversité culturelle*

Coalition des associations de consommateurs

du Québec (CACQ)

Collège des médecins du Québec

Confédération des syndicats nationaux (CSN)*

Conseil du trésor*

Conseil québécois du commerce de détail

Conseil des Canadiens

Corsley Inc.

CSD Construction

Développement international Desjardins

Fédération autonome du collégial*

Fédération des Cégeps

Fédération québécoise des professeurs

d'Université*

Fédération canadienne de l'entreprise

indépendante (section Québec)

Fédération des travailleurs et des travailleuses

du Québec (FTQ)

Hydro-Québec*

Jeune Chambre de Commerce de Montréal

Maison du barreau*

Ministère de l'Éducation du Québec

Ministère des Finances du Québec*

Ministère de l'Agriculture, des Pêcheries et de

l'Alimentation du Québec*

Ministère de l'Environnement du Québec*

Ministère de l'Industrie et du Commerce*

Ministère de la Culture et des

Communications du Québec*

Ministère du Conseil exécutif

Ministère de la Justice

Ministère des Relations avec les

citoyens et de l'Immigration

Ministère des Ressources naturelles du Québec

Ministère des Relations internationales*

Ministère des Transports du Québec*

Ministère des Affaires municipales

Ministère du travail du Quèbec

Office des professions*

Option consommateurs*

Ordre des comptables généraux

licenciés du Québec*

Ordre des Ingénieurs du Québec*

Ordre des comptables agréés du Québec

Ordre des architectes du Québec*

Ordre des infirmières et infirmiers du Québec*

Ordre des comptables en management

accrédités du Québec*

Regroupement des artistes en arts visuels du Québec (RAAV)
Réseau des femmes d'affaires du Québec
RÉSEAU environnement
Syndicat canadien des communications, de l'énergie et du papier (bureau de Montréal)*
Transport 2000 Québec
Union des Municipalités du Québec (UMQ)
Université Laval

Université du Québec à Montréal (Département de science politique)* Université de Montréal (Département des sciences économiques)*

The GATS sessions mentioned above attracted over 330 people representing 274 different institutions. At least 1165 varied organizations were invited.

APPENDIX B

CANADA AND THE GENERAL AGREEMENT ON TRADE IN SERVICES (GATS) NEGOTIATIONS

Introduction

In 1999, the federal government conducted consultations with Canadians across the country to obtain their views on general trade interests in preparation for the World Trade Organization's (WTO) Seattle Ministerial meeting. This proved very informative and significantly contributed to shaping Canada's approach to the trade negotiating agenda. Early in 2000, mandated negotiations on services (as well as in agriculture) began in the WTO. The government is committed to continue this dialogue with Canadians to assist in developing the Canadian position for these negotiations.

This paper seeks your views on Canada's objectives and priorities in the services negotiations required under the *General Agreement on Trade in Services* (GATS) of the WTO.

GATS and Canada

The GATS, in effect since 1995, represents the first multilateral framework of rules governing this important component of world trade. The increasingly global nature of service industries and the growing contribution of services exports to the Canadian economy means that the further development of multilateral rules on services trade is important to Canada, enabling our businesses to compete in the international playing field.

Canada derives benefits from being an active member of the WTO and the GATS:

- it improves Canadian exporters' access to foreign markets; this is important given the high value-added elements of many Canadian service exports;
- it contributes to a more competitive domestic market providing Canadian consumers with a wider range of more competitively-priced services. This is particularly important as service industries play an key role in enhancing the productivity of the whole economy;
- it provides an effective means of settling disputes based on the rule of law rather than the sheer size and power of larger economies;
- it contributes to the orderly management of trade relations and, through negotiations, provides a means for Member countries to gradually liberalize their service markets in a mutually advantageous way; and,
- it provides due respect for the sovereign right of governments to pursue national policy objectives.

Canadian Trade In Services

Trade in services now represents approximately 20% of world trade. Canada is the 12th largest exporter of services in the world. In 1999, these services exports were almost \$50 billion, representing 12% of Canada's total exports, an increase of 7.1% over the 1998 figure of \$45.9 billion. At the same time, imports of services amounted to \$55.8 billion, which accounted for 14.6 % of total imports and represented an increase of 5.6% from \$52.9 billion in 1998. These figures indicate a steady increase in trade in services, contributing significantly to Canada's prosperity and economic growth.

In 1998, services represented two-thirds of total GDP and 10.6 million Canadians were employed in services-sector jobs, accounting for 74% of total employment. The importance of trade in services is expected to continue to grow in the years to come.

The services sector is also leading the transformation of the Canadian economy into a knowledge-based economy. Canada has world-class companies in many services sectors, such as engineering, financial services, informatics, telecommunications, and tourism. Indeed, all these services sectors registered very strong trade performance in recent years. Canadian services suppliers, many of whom are small- and medium-sized firms, are looking at expanding their presence abroad. As well, the increased participation of foreign service suppliers in Canada contributes to a dynamic market place.

GATS Negotiations: The Road Ahead

The existing GATS represents a first step in the establishment of a framework of rules for trade in services. Although the last round of negotiations resulted in many WTO countries committing to liberalize trade in a broad range of services sectors, there is considerable scope in the current negotiations for further liberalization and rule-making.

Further liberalization will be achieved through expanding market access and improving the national treatment commitments of WTO Members, both in terms of sectors covered and the relaxing of current restrictions. For example, barriers to market access include limitations on the numbers of service suppliers (i.e., in the form of licences, monopolies, rights for exclusive supply); limitations on the total number of services transactions or assets or operations (i.e., usually expressed in terms of a quota); measures which restrict the legal entity through which a foreign service supplier may deliver the service (e.g., subsidiaries, branches, joint ventures); limitations on the level of shareholding or investment that a foreign service supplier may make; and, limitations concerning the temporary movement of persons (e.g., corporate transferees). Limitations on national treatment occur when Members treat foreign services and service suppliers less favourably than their domestic services and suppliers.

In terms of rule-making, there is scope for enhancing transparency and predictability of the trade regime affecting services. Unlike international trade in goods, barriers affecting trade in services rarely take the form of tariffs and border measures. Issues often relate to the nature and characteristics of the domestic regulatory framework affecting the service sectors. While this may have implications for the participation of foreign service suppliers, at the same time, a country's regulatory framework is often the reflection of public policy interests and objectives. Further work is also expected on issues such as the possible development of disciplines on subsidies and the question of an emergency safeguard mechanism for services trade.

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Canada's Negotiating Objectives

In broad terms, the Canadian objectives for the GATS are based on two overarching policy principles:

- improve market access and national treatment commitments of key trading partners in sectors of particular interest to Canadian service industries, while being mindful of the comparative strengths and pressures on those domestic service sectors for which the prospect for liberalization may be more limited; and,
- improve the framework of rules to enhance transparency and predictability, while
 ensuring that our ability to regulate at all levels of government is not unduly
 constrained and continues to provide policy flexibility to achieve our national
 priorities and objectives.

The Canadian government intends to continue to uphold its clearly defined and longestablished objectives to safeguard Canada's sovereign right to act in its own interests in key services sectors, including health, education and culture.

Suggested Issues for Discussion

The Canadian federal government negotiators want to establish an on-going dialogue with you to obtain your views on Canadian interests in these negotiations. Your views on the GATS and the following issues, among others, would be particularly useful.

- 1. The broad Canadian objectives: Do you agree with the two overarching principles defined above? What other considerations will need to be reflected?
- The balancing of Canadian import and export interests: In which services or sectors do you believe Canada should pursue liberalization abroad and domestically?
- 3. The needs of Canadian services exporters: What would enable Canadian exporters to enter foreign markets more effectively? As over 95% of all Canadian companies are small- and medium-sized firms, we need to understand the specific problems these firms experience in exporting their services.

4. The needs of Canadian consumers and producers: Would expanding the scope for the participation of foreign suppliers in the domestic market enable Canadian consumers and producers to acquire higher quality and more competitively-priced services? How important is this?

5. Developing countries and the world trading system: Is the increased participation of developing countries in the services negotiations and the development of their

services industries important for Canada?

6. The need for expanding GATS rules: How can we best preserve a balance between the integrity and legitimacy of our domestic regulations and/or avoid of unnecessary barriers to the participation of foreign services suppliers? Are there other elements of the framework of international trade rules that need to be expanded?

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Consultations

The GATS negotiations have just begun. Representatives of the federal and provincial-territorial governments are working together to seek the views of stakeholders across Canada to develop and shape a Canadian negotiating position. We will continue to ensure that all interested Canadians are kept up-to-date on the progress of Canada's services trade policy and the GATS negotiations, and continue to have the opportunity to provide their comments and views.

We encourage you to provide us with your suggestions on the best ways to keep you informed and to obtain your views throughout the negotiations. We welcome your participation in this consultation session and thank you in advance for helping to ensure that these negotiations support Canadian interests.

For further information on Canada's trade policy and international trade negotiations or to provide your comments and views, please consult the website of the Department of Foreign Affairs and International Trade at http://www.dfait-maeci.gc.ca/tna-nac or the Canadian Government's website for the GATS negotiations at http://services2000.ic.gc.ca.

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