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**THE GOLDFARB REPORT UPDATE 1995**

**Special Tables**

**for**

**EXTERNAL AFFAIRS**

**PROJECT #958001-A**  
**GOLDFARB CONSULTANTS**  
August 1995

.b3686/15(E)

**THE GOLDFARB REPORT UPDATE 1995**

**Special Tables**

**for**

**EXTERNAL AFFAIRS**

**PROJECT #958001-A**

**GOLDFARB CONSULTANTS**

**August 1995**

16368 (1/5) (E)

travellers  
to U.S.

travellers vs. non-travellers

66331430

DATE 09/10/95  
958001 Goldfarb Report Update

REPORT 31

S.2 Q.1.1 Do you think Mail service for travelling Canadians is available to Canadians at the Canadian government offices around the world?

	REGION						GENDER		AGE				LANGUAGE		H.H. INCOME			
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9k	\$50k+
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Yes	387	45	69	137	103	34	193	194	139	86	61	100	288	99	284	141	82	122
	48.4	46.9	50.7	46.2	50.8	47.9	48.7	48.1	50.8	52.5	45.0	44.5	47.3	51.9	47.6	51.3	44.9	48.6
No	206	24	32	82	48	20	109	98	79	44	36	48	161	45	158	56	53	77
	25.8	25.2	23.6	27.7	23.9	28.3	27.4	24.2	28.8	26.6	26.3	21.2	26.4	23.8	26.5	20.6	28.9	30.9
Dont know	207	27	35	77	51	17	95	112	56	34	39	77	160	46	155	77	48	51
	25.8	27.9	25.7	26.1	25.3	23.8	23.9	27.7	20.4	20.9	28.7	34.3	26.3	24.3	26.0	28.2	26.2	20.5
D.N.S.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

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REPORT 31D

S.2 Q.1.1 Do you think Mail service for travelling Canadians is available to Canadians at the Canadian government offices around the world?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME					
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under				English	French	REST		\$30-49.9K	\$50k+	
									35	35-44	45-54	55+			OF CANADA	Under \$30k			
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122		119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123		116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0		100.0	100.0
Yes	241	36	46	88	56	16	130	111	96	53	37	55	189	52	185	59		53	104
	47.5	50.0	48.4	45.6	49.3	45.0	48.8	46.1	51.6	50.2	44.5	41.6	46.9	50.2	47.0	48.1		45.4	48.6
No	150	18	25	57	37	12	80	70	58	32	28	32	115	35	113	30		35	70
	29.5	24.6	26.7	29.9	32.6	33.9	30.1	28.8	31.3	30.6	32.7	23.9	28.3	33.8	28.6	24.4		29.9	32.8
Dont know	117	18	24	47	21	8	56	61	32	20	19	46	100	17	96	34		29	40
	23.0	25.4	24.9	24.5	18.1	21.1	21.1	25.1	17.1	19.2	22.8	34.5	24.8	16.0	24.4	27.5		24.6	18.6
D.N.S.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-

























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S.2 Q.2 How useful would you say Mail service for travelling Canadians is to Canadian travellers?

REPORT 37

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under				English	French	REST OF CANADA			
									35	35-44	45-54	55+			Under \$30k	\$30-49.9k	\$50k+	
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	234	26	36	86	63	23	110	124	81	45	33	75	175	59	171	91	56	58
	29.3	27.2	26.6	29.0	31.4	32.4	27.9	30.7	29.6	27.6	24.4	33.1	28.7	31.2	28.6	33.1	30.3	23.0
Somewhat useful (66.7)	270	27	49	94	77	22	136	134	96	54	49	71	198	72	193	105	61	76
	33.7	28.5	36.2	31.7	38.3	31.8	34.3	33.2	35.0	33.0	35.7	31.6	32.4	38.1	32.2	38.4	33.0	30.4
Only a bit useful (33.3)	136	20	16	53	38	10	64	72	53	30	19	34	98	38	98	44	24	55
	17.0	20.3	11.7	17.9	18.7	13.8	16.2	17.8	19.4	18.4	13.7	15.0	16.1	19.9	16.4	16.2	13.1	21.9
Not at all useful (0)	147	19	35	58	23	13	82	66	43	33	31	41	128	20	125	29	41	57
	18.4	19.5	25.5	19.7	11.2	18.6	20.6	16.3	15.6	20.3	22.4	18.1	20.9	10.3	20.9	10.4	22.3	22.9
D.N.S.	13	4	-	5	1	2	4	8	1	1	5	5	12	1	12	5	2	4
	1.6	4.5	-	1.7	.5	3.3	1.1	2.1	.4	.7	3.9	2.2	1.9	.5	1.9	2.0	1.2	1.7
Index(Maximum=100)	58	55	55	57	63	60	57	60	60	56	55	61	57	64	57	65	57	52

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REPORT 38

S.2 Q.2 How useful would you say Visiting Canadians held in foreign prisons is to Canadian travellers?

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	CANADA	REST OF Under \$30k	\$30-49.9k	\$50k+
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	427	48	67	175	100	37	198	229	137	93	75	122	335	93	328	140	104	133
	53.4	50.0	49.6	59.2	49.3	52.9	50.0	56.8	50.1	56.4	55.3	54.2	54.9	48.8	54.8	51.0	56.8	53.3
Somewhat useful (66.7)	221	29	44	62	67	19	120	101	89	40	36	56	156	65	154	84	46	71
	27.6	30.5	32.2	21.0	33.2	27.1	30.3	25.0	32.6	24.3	26.2	25.0	25.6	34.2	25.8	30.4	24.9	28.5
Only a bit useful (33.3)	66	7	10	19	23	6	32	34	22	12	13	20	44	21	42	25	14	21
	8.2	7.3	7.4	6.4	11.6	9.2	8.0	8.5	7.9	7.1	9.3	8.7	7.3	11.3	7.1	9.2	7.7	8.5
Not at all useful (0)	74	6	14	35	11	8	40	34	24	18	8	24	64	10	63	21	17	21
	9.2	6.7	10.4	11.7	5.4	10.7	10.0	8.5	8.8	10.8	5.6	10.7	10.4	5.2	10.5	7.7	9.4	8.4
D.N.S.	12	5	1	5	1	-	7	5	2	2	5	3	11	1	11	5	2	3
	1.5	5.5	.4	1.7	.5	-	1.7	1.3	.6	1.3	3.7	1.4	1.8	.5	1.8	1.7	1.1	1.3
Index(Maximum=100)	76	77	74	77	76	74	74	77	75	76	79	75	76	76	76	76	77	76

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S.2 Q.2 How useful would you say Issuing emergency passports is to Canadian travellers?

REPORT 39

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under				English	French	REST OF CANADA			
									35	35-44	45-54	55+			Under \$30k	\$30-49.9k	\$50k+	
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	588	81	110	220	129	48	293	294	215	126	99	147	469	119	459	187	138	193
	73.5	83.9	81.1	74.4	63.9	68.1	74.0	72.9	78.6	77.0	72.4	65.4	76.8	62.7	76.7	68.2	75.5	77.3
Somewhat useful (66.7)	147	9	20	50	57	11	66	81	46	21	28	52	92	55	90	61	31	40
	18.4	9.8	14.4	17.0	28.2	15.7	16.7	20.1	16.8	12.9	20.7	23.0	15.2	28.9	15.1	22.3	17.1	16.0
Only a bit useful (33.3)	27	1	2	9	10	5	17	10	7	7	3	11	17	10	17	13	6	7
	3.4	.7	1.8	3.0	4.9	7.4	4.2	2.6	2.4	4.1	2.3	4.7	2.8	5.2	2.9	4.6	3.2	2.6
Not at all useful (0)	29	2	2	15	4	5	17	12	5	8	3	13	25	4	25	9	5	8
	3.6	2.3	1.7	5.2	2.0	6.9	4.2	3.0	1.8	4.6	2.3	5.9	4.1	2.2	4.2	3.2	2.9	3.3
D.N.S.	9	3	1	1	2	1	3	5	1	2	3	2	7	2	7	5	2	2
	1.1	3.3	.9	.3	1.0	1.9	.8	1.3	.4	1.3	2.4	1.1	1.1	1.1	1.1	1.7	1.2	.8
Index(Maximum=100)	88	94	92	87	85	83	87	88	91	88	89	83	89	85	89	86	89	90



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REPORT 40

S.2 Q.2 How useful would you say Advice and guidance to Canadian travellers who have been held by authorities in other countries is to Canadian travellers?

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9k	\$50k+
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	587	79	107	224	132	45	277	309	204	127	97	159	464	123	455	196	142	183
	73.3	81.8	78.5	75.7	65.2	64.9	70.0	76.6	74.4	77.3	71.4	70.3	76.0	64.6	76.1	71.3	77.6	73.2
Somewhat useful (66.7)	162	13	22	51	59	18	87	75	56	21	33	53	107	56	103	57	32	52
	20.3	13.1	15.8	17.3	29.0	25.8	21.9	18.7	20.3	12.7	24.0	23.5	17.5	29.3	17.3	20.8	17.3	20.7
Only a bit useful (33.3)	24	1	4	9	7	3	13	11	8	8	2	6	17	7	17	11	5	7
	3.0	.7	3.2	3.1	3.3	4.6	3.2	2.8	2.9	4.6	1.7	2.8	2.9	3.5	2.9	4.0	2.5	2.9
Not at all useful (0)	20	1	3	9	4	3	17	3	6	6	2	6	16	4	16	9	3	6
	2.5	1.0	2.5	2.9	2.0	4.6	4.4	.7	2.1	3.7	1.5	2.9	2.7	2.1	2.7	3.1	1.4	2.5
D.N.S.	7	3	-	3	1	-	2	5	1	3	2	1	6	1	6	2	2	2
	.9	3.3	-	.9	.5	-	.5	1.2	.4	1.8	1.5	.5	1.0	.6	1.0	.7	1.2	.7
Index(Maximum=100)	89	94	90	89	86	84	86	91	89	89	89	87	90	86	89	87	91	89

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REPORT 41

S.2 Q.2 How useful would you say Assistance and evacuation during civil unrest and natural disasters is to Canadian travellers?

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME					
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under				English	French	REST OF CANADA		\$30k	\$30-49.9k	\$50k+
									35	35-44	45-54	55+			Under \$30k	Under \$50k			
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245	
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250	
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Very useful (100)	652	83	118	244	151	54	317	335	234	129	110	179	510	141	500	221	145	213	
	81.4	86.7	87.1	82.5	75.0	77.4	79.9	83.0	85.4	78.3	80.8	79.3	83.6	74.5	83.6	80.7	79.3	84.9	
Somewhat useful (66.7)	108	6	12	39	40	11	56	52	29	24	21	34	69	39	68	39	26	28	
	13.5	6.2	8.6	13.3	19.9	16.1	14.3	12.8	10.5	14.6	15.7	15.1	11.3	20.6	11.4	14.4	14.0	11.1	
Only a bit useful (33.3)	15	2	4	5	4	1	13	3	5	6	1	4	12	4	12	3	4	7	
	1.9	1.7	2.7	1.7	1.8	1.9	3.2	.7	1.6	3.4	.8	1.9	1.9	1.9	1.9	1.0	2.1	2.6	
Not at all useful (0)	16	1	2	5	4	3	8	8	5	4	3	4	12	4	12	7	5	2	
	2.0	1.1	1.6	1.8	1.9	4.6	2.0	1.9	1.8	2.3	1.9	2.0	2.0	2.0	2.0	2.4	2.9	.7	
D.N.S.	9	4	-	2	3	-	3	6	2	2	1	4	7	2	6	4	3	2	
	1.1	4.2	-	.7	1.4	-	.7	1.5	.7	1.3	.8	1.8	1.2	1.0	1.0	1.5	1.7	.7	
Index(Maximum=100)	92	95	94	93	90	89	91	93	94	90	92	92	93	90	93	92	91	94	

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REPORT 42

S.2 Q.2 How useful would you say Managing searches for missing Canadian persons is to Canadian travellers?

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	563	67	96	215	134	51	260	303	204	108	98	153	439	124	429	198	127	176
	70.4	69.8	70.3	72.7	66.3	73.5	65.6	75.2	74.4	65.9	71.9	68.0	72.0	65.3	71.8	72.1	69.2	70.3
Somewhat useful (66.7)	164	17	26	58	51	13	87	77	51	33	30	51	115	50	114	53	38	51
	20.5	17.2	19.4	19.6	25.1	18.1	22.0	19.1	18.5	19.9	21.9	22.6	18.8	26.2	19.0	19.3	20.8	20.2
Only a bit useful (33.3)	31	5	8	8	9	1	22	9	9	10	3	8	24	8	23	9	7	10
	3.9	4.9	5.9	2.8	4.3	1.9	5.6	2.2	3.4	6.3	2.4	3.7	3.9	4.0	3.8	3.3	3.9	4.0
Not at all useful (0)	29	3	5	11	6	5	22	8	8	10	2	9	23	6	23	9	8	11
	3.6	2.8	3.5	3.6	3.2	6.5	5.4	1.9	2.9	5.9	1.5	4.1	3.7	3.4	3.8	3.4	4.4	4.3
D.N.S.	12	5	1	4	2	-	5	7	2	3	3	4	10	2	10	5	3	3
	1.5	5.3	.9	1.3	1.0	-	1.3	1.7	.8	1.9	2.4	1.6	1.6	1.1	1.7	1.9	1.7	1.2
Index(Maximum=100)	87	87	86	88	85	86	83	90	89	83	89	86	87	85	87	88	86	86

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S.2 Q.2 How useful would you say Mail service for travelling Canadians is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

REPORT 37D

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	CANADA	REST OF Under \$30k	\$30-49.9k	\$50k+
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	138	18	27	50	37	7	70	68	54	28	16	40	106	33	102	44	36	43
	27.3	24.6	28.3	26.3	32.1	19.6	26.3	28.3	29.0	26.6	19.3	30.3	26.2	31.4	25.9	35.7	30.6	20.3
Somewhat useful (66.7)	163	24	28	60	36	14	83	79	68	27	26	42	131	32	127	48	37	64
	32.1	33.9	30.0	31.3	31.5	39.3	31.3	32.9	36.8	25.2	30.6	31.7	32.4	30.6	32.2	39.1	31.5	30.1
Only a bit useful (33.3)	91	16	10	35	24	7	47	44	34	24	14	19	67	24	67	17	15	50
	17.9	21.8	10.2	18.3	20.8	19.3	17.7	18.2	18.1	22.5	17.2	14.5	16.7	22.8	17.1	14.2	13.3	23.5
Not at all useful (0)	110	13	30	42	18	8	64	47	29	27	25	29	95	16	93	12	29	52
	21.7	18.0	31.5	21.9	15.6	21.8	23.9	19.3	15.5	25.6	30.3	21.9	23.4	15.2	23.5	9.4	24.6	24.6
D.N.S.	5	1	-	4	-	-	2	3	1	-	2	2	5	-	5	2	-	3
	1.1	1.6	-	2.2	-	-	.8	1.3	.6	-	2.6	1.5	1.3	-	1.4	1.6	-	1.6
Index(Maximum=100)	55	55	52	54	60	52	54	57	60	51	47	57	54	59	54	68	56	49

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S.2 Q.2 How useful would you say Visiting Canadians held in foreign prisons is to Canadian travellers?

REPORT 38D

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	277	33	51	114	60	20	131	146	97	58	48	74	223	54	217	69	66	115
	54.6	46.9	53.4	59.3	52.5	54.2	49.4	60.3	52.1	55.5	56.9	55.9	55.3	51.8	55.2	56.2	57.2	53.8
Somewhat useful (66.7)	136	25	29	40	32	10	79	57	57	24	23	32	105	31	104	31	29	64
	26.9	35.0	31.1	20.7	28.4	27.9	29.7	23.7	30.6	23.1	27.9	24.1	26.0	30.1	26.4	25.6	25.0	30.2
Only a bit useful (33.3)	37	3	4	14	15	1	20	17	13	7	8	9	25	13	23	9	8	16
	7.4	4.7	4.6	7.3	12.8	3.7	7.5	7.2	7.1	6.8	9.4	7.0	6.2	12.1	5.8	7.3	7.0	7.3
Not at all useful (0)	50	6	10	21	7	5	32	18	17	14	4	14	44	6	43	10	12	16
	9.8	9.1	10.5	11.1	6.3	14.2	12.0	7.5	9.4	13.8	4.5	10.8	10.8	6.0	10.9	8.0	10.7	7.7
D.N.S.	7	3	1	3	-	-	4	3	2	1	1	3	7	-	7	4	-	2
	1.3	4.3	.5	1.7	-	-	1.3	1.3	.9	.9	1.4	2.3	1.7	-	1.7	2.9	-	1.0
Index(Maximum=100)	76	75	76	77	76	74	73	80	75	74	80	76	76	76	76	78	76	77

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958001 Goldfarb Report Update

S.2 Q.2 How useful would you say Issuing emergency passports is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

REPORT 39D

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9k	\$50k+
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	402	61	79	152	84	26	209	194	151	89	70	92	327	75	318	92	97	171
	79.2	85.4	83.7	79.3	74.2	70.6	78.5	80.0	81.4	84.5	83.2	69.6	80.9	72.7	80.7	74.5	83.9	79.9
Somewhat useful (66.7)	72	7	12	28	20	5	36	36	29	7	10	25	53	19	52	22	12	31
	14.2	10.1	12.7	14.3	17.7	14.4	13.5	14.9	15.9	6.9	11.8	19.2	13.1	18.5	13.2	18.1	10.7	14.5
Only a bit useful (33.3)	15	-	1	6	5	3	10	5	4	3	2	6	10	5	10	5	3	6
	3.0	-	1.1	3.0	4.4	8.7	3.8	2.1	2.1	2.8	2.5	4.5	2.5	4.9	2.5	4.0	2.5	2.6
Not at all useful (0)	17	2	2	6	4	2	11	6	1	5	2	9	13	4	13	3	3	6
	3.4	3.1	2.5	3.3	3.6	6.2	4.2	2.5	.6	4.9	2.4	6.7	3.3	4.0	3.3	2.6	2.9	3.0
D.N.S.	1	1	-	-	-	-	-	1	-	1	-	-	1	-	1	1	-	-
	.2	1.4	-	-	-	-	-	.4	-	.9	-	-	.2	-	.3	.8	-	-
Index(Maximum=100)	90	93	93	90	88	83	89	91	93	91	92	84	91	87	91	89	92	90

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REPORT 40D

S.2 Q.2 How useful would you say Advice and guidance to Canadian travellers who have been held by authorities in other countries is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	CANADA	REST OF Under \$30k	\$30-49.9K	\$50k+
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	390	58	74	151	83	23	193	197	143	83	65	99	315	74	306	96	93	159
	76.7	81.1	78.3	78.5	73.3	64.7	72.4	81.4	77.0	79.0	76.8	74.3	78.0	71.7	77.7	77.7	80.3	74.5
Somewhat useful (66.7)	91	11	15	31	24	10	54	36	36	12	16	26	68	23	67	20	18	43
	17.9	16.1	16.3	16.0	20.7	26.6	20.5	15.0	19.5	11.7	19.4	19.7	16.9	21.8	17.1	16.3	15.3	20.2
Only a bit useful (33.3)	14	-	3	5	4	2	9	6	4	4	2	4	11	4	11	3	4	6
	2.8	-	3.0	2.8	3.3	6.2	3.2	2.4	2.4	3.6	2.7	2.9	2.6	3.6	2.7	2.7	3.4	3.0
Not at all useful (0)	12	1	2	5	3	1	10	2	2	5	1	4	9	3	9	3	1	5
	2.4	1.4	2.4	2.6	2.7	2.5	3.9	.8	1.1	4.8	1.1	3.2	2.3	2.9	2.3	2.5	1.0	2.4
D.N.S.	1	1	-	-	-	-	-	1	-	1	-	-	1	-	1	1	-	-
	.2	1.4	-	-	-	-	-	.4	-	.9	-	-	.2	-	.3	.8	-	-
Index(Maximum=100)	90	93	90	90	88	84	87	93	91	89	91	88	90	87	90	90	92	89

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REPORT 41D

S.2 Q.2 How useful would you say Assistance and evacuation during civil unrest and natural disasters is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under				English	French	REST OF CANADA			
									35	35-44	45-54	55+			Under \$30k	\$30-49.9K	\$50k+	
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	422	61	83	156	93	28	217	205	160	84	73	105	338	84	329	106	95	180
	83.1	86.1	88.0	81.3	82.1	77.8	81.5	84.9	86.0	80.0	86.9	79.3	83.6	81.3	83.4	86.2	81.7	84.5
Somewhat useful (66.7)	64	6	6	29	16	6	34	30	21	15	9	19	49	15	48	13	16	26
	12.6	8.4	6.8	15.3	14.3	16.1	12.7	12.5	11.3	14.1	10.7	14.4	12.0	14.7	12.1	10.2	13.4	12.1
Only a bit useful (33.3)	12	1	4	4	2	1	10	2	4	3	1	4	10	2	10	1	3	7
	2.4	1.4	3.9	2.2	1.8	3.7	3.8	.9	2.1	3.0	1.4	3.2	2.5	1.9	2.6	.9	2.2	3.0
Not at all useful (0)	8	1	1	2	2	1	4	3	1	2	1	3	5	2	5	2	2	1
	1.5	1.5	1.3	1.2	1.8	2.5	1.6	1.3	.7	2.0	1.1	2.5	1.4	2.0	1.4	1.9	2.0	.4
D.N.S.	2	2	-	-	-	-	1	1	-	1	-	1	2	-	2	1	1	-
	.4	2.6	-	-	-	-	.3	.4	-	.9	-	.6	.5	-	.5	.8	.7	-
Index(Maximum=100)	93	95	94	92	92	90	92	94	94	91	94	91	93	92	93	94	92	94



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REPORT 42D

S.2 Q.2 How useful would you say Managing searches for missing Canadian persons is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	354	47	64	135	82	25	176	178	135	71	65	84	281	73	272	83	86	149
	69.7	66.2	68.1	70.3	72.4	69.5	66.1	73.7	72.8	67.1	77.1	62.9	69.5	70.7	69.0	67.5	73.9	69.9
Somewhat useful (66.7)	105	15	17	41	24	8	55	50	38	16	16	35	83	23	82	27	19	46
	20.7	21.7	18.4	21.5	20.8	20.6	20.8	20.7	20.7	15.6	18.8	26.0	20.4	21.8	20.7	21.9	16.1	21.3
Only a bit useful (33.3)	25	3	8	8	4	1	19	6	7	9	3	6	21	4	21	7	5	9
	4.9	4.3	8.5	4.3	3.5	3.7	7.1	2.4	3.6	8.8	3.0	4.7	5.1	3.9	5.3	5.5	4.4	4.2
Not at all useful (0)	19	3	5	5	4	2	14	5	4	7	1	7	15	4	15	3	6	9
	3.7	3.8	5.0	2.8	3.3	6.2	5.3	1.9	2.4	6.6	1.1	4.9	3.7	3.7	3.8	2.7	4.9	4.1
D.N.S.	5	3	-	2	-	-	2	3	1	2	-	2	5	-	5	3	1	1
	1.0	4.0	-	1.1	-	-	.7	1.3	.6	1.9	-	1.4	1.2	-	1.2	2.4	.7	.5
Index(Maximum=100)	86	86	83	87	87	84	83	89	88	82	91	83	86	87	86	86	87	86

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S.2 Q.2 How useful would you say Mail service for travelling Canadians is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

Other than U.S.

REPORT 37D1

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under				English	French	REST		\$30-49.9K	\$50k+
									35	35-44	45-54	55+			OF CANADA	Under \$30k		
Unweighted row	160	27	26	57	44	6	81	79	50	31	24	55	120	40	116	28	38	72
TOTAL INTERVIEWS	164	27	28	59	45	5	83	80	52	32	23	57	123	41	119	30	36	76
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	39	8	4	11	14	1	14	24	11	6	5	17	27	11	24	10	12	12
	23.6	29.8	15.9	18.1	31.8	25.8	17.2	30.3	20.4	17.7	21.9	30.6	22.3	27.6	20.6	32.0	33.1	15.5
Somewhat useful (66.7)	46	10	7	19	9	2	24	22	18	6	6	16	37	9	37	12	8	22
	28.2	36.4	24.2	31.6	20.0	38.7	28.4	28.0	35.4	18.9	24.6	28.2	30.3	21.9	31.3	39.1	22.3	29.4
Only a bit useful (33.3)	39	8	4	14	12	1	24	15	13	10	7	9	27	12	27	2	9	26
	23.7	29.8	14.1	23.3	27.4	17.7	28.6	18.7	25.1	30.1	31.1	15.9	21.6	30.0	22.4	7.2	25.0	33.7
Not at all useful (0)	39	1	13	15	9	1	22	17	10	11	5	13	31	8	30	5	7	16
	23.8	3.9	45.8	25.3	20.9	17.7	25.8	21.7	19.1	33.3	22.3	23.5	25.0	20.5	25.0	18.4	19.6	21.3
D.N.S.	1	-	-	1	-	-	-	1	-	-	-	1	1	-	1	1	-	-
	.6	-	-	1.7	-	-	-	1.2	-	-	-	1.8	.8	-	.8	3.4	-	-
Index(Maximum=100)	51	64	37	48	54	58	46	56	52	40	49	56	50	52	49	63	56	46

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REPORT 3801

S.2 Q.2 How useful would you say Visiting Canadians held in foreign prisons is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

Other than U.S.

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	160	27	26	57	44	6	81	79	50	31	24	55	120	40	116	28	38	72
TOTAL INTERVIEWS	164	27	28	59	45	5	83	80	52	32	23	57	123	41	119	30	36	76
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	86	15	12	34	22	3	36	50	22	16	14	33	67	19	64	14	24	39
	52.3	57.2	43.5	58.2	47.7	48.4	42.7	62.3	43.4	50.0	60.0	58.7	54.8	45.0	54.1	46.0	64.9	51.1
Somewhat useful (66.7)	50	8	12	14	13	2	33	17	21	8	4	17	37	13	37	12	9	24
	30.7	31.1	44.7	24.4	29.8	33.9	40.0	21.0	40.5	24.6	19.1	29.9	30.1	32.6	31.1	39.6	24.4	31.5
Only a bit useful (33.3)	11	1	2	3	5	-	4	7	2	2	4	3	7	4	6	1	2	5
	6.9	3.8	8.1	5.1	11.0	-	4.8	9.0	3.8	6.3	16.9	5.9	5.9	9.7	5.3	3.5	5.0	6.9
Not at all useful (0)	14	1	1	6	5	1	9	5	5	6	1	2	9	5	9	3	2	7
	8.8	4.1	3.7	10.5	11.5	17.7	11.2	6.3	10.2	19.1	4.0	3.7	7.5	12.7	7.8	10.8	5.7	9.2
D.N.S.	2	1	-	1	-	-	1	1	1	-	-	1	2	-	2	-	-	1
	1.3	3.9	-	1.8	-	-	1.2	1.3	2.1	-	-	1.8	1.7	-	1.8	-	-	1.4
Index(Maximum=100)	76	82	76	78	71	71	72	80	73	68	78	82	78	70	78	74	83	75

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S.2 Q.2 How useful would you say Issuing emergency passports is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

Other than U.S.

REPORT 39D1

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	160	27	26	57	44	6	81	79	50	31	24	55	120	40	116	28	38	72
TOTAL INTERVIEWS	164	27	28	59	45	5	83	80	52	32	23	57	123	41	119	30	36	76
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	135	26	24	49	35	2	68	67	45	25	19	46	104	31	100	18	31	69
	82.7	95.9	86.4	83.5	77.4	30.6	82.0	83.3	86.7	77.7	83.9	81.3	85.2	75.2	84.7	61.4	84.6	90.2
Somewhat useful (66.7)	18	-	4	6	6	2	10	8	7	1	2	8	12	6	12	7	5	4
	11.0	-	13.6	10.9	13.5	33.9	11.7	10.3	13.3	3.1	7.2	14.9	9.8	14.8	10.1	24.2	12.6	5.8
Only a bit useful (33.3)	4	-	-	2	1	1	1	3	-	2	1	1	3	1	3	1	1	1
	2.5	-	-	3.8	2.2	17.7	1.2	3.9	-	6.0	4.9	1.9	2.6	2.4	2.6	3.6	2.7	1.5
Not at all useful (0)	6	1	-	1	3	1	4	2	-	4	1	1	3	3	3	3	-	2
	3.8	4.1	-	1.8	6.9	17.7	5.1	2.5	-	13.1	4.0	1.9	2.5	7.5	2.6	10.8	-	2.5
D.N.S.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Index(Maximum=100)	91	96	95	92	87	59	90	92	96	82	90	92	93	86	92	79	94	95

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REPORT 40D1

S.2 Q.2 How useful would you say Advice and guidance to Canadian travellers who have been held by authorities in other countries is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

Other than U.S.

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	160	27	26	57	44	6	81	79	50	31	24	55	120	40	116	28	38	72
TOTAL INTERVIEWS	164	27	28	59	45	5	83	80	52	32	23	57	123	41	119	30	36	76
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	123	23	19	48	31	3	58	65	39	22	18	45	96	27	92	23	27	58
	75.2	84.8	68.2	80.7	69.6	48.4	69.9	80.7	74.9	68.3	76.8	78.7	78.1	66.7	77.3	76.0	73.9	75.9
Somewhat useful (66.7)	32	4	7	8	11	2	19	13	12	5	3	11	21	11	21	5	7	14
	19.3	15.2	25.6	13.7	23.6	33.9	22.6	16.0	23.0	16.7	14.4	19.5	17.1	25.9	17.7	16.8	20.5	18.7
Only a bit useful (33.3)	5	-	2	2	1	-	3	2	-	3	1	1	4	1	4	1	2	1
	3.0	-	6.1	3.8	2.2	-	3.7	2.2	-	8.6	4.9	1.8	3.2	2.4	3.3	3.6	5.6	1.5
Not at all useful (0)	4	-	-	1	2	1	3	1	1	2	1	-	2	2	2	1	-	3
	2.5	-	-	1.8	4.5	17.7	3.8	1.1	2.1	6.4	4.0	-	1.6	5.0	1.7	3.5	-	3.9
D.N.S.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Index(Maximum=100)	89	95	87	91	86	71	86	92	90	82	88	92	91	85	90	88	89	89

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REPORT 41D1

S.2 Q.2 How useful would you say Assistance and evacuation during civil unrest and natural disasters is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

Other than U.S.

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	160	27	26	57	44	6	81	79	50	31	24	55	120	40	116	28	38	72
TOTAL INTERVIEWS	164	27	28	59	45	5	83	80	52	32	23	57	123	41	119	30	36	76
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	137	22	24	53	35	3	66	71	45	24	21	47	106	31	102	23	28	69
	83.4	83.6	88.2	88.9	77.2	48.4	78.9	88.0	86.7	74.1	92.4	81.9	86.2	74.9	85.8	75.8	76.4	90.4
Somewhat useful (66.7)	18	3	2	4	7	2	12	6	6	4	1	7	11	7	11	4	6	6
	10.9	9.4	8.1	7.2	16.0	33.9	13.8	8.0	10.9	12.8	3.6	12.9	8.7	17.5	9.0	12.8	15.7	8.4
Only a bit useful (33.3)	3	-	1	1	1	-	3	-	-	2	-	1	2	1	2	1	2	-
	1.9	-	3.7	1.8	2.2	-	3.7	-	-	6.5	-	1.8	1.7	2.4	1.8	3.6	5.6	-
Not at all useful (0)	5	1	-	1	2	1	2	3	1	2	1	1	3	2	3	2	-	1
	3.2	3.9	-	2.1	4.7	17.7	2.5	4.0	2.4	6.6	4.0	1.8	2.6	5.1	2.7	7.8	-	1.2
D.N.S.	1	1	-	-	-	-	1	-	-	-	-	1	1	-	1	-	1	-
	.5	3.1	-	-	-	-	1.0	-	-	-	-	1.5	.7	-	.7	-	2.3	-
Index(Maximum=100)	92	93	95	94	89	71	90	93	94	85	95	93	93	87	93	86	91	96

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REPORT 42D1

S.2 Q.2 How useful would you say Managing searches for missing Canadian persons is to Canadian travellers?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

Other than U.S.

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	160	27	26	57	44	6	81	79	50	31	24	55	120	40	116	28	38	72
TOTAL INTERVIEWS	164	27	28	59	45	5	83	80	52	32	23	57	123	41	119	30	36	76
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Very useful (100)	110	19	18	38	32	3	51	59	38	19	18	35	82	28	78	17	26	53
	67.3	71.9	64.1	65.1	71.7	48.4	61.0	73.9	73.1	60.1	78.2	61.6	66.8	69.0	65.6	57.7	72.2	69.1
Somewhat useful (66.7)	33	4	8	12	8	2	19	14	9	4	3	17	25	8	25	7	4	16
	19.9	13.3	27.1	20.4	17.0	33.9	22.7	16.9	16.5	13.9	11.7	29.6	20.3	18.6	21.0	23.7	11.4	21.2
Only a bit useful (33.3)	13	2	2	5	3	-	11	2	3	5	1	3	10	3	10	3	5	3
	7.9	7.7	8.8	9.3	6.7	-	12.8	2.8	6.4	16.2	6.1	5.4	8.1	7.3	8.4	11.3	14.0	4.5
Not at all useful (0)	6	1	-	2	2	1	2	4	1	3	1	1	4	2	4	2	-	3
	3.7	4.1	-	3.4	4.7	17.7	2.6	4.9	1.9	9.7	4.0	1.9	3.3	5.1	3.4	7.2	-	3.8
D.N.S.	2	1	-	1	-	-	1	1	1	-	-	1	2	-	2	-	1	1
	1.2	3.1	-	1.8	-	-	1.0	1.3	2.1	-	-	1.5	1.6	-	1.6	-	2.3	1.4
Index(Maximum=100)	84	86	85	83	85	71	81	87	88	75	88	84	84	84	84	77	87	86

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REPORT 43

S.2 Q.3a Have you travelled outside Canada for a period of at least forty-eight hours in the last three years?

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under				English	French	CANADA	REST OF Under		
									35	35-44	45-54	55+				\$30k	\$30-49.9K	\$50k+
Unweighted row	803	98	138	293	200	74	398	405	275	165	134	229	615	188	603	279	186	245
TOTAL INTERVIEWS	800	96	136	296	202	70	396	404	274	164	136	226	610	190	598	274	183	250
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Yes	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	63.5	74.2	69.6	64.9	56.3	51.9	67.1	59.9	67.8	64.2	61.6	59.0	66.2	54.7	65.9	44.8	63.3	85.3
No	291	25	41	103	88	34	130	162	88	58	52	93	205	86	203	151	67	37
	36.4	25.8	30.4	34.9	43.7	48.1	32.7	40.1	32.2	35.4	38.4	41.0	33.6	45.3	34.0	55.2	36.3	14.7
D.N.S.	1	-	-	1	-	-	1	-	-	1	-	-	1	-	1	-	1	-
	.1	-	-	.2	-	-	.2	-	-	.4	-	-	.1	-	.1	-	.4	-





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REPORT 45

S.2 Q.4.1 In getting ready for this trip or trips, which of the following preparations did you make in advance of your trip

--- Checked on the immigration and customs requirements of the country

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Yes	196	28	32	66	52	18	92	104	72	40	29	56	149	47	144	47	49	76
	38.6	39.1	33.3	34.6	45.8	50.0	34.6	43.0	38.7	37.5	34.0	42.3	36.9	45.4	36.5	38.3	42.2	35.5
No	310	43	63	126	61	18	174	136	113	66	55	76	255	56	250	75	67	137
	61.1	60.2	66.7	65.4	53.3	50.0	65.4	56.3	61.0	62.5	66.0	57.0	63.0	53.6	63.4	60.8	57.8	64.2
Dont know	1	-	-	-	1	-	-	1	-	-	-	1	-	1	-	1	-	-
	.2	-	-	-	.9	-	-	.4	-	-	-	.8	-	1.0	-	.8	-	-
D.N.S.	1	1	-	-	-	-	-	1	1	-	-	-	1	-	1	-	-	1
	.1	.7	-	-	-	-	-	.2	.3	-	-	-	.1	-	.1	-	-	.2















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REPORT 52

S.2 Q.5a In any of the trips you took over the past three years, did you ever ask for assistance from a Canadian embassy, high commission or consulate?

BASE: Have travelled outside Canada for at least 48 Hrs in last 3 years

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	CANADA	REST OF Under \$30k	\$30-49.9K	\$50k+
Unweighted row	505	74	94	189	110	38	263	242	185	105	82	133	405	100	395	122	119	208
TOTAL INTERVIEWS	508	71	95	192	114	36	266	242	186	105	84	133	404	104	394	123	116	213
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Yes	14	3	3	6	2	-	10	5	5	4	2	3	12	2	12	-	1	12
	2.8	3.6	3.4	3.4	1.7	-	3.6	1.9	2.6	4.1	1.9	2.5	3.0	1.8	3.1	-	.7	5.7
No	493	69	91	185	112	35	257	236	181	101	82	129	391	102	381	123	114	201
	97.0	96.4	96.6	96.6	98.3	97.2	96.4	97.7	97.4	95.9	98.1	96.7	96.7	98.2	96.6	100.0	98.4	94.3
D.N.S.	1	-	-	-	-	1	-	1	-	-	-	1	1	-	1	-	1	-
	.2	-	-	-	-	2.8	-	.4	-	-	-	.8	.2	-	.3	-	.9	-



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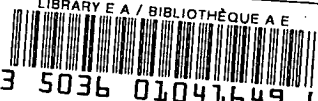
S.2 Q.5c On the whole, how satisfied were you with the service you received?

BASE: Asked for assistance

REPORT 54

	REGION					GENDER		AGE				LANGUAGE		H.H. INCOME				
	TOTAL	B.C.	Prairies	Ontario	Quebec	Atlantic	Male	Female	Under 35	35-44	45-54	55+	English	French	REST OF CANADA	Under \$30k	\$30-49.9K	\$50k+
Unweighted row	15	3	3	7	2	-	10	5	5	5	2	3	13	2	13	-	1	13
TOTAL INTERVIEWS	14	3	3	6	2	-	10	5	5	4	2	3	12	2	12	-	1	12
	100.0	100.0	100.0	100.0	100.0	-	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	-	100.0	100.0
Very satisfied (100)	8	1	3	3	2	-	7	2	4	1	1	3	6	2	6	-	1	7
	58.8	19.4	100.0	42.1	100.0	-	69.9	35.5	82.6	11.5	30.6	100.0	52.4	100.0	52.4	-	100.0	61.2
Somewhat satisfied (66.7)	4	1	-	3	-	-	1	3	1	2	1	-	4	-	4	-	-	3
	28.9	40.3	-	47.1	-	-	11.9	64.5	17.4	48.6	69.4	-	33.4	-	33.4	-	-	24.6
Not very satisfied (33.3)	1	-	-	1	-	-	1	-	-	1	-	-	1	-	1	-	-	1
	4.9	-	-	10.8	-	-	7.3	-	-	16.0	-	-	5.7	-	5.7	-	-	5.7
Not at all satisfied (0)	1	1	-	-	-	-	1	-	-	1	-	-	1	-	1	-	-	1
	7.4	40.3	-	-	-	-	10.9	-	-	23.9	-	-	8.5	-	8.5	-	-	8.5
D.N.S.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Index(Maximum=100)	80	46	100	77	100	-	80	79	94	49	77	100	77	100	77	-	100	79

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