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INFORMATION FOR THE CANADIAN TRAVELLER
2002/2003

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Department of Foreign Affairs and International Trade Ministère des Affaires étrangères et du Commerce international

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Canada Direct™*
Canadian Food Inspection Agency
Drugs and Travel Information Program
Environment Canada
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McNeil Consumer Healthcare (Imodium**)
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Scotiabank
Telfer International Consultants Inc. (International

Insurance Consultants)

Travel at Home and Abroad Portal***

* Canada Direct is a second

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Published by the Department of Foreign Affairs and International Trade

To obtain more information or additional free copies of this book-let, visit your nearest Passport Office, check the Consular Web site (www.voyage.gc.ca) or write to:

Enquiries Service

Department of Foreign Affairs and International Trade
125 Sussex Drive
Ottawa, ON K1A OG2
Tel.: 1-800-267-8376 (in Canada) or (613) 944-4000
E-mail: Engserv@dfait-maeci.gc.ca

We would like to receive your comments on this booklet. Write to us at the address above or e-mail us at voyage@dfait-maeci.gc.ca.

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This publication is available in alternative formats upon request.

Ce document est aussi disponible en français.

Note: The information in this booklet is subject to change. Please check our Web site or the appropriate government departments and organizations mentioned inside to ensure you have the most current information.

The "For More Information" section (p. 26) includes information on publications, resources and programs available from the Department of Foreign Affairs and International Trade, as well as from other government departments and agencies mentioned throughout the text.

© Department of Foreign Affairs and International Trade April 2002 Cat. No.: E2-71/2002E ISBN 0-662-31408-5

Introduction

Canadians love to travel. Each year we make about 100 million trips abroad for both business and pleasure. The vast majority of these excursions go off without a hitch.

But unfortunately all trips do not come with a hassle-free guarantee. Accidents, illnesses, legal problems and linguistic and cultural difficulties do occur. Most problems are minor and you can usually solve them yourself. But if you run into more serious obstacles, our offices abroad are there to assist you.

Bon Voyage, But... will help you plan ahead. Read it before you book your next trip. And pack it in your luggage — it's a handy reference book of travel advice, important telephone numbers and addresses

of Canadian government offices around the world.

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Our services are available through our headquarters in Ottawa and through our network of offices in other countries. Emergency services are available 24 hours a day, seven days a week.

Before You Go...

Preparation is the key to a successful trip. By doing your homework before you leave, you minimize the chances of something going wrong.

Get Informed Before you board that airplane or train, take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country's language. Even a modest command of the local language will go a long way.

When you are travelling, the laws of the country you are visiting apply to you too. Never assume that because you are a Canadian citizen you are immune to foreign laws.

A Traveller's Checklist

- ✓ Information on your destination country
- ✓ Itinerary and budget ✓ Health and travel
- ✓ Hearth and travel
 insurance
 ✓ Passport: check expiry
- date, make copies

 ✓ Visas

 ✓ Dual citizenship: is it
- an issue?

 ✓ Vaccinations, medication, prescriptions, medical certificate, supplies

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Consult the Country Travel Reports, the weekly Travel Bulletin and the

the Country Travel Reports, the weekly Travel Bulletin and the Current Issues section on our Web site for up-to-date information on safety and security conditions, health issues, and entry and visa requirements for 225 travel destinations. This information is available 24 hours a day, 365 days a year.

To be prepared in case you get in trouble abroad, find out before you go where the nearest Canadian government office is located. Addresses and telephone numbers are listed at the end of this booklet. The on-line version of this booklet also contains.

e-mail and Web addresses.

Children: ensure they have their own passport, make custody arrangements, obtain certified documentation, etc.

special arrangements for food, animals, plants, etc. Don't forget to pack this booklet. It could help you

more than you can imagine.

receipts for purchases,

✓ Bringing back goods:

When travelling abroad, you may wish to use Canada Direct, an automated long-distance access service that allows you to call home to Canada or to other countries using the Canadian telecommunications network. For Canada Direct access numbers, see the list at the end of this booklet.

to Radio Canada:International (RCI) or consult the RCI:Web site for the latest news. RCI also broadcasts messages from the Canadian government during emergency situations. Check with RCI to obtain a schedule of the times and frequency of

broadcasts to different parts of

the world.

While you are abroad, tune in

Your Passport

Your passport is the best proof of your Canadian citizenship, You and all family members should have a valid passport if you plan to travel outside Canada. Passport applications are

available on-line and at passport offices, post office outlets and Canadian government offices abroad.

Important Changes
Following the September 11 terrorist

attacks in the United States, enhanced security measures were instituted for passport application and renewal procedures. Here are

a few important changes:

April:2002: A.new passport document for higher security
Using the latest digital imaging and security tools available, the new Canadian passport will continue to be among the most secure, advanced passport documents in the world. Previously issued passports will remain valid until their expiry date. (Check with the Passport Office Web

A:passport for everyone
Effective December 11, 2001,
Canadianichildren must have their
own:passport. The practice of
adding a child's name to:a:parent's
passport is no:longer permitted.
This new security-measure is:also
intended to help:protect.children

site for more information.)

and combat child slavery and prostitution. (More information on children's issues is available in the

Publications:section of our Web site.) However, if you hold a valid Canadian passport issued before December 11, 2001, that bears the name of your child; the passport

will remain valid for both you and

your child until(it expires. Before

any travel by a child, contact the embassy or consulate of the countries the child will be visiting to inquire about entry requirements.

Extended processing time
Due to thorough screening procedures, the processing period for passport applicants in Canada has been extended to 10 days for in-person applications. The processing period for mail-in applications has been extended to a minimum of 20 days. Sorplan to apply well before your departure.

Quebec birth certificates
Since November 26; 2001, birth
certificates issued on or after
January 1, 1994, by Le Directeur de
l'état civil of Quebec, or al Canadian
citizenship certificate, are the only
acceptable identity documents as
proof of Canadian citizenship for
passport issuance for people born
in Quebec, Baptismal certificates
and municipal or civil documents
are no longer acceptable.

Keep It Safe!

A Canadian passport remains at all times the property of the Government of Canada and may be used only by the person to whom it has been issued. Selling a passport or permitting any other individual or agency to use the passport may lead to criminal prosecution and is cause for revocation of the passport and refusal of future passport services.

If your passport is due to expire within six months of your arrival in another country, check with that country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

Before you leave on your trip, be sure to complete the "In case of accident or death notify" section in your passport. This will help us quickly notify your family or friends if an emergency arises.

Make a photocopy of your passport's identification page and keep it separate from the original when you travel. For added security, leave a photocopy with a friend or relative at home. These simple steps may speed the replacement process if you lose your passport.

If your passport is lost or stolen while you are travelling, contact the nearest Canadian office immediately for a replacement after reporting the loss or theft to the local police. Make sure you get a copy of the police report or the report number. Before a new passport can be issued. you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), provide a copy of the police report or report number, present new photographs and pay the required fee.

We recommend that you carry a birth or citizenship certificate (see above) confirming your identity in addition to your Canadian passport.

The value of the United Strain and Mexico. In advantage of the Capadian passport or carry a walld identification card that includes a photo, plus proof of citizenship (your birth certificate or your citizenship certificate if you weren't born in Canada).

For detailed information about travel in the United States and Mexico, refer to our booklets Crossing the 49th and México: ¿Qué pasa?

CAN YOU TELL WHAT'S WRONG WITH THIS DRINK?



HEPATITIS. THE HIDDEN TRAVEL RISK.

You can't see or taste the hepatitis virus in your drink. And that's just one of the many ways that over a million vacationing Canadians face hepatitis risk every year - even at the best tropical resorts. The World Health Organization (WHO) considers that all of Mexico and the Caribbean islands (including Cuba) are high-risk areas for acquiring hepatitis A. Hepatitis A and B are serious liver diseases that can sometimes be fatal. Once infected, you could easily spread the illness to others back home, even before you know you're sick.

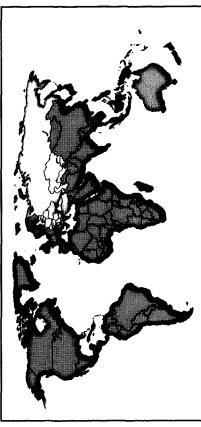
Why take the chance?

Only Twinrix* gives you and your family simple, long-term protection from both hepatitis A and B. So see your doctor about Twinrix* and stay healthy.

You could experience redness, swelling and pain at the site of injection or fever, headache, malaise and fatigue. Most adverse events are considered as mild and transient. Twinrix⁸ is a registered trademark, used under licence by GlaxoSmithKline Inc.

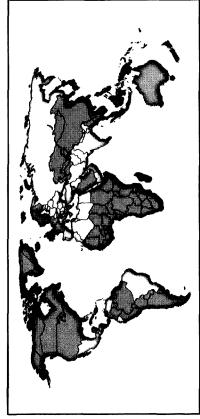






Adapted from Centers for Disease Control, 2001

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and World Health Organization, 2001 Control, 2001 Adapted from Centers for Disease

medium

high

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well in advance of your trip.

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countries (except in special cases). However, customs and immigration controls remain in force when you are travelling to one of the above countries from Canada or any other country that does not participate in the Schengen Convention.

If you have any questions about

passports, contact the Passport

countries. Your travel agent or the

country's embassy or consulate

in Canada can advise you of the

requirements. You can also check

our Travel Reports for the countries

you intend to visit. Apply for visas

Do You Need a Visa?
You need a visa to travel to certain

Office.

You should ensure that authorities stamp your passport when you enter the Schengen area and that you fulfil all

When you arrive at your destination, be prepared to prove that you have enough money to support yourself during your stay.

Be aware of the rules and restrictions governing visas and your length of stay. This knowledge can save you both time and money.

Some countries will allow you to enter only if you can prove you will be leaving. Be prepared to show

reas sation to malities in over a country dailen. What travelle a remone Selfe as country for passport with you when traveling within a Schengen country, always carry a photocopy of your passport with you. Visitors should also make sure they do not extend their stay beyond the period of time allowed by each country.

If you have questions about your status or if you would like information about the entry and registration requirements of Schengen countries, contact their embassies or consulates in Canada before your departure.

your return or onward ticket or any visas that demonstrate that you plan to visit another country.

Charter Flights

Before you book a charter flight, check the credentials of both the travel agency and the charter company with either the Better Business Bureau or a local consumer advisory organization.

Dual Citizenship

To avoid unpleasant surprises, find out whether you, your spouse or any other family member is a citizen of another country. If you have a second citizenship, you should always travel using your Canadian passport and always present yourself as a Canadian citizen to local authorities.

If you are considered a national of another country, you may be compelled to do military service or pay special taxes.

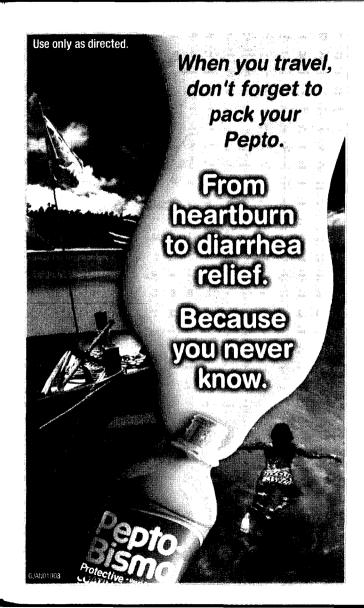
If you do run into problems because of your dual citizenship, contact the nearest Canadian government office immediately. For detailed information on this subject, refer to our booklet *Dual Citizenship*.

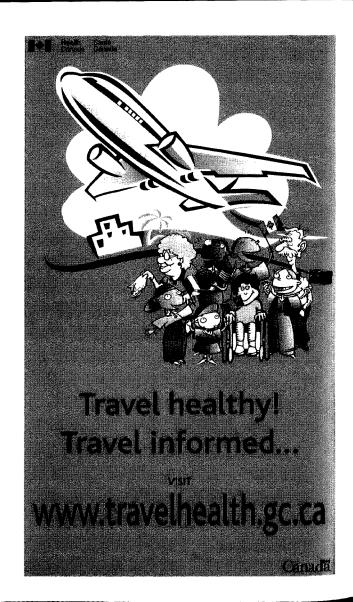
People with Special Needs Many countries do not provide access for people in wheelchairs or make allowances for those with special hearing, sight or other physical requirements. Contact an accessibility organization or talk to others who have travelled to your destination in the past. There are also several guides published about international travel for people with special needs. Check your local library, bookstore or the Canadian Transportation Agency Web site.

Canadians with disabilities who hold a valid parking permit in Canada may take their permit with them for use in any of the 40 member countries of the European Council of Ministers of Transport (ECMT). Be sure to check with local authorities there to determine entitlement. For more information, consult the Transport Canada Web site.

Getting Medical Advice
Your risk of acquiring a disease
while travelling depends on several
factors. These include your age
and gender, your current state of
health and immunization status,
your itinerary, the duration and
style of your trip, and anticipated
activities (including contact with
animals, exposure to fresh water.
sexual contact), as well as the
local disease situation

Know before you go! Health Canada's Travel Medicine Program strongly





recommends that your travel plans include contacting a travel medicine clinic or your physician six to eight weeks before departure. Based on an **individual risk assessment**, a health care professional can determine your need for immunizations and preventive medication and can advise you on what precautions to take to avoid disease while travelling. Consult the Travel Medicine Program Web site to find a travel medicine clinic close to your home.

Vaccinations

Based on your current health status, immunization history and anticipated itinerary, a health care provider can assess your vaccination requirements for illnesses such as yellow fever, typhoid, meningitis, Japanese encephalitis, hepatitis and malaria. Seek a risk assessment well in advance of your departure, as you may need to start receiving shots or taking preventive medication a month or two beforehand. For instance, a meningococcal vaccination is required for pilgrims travelling to Mecca, Saudi Arabia, for the annual haii; and an International Certificate of Vaccination for yellow fever is a legal requirement to enter certain countries.

International travel can expose you to infectious diseases, such as polio, that aren't frequently seen in Canada.

Our high standards of sanitation and childhood immunization programs may have made you complacent about these diseases. Ensure that your routine immunizations — diphtheria, whooping cough (pertussis), tetanus, polio, measles, mumps and rubella — are up-to-date.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. Talk to your pediatrician, family doctor or travel medicine clinic.

AIDS

AIDS/HIV is a global disease. Some countries require proof of AIDS testing. Have the test conducted and obtain the results **before** your trip. When travelling, take the same precautions you do at home. Do not assume that condoms will be readily available everywhere. Even if you can find them, they may not meet the safety standards set by the World Health Organization.

Remember: Using intravenous drugs is not only illegal but also extremely risky — especially if you share needles.

Medication

If you take medication, be sure to pack an extra supply in case you are away for longer than expected.

Carrying a duplicate of your original prescription is recommended, especially when travelling to a country that is particularly sensitive about drugs. Carry an extra prescription that lists both the generic and trade names of the drug, in case your medication is lost or stolen. This is also a good idea if you wear glasses or contact lenses; having the prescription makes it easier to replace them.

Do not try to save luggage space by combining medications into a single container. Keep all medications in the original, labelled container to avoid customs problems.

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, obtaining a note from your doctor that states the medical reasons for your prescription and the recommended dosage is also encouraged. Note that doctors recommend carrying an effective antidiarrheal agent (such as Imodium®) because such treatments may not be available at your destination.

If you need syringes for a medical condition such as diabetes, it is

very important that you take along an appropriate supply. As well, you should carry a medical certificate that shows they are for medical use.

If you have a pre-existing medical condition that could present a problem while you are travelling, it is wise to wear a MedicAlert* bracelet. Through the MedicAlert* Foundation, your vital medical facts are stored in a database that can be accessed 24 hours a day from anywhere in the world.

Pregnancy

If you are pregnant and plan to travel abroad, talk to your doctor. Some vaccinations may not be recommended. Also, check your travel and health insurance plans carefully to ensure they cover health complications arising from pregnancy.

On Your Return

If you become sick or feel unwell when you return to Canada, see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada, and where you have been. If you were ill while travelling, see your doctor on your return and explain your travel history and any treatment you received.

ATTENTION

Working anywhere outside Canada without the right insurance is risky.

Telfer International, with over 30 years' experience insures Canadians working anywhere outside of Canada, including the U.S. We provide complete, medical coverage including occupational and war risk.

Contact us and we will be pleased to outline our protection's strength and versatility.

Telephone: (514) 284-2002 • Fax: (514) 284-3203 email: info@telferinsurance.com www.telferinc.com



Malaria

malaria occurs and you develop a fever during the first year after your return (especially in the first three months), seek medical attention immediately. Inform the doctor about your travel history and remind him or her that antimalarial pills do not guarantee protection against malaria. To rule out malar-

ia, a blood test must be performed.

If you have been in an area where

Supplemental

Health Insurance
Do not rely on your provincial
health plan to cover costs if you
get sick or are injured while you
are abroad. At best, your health
plan will cover only a portion of
the bill. It is your responsibility to
obtain and understand the terms
of your supplementary insurance
policies. Some credit cards offer
their holders health and travel
insurance. Do not assume the
card alone provides adequate
coverage.

Be sure to ask whether your policy:

 Has an in-house worldwide emergency hotline you can call if you are in trouble. Find out whether it is open 24 hours a day, seven days a week; whether the operators are multilingual; and whether nurses or physicians are on staff.

- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for your medical evacuation to the nearest place with proper medical care or to Canada.
- Pays for any required medical escort (doctor/nurse) to accompany you during evacuation.
- Excludes pre-existing medical conditions. If such conditions exist, notify your insurance company and get an agreement in writing that you are covered for these conditions. Otherwise, you could find your claim "null and void" under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a hospital accepts only such payment.
- Pays for the preparation and return to Canada of your remains should you die while travelling.

Carry details of your insurance with you. Also tell your travel agent, a friend or a relative at home, and your travelling companion how to contact your insurer.

Get a detailed invoice from the doctor or hospital before you leave the country. There is nothing more

«Ils ont pris tout mon argent, monsieur l'agent!»

"Sie haben mir mein ganzes Geld abgenommen, Herr Polizist."

"Se llevaron todo mi dinero, señor policía."

"They took all my cash, officer."



Don't take chances. Protect your vacation money with American Express^e Travellers Cheques^e. Pick them up at any Scotiabank branch before you go.

www.scotiabank.com/travel



^{1M}Traciemark of The Bank of Nova Scotia. ®Used under license by Amercian Express Company. Copyright ©: Amex Canada Inc., 2002 frustrating than trying to get the proper paperwork from thousands of kilometres away. Remember always to **submit original receipts** for any medical services or prescriptions you received while travelling abroad. Most insurance companies will not accept copies or faxes.

Other Insurance

Your provincial government health insurance plan cannot be maintained after you have lived outside the province for a period of time. This period varies depending on your province of residence. Individual personal medical insurance for those working outside Canada, with both occupational and non-occupational coverage, is available. These plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Coverage is available for both the contracted person and dependants (you may wish to see the Telfer International ad for more information).

Lost luggage, theft of your purse or wallet, or flight cancellations can happen to you. These annoyances may cause major disruptions when they take place in a foreign country. Consider purchasing a travel insurance package that will compensate you for such inconveniences.

Iravelling by Car?
Keep in mind that each country
has its own driving regulations.
You may be required to obtain an
international driver's licence or
additional insurance. Be sure to
learn the local rules of the road
before you get behind the wheel.
In some countries, the driver may
be detained and questioned by
police even though only a minor
accident has occurred.

Country-specific insurance must be purchased for travel by car to Mexico and Central America. This is usually available at border crossings. For specific information on driving in the United States and Mexico, consult our booklets Crossing the 49th and México: ¿Qué pasa?

Money Matters

Canadian currency and traveller's cheques in Canadian dollars are not always accepted. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry. It's always a good idea to have a small amount of the local currency on hand when you first arrive, unless the importation of local currency is a crime. Check with the foreign embassy or consulate in Canada or with your travel agent about currency regulations in the country you plan to visit. Traveller's cheques,

Travel Tips

Provided by American Express

- Purchase American Express[®] Travellers Cheques. They are accepted worldwide and can be refunded — cash can't.
- Sign all your Travellers Cheques immediately, but do not countersign them until you use them.
- Consider Cheques for Two™, available in US dollars, if you are travelling with a companion. They can be used by both travellers but only one signature is necessary on a Cheque,
- Divide your Travellers Cheques and cash up so there is less risk of losing them all.
- . Know how the exchange rate affects your funds.
- . Check what the ATM withdrawl fees are before you leave
- . Safely store away credit cards that you won't need on your trip
- Track purchases by keeping your receipts.
 - * Used by Amex Canada Inc. under license from American Express Company.

such as those issued by American Express, in the appropriate currency or in U.S. dollars are often the safest and most convenient option. To ensure that traveller's cheques are accepted in the country you plan to visit, call American Express at 1-809-221-7282

Do not rely exclusively on bank machine cards or credit cards. They are not necessarily honoured internationally.

Canadian Taxation Status If you are living or travelling abroad but maintain residential ties in Canada, you are usually considered a factual resident of Canada for taxation purposes. However, there may be other factors involved, so review your situation with the Canada Customs and Revenue Agency before you leave in order to avoid surprises. The CCRA publication Canadian Residents Abroad provides excellent information.

The CCRA's International Tax
Services Office processes income
tax returns for factual residents,
non-residents and deemed residents
of Canada, including Canadians
posted overseas. It also provides
general assistance by telephone,
correspondence and counter service,
and looks after all non-resident tax
withholding accounts.

Avoiding Customs Difficulties

Before travelling abroad with valuable items, you can take advantage of a free identification procedure

at any Canadian Customs office. This service is available for items that have serial numbers or other unique markings. Alternatively, if you request it. Customs can apply a sticker to any item to give it a

serial number.

Jewellery often has significant value and can be difficult to identify. To make it easier to re-enter the country with jewellery, contact your nearest Customs office to find out the steps to take before your departure.

Transport of Dangerous Goods

Passengers are not permitted to transport dangerous goods on board an aircraft in carry-on or checked baggage or on their person. Dangerous goods are articles or substances that are capable of posing a risk to health, life, property or the environment when transported. Before travelling to any destination, consult the airline or Transport Canada's Web site to find out what you can and cannot transport.

Women Travelling Solo

Our booklet Her Own Way: Advice for the Woman Traveller provides information specifically for women travellers.

Travel with or by Children

Remember that since December 11. 2001. Canadian children need their own passport (see "Important Changes" above). However, if you hold a valid Canadian passport issued before December 11, 2001, that bears the name of your child, the passport will remain valid for both you and your child until it expires. Before any travel by a child, contact the embassy or consulate of the countries the child will be visiting to inquire about entry requirements.

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop. you should talk to a lawyer before the child leaves home. Our special publication, International Child Abductions: A Manual for Parents. contains further information.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with the country's embassy or consulate in Canada before you travel. If you have custody questions, contact the Department of Foreign Affairs and International Trade's Consular Case Management division at 1-800-387-3124 (in Canada) or (613) 943-1055.

If a person younger than 18 is travelling alone or with only one parent or another adult, certified documentation proving that the trip is permitted by both parents should be carried. For an example of a certified consent letter, visit the Frequently Asked Questions section of our Web site.

Remember that customs officials are looking for missing children and may ask questions about the children travelling with you. Make sure you carry the proper identification for vourself and any children travelling with you, including any documents required by the country you intend to visit. Proper identification includes birth certificates, baptismal certificates, passports, citizenship cards. records of landing and certificates of Indian status. These will help prove your citizenship and residency when you return to Canada.

International Adoptions

Provincial and territorial authorities in Canada are responsible for authorizing international adoptions. If you are thinking of adopting a child from another country, you must first obtain information about the adoption regulations of the province or territory in which the child will reside. While adoption is a provincial/territorial responsibility, Citizenship and Immigration Canada (CIC) is responsible for allowing an adopted child entry into Canada. Entry can be refused if the child does not hold the appropriate immigrant visa. A visa may be denied even if the adoption

For more information, contact your provincial/territorial authorities or the CIC call centre nearest you.

has already been completed.

Seeking Assistance

Registering at a Canadian **Government Office Abroad**

It is recommended that you register at the nearest Canadian government office abroad. This will help us contact you in case of an emergency. Registration is voluntary, and the information you provide is protected and used in accordance with the

provisions of the Privacy Act. Canadians can also register on-line at our Web site (www.voyage.gc.ca/ Consular-e/SOS/rocapage-e.htm).

In countries where Canada has no direct representation, there may be arrangements in place for you to register with another country's embassy or consulate. For example, Canada has such an arrangement with Australia. Consult the Country Travel Reports on our Web site for country-specific information.

Consular Assistance

Canada has over 270 "points of service" worldwide where consular officials are ready to help you if needed. In some instances, there may be a fee for services.

What we can do for you:

- We can contact, at your request, your relatives or friends and ask them to send you emergency funds.
- We can help you during emergencies such as natural disasters or civil and military uprisings.
- We can direct you to sources of information about local laws, regulations, cultural customs, and visas.
- We can assist with medical emergencies.
- We can replace passports (fees apply).
- If you are arrested, we can try
 to ensure equitable treatment
 under local laws. At your request,
 we can inform relatives and
 friends about your arrest and try
 to ensure that legal rights and
 processes are extended to you
 consistent with the standards
 of the host country.

 If you wish, we can notify your next of kin regarding an accident or death and let them know whether, and how, they can help.

Although Canadian offices provide a wide variety of services to travelling Canadians, demand is such that we restrict some services, especially those for which there are adequate alternatives available locally. Such services include making travel arrangements, transferring funds or paying local bills, storing or safekeeping personal effects or searching for lost items, doing translations, assisting with job hunts, obtaining visas for other countries and acquiring local permits or licences.

Check the "Canadian Government Offices Abroad" section for information on how to contact the Canadian office(s) in the country you plan to visit.

Emergency Consular Services

Canadian government offices abroad offer 24-hour assistance. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message for a return call. In either case, there will be a prompt response. If you leave

a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address.

From some countries, you can use a toll-free number to speak to a consular officer in Ottawa. See page 69 for the number to call. In addition, you can make a collect call to the Department of Foreign Affairs and International Trade

in Ottawa, 24 hours a day, seven days a week, at (613) 996-8885. You may wish to use the *Canada Direct* service if it is available in the country you are calling from.

In some locations where Canada does not have a local office, the Australian or British missions will provide emergency services or will contact the nearest Canadian office on your behalf.

On the Road

When you are travelling in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although

you may not agree with some of

the country's beliefs, remember

that you are a visitor.

Foreign Laws and Customs

In many countries, appropriate attire for both sexes is very important. In some countries, laws govern what men and women can and cannot wear in public. Penalties for disobeying local laws can be quite severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many of these areas are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts or buildings.

Not everyone likes to have their picture taken. Local people may resent you for taking their photograph, or they may demand money for the picture after it has been taken. Always ask first.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. You may lose your film and your camera, and you could even come under suspicion of espionage.

Guess who was detained at the border for drugs?



Prescription drugs and even some over-the-counter medications can be closely scrutinized by customs officials.

When travelling outside Canada, take along a copy of your prescription and ensure you carry all medicines in their original containers. If you use syringes, bring along a doctor's certificate proving they're for medical use.

For more information, visit our Web site at: www.voyage.gc.ca

Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In many countries, foreigners are specifically targeted. Don't wander into unknown areas - find out how safe they are first. Don't pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it's locked. Never take anything, even an envelope, across a border for someone else.

Don't display large amounts of money or expensive lewellery in public. Use a money belt or a case with concealed sections for valuables. Dress appropriately.

Leave a copy of your itinerary with someone at home so they can contact you in case of an emergency. Don't forget to telephone home, particularly if you have promised family members or friends that you would do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. Never carry your passport, travel tickets, identification documents, cash, credit cards

and insurance papers together. If you do so, you risk being left with no identification or funds.

Use the safety deposit box at your hotel. Never leave valuables in your room.

Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs are readily available and openly used in some places. Most countries impose heavy fines and long prison sentences for possession and trafficking. For details, check the Drugs and Travel section of our Web site.

In some countries, possession of even small amounts of drugs carries the death penalty.

Never take any parcel that is not yours across a border.

Choose your travelling companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be.

Crime and Punishment More than 2,000 Canadians are currently imprisoned outside Canada for various offences.

The laws and customs of countries around the world can be very different from those in Canada. Ignorance of those laws is no defence.

While in a foreign country, you are subject to its laws and regulations. Your Canadian citizenship offers no immunity.

Canadian consular staff abroad must also follow the rules of the host country. If you do find yourself in trouble, they can help you locate

gjerë xijar Hallarën The Governmental Canada has endited legication that permits the arrest and prosecution of Canadians in Canada for the sexual exploitation of children in other countries. Most countries are now enacting legislation, or more vigorously enforcing existing laws, concerning the sexual exploitation of children. Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the Publications section of our Web site.

a lawyer, contact your family and friends, and ensure that you receive fair treatment according to the standards of that country. However, they cannot wield any influence to reduce your sentence or fine.

Judicial Process

Never assume that the legal system of the country you are visiting is the same as at home. "Innocent until proven guilty" is not a universally recognized concept. In some countries, you may not even have the right to legal representation or a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is presumed in some countries. This means that you may be charged simply for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a demonstration or riot, you may be considered a participant and be rounded up with those involved. Your Canadian citizenship does not grant you immunity.

If you do find yourself in legal trouble, contact the nearest Canadian government office immediately.

If you cannot do so yourself, have someone else do it for you.

Mail

If you are travelling for an extended period of time, you can arrange to have your mail sent to a post office box or, where possible, to the nearest Canadian government office. In the latter case, the office will hold on to letter-size mail (not parcels) for you to pick up in person. This mail cannot be forwarded to another address.

When You Return

Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money, in local funds, to pay this tax.

Canadian Food Inspection
Agency: Be Aware and Declare
Every year, thousands of travellers
fail to declare things like meat,
cheese, animal hides, live birds,
plants, fruits and their products.
These items may carry pests or
diseases that pose a risk to human,
plant or animal health. Foreign
pests or diseases could destroy
Canada's crops and forests and
endanger our livestock, threatening
our ability to produce safe food.

Canadian law says you must declare all the plants and animals you bring back, as well as their products. It restricts and prohibits the entry of products that could harm Canada's agriculture and forestry or that pose a danger to human health and safety.

Before you leave Canada, contact the Canadian Food Inspection Agency or visit their Web site.

Pet Imports

Before bringing a live animal back to Canada, check the import requirements with the Canadian Food Inspection Agency. For more information, consult the "Pet Imports" chapter under "Travellers" in the Consumer Centre section of the Agency's Web site or call one of their Import Service Centres.

Canadian Customs and Import Controls You must declare everything you have purchased and acquired abroad, whether the items are for yourself or intended as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.



Agence canadienne d'inspection des aliments

What can I bring into Canada?

Foods, plants and animals can harbour disease and pests.

Protect Canada's resources ... Be aware and declare!

Web Site: www.inspection.gc.ca

Tel.: 1-800-442-2342



If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50 without paying duties or taxes. This does not include alcohol and tobacco.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$200 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products. as follows: up to 1.14 litres of liquor or 1.5 litres of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml. As for tobacco, you may bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco. Provincial age restrictions apply to liquor and tobacco products.

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include tobacco products and alcoholic beverages as described above. When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

Note: As of October 1, 2001, if you include cigarettes, tobacco sticks or loose tobacco in your personal

exemption allowance, only a partial exemption will apply. You will have to pay a minimum duty on these products unless they are marked "Canada — Duty Paid." Canadianmade products sold at a duty-free shop will be marked in this way. You can speed up your clearance by having your tobacco products available for inspection when you arrive.

Certain goods are restricted from entering Canada. If you are considering importing meat or dairy products, plants, weapons, vehicles, exotic animals or products made from their skins or feathers, contact the Canada Customs and Revenue Agency or the Canadian Firearms Centre beforehand for guidance.

Obscene materials, hate propaganda, most weapons, and goods harmful to the environment are prohibited from entering Canada.

If you have any questions about what you can bring home, contact the Canada Customs and Revenue Agency or call your local Customs Border Services office. The CCRA booklet *I Declare* describes what you can and cannot bring back to Canada if you have been away for less than a year.

Importation of Firearms Specific regulations and procedures apply to the importation of firearms. For more information, contact the Canadian Firearms Centre.

Illegal Souvenirs

Before you purchase an animal or plant, or a product made from animals or plants, be sure you know what rules and regulations apply. Many attractive items sold in foreign countries are made from endangered plants or animals. Live cactus and orchid plants, ivory bracelets and carvings, marine turtle shells and turtle-shell products. whalebone carvings, and cat skins. teeth and claws are some of the more common items illegally brought back to Canada, These items are included in the more than 30,000 species of wild animals and plants regulated under

the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES), A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact **Environment Canada for details**

Since many other countries also have strict laws protecting wildlife. it is often wise to leave any items you already own at home.

When in doubt, don't buy it!

After Residing Abroad After a stay abroad of more than a year, there are special import provisions for household items and personal belongings when you move back to Canada. Information is contained in the brochure Moving Back to Canada, published by the Canada Customs and Revenue Agency.

For More Information

Department of Foreign Affairs and International Trade Consular Affairs Bureau Web site: www.vovage.gc.ca E-mail: voyage@dfait-maeci.gc.ca

Publications (free)

Bon Voyage, But., Information for the Canadian Traveller Canadian Performers: How to Enter the United States

China (Including Hong Kong): A Guide for Canadian Visitors Crossing the 49th: Advice for Canadians Travelling to the United States Destination: Success - Services for Business Travellers Dual Citizenship: What Travellers Should Know

Child Sex Tourism Fact Sheet

(on-line only)

Know the rules sometimes is illegal



In co-operation with over 150 countries, Canada is committed to protecting some 30,000 plant and animal species. Before bringing any item made from them into Canada know the rules.

You risk losing the item, prosecution and fines up to \$150,000.

Canadä

For more information on current legislation, see page 26 or contact:

CITES* Administrator Environment Canada

Ottawa, Ontario K1A 0H3 Tel.: 1-800-668-6767

or (819) 997-1840

Fax: (819) 953-6283 www.cites.ec.gc.ca



Environnement

Guess Who Was Detained at the Border for Drugs! Guide for Canadians Imprisoned Abroad Her Own Way: Advice for the Woman Traveller

International Child Abductions: México: ¿Qué pasa? A Guide

Out on a Limb: Advice for the Adventure Traveller Retirement Abroad: Seeing the Sunsets Teaching English in Korea (on-line only) Teaching English in Taiwan (on-line only)

A Manual for Parents

for Canadian Visitors

Travelling Abroad? Assistance for Canadians What No Child Should Endure Working Abroad: Unravelling

the Maze To access or order-

Web site: www.voyage.gc.ca Tel.: 1-800-267-8376 (in Canada) or (613) 944-4000

Country Travel Reports (free) Country Travel Reports at www.voyage.gc.ca provide information on safety and security conditions, health issues and entry requirements for 225 travel destinations. This information is also available by

phone and fax: Tel.: 1-800-267-6788 (in Canada and the U.S.) or (613) 944-6788 FaxCall: 1-800-575-2500 (in Canada) or (613) 944-2500

For a list of Diplomatic, Consular and Other Representatives in Canada, visit www.voyage.gc.ca

and click on Foreign Destinations. Canada Customs and Revenue

Agency (CCRA) Web site: www.ccra.gc.ca

Customs **Automated Customs** Information Service

Tel.: 1-800-461-9999 (in Canada) or (204) 983-3500 or (506) 636-5064

Publications (free) I Declare Importing a Firearm or Weapon

into Canada Importing a Vehicle into Canada Moving Back to Canada To order:

National Distribution Centre Canada Customs and Revenue Agency 875 Heron Road Ottawa, ON K1A 1A2 Tel.: 1-800-959-2221 (in Canada and the U.S.), consult www.ccra.gc.ca or

contact your local Customs Border

Services office.

Taxation International Tax Services Office 2204 Walkley Road Ottawa, ON K1A 1A8

1-800-267-3395 (in Canada and the U.S.) or (613) 952-2344; Problem Resolution Program: 1-800-661-4985 (in Canada and the U.S.) or (613) 952-3502 Collect calls are accepted.

Tel.: 1-800-267-5177 (in Canada and

the U.S.) or (613) 952-3741; Non-

Resident Withholding Accounts:

Fax: (613) 941-2505 Publication (free)

Canadian Residents Abroad To order: Consult www.ccra.gc.ca or call 1-800-959-2221 (in Canada and the U.S.) or (613) 952-3741.

Canadian Firearms Centre Web site: www.cfc-ccaf.gc.ca Tel.: 1-800-731-4000 E-mail: canadian.firearms@ iustice.gc.ca

Canadian Food Inspection Agency Web site: www.inspection.gc.ca Import Service Centres (ISC):

Eastern ISC 1-877-493-0468 Central ISC 1-800-835-4486 Western ISC 1-888-732-6222

Publication (free)

What Can I Bring into Canada? To order: Canadian Food Inspection Agency Public Affairs, 59 Camelot Drive

2nd Floor East, Nepean, ON K1A 0Y9

Tel.: 1-800-442-2342 or (613) 225-2342 **Canadian Transportation** Agency Web site: www.cta-otc.gc.ca

Citizenship and Immigration

Canada (CIC) Web site: www.cic.gc.ca

CIC Call Centres: Tel.: 1-888-242-2100 (in Canada) or Montreal (514) 496-1010 (416) 973-4444 Toronto Vancouver (604) 666-2171

Publications (free) Dual Citizenship How to Prove You Are a Canadian Citizen International Adoption and the Immigration Process (on-line only) To order:

Le Directeur de l'état civil du Québec Web site: www.etatcivil.gouv.gc.ca

www.cic.gc.ca or (613) 954-9019

Environment Canada - CITES Web site: www.cites.ec.gc.ca Tel.: 1-800-668-6767 or (819) 997-1840 Fax: (819) 953-6283

HEALTH ISSUES

Canadian HIV/AIDS Clearinghouse

Web site: www.clearinghouse.cpha.ca

Publication (\$)

Basic Facts About AIDS

To order:

But

Bon Voyage,

1565 Carling Avenue, Suite 400 Ottawa, ON K1Z 8R1 Tel.: (613) 725-3434

Canadian Public Health Association Web site: www.cpha.ca

Publications (\$)

Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates

International Travel and Health (2002): Vaccination Requirements and Health Advice

Travel Immunization Record Book

To order:

1565 Carling Avenue, Suite 400 Ottawa, ON K1Z 8R1 Tel.: (613) 725-3769, ext. 190

Canadian Society for International Health List of travel clinics: Web site: www.csih.org E-mail: csih@csih.org

Tel.: (613) 241-5785

Drugs and Travel Information Program

Web site: www.voyage.gc.ca

GlaxoSmithKline

Web site: www.immunizecanada.com Tel : 1-800-387-7374

Publication (free)

Passport to Healthy Travel
Written by travel medicine experts,
this is a concise and informative
guide to help travellers stay healthy
while abroad.

Health Canada Web sites: Health Canada: www.hc-sc.gc.ca Travel Medicine Program: www.travelhealth.gc.ca Tel.: (613) 957-8739 FAXlink: (613) 941-3900

MedicAlert®
Web site: www.medicalert.ca
E-mail: medinfo@medicalert.ca
Tel.: 1-800-668-1507

Passport Office
Web site: www.ppt.gc.ca
Tel.: 1-800-567-6868 (in Canada)
Montreal (514) 283-2152
Ottawa-Hull (819) 994-3500
Toronto (416) 973-3251
Vancouver (604) 586-2500

Radio Canada International (RCI) Web site: www.rcinet.ca

Tel.: **(514) 597-7500** (Canadian Broadcasting Corporation)

Scams

Publications (\$)

Scam Watch Son of Scam

These booklets describe scenarios used by criminals around the world to target travellers.

To order:

Canadian Institute of Travel Counsellors 55 Eglinton Avenue East, Suite 209 Toronto, ON M4P 1G8
Tel.: 1-800-589-5776 or (416) 484-4450
Web site: www.citc.ca
E-mail: info@citc.ca

Transport Canada
Web sites:
ECMT (parking permits):
www.tc.gc.ca/pol/en/accessibility/
executivesummary.htm
Transport of dangerous goods:
www.tc.gc.ca/aviation/commerce/
dgs/index_e.htm



Call us BEFORE you leave **1.800.360.3234**

Travel insurance, worldwide emergency assistance, visitor to Canada, expatriate, student insurance and more. Visit www.inglelnsurance.com to get a quote today. The one source for Canada's leading insurance providers and choice of benefits.

Ingle INSURANCE

Canadian Government Offices Abroad

The following list identifies where to seek consular assistance in each country. Hours and days of operation of Canadian government

offices abroad vary from country to country. Call the office concerned to check its hours. If you are overseas and unable to contact a Canadian office in an emergency.

make a collect call to the Department's Consular Affairs Bureau at (613) 996-6885 (via Canada Direct where possible). From some countries, you can also use a toll-free number to speak to a consular officer in Ottawa (see the table on page 69). The telephone and fax numbers in the following list include country

and city/area codes. The city/area codes provided (in parentheses) are those you use when calling from within the country where the office is located. If you are calling from another country, you may have to use a different city/area code.

example, if you are calling overseas

Also, when calling from one country is updated immediately. The Internet to another, you must use the local version also includes e-mail and code for international calls before Web addresses and can be found the country and city/area codes of under Foreign Destinations at the number you wish to reach. For www.voyage.gc.ca.

Afghanistan

Bermuda, the Caribbean and the country code, but you must press 1

before the area code.) If you are unable to contact an office overseas. please verify the codes with your

Canada Direct service is offered by Canada's major telecommunications companies in association with Teleglobe Inc. On its international

network. Teleglobe carries calls from more than 130 countries where Canada Direct service is available. In addition, you may use the Canada Direct countryto-country calling feature if it is

available in the country you are

calling from. The @ symbol indi-

cates that Canada Direct service

from Canada, you must press 011

before the country code. (Calls to

United States do not require a

telephone operator.

is available from that country. Addresses and telephone numbers and city/area and country codes are subject to change. When changes

occur, the Internet version of this list

See Pakistan, Islamabad

Albania Canadian Embassy Office

Rruga "Brigada VIII," Pallati 2, Apartamenti 1, Tirana, Albania Postal address: P.O. Box 47.

Tirana, Albania Tel.: 355 (4) 257274/5, 258344/5

Fax: 355 (4) 257273 Algeria Canadian Embassy

Ben Aknoun, Alger, Algeria Postal address: B.P. 48, Alger-Gare. 16000 Alger, Algeria Tel.: (213) 2191-4951, 2191-4960

18, rue Mustapha-Khalef,

Fax: (213) 2191-4973 Andorra See Spain, Madrid

Angola Consulate of Canada Rua Rei Katyavala 113,

Luanda, Angola Tel.: 244 (2) 448-371, 448-377.

 Anguilla See Barbados

Fax: 244 (2) 449-494

448-366

Antigua and Barbuda ©

Canadian Embassy 2828 Tagle, C1425EEH **Buenos Aires**, Argentina Postal address: P.O. Box 1598. C1000WAP Correo Central.

Buenos Aires, Argentina

Tel.: 54 (11) 4805-3032

Fax: 54 (11) 4806-1209

Armenia

Consulate of Canada

Argentina ©

25 Demiriian Street, No. 21. Yerevan, Armenia Tel./Fax: 374 (1) 56-79-03

Aruba See Netherlands Antilles

Australia 🕜 Canberra

Canadian High Commission Commonwealth Avenue, Canberra ACT 2600. Australia Tel.: 61 (2) 6270-4000

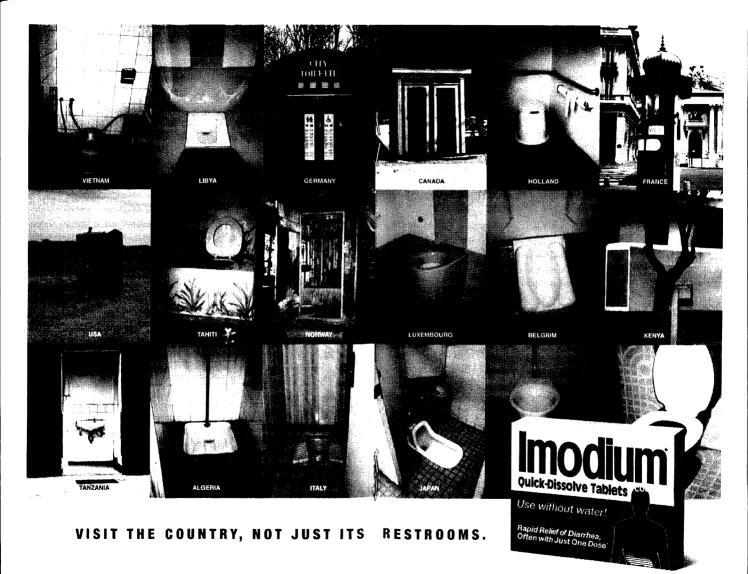
Fax: 61 (2) 6270-4081

Perth

Consulate of Canada 3rd Floor, 267 St. George's Terrace, Perth, Western Australia 6000, Australia

Tel.: 61 (8) 9322-7930 Fax: 61 (8) 9261-7706

See Barbados



Brt Bon Voyage, Australia

Svdnev Consulate General of Canada Level 5. Quay West.

111 Harrington Street. Sydney, New South Wales 2000,

Tel.: 61 (2) 9364-3000 Fax: 61 (2) 9364-3098

Austria (?) Canadian Embassy Laurenzerberg 2.

1010 Vienna, Austria Tel.: 43 (1) 531-38-3000 Fax: 43 (1) 531-38-3905

Azerbaijan

See Turkey, Ankara

Azores T See Portugal, Ponta Delgada

Rahamas (C)

Consulate of Canada Shirley Street Shopping Plaza, Nassau, Bahamas Postal address: P.O. Box SS-6371.

Nassau, Bahamas Tel.: 1 (242) 393-2123, 393-2124 Fax: 1 (242) 393-1305

Bahrain © See Saudi Arabia, Rivadh

Bangladesh

Canadian High Commission House CWN 16/A, Road 48, Gulshan, Dhaka, Bangladesh

Postal address: G.P.O. Box 569. Dhaka 1000, Bangladesh

Tel: 880 (2) 988-7091/2/3/4/5/6/7 Fax: 880 (2) 882-3043

Barbados @ Canadian High Commission

Bishop's Court Hill. St. Michael, Barbados Postal address: P.O. Box 404. Bridgetown, Barbados

Tel.: 1 (246) 429-3550 Fax: 1 (246) 429-3780

Belarus © See Poland

Belgium © Brussels Canadian Embassy 2. avenue de Tervuren.

1040 Brussels, Belgium Tel.: 32 (02) 741-0611 Fax: 32 (02) 741-0619

Antwerp

Consulate of Canada Van Doosselaere & Achten St. Pietersvliet, 15

B-2000 Antwerpen, Belgium Tel.: 32 (03) 220-0211 Fax: 32 (03) 220-0204

Belize © Consulate of Canada 83 North Front Street.

Belize City, Belize Postal address: P.O. Box 610. Belize City, Belize Tel.: 501 (2) 31-060 Fax: 501 (2) 30-060

Benin

Bureau de Coopération canadienne rue 238, lot 135, zone résidentielle (voisin USAID), Cotonou, Benin Postal address: B.P. 04-1124,

Cotonou, Benin Tel.: 229 30-24-79 Fax: 229 30-05-32

Bermuda 🕜 Consulate of Canada Reid House, 31 Church Street,

Hamilton, Bermuda HMFX Postal address: P.O. Box HM140. Hamilton, Bermuda HMFX Tel.: 1 (441) 294-3611 Fax: 1 (441) 296-4229

Bhutan Canadian Cooperation Office P.O. Box 201, Thimphu, Bhutan Tel./Fax: 975 (2) 22109

Bolivia 🕜 Consulate of Canada

Calle Victor Sanjinez 2678. Edificio Barcelona, 2nd Floor, Plaza España (Sopocachí), , La Paz, Bolivia

Tel.: 591 (2) 241-5141, 241-5021, 241-4517

Fax: 591 (2) 241-4453

Bonaire

See Netherlands Antilles

Bosnia-Herzegovina

Canadian Embassy

Logavina 7, 71000 Sarajevo. Bosnia-Herzegovina Tel.: 387 (33) 447-900

Fax: 387 (33) 447-901

Botswana

Consulate of Canada Vision Hire Building, Queens Road,

Plot 182, Gaborone, Botswana Postal address: P.O. Box 882. Gaborone, Botswana

Tel./Fax: 267 30-44-11 Brazil @

Brasilia Canadian Embassy Setor de Embaixadas Sul. Avenida das Nacões lote 16.

70410-900 Brasilia D.F., Brazil Postal address; P.O. Box 00961, 70359-900 Brasilia D.F. Brazil Tel.: 55 (61) 321-2171

Belo Horizonte

Consulate of Canada Rua Paraíba, Room 1122,

Fax: 55 (61) 321-4529

9th Floor, Belo Horizonte. Minas Gerais 30130-918, Brazil Tel./Fax: 55 (31) 3293-1799

1504 Sofia, Bulgaria Fax: 359 (2) 946-1913

Tel.: 359 (2) 943-3704, 944-5371

Burkina Faso Consulate of Canada

Canadian Embassy rue Agostino Néto.

Bulgaria ©

Ouagadougou, Burkina Faso Postal address: B.P. 548,

Ouagadougou 01, Province du Kadiogo, Burkina Faso Tel.: 226 31-18-94 Fax: 226 31-19-00

Burma Centro Empresarial Nações Unidas. See Myanmar

Burundi See Kenva

Cambodia

Canadian/Australian Embassy Villa 11, RV Senei Vannavaut Oum. (Street 254), Daun Penh District.

Phnom Penh, Cambodia

Tel.: 855 (23) 213 470:

Fax: 855 (23) 213 413

Cameroon

Yaoundé

after hours: 855 12 812 065

Canadian High Commission

Immeuble Stamatiades, Place de

l'Hôtel de Ville, Yaoundé, Cameroon

Postal address: B.P. 572, Yaoundé.

São Paulo, Brazil

Tel.: 55 (11) 5509-4321 Fax: 55 (11) 5509-4260

British Virgin Islands © See Barbados

Brunei Darussalam (C) Canadian High Commission 5th Floor, Jalan McArthur Building. No. 1, Jalan McArthur,

Rio de Janeiro

Bon Voyage,

Consulate of Canada

Rio de Janeiro, Brazil

Tel.: 55 (21) 543-3004

Fax: 55 (21) 275-2195

Av. Presidente Vargas 2400.

Flat 311, Ondina, Salvador,

Consulate General of Canada

Bahia 40170-010, Brazil

Tel.: 55 (71) 331-0064

Fax: 55 (71) 203-8271

Torre Norte, 16th Floor,

Avenida Nações Unidas,

12901 São Paulo, SP, Brazil

Postal address: CEP 04578-000.

Salvador

São Paulo

Av. Atlântica 1130, 4th Floor.

Copacabana, 22021-000

Bandar Seri Begawan. Brunei Darussalam Tel.: 673 (2) 22-00-43 Fax: 673 (2) 22-00-40 Douala, Cameroon Tel.: 237 43-29-34 Fax: 237 42-31-09

Cape Verde See Senegal Cayman Islands © See Jamaica, Kingston

Central African Republic Consulate of Canada Quartier Assana, Bangui,

Central African Republic Postal address: B.P. 973. Quartier Assana, Bangui, Central African Republic

Tel.: 236 61-09-73 Fax: 236 61-40-74

Chad

See Cameroon, Yaoundé Chile @ Santiago

Canadian Embassy Nueva Tajamar 481, Torre Norte.

Piso 12, Las Condes, Santiago, Chile

Postal address: Casilla 139.

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Postal address: P.O. Box 1578,
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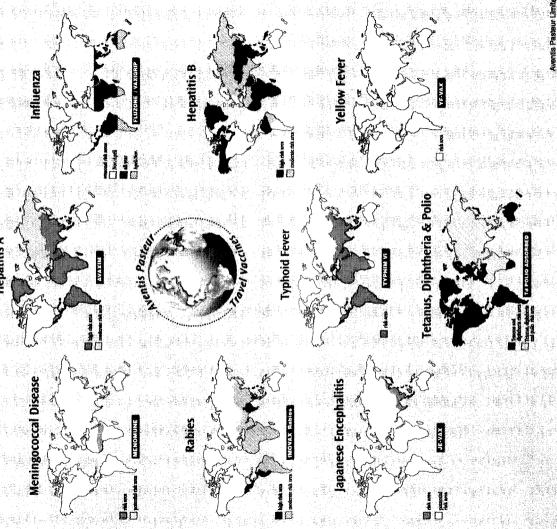
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Marino 1-888-156-3102: Dominican Republic 00800-7089: Fiii

00800-161-22200120: Greece 06800-12167: Hungary 800-8462: Iceland

008-800-105-171: Indonesia 014-800-2326-6831: Israel, West

Bank and Gaza 1-800-276-2989: Jamaica

011-800-2326-6831 or 0041-800-2326-6831 or 0061-800-2326-6831: Japan 002-800-2326-6831 or 008-800-2326-6831: Korea 0800-3679: Luxembourg 0800-371: Macau 001-800-514-0129: Mexico 0-800-914183: Monaco

00-804-2326-6831: Netherlands 0-800-50602: Peru 1-800-1-110-0226; Philippines 00-800-111-4319: Poland

08008-19-826: Portugal (incl. Azores and Madeira)

810-800 -201-41012: Russia 800-814-0139: Saudi Arabia

0800-992-773: South Africa

001-800-156-220-0142: Thailand 00800-14-220-0149: Turkey 1-800-555-0046: Turks and Caicos

Islands 800-014-0145: United Arab Emirates

1-888-949-9993: Unites States 1-877-388-3124: U.S. - Puerto Rico 1-877-380-3124: U.S. Virgin Islands

800-2326-6831: Vatican City 800-15199: Venezuela

Canada Direct™ offers easy, convenient long distance calling from abroad

To call Canada (or other countries) from abroad using the Canadian telecommunications network, dial the Canada Direct access number (listed below) for the country you are in, and follow the prompts. A bilingual Canadian operator is always available to assist. For further information regarding Canada Direct 11 log on to www.infocanadadirect.com or call your local phone company, Bell Canada: 1-800-561-8868 or Telus. 1-888-308-2222.

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- From any phone excluding some private and payphones.
- △ Dedicated phone or payphone.
- From mobile networks.
- From phone allowing Int Direct Dialing only.
- ▲ Public payphone may require coin or card
- Delay can be experienced to access country direct number.
- HCD calls from payphone are only available from "PULSAR" card phones.
- Surcharges will be applicable.

- When dialing old format 119, a warning announcement will advise to dial the new fermat. New dialing 00-800-019-0-119 format starting Jan. 2002.
- Wait for a second dial tone.
- Access available from card phone only. Payphone card or most common credit cards are required to access a telephone line.
- Hotels have to require dedicated lines (and pay for it) if they want to offer the country direct service.
- it) if they want to offer the country direct service.
 Debited cards are required for card phone.
- Local call will be charged for call out of Moscow.

You can also call from one locale to another in the same country or from that country to most other countries around the world. Some restrictions may apply. Country-to-country calling rates are premium-priced. For rate information, consult the Canada Direct operator.

Antigua △ •	1-800-744-2580	China •↔	108-186
(Barbuda)		Colombia •	980-9-19-0057
Argentina •◊	0-800-222-1004	(San Andres Isl.)	
(new number 01.01)	8-008-883-868	Costa Rica •<>▲	0-800-015-1161
Australia ▲ •	1-800-881-150	Croatia ◆○	0-800-22-01-01
	& 1-800-551-177	Cyprus 🐡	800 90012
(Tasmania, Christmas Island)		Czech Republic •	00-42-000-151
Austria •	0-800-200-217	Denmark •	80-01-00-11
Bahamas 🛆	1-800-463-0501	Dominica 🛆	1-800-744-2580
Bahrain ⊹▲	80-01-00	Dominican Republic • 0	1-800-333-0111
Barbados △	1-800-744-2580	Ecuador A	999-175
Belarus 🜣	8*800-111	Egypt •▲	(02) 365-3643
(Mogiley, Gamel, Viteosk, Gradno, Brest, Minsk)			(Cairo) 365-3643
Belgium ▲•↑	0-800-10019	Estonia • 🗠	0800-1011
	or 0-800-70019	Fiji • °	004-890-1005
Belize •	(hotels) 558 &	Finland •△▲	0-800-110011
	(payphones) 816	France •○▲	0-800-99-0016
Bermuda	1-800-744-2580	(Corsica Island)	or 0-800-99-0216
Bolivia •○▲	800-10-0101	French Guyana ◆○▲	0-800-99-0016
Brazil •○▲	000-8014	Gabon ►▲	00*012
Brunei •▲	800-010	Germany ◆<>	0-800-888-0014
Bulgaria •	00-800-1359	Ghana •⇔▲	019-233
Canada-Bell ◊	1-800-555-1111	Greece •▲	00-800-1611
Canada-Telus ◇	1-800-646-0000	Grenada Z.	1-800-744-2580
Cayman Islands △	1-800-744-2580	Guadeloupe ◆<-▲	0-800-99-0016
Chile •	800-360-280	(St. Barthelemy, St. Martin (French part), Marie-Galante)	

Guam

1-888-788-1005

or 800-800-226

Guatemala ▲	9999-198	Poland • 🗚	0*0-800-111-4118
Guyana	0161	Portugal	800-800-122
	(Georgetown) 161	(Azores, Madeira)	
Haïti	161	Puerto Rico •○▲	1-800-496-7123
Hong Kong ◆◇	800-96-1100	Reunion Island •<>	0-800-99-00-16
Hungary •▲	06-800-01211	Romania •○▲	01-800-5000
iceland •≎	800-9010	Russia	8*10-800-110-1012 or
India ~▲	000-167	(Out of N	foscow) (8095) 755-5045
Indonesia ►▲ △	001-801-16		(Moscow) 755-5045
	or 008-801-16	Senegal •▲	3074
Iran △	Dedicated Phones	Singapore • ○▲	8 000-100-100
Ireland ◆▲	1-800-555001	Stovak Republic •	0800-000-151
Israel •>	1-800-9494-105	South Africa ◆◇▲	0800-99-0014
	or 1-800-9205-140	Spain •	900-99-00-15
(No access from Palestinian terri	tones)	(Baleanc Islands, Canary Isla	nds, Ceuta, Mehila Islands)
Italy •▲	172-1001	Sri Lanka ▲	(01) 43-00-77
(Elba Island, San Marino, Vaticar	1 City)		Metro Colombo) 43-00-77
Ivory Coast •⇒	00-11-00	St. Kitts & Nevis △	1-800-744-2580
Jamaica <	1-800-222-0016	St. Lucia 🗅	1-800-744-2580
	(hotels) 876	St. Pierre et Miguelon ○▲	0-800-99-0016
Japan •▲	00-539-161 (KDD)	St. Vincent&theGrenadines	△ 1-800-744-2580
•	or 00-66-55161	(Palm, Union, Begula, Mustique Island)	
Kenya -	0-800-2201-14	Sweden ○■	020-799-015
Korea (South) ▲	00-722-015 (KT)	Switzerland ◆○▲	0-800-55-8330
Lebanon •	01-423-935	Syria •	0811
Lithuania 🛆	8-800-9-1004	Taiwan ∙⇔▲	00-80-12-0012
Luxembourg • •	800-2-0119		00-80-12-0015
Macau •	0-800-100	Thailand • < >	001-999-15-1000
Macedonia • ▲	99-800-4277	Trinidad & Tobago △	(hotels) 1-800-744-3501
Malaysia •▲	1-800-80-0017		(Ports Entry) 22
Maita •	0-800-890-150	Turkey ▲	00-800-16677
Martinique •○▲	0-800-99-0016	Turks & Caicos Islands *	01-800-744-2580
Mauritius Island •	01-110	Ukraine ~ ▲	8*10017
Mexico •▲	01-800-123-0200	United Arab Emirates	800-141
	01-800-021-1994	United Kingdom • 0-800-8	9-0016 or 0-500-89-1016
Monaco •▲	800-90016	(England, Scotland, Wales, No	rthern Ireland, Isle of Man.
Montserrat △	1-800-744-2580	Guernsey)	
Morocco • <	00-211-0010	Uruguay • < >	000-419
Netherlands • •	0-800-022-9116	USA Bell Canada • △ ▲	1-800-555-1111
New Zealand ◆○▲	000-919	(Alaska, Hawaii)	
(Chatham Islands)		USA – Telus •○▲	1-800-646-0000
Nicaragua ◆◇▲	168	(Alaska, Hawaii)	
Norway •⇔	800-19-111	US Virgin Islands •◇▲	1-800-496-0008
(Jan Mayen, Svalbard Islands)		Venezuela •◇▲	0-800-100-1100
Pakistan >	00-800-15-001	(Margarita Island)	
Panama •	00-800-019-0119	Vietnam △	1201-1010
Papua New Guinea 🕶	05-07-1-5140	(Hanoi, Ho Chi Minh, Quang N	inh)
(Admiralty Island, Bougainville, N			1-800-744-2580
Paraguay -	008-14-800	Yemen •◊	00-800-100
Peru • A	800-502-90	Zambia	00-883
Philippines •▲	10510	Zimbabwe	00-897

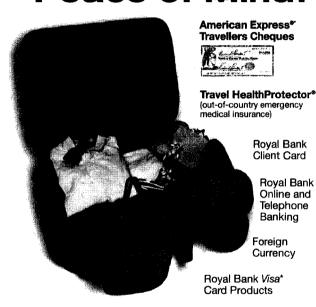


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