Order Paper Questions

Control Act and Parts III and IV of the Food and Drug Act and the Regulations thereunder.

9. (a) Yes, 70 per cent of the letters received from physicians supported the initiative and several recommended a continuation in future years. Some letters expressed concern about the cost/benefit ratio for the project. Replies have been prepared in response to all letters received. (b) Generally favour.

CUSTOMS PORT AT WOODSTOCK, NEW BRUNSWICK

Question No. 4,473—Mr. Crosby:

- 1. Who were the officers or employees of the Department of National Revenue (Customs) on duty or present at the border point between Woodstock, New Brunswick and Houlton, Maine, United States on July 31, 1982 from approximately 11.35 p.m. until midnight on that date?
- 2. What is the age, educational qualification, rank and position, and length of service of each officer or employee on duty or present at the border point?
- 3. In the case of each officer or employee on duty or present at the border point, have there been any complaints of improper or abusive treatment by or on behalf of persons crossing at the border point or has any such officer or employee been accused of uttering threats against any persons crossing at the border point?
- 4. Does the Department keep a record of persons who cross at border points between Canada and the United States and, if so, does the record identify the person by name and address and does it stipulate the goods brought into
- 5. Does the Department keep and maintain a list of persons who the officers of the Department claim have committed an infraction of any rule or regulation that applies to customs or excise or any other matter relevant to border
- 6. What kind of record does the Department keep and maintain that is consulted or applied when a person mentioned in the record crosses the Canadian border?
- 7. Which Cabinet Ministers have crossed the border into Canada since March 1, 1980 and, in the case of each crossing, what declaration was made by the Minister and, where goods were declared, what was included in the list of goods?
- Hon. Pierre Bussières (Minister of National Revenue): 1. Officers on duty at the Port of Woodstock, N.B. on July 31, 1982 between 2335 and 2400 hours were as follows:

One-A/Superintendent (PM-2) Three—Customs Inspectors (PM-1) One-Student Customs Officer

- 2. The requested information is protected by the Access to Information Act. However, below are the Statements of Qualifications for the officers involved.
- 3. Complaint concerning the conduct of all officers at the Port of Woodstock for the following fiscal years were:

1982/83-None

1981/82-One valid and one invalid

1980/81-None

1979/80-Two valid and one invalid

1978/79-One valid, three invalid and one where complainant and offi-

cer at fault

There have been no complaints received where an officer or employee was accused of uttering threats against any persons crossing at the border point.

- 4. A record is not kept of every person crossing the border. However, where duties and taxes are assessed and collected, a copy of the declaration form is retained for accounting purposes. See answer to part No. 5.
- 5. Yes, the Department maintains a record of those persons against whom seizure action has been taken.
- 6. Any information concerning the format of these records and any information contained within these records is protected by the Access to Information Act.
 - 7. No record available. See answer to 4 and 5 above.

Statement of Qualifications

PM-2 Customs Superintendent

Essential Qualifications

Basic Requirements:

Education: Successful completion of secondary school or equivalency.

A knowledge of the English language is essential for some Language:

positions. A knowledge of both the English and French lan-

guages essential for other positions.

Experience in the interpretation, application and enforce-Experience:

ment of acts, regulations and directives related to customs operations, involving the use of individual discretion and

Rated Requirements:

Abilities:

Knowledge of acts, regulations, policies, procedures and Knowledge:

techniques related to the control of the international move-

ment of goods and people.

Knowledge of the regulations, procedures and techniques

related to personnel management in the Public Service.

Ability to supervise staff including the interpretation and

application of collective agreements, counselling and training staff, monitoring and assessing employees' performance,

and disciplining staff.

Ability to plan, co-ordinate and control the operations of a designated customs operations area including determining staff requirements, assigning resources and verifying that standards of enforcement and control are being adhered to.

Ability to conduct interviews and meetings and prepare

reports and correspondence.

Personal Initiative, discretion, thoroughness, dependability, adaptabil-Suitability:

Effective interpersonal relationships, especially when interacting with representatives of other government depart-

ments, police force clientele and the general public.

Statement of Qualifications

PM-1 Customs Inspector

Essential Qualifications

Basic Requirements:

Education: Successful completion of secondary school or equivalency.

Language: A knowledge of either one or both official languages is essen-

tial for this position.

Experience: Experience in the enforcement of acts and regulations.