

**COUNTRIES OF ORIGIN  
AND  
RESPONDENTS' LEVEL OF SATISFACTION**

| COUNTRY         | LEVEL OF SATISFACTION |          |           |           |           | TOTAL NO.<br>RESPONDENTS | AVERAGE |
|-----------------|-----------------------|----------|-----------|-----------|-----------|--------------------------|---------|
|                 | 1                     | 2        | 3         | 4         | 5         |                          |         |
| Argentina       |                       |          | 1         |           |           | 1                        | 4.00    |
| Asia            |                       |          |           | 1         |           | 1                        | 4.00    |
| Australia       |                       |          |           | 1         | 2         | 3                        | 4.67    |
| Bangladesh      |                       | 1        | 1         |           |           | 2                        | 2.50    |
| Brazil          |                       |          | 3         |           |           | 3                        | 3.00    |
| Canada          |                       | 1        |           | 4         | 1         | 6                        | 3.83    |
| Central America |                       |          |           | 1         |           | 1                        | 4.00    |
| Chile           |                       |          | 1         |           |           | 1                        | 3.00    |
| China           |                       | 2        |           | 5         |           | 7                        | 3.43    |
| Columbia        |                       |          | 2         |           |           | 2                        | 3.00    |
| Costa Rica      |                       |          |           | 1         |           | 1                        | 4.00    |
| Denmark         |                       |          |           | 1         |           | 1                        | 4.00    |
| Ecuador         |                       |          | 2         | 1         | 1         | 4                        | 3.75    |
| Europe          |                       |          | 1         |           |           | 1                        | 3.00    |
| Far East        |                       |          |           | 1         |           | 1                        | 4.00    |
| Germany         |                       |          |           | 1         |           | 1                        | 4.00    |
| Hong Kong       |                       |          |           |           | 2         | 2                        | 5.00    |
| Iceland         |                       |          |           | 1         | 2         | 3                        | 4.67    |
| India           |                       |          | 1         | 2         | 1         | 4                        | 4.00    |
| Indonesia       |                       |          | 1         | 1         |           | 2                        | 3.50    |
| Japan           |                       | 1        |           | 10        | 8         | 19                       | 4.32    |
| Korea           |                       | 1        | 2         |           | 4         | 7                        | 4.00    |
| Malaysia        |                       |          |           |           | 1         | 1                        | 5.00    |
| Morocco         |                       |          |           |           | 1         | 1                        | 5.00    |
| Netherlands     |                       |          |           | 2         |           | 2                        | 4.00    |
| New Zealand     |                       |          |           | 2         |           | 2                        | 4.00    |
| Norway          |                       |          | 1         | 2         | 1         | 4                        | 4.00    |
| Orient          |                       |          |           | 1         |           | 1                        | 4.00    |
| Pakistan        |                       |          | 2         | 1         |           | 3                        | 3.33    |
| Panama          |                       |          | 1         |           |           | 1                        | 3.00    |
| Philippines     |                       | 1        |           | 2         | 1         | 4                        | 3.75    |
| Poland          |                       |          | 1         |           |           | 1                        | 3.00    |
| Portugal        |                       | 1        |           |           |           | 1                        | 2.00    |
| S. America      |                       | 1        |           | 3         |           | 4                        | 3.50    |
| Saudi Arabia    |                       |          |           |           | 1         | 1                        | 5.00    |
| Singapore       |                       |          |           | 1         |           | 1                        | 4.00    |
| Spain           |                       |          |           |           | 2         | 2                        | 5.00    |
| Taiwan          | 1                     |          | 2         | 3         | 1         | 7                        | 3.43    |
| Thailand        |                       |          | 1         | 1         | 1         | 3                        | 4.00    |
| United Kingdom  |                       |          |           |           | 1         | 1                        | 5.00    |
| <b>TOTAL</b>    | <b>1</b>              | <b>9</b> | <b>23</b> | <b>49</b> | <b>31</b> | <b>113</b>               |         |

levels of satisfaction:

- 1 = low
- 2 = somewhat low
- 3 = neutral
- 4 = somewhat high
- 5 = high