



DEPARTMENT OF EXTERNAL AFFAIRS
MINISTÈRE DES AFFAIRES EXTÉRIEURES

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POSTAL STRIKE: PASSPORT CONTINGENCY PLANS

The Department of External Affairs advises that with the disruption of postal services and in view of the uncertain length of the dispute, the public should use the Regional Passport Offices to obtain their passports. Regional Offices are located in St. John's, Halifax, Quebec City, Montreal, Ottawa, Toronto, Hamilton, London, Windsor, Winnipeg, Saskatoon, Calgary, Edmonton and Vancouver, and can provide a fast, personalized and assured service.

The Department recognizes there will be a number of incoming passport applications mailed from points in Canada as well as completed passports sent to applicants that will be held up in post offices across the country. If an individual believes that his or her document falls into one of these categories and if the passport is required to meet urgent travel plans, the Passport Office in Ottawa should be contacted (tel: 613-995-8481) to make alternate arrangements.

If the departure is not imminent, applicants are asked to await the resumption of normal postal service to allow the Passport Office to deal with urgent cases.