SECTION #4: WORK ENVIRONMENT, EQUIPMENT AND FACILITIES

4.1   Do you have access to:

	Yes	No
SIGNET	1	 2
MITNET	1	 2
Internet	1	 2
WinExport	1	. . . . 2 (IF NO, SKIP TO QUESTION 4.5)

4.2   How often do you use WinExport?

Very Often 4
Occasionally 3
Rarely 2
Never 1

	Strongly Disagree		Neither Agree nor Disagree		Strongly Agree	Don't Know/Does Not Apply
4.3 The WIN System:						
• is easy to use	1	2	3	4	5	9
• crashes often	1	2	3	4	5	9
• is useful to manage my Canadian clients	1	2	3	4	5	9
• is useful to manage my local contacts	1	2	3	4	5	9
• is a reliable source of information on Canadian firms	1	2	3	4	5	9
• is useful to communicate with clients (WIN Fax)	1	2	3	4	5	9
4.4 Overall, WINExport makes me more productive	1	2	3	4	5	9