

4. If the requested Party's customs administration cannot, under its domestic law, comply with a request under the terms of the present article, or if the request is beyond the requested Party's customs administration's competence and available resources, the requested Party's customs administration may, within the limits of its competence and available resources, seek to provide any assistance related to the request that is appropriate in its normal course of business.

ARTICLE 7

Technical Cooperation

Subject to compliance with the domestic law and administrative procedures, policies and practices of the Party's customs administration and within the limits of that Party's customs administration's competence and available resources, a Party may provide the other Party's customs administration with technical support in customs matters, including:

- (a) the temporary provision of experts and other personnel, with the aim of promoting understanding of the other Party's customs rules, procedures and techniques;
- (b) training, primarily to develop specialized skills among their customs officials;
- (c) sharing of professional, scientific, and technical information, relating to customs rules and procedures;
- (d) exchange of experience with a view to encouraging risk management and simplification of customs procedures, security and facilitation of trade;
- (e) exchange of experience related to cooperation with other customs authorities, the World Customs Organization and other international organizations;
- (f) exchanges on other matters of mutual interest.

ARTICLE 8

Form and Content of Requests

1. The Parties shall make requests for assistance under this Agreement directly through their respective customs administrations.

2. A Party shall make a request for assistance in writing, including through electronic means, and shall include any information deemed useful to comply with the request. A Party may also make requests verbally, if the circumstances so require. The requesting Party shall confirm a verbal request promptly in writing or, if acceptable to both Parties, by electronic means.