



8 mars 2018		Vancouver, BC V6Z 2T1 604 682-4292		
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**Veillez considérer ce rendez-vous comme un engagement ferme. Si vous risquez de ne pas pouvoir être présent(e) pour des raisons personnelles ou professionnelles, veuillez m'en aviser dès maintenant et nous conserverons votre nom en vue d'une étude ultérieure.**

**Si vous utilisez des lunettes de lecture, assurez-vous de les avoir avec vous le jour de la discussion, car vous pourriez devoir examiner des documents écrits. Nous vous prions d'être sur les lieux au moins 10 à 15 minutes avant la rencontre, afin que nous puissions respecter l'horaire prévu.**

### 3. Travel Professionals – English

**Recruitment Screener – Global Affairs Canada  
Consular Services – Policy and Program Focus Groups  
Travel Agents/Professionals  
FINAL – February 15, 2018**

Good morning/afternoon. My name is \_\_\_\_\_ and I am calling from *The Strategic Counsel* a national public opinion research firm. We are contacting travel agents and travel professionals like yourself to request their participation in a series of discussion groups with Canadians that are being conducted on behalf of the Government of Canada. The discussion will focus on your views on issues surrounding international travel.

Your participation is completely voluntary and all your answers are confidential. They will be used for research purposes only. We are simply interested in hearing your opinions – no attempt will be made to sell you anything.

The format is a focus group discussion which will be led by a research professional. Each discussion would last about two hours and you would receive \$150 compensation for your participation. Any personal information that you share with us will remain confidential. Any reports that are produced from the series of focus groups we are conducting will not contain comments that are attributed to specific individuals. And, upon completion of the project, all reports will be made publicly available through the Library and Archives of Canada and the Library of Parliament.

But before we invite you to attend, we need to ask you a few questions to ensure that we get a good mix/variety of people across the series of focus groups that we are conducting. May I ask you a few questions?

*Yes - CONTINUE*

*No – THANK AND TERMINATE*

1. Are you a full time travel agent?  
YES – CONTINUE  
NO – THANK AND ASK TO SPEAK TO A COLLEAGUE WHO IS WORKING FULL TIME.
  
2. For how many years have you worked as a travel agent? (ENSURE THAT A MINIMUM OF HALF OF ALL PARTICIPANTS HAVE MORE THAN 5 YEARS OF EXPERIENCE)

Less than one year – THANK AND TERMINATE  
1 to 5 years  
More than 5 years

