
INTERCULTURAL EFFECTIVENESS COURSES AND SERVICES

AREA STUDIES: CANADA

Area Studies: Canada is an interactive CD-ROM produced by the Centre for Intercultural Learning (CFSC) and is intended primarily for LES working in Canadian missions abroad.

It covers a range of Canadian themes and issues important to understanding the country and its people. Regardless of existing knowledge of Canada, learners will have a better understanding of their Canadian colleagues once they have explored *Area Studies: Canada*.

Area Studies: Canada is a 3-CD set. Each CD includes two chapters: The first CD is on People and Society, Arts and Culture; the second CD covers History and Geography; the third is on Government and Economics. Each CD incorporates several articles, or Readings culled from Government of Canada Web sites and other Canadian sources. Watch over 70 minutes of Canadian Insights; video vignettes of a cross-section of Canadians. Other features include images and video clips, interactive quizzes, an electronic learning journal, an additional resources section and a complete narrated movie on how to use the CDs.

Take the time to explore either one CD or the whole set. Watch, read and listen. Reflect and compare to your own culture. Discuss and question your colleagues. Most importantly, enjoy *Area Studies: Canada*!

Population: All employees of Foreign Affairs and International Trade Canada

Mode of Delivery: Computer-Based CD-ROM. (Quicktime 4.0 or higher required)

COUNTRY INFORMATION KITS

Country information kits offer a broad selection of information on specific countries, ranging from economic analysis and cultural information to practical tips for travellers. Each information kit is created from up-to-date online subscription-based sources and provides current, accurate and pertinent information.

To obtain a country information kit, please contact the Centre for Intercultural Learning at: 819-997-1197 or by email at: cultures@international.gc.ca

Population: All Foreign Affairs and International Trade Canada employees

INTERCULTURAL EFFECTIVENESS COURSE FOR HEADQUARTERS (HQ)

TBD
IE0015

Following a needs assessment of the learners, a course is designed based on building and improving intercultural communication skills and creating effective working relationships with those at missions abroad, as well as with foreign embassies in Canada. A variety of learning methods, including simulations and case studies are used to understand and practise culture-specific interactions. Courses are offered in English, French, or bilingually.

Population: staff of DFAIT HQ

Mode of Delivery: Classroom