

GAMES OPERATIONS

XIII Pan American Games

July 23 - August 8, 1999

The Games Operations Division is responsible for:

- Venue Fit Out
- Venue Operations
- Spectator Services
- Venue Scheduling and CAD Department
- Fabrication Shop
- Internal Transportation
- External Transportation
- Materials Management
- Security

Venue Fit Out's major responsibility is to provide and install the temporary structures and equipment necessary to execute the venues during the Games. Fit Out will also play a role in venue adaptation including temporary site enhancement and installation of the "Look of the Games."

Venue Operations will manage the operations of all Games competition venues. The department will develop and implement the operational policies and procedures and coordinate the space allocation, crowd control and flow at venues.

Spectator Services will help to ensure that 1999 Games are an enjoyable experience. The department is responsible for the management, development, and implementation of services at Games venues.

Venue Scheduling and the CAD Department will ensure that all necessary divisions, contractors and suppliers deliver venue plans to be incorporated into a master Games schedule and that these plans are accurately represented on the CAD drawings.

The **Fabrication Shop** will design and produce finished goods and signage elements used to enhance and support the operation of Games venues.

Internal Transportation is responsible for planning and scheduling the movement of athletes, spectators, and Games Family during the Games. The department will also play a role in the movement of equipment prior to and during the Games.

External Transportation will provide external transportation and cartage for athletes, mission staff, technical staff, NOCs, and VIPs.

The **Material Management** function will ensure that all materials and equipment required to execute the Games are identified, stored, issued, delivered, recovered, and disposed of in the most efficient and effective way.

Security will ensure the safety of all attending the Games. Services will be provided by the Winnipeg Police Department, the Royal Canadian Mounted Police, contracted security, and volunteers.