

regional offices across the country; the others are located in Montreal, Toronto and Vancouver. The regional offices provide a fast, efficient and personalized service to the public and are able to give emergency service to Canadians in the area who must travel on short notice.

Besides providing passport services to Canadian citizens, the

Passport Office issues certificates of identity and United Nations Refugee Convention travel documents to non-Canadians legally landed and currently residing in Canada who are eligible to receive them. It also provides limited consular and passport services on behalf of certain newly-independent Commonwealth countries that do not have representation in Ottawa.