# 6. Key Contacts

# 6.1 Canadian Government Departments and Services in Canada

# Department of Foreign Affairs and International Trade (Ottawa)

Department of Foreign Affairs and International Trade (DFAIT) is the Canadian federal government department most directly responsible for trade development. The InfoCentre is the first contact point for advice on how to start exporting; it provides information on export-related programs and services; helps find fast answers to export problems; acts as the entry point to DFAIT's trade information network; and can provide interested companies with copies of specialized export publications.

#### **InfoCentre**

Tel: 1-800-267-8376 or (613) 944-4000

Fax: (613) 996-9709 FaxLink: (613) 944-4500

Latin American and Caribbean Trade Division promotes trade with Chile. There are several trade commisioners at the Embassy of Canada in Santiago. Trade Commissioners can provide a range of services including introducing Canadian companies to potential customers in Chile, advising on marketing channels, assisting those wishing to participate in trade fairs, helping to identify suitable Chilean firms to act as agents, and compiling credit and business on potential foreign customers.

# Latin American and Caribbean Trade Division Department of Foreign Affairs and International Trade

Lester B. Pearson Building

125 Sussex Drive
Ottawa, Ont. K1A 0G2
Tel: (613) 996-5546

Fax: (613) 943-8806

#### **International Trade Centres**

International Trade Centres have been established across the country as a convenient point of contract to support the exporting efforts of Canadian firms. Colocated with the regional offices of Industry Canada (IC), the centres operate under the guidance of DFAIT and all have resident Trade Commissioners. They help companies determine whether or not hty are ready to export; assist firms with marketing

research and marketing planning; provide access to government programs designed to promote exports; and arrange for assistance from the Trade Development Division in Ottawa and trade officers abroad. Contact the International Trade Centre nearest you:

### **British Columbia**

Scotia Tower 300 West Georgia Street P.O. Box 11610 Suite 2000 Vancouver, B.C. V6B 5H8

Tel: (604) 666-0434 Fax: (604) 666-0954

# Alberta and Northwest Territories

Canada Place 9700 Jasper Avenue Suite 540 Edmonton, AB T5J 4C3 Tel: (403) 495-2944

Tel: (403) 495-2944 Fax: (403) 495-4507

510-5<sup>th</sup> Street S.W. 11<sup>th</sup> Floor Calgary, AB T5P 3S2 Tel: (403) 292-6660 Fax: (403) 292-4578

#### Yukon:

300 Main Street Room 210 Whitehorse, YT Y1A 2B5 Tel: (403) 667-3925 Fax: (403) 668-5003

## Saskatchewan:

119-4<sup>th</sup> Avenue South Suite 401 Saskatoon, SK S7K 5X2 Tel: (306) 975-5315 Fax: (306) 975-5334 1919 Saskatchewan Drive 6<sup>th</sup> Floor

Regina, SK S4P 3V7 Tel: (306) 780-6325 Fax: (306) 780-6679