C. Summary of Projects

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No.	Title	Responsi- bility	Description
MG07-1	Enhanced Exchange Wide Dia!		Description
		M G D/	- planning, implementation and training for the
	Telephone Services.	MGDT	introduction of digital phones.
MG07.2	 Rationalization of Enquiry and 	M G D/	- Petienella dia anata
	Reception Services.	MGDT	- rationalize the enquiry service which now
		1 4 6 0 1	involves several units and provide an adequate
			data base so that service to the general public is improved.
	Management Review and Audit		
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MMO1	Development of Long Term	MMA	- multi-year audit plan and scope of audit
	Internal Audit Plan.		universe to be established.
I4M02	. Management Review Plan.		
	· Management Review Plan.	MMI	- determining the role, mandate, approach to
			managerial review as separate from audit or
			evaluation.
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