SURVEY

6.2	My Head of Mission:	Strongly Disagree		Neither Agree nor Disagree		Strongly Agree	Don't Know
	• provides good leadership	1	2	3	4	5	9
	 supports the goals and objectives of the Commercial Program 	1	2	3.	4	5	9
	• is good at dealing with people	1	2	3	4	5	9
	• backs his/her staff	1	2	3	4	5	9
	• is results-oriented	1	2	3	4	5	9
	 overreacts to crises or political pressures 	1	2	3	4	5	9
	• is held accountable for his/her actions	1	2	3	4	5	9
	• is accessible	1	2	3	4	5	9

6.3	The Department:	Strongly Disagree		Neither Agree nor Disagree		Strongly Agree	Don't Know
	 provides good leadership in promoting the Commercial Program 	1	2	3	4	5	9
	• has a clear vision for the Commercial Program	1	2	3	4	5	9
	• supports the goals and objectives of the Commercial Program	1	2	3	4	5	9
	• is results-oriented	1	2	3	4	5	9
	• is clearly committed to business client satisfaction	1	2	3	4	5	9
	• manages change well	1	2	3	4	5	9
	• is consistent in what it says and what it does	1	2	3	4	5	9

6.4 Overall, how satisfied are you with the leadership provided by:

	Not Sati							Com Sati	Don't Know		
• your immediate supervisor	1	2	3	4	5	6	7	8	9	10	99
• your Head of Mission	1	2	3	4	5	6	7	8	9	10	99
• the Chief Trade Commissioner	1	2	3	4	5	6	7	8	9	10	99
• the Department	1	2	3	4	5	6	7	8	9	10	99

DEPARTMENT OF FOREIGN AFFAIRS AND INTERNATIONAL TRADE - TRADE COMMISSIONER SERVICE