diplomatic passport issuance were performed by IDC.

- Activities pertaining to foreign intelligence and information analysis were performed by DFAIT/ISO and GAF (to an extent), PCO/IAS and DND. Interview data revealed however the absence of an interdepartmental foreign intelligence coordination function mandated, for example, to ensure consolidation of foreign intelligence, analytic task assignment, and appropriate circulation of foreign intelligence analyses.
- Geographic-centred activities were numerous and effort intensive during the crisis. GAF/GAFX saw to the provision of:
 - * region-specific knowledge
 - * advice and perspective on the African Great Lakes geopolitics, issues, conflicts and dynamics
 - * African leaders and countries' perspectives on the crisis
 - daily sitreps
 - * field contacts and networks via posts
 - * logistical and substantive support to out-going missions.
- African post-centred activities included liaison between DFAIT headquarters and field missions (e.g. R. Chrétien, General Baril, C. Stewart, etc.), and input into field situation assessments. Extensive and difficult logistical arrangements for all missions to the region were undertaken, a challenging task in view of the lack of local facilities and urgent time frames. Meetings with local officials (for the various missions) were negotiated, arranged and attended.
- Policy-specific activities covered different areas. CPP saw to corporate level policy planning input, provided UN specific procedures expertise and input, and drafted speech modules and position papers.
- The Global Issues Bureau (AGD) provided humanitarian assistance specific knowledge and information, policy input, and regular participation in International Steering Group meetings. The Bureau collaborated with CIDA on programming matters relating to humanitarian assistance provision and peace building. AGP in turn developed prospective papers on peace building and speech modules