

Audit and Control Reporting

Reporting on the flow of EDI messages through the VAN is an important element of managing the integrity of an EDI system. The ability to ensure that EDI messages are successfully delivered, and to investigate and resolve those EDI messages that are not delivered, is important.

For low volume EDI users, daily reports are adequate, while for large users, automated or machine-readable reports are important.

All of the VANs responded with a variety of functionality as shown in Table 9. From the user documentation provided, we believe that **GEIS**, **Sterling Ordernet** and **IBM** have the most developed audit and control reporting for EDI users.

TABLE 9
AUDIT AND CONTROL REPORTING

VANs	PREFERENCE
AT&T	Daily reports, online queries, printed report or machine readable, Notification of Non-delivery is by E-mail
GEIS	Transmission report (returned within same session), online reports, printed report or machine-readable
IBM	Online reports, printed report or machine readable
Immedia	Delivery and non-delivery notices, monthly statistics report
Kleinschmidt Industries	Customized and online reports
SITA	No information provided
Sterling	Transmission report, daily summary, on-demand reports, printed report or machine-readable
TDNI	Receipt acknowledgement, machine readable