The Departmental Legal Services Sector moved rapidly, in February of 1991, to develop and put in place its Strategic and Operational Directions in line with the corporate process. Workshops were held with all Departmental Legal Services Managers. From these workshops a Strategic Directions Document was developed and was subsequently approved by the Senior Management Committee of the Departmental Legal Services. This document specifically focuses on three of the Departmental Strategic Directions, as follows:

- i) Provide to the government and our individual clients policy and legal advice that is clear, strategic, helpful and based on a multi-disciplinary approach;
- ii) Communicate, consult, and co-operate with all others in the national system of justice;
- iii) Develop and implement human resource.

Throughout the summer, workshops were held with the lawyers in every Legal Services Unit to develop discrete Action Plans for each Legal Services Unit to give effect to the three enunciated Departmental Strategic Directions.

These Action Plans now form part of each Legal Services Unit's Annual Report. Each plan is updated from time to time throughout the year as environment changes. They are but one of the tools of good management employed within the Departmental Legal Service Units.