

- ✓ identification of sources of information on local laws, regulations and facilities;
- ✓ in the event of an arrest, seeking equitable treatment, informing relatives and friends, and assistance in making arrangements for a lawyer; in the event of a conviction, assistance in applying for transfer to Canada under the Transfer Treaty;
- ✓ making arrangements for friends and relatives to transfer funds in emergencies;
- ✓ interventions with local authorities;
- ✓ notarial services such as legalization and certification of documents (a fee is charged for these services);
- ✓ assistance in locating missing persons;
- ✓ emergency passport services; and
- ✓ citizenship services.

Services are available during normal business hours. If you are in Canada you may contact us in Ottawa at the address given at the end of this booklet. In the United States you may contact the nearest Canadian diplomatic mission.

Emergency services are available 24 hours a day, seven days a week. After normal business hours, calls to offices in the United States are automatically forwarded to our office in Ottawa. You may call our office in Ottawa directly as well.