



Leadership Roles in DFAIT

MIDDLE MANAGER LEVEL

The Middle Manager Role at DFAIT

At Headquarters

- *Sample Positions: Deputy Directors*
- Have a strong operational focus
- Usually manage small number of employees performing specialized tasks
- Issue management:
 - Responsible for tactical management of issues (no difference between Supervisor/Middle Manager at HQ)
- Manage budgets

Abroad

- *Sample Positions: Program Heads, Mission Administrative Officer (smaller missions), Head of Mission (small missions)*
- May manage employees who cover a broad diversity of roles/tasks (e.g., professional/technical/administrative)
- Can have financial authority
- Ensure high-quality service to the public:
 - Negotiate Canadian interests,
 - Communicate foreign policy positions to the media and senior interlocutors,
 - Provide consular services
- Frequently represent Canada at public events
- Host senior-level visits and complex delegations from Canada

See next section to address specific competencies.