

1.0 INTRODUCTION

This report provides the results of an evaluation of the Canadian Resource Bank for Democracy and Human Rights (CANADEM). The evaluation was requested by the Peacebuilding and Human Development Division (AGP) of the Department of Foreign Affairs and International Trade (DFAIT) and facilitated through the Office of the Inspector General, Evaluation Division (SIXE).

AGP is the sole funding source for CANADEM and, in anticipation of fiscal year 1998/99 contribution decisions, is interested in assessing the effectiveness and cost efficiency of this organization.

The report first provides information on the approach taken to the evaluation. This is followed by evaluation findings which profile the nature and scope of CANADEM. Specific questions relevant to the program's objectives, services, finances and outcomes have been posed by the evaluation clients and are addressed as evaluation issues.

Conclusions and recommendations are designed to address the evaluation clients' overriding question - *"is the 'business case' for continued DFAIT financial support for CANADEM still valid, and if so, at what level relative to the organization's expected future needs and its likely ability to meet the expectations of DFAIT?"*

2.0 METHODOLOGY

The written and electronic records on CANADEM were reviewed. This includes the historical record of the organization's origins, finances, current operating procedures and administrative practices. The electronic records reviewed include the Internet web sites on Canada and Peacebuilding, CANADEM and the Canadian Peacebuilding Coordinating Committee, as well as the actual CANADEM Resource Bank.

Thirty five (35) interviews were conducted, thirteen in person and twenty two by phone. The scope of contributors is outlined in Appendix A. Information was sought from those in Government who are associated with CANADEM, international clients of CANADEM's services and individuals who are familiar with other roster arrangements. While an original list of contacts was provided by AGP and CANADEM, interviewees also provided additional sources (notably multilateral agency sources).

A survey was designed and administered, by e-mail, to a sample of CANADEM's members. Results have been constrained by the time frame (three weeks) given to conduct this