

- between the prisoner and his/her lawyer;
- WILL NOT receive, clear through customs, forward or deliver parcels;
  - WILL NOT circumvent prison rules governing what can/cannot be brought in or sent out of prison;
  - WILL NOT provide translations (though these may be arranged at private expense where necessary);
  - WILL NOT make travel or accommodation arrangements or provide airport services should a family member or friend desire to visit the prisoner;
  - WILL NOT provide services to dual nationals in the country of their other nationality if that country does not recognize the prisoner's Canadian citizenship.

## Liaison with Local Authorities

Canadian missions abroad, and/or the department in Ottawa, are often asked to press the authorities in the country of incarceration for special treatment on behalf of the prisoner. It is rarely possible, however, to accommodate such requests. In certain unusual circumstances and on a case-by-case basis, Canadian officials may intervene with the authorities and seek relief from treatment or conditions that are unfair or harsh even by local standards. Consular staff are also authorized to investigate and, if necessary, intercede in cases where there has been a specific complaint and where there is evidence of discrimination, denial of justice or an infringement of basic human rights. Apart from responding to gross violations of accepted international norms, however, the Government of Canada is bound to a position on non-interference in the judicial affairs of the host country.

In specific terms, the department/missions

- WILL, where appropriate, seek immediate and regular access to the Canadian prisoner from the time of arrest until release;
- WILL try to ensure that treatment by the courts and in prison is at least equal to the best standards applied to nationals of that country;