


- Maintain composure in the face of adversity
- Be motivated by need for achievement (goal setting) more than by need for power or affiliation
- Be motivated and motivate subordinates to accomplish sector's goals

- Provide a stabilizing influence on the organization
- Be personally committed to address demands from internal and external stakeholders
- Create enthusiasm and motivation for employees to pursue directorate's targets



Public Service Courses

- **Leadership and Personal Development** (Z087 - Training & Development Canada)
- **Enhancing Personal Productivity** (9469 - Statistics Canada)
- **Learning for Leadership** (T924 - Training & Development Canada)
- **Management Development Program** (T419 - Training & Development Canada)
- **Supervisors Orientation Program** (G501 - Training & Development Canada)

On-the-Job Actions to Develop in this Area

- Communicate to people that what they do is important. Offer help and ask for it. Adopt a learning attitude toward mistakes. Celebrate successes and have visible accepted measures of achievement.
- Expect things to turn out well. When they don't, try to view setbacks as learning opportunities and focus on problem resolution rather than dwelling on their occurrence or blaming yourself or others.
- Be willing to seek help. Reflect on your leadership style; seek feedback from others about your style and the impact it has on others.

