

5. How many members of the Minister's staff are presently involved in immigration in (a) Portugal (b) Italy (c) Greece (d) the Philippines (e) Jamaica?

**Mr. Mark MacGuigan (Parliamentary Secretary to Minister of Manpower and Immigration):** 1. (a) 7,284; (b) 1972, 1,502; 1971, 1,754; 1970, 1,497.

2. The average elapsed time between receipt of an Application for Permanent Residence in Lisbon and an interview with an Immigration Officer is 70 days.

3. No. More than 50 per cent of the interviews take place within one month of receipt of application, the balance being delayed by circumstances beyond our control such as incorrectly completed applications, voluntary delays on the part of the applicant, etc. An increase in staff in Portugal would in no way remove these delays.

4. Yes.

5.	Canadian Staff	Locally Engaged Staff
(a) Portugal	4	11
(b) Italy	6	19
(c) Greece	3	9
(d) Phillipines	4	10
(e) Jamaica	4	7

#### COMPUTER SERVICES TO FEDERAL GOVERNMENT

##### Question No. 1,931—Mr. Dinsdale:

1. (a) What departments of the government are served by computers (b) which of these computer services are administered by the Department of Supply and Services?

2. What is the cost of supplying computer service to each department?

3. (a) Is it the intention of the government to place all computer services under the Department of Supply and Services (b) what would be the estimated saving in costs resulting from this kind of co-ordination?

**Hon. C. M. Drury (President of the Treasury Board):** 1. (a) All departments of the government are served to some extent by computers. About one-half of all government departments operate their own computers with the remainder obtaining the bulk of their computer services from some 65 firms coast-to-coast in the private sector; (b) The Department of Supply and Services presently administers computer services on its own behalf which support its roles in fiscal accounting, pay, cheque issue, supply administration, and printing operations. In addition, the department administers a computer installation used exclusively in support of the Canada Pension Plan on behalf of National Health and Welfare. The department also, through its services component, provides computer accounting and payment services in support of the following programs of other departments: OAS/GIS, Family Allowance/Youth Allowance for Health and Welfare; Hospital, Capital, and Supply Inventories for Health and Welfare; Veterans' Land Act Mortgage Accounting for DVA; Hospital Inventory for DVA; Canada Manpower Training Program for Manpower and Immigration; Chronic Diseases Control for Health and Welfare; Warrant Redemption for the UIC.

#### Order Paper Questions

As a result of the recently announced EDP Master Plan referred to in 3 below, the Department of Supply and Services is developing plans to co-ordinate government-wide computer services in the areas of: Personnel Management Information Systems, Inventory and Warehouse Management Systems, Financial Management Information Systems, and Text Processing.

2. The total cost of providing computer services to all departments of government was estimated at \$100 million in 1972/73. This includes equipment, personnel, and all other direct costs. The computer service cost elements noted above have not been reported separately by or within departments and therefore are only estimated. The recently approved Treasury Board EDP Policy, and EDP Master Plan, will bring about a financial reporting method designed to give visibility of computer service costs related to the departmental programs supported.

3. (a) It is not the intention of the government to place all computer services under the Department of Supply and Services. The intentions of the government with respect to the co-ordination of computer services have been the subject of two Treasury Board projects which are now completed and whose recommendations have been approved and published in "The Report on EDP in the Federal Government of Canada, November 1971" and "The EDP Master Plan—An Action Plan for the Implementation of the Electronic Data Processing Policy in the Federal Government, December 1972" (b) not applicable.

#### BILINGUALISM AND MULTICULTURALISM EXPENDITURES, 1972 AND 1973

##### Question No. 1,935—Mr. Diefenbaker:

1. What is the total expenditure to date of the current advertising campaign of the Department of Multiculturalism?

2. What is the expected expenditure?

3. (a) What was the total expenditure on bilingualism and multiculturalism in 1972 (b) how much was expended on multiculturalism projects?

4. What are the anticipated expenditures for 1973 for (a) bilingualism (b) multiculturalism?

**Mr. John M. Reid (Parliamentary Secretary to President of the Privy Council):** In so far as the Department of the Secretary of State and the Treasury Board Secretariat are concerned: 1. \$230,745.

2. \$230,745.

3. (a) Expenditures on Multiculturalism (including cultural agencies); 1972-73, \$2,605,000. The total expenditures for bilingualism in 1972 are \$134,090,000 as can be identified in the 1972-73 Blue Book of estimates. (b) Multicultural grants, \$940,000.

4. (a) The anticipated expenditures for 1973-74 are \$163,385,000; (b) The anticipated expenditures in 1973-74 for multiculturalism by the Department of the Secretary of State and the cultural agencies will be approximately \$10 million. To date the Treasury Board has allocated to the Department of the Secretary of State \$1,541,000 in the Main Estimates and \$4,294,000 in Supplementary Estimates for multiculturalism. The Treasury Board has allocated \$1,066,500 to the cultural agencies in the Main Estimates and is at present considering Supplementary