



**If you run into problems  
while travelling abroad,  
the travel assistance  
service is there to lend  
a hand.**

*"Our passports and travellers cheques  
have just been stolen. Can you help us?"*

*"I am in Caracas and I had severe  
stomach pains all night. What do I do?"*

Travel Assistance can help when you  
are experiencing medical emergencies or  
require personal assistance while traveling out

of province or abroad. Our team of assistance coordinators, nurses and  
physicians will analyze your situation, answer your questions and find the  
expert services you need. When necessary, they will manage your case  
to ensure you get the highest quality medical care and support while  
minimizing costs.

You will have access to a top-notch assistance service for the entire  
duration of your trip, available by phone 24 hours a day, anywhere in the  
world and in the language of your choice.

Before departure, find out what precautions to take in the destination  
country and the documents required by local authorities, such as  
passports, visas and vaccinations.

As needed, the assistance service can also provide:

- assistance with language barriers
- referrals to doctors or health care facilities
- administrative assistance to replace lost or stolen tickets or ID
- assistance with hospital admission and repatriation
- legal assistance

Find out more about the type of assistance service that is offered with your  
travel insurance. If you run into problems abroad, it could make all the  
difference in the world.

## TRAVEL INSURANCE

[www.desjardins.com/travelinsurance](http://www.desjardins.com/travelinsurance)



**Desjardins**  
Financial Security™

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**BON VOYAGE BUT...s**  
Informations des Affaires étrangères  
**INFORMATION FOR THE CANADIAN TRAVELLER**  
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*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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