

- make decisions on applications for travel for family meetings within one month, and for family reunification and marriage within three months; decide on urgent humanitarian cases as soon as possible; allow families to travel together;
- shorten the time of refusal of emigration permission on grounds of access to security; provide regular reviews on appeal; resolve long-term refusenik cases.
- resolve all outstanding applications for exit permission within six months and conduct regular reviews thereafter.
- provide information and consult bilaterally on specific cases and situations; convene a Conference on the Human Dimension, meeting in Paris (1989), Copenhagen (1990), and Moscow (1991), to consider human rights, human contacts, and related humanitarian issues, and to deal with unresolved cases and situations.
- guarantee the freedom and privacy of postal and telephone communications.
- facilitate the freer and wider flow of information;
- convene follow-up meetings including an Information Forum (London, April-May 1989), a Symposium on the European Cultural Heritage (Cracow, 1991), and discussion of the application of third-party involvement in the Peaceful Settlement of Disputes.
- In economic and related cooperation, governments agree to:
 - improve business contacts and information;
 - convene an Economic Conference including business persons (Bonn, 1990) to discuss ways to improve East/West commercial relations.
 - improve cooperation in science and technology including direct contacts among scientists and respect for the human rights of scientists.
 - strengthen environmental cooperation and promote public awareness and involvement.