

I N T R O D U C T I O N

The Annual Report evaluates the progress made in the implementation of the government's official languages policy. It lists the activities undertaken following the 1979-1980 Annual Report, provides relevant statistics and indicates desirable improvements.

In analyzing the progress made, the Department relied on data from various sources: the Official Languages Information System, the Personnel Management Information System, several surveys or special studies conducted during the year, and the results of the audits made by the Inspection Service for Foreign Operations. In addition, the contribution of the various administrative authorities was used to advantage on various occasions during the studies, surveys and audits, as well as during the preparation of this report. We should note, among other things, that the Department distributed the draft copy of the report to the Under-Secretaries, Directors General and Directors for the purpose of obtaining their comments and suggestions on the overall status of official languages in the Department.