FOREWORD

Part I of this volume contains the procedures presently followed by Mr. A. Morin, position No. EXT. 245 - CR 5. Thirteen specific proposals for improvement of these procedures are included as comments within the text.

Part II of this volume contains the procedures followed by Miss S. Boles, position No. EXT. 392 - A.T. Twenty specific proposals for improvement of these procedures are included as comments within the text.

Further proposals of a more general nature are to be found in Volume I.