

- Continue improving upon the electronic individual action plans (e-IAPs), a transparent and user-friendly way to record our economies' progress towards liberalisation;
- Intensify cooperation between governments and the business sectors to work towards affordable quality access to telecommunications services and the Internet for all our communities.

Create an environment for infrastructure investment, technology development, entrepreneurship

- Develop the agreed work program leading to favorable as well as compatible legal and regulatory frameworks for consumer protection, electronic transactions documents and signatures across APEC;
- Continue work to ensure that SMEs are able to make full use of ICT in all aspects of trade and business;
- Use the results of the APEC E-Commerce Readiness Assessments for APEC Economies to further explore collective and individual actions, including by implementing the follow-on "Readiness Evaluation Action Partnerships" showcasing practical actions to remove roadblocks to participation in electronic trade;
- Continue work through appropriate fora in areas such as consumer protection, customs procedures, transport services, standards and conformance, and business mobility;
- Improve upon the newly-launched BizApec.com to ensure that it remains a useful, relevant and dynamic one-stop information portal for conducting business in the region;
- Intensify cooperation towards E-government, recognising its potential for efficiency gains, improved public accessibility to government services and to act as a catalyst for the business sector to adopt e-commerce;
- Affirm commitment to the moratorium on the imposition of customs duties on electronic transmissions until the next WTO Ministerial Conference, acknowledge the importance of avoiding unnecessary measures restricting its use and development, and call for establishing an ad hoc analytical task force in the WTO which would examine how WTO rules are relevant to the evolution of electronic commerce;
- Implement the accord to streamline conformance requirements for computers and peripherals and mutual recognition arrangements on telecommunications equipment; and