

Part II - Privacy

Statistical Report

The complete statistical report can be found at the end of this report, as Annex C.

Information/Explanation

During FY 2000-2001, 118 Privacy requests were received by the Department. Thirteen requests were carried over from the previous reporting year. Of these 131, 119 were completed during the reporting year, an 83.6% increase in the number of requests completed this year.

They were processed as follows:

All disclosed	44
Disclosed in part	47
Nothing disclosed (excluded)	0
Nothing disclosed (exempt)	3
Unable to process	15
Abandoned	6
Transferred	4
TOTAL COMPLETED	119

Seventy-seven of the completed requests were answered within 30 days, 16 took up to 60 days and 26 exceeded 60 days.

Of the 97 complaints received during the year by the two Commissioners' Offices concerning the Department, 26 were under the *Privacy Act*.

Twenty-two of the complaints under the *Privacy Act* concerned delay (up from 6 in the previous year). Of the twenty-six *Privacy Act* complaints, 24 were considered to be well-founded and 1 was considered not well-founded.