

User Training                      Approximately 100 people should be trained at an average of three days each

Distribution of this initial training is seen as:

Program Branches	35
Corporate Areas	10
MFR	5
MFF	40
Other Areas	10

## 5.2            Ongoing Support

While dependent on the recent organizational review for MFS, ongoing support should cover the following areas:

### Hotline and User Liaison    (3)

An information centre concept would provide users with support for operational problems, new requirements, and information aggregation and output. This unit should be located in the MFR area.

### Data Administration    (2)

Policy and tables maintenance functions.

### Program Maintenance

During the fiscal year, this area will require approximately 10 people to accommodate the normal influx of changes. Thereafter, a base of 3-4 individuals should suffice.

### Data Base Administrator    (2)

A senior technical resource with support analyst to ensure the integrity of the system and make changes to the data base