

Objective : 3. To provide each post with the bilingual capacity to serve the public in both official languages.
 Objectif :

No. Nº	Goals Buts	1979-80			Control Dates	Comments Commentaires
		Results Projectés	1979-80 Achieved RÉalisés	Résultats Action Suite prévue		
3.1	Audit of the bilingual capacity of each post in carrying out each aspect of its service to the public.	X	X	M	A: 8/1981	New administrative procedures making it possible to determine the appropriate bilingual capacity of each post have been approved by Treasury Board. Their implementation has made it possible to gather more accurate data on the required and actual bilingual capacity of each post. These data were conveyed to Treasury Board in June 1980.
3.2	Audit of the bilingual capacity of locally-engaged employees.	X		M	M: monthly	A methodology for auditing bilingual capacity was formulated. The data will be compiled and the investigation completed in 1981.
3.3	Evaluation of the availability of services in both languages outside office hours.	X	X	M	A: 1980-1981	The gathering and analysis of the data have been completed. The survey made it possible to ascertain that service is offered in both official languages. The inspection team will audit this aspect during its tour of posts.

(1) Goal will be: (M) Maintained (R) Revised (E) Eliminated (2) Dates of: (M) Monitoring (A) Auditing
 But sera: (M) Maintenu (R) Révisé (E) Éliminé Dates de: (S) Surveillance (V) Vérification

(1) Goal will be:
 But sera: