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The Royal Stores,
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SIR R. BOND'S Complaint About Mail.

RESULTS OF THE INVESTIGATION.
COL. SECRETARY BENNETT TO SIR ROBERT BOND.

September 24, 1913.
Sir— I have the honour to forward herewith, for your information, copy of the correspondence that has taken place and of the enquiry made in relation to the action of the postal officials on the train not taking certain letters tendered to them. The Government directed the Postmaster General to thoroughly probe the matter, and as a result of the report received from Mr. Woods, Mail Officer Cutler has been suspended, pending further enquiry. I have the honour to be,

Your obedient servant,
(Sgd.) JOHN R. BENNETT,
Colonial Secretary.
The Right Honourable
Sir Robert Bond, P.C., K.C.M.G.,
The Grange, Whitbourne.

P. M. G. TO DEP. COL. SECY.
September 18, 1913.

Sir— I have the honour to enclose herewith a communication from the Rt. Hon. Sir Robert Bond, of the 24th instant, complaining of misconduct on the part of certain mail clerks while in the discharge of their duties at Whitbourne; also the statements made by the latter in reply to the charges preferred against them. Mr. LeMessurier's letter to me and mine to Sir Robert explain the cause of the delay in replying to his letter.
With respect to the charge against Mail Clerk Bradbury I do not consider there is any ground for censure. It is one of our regulations that at all stations where there is a Post Office letters should not be posted on the train, and to provide for letters unavoidably late a box is open on both sides of the mail car. The mail clerk has all that he can do in taking in and putting off the mail and other duties during the short time at the station. In fact it is irregular even for a Postmaster to receive letters through a door or window when there is a box

provided for the public to post their letters. In the present instance, Bradbury affirms that he did respond to the knock as soon as possible, but could not open the door and that he directed the man to go to the door in the baggage end of the car, which it seems he did not do.

The second incident referred to by Sir Robert is a serious one. It will be seen, however, from Mail Clerk Collins' letter that so far as he was concerned it was the result of inexperience. It was clearly his duty to accept any mail tendered to him by a Postmaster for any place with which his train made connection. It is true that the Whitbourne mail is always put on board the Shore line Mail Car when the two trains connect there, but he should have known that, on the day in question, his car would be the only one leaving Whitbourne.

With regard to Cutler, who is said to have kicked the mail off the car to the Platform, no excuse can be offered if the statement made by Postmaster Leslie's messenger is correct. Cutler holds an acting appointment only, and judging from this and other information that I have received concerning him, I do not consider his services are as satisfactory as the train mail service demands.

I have the honour to be,
Sir,
Your obedient servant,
(Sgd.) H. J. B. WOODS,
Postmaster General.

ARTHUR MEWS, Esq.,
Deputy Colonial Secretary.

ACCOUNTANT LEMESSURIER TO P. M. G.
General Post Office,
September 17.

Sir— During your absence on the West Coast Sir Robert Bond sent in a complaint regarding the Mail Clerks going through Whitbourne.
On receipt of letter from Sir Robert Bond an investigation was at once commenced and letters written to Mail Clerks Bradbury and Facey, who I was informed were on duty at times mentioned by Sir Robert Bond.
Mr. Bradbury replied that he could not get the car door open, and also stated there was the usual letter box in the door through which letters could be dropped. (Letters attached.)
Mr. Facey also replied, but although on duty on the Thursday referred to by Sir Robert Bond he was not on the

train when incident connected with the Whitbourne Mail occurred and enquiries had to be made all over again from Messrs. Collins and Cutler, the clerks really concerned, and I have not yet seen their reports but they are now on the incoming express due to-day.

When complaints are received, it is usual to acknowledge the communication and to say the matter is under investigation.
In the present instance I deferred replying until the enquiry had been made and submitted to the Postmaster General, then expected daily, and I deeply regret the seeming discourtesy in not sending the stereotyped reply to Sir Robert.

I have the honour to be,
Sir,
Your obedient servant,
(Sgd.) GEO. W. LEMESSURIER,
Accountant.
Hon. H. J. B. WOODS,
Postmaster-General.

MAIL CLERK BRADBURY.

St. John's,
September 9.
Sir— In reply to your letter re complaint of Sir Robert Bond I beg to say that the cause of the mail in question not being sent is owing to the man who was sent to post it. He did not come to the car when the train arrived, but just as it was about to leave, I was checking up my registers when he knocked at the door and as soon as I put them away I went to try to open it, but could not do so, and as the train started to pull out I told him to go to the other door in the baggage end of the car, but he did not do it. I do not understand why he did not put the mail in the mail box of the car, which is in the center of each door. But to avoid such occurrence again the man should bring the mail to the clerk as soon as the train arrives or put it in the mail car box.

I am yours truly,
(Sgd.) S. BRADBURY,
Geo. W. LeMessurier, Esq.,
Acting P. M. G.

POSTMASTER LESLIE.

Postal Dept., Nfld.,
Whitbourne, Sept. 10.

Sir— Yours of the 9th instant re mail refused, My messenger says that on Thursday, August 28th, he handed the mail to the Mail Clerk named Cutler, who kicked it out on the stand and would not take it. Cutler says the other man Collins told him to refuse to take the mail.
The messenger is prepared to make affidavit.
I telegraphed you of this the same day it occurred.

Yours truly,
(Sgd.) H. L. LESLIE,
Postmaster-General.
Hon. H. J. B. Woods, Esq.,
Postmaster-General.

MAIL CLERK COLLINS.

General Post Office,
September 18.

Sir— With reference to the report of P. M. Leslie of Whitbourne, that the mail was refused and kicked off the train I had charge of on Thursday, I beg to say that having been only engaged this occasion was the first time I came as mail clerk for about three months, in on Thursday. On other occasions we would meet the Conception Bay train at Whitbourne when offered to us, the Clerk in charge would say "Hand that bag to the other car," which would be behind the cross-country car. After leaving Rantem I remarked to my assistant Cutler, "We will get no more mail, if any comes at Whitbourne we will give it to the other train. I had a good deal of extra work to do in connection with registration work to be ready when we got to Brigus Junction, was busy at the desk and did not know what Cutler said. I did not see him kick the bag off, I do not think he kicked it off, but of course can't understand he would refuse it. Had I been at the door and seeing no Conception Bay train following I would have taken in the Whitbourne bag. I had a bag of mail for Whitbourne which was handed to the courier by Cutler. Cutler said nothing to me about having refused the bag from Whitbourne. I was asked about this on my arrival and gave this explanation and was warned never to refuse a mail again under any circumstances, to take what was offered and exchange it afterwards. There is all ways a good delay at Whitbourne and the courier had lots of time to come into the car and explain. The courier is a young lad and I am sure if he had made any remark at all the bag would have been taken by Cutler.

(Sgd.) ALAN BOND COLLINS,
Mail Clerk.

COL. SECY. TO P.M.G.
(COPY) September 19, 1913.

Dear Sir— Referring to your letter of the 18th instant respecting the complaint of the Right Honourable Sir Robert Bond, I have the honour to return you herewith the said letter with enclosures and beg that you will have Mail Clerk Cutler appear before you and make answer to the statements contained in Mr. Leslie's letter of the 10th inst.
I shall be glad if you will kindly return me the correspondence or Monday morning with Cutler's statement attached so that the whole question may be considered at the meeting of the Executive Council on Monday evening.
Yours truly,
(Sgd.) JOHN R. BENNETT,
Colonial Secretary.
Hon. H. J. B. Woods,
Postmaster General.

P. M. G. REPLIES.

(COPY) General Post Office,
St. John's, Newfoundland,
September 20th, 1913.

Sir— In reply to your letter of the 19th I beg now to enclose statement of Mail Clerk Cutler with respect to his refusal to take the Whitbourne mail on board the Mail Car for St. John's. He denies having kicked the mail out of the car, but admits having refused to receive it under the impression that it should be conveyed by the Conception Bay train.

\$1,000 Reward.

If the following orders cannot be seen by calling at our Drug Store, Theatre Hill—

Please ship by S. S. Portia 1 gross Stafford's Liniment (Telegraph message).

Please ship by rail and steamer: 3 doz. Stafford's Liniment, 2 doz. Stafford's Prescription "A", 25c. size.

Ship by S. S. Prospero 6 doz. Stafford's Prescription "A".

Please send by rail and Ethie 2 doz. Stafford's Prescription "A".

Please ship by rail 1/2 gross Phorato-cough Mixture—(Telegraph message).

Ship by S. S. Prospero— 4 doz. Stafford's Liniment, 1 doz. Stafford's Prescription "A".

Please send six dozen Stafford's Liniment—(Telegraph message).

Please send by rail to Lewisporte: —3 doz. Phorato-cough Cure.

Please send by Portia 4 doz. Phorato-cough Mixture.

Please send by rail:— 1 gross Stafford's Prescription "A", 25c.

1/2 gross Stafford's Prescription "A", 50c.

1 gross Stafford's Liniment.

Please ship per rail:— 1/2 gross Stafford's Liniment, 1/2 gross Stafford's Phorato-cough Mixture, 1/2 gross Stafford's Prescription "A", 50c.

1/2 gross Stafford's Prescription "A", 25c.

P.S.—These are only a few of the orders we are receiving nearly every week for our 3 preparations. Does this mean that people are not buying them?

Signed,
DR. F. STAFFORD & SON,
St. John's, Nfld.

There is no reason whatever for supposing that these mail clerks had any object in delaying the Whitbourne mail. The incident was the result of their youth and inexperience, and it could not have occurred if one of them had been longer in the service. At the same time there was good ground for complaint on the part of those who were not treated that more care was not exercised in the selection of at least one experienced man to take charge of the mail if such were possible at the time.

I have the honour to be,
Sir,
Your obedient servant,
(Sgd.) H. J. B. WOODS,
Postmaster-General.
Hon. John R. Bennett,
Colonial Secretary.

MAIL CLERK CUTLER.

(COPY) General Post Office,
St. John's, Newfoundland.

I remember the occasion when Whitbourne mail was offered to the car in which I was travelling as Assistant with mail clerk Allan Collins. Before we arrived at Whitbourne Collins said we would get no more mail for St. John's and to tie up what we had.
When the train arrived at Whitbourne, Courier Foley, a young lad, got up at the station, passed him the sealed mail for Whitbourne, and he threw the mail from Whitbourne towards me. I being then kneeling in front of the car door, I pushed it out with my hand and refused to take it. Foley did not come to me afterwards though we stopped at the station for a good while between 10 and 15 minutes. This was my first trip on a Thursday. I had been across once before on a Tuesday.
I did not kick the bag off. I was kneeling down in the car door way. Foley came towards the car door immediately after I pushed the bag out and said, "Are you going to take the mail?" I said "No," as I understood from Collins we were to get no more mail for St. John's. I did not see Foley afterwards.
(Sgd.) HOWARD CUTLER,
Asst. Mail Clerk.

Mr. Strong Back.

Will Keep Mr. Morison Busy.
Editor The Evening Telegram.

Dear Sir—Allow me a little space in your valuable paper to let the people of Newfoundland know that I have just arrived from England after a passage of eight days across the Atlantic with a full cargo on board, and assigned to the Honourable Donald Morison and a few more of the People's Party politicians. Known as the Tories, which I will be ready to haul into the dock next week and discharge my cargo through your paper, The Evening Telegram.
Yours truly,
R. W. S.

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Suffered for Years—Tried All Kinds of Treatment—Surprised at Results From Dr. Chase's Ointment.

You can soon tell when people are enthusiastic about medical treatment by the language they use. After experimenting with all sorts of ointments in a vain effort to obtain relief and cure, the writer of this letter was astonished at the quick and satisfactory results obtained by the use of Dr. Chase's Ointment.
"It worked like magic," she writes. Indeed, it is surprising the healing that is often effected in a single night by this great ointment. The stinging and itching are relieved at once, and cure is only a matter of time and patient treatment.
Mrs. Clements, 13 Strange street, Toronto, Ont., writes: "I have suffered from eczema for years, and after using all kinds of ointments, at last tried Dr. Chase's Ointment. It worked like magic and proved a God-send to me. I would advise anyone suffering from eczema to try one box and be convinced." 50 cents a box, all dealers, or Edmanson, Bates & Co., Limited, Toronto.

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