

II TRENDS/HIGHLIGHTS (continued)

3. Critical Incident Stress Debriefings

This year, 3 debriefings were conducted at Headquarters for headquarters personnel. Two of the debriefings were related to the death of a co-worker, and one to the death of a client in the workplace. There were 47 participants.

4. Development of Organizational Stress Profiles

There were no request for this service this year.

5. Training/Education Activities

◆ Noon-Hour Sessions

The number of sessions doubled this year (from 14 to 27). Three hundred and thirty (330) employees and family members attended 15 sessions in English and 12 sessions in French.

◆ Workshops on the Human Side of Downsizing

In response to the needs of the managers who would be involved in the downsizing exercise which targeted mostly our missions abroad, our unit developed and conducted a 1½ to 2 hours module for managers such as Head of Missions (HOMs), Administrative Officers, Program Managers focused on how to conduct the "bad news interview" for both Canada based staff, whose positions were being cut and Locally Engaged Staff (LES) whose jobs were being cut. You will find a chart containing all the numerical information pertaining to information/training/education activities on pages 20 to 22.