

- WILL visit or maintain contact with the prisoner, although the frequency will depend upon the location of the prison, the conditions within the prison, the number of Canadians incarcerated, as well as the size of the consular staff and competing priorities at the Canadian mission. In countries where the prison conditions are good and communication with the outside world is relatively easy, visits may be made only on request;
- WILL convey messages to the prisoner if telephone or postal channels are impractical or unworkable;
- WILL attempt to obtain case-related information to the extent that this cannot be obtained directly by the prisoner (or the prisoner's representatives) and **provided the prisoner so requests**;
- WILL provide available information on such matters as the local judicial and prison systems, approximate time requirements for court action, typical sentences in relation to the alleged offence, bail provisions, transfer of offender procedures (if applicable), and methods of transferring funds;
- WILL facilitate the transfer of funds to the prisoner **if** other means (such as banks, mail) are unreliable or non-existent;
- WILL attempt to arrange purchase, at the prisoner's expense, of necessary dietary supplements, essential clothing and other basic needs not otherwise obtainable;
- WILL make enquiries about any missing personal property;