

How to browse "asc" attachments in the new version of ICONDESK



As announced, a change has been made to the way "asc" attachments are browsed in the new version of ICONDESK to ensure French accented characters are displayed correctly when browsing the electronic "circ pack" (i.e., messages forwarded to your account from the organizational mailbox).

All "asc" attachments will now be browsed using MSWrite instead of the ICONDESK browser. The inclusion of the MSWrite browser will cause a new prompt to appear when you browse an "asc" attachment: "Text document. Do you want to convert this file to Write format?". Simply select the Convert button to display the attachment in Write.

For those clients who are not concerned with the way French accented characters are displayed on their screen, the option exists to revert to using the ICONDESK browser. Instructions on how to make this change are provided below.

To obtain a correct printout of French accented characters in "asc" attachments, use the PrtMsg icon or the Attachment/Print command in Browse.

Working with MSWrite

Use Write to browse or print the attachment. When you are finished, close Write to return to ICONDESK Browse.

Note: MSWrite is a text editor as well as a browser. While

viewing the attachment you may make changes to the text, however, you must save the changes using the "Save As" command. You cannot change the content of the attachment. All changes will be lost if you save the document using the "Save" command.

Changing the ICONDESK Browser

To revert back to using the ICONDESK Browser instead of MSWrite:

1. Double-click on the Profiling icon (in the Mail/Courier group) to launch ICONDESK User Profiling.
2. Double-click on the Browsers icon.
3. In the Graphics Browsers section, locate the entry for asc in the format column.
4. Delete the word asc and click on OK.
5. Close ICONDESK User Profiling.

Note: If you choose this option, accented characters in the attachment will be displayed incorrectly.

To display ASC attachments using WordPerfect instead of MSWrite:

1. Double-click on the Profiling icon (in the Mail/Courier group) to launch ICONDESK User Profiling.
2. Double-click on the Browsers icon.

3. In the Graphics Browsers section, locate the entry for asc in the format column.
4. In the second column (Browser), select the entry wpbrowse from the drop-down menu.
5. The entry in the column named activation, should be Standard.
6. Click on OK to save the new Browser selection.
7. Close ICONDESK User Profiling.

If you wish to re-add the configuration to launch MSWrite, start Profiling and Browsers as before and add (or change) the entry in the Graphics Browsers section. The entry should be as follows:

"asc"	"Mwrite"	"Standard"
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You do not need to close Mail or IBIsys to activate these changes.

If you do not have the Profiling icon in the Mail/Courier group, contact your SA.