### 13 CANADA BUSINESS SERVICE CENTRES (CBSCS)

Located in every province and territory, and working with over 300 regional access partners across Canada, CBSCs operate TCI's toll-free Export Information Service and deliver a wide range of information on business services, programs and regulations. CBSC staff can answer questions about starting a new business or improving an existing one. Services are available by telephone, fax, mail, e-mail, and via the Internet. Many of the CBSC locations also provide a walk-in service.

## 13 TRADE TEAM CANADA SECTORS (TTCS)

The TTCS bring government and industry together to coordinate national trade development planning and activities in 13 key industries: aerospace and defence; agriculture and agri-food; automotive; bio-industries; cultural goods and services; electric power equipment and services; environment; health industries; information and communications technologies; oil and gas equipment and services; plastics; services; and wood products and other building materials. The TTCS open doors and showcase Canadian capabilities abroad through trade missions, trade fairs and matchmaking events. They also offer information about target markets and business opportunities.

### PROVINCIAL, TERRITORIAL AND MUNICIPAL GOVERNMENTS

At each of these levels of government, businesses can access valuable export programs and services through local departments, agencies and economic development offices.

# ASSOCIATIONS, EDUCATIONAL INSTITUTIONS AND PRIVATE INDUSTRY

Associations, educational institutions and private industry also play key roles in Canada's export development efforts. Rural community organizations, economic development corporations, trade and business associations provide export advice to companies in specific locations or sectors. Educational organizations such as the Forum for International Trade Training (FITT) frequently offer international trade training, including *Going Global* workshops. Many private companies also offer export services such as banking, freight forwarding, market research and legal assistance.

# OUR SERVICES

TCI members and partners deliver a wide range of services tailored to help Canadian businesses prepare for exporting and maximize their export success.

### THE EXPORT SERVICES CONTINUUM

General Information	Skills Development	Export Counselling	Market Entry Support	Export Financing	In-market Assistance
Export	Export	Export-	Market/Sector	Needs	Market Prospec
Information Service 1 888 811-1119	Preparation Guides	Readiness Assessment	Information and Intelligence	Assessment and Counselling	Key Contacts Search
Online Export	Export Skills Training	Export Plan Development	Missions, Fairs	Provision of Working Capital	Visit Information
Information Exportsource.ca	Preparation for U.S.	Export Plan Implementation	Related Events	Foreign Risk Mitigation	Face-to-Face
	Preparation for		Market/Sector- Specific Advice	Medium/ Long Term	Briefing  Local Company
	Other Markets		and Guidance	Foreign Buyer Financing	Information
			Market Development Funding		Trouble- shooting