

Chapter 5. The Job Seeker and the CMC

Extended hours of service — page 36.

Canada Manpower Centres should be open at certain times outside the usual hours of business so that job seekers who are employed have access to the extensive labour market information available in the Job Information Centres.

Validation of registration — page 38.

CMCs must warn job seekers that unless validated their initial registration will lapse after 30 days and that it is the job seekers' responsibility to keep their registration active.

Facility for client comments — page 39.

Those who use Canada Manpower Centres should be offered a facility which would encourage comments on the service. This could be a postal box number at the regional or national headquarters of the Division. This facility should be evaluated and the evaluation made public after a reasonable trial period.

Chapter 6. Subsidiary Placement Programs for Job Seekers

Increased promotion of mobility grants — page 44.

The Mobility Grants Program is an effective tool for achieving necessary adjustments in the labour market. The Committee supports the recent extensions of the program and recommends that it be publicized more fully to job seekers and employers alike.

Evaluation of Special Job Placement Program — page 46.

The Division should maintain a continuous evaluation of the Special Job Finding and Placement Drive in order to ensure that the results obtained continue to justify the significant amount of available counselling resources required to place those selected for participation.

Evaluation of Outreach Program — page 48.

The Outreach Program is doing a job that cannot now be done as well by Canada Manpower Centres. The focus should be limited to overcoming the severe employment problems of the hard-core unemployed and the Outreach Program must be continuously evaluated to ensure that funds provided are in fact used only for this purpose.

Services for hard-core unemployed — page 49.

The Division must recognize that there is a limit to the amount of hard-core unemployment that can be reduced. Lack of employment is not the only difficulty faced by the unemployed disadvantaged job seeker but it is the difficulty Canada Manpower can do something about through more efficient promotion and operation of existing services for counselling, training and placement.

Employment for hand-icapped — page 49.

The Committee believes that many employers would accept the challenge of opening new avenues of employment to the physically and mentally handicapped if encouraged by Canada Manpower to do so. Improved counsellor contact with employers should provide increased opportunities to tell employers about this important community responsibility.

Chapter 7. The Employer and the CMC

Prescreening of referrals — page 56.

The responsibility of the CMC to assist the job seeker restricts in some degree the selectivity it can apply in making referrals. At the same time screening must be sufficiently thorough that employers are not discouraged from placing job orders.