

Results by category of services (1 = very satisfied and 4 = not satisfied)

Services	Satisfaction	Use
Trade Commissioner Service	1.96	60.0%
Industry Canada's International Trade Centre (ITC)	1.9	40.0%
Team Canada Inc services • Team Canada Inc • 1-888-811-1119 • www.exportsource.gc.ca	2.59	13.33%
Team Canada trade missions	2.25	20.0%
Other trade missions	2.16	10.0%
Training programs and services • NEBS • NEXPRO • NEXOS • FITT • NEXSA	2.23	9.0%
Trade seminars		20.0%
Information services • CanadaExport • www.infoexport.gc.ca • WIN Exports • Business Opportunities Centre • Canada's International Business Strategy	2.02	32.0%
Program for Export Market Development (PEMD)	2.38	20.0%
Industry Canada services (except for Strategis) • Canada Economic Development for Quebec regions • FEDNOR • WD • Canadian Technology Network	2.1	
Strategis	1.81	50.0%
Agri-Food Trade Service	1.55	20.0%
Crown corporations • BDC • EDC • CCC	1.61	26.66%
CIDA services and programs • CIDA • INC	1.67	25.0%