

Export Assistance

Online Services

The Department of Foreign Affairs and International Trade (DFAIT) provides important and useful information on its World Wide Web homepage. It provides information on all of the programs listed below, as well as a section titled "International Business Development: Assistance to Exporters" that answers many questions relating to export marketing. The DFAIT homepage can be accessed on the World Wide Web at <http://www.dfait-maeci.gc.ca>.

The DFAIT InfoCentre is the Department's public information resource centre. It provides information, advice, referral and publications. Staff can advise clients on DFAIT trade programs, services and publications.

Tel: 1-800-267-8376 or (613) 944-4000

Fax: (613) 996-9709

The InfoCentre Bulletin Board (IBB) is an electronic bulletin board database which can be accessed with a personal computer and a modem. The IBB holds thousands of documents including geographic and sectoral market studies prepared by DFAIT, export opportunities and Federal Government export programs, as well as information on trade finance services from a number of private sector financial institutions. Information on projects funded by the World Bank and the Inter-American Development Bank is also available. The IBB can be reached 24 hours a day, seven days a week and new users can register on-line.

Using a PC and Modem, 1-800-628-1581 or (613) 944-1581

Via Internet: <gopher://www.dfait-maeci.gc.ca>

Two faxback services provide instant access, by fax, to information on trade, foreign policy, investment, and related subjects. FaxLink Domestic, at (613) 944-4500, is a domestic service that offers information on trade and foreign policy for people residing in Canada; while the international service (FaxLink International) caters to people outside Canada, offering information on investing and doing business in Canada, at (613) 944-6500.

Industry Canada has recently unveiled a new online information source called Strategis. Strategis draws on the expertise of analysts, engineers, economists, and trade officers around the world and provide the latest information from Statistics Canada, OECD, and foreign governments into an easy-to-use information source. The information provided is grouped into areas such as Markets, Trade and Investment; Industrial Perspectives; Technology and Innovation; Micro-Economic Research and Analysis; Managing Your Business; and Marketplace Services. Strategis can be found on the World Wide Web at <http://strategis.ic.gc.ca>.