

shot back, to be turned over to the DSS printing plant for printing.

To those unfamiliar with the process, its speed and flexibility are uncanny. It is this speed -- and the consequent saving of staff time -- that accounts in part for the favourable financial showing that in some operations computerized printing can make relative to that of conventional methods.

The basic cost of Alphatext service, including installation of the IBM terminal and monthly rental charges amounts to some \$735 per month for full-day service. We have already one IBM terminal in this building, and consideration is being given to installing a second one. Mr. Haner, of Central Services division, was confident at first that if the second installation was made the two terminals could handle his division's foreseeable requirements and ours as well. In the light of my later calculations, however, he was less certain than previously whether two terminals could handle the total volume. How this would work out in practice, and what our share of the cost of terminal facilities might be, cannot be determined with any accuracy in advance.

Much the same situation applies in regard to the operators of the terminals. We now have two External typists-operators (their official description is "office composing equipment operators"). Both are bilingual and trained by