



I am satisfied with the quality of training at DFAIT	N/A	54%	68%
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	2000	2001	2002
MADE AWARE OF TRAINING & DEVELOPMENT THROUGH:			
Manager	34%	29%	27%
CFSI Calendar	25%	28%	28%
CFSI Intranet	15%	30%	37%
Other DFAIT Intranet sites	11%	12%	14%
Colleagues	33%	31%	25%
External brochures	19%	17%	16%
External Web sites	10%	14%	16%
Professional Associations	10%	9%	11%
E-mail	61%	75%	76%

WOULD LIKE TO HEAR THROUGH:			
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Manager	47%	47%	45%
E-Mail	84%	86%	86%
CFSI Calendar	32%	42%	36%
Intranet sites	32%	39%	41%
Brochures	33%	31%	24%

BARRIERS TO LEARNING			
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None	16%	12%	13%
Work demands	62%	65%	64%
Management	17%	20%	16%
Financial constraints	38%	39%	36%
Other	14%	13%	14%