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send window 20-22, 24, 26, 43, 58, 63, 74, 81, 82 sensitivity 75, 80 to create an alias 26, 82 to create the address header 28, 81 tool bar iv, 2, 8, 9, 11, 15, 20, 22, 23, 26, 28, 34-36, 39, 43, 60, 61, 68, 73, 77, 78, 80-86 user name 25, 80, 82 view 2, 9, 11, 14, 15, 36, 73, 76, 78, 81, 86 write messages 17, 18