



If you run into problems while travelling abroad, the travel assistance service is there to lend a hand.

"Our passports and travellers cheques have just been stolen. Can you help us?"

"I am in Caracas and I had severe stomach pains all night. What do I do?"

Travel Assistance can help when you are experiencing medical emergencies or require personal assistance while traveling out

of province or abroad. Our team of assistance coordinators, nurses and physicians will analyze your situation, answer your questions and find the expert services you need. When necessary, they will manage your case to ensure you get the highest quality medical care and support while minimizing costs.

You will have access to a top-notch assistance service for the entire duration of your trip, available by phone 24 hours a day, anywhere in the world and in the language of your choice.

Before departure, find out what precautions to take in the destination country and the documents required by local authorities, such as passports, visas and vaccinations.

As needed, the assistance service can also provide:

- assistance with language barriers
- referrals to doctors or health care facilities
- administrative assistance to replace lost or stolen tickets or ID
- assistance with hospital admission and repatriation
- legal assistance

Find out more about the type of assistance service that is offered with your travel insurance. If you run into problems abroad, it could make all the difference in the world.

TRAVEL INSURANCE

www.desjardins.com/travelinsurance



Desjardins
Financial Security™

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Life, health, retirement

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BON VOYAGE, BUT...

INFORMATION FOR THE CANADIAN TRAVELLER

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check the Consular Web site (www.voyage.gc.ca),

e-mail engserv@international.gc.ca

or call 1 800 267-8376 (in Canada) or (613) 944-4000.

This publication is available in alternative formats upon request.
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