

	DAILY ATTEN.	INCOMING CALLS	% CALLS/ ATTEN.	INCOMING MAIL	% MAIL/ ATTEN.	TOTAL	% TOTAL	DCP & PCP
F Sept 26	153,018	3097	2.01	44	0.03	3141	2.05	87
S Sept 27	182,675	2845	1.56	0	0	2845	1.56	--
S Sept 28	166,159	2409	1.45	0	0	2409	1.45	70
M Sept 29	130,204	2959	2.73	35	.03	2994	2.29	95
T Sept 30	128,541	2905	2.26	65	.05	2970	2.31	86
W Oct 01	133,419	2994	2.24	35	.03	3029	2.27	78
T Oct 02	127,226	2737	2.15	33	.03	2770	2.18	84
Totals	1,021,242	19946		212		20188		
Ave./Day	145,892	2849	2.06	30	0.03	2879	2.02	71
F Oct 03	167,045	3163	1.89	25	0.02	3188	1.91	80
S Oct 04	228,749	2928	1.28	0	0	2928	1.28	81
S Oct 05	225,232	3197	1.42	0	0	3197	1.42	65
M Oct 06	166,484	3447	2.07	30	.02	3477	2.08	82
T Oct 07	177,526	3704	2.09	19	.01	3723	2.09	79
W Oct 08	183,586	4143	2.26	18	.01	4161	2.27	74
T Oct 09	194,740	3966	2.04	24	.01	3990	2.05	77
Totals	1,343,362	24548		116		24664		
Ave./Day	191,909	3507	1.86	17	0.01	3523	1.87	77
F Oct 10	235,190	4228	1.79	47	0.02	4275	1.82	74
S Oct 11	256,535	4888	1.91	0	0	4888	1.91	70
S Oct 12	341,806	6318	1.85	0	0	6318	1.85	48
M Oct 13	128,050	3503	1.86	0	0	3503	1.86	--
Totals	961,581	18937		47		18984		
Ave./Day	240,395	4734	2.07	12	0.005	4746	2.08	48
Final								
Totals	22,111,578	522583		23494		549466		14463
Ave./Day	134,010	3167	2.51	142	0.13	3330	2.63	88